



Display Category: [Basic Service](#)

Specific Offer: [AT&T Direct Dialed Station Basic Rate Plan](#)

UID: [DDD01001DD](#)

Description

This plan is the plan that you would automatically be placed on should you not specifically request any other direct dialed station state-to-state pricing plan. This plan contains rates for direct dialed station state-to-state calls from home and has a Monthly Recurring Charge.

Terms and Conditions

“You” and “Your” mean current or potential customers of this AT&T Plan. You must be classified as a residential customer by your Local Telephone Company.

"AT&T" is generally defined in Customer's Service Agreement. If not defined in Customer's Service Agreement, AT&T means the AT&T Affiliate that enters into the Service Agreement with the Customer, or any permitted assignee or successor in interest of such AT&T Affiliate. For purposes of this definition, an AT&T Affiliate means AT&T Corp. or an entity that controls, is controlled by or is under common control with AT&T Corp but excludes entities that are Incumbent Local Exchange Carriers in the US.

1. To participate in this plan, you must:

- Currently have, or choose AT&T as your Primary Long Distance Carrier and not select another AT&T state-to-state plan, or
- Currently have, or choose AT&T as your Primary Long Distance Carrier and specifically request this plan.

2. This plan includes the following types of calls:

- AT&T direct dialed station state-to-state calls that are:
 - made from your home,
 - billed to your main residential telephone account, and
 - made without using an AT&T Operator or an AT&T automated call processing system.
- AT&T direct dialed station state-to-state calls includes calling between the following locations:
 - State-to-State within the Mainland
 - State-to-State IntraLATA
 - Mainland to Alaska, Hawaii, Puerto Rico, US Virgin Islands, American Samoa, Guam or CNMI

**Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.*

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- Hawaii to Mainland, Alaska, Puerto Rico, US Virgin Islands, American Samoa, Guam, or CNMI
 - Alaska to Mainland, Hawaii, Puerto Rico, US Virgin Islands, American Samoa, Guam or CNMI
 - From Puerto Rico or US Virgin Islands to Mainland, Alaska, Hawaii, American Samoa, Guam or CNMI
 - Between Puerto Rico and the US Virgin Islands
3. **AT&T will provide the benefits of this plan until one or more of the following events occur:**
- AT&T changes and/or discontinues this plan.
 - AT&T is notified that you no longer subscribe to AT&T as your Primary Long Distance Carrier. Discontinuance will be effective as of the date AT&T's records show that you no longer subscribe to AT&T.
 - You notify AT&T that you want to withdraw from this plan.
 - You select another AT&T direct dialed station plan other than this plan.
4. **You can enroll in only one state-to-state pricing plan for AT&T direct dialed station calls for each main residential telephone account unless AT&T notes otherwise.**
5. **AT&T will bill for this plan based on the following:**
- Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45-second call will be billed as a one-minute call).
 - If a call originates in one rate period, but concludes in another rate period, the call will be rated based on the minutes of use associated with each rate period. If a minute is split between two rate periods, the rate period applicable at the start of the minute applies to that entire minute.
 - If your main residential telephone account has multiple lines associated with it, your Monthly Recurring Charges and usage charges for that account will be billed as if you have a single line account even though you have multiple lines.
 - The following conditions apply to the Monthly Recurring Charge (MRC) component of this plan. The MRC is:
 - Applied in full whether or not you make any calls.
 - Applied in full whether or not your billing period covers a full month.
 - Billing Availability
 - This plan generally is available in all locations.

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Rates and Charges

- A \$5.95 Monthly Recurring Charge applies.
- AT&T will rate eligible direct dialed station state-to-state calls originating from US Mainland, Hawaii, Alaska, Puerto Rico and US Virgin Islands as follows:

Weekday Rate Per Minute	Weekend Rate Per Minute
42¢	38¢

- Rate periods are defined as follows:
 - Weekday rate period is 12:00 a.m. Monday through 11:59 p.m. Friday.
 - Weekend rate period is 12:00 a.m. Saturday through 11:59 p.m. Sunday.
- Miscellaneous Charges, Credits and Taxes may apply.
- Reduced direct dialed station state-to-state rates are available to qualified persons residing in US Mainland, Hawaii or Alaska who have hearing and/or speech disabilities subject to the following:
 - Persons who have been certified as having a hearing or speech disability which precludes oral communications and who have and use a telecommunications device for visual communications must present written certification to AT&T's Service Center, which serves the residence of the certified person.
 - The written certification must be by a licensed physician, audiologist, speech pathologist, or appropriate State or Federal agency.
 - The reduced rates are provided for use only by the person having the speech or hearing disability.
 - Only one residential telephone number at a residence will receive the reduced rates.
 - The adjustment is applied to the appropriate rate schedules according to the following:
 - Calls placed during the Weekday rate period will be rated at the Weekend rate.
- In-state rates vary and may be higher. For those states where AT&T provides in-state long distance service under the Service Agreement, this plan will be rated as identified in [AT&T Detariffed State Rate Table: DDD14-SCHX-DD](#). The in-state rates identified in this section also apply when your initial subscription to AT&T is made through a local service provider and you have not selected any other pricing plan. If you reside in a state where AT&T files tariffs with the state commission, please refer to that AT&T state tariff at [AT&T Consumer Service Tariff Library website](#).

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AT&T Direct Dialed Station Basic Rate Plan
 AT&T Detariffed State Rate Table: DDD14-SCHX-DD
 Effective Date: September 1, 2014

The per-minute rate listed below applies in the following detariffed states for in-state long distance and local toll direct dialed station calls . Rates apply 24 hours a day, seven days a week.

Detariffed State	Rate Per Minute	
Alabama	\$0.38	
Arkansas*	\$0.40	
California	California Residential Service Guides	
Colorado	\$0.38	
Delaware	\$0.36	
Florida	\$0.39	
Georgia**	\$0.40	
Illinois	\$0.40	
Indiana	\$0.38	
Iowa	\$0.38	
Kansas	\$0.40	
Kentucky	\$0.38	
Louisiana	\$0.38	
Maine	\$0.36	
Michigan	\$0.38	
Mississippi	\$0.38	
Missouri***	\$0.40	
Montana	\$0.38	
Nevada	\$0.36	
New Hampshire	New Hampshire Residential Rate Schedules	
New Jersey+	\$0.40	
New York+ ###	\$0.40	
North Carolina	\$0.36	
North Dakota	\$0.42	
Ohio****	\$0.38	
Oklahoma*****	\$0.40	
Oregon	\$0.36	
Pennsylvania#	\$0.40	
South Carolina	\$0.36	
South Dakota	\$0.38	
Tennessee##	\$0.38	
Texas+	\$0.38	
Vermont	\$0.36	
Virginia	\$0.40	
Washington	\$0.38	
Wisconsin	\$0.38	
Wyoming	\$0.36	

USOCs include 17CXP, 17CYA, CPMRS, OCP8L/8M

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+ Detariffing for New York and New Jersey is effective 12/1/14; detariffing for TX is effective 11/1/14.

C

* Arkansas: Disabled persons who have been certified to the Company or its authorized agent as having a hearing or speech impairment will receive a 15% discount on intrastate, basic dial station messages placed from the premises of the certified residence account where the telecommunication device is located (and for customers without a calling plan). Certification of the hearing and/or speech disability requires the completion of an application form certified by a physician, otolaryngologist, audiologist, licensed speech-language pathologist or an authorized agency representing hearing and speech disabled individuals.

**Georgia: 1) Rates for Hearing or Speech Impaired Customers are reduced by 25% either on his current month's bill or as a credit on a subsequent bill for a customer who meets the following requirements: a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication. b. The customer uses a telecommunications device for the deaf (TDD) or other non-voice equipment for communicating with another TDD. c. The customer makes written application to the Company for reduced MTS rates. d. The customer designates to the Company one and only one telephone number associated with that customer's service and telecommunications device. Reduced rates apply only to calls originated from this telephone number.

2) Interlata Dial Station rates within 0-22 Miles and Intralata Dial Station rates within 0-16 Miles = \$0.0.

New York: Disabled persons who have been certified to the Company or its authorized agent as having a hearing or speech impairment will receive a 50% discount on intrastate, basic dial station messages placed from the premises of the certified residence account where the telecommunication device is located. Certification of the hearing and/or speech disability requires the completion of an application form certified by a physician, otolaryngologist, audiologist, licensed speech-language pathologist or an authorized agency representing hearing and speech disabled individuals.

*** Missouri: Disabled persons who have been certified to the Company or its authorized agent as having a hearing or speech impairment will receive, upon written application to the Company or its authorized agent, a 35% reduction on intrastate, dial station messages placed from the premises of the certified residence account where the telecommunication device is located. Certification of the hearing and/or speech disability requires the completion of an application form certified by a physician, otolaryngologist, audiologist, licensed speech-language pathologist or an authorized agency representing hearing and speech disabled individuals.

**** Ohio: For customers with disabilities, the following discounts off Direct Dial Basic rates shall apply upon receipt of the appropriate application and certification or verification of disability: a 40% discount for customer-dialed, station-to-station calls occurring between 8:00 AM and 4:59 PM Monday through Friday; a 60% discount off calls occurring between 5:00 PM and 10:59 PM Sunday through Friday and on the observed weekday for New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day (excluding 11:00 PM - 7:59 AM); and a 70% discount off calls occurring between 11:00 PM and 7:59 AM any day and 8:00 AM and 4:59 PM Sunday, all day Saturday, and on the observed weekday (Monday - Friday) for the Holidays noted above between 11:00 PM - 7:59 AM.

***** Oklahoma: Disabled persons who have been certified to the Company or its authorized agent as having a hearing or speech impairment will receive the discounted rates below on intrastate, basic dial station messages placed from the premises of the certified residence account where the telecommunication device is located (and for customers without a calling plan). Certification of the hearing and/or speech disability requires the completion of an application form certified by a physician, otolaryngologist, audiologist, licensed speech-language pathologist or an authorized agency representing hearing and speech disabled individuals. --Relay calls and for direct dialed messages placed by certified speech and/or hearing handicapped customers from their residence will be \$.20/minute.

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#Pennsylvania: 1) Prices on Messages placed by a residence customer certified as having a speech and /or hearing disability --Certification of the speech and/or hearing disability requires the completion of an application form certified by an agency designated by the Company, or physician, otolaryngologist or licensed speech-language pathologist or audiologist. On messages placed by a person certified as having a speech and/or hearing disability and using a text telephone (TT) or similar keyboard communications terminal device, the following prices will apply for direct dial station calls. Rates vary by time-of-day, mileage band (MB), and initial/additional minute. -- DAY: MB 1-10 (\$.12/.105); 11-22 (\$.15/.11); 23-55 (\$.19/.17); 56-124 (\$.22/.20); 125-292 (\$.24/.22); 293-354 (\$.26/.24) -- EVENING: MB 1-10 (\$.11/.10); 11-22 (\$.11/.10); 23-55 (\$.15/.14); 56-124 (\$.17/.16); 125-292 (\$.19/.18); 293-354 (\$.21/.20) -- NIGHT/WEEKEND: MB 1-10 (\$.09/.08); 11-22 (\$.09/.08); 23-55 (\$.14/.10); 56-124 (\$.15/.12); 125-292 (\$.17/.13); 293-354 (\$.19/.14).
2) Rates for the Pennsylvania Consumer Calling Offer overlay can be found in the 'Pennsylvania Consumer Calling Offer' service guide located under 'State-Specific Service Guides' on the service guide website.

##Tennessee: Calls which originate and terminate in the same county/lata will not incur usage charges and will be toll free.

C = Denotes the information in the preceding cell was changed on the effective date above.

I = Denotes the rate element in the preceding cell was increased on the effective date above.

D = Denotes the rate element in the preceding cell was decreased on the effective date above.

These rates are subject to and part of the AT&T Service Guide for the offer referenced and may be changed and/or discontinued by AT&T.



Display Category: [Transaction-Based Services](#)
Specific Offer: [AT&T Calls Billed to a Calling Card](#)

UID: [CRD01001DD](#)

Description

This service allows callers to place AT&T state-to-state, in-state long distance, intraLATA toll, and local calls (including Person-to-Person calls) from any telephone and bill these calls to a Calling Card.

Terms and Conditions

“You” and “Your” mean current or potential customers of this AT&T service. You must be classified as a residential customer by your Local Telephone Company.

"AT&T" is generally defined in Customer's Service Agreement. If not defined in Customer's Service Agreement, AT&T means the AT&T Affiliate that enters into the Service Agreement with the Customer, or any permitted assignee or successor in interest of such AT&T Affiliate. For purposes of this definition, an AT&T Affiliate means AT&T Corp. or an entity that controls, is controlled by or is under common control with AT&T Corp but excludes entities that are Incumbent Local Exchange Carriers in the US.

1. To participate in this service, you must have one of the following:

- An AT&T Calling Card that is associated with your main residential telephone account (which means AT&T must be your Primary Long Distance Carrier and/or your Primary Local Telephone Carrier), or
- A Calling Card issued by your Local Telephone Company other than AT&T that will allow you to bill AT&T calling card calls.
- A Commercial Credit Card issued by your financial institution that will allow you to bill AT&T calling card calls.

2. This service includes the following types of calls:

- AT&T state-to-state, in-state long distance, intraLATA toll, and local calls (including Person-to-Person calls) that you bill to your Calling Card.
- Calls to international locations that you bill to your Calling Card (these calls, however, are not covered by this Service Guide).
- Calling Card calls that are:
 - Billed to a calling card or credit card accepted by AT&T,
 - Placed 0+ or via 1-800-CALLATT (including 1-800-LLAMA-ATT).
 - Completed via customer dial automated, or operator assisted.

*Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.

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3. **AT&T will provide the benefits of this service until one or more of the following events occur:**
 - AT&T changes and/or discontinues this service.
 - AT&T is notified that you no longer subscribe to AT&T as your Primary Long Distance Carrier and/or your Primary Local Telephone Carrier. Discontinuance of your long distance and/or your local service will be effective as of the date AT&T's records show that you no longer subscribe to AT&T.
 - You notify the issuer of the calling card or commercial credit card as defined below that you want to discontinue this service and/or cancel your calling card:
 - A Calling Card issued by your Local Telephone Company that will allow you to bill AT&T calling card calls.
 - A Commercial Credit Card issued by your financial institution that will allow you to bill AT&T calling card calls.
 - Your calling card becomes invalid for any other reason.
4. **You can enroll in only one state-to-state pricing plan or special offer for AT&T calling card calls for each main residential telephone account unless AT&T notes otherwise. For example, if you are subscribed to a specific plan for calling card calls, you should refer to that specific service guide for the rates, terms and conditions that apply for that plan.**
5. **AT&T will bill for this service based on the following:**
 - Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45-second call will be billed as a one-minute call).
 - Billing Availability
 - This service generally is available in all locations.

Rates and Charges

- AT&T state-to-state calls (including Person-to-Person calls) billed to a calling card includes a per minute rate and a service charge per completed call. Service Charges vary by the type of calling card and the method used to place the call. State-to-state calling card call rates and charges are specified in [AT&T Domestic State-to-State Calling Card Rate Schedule-DCRD01CRS-U](#).
- For rates and charges of international card calls, see the International AT&T Calls Billed to a Calling Card Service Guide
- Miscellaneous Charges, Credits and Taxes may apply.
- [Public Payphone Surcharge](#) will apply to calls placed from a public or semi-public payphone.

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- In-state rates vary and may be higher. For those states where AT&T provides in-state long distance and/or local service under the Service Agreement, the services will be rated as follows:
 - For AT&T local calling card calls, refer to [AT&T Detariffed State Rate Table: CRD14-LOCAL-DD](#) for rates per minute and service charges per call.
 - For AT&T in-state long distance and intraLATA toll calling card calls billed to an AT&T Calling Card, refer to [AT&T Detariffed State Rate Table: CRD14-CIID-DD](#) for rates per minute and service charges per call
 - For AT&T in-state long distance and intraLATA toll calling card calls billed to a Local Telephone Company Calling Card other than AT&T, refer to [AT&T Detariffed State Rate Table: CRD14-LEC-DD](#) for rates per minute and service charges per call.
 - For AT&T in-state long distance and intraLATA toll calling card calls billed to a Commercial Credit Card, refer to [AT&T Detariffed State Rate Table: CRD14-CCC-DD](#) for rates per minute and service charges per call.
- If you reside in a state where AT&T files tariffs with the state commission, please refer to that AT&T state tariff at the [AT&T Consumer Service Tariff Library website](#).

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AT&T Local Calling Card Calls
 AT&T Detariffed State Rate Table: CRD14-LOCAL-DD
 Effective Date: October 1, 2014

The per minute rate and per call service charge listed below applies in the following detariffed states for local calling card calls. Unless otherwise specified, rates apply to calls billed to an AT&T Calling Card, Local Telephone Company Calling Card other than AT&T, Commercial Credit Card. Rates apply 24 hours a day, seven days a week. Rates apply to both 800-CALLATT and non 800-CALLATT calls. Calls originating from pay phones are subject to a Public Payphone surcharge.

Detariffed State	Rate Per Minute	Service Charge Per Call			
		Billed to an AT&T Calling Card: Customer Dialed- Automated or Operator Must Assist	Billed to a Local Telephone Company Calling Card, other than AT&T, or Commercial Credit Card: Customer Dialed- Automated or Operator Must Assist	Operator Assisted- Customer Dialed or Operator Dialed	Person to Person
California		California Residential LOCAL Service Guide			
Delaware	\$0.99	\$1.95	\$3.95	\$5.95	\$9.95
Iowa	\$0.99	\$1.95	\$3.95	\$5.95	\$9.95
Maine	\$0.99	\$1.95	\$3.95	\$5.95	\$9.95
Montana	\$0.99	\$1.95	\$3.95	\$5.95	\$9.95
New Hampshire		New Hampshire Residential LOCAL Rate Schedules			
New Jersey #	\$0.99	\$1.95	\$3.95	\$5.95	\$12.50
North Dakota	\$0.99	\$1.95	\$3.95	\$5.95	\$9.95
Oregon	\$0.99	\$1.95	\$3.95	\$5.95	\$9.95
South Dakota	\$0.99	\$1.95	\$3.95	\$5.95	\$9.95
Vermont	\$0.99	\$1.95	\$3.95	\$5.95	\$1.50
Virginia	\$0.99	\$1.95	\$3.95	\$5.95	\$12.50
Washington	\$0.99	\$1.95	\$3.95	\$5.95	\$9.95*
Wyoming	\$0.99	\$1.95	\$3.95	\$5.95	\$5.95**

Detariffing for New Jersey is effective December 1, 2014.
 *Washington Person to Person billed to a Local Telephone Company Calling Card other than AT&T or Commercial Credit Card per minute rate is \$.50 and service charge per call is \$.50.
 ** Wyoming Person to Person billed to an AT&T Calling Card service charge per call is \$4.95
 C = Denotes the information in the preceding cell was changed on the effective date above.
 I = Denotes the rate element in the preceding cell was increased on the effective date above.
 D = Denotes the rate element in the preceding cell was decreased on the effective date above.



Display Category: [Transaction-Based Services](#)
Specific Offer: [AT&T Operator Assistance](#)

UID: [SHC01001DD](#)

Description

Operator assistance is available to callers who want to place Operator assisted calls. Operator assistance for certain calls may be provided by a Company Operator or by the Company's automated Operator system. The following types of calls are available for Operator Assistance:

- **COLLECT CALLS** – Operator assistance for Collect calls will ask the caller to provide his/her name or other identification, then contact the party at the domestic telephone number specified by the caller, repeat the caller's identification and then ask if the called party will accept charges for the call. If the called party agrees to accept the charges, the call will be established and the associated charges for a Collect call will be billed to the called party's telephone number billing account.
- **BILLED-TO-THIRD NUMBER CALLS** – Operator assistance will establish the call requested by the caller and arrange for billing of associated charges to a domestic telephone number specified by the caller that is other than the calling telephone number or the called telephone number. Requests for Third Number Billing are subject to Operator verification that the party at the telephone number to be billed will accept charges for the call. Other efforts may be undertaken subsequently by the Company, as necessary, to determine responsibility for payment of such calls.
- **PERSON-TO-PERSON CALLS** – At the caller's request, Operator assistance will attempt to place a call to a particular party at a domestic telephone number specified by the caller. The party specified by the caller may be a person, station, department, extension or office. If successful, the Operator will establish the Person-to-Person call between the calling and called parties. If the identified party is not available and the caller requests, or agrees, to speak to a party other than the party initially specified, the call will be established and billed at the Person-to-Person call rates.
- **OPERATOR DIALED DIRECT CALLS** – Operator assistance is available to Customers who want an Operator to place their call for them. Operator Dialed Direct calls do not include: Collect calls, Billed-to-Third Number calls, Person-to-Person calls or calls billed to a Calling Card. This type of call may also be referred to as "Sent Paid" or "Sent Paid-non coin" call.
- **REAL TIME RATED CALLS** – Operator assistance is available to provide the time (duration) and charges associated with an Operator assisted call. A Company Operator must establish the call for which time and charges are requested. The caller must provide the calling and called telephone numbers to the Operator and request the Operator to provide the time and charges associated with such call upon completion of the call. No additional

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charges are applied and the call will be rated at the rates for the type of call that is being made. For example, if the call is a Billed-to-Third Number call, then only those rates associated with Billed-to-Third Number will apply.

Terms and Conditions

“You” and “Your” mean callers, current or potential customers who use Operator Assistance service. You must be classified as a residential customer by your Local Telephone Company.

“AT&T” is generally defined in Customer’s Service Agreement. If not defined in Customer’s Service Agreement, AT&T means the AT&T Affiliate that enters into the Service Agreement with the Customer, or any permitted assignee or successor in interest of such AT&T Affiliate. For purposes of this definition, an AT&T Affiliate means AT&T Corp. or an entity that controls, is controlled by or is under common control with AT&T Corp but excludes entities that are Incumbent Local Exchange Carriers in the US.

1. To participate in this service, you must:

- Access Operator assistance to have your call established by dialing the appropriate Operator code (e.g., 0, 00, 1010288+0, 1010866+0) or by dialing an AT&T designated access number (e.g., 1-800-CALLATT). You may need to specifically request an AT&T Operator or respond to appropriate prompts, depending on the Operator access code or AT&T designated access number initially dialed.

2. This service includes the following types of calls: .

- Collect Calls
- Billed-To-Third Number Calls
- Person-To-Person Calls
- Operator Dialed Direct Calls
- Real Time Rated Calls

3. AT&T will bill for Operator Assistance calls based on the following:

- Usage rates and a per call Service Charge apply to each Operator Assistance call.
- Usage rates and Service Charges apply 24 hours a day, seven days a week.
- Usage rates apply per minute of use or fraction thereof. Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one minute call).
- Operator Assistance calls that are transferred to the AT&T network by a Local Telephone Company operator are subject to the Operator Transfer Service Fee. (See Operator Transfer Service Fee, Service Guide MCT01006MC)

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- Operator Assistance calls that are billed to a domestic telephone number billing account that is not presubscribed to AT&T as the Long Distance Carrier are subject to Non-Subscriber Charges. (See Non-Subscriber Charges Service Guide MCT01007MC)
- **COLLECT CALLS**
 - Collect calls are billed to the called domestic telephone number billing account.
 - Special discounted rates apply to Collect calls that are made via an AT&T designated access number (e.g., 1-800-CALLATT or 1-800-LLAMA-ATT) and utilize the Company's automated Operator system. Such Collect calls are also exempt from the Non-Subscriber Charges specified in Service Guide MCT01007MC. Person-to-Person, Operator assisted and Real Time Rated calls made on a Collect call basis are not eligible for the special discounted rates.
 - Person-to-Person calls made on a Collect call basis are billed at the applicable Person-to-Person rates and charges.
 - Operator assisted Collect calls may be Real Time Rated. Collect calls made via the Company's automated Operator system are not eligible for real time rating.
 - Collect calls cannot be billed to telephone numbers located in American Samoa, Guam or the Commonwealth of the Northern Marianas Islands (CNMI).
 - Collect calls can not be billed to public and semi-public payphone telephone numbers.
- **BILLED-TO-THIRD NUMBER CALLS**
 - Billed-to-Third Number calls are billed to the domestic telephone number specified by the caller, and may be verified by the Operator for acceptance of charges by the third party.
 - Person-to-Person calls made on a Billed-to-Third Number basis are billed at the applicable Person-to-Person rates and charges.
 - Operator assisted Billed-to-Third Number calls may be Real Time Rated. Billed-to-Third Number calls made via the Company's automated Operator system are not eligible for real time rating.
 - Billed-to-Third Number calls cannot be billed to telephone numbers located in American Samoa, Guam or the Commonwealth of the Northern Marianas Islands (CNMI).
 - Billed-to-Third Number calls cannot be billed to public and semi-public payphone telephone numbers.

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■ PERSON-TO-PERSON CALLS

- Person-to-Person calls may be:
 - billed to the domestic telephone account from which the call is made.
 - billed to an AT&T Calling Card, Local Telephone Company Calling Card or Commercial Credit/Charge Card recognized by AT&T. Person-to-Person calling card rates apply. (See AT&T Calls Billed to a Calling Card Service Guide CRD01001DD.)
 - billed on a Collect call basis. (applicable Person-to-Person rates apply)
 - billed to a third number. (applicable Person-to-Person rates apply)
- Person-to-Person calls that are Real Time Rated are billed at the applicable Person-to-Person rates and charges.
- Person-to-Person rates apply to calls where the Operator makes arrangements for messenger service at the request of the calling party.

■ OPERATOR DIALED DIRECT CALLS

- Operator Dialed Direct calls must be made from, and billed to, the caller's domestic main telephone account when the call is made.
- Operator Dialed Direct rates and charges apply if, at your request, an Operator establishes a call to a telephone number that you are experiencing difficulty in reaching.
- Operator Dialed Direct rates and charges apply if, at your request, an Operator re-establishes a call that is involuntarily interrupted.
- Direct Dialed Station charges apply instead of the Operator Dialed Direct charges if the Operator places a call for a disabled person who, because of his/her disability, cannot dial the call.
- Direct Dialed Station charges apply instead of the Operator Dialed Direct charges if the Operator places a call because Automatic Number Identification is not available for Customer-dialed completion.

■ REAL TIME RATED CALLS

- Real Time Rated calls may be:
 - billed to the domestic telephone account from which the call is made.
 - billed on a Collect call basis.
 - billed to a third number.
- Real Time Rated calls may also be billed to an AT&T Calling Card, Local Telephone Company Calling Card or a Commercial Credit/Charge Card recognized by AT&T.

**Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.*

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.



- Real Time Rated Operator Dialed Direct calls must be billed to the domestic telephone account from which the call is made.
- Billing Availability
 - Billing for Operator Assistance calls is generally available in all locations.

Rates and Charges

The rates are as follows:

- Usage charges and service charges for Operator Assistance state-to-state calls are specified in Rate Table - [AT&T Special Handled Calls Using Operator Assistance](#).
- Miscellaneous Charges, Credits and Taxes may apply.
- [Public Payphone Surcharge](#) will apply to calls placed from a public or semi-public payphone.
- State plan rates may vary and may be higher. For those states where AT&T provides in-state service under the Service Agreement, the services will be rated as follows:
 - AT&T local operator services usage rates and per call service charges please refer to [AT&T Detariffed State Rate Table: SHC12-OPHLOC-DD](#).
 - AT&T in-state long distance and local toll usage rates please refer to [AT&T Detariffed State Rate Table: SHC12-OPHPM-DD](#). Note that In-state local toll rates apply to local calls that originate on the AT&T network for customers who are not subscribed to AT&T for local Service in the state where that call originates.
 - AT&T in-state long distance and local toll Collect per call service charges please refer to [AT&T Detariffed State Rate Table: SHC12-COLSC-DD](#). Note that In-state local toll rates apply to local calls that originate on the AT&T network for customers who are not subscribed to AT&T for local Service in the state where that call originates.
 - AT&T in-state long distance and local toll Operator Assistance per call service charges please refer to [AT&T Detariffed State Rate Table: SHC12-OPHSC-DD](#). Note that In-state local toll rates apply to local calls that originate on the AT&T network for customers who are not subscribed to AT&T for local Service in the state where that call originates.
- If you reside in a state where AT&T files tariffs with the state commission, please refer to that AT&T state tariff at [AT&T Consumer Service Tariff Library website](#)

**Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.*

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AT&T Operator Assistance - Local Operator Rates
 AT&T Detariffed State Rate Table: SHC12-OPHLOC-DD
 Effective Date: October 1, 2014

A per-minute usage rate and a per-call service charge apply to each Operator Assistance call. The usage rates below apply to all Operator Assistance call types. The service charge will vary depending on the type of call as shown below. Rates apply to in-state LOCAL Billed-to-Third Number, Collect, Operator Dialed Direct (Sent Paid), and Person-to-Person calls billed to other than a calling card. Rates apply to calls that originate and terminate in the state in which the customer has AT&T Local Service. Rates apply 24 hours a day, seven days a week.

	LOCAL USAGE		LOCAL SERVICE CHARGES (PER CALL) FOR AT&T LOCAL CUSTOMERS												
	USAGE (PER MINUTE) ALL OPERATOR		BILLED-TO-THIRD NUMBER Automated Service Charges		BILLED-TO-THIRD NUMBER Operator Assisted Service Charges		COLLECT Automated Service Charges		COLLECT Operator Assisted Service Charges		OPERATOR DIALED DIRECT (Sent Paid) Service Charges		PERSON-TO- PERSON [#] Service Charges		
Detariffed States															
California	California Residential LOCAL Service Guide														
Delaware, Iowa, Montana	\$0.99		\$2.95		\$3.95		\$3.95		\$5.95		\$6.95		\$9.95		
Maine	\$0.99		\$6.25		\$9.99		\$3.95		\$5.95		\$6.95		\$12.50		
New Hampshire	New Hampshire Residential LOCAL Rate Schedules														
New Jersey *	\$0.99		\$6.99		\$9.99		\$3.95		\$5.95		\$6.95		\$12.50		
North Dakota, South Dakota	\$0.99		\$5.95		\$5.95		\$3.95		\$5.95		\$6.95		\$9.95		
Oregon	\$0.99		\$3.95		\$2.95		\$3.95		\$5.95		\$6.95		\$9.95		
Vermont	\$0.99		\$6.99		\$8.75		\$3.95		\$5.95		\$6.95		\$12.50		
Virginia	\$0.99		\$0.75		\$0.75		\$3.95		\$5.95		\$6.95		\$1.50		
Washington	\$0.50		\$0.50		\$0.50		\$0.50		\$0.50		\$6.95		\$0.50		
Wyoming	\$0.99		\$1.95		\$2.95		\$3.95		\$5.95		\$6.95		\$5.95		

Applies to Person-to-Person calls billed Collect or Billed-to-Third Number, excludes Person-to-Person billed to a calling card.

* Detariffing for New Jersey is effective December 1, 2014.

These rates are subject to and part of the AT&T Service Guide for the offer referenced and may be changed and/or discontinued by AT&T.



Display Category: PrePaid Phone Service
Specific Offer: AT&T PrePaid Phone Service

UID: PPC06001DD

Description

AT&T PrePaid Phone Service can be accessed through AT&T PrePaid Phone Cards with the AT&T brand on the card, including “co-branded” cards that have both the AT&T brand and that of another company on the card. The cards are sold directly by AT&T or by a retailer. AT&T establishes the price points for the cards and recharged minutes when they are sold directly by AT&T. The retailer establishes the price point for the cards and recharged minutes when they are sold by the retailer. You may purchase AT&T PrePaid Phone Cards for specified amounts of AT&T domestic and international calling. As you place and complete your calls over the AT&T PrePaid Phone Service Network, according to the instructions printed on the card, your total available calling is reduced at a specified unit or rate per minute of use.

Terms and Conditions

“You” and “Your” mean a current customer of the AT&T PrePaid Phone Service accessed through an AT&T PrePaid Phone Card.

“AT&T” is generally defined in Customer’s Service Agreement. If not defined in Customer’s Service Agreement, AT&T means the AT&T Affiliate that enters into the Service Agreement with the Customer, or any permitted assignee or successor in interest of such AT&T Affiliate. For purposes of this definition, an AT&T Affiliate means AT&T Corp. or an entity that controls, is controlled by or is under common control with AT&T Corp but excludes entities that are Incumbent Local Exchange Carriers in the US.

An AT&T PrePaid Phone Card can be a physical or virtual card or any other object or device containing the toll free access number and personal identification number (“PIN”) through which the AT&T PrePaid Phone Service may be accessed.

AT&T’s ability to complete any calls made with an AT&T PrePaid Phone Card is subject to applicable legal and regulatory requirements.

Unresolved complaints may be directed to the state regulatory agency in the state where your AT&T PrePaid Phone Card was purchased or received.

AT&T PrePaid Phone Cards sold under the SmarTalk brand and AT&T PrePaid Phone Cards where service is provided by AT&T d/b/a ConQuest or affiliate are addressed in a service guide at www.prepayserviceguide.com.

*Effective date(s) on guides and rate tables referenced in “Rates and Charges” may be different.



1. To use the AT&T PrePaid Phone Service, you must:

- Have an AT&T PrePaid Phone Card that has a sufficient available balance to complete your call.
- Access the AT&T PrePaid Phone Service via the toll free access number printed on the card from a touch tone telephone.

2. The service is available under two options, the Minute/Unit based cards and the Dollar based cards, as follows:

- Minute/Unit based cards state the number of minutes/units for U. S. domestic calls the customer can make with the card.
- Dollar based cards state a dollar amount on the card (e.g., \$10.00), with an equivalent per minute/unit rate for U. S. domestic calls and/or the number of minutes/units for U. S. domestic calls.

3. This service includes the following types of calls:

- U. S. domestic consumer calls, where AT&T is authorized to carry such calls, that are:
 - Placed via the toll free access number printed on the card; and
 - Completed according to the dialing instructions on the card.
- Outbound international calls from the U.S. to over 200 locations around the world that are:
 - Placed via the toll free access number printed on the card; and
 - Completed according to the dialing instructions on the card.
- Inbound international calls to the U.S. and county-to-county calls outside the U.S. from/to select countries that are:
 - Placed using the AT&T USADirect[®] Service; and
 - Placed via the toll free access number shown on the card; and
 - Completed according to the dialing instructions on the card.
- On certain AT&T PrePaid Phone Cards, Directory Assistance calls may be completed that are:
 - Placed via the toll free access number shown on the card; and
 - Completed according to the instructions in the call flow.
- AT&T PrePaid Phone Cards cannot be used for toll-free calls, calls for paid services with premium charges, operator assisted calls, or calls to 911 or E911 emergency services.

*Effective date(s) on guides and rate tables referenced in "Rates and Charges" may be different.

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.



4. This service includes the following features:

- AT&T PrePaid Phone Cards may be used to place and complete domestic and international calls to most international locations over the AT&T PrePaid Phone Service Network from most touch tone telephones twenty-four hours a day, seven days a week.
- Your calls must be charged against an AT&T PrePaid Phone Card that has an available balance. After the number of the called party is dialed, an announcement will provide the available balance of talk time based on the destination for that call.
- Your call will be interrupted with an announcement when the available balance on your AT&T PrePaid Phone Card drops to one minute/unit, based on the originating/terminating location of the call. On certain cards you may be able to enter another valid AT&T PrePaid Phone Card PIN number to continue the call or, if available, you may set up auto-recharge on your existing card. If the balance on your card is insufficient to continue the call and you fail to enter the number of another valid AT&T PrePaid Phone Card or auto-recharge, AT&T will terminate your call.
- Your AT&T PrePaid Phone Card balance will be reduced by the appropriate number of minutes/units for each call. Calls are billed in one minute increments. Partial minutes will be charged as full minutes.
- AT&T will give you a credit of one minute/unit for an AT&T PrePaid Phone Card call if you experience poor transmission or get cut off during the call. To receive a credit, you must notify an AT&T representative of the problem experienced by calling the Customer Service number printed on the card. Credit will not be given when interruptions are caused by the failure of systems not provided by AT&T, by the failure of other AT&T services connected to the AT&T PrePaid Phone Service, or for wrong telephone numbers.
- Some AT&T PrePaid Phone Cards have a feature where you may purchase or “recharge” additional minutes or dollars of service. Recharge may be accomplished at selected retailer locations, by auto-recharging during your call, or by calling the toll free access number printed on the card and following the prompts. Recharge minutes or dollars of service purchased via the toll free access number or through auto-recharge must be paid for in full at the time of purchase by credit/charge card and will be added to your card after your credit/charge card has been verified. In store purchases of recharge minutes are subject to the retailer’s authorized methods of payment. Recharged minutes are considered a “new purchase” and, therefore, subject to terms and conditions of a new pin purchase.
- AT&T reserves the right to impose a maximum number of minutes/units or U.S. dollar value that may reside on your AT&T PrePaid Phone Card.

5. This service may not be combined with any other plans or offers unless AT&T notes otherwise.

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AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.



6. AT&T will provide the benefits of this service until one or more of the following events occur:

- AT&T discontinues the AT&T PrePaid Phone Service.
- All available balances on your AT&T PrePaid Phone Card are depleted.
- The expiration date of your AT&T PrePaid Phone Card is reached (where applicable).
- For cards issued on or after March 1, 2014, card value expires 365 days after activation, recharge or last use.
- The term activation (in expiration statement above) refers to purchase or subsequent first use of a purchased card. ie. When retailer can activate a card upon purchase (POSA or Point of Sale), expiration timeline begins at that time. Or, when retailer activates a card in advance of purchase (batch or on ship activation) or card is activated upon first use by end user, expiration timeline begins at time of first use. All scenarios provide end user at least 365 for use after purchase, recharge or last use; before expiration.
- Your AT&T PrePaid Phone Card may be suspended or terminated without notice if AT&T has reason to suspect fraudulent use.

7. You pay for this service as follows:

- You purchase AT&T PrePaid Phone Cards directly from AT&T or from a retailer. Full payment is required at the time of purchase.
- You recharge your AT&T PrePaid Phone Card directly from AT&T or, where permitted, from a retailer.
- AT&T PrePaid Phone Cards are not returnable or exchangeable unless defective. The AT&T PrePaid Phone Service cannot be cancelled after an AT&T PrePaid Phone Card has been purchased or used, unless the AT&T PrePaid Phone Card is defective.
- Once your AT&T PrePaid Phone Card is recharged, all original and recharged minutes or dollar value of service on the card are non-refundable.
- Safeguard your AT&T PrePaid Phone Card and PIN. You are responsible for any loss or unauthorized use.

Rates and Charges

AT&T PrePaid Phone Service calls will be rated as described below. Click [here](#) for information on [how to calculate minutes of use and cost per call on AT&T prepaid phone cards](#).

AT&T PrePaid Phone Card price points are established by AT&T for cards sold or recharged directly by AT&T. AT&T PrePaid Phone Card price points are established by the retailer for cards sold or recharged directly by the retailer. Prices for the cards sold by retailers are

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prominently displayed on the card or otherwise clearly provided to the customer. Prices for cards sold directly by AT&T are fully disclosed to customers prior to and at the time of sale. The prices do not include any sales tax and may not include other fees and charges that may apply to the transaction at point of purchase.

1. Minute/Unit based AT&T PrePaid Phone Cards are available in various denominations up to 1200 U. S. domestic minutes/units per card, or as otherwise specified by AT&T. Dollar based AT&T PrePaid Phone Cards are available in various denominations up to \$100.00, or as otherwise specified by AT&T. Minute/Unit based and Dollar based cards, as well as recharged minutes or dollar value of service, will have a maximum per minute U. S. domestic price not greater than 25¢ unless purchased from a vending machine or at a terminal or transportation center, in which case the maximum per minute U. S. domestic price will not be greater than 99¢. AT&T PrePaid Phone Cards may have an expiration date, as disclosed on the card and/or in the marketing material. AT&T PrePaid Phone Cards may be rechargeable as disclosed on the card and/or in the marketing material. If rechargeable, a recharge convenience fee of up to a maximum of 15% of the recharge amount applies.
 - Minute/Unit based and Dollar based AT&T PrePaid Phone Card balances, as well as recharged minutes or dollar value of service, will be reduced as noted below.
 - U. S. domestic calls originating and terminating in the contiguous United States, Hawaii, Alaska, Puerto Rico, U.S. Virgin Islands, American Samoa, Guam and CNMI will be reduced by one minute/unit for each minute of talk time.
 - Rates for international calls and international public payphone surcharges vary by retailer.
 - [AT&T](#) (purchased online from AT&T)
 - [AT&T](#) (purchased in an AT&T retail store)
 - [AT&T Prepango Vending \(\\$0.25 Domestic Rate\)](#)
 - [Exchange \(AAFES\)](#)
 - [Blackhawk Network](#)
 - [Coinstar](#)
 - [epay \(formerly known as PaySpot\)](#)
 - [NEXCOM](#)
 - [SAM'S CLUB](#)
 - [Target](#)
 - [Telavie Telecom Group LLC](#)
 - [TransPac Telecom, Inc.](#)
 - [Wal-Mart](#)
 - [All Others](#)
2. Directory Assistance is available only through the AT&T PrePaid Phone Service platform and is only available for domestic directory assistance requests. Directory assistance requests will have a maximum charge of not greater than 40 minutes/units for Minute/Unit

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based cards or \$5.00 for Dollar based cards per request. An announcement will provide the charge for directory assistance prior to connecting the call.

3. A [Public Payphone Surcharge](#) applies when an AT&T PrePaid Phone Card is used to place a call from a U.S. public or semi-public payphone.
4. [AT&T Universal Connectivity Charge](#) may be applied at the point of sale. An additional charge may also be applied at the point of sale to recover fees paid to state funds designed to promote universal service.
5. [AT&T Promotional Prepaid Phone Card Service](#) is available. All terms, conditions, and rates listed above apply unless stated otherwise in the sub-guide.

*Effective date(s) on guides and rate tables referenced in "Rates and Charges" may be different.



Display Category: [Transaction-Based Services](#)
Specific Offer: [AT&T Directory Assistance](#)

UID: [DAS01001DD](#)

Description

AT&T Directory Assistance is a directory service that allows callers to obtain telephone numbers for locations in the United States as well as in Canada, and certain Caribbean locations.

Terms and Conditions

“You” and “Your” mean current or potential customers of this AT&T service.

“AT&T” is generally defined in Customer’s Service Agreement. If not defined in Customer’s Service Agreement, AT&T means the AT&T Affiliate that enters into the Service Agreement with the Customer, or any permitted assignee or successor in interest of such AT&T Affiliate. For purposes of this definition, an AT&T Affiliate means AT&T Corp. or an entity that controls, is controlled by or is under common control with AT&T Corp but excludes entities that are Incumbent Local Exchange Carriers in the US.

1. To participate in this service, you must:

- For domestic locations outside of your local calling area and for those in Canada and certain Caribbean locations having NPAs that are part of the North American Dialing Plan, dial the appropriate access code to reach the AT&T Network, plus the NPA (area code) for the telephone number desired, plus 555-1212.
- If you have AT&T as your Primary Local Telephone Carrier and are making a request within your local calling area, dial 411.
- Provide the AT&T representative with the listed name and address (including city and state or country) of the telephone number you desire.
- Provide a valid means to accept billing of the applicable Directory Assistance Charges and Service Charges described in Rates and Charges below.

2. This service includes the following types of calls:

- AT&T state-to-state, in-state long distance, intraLATA toll, local, Canada and acceptable Caribbean Directory Assistance calls that you place from and bill to your main residential telephone account.
- AT&T customer dialed state-to-state, in-state long distance, intraLATA toll, Canada and acceptable Caribbean Directory Assistance calls that are billed to your Calling Card that are:
 - Placed via 1-800-CALLATT,

**Effective date(s) on rate table(s) referenced in “Rates and Charges” may be different.*

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- Billed to a calling card accepted by AT&T, and
- Completed using an AT&T automated call processing system.
- AT&T state-to-state, in-state long distance, and intraLATA toll Directory Assistance calls that are billed to a third number.

3. This service includes the following features:

- For each call to Domestic and Local Directory Assistance, you may request up to two telephone listings within the area code you dialed. Calls to Canada and Caribbean Directory Assistance are charged for each listing requested.
- Local Directory Assistance Call Completion allows you to have the call to the requested local number completed with out hanging up and originating a separate call. Local call completion rate per call applies in addition to the Local Directory Assistance rate.
- AT&T will give you a credit for calls to Directory Assistance if any one of the following occurs:
 - you experience poor transmission or get cut off during the call
 - you receive an incorrect telephone number
 - you misdial and reach Directory Assistance by mistake (e.g., dialed 201-555-1212 when you intended to dial 202-555-1212)
 - To receive a credit, you must notify a Company operator or representative of the problem experienced.
- If you have a disability, you may not have to pay Directory Assistance charges, provided you meet the following requirements:
 - If you can't use a telephone directory because of a visual or physical disability, you do not have to pay charges for calls to: state-to-state Directory Assistance; in-state long distance, intraLATA toll, and local Directory Assistance for those states where AT&T provides service under the Service Agreement; Directory Assistance in Canada; and Directory Assistance in certain Caribbean locations specified in B in the Directory Assistance Charges table below. The exemption includes up to 50 calls to Directory Assistance per monthly billing period. The exemption does not apply to calls to Directory Assistance in all other international locations as well as to any Directory Assistance calls via AT&T Direct.
 - To qualify for the exemption, you must be certified in writing by a licensed physician, optometrist or approved private, federal or state agency, that you have a visual or physical disability that prevents you from using a telephone directory. Upon request, AT&T will provide you with the certification form which you must complete and present to the AT&T Consumer Service Center which serves your main residential telephone account

**Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.*

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.



4. **AT&T will provide the benefits of this service until one or more of the following events occur:**
- AT&T changes and/or discontinues this service.
 - You do not have a valid means to be billed for any Directory Assistance Charges and Service Charges.
5. **AT&T will bill for this service based on the following:**
- The Directory Assistance Charge applies even if AT&T does not provide you with the requested telephone number(s) (e.g., where the requested telephone number is unlisted, non-published, or is not available).
 - Billing Availability
 - This service generally is available in all locations

Rates and Charges

Directory Assistance Charges

■ A. For all state-to-state and AT&T DIRECT® Service calls to Interstate Directory Assistance. See service guide "AT&T Direct® Service" for additional service charges.	\$2.49
■ B. For all calls from the US to International Directory Assistance in certain Caribbean locations (Anguilla, Antigua/Barbuda, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Montserrat, St Kitts/Nevis, St Lucia, St Vincent/Grenadines, Trinidad/Tobago, and Turks/Caicos Islands).	\$2.49
■ C. For all calls from the US to International Directory Assistance in Canada, and all non-AT&T DIRECT® Service calls from Canada to the US billed to a calling card.	\$2.49
■ D. For all calls from the US to International Directory Assistance in Mexico and Overseas Countries/Areas not listed in B. or C. above.	\$7.95

- In addition to the Directory Assistance Charges above, Service Charges apply when Directory Assistance calls are billed to a calling card and/or receive operator assistance to complete the call. The state-to-state calling card and/or operator assistance service charge applies to both interstate and international Directory Assistance requests. Service Charges can be found in the Rates and Charges section of the Domestic AT&T Service Guide that covers AT&T Calls Billed to a Calling Card or AT&T Operator Assistance. Card or operator usage charges do not apply on Directory Assistance calls. The calling card service charges apply as follows:
 - AT&T Calling Card service charge applies whether you use an AT&T or a Local Telephone Company other than AT&T calling card, or a Commercial Credit Card.

**Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.*

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- Other Than 1-800-CALLATT Customer Dialed Automated service charge applies to customer dialed automated or operator must assist calls whether or not the call was completed via 1-800-CALLATT.
- Operator Assisted calling card service charge applies to operator assisted calling card calls.
- Miscellaneous Charges, Credits and Taxes may apply.
- [Public Payphone Surcharge](#) will apply to calls placed from a public or semi-public payphone.
- In-state rates vary and may be higher. For those states where AT&T provides in-state long distance and/or local service under the Service Agreement, the in-state rates will be rated as identified in [AT&T Detariffed State Rate Table: DAS14-DA-DD](#). If you reside in a state where AT&T files tariffs with the state commission, please refer to that AT&T state tariff at the [AT&T Consumer Service Tariff Library website](#).

**Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.*

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AT&T Directory Assistance
 AT&T Detariffed State Rate Table: DAS14-DA-DD
 Effective Date: September 1, 2014

The per-call rate listed below applies in the following detariffed states for in-state long distance, local toll and local calls. Rates apply 24 hours a day, seven days a week.

Detariffed State	In-State Long Distance and Local Toll Via NPA-555-1212 Rate Per Call	Local Via 411 Rate Per Call	Local Call Completion Rate Per Call*
Alabama	\$1.99	Local not available	Local not available
Arkansas	\$2.49	Local not available	Local not available
California	California Residential Service Guides		
Colorado	\$2.49	Local not available	Local not available
Delaware	\$2.49	\$1.25	\$0.70
Florida	\$2.49	Local not available	Local not available
Georgia	\$2.49	Local not available	Local not available
Illinois	\$2.49	Local not available	Local not available
Indiana	\$2.49	Local not available	Local not available
Iowa	\$2.49	\$1.25	\$0.70
Kansas	\$2.49	Local not available	Local not available
Kentucky	\$2.49	Local not available	Local not available
Louisiana	\$1.49	Local not available	Local not available
Maine	\$0.95	\$1.25	\$0.70
Michigan	\$2.49	Local not available	Local not available
Mississippi	\$1.99	Local not available	Local not available
Missouri	\$2.49	Local not available	Local not available
Montana	\$2.49	\$1.25	\$0.70
Nevada	\$2.49	Local not available	Local not available
New Hampshire	New Hampshire Residential Rate Schedules		
New Jersey**	\$1.99	\$1.25	\$0.70
New York**	\$2.49	\$0.90	\$0.70
North Carolina	\$2.49	Local not available	Local not available
North Dakota	\$2.49	\$1.25	\$0.70
Ohio	\$2.49	Local not available	Local not available
Oklahoma	\$1.99	Local not available	Local not available
Oregon	\$2.49	\$1.25	\$0.70
Pennsylvania	\$2.49	PA Local Exchange Tariff	PA Local Exchange Tariff
South Carolina	\$1.75	Local not available	Local not available
South Dakota	\$2.49	\$1.25	\$0.70
Tennessee	\$2.49	Local not available	Local not available
Texas**	\$2.49	Local not available	Local not available
Vermont	\$1.99	\$1.25	\$0.70
Virginia	\$2.49	\$1.25	\$0.70
Washington	\$2.49	\$1.25	\$0.70
Wisconsin	\$2.49	Local not available	Local not available
Wyoming	\$2.49	\$1.25	\$0.70

* Local Call Completion Rate Per Call is in addition to Local Directory Assistance Rate Per Call.

** Detariffing for New York and New Jersey is effective 12/1/14; detariffing for TX is effective 11/1/14.

C

C = Denotes the information in the preceding cell was changed on the effective date above.

I = Denotes the rate element in the preceding cell was increased on the effective date above.

D = Denotes the rate element in the preceding cell was decreased on the effective date above.

These rates are subject to and part of the AT&T Service Guide for the offer referenced and may be changed and/or discontinued by AT&T.



Display Category: Transaction-Based Services

Specific Offer: AT&T Busy Line Verification / Emergency Interruption

UID: SHC01002DD

Description

Busy Line Verification

Operator Assistance is available to callers who want to determine if the telephone number that they are calling is busy (e.g., conversation in progress at the called number).

Operator Assistance will attempt to verify the condition of the called telephone number (e.g., busy talking, busy not talking, i.e., off-hook condition) and report such condition to the caller. The caller may then request no further action to be taken by the Operator and terminate the call or if the Operator has verified and reported to the caller that there is a conversation in progress, the caller may, at that time, request a Busy Line Emergency Interruption.

Busy Line Emergency Interruption

To request a Busy Line Emergency Interruption, the caller must have first requested a Busy Line Verification and have received verification by the Operator that there is a conversation in progress at the specified telephone number. Then, on the same continuous call to Operator Assistance, the caller must request the emergency interruption.

To provide a Busy Line Emergency Interruption, the Operator will attempt to interrupt the conversation in progress at the specified telephone number in order to inform the parties of the conversation that another party is attempting to place a call to that telephone number.

If the parties of the interrupted conversation agree to terminate their call, the caller who requested the interruption may elect to originate a separate call to the called party's telephone number or the caller may request the Operator to complete an Operator Assisted call to that telephone number. Applicable Operator Assisted charges apply if the Operator completes the call. If the caller originates a separate call, applicable charges for that classification of call apply.

Terms and Conditions

“You” and “Your” mean callers who use this service.

“AT&T” is generally defined in Customer’s Service Agreement. If not defined in Customer’s Service Agreement, AT&T means the AT&T Affiliate that enters into the Service Agreement with the Customer, or any permitted assignee or successor in interest of such AT&T Affiliate. For purposes of this definition, an AT&T Affiliate means AT&T Corp. or an entity that controls, is controlled by or is under common control with AT&T Corp but excludes entities that are Incumbent Local Exchange Carriers in the US.

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.



1. To participate in this service, you must:

- Access Operator Assistance by dialing the appropriate Operator code (e.g., 0, 00, 1010288+0, 1010860+0) or by dialing an AT&T designated access number (e.g., 1-800-CALLATT). You may need to specifically request an AT&T operator or respond to appropriate prompts, depending on the Operator access code or AT&T designated access number initially dialed.

2. AT&T will bill for this service based on the following:

- A Busy Line Verification Service Charge is applied to each attempt made by the Operator, at the request of the caller, to verify the condition of a called telephone number. The Busy Line Verification Service Charge does not apply to attempts which are unsuccessful due to AT&T network equipment failure.
- A Busy Line Emergency Interruption Service Charge applies for each attempt made by the Operator, at the request of the caller, to interrupt a conversation in progress regardless of whether or not the called party releases the call.
- A Busy Line Verification must first be made and the Busy Line Verification Service Charge incurred, prior to a Busy Line Emergency Interruption.
- The Busy Line Verification Charge and Busy Line Emergency Interruption charge may be:
 - Billed to the domestic residential telephone account from which the call is made.
 - Billed to an AT&T Calling Card, Local Exchange Company Calling Card or Commercial Credit/Charge Card recognized by AT&T.
 - Billed to a domestic residential third number telephone account.
- Billing Availability:
 - AT&T will provide this service in locations where billing and technical resources are available.

Rates and Charges

- A Busy Line Verification Service Charge of \$13.50 applies to each attempt made by the Operator at the request of the caller.
- A Busy Line Emergency Interruption Service Charge of \$13.50 applies to each interruption made by the Operator at the request of the caller. The Busy Line Emergency Interruption Service Charge applies in addition to the Busy Line Verification Service Charge.
- Miscellaneous Charges, Credits and Taxes may apply.

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.



- In-state rates vary and may be higher. For those states where AT&T provides in-state long distance and local toll service under the Service Agreement, calls will be rated as identified in [AT&T Detariffed State Rate Table: SHC12-BLVI-DD](#). For those states where AT&T provides local service under the Service Agreement, calls will be rated as identified in [AT&T Detariffed State Rate Table: SHC12-BLVILOC-DD](#). If you reside in a state where AT&T files tariffs with the state commission, please refer to that AT&T state tariff at [AT&T Consumer Service Tariff Library website](#).



AT&T Busy Line Verification / Emergency Interruption

AT&T Detariffed State Rate Table: SHC12-BLVI-DD

Effective Date: September 1, 2014

The charges below apply to each attempt made by the Operator at the request of the caller.

The Busy Line Emergency Interruption Service Charge applies in addition to the Busy Line Verification Service Charge.

	IN-STATE LONG DISTANCE AND LOCAL TOLL CHARGES			
	Busy Line Verification Service Charge		Busy Line Emergency Interruption Service Charge	
Detariffed States				
California	California Residential Service Guide			
New Hampshire	New Hampshire Residential Rate Schedules			
Alabama, Oklahoma, Pennsylvania, Tennessee	\$7.00		\$7.00	
Arkansas, Indiana, Kansas, Michigan, Missouri, Nevada, Texas**, Wisconsin	\$11.99		\$11.99	
North Carolina, Virginia	\$10.00		\$10.00	
Ohio, Washington	\$9.99		\$9.99	
Colorado	\$3.25		\$3.25	
Florida	\$3.00		\$3.00	
Kentucky	\$9.50		\$9.50	
Maine	\$11.95		\$11.95	
Mississippi	\$8.00		\$8.00	
Montana	\$12.50		\$12.50	
New York**	\$11.00		\$11.00	
Louisiana, South Carolina	\$6.00		\$6.00	
Vermont	\$8.50		\$8.50	
Delaware, Georgia, Illinois, Iowa, New Jersey**, North Dakota, Oregon, South Dakota, Wyoming	\$13.50		\$13.50	

+ Rate for this state increased on the date noted above (applied to states grouped with non-increasing states).

** Detariffing for New York and New Jersey is effective 12/1/14; detariffing for TX is effective 11/1/14.

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Display Category: [Other Offers](#)
Specific Offer: [Call-Forwarding](#)

UID: [OTH01009DD](#)

Description

Call forwarding is a feature offered by certain Local Telephone Companies or other providers of call forwarding arrangements. The call-forwarding feature allows you to arrange for incoming calls to your home telephone number to be automatically forwarded to a different telephone number. You are responsible for obtaining, provisioning and arrangement of the call forwarding feature.

Terms and Conditions

“You” and “Your” mean current or potential users of the call forwarding feature. You must be classified as a residential customer by your Local Telephone Company.

“AT&T” is generally defined in Customer’s Service Agreement. If not defined in Customer’s Service Agreement, AT&T means the AT&T Affiliate that enters into the Service Agreement with the Customer, or any permitted assignee or successor in interest of such AT&T Affiliate. For purposes of this definition, an AT&T Affiliate means AT&T Corp. or an entity that controls, is controlled by or is under common control with AT&T Corp but excludes entities that are Incumbent Local Exchange Carriers in the US.

1. **To participate in this feature, you must:**
 - Obtain provision and arrange the call-forwarding feature.
2. **AT&T calls include the following types of calls:**
 - Incoming state-to-state and international AT&T calls billed to your residential telephone account, i.e., Collect and Person-to-Person Collect, that are automatically call forwarded to a different telephone number.
 - Outgoing state-to-state and international AT&T calls automatically call forwarded from your home telephone number to a different telephone number and billed to your home telephone number account.
3. **AT&T will bill you for calls that are automatically call forwarded based on the following:**
 - (A) Outgoing AT&T calls from your home telephone number to a different telephone number are billed to your home telephone number account in accordance with the AT&T rate schedule that you are subscribed to for state-to-state or international calls placed from your home.

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.



- (B) Incoming AT&T state-to-state and international Collect calls and Person-to-Person Collect calls that are automatically call forwarded from your home telephone number to a different telephone number and accepted by a party at the call forwarded number are billed to your home telephone number account in accordance with the AT&T rate schedule that you are subscribed to for Collect and Person-to-Person Collect calls. In addition the charges specified in (A) above apply. If the called party does not accept the call, only the charges applicable for the state-to-state or international call from your home telephone number to the call forwarded number apply as specified in (A) above.
- If the outgoing call specified in (A) above or the incoming call specified in (B) above is provided by a carrier other than AT&T then the charges specified by that carrier apply for that portion of the call.
- Certain Collect calls from International locations are covered in AT&T Tariff F.C.C. No. 3, on file with the Federal Communications Commission.
- Billing Availability
 - Billing of calls that are automatically call forwarded is generally available in all locations.
- If your main residential telephone account is not presubscribed to AT&T as your Long Distance Carrier, Non-Subscriber Charges may apply as specified in The Non-Subscriber Charges Service Guide TBS10002DD for Operator Assistance calls or in AT&T Tariff F.C.C. No.3, on file with the Federal Communications Commission for direct dial station calls.

Rates and Charges

- Rates and charges apply as specified by the rate schedules that you are subscribe to for AT&T calls billed to your residential telephone account.
- Miscellaneous Charges, Credits and Taxes may apply.
- [Public Payphone Surcharge](#) will apply to calls placed from a public or semi-public payphone.
- State plan rates may vary. For those states where AT&T provides in-state long distance service under the Service Agreement, the state rates and charges apply as specified by the rate schedules that you are subscribe to for AT&T calls billed to your residential telephone account. If you reside in a state where AT&T files tariffs with the state commission, please refer to that AT&T state tariff at [AT&T Consumer Service Tariff Library website](#).

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.



Display Category: [Transaction-Based Services](#)
Specific Offer: [Operator Transfer Service Fee](#)

UID: [TBS10003DD](#)

Description

An Operator Transfer Service Fee applies to all completed state-to-state calls and to completed calls to interstate and international Directory Assistance when a caller dials "0", reaches a Local Telephone Company operator, requests and receives a transfer from the Local Telephone Company network to AT&T, and completes the call over the AT&T network.

Terms and Conditions

"You" and "Your" mean current or potential callers who use a Local Telephone Company operator to transfer their call to the AT&T network.

"AT&T" is generally defined in Customer's Service Agreement. If not defined in Customer's Service Agreement, AT&T means the AT&T Affiliate that enters into the Service Agreement with the Customer, or any permitted assignee or successor in interest of such AT&T Affiliate. For purposes of this definition, an AT&T Affiliate means AT&T Corp. or an entity that controls, is controlled by or is under common control with AT&T Corp but excludes entities that are Incumbent Local Exchange Carriers in the US.

1. To be subject to the Operator Transfer Fee, you must:

- Have a Local Telephone Company operator transfer your call connection from the Local Telephone Company network to AT&T, then place and complete your state-to-state call, interstate Directory Assistance call or international Directory Assistance call over the AT&T network.

2. The Operator Transfer Service Fee applies to the following types of calls:

- All completed state-to-state consumer calls and all completed consumer calls to interstate and international Directory Assistance, except as specified below.

3. The Operator Transfer Service Fee does not apply to:

- Calls to 800 numbers,
- Calls to 900 numbers,
- Calls to AT&T True Ties Calling Plan numbers,
- Calls to Directory Assistance in Canada, Bermuda and the international portion of the 809 Number Plan Area (NPA),

**Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.*

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.



- International Calls. Note: the Operator Transfer Service Fee does apply to completed calls to international Directory Assistance.

4. Billing of the Operator Transfer Service Fee is based on the following:

- The Operator Transfer Service Fee is applied in addition to all other applicable usage charges, Service Charges and Surcharges.
- Billing Availability:
 - Application of the Operator Transfer Service Fee is provided where billing and technical resources are available.
 - If you wish to determine if the Operator Transfer Service Fee is applicable, please call your AT&T Customer Care representative.

Rates and Charges

- The following Operator Transfer Service Fee applies per call.

OPERATOR TRANSFER SERVICE FEE

Rate Per Call	\$0.75
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- Miscellaneous Charges, Credits and Taxes may apply.
- In-state plan rates may vary. For those states where AT&T provides in-state long distance service under the Service Agreement, the in-state rates will be rated as identified in [AT&T Detariffed State Rate Table: TBS14-TRANSFER-DD](#). If you reside in a state where AT&T files tariffs with the state commission, please refer to that AT&T state tariff at [AT&T Consumer Service Tariff Library website](#).

**Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.*

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.



AT&T Operator Transfer Service Fee
 AT&T Detariffed State Rate Table: TBS14-TRANSFER-DD
 Effective Date: September 1, 2014

The Operator Transfer Service Fee listed below applies per call in the following detariffed states for in-state long distance and local toll calls.

Detariffed State	Operator Transfer Service Fee
Alabama	\$0.75
Arkansas	\$0.75
California	California Residential Service Guides
Colorado	\$0.75
Delaware	\$0.75
Florida	\$0.75
Georgia	\$0.75
Illinois	\$0.00
Indiana	\$0.75
Iowa	\$0.75
Kansas	\$0.75
Kentucky	\$0.75
Louisiana	\$0.75
Maine	\$0.75
Michigan	\$0.75
Mississippi	\$0.75
Missouri	\$0.75
Montana	\$0.00
Nevada	\$0.75
New Hampshire	New Hampshire Residential Rate Schedules
New Jersey**	\$0.75
New York**	\$0.75
North Carolina	\$0.75
North Dakota	\$0.75
Ohio	\$0.75
Oklahoma	\$0.75
Oregon	\$0.00
Pennsylvania	\$0.75
South Carolina	\$0.75
South Dakota	\$0.75
Tennessee	\$0.75
Texas**	\$0.55
Vermont	\$0.75
Virginia	\$0.75
Washington	\$0.00
Wisconsin	\$0.75
Wyoming	\$0.75

** Detariffing for New York and New Jersey is effective 12/1/14; detariffing for TX is effective 11/1/14.

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AT&T In-State Connection Fee

AT&T Detariffed State Rate Table: MTC14-ISCF-MC

Effective Date: September 1, 2014

Detariffed State	Monthly Fee
Arkansas	\$1.29
California	California Residential Service Guides
Colorado	\$0.40
Iowa	\$0.65
Kentucky	\$0.17
Missouri	\$1.49
Montana	\$1.01
New Hampshire	New Hampshire Residential Rate Schedules
New York*	\$1.08 C
North Dakota	\$1.52
Oklahoma	\$0.13
Pennsylvania	\$0.51
South Dakota	\$1.00
Tennessee	\$0.12
Vermont	\$0.17
Virginia	\$0.13
Washington	\$0.13
Wisconsin	\$0.12
Wyoming	\$0.15

* Detariffing for New York is effective 12/1/14.

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Display Category: **Transaction-Based Services**
Specific Offer: **Public Payphone Surcharge**

UID: **TBS10001DD**

Description

State-to-state, in-state long distance, and international consumer calls placed from an public or semi-public payphone in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, or U.S. Virgin Islands that are paid for by means other than depositing coins into the payphone are subject to a Public Payphone Surcharge.

Terms and Conditions

"AT&T" is generally defined in Customer's Service Agreement. If not defined in Customer's Service Agreement, AT&T means the AT&T Affiliate that enters into the Service Agreement with the Customer, or any permitted assignee or successor in interest of such AT&T Affiliate. For purposes of this definition, an AT&T Affiliate means AT&T Corp. or an entity that controls, is controlled by or is under common control with AT&T Corp but excludes entities that are Incumbent Local Exchange Carriers in the US.

1. The Public Payphone Surcharge applies to the following types of calls:

- The Public Payphone Surcharge applies to the following state-to-state, in-state long distance, and international consumer calls placed from a public or semi-public payphone that are paid for by means other than depositing coins into the payphone:
 - calls billed to a third number,
 - collect calls,
 - calls billed to a calling card,
 - calls to AT&T Directory Assistance,
 - calls completed via AT&T DIRECTory LINK Service,
 - AT&T EasyReach 800 Service calls,
 - AT&T Prepaid Phone Service calls.

2. The Public Payphone Surcharge does not apply to the following types of calls:

- Calls paid for by depositing coins into the public or semi-public payphone.
- Calls placed from stations other than public or semi-public payphones.
- Telecommunications Relay Service calls.

**Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.*

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.

**3. Billing of the Public Payphone Surcharge is based on the following:**

- The Public Payphone Surcharge is applied in addition to all other applicable Service Charges or Surcharges.
- Discounts offered by AT&T discount plans and promotions will not apply to the Public Payphone Surcharge unless this specific charge is expressly covered in the AT&T discount plan or promotion.
- Billing Availability:
 - The Public Payphone Surcharge is subject to billing and technical resources availability and may not be available in all locations.

Rates and Charges

- The following Public Payphone Surcharge Rates apply per call to state-to-state and international calls.

PUBLIC PAYPHONE SURCHARGE

TYPE OF CALL	RATE PER CALL
Calls Subject To the Payphone Surcharge (excluding AT&T Prepaid Phone Service calls)	\$0.56
AT&T Prepaid Phone Service Calls	
- Dollar based card	Not to exceed \$1.20
- Minute/Unit based card	Not to exceed 35 minutes or units
- Dollar based card sold from vending machines	Not to exceed \$3.50

- In-state rates vary and may be higher. For those states where AT&T provides in-state long distance service under the Service Agreement, the in-state rates will be rated as identified in [AT&T Detariffed State Rate Table: TBS14-PAYP-DD](#). If you reside in a state where AT&T files tariffs with the state commission, please refer to that AT&T state tariff at [AT&T Consumer Service Tariff Library website](#).
- Other charges listed under Miscellaneous Charges, Credits and Taxes may apply.

**Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.*

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.



AT&T Public Payphone Surcharge*
 AT&T Detariffed State Rate Table: TBS14-PAYP-DD
 Effective Date: September 1, 2014

The Public Payphone Surcharges listed below apply to In-state Long Distance and Local Toll and Local, where available, consumer calls placed from a public or semi-public payphone that are paid for by means other than depositing coins into the payphone. The surcharge is in addition to other rates and charges that may apply.

Detariffed States	In-State Long Distance and Local Toll Surcharge Per Call		Local Surcharge Per Call	
Delaware, Iowa, Maine, Montana, New Jersey**, New York**, North Dakota, Oregon, South Dakota, Vermont, Virginia, Wyoming	\$0.56		\$0.56	
Alabama, Arkansas, Florida, Georgia, Indiana, Kansas, Kentucky, Louisiana, Michigan, Missouri, North Carolina, Nevada, Ohio, Tennessee, Texas**, Wisconsin	\$0.56		Local not available	
California	California Residential Service Guide		California Residential Service Guide	
Colorado	\$0.49		Local not available	
Illinois	\$0.30		Local not available	
Mississippi, South Carolina	\$0.50		Local not available	
New Hampshire	New Hampshire Residential Rate Schedules		New Hampshire Residential Rate Schedules	
Oklahoma	\$0.55		Local not available	
Pennsylvania	\$0.56		Pennsylvania Local Exchange Tariff	
Washington	\$0.00		\$0.00	

*AT&T Prepaid Phone Service Calls rates: Dollar based card - not to exceed \$1.20; Minute/Unit based card - not to exceed 35 minutes or units; Dollar based card sold from vending machines - not to exceed \$3.50.

** Detariffing for New York and New Jersey is effective 12/1/14; detariffing for TX is effective 11/1/14.

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These rates are subject to and part of the AT&T Service Guide for the offer referenced and may be changed and/or discontinued by AT&T.



Display Category: Miscellaneous Charges and Taxes

Specific Offer: AT&T In-State Connection Fee

UID: MCT01012MC

Description

A monthly service charge will be applied to each AT&T long distance residential Customer's account. This monthly charge is applied if a Customer has AT&T billable charges and credits on their bill. This fee helps AT&T recover the costs charged by your local telephone company to carry your AT&T in-state long distance calls over its lines.

Terms and Conditions

"You" and "Your" mean current or potential customers of AT&T. You must be classified as a residential customer by your Local Telephone Company.

"AT&T" is generally defined in Customer's Service Agreement. If not defined in Customer's Service Agreement, AT&T means the AT&T Affiliate that enters into the Service Agreement with the Customer, or any permitted assignee or successor in interest of such AT&T Affiliate. For purposes of this definition, an AT&T Affiliate means AT&T Corp. or an entity that controls, is controlled by or is under common control with AT&T Corp but excludes entities that are Incumbent Local Exchange Carriers in the US.

1. To be assessed this fee, you must:

- Have AT&T billable charges and credits on your bill, including, but not limited, to, monthly recurring charges or minimum usage charges. The In-State Connection Fee does not contribute towards the minimum monthly usage charge.

2. AT&T will not apply this fee based on the following:

- Your local telephone company is AT&T Corp. or an Incumbent Local Exchange Carrier ("ILEC") that is an AT&T Inc. Subsidiary."
- You qualify as a "low-income" subscriber, defined as one who meets the eligibility requirements of a low-income plan (e.g., lifeline, Link-Up, etc.) offered by the local telephone company. You must notify AT&T prior to March 1, 2004 of your eligibility and provide the AT&T required certification of eligibility to AT&T. Effective with bills issued on or after May 1, 2007, customers residing in New Hampshire who qualified as a "low-income" subscriber, as described above, will no longer be exempt from the AT&T In-State Connection Fee.

Rates and Charges

- You will be assessed a monthly charge in addition to all other rates and charges. State rates may vary. For those states where AT&T provides in-state long distance service under the Service Agreement, this monthly charge will be rated as identified in [AT&T Detariffed State Rate Table: MTC14-ISCF-MC](#). If you reside in a state where AT&T files tariffs with the state commission, please refer to that AT&T state tariff at [AT&T Consumer Service Tariff Library website](#).

**Effective date(s) on rate table(s) referenced in "Rates and Charges" may be different.*

AT&T Service Guides are subject to and part of the Service Agreement and may be changed and/or discontinued by AT&T.