

9/14/10
10-E-0050
248 (Vol 4)

Exhibit __ (SPP-1)

IR Responses

VOLUME 4 –
723-941

List of IR Responses for Exhibit __ (SPP-1):

DPS-3(AAE-3)
DPS-13(RAV-9)
DPS-15(RAV-11)
DPS-18(RAV-13)
DPS-18(RAV-13) (Supp)
DPS-19(CVB-1)
DPS-22(DSM-1)
DPS-23(DSM-2)
DPS-24(DSM-3)
DPS-24(DMS-3)(Supp)
DPS-25(RAV-14)
DPS-30(RAV-19)
DPS-31(RAV-20)
DPS-31(RAV-20)(Supp)
DPS-36(RAV-22)
DPS-41(RAV-27)
DPS-42(AJR-1)(Supp)
DPS-42(AJR-1)(Supp 2)
DPS-48(CVB-4)
DPS-50(RAV-33)
DPS-53(CVB-5)
DPS-55(RAV-37)
DPS-56(AJR-2)
DPS-57(AJR-3)
DPS-63(RAV-40)
DPS-63(RAV-40)(Supp)
DPS-63(RAV-40)(Supp 2)
DPS-64(RAV-41)
DPS-67(CVB-6)
DPS-70(MAS-3)
DPS-71(MAS-4)
DPS-77(PP/KD-6)
DPS-80(CLG-2)(Supp)
DPS-83(CLG-5)
DPS-88(DSM-4)
DPS-97(VVP-3)
DPS-100(VVP-6)
DPS-102(DKS-4)
DPS-103(MJR-1)Supp A
DPS-104(RAV-42)
DPS-106(WEL-3)
DPS-107(AAE-10)
DPS-107(AAE-10)(OG May Update)
DPS-109(DAG-2)
DPS-109(DAG-2)(Redacted Version)

DPS-109(DAG-2)(Supp)
DPS-110(DAG-3)
DPS-115(RAV-48)
DPS-115(RAV-48)(Supp)
DPS-116(RAV-49)
DPS-116(RAV-49)(Supp)
DPS-126(DKS-6)
DPS-130(AAE-14)
DPS-132(RAV-55)
DPS-134(CVB-8)
DPS-135(RAV-57)
DPS-138(DAG-4)
DPS-139(DAG-5)
DPS-142(DAG-6)
DPS-145(DAG-9)
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DPS-151(DAG-10)
DPS-152(DAG-11)
DPS-152(DAG-11)(Supp)
DPS-154(AAE-17)
DPS-162(CVB-9)
DPS-164(DAG-12)
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DPS-167(RAV-60)
DPS-172(RAV-65)
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DPS-175(DAG-15)
DPS-178(DKS-7)
DPS-180(RAV-68)
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DPS-182(AAE-20)
DPS-184(JJA-2)
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DPS-201(JJA-19)
DPS-204(RAV-71)
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DPS-211(AJR-9)
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DPS-215(AJR-13)
DPS-216(CVB-10)
DPS-222(AJR-14)
DPS-225(WEL-6)
DPS-226(DAG-18)
DPS-227(DAG-19)
DPS-228(LSC-1)
DPS-238(CVB-13)

DPS-239(CVB-14)
DPS-244(RAV-79)
DPS-247(DAG-21)
DPS-248(DAG-22)
DPS-250(DKS-11)
DPS-256(VVP-12)
DPS-257(VVP-13)
DPS-258(VVP-14)
DPS-261(WEL-8)
DPS-268(DKS-12)
DPS-269(DKS-10)
DPS-271(PP-KD-29)
DPS-275(RAV-85)
DPS-276(RAV-86)
DPS-280(DAG-25)
DPS-281(DAG-26)
DPS-282(DAG-27)
DPS-284(CVB-18)
DPS-286(DAG-16)
DPS-287(DAG-17)
DPS-291(RAV-87)
DPS-291(RAV-87)(Supp)
DPS-292(RAV-88)
DPS-293(RAV-89)
DPS-299(RAV-95)
DPS-300(RAV-96)
DPS-302(CVB-21)
DPS-309(PJD-2)
DPS-309(PJD-2)(Supp)
DPS-310(RAV-101)
DPS-312(RAV-103)
DPS-313(RAV-104)
DPS-322(JJA-22)
DPS-327(JJA-27)
DPS-333(RAV-110)
DPS-336(RAV-114)
DPS-338(RAV-116)
DPS-340(RAV-118)
DPS-343(CVB-23)
DPS-344(DKS-15)
DPS-345(DMS-5)
DPS-347(RAV-122)
DPS-349(RAV-124)
DPS-352(LMS-3)
DPS-353(KAT-1)
DPS-354(KAT-2)

DPS-358(AAE-32)
DPS-360(CVB-25)
DPS-367(RAV-126)
DPS-369(DAG-31)
DPS-395(AAE-35)
DPS-397(DAG-32)
DPS-397(DAG-32)(Supp)
DPS-400(VVP-23)
DPS-407(RAV-128)(Supp)
DPS-411(JBM-5)
DPS-415(DKS-17)
DPS-416(VVP-29)
DPS-419(DAG-34)
DPS-426(JJA-37)
DPS-431(JJA-42)
DPS-438(DAG-38)
DPS-439(DAG-39)
DPS-440(WEL-12)
DPS-444(DSM-6)
DPS-447(MAS-11)
DPS-449(DKS-18)
DPS-457(WEL-15)
DPS-459(WEL-17)
DPS-459(WEL-17)(Supp)
DPS-462(RAV-132)
DPS-464(DKS-19)
DPS-466(VVP-32)
DPS-469(WEL-20)
DPS-473(DKS-20)
DPS-475(DAG-42)
DPS-478(JJA-46)
DPS-480(JJA-48)
DPS-481(JJA-49)
DPS-484(JJA-52)
DPS-486(JJA-54)
DPS-486(JJA-54)(Supp)
DPS-487(JJA-55)
DPS-489(JJA-57)
DPS-490(JJA-58)
DPS-491(JJA-59)
DPS-495(JJA-63)
DPS-496(JJA-64)
DPS-498(PP-KD-34)
DPS-515(DKS-21)
DPS-517(DAG-43)
DPS-518(DAG-44)

DPS-519(DAG-45)
DPS-519(DAG-45)(Supp)
DPS-521(DAG-47)
DPS-521(DAG-47)(Supp)
DPS-522(DAG-48)
DPS-524(DAG-49)
DPS-529(RAV-137)
DPS-531(WEL-21)
DPS-532(AAE-46)
DPS-533(AAE-47)
DPS-534(CED-3)
DPS-535(DAG-50)
DPS-537(AJR-17)
DPS-546(CLG-11)
DPS-548(CLG-13)
DPS-549(CLG-14)
DPS-550(CLG-15)
DPS-566(AAE-51)(Supp)
DPS-569(AJR-19)
DPS-574(RAV-142)
DPS-575(DAG-53)
DPS-575(DAG-53)(Supp, Parts 1, 2 &4)
DPS-579(DAG-55)
DPS-582(CLG-21)
DPS-586(DAG-56)
DPS-587(CVB-29)
DPS-588(WEL-23)
DPS-588(WEL-23) (Supp)
DPS-589(CED-4)
DPS-592(DAG-57)
DPSINF-24(RAVINF-11) (Supp)
MM-41 (MI-41)
MM-42 (MI-42)

For Transmission, the budgeted field construction positions for System Delivery are in the chart below.

			Business Plan (Budget)					
			FY10	FY11	FY12	FY13	FY14	FY15
Electricians	37630	Electric Services Construction NY	30	45	60	60	60	60
Line Workers	62340	TLS Maintenance & Construct NY	30	50	63	63	63	63

6. Below are the current budgeted splits between Capex, Capital related Opex. O&M and Cost of Removal (COR). We forecast these splits staying the same through the five year budget.

T&D LINE OPERATIONS - ESTIMATED FY11 LABOR SPLITS - NY							
DIST Capex	DIST COR	DIST O&M	DIST Cap Related O&M	TRAN Capex	TRAN COR	TRAN O&M	TRAN Cap Related O&M
42.5%	6.8%	38.2%	8.0%	2.9%	0.4%	0.4%	0.7%

These splits do NOT include DLC positions.

T&D LINE OPERATIONS - ESTIMATED FY11 LABOR SPLITS - NY							
DIST Capex	DIST COR	DIST O&M	DIST Cap Related O&M	TRAN Capex	TRAN COR	TRAN O&M	TRAN Cap Related O&M
4.29%	1.61%	52.89%	0.72%	8.60%	0.08%	31.55%	0.27%

7. Please see the attached chart below for the overall percentage of the operations and maintenance expenses associated with transmission and distribution activities that are performed by in-house crews. The "Other Costs" line includes management labor and consultants.

Niagara Mohawk Power Corporation
CVB-14 - 7

Distribution O&M Total = Regulatory Accounts 580 to 598
Transmission O&M Total = Regulatory Account 560 to 573

Period = FY 2009

Expense Type Description	Distribution	%	Transmission	%	Total	%
Contractors Services	47,777,271	35%	21,379,679	65%	69,156,951	41%
Total Base\OT for Represented	88,086,963	65%	11,330,458	35%	99,417,422	59%
Total In-house\Contractor Labor	135,864,234	100%	32,710,137	100%	168,574,373	100%
Other Costs	97,048,993		34,551,082		131,600,075	
Total Costs	232,913,226		67,261,219		300,174,446	

Contractor Services is a fully loaded amount that includes costs such as transportation, materials, benefits, etc... The internal equivalent of the transportation and material costs would be included as part of the "Other Costs" line. Internal Benefits would not be included in this group of O&M accounts.

Name of Respondent:
Ed Paluch
Jim Patterson

Date of Reply:
April 13, 2010

Date of Request: March 30, 2010
Due Date: April 9, 2010

Request No. RAV-79
NMPC Req. No. NM 375 DPS 244

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid

Case 10-E-0050 - Niagara Mohawk Power Corporation d/b/a National Grid
Electric Rates

Request for Information

FROM: Robert Visalli

TO: Revenue Requirement Panel

Request

As indicated in footnote 1 of Exhibit RRP-2, Schedule 42, Sheet 3, the Company's methodology to determine the actual amount of KeySpan synergy savings realized in the historic test year ending 9/30/09 was to add together the fiscal year to date 9/30/09 savings with the fiscal year ending 3/31/09 savings and then subtract fiscal year to date 9/30/08 savings. However, it appears that this methodology overstates KeySpan synergy savings actually realized in the historic test year because, in numerous instances, the Company did not record any 9/30/08 savings even though savings had to have occurred in that quarter. For example, for the initiative on row 164 of the synergy savings Excel spreadsheet tab W1, the savings for the periods ending 9/08, 12/08, 3/09, 6/09 and 9/09 are \$0, \$873K, \$1.197M, \$342K and \$684K, respectively. It is impossible to have \$873K of savings all realized in the 3 month period ending 12/08, when the same savings for the later 3 month period ending 6/09 is only \$342K and the same savings for the later 6 month period ending 9/09 is only \$684K. Some of the savings showing up in the 3 month period ending 12/08 had to have occurred in the 3 month period ending 9/08. The same situation appears to have occurred for the saving initiatives on rows 170, 175, 198, 221-223, 225-226 and 231.

1. Please indicate if you agree with the observation that the Company's methodology overstates KeySpan synergy savings actually realized in the historic test year because, in numerous instances, the Company did not record any 9/30/08 savings even though savings had to have occurred in that quarter.
2. If you agree, please provide a recalculation of actually realized historic test year savings that corrects this overstatement.
3. If you disagree, fully explain the reason(s) for your disagreement.
4. Fully explain how it is possible to have \$873K of savings all realized in the 3 month period ending 12/08, when the same savings for the later 3 month period ending 6/09 is only \$342K and the same savings for the later 6 month period ending 9/09 is only \$684K for the initiative on row 164.

Response:

1. The Company does not believe that its synergy savings totals for the test year are overstated in the aggregate. The Company did not calculate the test year savings on an individual initiative basis. Aggregate totals of all initiatives from each line of business were used to calculate the test year savings.

As mentioned in response to question H1 of NMPC Req. No. NM 174 DPS 104 RAV-42 integration savings tracking has developed since National Grid acquired KeySpan in August 2007. The process has improved as a result of internal audit review and finance employees ameliorating the process. Improvements to the granularity of reporting took place during the test year. However, savings reported for past periods may have been reported in the aggregate by line of business but not recorded against individual initiatives.

The response to question H1 of NMPC Req. No. NM 174 DPS 104 RAV-42. highlights row 219. In September 2008 this included the total of savings for Gas Distribution at that date. In other words, this figure was made up of a number of different initiatives, but at the time of preparation the savings were not reported by initiative. In subsequent periods these savings were attributed to each initiative delivering savings.

The Company believes that calculating initiatives on an aggregate basis from each line of business provides a similar result to calculating the test year savings on an initiative by initiative basis. For example, in the specific rows identified in the question, it is agreed that there would be an overstatement of savings associated with those particular initiatives. However, for row 219 there would be an understatement.

Moreover, the savings reported in each period were conservative estimates of the savings achieved. If a particular saving could not be confirmed or if there was any doubt as to the validity of particular savings, functional coordinators were urged to adopt a cautious approach.

Gas distribution has provided a revised estimate of the savings realized during the test year. Please see attached spreadsheet. This revised calculation indicates that the savings originally reported for September 2008 were understated. Gas distribution maintains a rolling database of savings, as such it has not been possible to split out the individual items behind the increase.

The revised calculation presented in the attached spreadsheet uses the methodology described by PSC staff. The revised calculation has been adjusted for inflation in response to Part C of Information Request DPS 171, RAV-64. The revised calculation shows that the company underestimated the savings attributable to Niagara Mohawk by \$221,353 in the historic test year.

2. The Company disagrees as explained in the response to Question 1. However, please see the response to question 1 in this information request for the derivation of the calculation requested in this question..

3. Please see explanation in question 1 to this information request.

4. Part 1 to this question explains the issue.

Name of Respondent:

Date of Reply:

Stephen Heywood

April 14, 2010

Initiative Code

Initiative

Fiscal Savings to Date (in thousands)

2

Gas Distribution

ELEC-DO-10	Gas and Electric System Operations Dispatch (SOD)/Standardize SOD functions/SOD Consolidation (combines old DC
GAS-ASM-00	Consolidate and reduce AGA dues
GAS-ASM-02A	Standardize material specifications - High Priority
GAS-ASM-03A	Standardized processes for design/mapping-High Priority
GAS-ASM-05	Enhance regulatory influence - High Priority
GAS-ASM-06C	Encroachment criteria for public works projects - High Priority
GAS-ASM-07A	Organizational consolidation - High Priority
GAS-ASM-37	Work mgt and records in corrosion engineering - Lower Priority
GAS-FLD-00	Adopt Process Ownership model
GAS-FLD-02B	Standardization to minimum code compliance for Distribution leak survey/patrol Utilize contractor to perform survey
GAS-FLD-02C	Standardization to minimum code compliance for Business District leak survey Utilize contractor to perform survey
GAS-FLD-12A	Consistent response practices, crew-type for leak process (2 person, live gas)
GAS-FLD-17	Opportunity to eliminate site visits and shorten cycle time within NG.
GAS-FLD-23	Standardization to minimum code compliance for valve inspection
GAS-FLD-31	Standardize vehicle specs
GAS-FLD-32A	Excavation Equipment Optimization
GAS-FLD-32B	Excavation Equipment Right Sizing
GAS-FLD-36	Reduce underutilized excess vehicles and equipment
GAS-SYS-12	Decommission LP plants that can be economically replaced by pipeline/LNG supplies
GAS-FIN-01	NE Weather Hedge/Insurance
USUK-11	Last Mile Logistics
CUST-MS-1D	Install Automatic Meter Reading (AMR) in RI
CUST-MS-04	Improve Field Appointment Planning & Reduce Missed Appointments
CUST-MS-10	RI Soft Off
USUK-09	Global Gas Leakage Management
CUST-MS-09	Advanced Consumption
GAS-SYS-01A	Control Center Consolidation (New England)
GAS-SYS-14	Reduce LNG Overhead
CUST-SAF-01	Improvement of Employee Safety
GAS-FLD-38	Consolidate LI & NY Sales Fulfillment
Grand Total	

	Sep 08 - Mar 09	Mar 09 - Sep 09	Revised Total HTY
	700.7	686.1	\$1,386.8
	74.3	107.5	\$181.9
	181.7	251.5	\$433.2
	-	30.3	\$30.3
	80.6	112.6	\$193.2
	59.2	361.3	\$420.5
	515.2	527.8	\$1,042.9
	41.6	41.8	\$83.4
	768.5	1,332.3	\$2,100.9
	107.4	112.2	\$219.6
	33.1	33.3	\$66.4
	181.1	182.1	\$363.3
	93.8	94.3	\$188.1
	74.6	75.0	\$149.6
	25.7	41.5	\$67.2
	109.6	149.4	\$259.0
	30.7	63.0	\$93.6
	-	6.5	\$6.5
	9.9	10.0	\$19.9
	740.2	903.1	\$1,643.3
	263.0	267.3	\$530.4
	171.9	209.7	\$381.5
	162.1	163.0	\$325.0
	35.4	405.4	\$440.8
	141.8	142.6	\$284.4
	1,181.8	1,188.3	\$2,370.0
	338.4	340.3	\$678.7
	122.9	198.8	\$321.7
	156.9	157.8	\$314.7
	134.9	135.6	\$270.5
	\$6,537.1	\$8,330.3	\$14,867.5

Date of Request: March 30, 2010
Due Date: April 9, 2010

Request No. DAG-21
NMPC Req. No. NM 378 DPS 247

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid

Case 10-E-0050 - Niagara Mohawk Power Corporation d/b/a National Grid
Electric Rates

Request for Information

FROM: Denise Gerbsch

TO: Revenue Requirement Panel

Request Contractors Expense

1. Please provide a detailed description of the Activity #AG0295 – Sourcing. Cite examples of types of services and charges that are booked to this activity.

2. For each of the following, (a) provide a copy of the contract and purchase order, and (b) all historic test year invoices; (c) include supporting documentation for (i) the total historic test year costs incurred and (ii) charged to Niagara Mohawk (company #36) either directly or indirectly. The supporting documentation should include the actual accounting applied so that verification of costs incurred can be reconciled with the historic test year workpapers provided in Exhibit __ (RRP-10).

(a) Pro Unlimited in the amount of \$480,268 (per w/paper #138 Schedule 2, workpaper 8 in Exhibit __ RRP-10);

(b) Corven Inc in the amount of \$2,634,559 (per w/paper #138 Schedule 2, workpaper 8 in Exhibit __ RRP-10);

(c) Corven Inc in the amount of \$122,608 (per w/paper #138 Schedule 2, workpaper 8 in Exhibit __ RRP-10);

(d) Pro Unlimited in the amount of \$87,603 (per w/paper #82 Schedule 2, workpaper 8 in Exhibit __ RRP-10);

(e) DLS Consulting in the amount of \$106,766 (per w/paper #138 Schedule 2, workpaper 8 in Exhibit __ RRP-10); (f) Pro Unlimited in the amount of \$279,163 (per w/paper #139 Schedule 2, workpaper 8 in Exhibit __ RRP-10); (g) Mercer Human Resource Consulting Inc in the amount of \$536,112 (per w/paper #139 Schedule 2, workpaper 8 in Exhibit __ RRP-10);

(h) Internal Revenue Service in the amount of \$358,862 (per w/paper #142 Schedule 2, workpaper 8 in Exhibit __ RRP-10);

(i) Transcanada Power Marketing LTD in the amount of \$240,584 (per w/paper #147 Schedule 2, workpaper 8 in Exhibit __ RRP-10);

(j) Massachusetts Department of Revenue in the amount of \$45,081 (per w/paper #142 Schedule 2, workpaper 8 in Exhibit __ RRP-10);

(k) Activity #AG0760 – Operations Exec Services – Jrl ID #99404 – two charges in the amounts of \$325,880 and \$382,125 (per w/paper #180 Schedule 2, workpaper 8 in Exhibit __ RRP-10).

(l) Activity #AG0895 – Research Develop & Demonstrat – Jrl ID #99ADJ – charge in the amounts of \$134,058 (per w/paper #180 Schedule 2, workpaper 8 in Exhibit __ RRP-10).

Response:

Part 1. The activity AG0295 - Sourcing is used to record charges incurred associated with forming supply agreements with and payment to vendors for goods and services provided to Procurement or in support the corporate purchasing function. Examples of charges recorded to this activity would be Accenture (Procurement organization redesign & change); DLS Consulting [Transformation Project Leadership & Consulting (web consulting/changes, cost savings sign-off process, T&C changes, etc.)], and Corven, Inc. (Transformation consulting, planning and sourcing project services).

Part 2. Please see attached file DAG-21 Attachment 1 (Contractors) containing fifteen sheets corresponding to parts 2 (a) thru (l) for listings of invoices and other related accounting detail. These reports were used in the April 1, 2010 meeting with staff for the purpose of staff selecting a sample of invoices for the Company's response to Part 2 due to the volume of invoices comprising Part 2 (a) thru (l). Invoices selected by staff are hi-lighted in yellow.

Please see attached files DAG-21 Attachment 2 (Invoice Images) for copies of requested invoices. Also, see attached file DAG-21 Attachment 2a (Invoice List) for a list of these invoices in the order they appear in the invoice file. Included in the invoice file are two of the Pro Unlimited invoices. As Pro Unlimited invoice images are not maintained on our sub-ledger system and thus difficult to obtain, the Company is attaching file DAG-21 Attachment 3 (Pro U Invoice Info) containing details found on an invoice (i.e. contractor name, company name, company manager, etc) for the remaining Pro Unlimited invoices. The Company will provide copies of these invoices if staff feels it is warranted.

Parts 2 a,d,f Please see attachment 3e to DAG-18 (Pro Unlimited) for the purchase order and contract with Pro Unlimited.

Part 2 b,c Please see attached file DAG-21 Attachment 4 (Corven PO) for the purchase order and contract with Corven Inc.

Part 2 g Please see attached file DAG-21 Attachment 8 ((Mercer-NGrid Admin Service Agreement) for the contract with Mercer Human Resource Consulting, Inc.

Part 2 e Please see attached file DAG-21 Attachment 5 (DLS Consulting) for the purchase order and contract with DLS Consulting.

Part h, j These charges do not have a purchase order associated with them. They are the payment of federal and state taxes for expatriates from National Grid UK working in the US.

Part 2 i These charges do not have a purchase order associated with them. Please see attached file DAG-21 Attachment 6 (Transcanda) for a copy of the internal delegation of authority document.

Part 2 k Please see attached file DAG-21 Attachment 7 (JE 99404) for journal entries and support.

Part 2 l Please see attached file DAG-21 Attachment 8 (JE 99ADJ) for journal entries and support.

Name of Respondent:
Mark Stiner/Scott A. Cauger

Date of Reply:
April 9, 2010

Sampling of Invoices for DAG-21

Sum of Total Payables \$						Fiscal Yr Period											Grand Total			
Business Unit	Expense Type	Vendor Id	Vendor	Activity	Voucher Id	2009					2010									
						7	8	9	10	11	1	2	3	4	5	6				
00099	110	000000001	INTERNAL REVENUE SERVICE	AG0760	00569511 00679022			468,800.00										468,800.00		
		0000003190	TRANSCANADA POWER MARKETING LTD	AG0595	00543621 00668252	89,125.18												27,527.78	89,125.18	
		0000005414	MERCER HUMAN RESOURCE CONSULTING INC	AG0465	00541533 00564935 00572177 00671016	112,292.00		134,024.00		128,444.00									72,083.44	112,292.00
		0000010738	MASSACHUSETTS DEPARTMENT OF REVENUE	AG0760	00569606			59,800.00											101,651.00	59,800.00
		0000249921	DLS CONSULTING	AG0295	00537081 00616283 00640249 00670092	23,857.12					33,687.95		32,112.08						21,109.44	23,857.12
		0000250023	CORVEN INC	AG0295	00483851 00547529 00571053 00633500 00656851 00668403	475,224.25 424,821.66		316,622.00				3,446,117.00		710,048.78				1,079,968.68	475,224.25	
		0000180979	PRO UNLIMITED INC	AG0295	00549627 00611240 00611328 00613839 00617850 00620628 00670182 00670183 00674675 00674718 00677914	12,747.25					3,708.00 3,926.85 3,708.02 3,708.00 3,708.00							3,502.01 3,708.01 3,708.01 3,502.01 3,661.65	12,747.25	
				AG0465	00583798 00613799 00653353 00681283			1,868.00			1,868.00		1,868.00						1,821.60	1,868.00
		00099 Total						225,274.30	912,793.16	662,624.00	445,066.00	1,868.00	54,314.82	3,495.75	3,478,229.08	1,868.00	782,132.22	1,250,160.19	1,821.60	7,814,329.77
		00036	110	0000180979	PRO UNLIMITED INC	AG0080	00631939 00658812							3,495.75					3,062.92	3,495.75
		00036 Total												3,495.75					3,062.92	6,558.67
		Grand Total						225,274.30	912,793.16	662,624.00	445,066.00	1,868.00	54,314.82	3,495.75	3,478,229.08	1,868.00	785,195.14	1,250,160.19	1,821.60	7,820,888.44



NATIONAL GRID USA SERVICE COMPANY, INC.

AND

MERCER HUMAN RESOURCE CONSULTING, INC.

SERVICE AGREEMENT

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1.0 DEFINITIONS

1.1 Defined Terms. For purposes of this Agreement (also referred to as the "Terms and Conditions"), the following commonly used terms are defined as follows:

1.1.1 "Company" – The primary contracting party identified as such in the Purchase Order – usually National Grid USA or one of its affiliated companies and their successors and assigns.

1.1.2 "Purchase Order" – The written and executed agreement between Company and Service Firm including this Agreement and all documents therein designated as being a part of the Purchase Order and all amendments thereto ("Amendments"). The Purchase Order constitutes the entire agreement between the Company and Service Firm regarding the subject matter of the Purchase Order.

1.1.3 "Service Firm" – The business entity (firm or individual) identified as such in the Purchase Order and their legally appointed representatives, to the extent such representation is approved by the Company.

1.1.4 "Project" – In its totality, the complete scope of work and services to be performed and provided as defined by the Company over a specified period of time and cost.

1.1.5 "Subcontractor" – Any business entity (firm or individual) regardless of tier, which the Service Firm may retain during the term of the Purchase Order to provide services in support of the project. Service Firm shall remain fully responsible for all such services provided by its Subcontractor(s) of any tier.

2.0 SERVICE FIRM'S RESPONSIBILITIES

Service Firm shall, subject to the terms and provisions of the Purchase Order:

2.1 Furnish all necessary management, technical and other personnel necessary for the timely prosecution of the Work (as defined in the Purchase Order) in accordance with the provisions of the Purchase Order.

2.2 Appoint one or more individuals who will be authorized to act on behalf of Service Firm and with whom Company may consult with at all reasonable times, and whose instructions, requests and decisions will be binding upon Service Firm as to all matters pertaining to the Purchase Order and the performance of the parties hereunder.

2.3 Provide the Company with all reports, analyses and/or other documents required hereunder at intervals and periods agreed upon in sufficient detail to allow the Company to evaluate the progress of the Work or make assessments of any other element of the Work being performed.

2.4 Provide the Company with cost and budget data in a mutually agreed form, including projections of Purchase Order cost, estimates applicable to proposed changes in the workscope, and other cost items associated with the Work. Provide Company with prompt notification of anticipated schedule or cost impacts on the Work.

2.5 In the event that the Service Firm provides the Work, or any part thereof, on the Company's property for extended periods of time, the Service Firm shall comply with the Company's requirements for Personnel Background Checks, as outlined in Article 30.0 of these Terms and Conditions.

3.0 COMPANY'S RESPONSIBILITIES

3.1 Company shall, at such times as may be necessary for the successful and expeditious completion of the services, appoint an individual who will be authorized to act on behalf of the Company with whom Service Firm may consult at reasonable times. Changes in Purchase Order Work Scope, price, or schedule shall be authorized only through the issuance of a Purchase Order Change. (Refer to Article 8.0 herein).

4.0 WARRANTY/REMEDY

4.1 Representations and Warranties of Service Firm

A. Service Firm represents and warrants that:

- (i) It has all necessary authority and approval to enter into this Agreement.
- (ii) Service Firm shall provide the Services in accordance with the prevailing standards of professionalism for such services. Service Firm shall perform the Work with qualified and competent Personnel. Service Firm specifically does not warrant that the Services provided, or any elements thereof, will be error free.
- (iii) EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT, SERVICE FIRM EXPRESSLY DISCLAIMS ANY WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INTERRUPTION OF USE, AND FREEDOM FROM PROGRAM ERRORS WITH RESPECT TO THE SERVICES OR ANY SOFTWARE DELIVERED BY SERVICE FIRM HEREUNDER.

B. Representations and Warranties of Company.

a. Company represents and warrants that:

- (i) It has all necessary authority and approval to enter into this Agreement.
 - (ii) It owns, or is lawfully authorized to use, all Data which it is required to provide to Service Firm in order that Service Firm may provide Services under this Agreement.
 - (iii) It will, and will cause its affiliates to, promptly and accurately perform all of the obligations of Company (and/or the affiliates) as set forth in the Purchase Order or in this Agreement.
- b. NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN, COMPANY EXPRESSLY ACKNOWLEDGES THAT SERVICE FIRM IS NOT THE "ADMINISTRATOR" OR "PLAN ADMINISTRATOR" AS DEFINED IN SECTION 3(16)(A) OF THE EMPLOYEE RETIREMENT INCOME SECURITY ACT OF 1974, AS AMENDED ("ERISA"), AND SECTION 414(g) OF THE INTERNAL REVENUE CODE OF 1986, AS AMENDED, RESPECTIVELY, NOR IS SERVICE FIRM A "FIDUCIARY" WITHIN THE MEANING OF ERISA SECTION 3(21), AND COMPANY SHALL NOT REQUEST OR OTHERWISE REQUIRE SERVICE FIRM TO ACT AS SUCH. SERVICE FIRM SHALL NOT EXERCISE ANY DISCRETIONARY AUTHORITY OR DISCRETIONARY CONTROL RESPECTING MANAGEMENT OF ANY PLAN OR MANAGEMENT OR DISPOSITION OF ANY PLAN ASSETS. SERVICE FIRM HAS NO DISCRETIONARY AUTHORITY OR DISCRETIONARY RESPONSIBILITY IN THE ADMINISTRATION OF THE PLANS.

4.2 If the services provided by Service Firm or its subcontractors fail to conform to the warranties set forth

above, in addition to all other remedies available at law or equity, Service Firm shall promptly re-perform the nonconforming services at no additional cost to Company.

4.3 Obligations under this warranty shall survive acceptance and use. If any warranty work is required, Service Firm's warranties shall recommence upon completion of all such work, and shall be in effect for the duration of the warranty period or for twelve (12) months after the warranty work is completed, whichever is later.

4B NO SOLICITATION OF EMPLOYEES

Neither party will recruit or solicit the other's personnel or employees that have become known to such party as a result of the Services performed hereunder until the earlier of one year after (a) the termination of this Agreement or (b) such person is no longer employed by the other party. The provisions of this Section 15 will survive the termination of this Agreement. Notwithstanding the foregoing, nothing in this Agreement shall be deemed to prevent either party from hiring the other's personnel in relation to a general solicitation, such as a help-wanted advertisement.

5.0 INDEMNIFICATION

- 5.1 Company agrees to indemnify and hold harmless Service Firm and its affiliates, and each of their respective officers, directors and employees and subcontractors from and against all damages, claims, liabilities, costs and expenses, including reasonable attorneys' fees, to the extent directly arising out of or resulting from (i) the negligence or willful misconduct of Company (or its affiliates) in the performance of its (or their) obligations under this Agreement, or (ii) any breach by Company (or the affiliates) of any of its (or their) covenants, representations or warranties under this Agreement.
- 5.2 Service Firm agrees to indemnify and hold harmless Company (and the Divisions), and its (and their) respective subsidiaries, officers, directors and employees from and against all damages, claims, liabilities, costs and expenses, including reasonable attorneys' fees to the extent arising out of or resulting from (i) the negligence or willful misconduct of Service Firm in the performance of its obligations under this Agreement or (ii) any breach by Service Firm of any of its covenants, representations or warranties under this Agreement.
- 5.3 In the event of any occurrence which may constitute grounds for indemnification under the foregoing provisions, the party seeking indemnification agrees: (i) to notify the other party promptly of any occurrence with respect to which indemnification is sought; (ii) to cooperate with the indemnifying party in the defense of any claim with respect to which indemnification is sought; (iii) to tender to the indemnifying party the right to assume and control the defense of any claim with respect to which indemnification is being sought; and (iv) not to cause or contribute to any occurrence, nor to take any action, or fail to take any action, which causes, contributes to or increases the indemnifying party's liability hereunder.
- 5.4 Each party understands and agrees that the non-prevailing party is responsible for any and all reasonable costs and expenses incurred by the prevailing party to enforce this indemnification provision.
- 5.5 The obligations set forth herein shall survive completion of the Work and termination of the Purchase Order for any reason.

6.0 FORCE MAJEURE

- 6.1 Any delay or failure of either party in the performance of its required obligations hereunder shall be excused if and to the extent caused by fire, flood, unusually severe weather, explosion, riot, war, sabotage, strikes by the Company or its affiliates, or other similar causes as long as: 1) such events are beyond the party's reasonable efforts to prevent, avoid or mitigate; 2) said party uses every reasonable effort to mitigate; and 3) prompt written notice of such delay or suspension is

given by such affected party to the other.

- 6.2 If Service Firm is delayed in performance of its obligations due to a force majeure event, upon the Company's receipt of said notice, if necessary, the time for performing shall be extended for a period of time reasonably necessary to overcome the effect of such delay. An extension of time shall constitute Service Firm's sole remedy.

7.0 TERMINATION

- 7.1 If any undisputed invoice or parts thereof remain outstanding for longer than ninety (90) days from the due date, then Service Firm can terminate this Agreement upon providing thirty (30) days written notice to Company unless payment is received by Service Firm within such thirty (30) day period.
- 7.2 Either Company or Service Firm may terminate this Agreement in the event the other party materially breaches its obligations hereunder, provided that the party alleging a breach has given the other party written notice of such breach and such breach is not cured within one hundred twenty (120) days after the date of such notice. Grounds for termination by Service Firm for material breach shall include, without limitation, Company's failure to provide the information or input necessary for Service Firm to provide the Services.
- 7.3 Either party may terminate this Agreement in the event that the other party becomes insolvent or enters into bankruptcy, reorganization or similar proceedings.
- 7.4 Either party may terminate this Agreement for any reason by providing at least one hundred eighty (180) days prior written notice to the other party ("Early Termination")
- 7.5 Service Firm shall be entitled to compensation for all Services properly performed under this Agreement prior to the date of termination hereof, other than termination for cause by the Company. Furthermore, upon the Early Termination of this Agreement by Company, then such Early Termination shall be deemed to be for the convenience of Company solely and Company shall pay Service Firm twenty five percent (25%) of the ongoing fees due Service Firm for each month for the remainder of the Agreement term (the "Early Termination Payment") plus any remaining deferred implementation fees. However, Company will not be obligated to pay an Early Termination Payment if termination is a result of either of the following two events:
- (1) a material breach by Service Firm of its duties hereunder that are either (a) incapable of being cured within one hundred twenty (120) days or (b) that remains uncured or unwaived by Company for more than one hundred twenty (120) business days after the date Service Firm receives Company's written notice of breach; or
 - (2) the election for any reason by T. Rowe Price to transfer Defined Benefit administration to another service firm, provided notice of termination is received by Service Firm within sixty (60) days of Company's notification of T. Rowe Price's decision to transfer Defined Benefit administration.

The Early Termination Payment shall accrue and be due at the time of the Early Termination notice, and shall be paid no later than thirty (30) days prior to the date specified in such notice for the Early Termination of this Agreement. The parties agree that the Early Termination Payment is compensation to Service Firm for the cost of decommissioning its personnel, equipment and systems that have been dedicated, in whole or in part, for the Services to be provided to Company, and that as the exact amount of costs incurred by Service Firm for such decommissioning (including the lost opportunity costs Service Firm incurred by dedicating the future use of its resources to the benefit of Company) shall be difficult or impossible to quantify, the Early Termination Payment shall irrevocably be deemed to be the fair and reasonable costs of Service Firm for such decommissioning and is not a penalty. Upon termination of this Agreement, Service

Firm shall not be obligated to perform any further Services hereunder.

7.6 In the event that Company elects to terminate this Agreement under the provisions of 7.5(2) above, Service firm will provide two (2) additional months of ongoing administration services at no additional cost.

7.7 Upon termination of this Agreement:

Company shall pay Service Firm all amounts due prior to the effective date of termination,; and

As long as Company is not in default of any of its payment obligations hereunder, Service Firm shall deliver to Company, or to its designee(s), the Data in a form as mutually agreed upon.

Service Firm shall provide Company and its designee(s) such assistance as is reasonably necessary for the transfer of the Data. Company shall pay Service Firm on a time and expense basis for such assistance, other than in the event of a termination for cause by the Company, in which event Service Firm shall provide such assistance at its own cost.

7.8 Notwithstanding any other provision of the Purchase Order, the Company may terminate this Purchase Order for cause, in whole or part, without prejudice to any other right or remedy, the Company may have upon written notice to Service Firm if: 1) Service Firm should be adjudged bankrupt; or 2) Service Firm should make an assignment for the benefit of its creditors.

8.0 PURCHASE ORDER CHANGES

8.1 **Change Procedure.** The Company shall have the right to initiate changes in the Work at any time until payment of Service Firm's final invoice for the Work. The Service Firm may request changes in the Work due to legislative changes or otherwise. Service Firm shall submit all requests for changes in the Work in writing to the Company for its approval, which approval shall not be unreasonably withheld. Upon receipt thereof, the Company shall review the proposed change for consistency with the Company's objectives, and its impact upon the Work schedule and the Purchase Order price. No change in the Work or Purchase Order terms shall bind the parties until the Company and Service Firm execute and acknowledge respectively a Purchase Order change setting forth the terms of any such change or amendment, including but not limited to any adjustment in the Purchase Order price, if not provided under the Purchase Order, and any adjustment to the schedule for the performance of the Work. The Purchase Order cannot be changed, altered, modified or discharged orally.

9.0 PAYMENT

9.1 During the Term (as hereinafter defined), Company agrees to pay Service Firm for the Services the amounts set forth in the Pricing Schedule attached hereto as Exhibit B (the "Service Firm Fee"). Company shall also reimburse Service Firm for actual expenses incurred by Service Firm in connection with the provision of the Services. The Plan shall also reimburse Service Firm for expenses of the type specified in Exhibit B as chargeable to the Plan, which are reasonable and supported by documentation, incurred by Service Firm in connection with the provision of the Services. The Service Firm Fee shall be adjusted as provided in Exhibit B.

9.2 Company shall pay all undisputed amounts to Service Firm hereunder within thirty (30) days following date of receipt of invoices submitted by Service Firm. If Company disputes any amount on

an invoice, it must provide written notice of such dispute to Service Firm within thirty (30) days after receipt of the invoice. Company and Service Firm shall negotiate promptly and in good faith to resolve any such dispute. Payment shall not relieve Service Firm from any responsibilities or obligations under this Purchase Order, nor shall the Company's payment constitute a waiver of any claim arising hereunder.

10.0 INSURANCE

10.1 Insurance Requirements. From the commencement of the Work, through acceptance or longer where specified below, Service Firm shall provide and maintain at its own expense insurance policies issued by reputable insurance companies which meet or exceed the requirements listed herein:

10.1.1 Workers Compensation and Employers Liability Insurance as required by the appropriate State as determined in Article 17.0 herein. Coverage shall include the U.S. Longshoremen's and Harbor Workers Compensation Act and the Jones Act;

10.1.2 Commercial General Liability Insurance, covering all operations to be performed under the Purchase Order, with limits of:

Bodily Injury \$1,000,000 per occurrence
Property Damage \$ 500,000 per occurrence
or
Combined Single Limit \$1,000,000 per occurrence
or
Bodily Injury and Property Damage
per Occurrence \$1,000,000
General Aggregate and
Product Aggregate \$2,000,000

This policy shall include Contractual Liability and Products-Completed Operations coverage. If the Products-Completed Operations coverage is written on a claims-made basis, coverage shall be maintained continuously for at least one (1) year after acceptance of Work completed in accordance with the Service Firm. The Company shall be named as an additional insured with respect to its vicarious liability arising out of Service Firm's performance hereunder.

10.1.3 Automobile Liability, covering all owned, non-owned and hired vehicles used in connection with the Work with limits of:

Bodily Injury \$ 500,000 each person
\$1,000,000 each occurrence

Property Damage \$ 500,000 each occurrence
or
Combined Single Limit \$1,000,000 per occurrence

10.1.4 Watercraft Liability, if the Work requires the use of watercraft, with the same minimum limits of liability as outlined in subsection 10.1.2.

10.1.5 Aircraft Liability, if the Work requires the use of aircraft, with a limit of liability of not less than \$10,000,000 combined single limit.

10.1.6 Other insurance as required and as mutually agreed upon by the Company and Service Firm.

- 10.1.7 **Self-Insurance:** Proof of qualification as a qualified self-insurer, if approved in advance in writing by National Grid USA, will be acceptable in lieu of securing and maintaining one or more of the coverages required in this Insurance Section.
- 10.1.8 Service Firm shall waive all rights of recovery against National Grid USA and its subsidiaries for any loss or damage covered under those policies referenced in this insurance provision, or for any required coverage that may be self-insured by Service Firm.

- 10.2 **Subcontractors.** In the event that Service Firm uses contractors in connection with the performance of the Work, Service Firm shall require all such contractors provide the same insurance coverages as shown in subsections 10.1.1, 10.1.2, and 10.1.3.
- 10.3 **Certificate(s) of Insurance.** Prior to starting Work, Service Firm shall promptly provide the Company with Certificate(s) of Insurance for all coverages required in the Purchase Order at the address provided in the Purchase Order – Attention Risk Management Department.

Such certificates, and any renewals or extensions thereof, shall provide that at least thirty (30) days prior written notice shall be given to the Company in the event of any cancellation or diminution of coverage. Any deductibles or self-insured retentions shall be for the sole account of the Service Firm.

- 10.4 **Reservation of Rights.** If any policy should be canceled before Final Payment by the Company to the Service Firm and the Service Firm fails immediately to procure other insurance as specified, the Company reserves the right to procure such insurance and to deduct the cost thereof from any sum due the Service Firm under this Purchase Order or invoice Service Firm.
- 10.5 **Indemnification Coordination.** Nothing contained in these insurance requirements is to be construed as limiting the extent of the Service Firms responsibility for payment of damages resulting from its Work under the Purchase Order, or limiting, diminishing, or waiving Service Firm's obligation to indemnify, defend and save harmless Company in accordance with these Terms and Conditions.
- 10.6 **Compliance.** These requirements are in addition to any other insurance requirements which may be required elsewhere in the Purchase Order. Service Firm shall comply with any governmental and/or site specific insurance requirements even if not stated herein.

11.0 SCHEDULE

- 11.1 Service Firm shall commence the Work at the time stated in the Purchase Order and shall prosecute the Work continuously and with due diligence so that the Work will be completed by the date specified in the Purchase Order.

12.0 RIGHTS, CLAIMS AND DISPUTES

- 12.1 Any claim which Service Firm may have against the Company arising out of the Work shall be presented in writing to the Company no later than fifteen (15) business days after the first occurrence of the circumstance which gave rise to the claim. The claim shall contain a concise statement of the question or dispute and the relevant facts and data (including the applicable Purchase Order provision) which support the claim. Service Firm shall

furnish any additional information which the Company may require to enable it to evaluate and decide the claim.

12.2 Failure to submit any claim in the said 15 business-day period shall constitute a waiver on the Service Firm's part for entitlement to either additional reimbursement or additional time for performance of the Work.

12.3 Any dispute between the Company and the Service Firm with respect to the Purchase Order or the Services to be provided hereunder, or both, which cannot be resolved in the normal course by the respective representatives of the parties, shall be referred to the responsible officers of the Company and the Service Firm for resolution. Notwithstanding the existence of a dispute or dissatisfaction with the manner in which it was resolved or the lack of any such resolution, the Company shall be obligated to maintain payments not in dispute to the Service Firm and the Service Firm shall be obligated to proceed (or to continue) with performance of the Work, unless otherwise directed by the Company.

13.0 TAXES

13.1 Except as otherwise indicated in the Purchase Order, Company shall be responsible for the payment of any and all sales taxes applicable to, or resulting from, any transaction under this Agreement or the provision of Services, products or Software (as hereinafter defined).

14.0 CONFIDENTIALITY AND OWNERSHIP

14.1 Service Firm acknowledges that the Data is the property of Company and that such Data is confidential. Service Firm shall not use or disclose the Data except for the purposes set forth in this Agreement, except as may be required by law or legal process or otherwise as agreed to in writing by Company. In the event of a disclosure required by law or legal process, Service Firm shall provide timely prior notice to Company to enable Company to challenge such disclosure. The foregoing obligation of Service Firm shall remain in effect during the term of this Agreement and forever thereafter. Service Firm acknowledges that Company may suffer irreparable injury in the event that Service Firm breaches its obligations under this Subsection 10(a) and that money damages may not be an adequate remedy. Therefore, Service Firm hereby consents to Company's obtaining an injunction or other equitable relief enforcing Service Firm's obligations under this Subsection 10(a). In the event that Company prevails in any action against Service Firm to enforce the terms of this Subsection 10(a), Service Firm shall pay all of Company's costs and expenses relating to such action including, without limitation, reasonable attorneys' fees and expenses.

14.2 The foregoing provisions relating to confidentiality, nondisclosure and use shall not apply to any Data which was known to Service Firm prior to the receipt thereof from Company, without restrictions as to its disclosure, was developed by Service Firm independently of this Agreement (unless based on Confidential Data of Company), is in the public domain or became available to Service Firm from a source known to Service Firm not to be under an obligation of confidentiality to Company.

14.3 Service Firm Proprietary Information. Company and Service Firm agree that all of Service Firm's confidential or proprietary information (which specifically excludes the Data, but which includes, without limitation, all other Software and other assets of Service Firm and Service Firm's subcontractors related to the provision of the Services) is highly confidential and is, and shall remain, the property of Service Firm or the respective subcontractor. Company shall not use or disclose such information except for the specific purposes set forth in this Agreement except as may be required by law or legal process or otherwise as agreed to in writing by Service Firm. In the event of a disclosure required by law or legal process, Company shall provide timely prior notice to Service Firm to enable Service Firm to challenge such disclosure. The foregoing obligation of Company shall remain in effect during the term of this Agreement and forever thereafter. Company acknowledges that Service Firm may suffer irreparable injury in the event that Company breaches its obligations under this Subsection 11(a) and that money damages may not be an adequate remedy. Therefore, Company

hereby consents to Service Firm's obtaining an injunction or other equitable relief enforcing Company's obligations under this Subsection 11(a). In the event that Service Firm prevails in any action against Company to enforce the terms of this Subsection 11(a), Company shall pay all of Service Firm's costs and expenses relating to such action including, without limitation, reasonable attorneys' fees and expenses.

14.4 Company specifically acknowledges and agrees that this Agreement, and the terms thereof, are highly confidential, shall only be disclosed to Company employees and/or contractors and consultants on a "need to know" basis for purposes of providing services to the Plans or for evaluation of the Agreement and shall be treated as Service Firm's confidential information as described in Subsection 11(a) above.

14.5 Neither Company nor any other person shall acquire any proprietary rights in any software or other systems created by Service Firm or its subcontractors in connection with the Services. Service Firm reserves the right to determine, in its sole and reasonable discretion, the manner (e.g., manual or computerized) in which the Data and other information supplied hereunder is held.

14.6 Ownership of Work Product. Company acknowledges and agrees that as between Company and Service Firm, Service Firm is the exclusive owner or rightful licensee of all rights in the systems, programs, specifications, documentation and other materials owned or licensed and used by Service Firm or its subcontractors in the course of providing the Services, including, without limitation, all patent rights, copyrights, trade secrets, trademarks, and other proprietary rights therein (collectively referred to as "Service Firm Materials"). Company also acknowledges and agrees that Company acquires no rights in or to Service Firm's Materials solely by virtue of entering into this Agreement or receiving the Services. Company will not copy, transfer, sell, distribute, assign, display or otherwise make available Service Firm's Materials to third parties. Company agrees to use commercially reasonable efforts to secure and protect each module, software product, all documentation and all other portions of Service Firm's Materials in order to protect all of Service Firm's rights therein.

14.7 All other materials prepared by Service Firm specifically and exclusively for Company pursuant to this Agreement shall be owned exclusively by Company and shall be deemed works made for hire. In the event any such materials may not, by operation of law, be works made for hire, Service Firm hereby assigns to Company all of its rights in such materials and copyrights therein. Notwithstanding anything to the contrary contained herein, it is understood and agreed that Service Firm shall retain all of its rights in its methodologies and methods of analysis, ideas, concepts, expressions, know how, methods, techniques, skills, knowledge and experience possessed by Service Firm prior to, or acquired by Service Firm during, the performance of this Agreement and the same shall not be deemed works made for hire and Service Firm shall not be restricted in any way with respect thereto.

15.0 SUBCONTRACTS

15.1 In the event that Service Firm shall subcontract with others (with Company's prior written approval, which shall not be unreasonably withheld) for any services associated with the Work or directly purchase equipment or materials to be used in the Work, the Service Firm shall: 1) ensure that the appropriate provisions of the Purchase Order are applied in such subcontract in the best interests and protection of both Service Firm and Company and, 2) ensure that the Company via Service Firm's billings, receives full benefit of commercial discounts, favorable rates and all guarantees made available by its service providers and/or subcontractors of any tier. Any and all subcontracts shall require the prior written approval of Company.

16.0 COMPLIANCE WITH LAWS

16.1 Service Firm shall comply with all applicable federal, state and local laws, ordinances, rules, regulations, permits, licenses, or requirements thereunder in connection with the

performance of the Work.

16.2 While performing Work on Company premises, Service Firm shall perform all Work in a manner that complies with all applicable rules, regulations, orders, standards and interpretations promulgated under the Occupational Safety and Health Act, as amended.

16.3 Service Firm shall indemnify and save Company harmless from and against all liability resulting from violations by Service Firm of said laws, ordinances, rules, regulations, permits and licenses.

17.0 JURISDICTION AND GOVERNING LAWS

17.1 Unless other governing laws and/or other jurisdictions are specifically established in this Purchase Order, this Purchase Order shall be deemed to be executed in the Commonwealth of Massachusetts and the Purchase Order shall be interpreted and enforced according to the Laws of the Commonwealth of Massachusetts; provided, however, that in the event that the Work is to be performed solely in the State of New York then this Purchase Order shall be deemed to be executed in the State of New York and shall be interpreted and enforced according to the Laws of the State of New York.

17.2 Only the courts in the State as determined in 17.1 shall have jurisdiction over the Purchase Order and any controversies arising out of the Purchase Order. Any controversies arising out of the Purchase Order shall be submitted only to the courts of such State.

17.3 Service Firm hereby submits to the jurisdiction of the courts in the State as determined in Section 17.1 for the purposes of interpretation and enforcement of the Purchase Order. Service Firm hereby waives personal service by manual delivery and agrees that service of process on Service Firm in any action arising out of the Purchase Order may be made by registered or certified mail, return receipt requested, directed to Service Firm at its address set forth on the Purchase Order.

18.0 RIGHTS AND REMEDIES; LIMITATION OF LIABILITY

18.1 In no event shall either party be liable to the other party for lost profits, interest income or revenues or for punitive damages arising out of or in connection with this Agreement or the subject matter hereof (including, without limitation, any Service or work product rendered or produced hereunder or the non-performance or breach of this Agreement), regardless of the form of action (including without limitation breach of warranty, breach of contract, tort (including negligence, but excluding gross negligence or willful misconduct), strict liability or statutory), and whether or not the other party has been informed of or might otherwise have anticipated the possibility of such damages.

18.2 The limit of Service Firm's liability (whether in contract, tort, negligence, strict liability in tort or by statute or otherwise) to Company or to any third party for any and all claims concerning performance or non-performance by Service Firm or any other person or entity for which Service Firm is legally responsible, or in any manner related to this Agreement or the Services, other than for willful misconduct, gross negligence, breach of confidentiality, and intellectual property infringement, shall not in the aggregate exceed the greater of a) the fees paid by Company to Service Firm hereunder for one calendar year (measured by the 12 month period immediately preceding the month in which the claim or claims arise), or b) \$830,000.

18.3 Each of Service Firm and Company will use reasonable efforts to mitigate any potential damages or other adverse consequences arising from or related to the Services.

18.4 The rights and remedies of the Company herein shall not be exclusive and are in addition to any other rights or remedies provided by law or equity.

19.0 NON-WAIVER

19.1 Waiver of any term, condition or provision of this Purchase Order shall be effective only if in writing and signed by an authorized representative of the Company. Waiver of any term, condition or provision of this Purchase Order does not constitute waiver of that term, condition or provision in the future.

20.0 EQUAL OPPORTUNITY IN EMPLOYMENT

20.1 Service Firm shall comply with all applicable federal, state and local anti-discrimination laws, the standards and regulations issued thereunder and the amendments thereto, including Executive Order 11141 relating to age discrimination, Executive Order 11246 relating to equal employment opportunity, Executive Order 11625 relating to minority business enterprise, Executive Order 11701 relating to employment of veterans and Executive Order 11758 relating to handicapped employment. The aforementioned are incorporated herein as if set forth herein verbatim. The Human Rights Law of the State of New York (Article 15 of the Executive law), if applicable.

20.2 The Service Firm agrees to fully comply with such provisions, and any amendments thereof. In addition, all subcontracts and agreements that the Service Firm enters into to accomplish the Work under the terms of the Purchase Order shall obligate such subcontractors to comply with such provisions.

21.0 INDEPENDENT CONTRACTOR

21.1 At all times during the term of this Purchase Order, Service Firm shall be considered an independent contractor. Neither Service Firm nor its subcontractors shall be deemed to be servants, employees or agents of Company or its affiliates.

22.0 ASSIGNMENT

22.1 Neither the Purchase Order, nor any license, rights, obligations or sums hereunder, may be assigned by Service Firm without the prior written consent of the Company. Any purported transfer, assignment or other disposition without such prior written consent shall be null and void from its inception.

23.0 SUPPLEMENTAL TERMS AND CONDITIONS

23.1 These supplemental terms and conditions shall be included in the Purchase Order documents when the Service Firm or Subcontractor(s) are performing labor related services at a Company facility or property.

24.0 ADDITIONAL WARRANTY (IF APPLICABLE)

24.1 The Service Firm warrants that any parts or materials incorporated into the work shall be free from defects, will meet or exceed the level of quality specified in the Purchase Order, will be fit to serve its intended function and will not adversely affect the proper functioning of existing Company equipment for a period of twelve (12) months from the date of Company's final acceptance of the Service Firm's services.

24.2 The Service Firm also warrants title to all parts, materials and equipment which are incorporated into the work and that all such items are new.

24.3 The Service Firm shall assign to the Company any manufacturers' warranties for all parts,

materials and equipment; however, such assignment shall in no way operate to relieve the Service Firm from its obligations under Article 4.0 of the Terms and Conditions or this Article 24.0.

25.0 ADDITIONAL RESPONSIBILITIES

25.1 In addition to other responsibilities which may exist elsewhere in the Purchase Order, the Service Firm shall have the following additional responsibilities:

25.1.1 Service Firm shall perform the Work pursuant to the terms of the Purchase Order. Service Firm shall only employ personnel in the performance of the Work who are qualified, reliable and experienced.

25.1.2 Unless otherwise specified in the Purchase Order, Service Firm, at its expense, shall obtain in advance of performing the Work, and maintain during performance of the Work, any necessary licenses, permits, and authorizations for Service Firm and its employees, agents, subcontractors and any other person(s) performing the Work under Service Firm's direction, and Service Firm shall be responsible for performance of the Work in accordance with the provisions of such licenses, permits, and authorizations.

25.1.3 Service Firm shall be responsible for protection of and damage to property, materials, supplies and equipment (including those supplied, owned or furnished by Company for Service Firm's use). Any equipment supplied by Company to Service Firm shall only be used by Service Firm to perform the Work.

25.1.4 Risk of loss for all labor, material, supplies, and equipment provided under the Purchase Order shall remain with Service Firm until the Work is completed and accepted by Company. Service Firm assumes responsibility for all delays, except to the extent such delays are caused by Company or to the extent such delays constitute a force majeure event.

25.1.5 Service Firm shall not interfere with Company's operations or the operation of others at the Work site. In case of conflict between the operations of different Service Firms, Company will determine the sequence of Service Firm services.

25.1.6 Upon the request of Company, Service Firm shall permit Company to inspect the Work or demonstrate to Company that the Work is in compliance with the Purchase Order. Such inspection or demonstration shall in no way impair or be deemed a waiver of Company's rights under the Purchase Order or under applicable law, or relieve Service Firm of any obligation Service Firm may have under the Purchase Order or under applicable law, whether or not such deficiencies were identified or should have been identified in such inspection or demonstration.

25.1.7 Service Firm shall not cause or permit any lien or security interest to attach to any real or personal property of Company.

25.1.8 Service Firm shall give all notices and comply with all applicable federal, state, and local laws, ordinances, rules, regulations, codes, permits, licenses, authorizations, orders of any governmental body, agency, authority, or court having jurisdiction over any aspect of the Work, or requirements thereunder in connection with performance of the Work ("Laws"). If Service Firm observes that any requirement specified in the Purchase Order is at variance with any Laws, Service Firm shall promptly notify Company in writing before continuing performance of the Work affected by the variance or incurring any further liability, expense, or obligation in respect thereof.

25.1.9 Should the Service Firm identify any conflict between or among any of the component parts of the Purchase Order, Service Firm shall notify Company of the conflict in writing and cease performance of the Work affected by the conflict until it obtains resolution of the conflict from Company.

25.1.10 Service Firm shall carry on the Work in accordance with Purchase Order schedules during any dispute between itself and Company unless otherwise directed by Company.

26.0 ADDITIONAL PAYMENT PROVISIONS

26.1 **Withholding Payment.** Company may withhold payment, in whole or in part, to the extent and for the time reasonably necessary, in Company's reasonable opinion, to protect Company from loss because of 1) defective Work, 2) third-party claims filed or reasonable evidence indicating a probability of filing of such claims, 3) reasonable evidence that the Work cannot be completed within the time period stated in the Purchase Order or for the unpaid balance due under the Purchase Order, 4) damage to Company or a third party for which Service Firm is responsible, 5) claims or liens filed in connection with the Work, or 6) persistent failure to perform the Work in accordance with the Purchase Order.

26.2 **Payment of Invoices.** Company will pay Service Firm within thirty (30) days from receipt of an acceptable invoice. Unacceptable invoices may, at Company's option, be adjusted and paid as adjusted or returned to Service Firm for correction and resubmittal. No interest, carrying charges or other penalty will be incurred or paid on any unpaid or adjusted invoice. Company shall have no obligation to pay the Purchase Order price or any invoice which Service Firm submits pursuant to this Article 26.0 until Service Firm has executed and returned to Company an acknowledgement copy of Company's Purchase Order and all Purchase Order changes for the Work.

27.0 FITNESS FOR DUTY

27.1 **General Requirement.** Service Firm and its employees, agents and subcontractors shall be fit for duty at all times during their performance of the Work, and shall not be under the influence of alcohol or illegal drugs. Service Firm, its employees, agents, and contractors shall not use, possess, distribute or sell illegal drugs or alcoholic beverages on Company's facilities or during performance of the Work. Service Firm shall not assign any individual to perform any portion of the Work, or permit any individual access to Company's facilities, where such individual is known to be in violation of this Article 27.0, and Service Firm shall remove any such individual from performance of the Work and/or from Company's facilities, immediately, where Service Firm discovers any such individual to be in violation of this Article 27.0. Any violation of this Article 27.0, including incidents of use, possession, distribution, or sale of illegal drugs, shall be immediately reported by Service Firm to Company's Security Department and may result in denial of access to Company's facilities by the defaulting person. Costs of violation of this fitness for duty covenant shall be borne by the Service Firm.

28.0 ENVIRONMENTAL COMPLIANCE

28.1 **Service Firm's Responsibility.** Service Firm shall comply fully with all applicable federal, state and local laws, ordinances, rules, regulations and permits for the protection and preservation of the environment, as may be amended from time to time, and all applicable environmental policies and practices prescribed by Company, including without limitation, the Resource Conservation and Recovery Act, the Hazardous Materials and Transportation Act, the Occupational Safety and Health Act of 1970 ("OSHA"), the New York Environmental Conservation Law, regulations of the Environmental Protection

Agency, the Department of Transportation and the New York Department of Environmental Conservation (when applicable for the jurisdiction) issued pursuant thereto, and the terms of Company's Special Conditions of Contract - Environmental, if incorporated as a Purchase Order Document by Company. Service Firm shall legally impose the requirements of this Article 28.0 upon its subcontractors and suppliers.

28.2 Material Safety Data Sheets. Service Firm shall provide to Company and post in a conspicuous location at the Work site material safety data sheets ("MSDS") as required for products used in the performance of the Work. Service Firm shall post, control and disseminate MSDS in accordance with Company's Hazard Communication Policy No. SS.07.006 and the applicable edition of OSHA Standard No. 1910.1200. Copies of MSDS documentation shall also be retained at the Work site and shall be readily available to all Service Firm personnel engaged in the Work. The cited standard and policy are available through Company's Safety Department.

29.0 SAFETY COMPLIANCE

29.1 Service Firm's Responsibility. Service Firm assumes complete responsibility for the safe performance of the Work and shall comply fully with all applicable federal, state and local laws, ordinances, rules, regulations and permits for the safe performance of the Work, as may be amended from time to time, including without limitation, OSHA and all regulations promulgated pursuant thereto, the applicable Industrial Code Rules, and the terms of Company's Special Conditions of Contract - Safety, if incorporated as a Purchase Order document by Company. Service Firm shall legally impose the foregoing requirement upon its subcontractors and suppliers.

30.0 PERSONNEL BACKGROUND CHECKS

30.1 Service Firm understands and agrees that background checks shall be conducted by Service Firm on all individuals who meet the criteria stated below and who will be performing work directly or indirectly for Service Firm under this Purchase Order prior to the Service Firm employee commencing any work hereunder.

30.1.1 Background checks shall be performed for all Service Firm employees who may have regular access to National Grid USA property, facilities, rights-of-way or other assigned areas for business purposes and who expect to work on Company property for a period of 30 days or more in any calendar year.

30.2 Background checks shall include at a minimum:

- a. Criminal records search,*
- b. Identification verification; and
- c. Proof of authorization to work in the United States of America.

*For New York State residents, an Internet site is available for the criminal records search at www.courts.state.ny.us.

30.3 If the Service Firm employee does not meet the background qualifications, he/she shall not be assigned as a Service Firm employee under this Purchase Order nor shall the Service Firm employee perform work on National Grid USA property. If there is any question as to whether any Service Firm employee meets the background qualifications, prior to assignment of any work under this Purchase Order, Service Firm shall contact the Supervisor of National Grid USA's Security Department on 315-428-5129 in New York or 508-389-2633 in New England, as appropriate, for guidance. The National Grid USA Security Department will determine whether the individual meets the background

qualifications. If it is determined at any time that a Service Firm employee does not meet the background qualifications or has falsified a document that is or was part of the background check, or has provided misleading statements as part of the background check, the Service Firm employee shall immediately be removed from the Work.

30.4 During the term of the Purchase Order, Service Firm further agrees as follows:

30.4.1 Background investigations shall be performed on any additional Service Firm employees who the Service Firm proposes to assign to the work over the term of the Purchase Order and who meet the criteria stated above.

30.4.2 Service Firm shall maintain a record of all investigations performed during the term of the Purchase Order. In the event that any Service Firm employee under this purchase order is involved in or suspected of being involved in any employment policy, work conduct or security violation, Service Firm shall make the records of both the background investigation and any incident investigations available to National Grid USA on reasonable demand.

30.5 Service Firm shall verify in writing that the required background check has been performed and that the Service Firm employee has or has not cleared the background check.

30.6 In the event of Service Firm's non-compliance with any or all of these requirements, National Grid USA may cancel this Purchase Order for its convenience pursuant to the termination provisions contained in the Purchase Order except that in no event shall National Grid USA be liable for any termination cost/charges to the Service Firm beyond compensation for goods or services provided up to the date of such cancellation.

30.7 Service Firm shall be wholly and solely responsible for all acts of its personnel while engaged in the Work. Any illegal acts, including but not limited to terrorism affecting the property and personnel of National Grid USA, by Service Firm or third parties shall be considered grounds for finding the Service Firm in default and terminating the Purchase Order in accordance with Article 7, in addition to other rights or remedies available to National Grid USA under applicable law.

31.0 MISCELLANEOUS

31.1 **Notice of Completion - Verification.** Service Firm shall notify Company when it has completed the Work. Company may verify that the Work has been completed and Service Firm shall provide reasonable evidence of such completion to Company upon Company's request. Service Firm shall complete any items of Work discovered to be incomplete or not in compliance with the Purchase Order as a result of said verification.

31.2 This Agreement (including the Exhibits and the Specifications) constitutes the final, negotiated agreement of the parties, and supersedes all other agreements and negotiations, written or oral, between the parties as to the subject matter hereof.

31.3 All formal notices under this Agreement between the parties shall be in writing and shall be delivered by hand, courier or sent by certified or registered mail, return receipt requested, postage prepaid, to the parties at their respective addresses set forth below. Notices to Company shall be delivered to:

Notices to Company shall be delivered to:

National Grid USA Service Company
25 Research Drive
Westboro, MA 01582

Attention: William F. Dowd

Notices to Service Firm shall be delivered to:

Mercer Human Resource Consulting, Inc.
7324 Southwest Freeway, Suite 1400
Houston, TX 77074
Attention: Ed Wolyniec

Any party may change the place and recipient of delivery of notice by written communication to the others.

31.4 No waiver of any breach or failure or delay in exercising any right, power or remedy of any provision of this Agreement shall constitute a waiver of the same or any other provision hereof with respect to prior, concurrent or subsequent occurrences and no waiver shall be effective unless made in writing and signed by an authorized representative of the party against whom enforcement of such waiver is sought.

31.5 The provisions of this Agreement are severable and the unenforceability of any provision of this Agreement shall not affect the enforceability of this Agreement or any other provision hereof. In addition, in the event that any provision of this Agreement (or portion thereof) is determined by a court to be unenforceable as drafted, the parties acknowledge that it is their intention that such provision (or portion thereof) shall be construed in a manner designed to effectuate the purposes of such provision to the maximum extent enforceable under applicable law.

IN WITNESS WHEREOF, Company and Service Firm have executed this Agreement on the respective dates shown below.

Attest:

National Grid USA Service Company, Inc.
(Company)

Mercer Human Resources Consulting, Inc.
(Service Firm)

By: 

By: 

Name: William F. Dowd

Name: Dave Carlson

Title: Vice President

Title: Business Leader

Date: March 22, 2005

Date: April 21, 2005

Expense Type Contractors
Niagara Mohawk Share by Voucher
Indirect To Co 36 (Electric A/P)

Expense Type	110
Business Unit	00089

Sum of Electric							Fiscal Yr Period												Grand Total
Vendor	Chrg Dept L2	Activity	Activity Descr	Project	Billing Pool	Voucher Id	2009						2010						
							7	8	9	10	11	12	2	3	5	6			
MERCER HUMAN RESOURCE CONSULTING INC	BUS_SERV_&_OTHER	AG0465	HR Transactional Services		00353	00541533	51,027.73										51,027.73		
						00552329		54,613.56									54,613.56		
						00564835				60,903.19							60,903.19		
						00572177					58,367.52						58,367.52		
						00574223					45,241.15						45,241.15		
						00587992						36,041.87					36,041.87		
						00594179						34,201.92					34,201.92		
					00354	00806723						31,734.90					31,734.90		
						00821728							26,605.10				26,605.10		
						00845561								46,431.61			46,431.61		
						00845563								28,332.44			28,332.44		
						00887378									30,498.88		30,498.88		
						00871016										32,111.55	32,111.55		
MERCER HUMAN RESOURCE CONSULTING INC Total							51,027.73	54,613.56	60,903.19	103,608.67	70,243.79	31,734.90	26,605.10	74,764.05	30,498.88	32,111.55	536,111.41		
Grand Total							51,027.73	54,613.56	60,903.19	103,608.67	70,243.79	31,734.90	26,605.10	74,764.05	30,498.88	32,111.55	536,111.41		

Jason Robart
Principal

MERCER



MARSH MERCER KROLL
GUY CARPENTER OLIVER WYMAN

200 Clarendon Street
Boston, MA 02116
617 450 6547. Fax 617 450 6010
jason.robart@mercer.com
www.mercer.com

September 9, 2008

Mr. Matthew Powers
Employee Services
National Grid
201 Jones Rd
Waltham MA 02451

Subject: Invoice – August 2008

Dear Matthew:

Enclosed is our invoice #111010011266 in the amount of **\$112,292** for administrative services provided during August 2008. Specific services are described as follows:

Invoice #111010011266	
▪ August 2008 Outsourcing Fee – ongoing	\$ 69,167
▪ CMS Census File – ongoing	\$ 750
▪ CMS Quarterly Census Monthly Charges	\$ 1,750
▪ August New England Gas Acquisition	\$ 2,250
▪ SCD 2008 – 006 Cumberland Union Plan Design Changes (August 08 Installment 3 of 5)	\$ 1,000
▪ SCD 2008 – 006 Legacy Grid Non-Union Management August 08 Installment 3 of 5)	\$ 30,000
▪ SCD 2008 – 007 Expand H&W Administration services for Keyspan Non-Union Management population (August 08 Installment 1 of 3)	\$ 7,000
▪ Expenses – Dallas Postage, Personix	\$ 375
TOTAL:	\$112,292

If you should have any questions, please contact me at 617 450 6547.

Best regards,

Jason S. Robart
Enclosures

g:\mrc\personnel\2008\sep\2008.doc

MERCER



MARSH MERCER KROLL
GUY CARPENTER OLIVER WYMAN

Invoice

200 Clarendon St.
Boston, MA 02116

Telephone: (617) 450-6000

Mr. Matthew Powers
Employee Services
National Grid
201 Jones Rd
Waltham MA 02451

Number 111010011266
Date 09-Sep-2008
Client NEPOWE

For consulting services provided during August 2008.

		Fees
Sub Total	\$	112,292.00
Total Amount Due	\$	112,292.00

Please retain this copy for your records

Payable upon receipt

Please wire funds to:
J.P. Morgan Chase, Chicago IL
Mercer (US) Inc.
Acct. No.: 5810264
FED WIRE ABA #: 021000021
ACH ABA #: 071 000 013
Swift Code: CHASUS33

or Remit with Check to:
PO Box 13793
NEWARK NJ
07188-0793

Jason S. Robart
Principal

MERCER



MARSH MERCER KROLL
GUY CARPENTER OLIVER WYMAN

99 High Street
Boston, MA 02110
617 747 9547 Fax 617 747 9501
jason.robart@mercer.com
www.mercer.com

November 12, 2008

Mr. Matthew Powers
Employee Services
National Grid
201 Jones Rd
Waltham MA 02451

Subject: Invoice – October 2008

Dear Matthew:

Enclosed is our invoice #111010011980 in the amount of **\$134,024** for administrative services provided during October 2008. Specific services are described as follows:

2008 Legacy Services Consulting Services	
• September 2008 Outsourcing Fee – ongoing	\$ 69,167
• CMS Census File – ongoing	\$ 750
• CMS Quarterly Census Monthly Charges	\$ 1,750
• October New England Gas Acquisition	\$ 2,250
• SCD 2008 – 006 Cumberland Union Plan Design Changes (October 08 Installment 5 of 5)	\$ 1,000
• SCD 2008 – 006 Legacy Grid Non-Union Management (October 08 Installment 5 of 5)	\$ 30,000
• SCD 2008 – 007 Expand H&W Administration services for Keyspan Non-Union Management Population (October 08 Installment 3 of 3)	\$ 3,250
• SCD 2008 – 007 Ongoing Expand H&W Administration services for Keyspan Non-Union Management Population	\$ 24,500
• Expenses – Dallas Postage, AT&T and Personix	\$ 1,357
TOTAL:	\$134,024

If you should have any questions, please contact me at 617 747 9547.

Best regards,

Jason S. Robart
Enclosures

\\fsm\mercer\2008\Robart\2008.doc

MERCER



MARSH MERCER KROLL
GUY CARPENTER OLIVER WYMAN

Invoice

99 High Street
Boston, MA 02110
Telephone: (617) 747-9500

Number 111010011980
Date 12-Nov-2008
Client NEPOWE

Mr. Matthew Powers
Employee Services
National Grid
201 Jones Rd
Waltham MA 02451

For administrative services provided during October 2008.

		Fees
Sub Total	\$	134,024.00
Total Amount Due	\$	134,024.00

Please retain this copy for your records

Payable upon receipt

Please wire funds to:
J.P. Morgan Chase, Chicago IL
Mercer (US) Inc.
Acct. No.: 5810264
FED WIRE ABA #: 021000021
ACH ABA #: 071 000 013
Swift Code: CHASUS33

or Remit with Check to:
PO Box 13793
NEWARK NJ
07188-0793

MERCER

Human Resource Consulting

200 Clarendon Street
Boston, MA 02116-5089
617 450 6000 Fax 617 450 6010
www.mercerHR.com

December 15, 2006

William Dowd
New England Power
25 Research Drive
Westborough, MA 01582

Subject:
Invoice - November 2006

Dear Bill:

Enclosed is our invoice #111010005629 the amount of **\$128,444** for administrative services provided during November 2006. Specific services are described as follows:

MERCER (Legal/HR/Consulting Services)	
▪ November 2006 Outsourcing Fee - ongoing	\$69,167
▪ CMS Census File - ongoing	\$ 750
▪ November ongoing - New England Gas Acquisition	\$ 2,250
▪ Implementation - New England Gas Acquisition	\$56,250
▪ Expenses - Postage	\$ 27
TOTAL:	\$128,444

If you should have any questions, please contact me at 617 450 6547.

Best regards,


Jason S. Robart

Enclosures

MERCER

Human Resource Consulting

200 Clarendon St.
Boston, MA 02118

Telephone: (617) 450-8000

Invoice

Number 111010005629
Date 15-Dec-2006
Client NEPOWE

Remittance Copy

William Dowd
New England Power
25 Research Drive
WESTBOROUGH MA 01582

November 2006 H&B Outsourcing Fee

		Fees
Sub Total	\$	128,444.00
Total Amount Due	\$	128,444.00

Return this copy with your payment

Payable upon receipt

Please wire funds to:
J.P. Morgan Chase, Chicago IL
Mercer Human Resource Consulting, Inc.
Acct. No.: 5810264
FED WIRE ABA #: 021000021
ACH ABA #: 071 000 013
Swift Code: CHASUS33

or Remit with Check to:
PO Box 13793
NEWARK NJ
07188-0793

Please include invoice numbers on all remittances. Wire transfer remittance information should be faxed to 502 560 8275.

nationalgrid

Invoice Attachment Sheet

NM ONLY		Vendor Name & Address		Paying Company Number	
Taxable (Yes/No)	Tax Loc				
		Mercer, PO Box 13793, Newark NJ 07188		99	
Matthew J Powers		<i>MJP</i>		Vendor No. 3114④	
				Invoice No. 111010014621	
				Invoice Date 10-Aug-2009	
				Payment Due Date Upon Receipt	
Allison Page		<i>Allison</i>		Payable Amount 101,651	
		08/26/2009 907-1925			
99	AG0465	110	16200	16200	00354 OTH 99 \$101,651.00
<p>RECEIVED AUG 28 2009 ACCOUNTS PAYABLE</p>					

Check Stub Message

(maximum limit 70 characters)

Special Handling Instructions

Separate Check Y or N

Return Check To _____

⑤⑦

Forward this form and applicable invoice to
Accounts Payable, C-1, Syracuse for Processing

MERCER



MARSH MERCER KROLL
GUY CARPENTER OLIVER WYMAN

Joseph F. Pelgrin
Principal

99 High Street
Boston, MA 02110
617 747 9855 Fax 617 747 9501
joe.pelgrin@mercer.com
www.mercer.com

August 10, 2009

Mr. Matthew Powers
Employee Services
National Grid
201 Jones Rd
Waltham MA 02451

Subject: Invoice – July 2009

Dear Matthew:

Enclosed is our invoice #111010014621 in the amount of \$101,651 for administrative services provided during July 2009. Specific services are described as follows:

Administrative Services Administration

Ongoing services for outsourcing health and benefits administration

▪ July 2009 Outsourcing Fee – ongoing	\$ 65,708
▪ CMS Census File – ongoing	\$ 750
▪ CMS Quarterly Census Monthly Charges	\$ 1,750
▪ June New England Gas Acquisition	\$ 2,250
▪ July Legal Services Benefit Monthly Fee	\$ 750
▪ July – Expand H&W administration services for the KeySpan non-union management population monthly ongoing fee	\$ 24,500

Expenses:

▪ AT&T May 2009	\$ 177
▪ Personix – January 2009	\$ 686
▪ Personix – February 2009	\$ 382

MERCER



MARSH MERCER KROLL
GUY CARPENTER OLIVER WYMAN

Page 2
August 10, 2009
Mr. Matthew Powers
National Grid

Expenses (cont'd):

▪ Personix – March 2009	\$ 1,429
▪ Personix – April 2009	\$ 1,204
▪ Travel – Fitzgerald, Robert – OE Kickoff	\$ 1,249
▪ Travel – Grace, Christen – OE Kickoff	\$ 816

TOTAL:

\$ 101,651

If you should have any questions, please contact me at 617 747 9655.

Best regards,

A handwritten signature in black ink, appearing to read 'Joe' or 'Joseph', written in a cursive style.

Joseph F. Pelgrin

Enclosures

MERCER



MARSH MERCER KROLL
GUY CARPENTER OLIVER WYMAN

Invoice

99 High Street
Boston, MA 02110

Telephone: (617) 747-9500

Number 111010014621
Date 10-Aug-2009
Client NEPOWE

Mr. Matthew Powers
Employee Services
National Grid
201 Jones Rd
Waltham MA 02451

For administrative services provided during July 2009.

		Fees
Sub Total	\$	101,651.00
Total Amount Due	\$	101,651.00

Please retain this copy for your records

Payable upon receipt

Please wire funds to:
J.P. Morgan Chase, Chicago IL
Mercer (US) Inc.
Acct. No.: 5810264
FED WIRE ABA #: 021000021
ACH ABA #: 071 000 013
Swift Code: CHASUS33

or Remit with Check to:
PO Box 13793
NEWARK NJ
07188-0793

MERCER



MARSH MERCER KROLL
GUY CARPENTER OLIVER WYMAN

Invoice

99 High Street
Boston, MA 02110

Telephone: (617) 747-9500

Mr. Matthew Powers
Employee Services
National Grid
201 Jones Rd
Waltham MA 02451

Number 111010014621
Date 10-Aug-2009
Client NEPOWE

Remittance Copy

For administrative services provided during July 2009.

		Fees
Sub Total	\$	101,651.00
Total Amount Due	\$	101,651.00

Return this copy with your payment

Payable upon receipt

Please wire funds to:
J.P. Morgan Chase, Chicago IL
Mercer (US) Inc.
Acct. No.: 5810264
FED WIRE ABA #: 021000021
ACH ABA #: 071 000 013
Swift Code: CHASUS33

or Remit with Check to:
PO Box 13793
NEWARK NJ
07188-0793

Please include invoice numbers on all remittances. Wire transfer remittance information should be faxed to 502 560 8275.

Date of Request: March 30, 2010
Due Date: April 9, 2010

Request No. DAG-22
NMPC Req. No. NM 379 DPS 248

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid

Case 10-E-0050 - Niagara Mohawk Power Corporation d/b/a National Grid
Electric Rates

Request for Information

FROM: Denise Gerbsch

TO:

Request Credit and Collections Call Center

Questions # 1-4 relate to Credit and Collections

1. Please provide historic test year credit and collections costs. For expenses, break down first by (a) expense type, second (b) by activity, and third (c) by vendor if applicable. Further, explicitly identify where those historic year stated amounts can be found in the Company's exhibits and workpapers,
2. Please provide the forecasted rate years' credit and collections costs. Identify (a) where in the workpapers and exhibits the costs can be found, and (b) for expenses, separate by expense type.
3. For the historic test year, please provide a description of the work performed within the credit and collections segment of the Company, and the related activities. Further detail (a) what work was performed internally, (b) what work was performed externally by contractors, and (c) identify the contractors performing the work.
4. Subsequent to the beginning of the historic test year, has the Company made adjustments to, or discussed the possible adjustment to, the work being performed either internally or externally for the credit and collections segment of the Company? For example, has the Company determined, or discussed, that some portion of external work previously or currently performed by contractors should be adjusted and be instead performed internally, or vice versa? If yes, please provide details, including a discussion on implementation plans.

Questions # 5-8 relate to Call Center

5. Please provide historic test year Call Center related costs. For expenses, break down first (a) by expense type, second (b) by activity, and third (c) by vendor if applicable. Further, explicitly identify where those stated historic year amounts can be found in the Company's exhibits and workpapers.
6. Please provide the forecasted rate years' Call Center related costs. Identify (a) where in the workpapers and exhibits the costs can be found, and (b) for expenses, separate by expense type.
7. For the historic test year, please provide a description of the work performed related to the Call Center segment of the Company, and the related activities. Further detail (a) what work was

performed internally, (b) what work was performed externally by contractors, and (c) identify the contractors performing the work.

8. Subsequent to the beginning of the historic test year, has the Company made adjustments to, or discussed the possible adjustment to, the work being performed either internally or externally related to the Call Center segment of the Company? For example, has the Company determined or had discussions that some portion of external work previously or currently performed by contractors should be adjusted and be instead performed internally, or vice versa? If yes, please provide details, including a discussion on implementation plans.

Response:

1. Please see Attachment 1 to this response for the historic year credit and collection costs by expense type, activity and vendor (if applicable). In accordance with regulatory policy, the Company's O&M expense Exhibit RRP-2 is presented by functional group, subdivided between Operation and Maintenance, with separate schedules for different cost elements (i.e. expense types). The Revenue Requirement Panel testimony describes the exhibit in further detail. Credit and collections costs are not defined by a single expense type (cost element) in the Company's general ledger, and therefore are not presented explicitly in the Company's exhibits or workpapers.
2. Please see Attachment 2 of this response for the forecast rate years' credit and collection costs by expense type. As explained above in Part 1, the Company presented O&M expenses by expense type, not by department (i.e. "Credit and Collections") and any normalizing adjustments to the historic test year were made by expense type and not to specific departments. Therefore, the forecast credit and collections costs are based on the historic year costs presented in Attachment 1 (excluding any adjustments to the expense types as a whole). In addition, the forecast costs would not be presented explicitly in the exhibits or workpapers. These costs would be included on the various schedules in Exhibit RRP-2 as listed on Attachment 2.
3. During the historical test year and presently, the Credit & Collections function owns and manages all the processes employed to collect accounts receivable. The team under the Director of Credit and Collections develops strategy, policy and procedures for all credit related activities through analysis and portfolio segmentation. Portfolio managers work with regulatory agencies in the interpretation of existing and new legislation to ensure compliance. The team selects and applies the most effective collection treatments for customers based on shared characteristics (with the residential strategies and non-residential strategies being housed under separate managers). Also, the Manager of Residential Collections oversees the administration of the Company's low income programs and collaborates with social service and human service agencies to provide financial and social support to households in crisis. The Reporting and Forecasting team provides write off estimates based on portfolio performance in 30/60/90 and 120+ day arrears. Furthermore, this team supports accounting transfers of receivables to write off based on debt age and dollar amounts. The revenue assurance group also reports to the Director of Credit and Collections.

(Outbound and inbound calling strategies also fall under the purview of the Credit and Collections group. The call center section containing questions #5 through # 8, addresses the collection agencies and related Credit and Collections functions).

The field collection group works in conjunction with the Director of Credit and Collections to implement field strategies such as cut-outs for non-payment, cut-ins, and field collections. This group comes under the Vice President of Customer Meter Services who reports through Gas Operations.

A further detailed description of the Credit and Collections function can be found within the testimony of Rudolph L. Wynter on pages 35-37 of 53.

Much of the work described in the first paragraph under the Director of Credit and Collections is performed internally. The work performed externally by contractors includes the behavioral scoring model (Experian); outbound call contracting allocated to the Director of Credit & Collections (NCO and NCI – see also response # 7 for costs allocated to Call Center); legal and collection agency costs (Schneider & Associates, Patricia Schneider et. al.); and an allocation of employee recruiting agency costs who owned some Call Center employees during their probationary period (Nesco Service Co). Other vendors can be found within Attachment 1 to this response. (The collection agencies used for outbound calling and inbound collections calls are addressed in question # 7).

The field work is performed internally with temporary help added for the collection season.

4. Other than the aforementioned behavioral scoring model, subsequent to the beginning of the test year the Company has employed the services of Oliver Wyman to streamline performance reporting and engage in technical training. Also, the costs of Nesco Service Co as a recruiter and probationary owner of certain Call Center employees no longer exist. Recruiting is all handled internally through Human Resources. Otherwise, the Company has not discussed or implemented adjustments that would alter the internal/external non-call center labor balance of the Credit and Collections functions. (See question # 8 for the Call Center Credit and Collections functions).
5. Please see Attachment 3 to this response for the historic year Call Center costs (including those related to the credit and collections function) by expense type, activity and vendor (if applicable). In accordance with regulatory policy, the Company's O&M expense Exhibit RRP-2 is presented by functional group, subdivided between Operation and Maintenance, with separate schedules for different cost elements (i.e. expense types). The Revenue Requirement Panel testimony describes the exhibit in further detail. Call center costs are not defined by a single expense type (cost element) in the Company's general ledger, and therefore are not presented explicitly in the Company's exhibits or workpapers.
6. Please see Attachment 4 of this response for the forecast rate years' call center costs by expense type. As explained above in Part 1, the Company presented O&M expenses by expense type, not by department (i.e. "Call Center") and any normalizing adjustments to the historic test year were made by expense type and not to specific departments. Therefore, the forecasted call center costs are based on the historic year costs presented in

Attachment 3 (excluding any adjustments to the expense types as a whole). In addition, the forecast costs would not be presented explicitly in the exhibits or workpapers. These costs would be included on the various schedules in Exhibit RRP-2 as listed on Attachment 2.

7. The Call Center handles the following types of inbound customer inquires for both residential and Commercial/Industrial customers:
Collections, general inquiry, connect/disconnect, balanced billing inquiry, power outage, electric service issues, payment information, high bill, high bill complaints, field orders, billing inquires, requests for service, payment inquiries, gas emergency, work status, direct pay and other miscellaneous inquires.

Call Center Representatives use either the billing system or service system to answer customer inquires, provide status information, make payment arrangements, resolve collection inquires, update customer information, generate service tickets or generate field orders.

During the test year the Call Center outsourced most of the collection and connect/disconnect calls. All other calls were handled internally by call center agents. The outsourcers used were: NCO Financial Systems Inc. (NCO) for Collection calls (October 2008); Nationwide Credit Inc. (NCI) for Collection Calls; and (NCI) for connect/disconnect calls. During the test year Collection calls were transitioned from (NCO) to (NCI). This transition started prior to the beginning of the test year and was complete by the end of October 2008. While the transition of Collection calls was taking place (and during the six months following the transition), the Niagara Falls Call Center was used to handle some of the Collection volume to help meet service level until (NCI) became fully staffed to handle all the volume. Other vendors can be found in Attachment 3 to this response.

Call Center collections activity includes but is not limited to:

- Establishment of short and long term payment agreements in a live Customer Service System.
- Advisement of account information including bill amounts, payments received, fees charged as a result of collection processes, returned check notification and bankruptcy notification.
- Providing payment agent locations and company phone numbers and addresses.
- Updating customer information in the live system including name, mailing addresses, phone numbers and email addresses.
- Responding appropriately to customer claims of a medical emergency in the household or other regulatory account protection processes.
- Recording customer financial information and assessment of customer ability to pay through completion of an online financial statement.
- Referrals to state and local assistance agencies for low income or financial hardship customers.
- Review and assessment of customer household demographics and health impairment factors to determine and record if customer meets the regulatory requirements for cold weather service termination.

- Providing account holders who have had service terminated for non payment with the requirements needed for restoration, as well as handling follow up calls to report that requirements have been met.
8. Subsequent to the beginning of the test year the company decided that it would not rely on the Niagara Falls call center to supplement the outsourcer for collection related calls. Although only a small portion of the total collection calls were going to the Niagara Falls Call Center, the Company had a strategy to eliminate the use of Niagara Falls for this purpose. The strategy was to use Niagara Falls for emergency purposes only and rely on the outsourcer (NCI) to handle all collection calls and meet service level. Also, see the response to #4 above concerning Nesco Service Co.

Name of Respondent:

James M. Molloy and Paul S. Leo

Date of Reply:

April 9, 2010

Niagara Mohawk Power Corporation (d/b/a National Grid)
Call Center Costs by Vendor
For the Historic Year Ended September 30, 2012

Exp. Type	Exp. Type Description	Agency	Activity Description	Vendor	Contract Dept	Source	Bill Period	Invoice #	Exp. Company	Operating Co	Period Code	Amount	NAI - Pct. (%)	NAI - Actual Cost (\$)
100	Consultants	AG0480	Development Employee	MARC INC	82430	DIST	00102	AP00240367	00036	00036		115.99	83%	96.27
100	Consultants	AG0480	Development Respond to Customer	MARC INC	82430	DIST	00102	AP00241625	00036	00036		2,487.80	83%	2,064.87
100	Consultants	AG1010	Calls/Inqu Respond to Customer	NESCO SERVICE COMPANY	82430	DIST	00102	AP00211842	00036	00099		38,686.43	83%	32,109.74
100	Consultants	AG1010	Calls/Inqu Respond to Customer	PRO UNLIMITED INC	82430	DIST	00102	AP00200474	00036	00036		314.88	83%	261.35
100	Consultants	AG1010	Calls/Inqu Respond to Customer	PRO UNLIMITED INC	82430	DIST	00102	AP00200952	00036	00036		314.88	83%	261.35
100	Consultants	AG1010	Calls/Inqu Credit & Collections	PRO UNLIMITED INC	82430	DIST	00102	AP00202419	00036	00036		314.88	83%	261.35
110	Contractors Services	AG0990	Credit & Collections	ASPECT COMMUNICATIONS CORP	22030	OTH	00232	AP00211102	00099	00099	Jan	43,518.60	0%	-
110	Contractors Services	AG0990	Credit & Collections	ASPECT COMMUNICATIONS CORP	22030	OTH	00247	AP00224286	00099	00099	Apr	8,586.00	0%	-
110	Contractors Services	AG0990	Credit & Collections	B2P SYRACUSE	22220	DIST	00102	AP00204365	00036	00099		99.96	83%	82.97
110	Contractors Services	AG0990	Credit & Collections Respond to Customer	B2P SYRACUSE	22220	DIST	00102	AP00204586	00036	00099		2.04	83%	1.69
110	Contractors Services	AG1010	Calls/Inqu Respond to Customer	B2P SYRACUSE	22220	OTH	00247	AP00207452	00099	00099	Dec	842.80	0%	-
110	Contractors Services	AG1010	Calls/Inqu Respond to Customer	B2P SYRACUSE	22220	OTH	00247	AP00208505	00099	00099	Dec	17.20	0%	-
110	Contractors Services	AG1010	Calls/Inqu Respond to Customer	CLEARTRAN INC	22030	OTH	00247	AP00202226	00099	00099	Oct	200.00	0%	-
110	Contractors Services	AG1010	Calls/Inqu Respond to Customer	CLEARTRAN INC	22030	OTH	00247	AP00216248	00099	00099	Feb	200.00	0%	-
110	Contractors Services	AG1010	Calls/Inqu Respond to Customer	CLEARTRAN INC	22030	OTH	00247	AP00242427	00099	00099	Sep	400.00	0%	-
110	Contractors Services	AG1010	Calls/Inqu Credit & Collections	CLEARTRAN INC	22030	OTH	00247	AP00243390	00099	00099	Sep	958.40	0%	-
110	Contractors Services	AG0990	Credit & Collections	CREDIT COLLECTION SERVICES	22220	OTH	00232	AP00211102	00099	00099	Jan	380,802.00	0%	-
110	Contractors Services	AG0990	Credit & Collections	CREDIT COLLECTION SERVICES	22220	OTH	00232	AP00211329	00099	00099	Jan	649,976.62	0%	-
110	Contractors Services	AG0990	Credit & Collections	CREDIT COLLECTION SERVICES	22220	OTH	00232	AP00221304	00099	00099	Mar	254,496.28	0%	-
110	Contractors Services	AG0990	Credit & Collections	CREDIT COLLECTION SERVICES	22220	OTH	00232	AP00235742	00099	00099	Jul	61,044.00	0%	-
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00199875	00036	00036		719.23	83%	596.96
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00204052	00036	00099		341.54	83%	283.48
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00214106	00036	00099		339.69	83%	281.94
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00218007	00036	00099		2,123.89	83%	1,762.83
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00218558	00036	00099		316.76	83%	262.91
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00221359	00036	00099		802.94	83%	666.44
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00221731	00036	00099		26.11	83%	21.67
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00222586	00036	00099		136.86	83%	113.59
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00223440	00036	00099		438.13	83%	363.65
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00225075	00036	00099		1,032.65	83%	857.10
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00225613	00036	00099		161.00	83%	133.63
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00225971	00036	00099		93.24	83%	77.39
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00226868	00036	00099		1,068.11	83%	886.53
110	Contractors Services	AG0035	Communications - Non-Customer	GLOBAL CONNECT LLC	22000	DIST	00102	AP00227389	00036	00099		61.36	83%	50.93

Niagara Mohawk Power Corporation (d/b/a National Grid)
Call Center Costs by Vendor
For the Historic Year Ended September 30, 2009

Exp. Type	Exp. Type Description	Activity	Activity Description	Vendor	Obj. Dep.	Segment	Bill Point	Invoice ID	Orig. Contract	Original Contract Co.	Period	Amount	NAL Effect %	NAL Effect \$	
Contractors	Services	AG0990	Credit & Collections	NCO FINANCIAL SYSTEMS INC	22220	OTH	00247	AP00227136	00099	00099	May	433,225.62	0%	-	
Contractors	Services	AG0990	Credit & Collections	NCO FINANCIAL SYSTEMS INC	22220	OTH	00347	AP00228850	00099	00099	May	403,155.00	0%	-	
Contractors	Services	AG0990	Credit & Collections	NCO FINANCIAL SYSTEMS INC	22220	OTII	00247	AP00232764	00099	00099	Jun	533,587.50	0%	-	
Contractors	Services	AG0990	Credit & Collections	NCO FINANCIAL SYSTEMS INC	22220	OTH	00247	AP00240942	00099	00099	Aug	443,328.21	0%	-	
Contractors	Services	AG0990	Credit & Collections	NCO FINANCIAL SYSTEMS INC	22220	OTH	00247	AP00241124	00099	00099	Aug	387,371.97	0%	-	
Contractors	Services	AG0990	Credit & Collections	NCO FINANCIAL SYSTEMS INC	22220	OTH	00247	AP00243250	00099	00099	Sep	411,204.15	0%	-	
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NCO FINANCIAL SYSTEMS INC	22030	OTH	00247	AP00206429	00099	00099	Nov	289,314.29	0%	-	
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		7032_RC_3	00036	00036	Sep	16,039.32	100%	16,039.32	
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00200318	00036	00099		53,205.53	83%	44,160.59
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00206553	00036	00099		246,344.41	83%	204,465.86
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00206884	00036	00099		86,047.95	83%	71,419.80
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00208903	00036	00099		89,367.29	83%	74,174.85
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00211842	00036	00099		55,605.74	83%	46,152.76
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00213820	00036	00099		94,774.78	83%	78,663.07
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00219209	00036	00099		435.69	83%	361.62
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00222014	00036	00099		194,904.87	83%	161,771.04
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00222733	00036	00099		27,327.97	83%	22,682.22
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00227695	00036	00099		47,493.61	83%	39,419.70
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00228161	00036	00099		55,023.31	83%	45,669.35
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00231460	00036	00099		31,179.33	83%	25,878.84
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00232879	00036	00099		24,574.08	83%	20,396.49
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00232914	00036	00099		13,070.02	83%	10,848.12
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00233852	00036	00099		(134.20)	83%	(111.39)
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00235071	00036	00099			83%	
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00236133	00036	00099		51,979.69	83%	43,143.14
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00238561	00036	00099		11,619.70	83%	9,644.35
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00239122	00036	00099		5,979.10	83%	4,962.65
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00240923	00036	00099		5,830.16	83%	4,839.03
Contractors	Services	AG1010	Customer Calls/Inqu Respond to	NESCO SERVICE COMPANY	82430	DIST		00102	AP00242947	00036	00099		2,969.24	83%	2,464.47
Contractors	Services	AG1010	Customer Calls/Inqu Supervision	NESCO SERVICE COMPANY	82430	DIST		00102	AP00243298	00036	00099		4,963.76	83%	4,119.92
Contractors	Services	AG0993	Customer Accounts Supervision	NEW YORK STATE EMPLOYMENT TAXES	22000	OTH	00247	AP00242118	00099	00099	Sep	18,254.88	0%	-	
Contractors	Services	AG0993	Customer Accounts	NEW YORK STATE EMPLOYMENT TAXES	22000	OTH	00247	AP00242812	00099	00099	Sep	8,950.00	0%	-	

Date of Request: March 31, 2010
Due Date: April 12, 2010

Request No. DKS-11
NMPC Req. No. NM 381 DPS 250

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid

Case 10-E-0050 - Niagara Mohawk Power Corporation d/b/a National Grid
Electric Rates

Request for Information

FROM: David Shahbazian

TO: Revenue Requirement Panel

Request

1. Exhibit IOP-6, sheets 1 & 2, lists projects associated with Capital Software and Other Information Systems Rent Expense. For each project listed below, please provide the following information:
 - a) Amortization schedule, including the date, and original amount capitalized.
 - b) The amount of risk premium in the RY1, RY2 and RY3 projections.
 - c) Project description with the associated cost/ benefit analysis (this request has been already met for the last four software projects listed in Company's response to DKS-4, question 4, part a, and question 6).

Exhibit IOP-6 Capital Software and Other Information System Projects:

INVP 0314 U.S. Intranet Consolidation
INVP 2210 Intranet Design
INVP 1092 OneNet (Common User Interface)
INVP 1393 Desktop Refresh
INVP 1389 Unix Lifecycling
INVP 1656 Customer Systems Agent Desktop
INVP 1306 IVR Phase 2 – (Interactive Voice Response)
INVP 1242 Transformation KPI's
INVP 1088 Datacenter Rationalization for 2011, 2012, 2013

2. Please explain the Company's capitalization policy; include all formal Company procedures.
3. For each of the new programs identified in Exhibit IOP-6 (e.g., Datacenter Rationalization, US Intranet Consolidation, etc), please provide the following:
 - a) The actual and estimated expenditures by year broken down by cost component;
 - b) The number of years over which the project's costs are proposed to be amortized as well as the basis for this proposal.

c) Company's accounting and ratemaking rationale for capitalizing the program costs. Include relevant references from the FERC Uniform System of Accounts. Include relevant references to the ratemaking afforded such costs in the 2007 MJP

Response:

1.
 - a. For an amortization schedule for the projects in Exhibit IOP-6, please refer to Exhibit (RRP-10), Workpapers to Exhibit RRP-2, Schedule 8, Workpapers 11 through 13.
 - b. For the amount of risk premium in the RY1, RY2 and RY3 projections for the projects in Exhibit IOP-6, please refer to Exhibit (RRP-10), Workpapers to Exhibit RRP-2, Schedule 8, Workpapers 11 through 13.
 - c. The project description with the associated cost/benefit analysis for all listed projects has been provided in the response to DKS-4, question 2, part a, with the exception of INVP 1389 Unix Lifecycling which may be found in Attachment A.
2. For the Company's capitalization policy for software, please see Attachment B.
3.
 - a. The estimated expenditures, by year broken down by cost component, for each of the new programs identified in Exhibit IOP-6 may be found in the Investment Summary papers provided either as an attachment to this IR or as an attachment previously provided in the response to DKS 4. Please refer to the table below for the response reference. Each entry in the table corresponds to each of the entries in Exhibit IOP-6 (excluding those new projects with a material value less than \$50K).

Category	INVP	Investment Name	Response Reference
Customer	1656	Customer Systems Agent Desktop	see Attachment B2 to DKS 4
Service	1306	IVR Phase 2 - (Interactive Voice Response)	see Attachment B2 to DKS 4 and DKS 4 6a response
	2204	Contact Center Operational Efficiencies	see Attachment B2 to DKS 4
	2202	Customer Self Service via IVR - Customer Experience	see Attachment C1 to DKS 11
	2200	Customer Self Service via Web - Customer Experience	see Attachment B2 to DKS 4
	2201	Customer Self Service via Web - Operational Improvements	see Attachment B2 to DKS 4
	980	Increase Customer Self Service activity on the Web	see Attachment B2 to DKS 4
	1159	Customer Insights and Analytics	see Attachment B2 to DKS 4
	2203	Customer Self Service via IVR - Operational Improvements	see Attachment C1 to DKS 11
	1660	Legacy Grid Web Self Service SW Upgrade	see Attachment C1 to DKS 11
	2205	Contact Center Business Continuity	see Attachment C1 to DKS 11
	1255	Contact Centers Call Recording Replacement	see Attachment C1 to DKS 11
	1356	Internet Strategy Implementation	see Attachment B2 to DKS 4
	1643	Regulatory Placeholder - Customer Systems	see DKS-4 3a response
	1549	Non-Interval Collections Sys Consolidation (ITRON/PP4/MVRS)	see Attachment C1 to DKS 11
	1232	Settlement Solution	see Attachment C1 to DKS 11
	937	Purchase of Receivables NY	see Attachment C1 to DKS 11
1235	Account Initiation - Collections Data Hygiene Initiatives - Ph 2&3	see Attachment C1 to DKS 11	

Operations	1185	Distribution/Outage Management System	see Attachment B2 to DKS 4	
	2155	Mobile - Electric Distribution Legacy Grid Mobile Expansion	see Attachment B2 to DKS 4	
	1642	Radio Console Standardization	see Attachment B2 to DKS 4	
	1242	Transformation KPIs	see Attachment B2 to DKS 4	
	2195	DECUS13 - URD Optimization Tool - Underground Residential Dist.	see Attachment B2 to DKS 4	
	953	Smallworld GIS Upgrade	see Attachment B2 to DKS 4	
	1363	Substation Equipment Analysis	see Attachment B2 to DKS 4	
	1482	ACIS Target Pricing Model (Automated Contractor Invoicing Sys)	see Attachment C1 to DKS 11	
	1484	Cascade Phase II (Substation Equipment Maintenance)	see Attachment C1 to DKS 11	
	2182	DECUS02 - Mobile Devices for Field Investigation	see Attachment C1 to DKS 11	
	2171	Exchange of Notice - Joint Pole - Double Pole	see Attachment C1 to DKS 11	
	2162	Primavera - Project Management Extensions	see Attachment C1 to DKS 11	
	1485	Computapole Upgrade	see Attachment C1 to DKS 11	
	2172	IDS Reliability Reporting & Analysis (Interruption & Disturbance Sys)	see Attachment C1 to DKS 11	
	1488	Remote Access to Fault Recorders	see Attachment C1 to DKS 11	
	2165	SEAL Upgrade (Storm Emergency Assignment List)	see Attachment C1 to DKS 11	
	845	DataStage Upgrade Capacity Planning	see Attachment C1 to DKS 11	
	1573	Transmission Investment Mgmt System (TIMS)	see Attachment B2 to DKS 4	
	1227	NERC CIP Compliance (2010-2013) NERC-CIP Service Mgmt Toolset/NERC-CIP End-to-End Solution/ITIL	see Attachment B2 to DKS 4	
	2277	Compliance	see Attachment B2 to DKS 4	
	2483	Integrated Project & Portfolio Planning	see Attachment B2 to DKS 4	
	2270	Transmission Customer System Upgrade	see Attachment C1 to DKS 11	
	1224	TOA Enhancements (Transmission Outage Application)	see Attachment C1 to DKS 11	
	2276	NY EMS Remote Access Enhancement (Citrix)	see Attachment C1 to DKS 11	
	Shared	314	US Intranet Consolidation	see Attachment B2 to DKS 4
	Services	2210	Intranet Design	see Attachment B2 to DKS 4
		1671	US Transaction Delivery Center	see Attachment C1 to DKS 11
2391		Regulatory Cost Structure - UI (Utilities International) Planner	see Attachment C1 to DKS 11	
1367		Group Finance FC - Hyperion Upgrade Replacement US SAP ERP Back Office	see Attachment C1 to DKS 11 see Attachment B2 to DKS 4	
Shared Infrastructure	1088	Datacenter Rationalization (includes specific storage computing & telecoms)	see Attachment B2 to DKS 4	
	1129	Employee Remote Access Program/Workplace Enhancements	see Attachment B2 to DKS 4	
	1134	Enterprise Content Management and Data Archival Program	see Attachment B2 to DKS 4	
	1648	Network Strategy	see Attachment B2 to DKS 4	
	1092	OneNet (common user interface)	see Attachment B2 to DKS 4	
	1393	Desktop Refresh	see Attachment B2 to DKS 4	
	1395	System Mgmt Toolset (includes CMDB Standardization & Commoditization)	see Attachment C1 to DKS 11	
	1389	Unix Lifecycling	see Attachment A to DKS 11	
	823	Security Enhancement Projects 2011	see response below	
	1391	Wintel Lifecycling	see Attachment C1 to DKS 11	
	1401	LAN/WAN	see Attachment C1 to DKS 11	
	1400	Video Conferencing	see Attachment C1 to DKS 11	
	1135	IS Audit Remediations	see response below	

The allocations for INVP 823 Security Enhancement Projects and INVP 1135 IS Audit Remediations are reserves put in place to allow for any unforeseen work that may be necessary in the future.

The actual expenditures by year, broken down by cost component, may be found in Attachment C2.

- b. All capitalized software projects are amortized over 60 months (5 years). The regular improvements and upgrades in technology and functionality of software means that within 5 years software has usually been superseded and will be unsupported by the vendor, requiring an upgraded version to be purchased. As well as this, upgrades to hardware infrastructure may mean that current software is no longer compatible with the new platform.
- c. The rationale for capitalizing these program costs is that they produce an identifiable intangible asset that will create future economic benefit for the Company. Page 24 of the 2007 Keyspan/Grid MJP states, "This synergy savings amount excludes executive benefits, capitalized information technology costs, and the costs to achieve associated with efficiency gains". Please also refer to the enclosed document '2007 MJP Appendix 6' at Attachment D.

Name of Respondent:
Avron Segal
Wayne Watkins

Date of Reply:
April 23, 2010

CTA Funded Sheet 22 of 184
1 of 1

CAPEX / OPEX IS Investment Proposal – Summary
TOA NY & NE Upgrade & Keyspan TOA Development
US Transmission, ETO/EDO, Project No. [xxx]
 (A project sanction paper by [name of author(s) and sponsor] – date)

1. Background

The TOA is a critical business system that supports transmission and distribution outage scheduling activities through a web based application. The current and proposed vendor is Sun Net Consulting. Sun Net Consulting currently provides service to approximately 20 clients. Most recently the NYISO has purchased the new TOA program for their outage scheduling requirements.

National Grid NY and NE transmission and distribution processes over 30,000 applications each year. Almost all work on the transmission or distribution system requires an application in TOA to describe and coordinate the work. This program supports coordination and scheduling processes from the field initiated applications to ISO approval & tracking. The application also contains a comprehensive program for writing & retrieving switching orders. This program was developed such that the transmission and distribution business groups use the same program and database.

The TOA program was originally rolled out in NY in 2004 and has been modified along separate lines from NE. The result is a program that fulfills similar process requirements but is functionally different. In addition, changes are required to be made due to the break-up of REMVEC and new requirements of NERC TADS.

The Keyspan outage coordination process is different in both process and application. Keyspan will adopt the current new TOA program and database and use the processes currently in place in NY & NE.

Sun Net Consulting is the current vendor and the proposed vendor for the TOA program. The current NY & NE application was purchased by National Grid NE in 1999 and has been modified extensively to meet today's business needs. National Grid clients are satisfied with the application and database. Support and service from Sun Net Consulting has been very good, issues have been resolved expeditiously and requested modifications are developed in a timely manner.

NY & NE TOA Usage:

Current business processes require advanced applications for tracking of business metrics and tools that will now be shared between NE, NY & Long Island Operations. The intent is to create one program with a common database and interface to meet the US transmission & distribution needs in NY, NE, and Long Island. This application & database will also be a platform for future growth.

Keyspan TOA Proposed Usage:

One of the merger recommendations for cost saving measures was to fully implement the NY & NE TOA in Keyspan. While there were no FTE savings, implementation of the TOA program in Long Island will provide an efficient means to schedule and coordinate work from initiation to close-out. Other benefits are a reduction in phone calls and paperwork and increased accountability. It also provides a searchable database of past outages. The expenditures required to implement TOA in Long Island was included in the Cost to Achieve reports in the merger documentation.

2. Driver

The Business Drivers for this project are to:

- Merge the NY and NE T & D outage scheduling process i.e. unify business practices across the US T & D Business. This is also an internal audit recommendation.
- Rollout to Keyspan - best practice merger recommendation
- Incorporate new mandatory reporting requirements

3. Project Description

The proposed solution is to upgrade the current TOA application in NY & NE and to apply the upgraded software to Keyspan in Long Island. This will unify the National Grid US approach to outage coordination and tracking. The solution will take the current Sun Net Consulting Software and incorporate best practices of the current National Grid TOA to produce a premier application for scheduling, outage coordination and metrics tracking. The new software will also have

Date of Request: March 31, 2010
Due Date: April 12, 2010

Request No. VVP-12
NMPC Req. No. NM 387 DPS 256

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid

Case 10-E-0050 - Niagara Mohawk Power Corporation d/b/a National Grid
Electric Rates

Request for Information

FROM: Vijay Puran

TO: Infrastructure and Operations Panel

Request

- 1) Please provide the actual transmission tower painting expenses for FY05, FY06, FY07, FY08, FY09 and FY10.
- 2) Please provide the actual number of transmission towers painted in FY05, FY06, FY07, FY08, FY09, FY10 and in the HTY ending September 30, 2009.
- 3) Referring to Exhibit (IOP-9), Schedule 1, please show how the \$2,500 average cost of painting a transmission tower was developed.
- 4) The IOP testimony page 218 of 266 states, "Due to vendor safety performance issues, the tower painting program was suspended from August 2008 to June 2009, and again suspended in August 2009." Please explain what these safety performance issues involved and what actions have been taken to prevent similar occurrences in the future.

Response:

1. The transmission tower painting expenses for FY05, FY06, FY07, FY08, FY09 and FY10 are provided below:

Activity	Fiscal Year	2005	2006	2007	2008	2009	2010
TM1165	Paint Steel Towers	\$ 511,161	\$ 1,228,183	\$ 992,966	\$ 3,050,485	\$ 1,248,232	\$ 343,779

2. The number of transmission towers painted in FY05, FY06, FY07, FY08, FY09, FY10 and in the HTY ending September 30, 2009 are provided below:

FY05 – 400

FY06 – 211 towers 100%, 499 towers 90%, 93 towers only 10% complete

FY07 – 879
FY08 – 1632
FY09 – 852
FY10 – 155
Test Year – 155 structures

3. The painting costs are based on tower heights. In FY10 it cost \$2,200 to paint a 75-ft tower and costs are expected to increase as we negotiate a new contract with vendors. This is due primarily to new painting procedures requiring additional safety precautions. The costs associated with the new contract can not be predicted until finalized and sent through the procurement process.
4. The safety and performance issues involved a vendor's employees not following National Grid contractor safety guidelines by violating minimum approach distances to energized conductors. National Grid stopped all tower painting until new procedures could be implemented. New procedures are being prepared for implementation in May 2010 which will prevent painting workers from violating minimum approach distances while towers are being painted.

Name of Respondent:
Kathy Hammer/Matt Bard

Date of Reply:
April 13, 2010

Date of Request: March 31, 2010
Due Date: April 12, 2010

Request No. VVP-13
NMPC Req. No. NM 388 DPS 257

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid

Case 10-E-0050 - Niagara Mohawk Power Corporation d/b/a National Grid
Electric Rates

Request for Information

FROM: Vijay Puran

TO: Infrastructure and Operations Panel

Request

1. Please provide the actual expenses for the comprehensive aerial patrol program for FY05, FY06, FY07, FY08, FY09 and FY10 separated into the activities shown for CY11 in Exhibit __ (IOP-9), Schedule 2.
2. Please provide the actual number of miles visually inspected per activity TO1165 of Exhibit __ (IOP-9), Revised Schedule 2A for FY05, FY06, FY07, FY08, FY09, FY10 and for the historic test year ending September 30, 2009.
3. Please provide the actual number of miles inspected by "Infrared" per activity TO1166 of Exhibit __ (IOP-9), Revised Schedule 2A for FY05, FY06, FY07, FY08, FY09, FY10 and the test year ending September 30, 2009.
4. Please provide the actual number of hours of helicopter flight time per activity TO1175 of Exhibit __ (IOP-9), Revised Schedule 2A for FY05, FY06, FY07, FY08, FY09, FY10 and the test year ending September 30, 2009.
5. Please provide the actual number of hours of helicopter flight time per activity TO1180 of Exhibit __ (IOP-9), Revised Schedule 2 for FY05, FY06, FY07, FY08, FY09, FY10 and the test year ending September 30, 2009.
6. Please explain why additional helicopter patrols per activity TO1180 of Exhibit (IOP-9), Revised Schedule 2 are needed.

Response:

In responding to this request, the Company identified certain errors in its direct testimony and exhibits relating to this issue. A revised version of Exhibit__ (IOP-9) - Schedule 2 will be provided in the forthcoming Updates and Corrections filing and is also provided as Attachment 1 hereto (VVP-13_Attach 1_IOP-9 Schedule 2 Revised) for reference. The testimony related to the \$1.4 million request for incremental O&M for comprehensive aerial patrols also will be revised. The original Exhibit__ (IOP-9) – Schedule 2 and the related testimony incorrectly described the indicated incremental O&M requirement as relating solely to the comprehensive aerial patrol program. However, the indicated incremental expense amount relates to the entire aerial patrol program as follows:

- Aerial Patrol – visual inspections – additional funds are required for contracted helicopter services due to the expectation that the Company helicopter will be unavailable for some portion of this work.
- Infra-Red (IR) Patrols – The current program performs IR patrols on the entire system once per year. Due to an increase in the number of splice failures, additional funds are needed to perform IR patrols twice per year on poor performing circuits. Doubling the inspections of these circuits will increase the amount of miles by 800.
- Comprehensive Aerial Patrol – the original description provided in testimony is correct. However, the original version of Exhibit__ (IOP-9) – Schedule 2 incorrectly used Activity TO1135 for budgeting purposes instead of TO1180 (Perform Comprehensive Inspection). In addition, the 59 miles of comprehensive aerial patrols performed during the test year were charged to TO1175 (Perform Thermovision Inspection). This adjustment is detailed in Attachment 1 and in the response to 5 below.
- Emergency Patrols – incremental expense is required for additional patrols of circuits that have experienced a fault to mitigate risk of future interruptions. In addition, the number of circuit miles will increase under this activity to reflect patrolling the line in both directions.

1. The expenses for the comprehensive patrols and other aerial patrol programs for FY05, FY06, FY07, FY08, FY09 and FY10 are as follows:

Activity	Activity Descr	Fiscal Yr					
		2005	2006	2007	2008	2009	2010
TO1165	Perform Aerial Patrol-Non Fault	\$ 109,630	\$ 59,213	\$ 90,941	\$ 165,916	\$ 214,356	\$ 53,320
TO1166	Emergency Patrols- Post Fault						44,680
TO1175	Perform Thermovision Inspectio	\$ 58,608	\$ 400,858	\$ 81,305	\$ 232,498	\$ 124,047	\$ 255,600
TO1180	Perform Comprehensive Inspection						514,486
Grand Total		\$ 168,239	\$ 460,071	\$ 172,246	\$ 398,414	\$ 338,404	\$ 868,086

Some of the comprehensive inspections were completed using money reallocated from the suspended tower painting activities. See answer #6 for additional comments on this activity.

2. The number of miles visually inspected per activity TO1165 (Perform Aerial Patrol-Non Fault) of Exhibit__ (IOP-9), Schedule 2 for FY05, FY06, FY07, FY08, FY09, FY10 and for the historic test year are as follows:

FY05	2,740 miles
FY06 through FY10	5,817 miles each year
Test Year	5,817 miles

The company visually inspects all of its transmission lines annually.

3. Activity TO1166 (Emergency Patrols-Post Fault) is for Post Fault patrols which are not tracked by miles. For Infrared miles see the response to question 4 (TO1175).
4. Hours are not tracked for infra-red patrols. Instead, the program is tracked by miles, which are provided below for FY05, FY06, FY07, FY08, FY09, FY10 and the test year.

FY05	2,740 miles
FY06	2,740 miles
FY07	2,501 miles
FY08	5,817 miles
FY09	5,817 miles
FY10	5,817 miles
Test Year	3,928 Miles recorded

The Company infra-red patrols all of its transmission lines annually and will be patrolling poor performing circuits twice annually in order to reduce the number of splice failures. Variance in test year is attributable to FY10 Infrared Patrols starting 4 months later than FY09.

5. Hours are not tracked for comprehensive aerial inspections, instead, the program is tracked by miles which are provided below for FY05, FY06, FY07, FY08, FY09, FY10 and the test year.

FY05 through FY09	Zero Miles
FY10	476 Miles
Test Year	59 Miles (originally charged to Activity TO1175 (Perform Thermovision Inspection))

6. Activity TO1180 (Perform Comprehensive Inspection) represents comprehensive aerial patrols undertaken as part of a pilot program in FY10 and FY11. The comprehensive aerial patrol is a detailed condition assessment via helicopter. This was an effort to assess condition and improve reliability on selected circuits as described in the testimony of the Infrastructure and Operations Panel on page 219 of 266. Additional Comprehensive Patrol work was conducted in FY10 using available Tower Painting funds.

Name of Respondent:
Kathy Hammer/Matt Bard

Date of Reply:
April 20, 2010

Niagara Mohawk Power Corp.
Transmission Comprehensive Aerial Patrol Estimate

Exhibit_(IOP-6)
Schedule 2

CY11 TLS NY Aerial Patrol Budget

Activity Desc	Activity	Segment	EXP Type	Orig DEPT	Chrg DEPT	Orig Bus Unit	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Perform Comprehensive Inspection	TO1180	TRAN		26672	26672	00036	12,000	12,000	24,850	5,531	5,531	8,297	22,124	27,856	27,856	41,483	41,483	41,483
Perform Aerial Patrol-Non Fault	TO1185	TRAN	110	26672	26672	00036	32,484	32,484	53,968	9,879	9,879	14,518	36,718	46,397	46,397	72,586	72,586	72,586
Emergency Patrols-Post Fault	TO1186	TRAN	110	26672	26672	00036	28,850	28,850	53,750	11,062	11,062	16,565	44,248	56,311	56,311	82,967	82,967	82,967
Perform Thermovision Inspection	TO1175	TRAN	110	26672	26672	00036	28,036	28,036	66,072	10,140	10,140	15,211	40,561	50,702	50,702	76,053	76,053	76,053
Total CY11 Expenses																		

Total CY11 Budget
286,734
506,153
549,838
517,758
1,861,533

Test Year NY TLS Aerial Patrol Actuals

Activity Desc	Activity	Segment	EXP Type	Orig DEPT	Chrg DEPT	Orig Bus Unit	OCT '08	NOV '08	DEC '08	JAN '09	FEB '09	MAR '09	APR '09	MAY '09	JUN '09	JUL '09	AUG '09	SEP '09	Total HTY Actuals	Adjustment to HTY Actuals (Note 6)	Total HTY Actuals (Adjusted)
Perform Comprehensive Inspection	TO1180	TRAN	110	26672	26672	00036	-	-	-	-	-	-	-	-	-	-	-	-	-	107,000	107,190
Perform Aerial Patrol-Non Fault	TO1185	TRAN	110	26672	26672	00036	5,048	-	30,895	(28,726)	3,661	720	8,703	347	-	19,336	12,531	70,086	121,293	-	121,293
Emergency Patrols-Post Fault	TO1186	TRAN	110	26672	26672	00036	-	-	-	-	-	-	-	6,890	13,081	1,021	15,487	-	36,289	-	36,289
Perform Thermovision Inspection	TO1175	TRAN	110	26672	26672	00036	-	-	-	9,047	13,830	-	-	-	-	28,320	(26,220)	277,845	300,822	(107,100)	193,722
Total Test Year Expenses																					

Intersegmental Aerial Patrol Expenses
1,401,128

The budget was phased based upon when the work has been historically completed

Note 1 - Projected costs for comprehensive aerial patrols

Note 2 - Costs for Visual Inspection of 6,000 miles of line. Additional costs are projected from the HTY for the use of a contracted helicopter for this function due to limited availability of Company helicopter.

Note 3 - Potential 20,000 miles of patrol for post-fault investigation.

Note 4 - Additional 800 miles of patrol to address lines with history of splice failures.

Note 5 - The budget was phased based upon when the work has been historically completed

Note 6 - Comprehensive Aerial Patrols were originally charged to Activity TO1175 when initiated as a pilot project in FY10. New Activity TO1180 has been created to capture future charges for this program.

Date of Request: March 31, 2010
Due Date: April 12, 2010

Request No. VVP-14
NMPC Req. No. NM 389 DPS 258

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid

Case 10-E-0050 - Niagara Mohawk Power Corporation d/b/a National Grid
Electric Rates

Request for Information

FROM: Vijay Puran

TO: Infrastructure and Operations Panel

Request

1. Please provide the actual expenses for the footer inspection program for FY05, FY06, FY07, FY08, FY09 and FY10 separated by expenses for inspection and expenses for repair.
2. Please provide the actual number of towers inspected in FY05, FY06, FY07, FY08, FY09, FY10 and for the historic test year ending September 30, 2009.
3. Please provide the actual number of towers repaired in FY05, FY06, FY07, FY08, FY09, FY10 and the historic test year ending September 30, 2009.

Response:

1. The expenses for the footer inspection program for FY05, FY06, FY07, FY08, FY09 and FY10 separated by expenses for inspection and expenses for repair are as follows:

Maintain Foundations	FY05	FY06	FY07	FY08	FY09	FY10
Inspection Costs	\$ 522,208	\$ 672,436	\$ 1,222,772	\$ 712,856	\$ 632,840	\$ 954,068
Repair Costs	\$ 633,580	\$ 504,804	\$ 772,792	\$ 618,344	\$ 1,388,569	\$ 1,428,990
Total	\$ 1,155,788	\$ 1,177,240	\$ 1,995,564	\$ 1,331,200	\$ 2,021,409	\$ 2,383,058

2. The number of towers inspected in FY05, FY06, FY07, FY08, FY09, FY10 and for the historic test year are as follows:

FY05	878
FY06	1,151
FY07	1,043
FY08	995
FY09	1,054
FY10	902

Test Year 764

#3) The number of towers repaired in FY05, FY06, FY07, FY08, FY09, FY10 and the historic test year are as follows:

FY05	305
FY06	380
FY07	373
FY08	272
FY09	411
FY10	271
Test Year	234

Name of Respondent:
Kathy Hammer

Date of Reply:
April 13, 2010

Date of Request: April 1, 2010
Due Date: April 12, 2010

Request No. WEL-8
NMPC Req. No. NM 393 DPS-261

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid
Docket 10-E-0050 Niagara Mohawk Power Corporation
Rate Case

Request for Information

FROM: William Lysogorski

TO: Infrastructure and Operations Panel

Request:

1. Book 26, page 187, lines 12 thru 15, states the objective of the consolidation of the three control centers is to improve operational performance across the Company. This would be achieved by developing new roles, responsibilities, and work flow segments that are aligned with a newly designed control room.
 - a. Provide a list of the new roles that will be developed.
 - b. Provide a list of the additional responsibilities the operators will have in the consolidated center.
 - c. Provide a detailed explanation on how the work flow segments associated with the control room operations will improve.
 - d. Provide a comparison analysis of the existing control room operation systems and tools to the new proposed control room systems and tools; include all aspects of control room operations:
 - e. How does the Company propose to measure the operational improvements?

2. For each existing distribution control center (Buffalo, Liverpool, and Guilderland) provide the following for each center:
 - a. Number of management positions, their titles, and present annual wage for each position;
 - b. Number of represented positions, their titles, and present wage for each position;
 - c. For each center's 24/7 control room operation, provide the actual number of personnel on each shift, their title, and a copy of the work schedule for the Control room operation;

- c. Is a formal plan presently in place that outlines the procedures to follow in the event one of the NY control centers is evacuated? If yes, please provide a copy of the plan. If not, why not?
- d. Is there a formal plan to address evacuation of either the NY or NE control center after the NY consolidation? If yes, provide a copy of the plan. If not, why not?
- e. Explain any costs that will be incurred and how the cost will be directed to NY or NE should an evacuation occur.

Response:

1a: The Operator role will not change significantly from today. Their current role is to direct switching, dispatch trouble and manage customer estimated restoration times (ETR). Their new roles will be to utilize the newly upgraded EMS and OMS systems to perform these duties and use the new DMS system to aid them to write switching orders. The operators will also be responsible to manage a larger geographic area at times in the consolidated control center.

1b: Operators responsibilities will be affected due to the increased amounts of information available to them via additional telemetry points through the new DMS system, distribution automation, and Smart Grid.

Operators will be required to make switching decisions based on automated switching and restoration steps that will be provided through the DMS application once the fault location is determined. These switching recommendations are based on historical circuit loading and current loading when data and telemetry is available. The operators will need to understand their impact on the system and react to them for a larger geographic area.

As the use of Distribution Automation (DA) expands, it will present a new level of complexity to the Operator's understanding of how the system reacts. The new automation systems will be self-healing following an interruption and switch large amounts of load in incremental steps that will occur much quicker than is currently possible. The Operators will need to be able to recognize the DA switching and react if an unforeseen event occurs.

- 4a: The staff reduction savings for consolidation are estimated as:
3 Operators
2 Shift Supervisors
1 Outage Coordinator
2 Managers
Total estimated annual savings \$464,000
- 4b: None of the facilities is expected to be sold at this time and the estimated costs of closing are negligible due to some occupancy of equipment and/or employees continuing at both the ERCC in Guilderland and Dewey Ave location in Buffalo. If the space is not repurposed then the estimated savings on an annual basis will be: --
- ERCC \$21,480 saved per year
WRCC \$55,850 saved per year
- 4c: See the response to question 4b.
- 4d: The annual estimated savings for reducing the number of times that storm boards are opened is \$306,000. This is based on the control center being able to control restoration events for small and medium outage events.
- 4e: The Company expects to achieve savings related to increased efficiency and operational improvements with the consolidation of the control centers. These savings will also be seen from the systems upgrade which will be occurring in parallel with the consolidation. The Company has not determined a dollar value associated with the cost savings.
- 5: The estimated costs for hiring, salary, and training are \$8.2 Million. The estimated costs of facilities associated with the consolidation are \$13,500,000 of CAPEX.
- 6a: The Company's primary means of communicating/dispatching orders to their field crews is through its private wireless voice communications network (two way radio network). The Control Centers interface into this network is through Radio Dispatch Consoles. The Company is currently implementing a project to replace an aging radio console system with a state of the art Radio Over IP (ROIP) system. This ROIP system will allow either Control Center to dispatch to any Operations channel in the New England and Upstate New York service territories.

Date of Request: April 1, 2010
Due Date: April 12, 2010

Request No. DKS-12
NMPC Req. No. NM 400 DPS-268

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid
Docket 10-E-0050 Niagara Mohawk Power Corporation
Rate Case

Request for Information

FROM: David Shahbazian

TO: Revenue Requirement Panel

Request:

1. For each of the fiscal years 2005-6, 2006-7, 2007-8, 2008-9 and 2009-10 please provide copies of the following as they pertain to the Company's Regulatory Commission Expense:
 - a) Statement of Estimated Assessment (usually dated in January)
 - b) Statement of Revised Assessment (usually dated in August)
 - c) Final Statement of Assessment (usually dated in October of next fiscal year).
2. Exhibit RRP-2, Schedule 38, sheets 5 and 14 of 16 reflect a normalizing adjustment of \$1,250,795 for electric only. Please provide documentation showing the period that the refund is attributable to. In addition, explain why the Company is not allocating a portion of this refund to gas. .

Response:

1. Please refer to fiscal years 2006 through 2010 Assessment Statements at Attachment A.
2. Please refer to Sheets 22 & 23 at Attachment A. The \$1,250,795 refund relates to an overpayment of fiscal year 2008 Assessments. When the refund was initially received in November 2008, the offsetting credit was incorrectly applied against prepayments (FERC 165000). This error was discovered and corrected in May 2009. Because this was a correction of prior period expense, the Company made a normalizing adjustment to remove the full \$1,250,795 from the historical test year. The Company did not allocate a portion of this refund to Gas, in error. However, as the full refund has been normalized out of the historical test year, there is no impact on the revenue requirement. The Company will book a correcting entry to reclass \$265,879.71 of the refund from Electric to Gas as part of the FY2010 close.

Name of Respondent:
Melissa Little

Date of Reply:
April 6, 2010

STATE OF NEW YORK DEPARTMENT OF PUBLIC SERVICE
THREE EMPIRE STATE PLAZA, ALBANY, NY 12223-1350

Internet Address: <http://www.dps.state.ny.us>

PUBLIC SERVICE COMMISSION

PATRICIA L. ACAMPORA
Chairwoman

MAUREEN F. HARRIS
ROBERT E. CURRY JR.
CHERYL A. BULEY



PETER McGOWAN
Acting General Counsel

JACLYN A. BRILLING
Secretary

October 19, 2007

Niagara Mohawk Power Corp.
Steven W. Tasker
Vice Pres. - Distribution Finance
300 Erie Boulevard
Syracuse, NY 13202

FINAL STATEMENT OF ASSESSMENT

In accordance with the provisions of Section 18-a of the Public Service Law, this final statement reconciles the estimated utility assessment of costs billed to Niagara Mohawk Power Corp. to actual expenditures for the 2006-07 fiscal year ending March 31, 2007.

All remaining owed assessments are now due. A check should be made out to: the Department of Public Service with your company code A-1004-1 also indicated on the payment.

If your Final Statement indicates an overpayment, it will be refunded under separate cover within the next few weeks. Thank you.

RECONCILIATION

Estimated Assessment	\$15,458,442.45
Final Assessment	\$14,625,746.14
Paid	\$15,458,442.45
Overpayment	\$832,696.31
Remaining Owed Assessment	\$0.00

Sorelle Leslie Brauth
Director of Finance & Budget
(518)474-2516

STATE OF NEW YORK DEPARTMENT OF PUBLIC SERVICE
THREE EMPIRE STATE PLAZA, ALBANY, NY 12223-1350

Internet Address: <http://www.dps.state.ny.us>

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ROBERT E. CURRY JR.
Commissioners



PETER McGOWAN
Acting General Counsel
JACLYN A. BRILLING
Secretary

October 20, 2008

Niagara Mohawk Power Corp.
Steven W. Tasker
Vice Pres. - Distribution Finance
300 Erie Boulevard
Syracuse, NY 13202

FINAL STATEMENT OF ASSESSMENT

In accordance with the provisions of Section 18-a of the Public Service Law, this final statement reconciles the estimated utility assessment of costs billed to Niagara Mohawk Power Corp. to actual expenditures for the 2007-08 fiscal year ending March 31, 2008.

All remaining owed assessments are now due. A check should be made out to: the Department of Public Service with your company code A-1004-1 also indicated on the payment.

Should your Final Statement indicate instead an overpayment, it will be refunded under separate cover within the next few weeks. Thank you.

RECONCILIATION

Estimated Assessment	\$16,501,848.20
Final Assessment	\$15,251,053.18
Paid	\$16,501,848.20
Overpayment	\$1,250,795.02
Remaining Owed Assessment	\$0.00

Sorelle Leslie Brauth
Director of Finance & Budget
(518)474-2516

STATE OF NEW YORK DEPARTMENT OF PUBLIC SERVICE
THREE EMPIRE STATE PLAZA, ALBANY, NY 12223-1350

Internet Address: <http://www.dps.state.ny.us>

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JAMES L. LAROCCA
Commissioners



PETER MCGOWAN
General Counsel

JACLYN A. BRILLING
Secretary

October 20, 2009

Niagara Mohawk Power Corp.
Lisa Crutchfield, Exec.Vice Pres.-Reg.&Pricing
National Grid
40 Sylvan Road, W1
Waltham, MA 02451

*Received
10-20-09*

FINAL STATEMENT OF ASSESSMENT

In accordance with the provisions of Section 18-a of the Public Service Law, this final statement reconciles the estimated utility assessment of costs billed to Niagara Mohawk Power Corp. to actual expenditures for the 2008-09 fiscal year ending March 31, 2009.

All remaining owed assessments are now due. A check should be made out to: the Department of Public Service with your company code A-1004-1 also indicated on the payment.

Should your Final Statement indicate instead an overpayment, it will be refunded under separate cover within the next few weeks. Thank you.

RECONCILIATION

Estimated Assessment	\$16,270,194.68
Final Assessment	\$15,473,495.06
Paid	\$16,270,194.68
Overpayment	\$796,699.62
Remaining Owed Assessment	\$0.00

Sorelle Leslie Brauth
Director of Finance & Budget
(518)474-2516

Date of Request: April 5, 2010
Due Date: April 15, 2010

Request No. DKS-10
NMPC Req. No. NM 406 DPS-269

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid
Docket 10-E-0050 Niagara Mohawk Power Corporation
Rate Case

Request for Information

FROM: David Shahbazian

TO: Revenue Requirement Panel

Request:

1. Exhibit RRP-2, Schedule 32, sheets 6 & 7 of 16, shows Lease expenses for the HTY ended September 30, 2009 as well as the RY ending December 31, 2011. Please provide the following (to the extent that question 1; parts b & e below have not already been provided in response to DKS-7, question 3a, c).

Niagara Mohawk Power Corp (sheet 6)

- a) Please provide a schedule showing the type, number of vehicles, and cost per each that supports the amount of \$15,316,141 for the HTY.
- b) Please provide a similar schedule showing the type, number of vehicles and cost per each that supports the RY1 amount of \$22,956,001.
- c) Please provide a schedule showing the type, number of vehicles, and cost per each to support the calendar year period 2005-2008.

National Grid USA Service Co (sheet 7)

- d) Please provide a schedule showing the type, number of vehicles, and cost per each that supports the amount of \$1,487,658 for the HTY.
- e) Please provide a similar schedule showing the type, number of vehicles and cost per each that supports the RY1 amount of \$1,287,155.
- f) Please provide a schedule showing the type, number of vehicles, and cost per each to support the calendar year period 2005-2008.

2 Exhibit RRP-2, Schedule 32, sheets 9 & 10 of 16, show the Motor Fuel RY1 projections for each Company 36, and 99, respectively. In the same format, please provide for each Company, the historical motor fuel consumption in gallons (by diesel and gasoline) beginning October 1, 2009 through the latest full month available. Please provide on-going updates through the end of the rate case.

Response:

1. Niagara Mohawk Power Corp (sheet 6)

a) See Attachment 1a, Sheet 1 for a schedule which provides a breakdown of the \$15,316,141 of HTY lease expense by expenditure type. Attachment 1a(1) provides a breakdown of lease payments by vehicle. Attachments 1a(2)-1a(5) provide a detail by vehicle of auction revenues. All other expense types are not based on per vehicle charges.

b) The RY1 lease expense of \$22,956,001 is broken down as follows:

Previously provided in DKS-7 3a detail of existing leases	\$ 20,116,680
Previously provided in DKS-7 3b detail of replacement leases	<u>2,754,432</u>
Subtotal	\$ 22,871,112
Sales Tax (8%)	1,829,689
Auction Credits (see Attachment 1b for detail)	<u>(1,744,800)</u>
Total RY1 Lease Expense	<u>\$ 22,956,001</u>

c) Attachments 1c(1) through 1c(4) provide lease expense for the calendar year periods 2005 – 2008 by type, number of vehicles and cost per vehicle.

National Grid USA Service Co (sheet 7)

d) See Attachment 1d, Sheet 1 for a schedule which provides a breakdown of the \$1,487,658 of HTY lease expense by expenditure type. Attachment 1d(1) provides a breakdown of lease payments by vehicle. Attachment 1d(2) provides a detail by vehicle of auction revenues. All other expense types are not based on per vehicle charges.

e) The RY1 lease expense of \$1,287,155 is broken down as follows:

Previously provided in DKS-7 3c detail of existing leases	\$ 1,779,612
Previously provided in DKS-7 3b detail of replacement leases	<u>203,208</u>
Subtotal	\$ 1,982,820
Sales Tax (6.25%)	123,926
Auction Credits (see Attachment 1e for detail)	(93,000)
Bankers Leasing	<u>66,000</u>
	<u>\$ 2,079,746</u>
61.89% allocated to Niagara Mohawk-Total RY1 Lease Expense	<u>\$ 1,287,155</u>

f) Attachments 1f(1) through 1f(4) provide lease expense for the calendar year periods 2005 – 2008 by type, number of vehicles and cost per vehicle.

2. See Attachment 2 for historic motor fuel consumption in gallons (by diesel and gasoline) for October 2009 through February 2010. Updates will be provided monthly on the 20th for each subsequent month.

Name of Respondent:
Fleet Services Dept.
James Molloy

Date of Reply:
April 13, 2010

Date of Request: April 5, 2010
Due Date: April 15, 2010

Request No. PP-KD-29
NMPC Req. No. NM 408 DPS-271

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid
Docket 10-E-0050 Niagara Mohawk Power Corporation
Rate Case

Request for Information

FROM: Patrick Piscitelli/Kwaku Duah

TO: Mr. Andrew E. Dinkel

Request: Short-term debt balances and cost rates

The response to IR DPS-38 (RAV-24) states that Niagara Mohawk satisfies its short-term debt needs by borrowing funds from National Grid USA's money pool, which is funded by commercial paper and other external funding sources, if needed, that are issued by National Grid USA. For each day over the most recent 120 business days provide:

1. Niagara Mohawk's short-term debt needs satisfied through borrowings from the National Grid USA money pool.
2. The interest rate charged by the National Grid USA money pool to Niagara Mohawk.
3. The outstanding loan balance of the National Grid USA money pool.
4. The outstanding loan balance provided in question 3 above broken down by funding source (i.e. commercial paper and each of the other external funding sources). Also, identify any funding that was provided to the National Grid USA money pool by any National Grid USA or National Grid PLC subsidiary.
5. The interest rate and the amount of fees paid to each of the funding sources provided in question 4 above.

Response:

1. Attachment 1 to this response reports Niagara Mohawk's daily short-term debt needs satisfied through borrowings from the National Grid USA money pool and the interest rate charged on these borrowings for the period October 1, 2009 through November 26, 2009. Niagara Mohawk has not been in a borrowing position since that date.
2. See the response to question #1 above.

3. Attachment 2 to this response reports the daily outstanding loan balance of the National Grid USA money pool for the period October 1, 2009 through March 31, 2010.
4. National Grid USA does not maintain records that break down the loan balance of the National Grid USA money pool by funding source. During this time period National Grid USA has had several sources of funds outstanding that were used to fund the money pool. Attachment 3 to this response lists those sources of funds during the period October 2009 through March 2010, their outstanding balances and the interest rates paid on those sources during that period. Please note that the interest rates paid on the listed sources that fund the money pool are higher than the interest rates that Niagara Mohawk (and all the money pool participants) was charged. As prescribed in the current version of the money pool agreement, participants are charged the interest rate on high-grade, unsecured, 30-day commercial paper of major corporations sold through dealers as quoted in the Wall Street Journal. It is National Grid's intention to revise the money pool agreement to allow participants to be charged an interest rate that more appropriately reflects the costs of borrowing money from the funding sources.
5. See the response to question #4 above. Note that the fees and interest expense associated with these funding sources are not passed on to the money pool participants. It is National Grid's intention to revise the money pool agreement to provide for the allocation of fees associated with money pool funding sources to pool participants. As indicated in the response to question #4 above, it is also National Grid's intention to revise the money pool agreement to allow participants to be charged an interest rate that more appropriately reflects the costs of borrowing money from the funding sources.

Name of Respondent: Andrew Dinkel III

Date of Reply: April 15, 2010

Request No. PP-KD-29

Attachment 1

COMPANY ID	DATE	OUTSTANDING BALANCE (\$)	DAILY INTEREST EXPENSE (\$)	INTEREST RATE (%)
NMPC	10/01/2009	17,800,000.00	113.72	0.23
NMPC	10/02/2009	18,300,000.00	116.92	0.23
NMPC	10/03/2009	18,300,000.00	116.92	0.23
NMPC	10/04/2009	18,300,000.00	116.92	0.23
NMPC	10/05/2009	12,300,000.00	78.58	0.23
NMPC	10/06/2009	14,800,000.00	94.56	0.23
NMPC	10/07/2009	14,300,000.00	91.36	0.23
NMPC	10/08/2009	8,800,000.00	56.22	0.23
NMPC	10/09/2009	6,300,000.00	40.25	0.23
NMPC	10/10/2009	6,300,000.00	40.25	0.23
NMPC	10/11/2009	6,300,000.00	40.25	0.23
NMPC	10/12/2009	6,300,000.00	40.25	0.23
NMPC	10/13/2009	5,300,000.00	33.86	0.23
NMPC	10/15/2009	1,800,000.00	11.50	0.23
NMPC	10/16/2009	20,800,000.00	132.89	0.23
NMPC	10/17/2009	20,800,000.00	132.89	0.23
NMPC	10/18/2009	20,800,000.00	132.89	0.23
NMPC	10/19/2009	70,300,000.00	449.14	0.23
NMPC	10/20/2009	34,800,000.00	222.33	0.23
NMPC	10/21/2009	33,300,000.00	212.75	0.23
NMPC	10/22/2009	25,300,000.00	161.64	0.23
NMPC	10/23/2009	20,800,000.00	132.89	0.23
NMPC	10/24/2009	20,800,000.00	132.89	0.23
NMPC	10/25/2009	20,800,000.00	132.89	0.23
NMPC	10/26/2009	32,300,000.00	206.36	0.23
NMPC	10/27/2009	26,300,000.00	168.03	0.23
NMPC	10/28/2009	16,300,000.00	104.14	0.23
NMPC	10/29/2009	19,300,000.00	123.31	0.23
NMPC	10/30/2009	53,800,000.00	343.72	0.23
NMPC	10/31/2009	53,800,000.00	343.72	0.23
NMPC	11/01/2009	53,800,000.00	313.83	0.21
NMPC	11/02/2009	68,800,000.00	401.33	0.21
NMPC	11/03/2009	61,300,000.00	357.58	0.21
NMPC	11/04/2009	50,800,000.00	296.33	0.21
NMPC	11/05/2009	48,800,000.00	284.67	0.21
NMPC	11/06/2009	41,300,000.00	240.92	0.21
NMPC	11/07/2009	41,300,000.00	240.92	0.21
NMPC	11/08/2009	41,300,000.00	240.92	0.21
NMPC	11/09/2009	30,800,000.00	179.67	0.21
NMPC	11/10/2009	17,300,000.00	100.92	0.21
NMPC	11/11/2009	17,300,000.00	100.92	0.21
NMPC	11/12/2009	15,800,000.00	92.17	0.21
NMPC	11/16/2009	15,300,000.00	(89.25)	0.21
NMPC	11/17/2009	50,800,000.00	296.33	0.21
NMPC	11/18/2009	37,800,000.00	220.50	0.21
NMPC	11/19/2009	11,800,000.00	68.83	0.21
NMPC	11/20/2009	8,300,000.00	48.42	0.21
NMPC	11/21/2009	8,300,000.00	48.42	0.21
NMPC	11/22/2009	8,300,000.00	48.42	0.21
NMPC	11/25/2009	500,000.00	2.92	0.21
NMPC	11/26/2009	500,000.00	2.92	0.21

Request No. PP-KD-29

Attachment 2

COMPANY ID	DATE	OUTSTANDING BALANCE (\$)
NGUSA	10/01/2009	407,950,000.00
NGUSA	10/02/2009	442,500,000.00
NGUSA	10/03/2009	442,500,000.00
NGUSA	10/04/2009	442,500,000.00
NGUSA	10/05/2009	445,925,000.00
NGUSA	10/06/2009	435,600,000.00
NGUSA	10/07/2009	420,475,000.00
NGUSA	10/08/2009	418,975,000.00
NGUSA	10/09/2009	408,150,000.00
NGUSA	10/10/2009	408,150,000.00
NGUSA	10/11/2009	408,150,000.00
NGUSA	10/12/2009	408,150,000.00
NGUSA	10/13/2009	405,025,000.00
NGUSA	10/14/2009	387,675,000.00
NGUSA	10/15/2009	438,300,000.00
NGUSA	10/16/2009	461,100,000.00
NGUSA	10/17/2009	461,100,000.00
NGUSA	10/18/2009	461,100,000.00
NGUSA	10/19/2009	440,275,000.00
NGUSA	10/20/2009	444,750,000.00
NGUSA	10/21/2009	411,925,000.00
NGUSA	10/22/2009	402,075,000.00
NGUSA	10/23/2009	399,600,000.00
NGUSA	10/24/2009	399,600,000.00
NGUSA	10/25/2009	399,600,000.00
NGUSA	10/26/2009	416,025,000.00
NGUSA	10/27/2009	407,175,000.00
NGUSA	10/28/2009	390,700,000.00
NGUSA	10/29/2009	403,800,000.00
NGUSA	10/30/2009	590,025,000.00
NGUSA	10/31/2009	590,025,000.00
NGUSA	11/01/2009	590,025,000.00
NGUSA	11/02/2009	614,700,000.00
NGUSA	11/03/2009	598,825,000.00
NGUSA	11/04/2009	590,725,000.00
NGUSA	11/05/2009	586,800,000.00
NGUSA	11/06/2009	574,925,000.00
NGUSA	11/07/2009	574,925,000.00
NGUSA	11/08/2009	574,925,000.00
NGUSA	11/09/2009	563,150,000.00
NGUSA	11/10/2009	543,175,000.00
NGUSA	11/11/2009	543,175,000.00
NGUSA	11/12/2009	546,600,000.00
NGUSA	11/13/2009	530,725,000.00
NGUSA	11/14/2009	530,725,000.00
NGUSA	11/15/2009	530,725,000.00
NGUSA	11/16/2009	542,975,000.00
NGUSA	11/17/2009	523,375,000.00
NGUSA	11/18/2009	144,800,000.00
NGUSA	11/19/2009	118,025,000.00
NGUSA	11/20/2009	162,325,000.00
NGUSA	11/21/2009	162,325,000.00
NGUSA	11/22/2009	162,325,000.00
NGUSA	11/23/2009	147,900,000.00

COMPANY ID	DATE	OUTSTANDING BALANCE (\$)
NGUSA	11/24/2009	132,750,000.00
NGUSA	11/25/2009	152,250,000.00
NGUSA	11/26/2009	152,250,000.00
NGUSA	11/27/2009	178,050,000.00
NGUSA	11/28/2009	178,050,000.00
NGUSA	11/29/2009	178,050,000.00
NGUSA	11/30/2009	167,700,000.00
NGUSA	12/01/2009	149,950,000.00
NGUSA	12/02/2009	131,350,000.00
NGUSA	12/03/2009	125,600,000.00
NGUSA	12/04/2009	133,925,000.00
NGUSA	12/05/2009	133,925,000.00
NGUSA	12/06/2009	133,925,000.00
NGUSA	12/07/2009	113,875,000.00
NGUSA	12/08/2009	87,675,000.00
NGUSA	12/09/2009	49,875,000.00
NGUSA	12/10/2009	184,825,000.00
NGUSA	12/11/2009	183,600,000.00
NGUSA	12/12/2009	183,600,000.00
NGUSA	12/13/2009	183,600,000.00
NGUSA	12/14/2009	172,925,000.00
NGUSA	12/15/2009	151,450,000.00
NGUSA	12/16/2009	171,725,000.00
NGUSA	12/17/2009	162,000,000.00
NGUSA	12/18/2009	179,925,000.00
NGUSA	12/19/2009	179,925,000.00
NGUSA	12/20/2009	179,925,000.00
NGUSA	12/21/2009	181,575,000.00
NGUSA	12/22/2009	170,425,000.00
NGUSA	12/23/2009	151,050,000.00
NGUSA	12/24/2009	235,275,000.00
NGUSA	12/25/2009	235,275,000.00
NGUSA	12/26/2009	235,275,000.00
NGUSA	12/27/2009	235,275,000.00
NGUSA	12/28/2009	247,500,000.00
NGUSA	12/29/2009	166,800,000.00
NGUSA	12/30/2009	183,925,000.00
NGUSA	12/31/2009	159,775,000.00
NGUSA	01/01/2010	159,775,000.00
NGUSA	01/02/2010	159,775,000.00
NGUSA	01/03/2010	159,775,000.00
NGUSA	01/04/2010	182,525,000.00
NGUSA	01/05/2010	154,475,000.00
NGUSA	01/06/2010	141,225,000.00
NGUSA	01/07/2010	125,675,000.00
NGUSA	01/08/2010	114,600,000.00
NGUSA	01/09/2010	114,600,000.00
NGUSA	01/10/2010	114,600,000.00
NGUSA	01/11/2010	98,000,000.00
NGUSA	01/12/2010	81,450,000.00
NGUSA	01/13/2010	77,175,000.00
NGUSA	01/14/2010	68,000,000.00
NGUSA	01/15/2010	45,500,000.00
NGUSA	01/16/2010	45,500,000.00
NGUSA	01/17/2010	45,500,000.00
NGUSA	01/18/2010	45,500,000.00
NGUSA	01/19/2010	77,825,000.00
NGUSA	01/20/2010	59,800,000.00
NGUSA	01/21/2010	65,400,000.00

COMPANY ID	DATE	OUTSTANDING BALANCE (\$)
NGUSA	01/22/2010	102,725,000.00
NGUSA	01/23/2010	102,725,000.00
NGUSA	01/24/2010	102,725,000.00
NGUSA	01/25/2010	155,225,000.00
NGUSA	01/26/2010	129,150,000.00
NGUSA	01/27/2010	157,925,000.00
NGUSA	01/28/2010	109,175,000.00
NGUSA	01/29/2010	155,025,000.00
NGUSA	01/30/2010	155,025,000.00
NGUSA	01/31/2010	155,025,000.00
NGUSA	02/01/2010	161,350,000.00
NGUSA	02/02/2010	127,475,000.00
NGUSA	02/03/2010	102,425,000.00
NGUSA	02/04/2010	114,975,000.00
NGUSA	02/05/2010	107,625,000.00
NGUSA	02/06/2010	107,625,000.00
NGUSA	02/07/2010	107,625,000.00
NGUSA	02/08/2010	82,450,000.00
NGUSA	02/09/2010	50,350,000.00
NGUSA	02/10/2010	32,350,000.00
NGUSA	02/11/2010	15,225,000.00
NGUSA	02/12/2010	8,450,000.00
NGUSA	02/13/2010	8,450,000.00
NGUSA	02/14/2010	8,450,000.00
NGUSA	02/15/2010	8,450,000.00
NGUSA	02/16/2010	79,075,000.00
NGUSA	02/17/2010	52,450,000.00
NGUSA	02/18/2010	57,975,000.00
NGUSA	02/19/2010	169,125,000.00
NGUSA	02/20/2010	169,125,000.00
NGUSA	02/21/2010	169,125,000.00
NGUSA	02/22/2010	149,100,000.00
NGUSA	02/23/2010	103,525,000.00
NGUSA	02/24/2010	92,800,000.00
NGUSA	02/25/2010	191,950,000.00
NGUSA	02/26/2010	183,625,000.00
NGUSA	02/27/2010	183,625,000.00
NGUSA	02/28/2010	183,625,000.00
NGUSA	03/01/2010	167,525,000.00
NGUSA	03/02/2010	159,000,000.00
NGUSA	03/03/2010	137,925,000.00
NGUSA	03/04/2010	119,525,000.00
NGUSA	03/05/2010	102,175,000.00
NGUSA	03/06/2010	102,175,000.00
NGUSA	03/07/2010	102,175,000.00
NGUSA	03/08/2010	73,925,000.00
NGUSA	03/09/2010	39,950,000.00
NGUSA	03/10/2010	37,025,000.00
NGUSA	03/11/2010	3,675,000.00
NGUSA	03/12/2010	50,000.00
NGUSA	03/13/2010	50,000.00
NGUSA	03/14/2010	50,000.00
NGUSA	03/15/2010	75,000.00
NGUSA	03/16/2010	75,000.00
NGUSA	03/17/2010	4,050,000.00
NGUSA	03/18/2010	2,025,000.00
NGUSA	03/19/2010	57,600,000.00
NGUSA	03/20/2010	57,600,000.00
NGUSA	03/21/2010	57,600,000.00

COMPANY ID	DATE	OUTSTANDING BALANCE (\$)
NGUSA	03/22/2010	-
NGUSA	03/23/2010	-
NGUSA	03/24/2010	-
NGUSA	03/25/2010	-
NGUSA	03/26/2010	-
NGUSA	03/27/2010	-
NGUSA	03/28/2010	-
NGUSA	03/29/2010	8,450,000.00
NGUSA	03/30/2010	-
NGUSA	03/31/2010	-

Request No. PP-KD-29**Attachment 3****Committed Facilities**

Principal O/S	From	To	# Days	Interest		Comments	Final Maturity
				Rate			
\$ 73,099,415.20	09/16/2009	12/16/2009	91	0.75700%		Bank of Tokyo Mitsubishi - JPY 7.5 billion swap	14-Mar-11
\$ 155,450,000.00	09/18/2009	12/18/2009	91	0.94588%		ING Bank EURO 100 million swap	10-Apr-11
\$ 150,000,000.00	09/30/2009	12/31/2009	92	0.83250%		Commerz Bank USD 150 million	31-Mar-11
\$ 100,000,000.00	10/29/2009	01/29/2010	92	1.18063%		Bank of Tokyo Mitsubishi - USD loan	29-Oct-14
\$ 85,000,000.00	11/05/2009	02/05/2010	92	0.82813%		Commonwealth Bank of Australia USD 85 million	2-Aug-10
\$ 73,099,415.20	12/16/2009	03/16/2010	90	0.71575%		Bank of Tokyo Mitsubishi - JPY 7.5 billion swap	14-Mar-11
\$ 155,450,000.00	12/18/2009	03/18/2010	90	0.90775%		ING Bank EURO 100 million swap	10-Apr-11
\$ 150,000,000.00	12/31/2009	03/31/2010	90	0.80063%		Commerz Bank USD 150 million	31-Mar-11
\$ 100,000,000.00	01/29/2010	04/29/2010	90	1.14875%		Bank of Tokyo Mitsubishi - USD loan	29-Oct-14
\$ 85,000,000.00	02/05/2010	05/05/2010	89	0.79906%		Commonwealth Bank of Australia USD 85 million	2-Aug-10
\$ 73,099,415.20	03/16/2010	06/16/2010	92	0.71919%		Bank of Tokyo Mitsubishi - JPY 7.5 billion swap	14-Mar-11
\$ 155,450,000.00	03/18/2010	06/18/2010	92	0.91488%		ING Bank EURO 100 million swap	10-Apr-11

EMTN Program

Principal O/S	From	To	# Days	Interest		Comments	Final Maturity
				Rate			
\$ 21,978,022.00	06/15/2009	12/14/2009	182	1.76750%		Deutsche Bank	13-Dec-13
\$ 64,279,155.00	06/18/2009	12/18/2009	183	1.66625%		ANZ	18-Dec-09
\$ 21,978,022.00	12/14/2009	06/14/2010	182	1.00756%		Deutsche Bank	13-Dec-13

Loan From National Grid Plc

Principal O/S	From	To	# Days	Interest	
				Rate	
\$ 725,000,000.00	10/01/2009	10/22/2009	21	1.64625%	
\$ 875,000,000.00	10/22/2009	11/02/2009	11	1.64625%	
\$ 875,000,000.00	11/02/2009	11/19/2009	17	1.64350%	
\$ 225,000,000.00	11/19/2009	12/02/2009	13	1.64350%	
\$ 225,000,000.00	12/02/2009	01/04/2010	33	1.63531%	
\$ 225,000,000.00	01/04/2010	02/04/2010	31	1.63094%	
\$ 225,000,000.00	02/04/2010	03/04/2010	28	1.63094%	
\$ -	03/04/2010	03/31/2010	27	N/A	

Date of Request: April 5, 2010
Due Date: April 15, 2010

Request No. RAV-85
NMPC Req. No. NM 412 DPS-275

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid
Docket 10-E-0050 Niagara Mohawk Power Corporation
Rate Case

Request for Information

FROM: Robert Visalli

TO: Revenue Requirement Panel

Request:

Please provide the following information concerning the Company's forecast of "NIMO Exit Fees Deferred" as set forth on Exhibit ___ (RRP-6), Schedule 2, Sheet 2.

A. A complete list of every exit fee from 2/02 – 3/10, identifying the customer, the exit fee amount, and the period covered by the exit fees.

B. By customer, provide the actual exit fee amortizations recorded on the Company's books by year for 2002 – 2009 and the estimated exit fee amortizations for 2010.

Response:

Please see Attachment 1 for a list of NIMO exit fees by customer, the period covered and annual amortizations of each.

Name of Respondent:
James Molloy

Date of Reply:
April 12, 2010

Niagara Mohawk Power Corporation
Exit Fees Deferred

A Customer Name	Pre-merger *	Americold	Wegmans	Wegmans 2	State Fair	Salamanca	Skaneateles	American Axle	American Axle	Total
A Exit Fee	(217,441.50)	(431,249.99)			(2,774,950.00)	(9,659.00)	(5,323.00)	(1,318,687.30)	(1,318,687.30)	(6,075,998.09)
A Payment of CTC			(4,063,388.71)	(71,579.00)						
Date of Fee	Pre-merger *	Pre-merger	Pre-merger	Post-merger	Jul-05	Mar-07	May-08	Sep-08	Dec-08	
A Period Covered					6.5 yrs Jul05 - Dec11	4 yrs 10 mos. Mar07 - Dec11	3 yrs 7 mos Jun08 - Dec11	3 yrs 4 mos Sep08 - Dec11	3 yrs 1 mos Dec08 - Dec11	
B Annual Amortizations										
2003	24,160.28	47,916.64	-	-	-	-	-	-	-	72,076.92
2004	24,160.28	47,916.64	-	-	-	-	-	-	-	72,076.92
2005	24,160.28	47,916.64	-	-	213,457.69	-	-	-	-	285,534.61
2006	24,160.28	47,916.64	846,253.60	-	426,915.38	-	-	-	-	1,345,245.90
2007	24,160.28	47,916.64	1,186,126.10	11,107.08	426,915.38	1,665.30	-	-	-	1,697,890.78
2008	24,160.28	47,916.64	1,015,504.32	14,809.44	426,915.38	1,998.36	866.53	131,868.00	35,640.00	1,699,678.95
2009	24,160.28	47,916.64	1,015,504.69	14,809.44	426,915.38	1,998.36	1,485.48	395,604.00	427,680.00	2,356,074.27
2010	24,160.28	47,916.64		14,809.44	426,915.38	1,998.36	1,485.48	395,604.00	427,680.00	1,340,569.58
Pre-merger *	Villages of Wellsville & Holley / Fibertek									

Date of Request: April 5, 2010
Due Date: April 15, 2010

Request No. RAV-86
NMPC Req. No. NM 413 DPS-276

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid
Docket 10-E-0050 Niagara Mohawk Power Corporation
Rate Case

Request for Information

FROM: Robert Visalli

TO: Revenue Requirement Panel

Request:

Per Exhibit ___ (RRP-6), Schedule 2, Sheets 4 and 8, the Company has included in rate year rate base \$198,000 and in rate year regulatory asset expense amortizations \$396,000 for the "deferred loss on the sale of the Oswego Fire School". However, in the 11/8/07 Commission Order in that case (07-M-0704), the Commission stated in part:

Due to the unique nature of this transaction, National Grid proposes that shareholders assume the entire net book loss, amortized through December 2011, the remaining term of the Company's Merger Rate Plan, offset by retention of 100% of the annual avoided depreciation and operation and maintenance expenses, property taxes, and tax cash flow enhancement savings through the end of the Plan, \$1,201,930.

The Commission went on to approve the Company's proposed ratemaking. In light of this Order, does the Company agree that ratepayers should not be held responsible for this deferred loss, and therefore the deferred loss should be removed from rate year rate base and rate year regulatory asset amortization expense? If not, explain in full.

Response:

The Company does agree that shareholders are responsible for the net book loss of the sale of the Oswego Fire School. The order also states that the loss is to be offset by the retention of 100% of the annual avoided depreciation and operation and maintenance expenses, property taxes, and tax cash flow enhancement savings of \$1,201,930. See Attachment 1 for a calculation of the offsetting expenses and the amount to be assumed by shareholders. Therefore, the Company proposes to reduce rate year 2011 rate base and amortization. However, the Company will add back to O&M expense \$285,202 for the avoided off-setting expenses which would have been given back to customers in rate year 2011. This correction will be included in the Company's Updates and Correction filing.

Name of Respondent:
James Molloy

Date of Reply:
April 12, 2010

Date of Request: April 5, 2010
Due Date: April 15, 2010

Request No. DAG-25
NMPC Req. No. NM 417 DPS-280

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid
Docket 10-E-0050 Niagara Mohawk Power Corporation
Rate Case

Request for Information

FROM: Denise Gerbsch

TO: Revenue Requirement Panel

Request:

Based on the Company response to IR #DAG-15 (NM-303) and the Company's rate case filing, actual employee expenses for electric are:

HYE 9/30/06 - \$6.209 million
HYE 9/30/07 - \$7.589 million
HYE 9/30/08 - \$9.893 million
HYE 9/30/09 - \$10.763 million
Normalized HYE 9/30/09 - \$10.403 million

1. Please provide a detailed explanation as to the reasons for the significant increase of 68% in employee expenses that has resulted between the HYE 9/30/06 and the normalized HYE 9/30/09.
2. Considering the significant increase between HYE 9/30/06 and HYE 9/30/09, provide a copy of the analysis undertaken by the Company to determine that the normalized HYE 9/30/09 amount of \$10.403 million is representative of an ongoing cost level and the starting basis of rate year forecast.

Response:

1. The major drivers to the increased employee expenses from HYE 9/30/06 to HYE 9/30/09 are as follows:

	<u>HYE 9/30/06</u>	<u>HYE 9/30/09</u>	<u>Increase</u>
Major Storms -	\$0.207m	\$0.890m	\$0.683m
Minor Storms -	\$ -0-	\$0.224m	\$0.224m
Merger Cost to Achieve -	\$0.101m	\$0.350m	\$0.249m
Transformation -	\$ -0-	\$0.524m	\$0.524m
Moving /Relocation -	\$ -0-	\$0.939m	\$0.939m
Training/Meetings -	\$0.354m	\$0.633m	\$0.279m

Travel Costs -	\$3.407m	\$4.480m	\$1.073m
Ex-patriot Costs -	\$0.208m	\$0.686m	\$0.478m
Other -	<u>\$1.932m</u>	<u>\$2.037m</u>	<u>\$0.105m</u>
Total -	\$6.209m	\$10.763m	\$4.554m

The increase in Major Storm Costs was offset with deferrals in expense type 400. The increase in Merger Cost to Achieve costs were removed from the Cost of Service calculation. Historically, Moving/Relocation expenses were charged to expense type 400 and are currently charged to expense type 200.

2. To comply with regulatory policy, the Company's approach to the review of Historic Year data was organized principally by expense type. For each expense type, the Company queried Historic Year (HY) data generally including information deemed relevant to the specific expense type (i.e. Company, Department, Activity, Segment, Bill Pool, Project, etc). Exhibit RRP-10, Workpaper to RRP-2, Schedule 4, Workpaper 2 – 5 is the result of this work. As described in The Company's response to Part 1.a and .b of IR DPS 138 DAG-4 on March 23, 2009, an analysis was done on all expense types by project to analyze year over year variance and scrutinize projects for purposes of normalizing the historic test year. In addition, finance representatives from lines of business and shared service groups met regularly with regulatory personnel as part of the RCS process, described in the previous cited IR DAG-4, Part 9, to review year on year variance analysis between historic test year and forecasted rate year. These individuals were provided a high-level functional profile of the HY costs and asked to review this data and to address the following:

- Identify one time costs in the HY that may not be recurring in future years
- Review prior period costs booked in the HY
- Identify any corrections, transfers, adjustments etc.
- Identify any new major initiatives (not in HY) excluding NE Gas and KeySpan Costs to Achieve and Synergy Savings that would be incurred in Calendar Years 2011 through 2013
- Provide detailed descriptions of historic year costs and the impact on rate year.

As a result of these processes there were no additional normalization adjustments to expense type 200 identified other than cost to achieve noted above, nor a specific document showing that a normalization adjustment was not warranted.

Name of Respondent:
Mark Stiner

Date of Reply:
April 23, 2010

Date of Request: April 5, 2010
Due Date: April 15, 2010

Request No. DAG-26
NMPC Req. No. NM 418 DPS-281

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid
Docket 10-E-0050 Niagara Mohawk Power Corporation
Rate Case

Request for Information

FROM: Denise Gerbsch

TO: Revenue Requirement Panel

Request: Hardware Expense – Exp Type #300

As a reference point, see Exhibit __ (RRP-10), Book 15, workpapers #131-154

1. Please provide a copy of the contract, purchase order and invoices associated with the following vendors and charges:

- (a) Industrial Defender Inc (charges of \$45,608 and \$68,413)
- (b) International Computer Marketing Corp (charge of \$126,350)
- (c) Vitec Solutions LLC (charges of \$289,633 and \$555,138)
- (d) Champion Solutions Group (charge of \$291,201)
- (e) Sepaton Inc (charge of \$234,416)

Response:

Please see the following attachments:

- Attachment 1 DAG_26_All Pos.pdf
- Attachment 2 DAG_26_All Invoices.pdf
- Attachment 3 DAG_26_Agreements.pdf
- Attachment 4 DAG-26.xls

In several cases the total amount invoiced exceeds the amount applied to expense type 300 – Hardware expense. This is due to the use of multiple expense types on certain invoices in order to properly classify the related costs. Attachment 4 traces the total invoice cost to hardware expense to the portion allocated to Niagara Mohawk Electric.

Please note that a copy of the agreement with Industrial Defender Inc. is not included. We are currently taking steps to retrieve a copy of the agreement and anticipate being able to provide same by April 30, 2010.

Name of Respondent:
Donald Albers

Date of Reply:
April 14, 2010

Niagara Mohawk Power Corporation (Electric) v/b/s National Grid
 Hardware Expense
 Expense Type 8000

Business Unit	ASBRLX	Vendor	Invoice No	Purchase Order	Invoice Amount	Amount Applied to Expense Type 8000	Allocation	Co. 34 Allocation
Industrial Defender Inc								
00036	D09100	Industrial Defender Inc	018280	0000043641		45,608.40	100.00%	45,608.40
00036	T09120	Industrial Defender Inc	018280	0000043641		64,412.60	100.00%	64,412.60
			Total		437,816.00	114,021.00	Total per allocation	114,021.00
							Total per RRP-10	114,021.00
							Variance	
International Computer Marketing Corp								
00036	AG0838	International Computer Marketing Corp	0182745-IN	0000043641		141.04	73.00%	103.96
			Total		211.78	141.04		162.96
00036	AG0838	International Computer Marketing Corp	0182940-IN	0000043641		34.30	73.00%	29.84
00036	AG0838	International Computer Marketing Corp	0182940-IN	0000043641		54.30	83.00%	45.07
			Total		151.00	108.60		84.71
00036	AG0838	International Computer Marketing Corp	0182941-IN	0000043641		46.79	73.00%	34.16
00036	AG0838	International Computer Marketing Corp	0182941-IN	0000043641		46.79	83.00%	34.84
			Total		140.58	93.58		71.99
00036	AG0838	International Computer Marketing Corp	0182908-IN	0000043641		4,508.80	2,997.00	2,187.81
			Total		3,600.00	2,997.00		2,187.81
00036	AG0838	International Computer Marketing Corp	0183105-IN	0000043641		1,917.54	73.00%	1,398.25
00036	AG0838	International Computer Marketing Corp	0183106-IN	0000043641		1,217.58	73.00%	888.99
			Total		1,827.98	1,217.58		888.99
00036	AG0838	International Computer Marketing Corp	0183114-IN	0000043641		246.78	73.00%	180.48
00036	AG0838	International Computer Marketing Corp	0183117-IN	0000043641		41.58	73.00%	30.35
			Total		62.43	41.58		30.35
00036	AG0838	International Computer Marketing Corp	0183118-IN	0000043641		1,459.80	838.48	612.09
00036	AG0838	International Computer Marketing Corp	0183119-IN	0000043641		425.00	283.06	206.63
			Total		78.72	56.62		41.33
00036	AG0838	International Computer Marketing Corp	0183137-IN	0000043641		4,598.00	2,997.00	2,187.81
			Total		4,500.00	2,997.00		2,187.81
00036	AG0838	International Computer Marketing Corp	0181395-IN	0000043641		4,480.08	2,997.30	2,188.83
00036	AG0838	International Computer Marketing Corp	0181401-IN	0000043641		4,500.00	2,997.00	2,187.81
			Total		3,600.00	2,997.00		2,187.81
00036	AG0838	International Computer Marketing Corp	0183150-IN	0000043641		1,157.48	730.83	562.70
00036	AG0838	International Computer Marketing Corp	0183166-IN	0000043641		3,600.00	2,997.00	2,187.81
			Total		4,500.00	2,997.00		2,187.81
00036	AG0838	International Computer Marketing Corp	0183161-IN	0000043641		4,500.00	2,997.00	2,187.81
			Total		4,500.00	2,997.00		2,187.81
00036	AG0838	International Computer Marketing Corp	0183211-IN	0000043641		1,192.28	71.00%	870.36
00036	AG0838	International Computer Marketing Corp	0183212-IN	0000043641		3,592.33	2,584.56	1,859.95
			Total		118.25	114.25		86.48
00036	AG0838	International Computer Marketing Corp	0183225-IN	0000043641		4,500.00	2,997.30	2,188.03
			Total		2,700.00	1,798.38		1,312.82
00036	AG0838	International Computer Marketing Corp	0183225-IN	0000043641		1,498.65	73.00%	1,094.01
00036	AG0838	International Computer Marketing Corp	0183226-IN	0000043641		4,500.00	2,997.30	2,337.89
			Total		9,000.00	5,994.60		4,431.90
00036	AG0838	International Computer Marketing Corp	0183227-IN	0000043641		725.51	73.00%	528.62
00036	AG0838	International Computer Marketing Corp	0183229-IN	0000043641		2,017.33	1,451.02	1,131.88
			Total		211.84	141.10		110.66
00036	AG0838	International Computer Marketing Corp	0183230-IN	0000043641		70.55	73.00%	51.50
00036	AG0838	International Computer Marketing Corp	0183231-IN	0000043641		70.55	83.00%	58.56
			Total		211.04	148.54		109.65
00036	AG0838	International Computer Marketing Corp	0183231-IN	0000043641		2,697.30	73.00%	1,969.03
00036	AG0838	International Computer Marketing Corp	0183232-IN	0000043641		5,106.00	3,764.00	2,817.79
			Total		1,800.00	1,198.30		931.06
00036	AG0838	International Computer Marketing Corp	0183233-IN	0000043641		399.40	73.00%	291.50
00036	AG0838	International Computer Marketing Corp	0183233-IN	0000043641		1,804.40	1,198.80	935.66

Nigera Mahank Power Corporation (Electric) 40% National Grid
Hardware Expense
Expense Type #500

Business Unit	Activity	Vendor	Invoice No	Purchase Order	Invoice Amount	Amount Allocated to Revenue Type #50	Allocation	50.35 Allocation
00036	AG0838	International Computer Marketing Corp	0183234-IN	0000043641	2,397.60	2,397.60	71.00%	1,700.25
00036	AG0838	International Computer Marketing Corp	0183234-IN	0000043641	2,397.60	2,397.60	83.00%	1,990.01
			Total		7,200.00	4,795.20		3,748.26
00036	AG0838	International Computer Marketing Corp	0183236-IN	0000043641	364.14	364.14	81.00%	302.24
00036	AG0838	International Computer Marketing Corp	0183237-IN	0000043641	51.47	51.47	71.00%	38.30
00036	AG0838	International Computer Marketing Corp	0183237-IN	0000043641	51.47	51.47	83.00%	41.55
			Total		157.54	186.94		118.83
00036	AG0838	International Computer Marketing Corp	0183238-IN	0000043641	1,232.12	1,232.12	81.00%	1,022.66
00036	AG0838	International Computer Marketing Corp	0183239-IN	0000043641	680.79	680.79	73.00%	537.58
00036	AG0838	International Computer Marketing Corp	0183241-IN	0000043641	660.79	660.79	83.00%	498.66
			Total		1,824.89	1,201.59		937.23
00036	AG0838	International Computer Marketing Corp	0183242-IN	0000043641	2,997.00	2,997.00	73.00%	2,187.81
00036	AG0838	International Computer Marketing Corp	0183242-IN	0000043641	2,997.00	2,997.00	83.00%	2,487.51
			Total		9,000.00	5,994.00		4,675.32
00036	AG0838	International Computer Marketing Corp	0183243-IN	0000043641	2,997.00	2,997.00	73.00%	2,187.81
00036	AG0838	International Computer Marketing Corp	0183243-IN	0000043641	2,997.00	2,997.00	83.00%	2,487.51
			Total		9,000.00	5,994.00		4,675.32
00036	AG0838	International Computer Marketing Corp	0183244-IN	0000043641	3,146.83	3,146.83	73.00%	2,297.20
00036	AG0838	International Computer Marketing Corp	0183244-IN	0000043641	3,146.83	3,146.83	83.00%	2,611.89
			Total		9,000.00	4,293.70		6,999.09
00036	AG0838	International Computer Marketing Corp	0183248-IN	0000043641	69.09	69.09	71.00%	50.44
00036	AG0838	International Computer Marketing Corp	0183248-IN	0000043641	69.09	69.09	83.00%	57.34
			Total		190.89	138.18		107.78
00036	AG0838	International Computer Marketing Corp	0183256-IN	0000043641	3,146.83	3,146.83	71.00%	2,297.20
00036	AG0838	International Computer Marketing Corp	0183256-IN	0000043641	3,146.83	3,146.83	83.00%	2,611.89
			Total		9,000.00	4,293.70		6,999.09
00036	AG0838	International Computer Marketing Corp	0183257-IN	0000043641	2,832.17	2,832.17	71.00%	2,083.09
00036	AG0838	International Computer Marketing Corp	0183257-IN	0000043641	2,832.17	2,832.17	83.00%	2,300.20
			Total		8,100.00	4,664.34		4,418.19
00036	AG0838	International Computer Marketing Corp	0183258-IN	0000043641	2,897.00	2,897.00	73.00%	2,131.47
00036	AG0838	International Computer Marketing Corp	0183258-IN	0000043641	2,897.00	2,897.00	83.00%	2,411.26
			Total		6,300.00	4,195.80		3,272.72
00036	AG0838	International Computer Marketing Corp	0183259-IN	0000043641	1,234.74	1,234.74	71.00%	918.88
00036	AG0838	International Computer Marketing Corp	0183259-IN	0000043641	1,234.74	1,234.74	83.00%	1,044.75
			Total		3,600.00	2,471.48		1,963.63
00036	AG0838	International Computer Marketing Corp	0183262-IN	0000043641	89.56	89.56	73.00%	65.38
00036	AG0838	International Computer Marketing Corp	0183262-IN	0000043641	89.56	89.56	83.00%	74.33
			Total		249.02	179.12		139.71
00036	AG0838	International Computer Marketing Corp	0183264-IN	0000043641	42.18	42.18	71.00%	30.79
00036	AG0838	International Computer Marketing Corp	0183264-IN	0000043641	42.18	42.18	83.00%	35.01
			Total		126.68	84.34		65.80
00036	AG0838	International Computer Marketing Corp	0183265-IN	0000043641	414.28	414.28	71.00%	302.42
00036	AG0838	International Computer Marketing Corp	0183265-IN	0000043641	414.28	414.28	83.00%	343.85
			Total		1,144.00	828.56		646.28
00036	AG0838	International Computer Marketing Corp	0183271-IN	0000043641	1,294.70	1,294.70	73.00%	945.13
00036	AG0838	International Computer Marketing Corp	0183271-IN	0000043641	1,294.70	1,294.70	83.00%	1,074.61
			Total		3,600.00	2,589.40		2,019.33
00036	AG0838	International Computer Marketing Corp	0183272-IN	0000043641	1,698.50	1,698.50	71.00%	1,203.91
00036	AG0838	International Computer Marketing Corp	0183272-IN	0000043641	1,698.50	1,698.50	83.00%	1,403.76
			Total		4,500.00	3,397.00		2,537.66
00036	AG0838	International Computer Marketing Corp	0183273-IN	0000043641	1,498.50	1,498.50	73.00%	1,093.91
00036	AG0838	International Computer Marketing Corp	0183273-IN	0000043641	1,498.50	1,498.50	83.00%	1,243.76
			Total		4,500.00	3,997.00		3,337.66
00036	AG0838	International Computer Marketing Corp	0183277-IN	0000043641	673.27	673.27	73.00%	491.43
00036	AG0838	International Computer Marketing Corp	0183277-IN	0000043641	673.27	673.27	83.00%	558.77
			Total		3,850.00	3,066.54		2,096.22
00036	AG0838	International Computer Marketing Corp	0183279-IN	0000043641	103.79	103.79	73.00%	77.33
00036	AG0838	International Computer Marketing Corp	0183279-IN	0000043641	103.79	103.79	83.00%	87.81
			Total		372.13	311.58		165.03
00036	AG0838	International Computer Marketing Corp	0183282-IN	0000043641	91.44	91.44	73.00%	66.75
00036	AG0838	International Computer Marketing Corp	0183282-IN	0000043641	91.44	91.44	83.00%	75.90
			Total		257.49	182.88		143.65
00036	AG0838	International Computer Marketing Corp	0183285-IN	0000043641	91.44	91.44	73.00%	66.75
00036	AG0838	International Computer Marketing Corp	0183285-IN	0000043641	91.44	91.44	83.00%	75.90
			Total		252.49	182.88		143.65
00036	AG0838	International Computer Marketing Corp	0183287-IN	0000043641	1,088.24	1,088.24	71.00%	794.42
00036	AG0838	International Computer Marketing Corp	0183287-IN	0000043641	1,088.24	1,088.24	83.00%	903.24
			Total		3,825.93	3,178.48		1,897.65
00036	AG0838	International Computer Marketing Corp	0183297-IN	0000043641	516.52	516.52	73.00%	377.05
00036	AG0838	International Computer Marketing Corp	0183297-IN	0000043641	516.52	516.52	83.00%	428.71
			Total		1,424.33	1,033.04		865.77
00036	AG0838	International Computer Marketing Corp	0183301-IN	0000043641	29.41	29.41	73.00%	21.47
00036	AG0838	International Computer Marketing Corp	0183301-IN	0000043641	29.41	29.41	83.00%	24.41
			Total		81.77	58.82		45.88
00036	AG0838	International Computer Marketing Corp	0183316-IN	0000043641	1,498.50	1,498.50	73.00%	1,093.91
00036	AG0838	International Computer Marketing Corp	0183316-IN	0000043641	1,498.50	1,498.50	83.00%	1,243.76
			Total		4,500.00	3,997.00		3,337.66
00036	AG0838	International Computer Marketing Corp	0183317-IN	0000043641	1,498.50	1,498.50	73.00%	1,093.91
00036	AG0838	International Computer Marketing Corp	0183317-IN	0000043641	1,498.50	1,498.50	83.00%	1,243.76
			Total		4,500.00	3,997.00		3,337.66
00036	AG0838	International Computer Marketing Corp	0183318-IN	0000043641	1,198.80	1,198.80	73.00%	875.12
00036	AG0838	International Computer Marketing Corp	0183318-IN	0000043641	1,198.80	1,198.80	83.00%	955.90
			Total		3,600.00	2,391.60		1,831.03

Nigeri Michael Power Corporation (Brooklyr Moh National City)
Hardware Expense
Expense Type 800

Business Unit	Activity	Vendor	Invoice No	Purchasing Order	Book Amount	Amount Booked In Expense Type 800	Allocation	Co. M Allocation
00036	AC0838	Vice Solutions LLC	FS265173	0000091182	53,114.66	35,035.48	83.00%	33,694.34
			Total		53,114.66	35,035.48		33,694.34
00036	AC0838	Vice Solutions LLC	FS265178	0000091182	34,928.48	34,928.48	83.00%	28,920.83
00036	AC0838	Vice Solutions LLC	FS265178	0000091182	34,928.48	12,432.50	83.00%	28,998.83
00036	AC0838	Vice Solutions LLC	FS265178	0000091182	34,928.48	12,432.50	83.00%	10,660.58
			Total		38,244.95	25,765.49		21,335.17
00036	AC0838	Vice Solutions LLC	FS265186	0000091182	14,203.54	14,203.54	83.00%	11,788.95
00036	AC0838	Vice Solutions LLC	FS265186	0000091182	14,203.54	14,203.54	83.00%	11,788.95
			Total		43,941.64	42,607.28		33,577.89
00036	AC0838	Vice Solutions LLC	FS265192	0000091182	14,204.32	14,204.32	83.00%	11,824.43
00036	AC0838	Vice Solutions LLC	FS265198	0000091182	43,170.66	38,492.44	83.00%	31,648.91
00036	AC0838	Vice Solutions LLC	FS265198	0000091182	43,170.66	13,910.08	83.00%	11,545.38
			Total		43,151.75	37,428.14		23,028.72
00036	AC0838	Vice Solutions LLC	FS265303	0000091182	31,889.90	17,289.26	83.00%	14,338.98
00036	AC0838	Vice Solutions LLC	FS265303	0000091182	31,889.90	17,289.26	83.00%	14,338.98
			Total		39,408.36	34,578.52		28,677.96
00036	AC0838	Vice Solutions LLC	FS265310	0000091182	39,408.36	13,002.09	83.00%	10,921.74
00036	AC0838	Vice Solutions LLC	FS265310	0000091182	39,408.36	13,002.09	83.00%	10,921.74
			Total		39,291.20	26,004.18		21,843.49
00036	AC0838	Vice Solutions LLC	FS265323	0000091182	13,802.66	13,802.66	83.00%	11,458.22
00036	AC0838	Vice Solutions LLC	FS265323	0000091182	13,802.66	2,491.84	83.00%	2,084.26
00036	AC0838	Vice Solutions LLC	FS265323	0000091182	13,802.66	11,802.66	83.00%	11,458.22
			Total		49,277.39	2,491.84		2,084.26
00036	AC0838	Vice Solutions LLC	FS265330	0000091182	11,189.44	11,189.44	83.00%	9,287.24
00036	AC0838	Vice Solutions LLC	FS265330	0000091182	11,189.44	11,189.44	83.00%	9,287.24
			Total		40,629.64	26,815.14		22,336.58
			Total		346,955.16	246,815.16		289,633.00
								Total per R/R#-10
								Variance

Business Unit	Activity	Vendor	Invoice No	Purchasing Order	Book Amount	Amount Booked In Expense Type 800	Allocation	Co. M Allocation
00099	AC0835	Vice Solutions LLC	M900281	0000091182	2,994.60	2,994.60	44.21%	1,323.91
00099	AC0835	Vice Solutions LLC	M900296	0000091182	3,994.60	2,994.60	44.21%	1,323.91
00099	AC0835	Vice Solutions LLC	M900296	0000091182	3,994.60	3,994.60	44.21%	1,811.91
00099	AC0835	Vice Solutions LLC	M900296	0000091182	3,994.60	3,994.60	44.21%	1,811.91
			Total		198.60	198.60		87.54
00099	AC0835	Vice Solutions LLC	M900490	0000091182	288.00	288.00	44.21%	127.32
00099	AC0835	Vice Solutions LLC	M900490	0000091182	288.00	288.00	44.21%	127.32
			Total		288.00	288.00		127.32
00099	AC0835	Vice Solutions LLC	M4002840	0000091182	31,577.96	31,577.96	44.21%	16,613.22
00099	AC0835	Vice Solutions LLC	M4002840	0000091182	31,577.96	31,577.96	44.21%	16,613.22
			Total		31,577.96	31,577.96		16,613.22
00099	AC0835	Vice Solutions LLC	M4002971	0000091182	31,577.96	31,577.96	44.21%	16,613.22
00099	AC0835	Vice Solutions LLC	M4002971	0000091182	31,577.96	31,577.96	44.21%	16,613.22
			Total		31,577.96	31,577.96		16,613.22
00099	AC0835	Vice Solutions LLC	M4003219	0000091182	37,577.26	37,577.26	44.21%	15,613.22
00099	AC0835	Vice Solutions LLC	M4003219	0000091182	37,577.26	37,577.26	44.21%	15,613.22
			Total		37,577.26	37,577.26		15,613.22
00099	AC0835	Vice Solutions LLC	M4003259	0000091182	30,062.97	30,062.97	44.21%	13,292.64
00099	AC0835	Vice Solutions LLC	M4003259	0000091182	30,062.97	30,062.97	44.21%	13,292.64
			Total		37,577.96	37,577.96		16,613.22
00099	AC0835	Vice Solutions LLC	M4003463	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003463	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003483	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003483	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003489	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003489	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003495	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003495	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003495	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003495	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003516	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003516	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96	44.21%	15,728.02
			Total		35,577.96	35,577.96		15,728.02
00099	AC0835	Vice Solutions LLC	M4003519	0000091182	35,577.96	35,577.96		

Niagara Mohawk Power Corporation (Electric) - NYN National CH
 Hardware Expense
 Expense Type: 000

Business Unit	Activity	Vendor	Invoice No	Business Order	Invoice Amount	Amount Applied to Expense Type 000	Allocation	Chg. M Allocation
00099	AC0885	Vice Solutions LLC	PS265203	0000091182	87,765.69	87,765.69	44.21%	40,932.70
			Total		87,765.69	87,765.69		40,932.70
00099	AC0885	Vice Solutions LLC	PS265208	0000091182	67,076.49	67,076.49	44.21%	29,654.52
			Total		67,076.49	67,076.49		29,654.52
00099	AC0885	Vice Solutions LLC	PS265213	0000091182	71,366.31	71,366.31	44.21%	31,551.00
			Total		71,366.31	71,366.31		31,551.00
00099	AC0885	Vice Solutions LLC	PS265214	0000091182	5,511.53	5,511.53	44.21%	2,438.64
			Total		5,511.53	5,511.53		2,438.64
00099	AC0885	Vice Solutions LLC	PS265221	0000091182	69,129.27	69,129.27	44.21%	30,560.05
00099	AC0885	Vice Solutions LLC	PS265221	0000091182	5,529.08	5,529.08	44.21%	2,457.23
			Total		74,658.35	74,658.35		33,017.28
00099	AC0885	Vice Solutions LLC	PS265229	0000091182	67,136.48	67,136.48	44.21%	29,681.01
			Total		71,665.56	71,665.56		31,791.75
			Total		1,250,862.95	1,250,862.95		555,138.00
			Total per RRP-10					555,138.00
			Variance					0.00

Champion Solutions Group			CR2011379UD	0000081310	10,510.41	39.88%	4,191.55
00099	AC0885	Champion Solutions Group	Total	10203649	10,510.41	39.88%	4,191.55
00099	AC0885	Champion Solutions Group	Total	10203649	81,339.98	39.88%	32,708.38
00099	AC0885	Champion Solutions Group	Total	10203651	529,878.26	39.88%	229,079.94
00099	AC0885	Champion Solutions Group	Total	10203651	529,878.26	39.88%	229,079.94
00099	AC0885	Champion Solutions Group	Total	10203658	3,169.44	39.88%	1,260.38
00099	AC0885	Champion Solutions Group	Total	10203658	37,928.50	39.88%	15,130.03
00099	AC0885	Champion Solutions Group	Total	10203658	11,472.80	39.88%	4,978.35
00099	AC0885	Champion Solutions Group	Total	10203659	11,472.80	39.88%	4,575.35
			Total		685,573.59		291,201.00
			Total per RRP-10				291,201.00
			Variance				0.00

Sepsion Inc			001215	0000086093	172,106.64	39.88%	68,636.13
00099	AC0885	Sepsion Inc	Total	001216	172,106.64	39.88%	68,636.13
00099	AC0885	Sepsion Inc	Total	0000102725	172,106.64	41.20%	68,636.13
00099	AC0885	Sepsion Inc	Total	0000102725	161,846.53	39.88%	71,628.59
			Total		215,921.00		21,917.35
			Total per allocation		350,024.28		224,416.00
			Total per RRP-10				224,416.00
			Variance				0.00

Purchase Order (CHANGE ORDER - REPRINT)

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000048880
INTERNATIONAL COMPUTER MARKETING CORP
DBA ICM CORPORATION
4025 STEVE REYNOLDS BOULEVARD
SUITE 120
NORCROSS GA 30093
United States
Phone: 770/381-2947
Fax: 770/279-6036

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For invoice inquiries call: 1-315-428-5252

Purchase Order 0000043641	Date 06/10/2009	Revision 6	Page 1
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leon T Mazur
Phone
Marked for: Robert W Coffey (R)

Ship To: Various - Taxable

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>FOR INTERNAL PURPOSES ONLY - See Word document in Purchasing Department's files in Syracuse for a copy of PO No. 0000043641.</p> <p>Change Order #1 adds \$200,000 in additional funding to PO No. 0000043641. See Requisition #28460 (1/09/07) from Robert Coffey.</p> <p>Change Order #2 adds \$500,000 in additional funding to PO No. 0000043641. See Requisition #30600 (3/21/07) from Robert Coffey.</p> <p>Change Order #3 (corresponding to Word document Change Order No. 1 which extended the term of the Purchase Order through May 31, 2008 and replaced the "ICM Item Price List for National Grid Ad Hoc Vehicle Installations" dated July 21, 2006 with "ICM Item Price</p> <p>***** P.O. continued on next page *****</p>						

Purchase Order (CHANGE ORDER - REPRINT)

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300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
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DEA ICM CORPORATION

4025 STEVE REYNOLDS BOULEVARD

SUITE 120

NORCROSS GA 30093

United States

Phone: 770/381-2947

Fax: 770/279-6036

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.

ACCOUNTS PAYABLE

300 ERIE BLVD WEST

SYRACUSE NY 13202-0000

For invoice inquiries call: 1-315-428-5252

Purchase Order	Date	Revision	Page
0000043641	06/10/2009	6	2
Payment Terms	Net 30	Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leon T Mazur

Phone

Marked for: Robert W Coffey (R)

Ship To: Various - Taxable

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		List for National Grid Ad Hoc Purchase Order" dated December 3, 2007) adds \$240,000 in additional funding to PO No. 0000043641. See Requisition #37129 (11/14/07) from Marlen Paille/Robert Coffey.						
		Change Order #4 (corresponding to Word document Change Order No. 2 which extended the term of the Purchase Order through May 31, 2009 and replaced the "ICM Item Price List for National Grid Ad Hoc Purchase Order" dated December 3, 2007 with "ICM Item Price List for National Grid Ad Hoc Purchase Order" Updated June 25, 2008) adds \$385,000 in additional funding to PO No. 0000043641. See Requisition #42214 (05/30/08) from David Sargent.						
		Change						
		***** P.O. continued on next page *****						

Purchase Order (CHANGE ORDER - REPRINT)

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National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
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Vendor: 0000048880

INTERNATIONAL COMPUTER MARKETING CORP
DBA ICM CORPORATION

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SUITE 120
NORCROSS GA 30093
United States

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National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

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Purchase Order	Date	Revision	Page
0000043641	06/10/2009	6	3
Payment Terms	Net 30	Freight Terms:	FOB-DESTINATION
Ship Via:	Best Way		
Quote Date	Quote Number	Quote Name	
Contract Number	Expiration		
Confirmation Name	Date		

Buyer Leon T Mazur

Phone

Marked for: Robert W Coffey (R)

Ship To: Various - Taxable

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		Order #5 adds \$270,000 in additional funding to PO No. 0000043641. See Requisition #46385 (11/05/08) from William J. Geer. These funds were added specifically to purchase 50 CF-30 Ruggedized PCs for supervisors.						
		Change Order #6 (corresponding to Word document Change Order No. 4 which extended the term of the Purchase Order through May 31, 2010 and replaced the "ICM Item Price List for National Grid Ad Hoc Purchase Order" dated June 25, 2008 and corrected July 10, 2008 with "ICM Item Price List for National Grid Ad Hoc Purchase Order" Updated June 9, 2009) adds \$200,000 in additional funding to PO No. 0000043641. See Requisition #50410 (04/14/09) from David Sargent.						
1 - 1		Ad Hoc Vehicle Equipment Installations		1	LO	2,095,000.0000	2,095,000.00	
		***** P.O. continued on next page *****						

Purchase Order (CHANGE ORDER - REPRINT)

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
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Purchase Order 0000043641	Date 06/10/2009	Revision 6	Page 4
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leon T Mazur
Phone
Marked for: Robert W Coffey (R)
Ship To: Various - Taxable

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		Do not apply sales tax to this line						
		Labor support and miscellaneous equipment for Ad Hoc Vehicle Installations as described in "ICM Corporation National Grid Ad Hoc Vehicle Installations Statement of Work," dated July 25, 2006 and "ICM Item Price List for National Grid Ad Hoc Vehicle Installations," dated July 21, 2006; both attached to and made a part hereof to Purchase Order No. 0000043641.						
		"ICM Item Price List for National Grid Ad Hoc Vehicle Installations," dated July 21, 2006 was replaced with "ICM Item Price List for National Grid Ad Hoc Purchase Order," dated December 3, 2007 and is valid						06/30/2009
		***** P.O. continued on next page *****						

Purchase Order (CHANGE ORDER - REPRINT)

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
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AND ALL CORRESPONDENCE

Vendor: 0000048880
INTERNATIONAL COMPUTER MARKETING CORP
DBA ICM CORPORATION
4025 STEVE REYNOLDS BOULEVARD
SUITE 120
NORCROSS GA 30093
United States
Phone: 770/381-2947
Fax: 770/279-6036

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For Invoice inquiries call: 1-315-428-5252

Purchase Order	Date	Revision	Page
0000043641	06/10/2009	6	5
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leon T Mazur
Phone
Marked for: Robert W Coffey (R)
Ship To: Various - Taxable

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		through 05/31/08. "ICM Item Price List for National Grid Ad Hoc Purchase Order," dated December 3, 2007 was replaced with "ICM Item Price List for National Grid Ad Hoc Purchase Order," Updated June 25, 2008 and is valid for some items through 12/31/08, and other items through 3/31/09. "ICM Item Price List for National Grid Ad Hoc Purchase Order," Updated June 25, 2008 was replaced with "ICM Item Price List for National Grid Ad Hoc Purchase Order," Updated June 25, 2008 and corrected July 10, 2008 and is valid for some items through 12/31/08, and other items through 3/31/09. *ICM ***** P.O. continued on next page *****						

Purchase Order (CHANGE ORDER - REPRINT)

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000048880
INTERNATIONAL COMPUTER MARKETING CORP
DBA ICM CORPORATION
4025 STEVE REYNOLDS BOULEVARD
SUITE 120
NORCROSS GA 30093
United States
Phone: 770/381-2947
Fax: 770/279-6036

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For invoice inquiries call: 1-315-428-5252

Purchase Order 0000043641	Date 06/10/2009	Revision 6	Page 6
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leon T Mazur
Phone
Marked for: Robert W Coffey (R)
Ship To: Various - Taxable

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		Item Price List for National Grid Ad Hoc Purchase Order" dated June 25, 2008 and corrected July 10, 2008 was replaced with "ICM Item Price List for National Grid Ad Hoc Purchase Order" Updated June 9, 2009 and is valid for some items through 12/31/09, and other items through 3/31/10. This Purchase Order is subject to the National Grid USA and Affiliated Companies Terms and Conditions for Service Firm Purchase Orders, Document 00300, AND for Commodity Purchase Orders, Document 00200. ***** End of P.O. *****						
Total PO Amount							2,095,000.00	
						Authorized Signature		
						Buyer Leon T Mazur		



Invoice

3370 Sugarloaf Parkway
 Suite G2204
 Lawrenceville, Ga. 30044
 866.929.8123

Please mail remittance to:
 3370 Sugarloaf Parkway
 Suite G2204

Invoice Number: 0183139-IN
 Invoice Date: 10/22/2008

Order Number: 0110499
 Order Date: 10/29/2008
 Salesperson: RP

Customer Number: NATADHO

Sold To:

NATIONAL GRID SERVICE COMPANY
 ACCOUNTS PAYABLE - C1
 300 ERIE BLVD WEST
 PEOPLESFT.WORK: DAVE SARGENT
 SYRACUSE, NY 13202

Confirm To:

Ship To:

NATIONAL GRID SERVICE COMPANY
 AD-HOC INSTALLS
 9/22/08-9/26/08 NE INSTALLS

Comment

Customer P.O. 0000043641 Ship VIA F.O.B. Terms Net 30

Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
9/22 - T.MORRIS-DEXTER-PROVIDENCE,RI						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
9/23 - T.MORRIS-DEXTER,CUMBERLD,PROV,RI						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
8/24 - T.MORRIS-HOPEDALE-BROCKTON,RI						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
9/25 - T.MORRIS-WORCESTER,MA						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
9/26 - T.MORRIS-WOCESTER,MA						
PLEASE SEE ATTACHED VEHICLE SUMMARY FOR DETAILS						

RECEIVED
 NOV 03 2008
 ACCOUNTS PAYABLE

Net Invoice: 4,500.00
 Less Discount: 0.00
 Freight: 0.00
 Sales Tax: 0.00
 Invoice Total: 4,500.00

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga. 30044
866.929.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

Invoice Number: 0183141-IN
Invoice Date: 10/22/2008

Order Number: 0110501
Order Date: 10/29/2008
Salesperson: RP
Customer Number: NATADHO

Sold To:
NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - CI
300 ERIE BLVD WEST
PEOPLESFT WORK: DAVE SARGENT
SYRACUSE, NY 13202

Ship To:
NATIONAL GRID SERVICE COMPANY
AD-HOC INSTALLS
10/6-10/9/08 NY & NE INSTALLS

Confirm To:

Comment:

Customer P.O. Ship VIA F.O.B. Terms
0000043841 Net 30

Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 10/6 - T.MORRIS-NORTHAMPTON-N.ADAMS-WESTBORO,MA	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 10/7 - T.MORRIS-WESTBORO,MA	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 10/8 - T.MORRIS-WORCESTER,MA	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 10/9 - T.MORRIS-N.ANDOVER,MA-LEBANON,NH PLEASE SEE ATTACHED VEHICLE SUMMARY FOR DETAILS	EACH	1	1	0	900.00	900.00

RECEIVED
NOV 03 2008
ACCOUNTS PAYABLE

Net Invoice: 3,600.00
Less Discount: 0.00
Freight: 0.00
Sales Tax: 0.00
Invoice Total: 3,600.00

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga 30044
866.928.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

Invoice Number: 0183168-IN
Invoice Date: 11/26/2008

Order Number: 0110523
Order Date: 11/20/2008
Salesperson: JSJR
Customer Number: NATADHO

Sold To:
NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - C1
300 ERIE BLVD WEST
PEOPLESFT WORK: DAVE SARGENT
SYRACUSE, NY 13202
Confirm To:

Ship To:
NATIONAL GRID SERVICE COMPANY
AD-HOC INSTALLS NY & NE
INSTALL DATE 10/13/08-10/17/08

Comment:

Customer P.O.: 0000043641
Ship VIA:
F.O.B.:
Terms: Net 30

Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 10/14/08 - T.MORRIS, PROVIDENCE, RI	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 10/15/08 - T.MORRIS, PROVIDENCE/LINCOLN, RI	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 10/16/08 - T.MORRIS, CUMBERLAND, RI	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 10/18/08 - T.MORRIS, OSWEGO, NY SEE ATTACHED VEHICLE SUMMARY FOR DETAILS	EACH	1	1	0	900.00	900.00

RECEIVED
DEC 08 2008
ACCOUNTS PAYABLE

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances:

Net Invoice: 3,600.00
Less Discount: 0.00
Freight: 0.00
Sales Tax: 0.00
Invoice Total: 3,600.00



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga. 30044
866.929.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

Invoice Number: 0183167-IN
Invoice Date: 11/26/2008

Order Number: 0110524
Order Date: 11/20/2008
Salesperson: JSJR
Customer Number: NATADHO

Sold To:
NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - C1
300 ERIE BLVD WEST
PEOPLESFT WORK DAVE SARGENT
SYRACUSE, NY 13202
Confirm To:

Ship To:
NATIONAL GRID SERVICE COMPANY
AD-HOC INSTALLS NY & NE
INSTALL DATE 10/27/08-10/31/08

Comment:

Customer P.O. 000043641	Ship VIA	F.O.B.	Terms Net 30
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Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE 10/27/08 - T.MORRIS, PROVIDENCE, RI						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE 10/28/08 - T.MORRIS, PROVIDENCE/LINCOLN, RI						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE 10/29/08 - T.MORRIS, MALDEN, MA/PROVIDENCE, RI						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE 10/30/08 - T.MORRIS, PROVIDENCE, RI						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE 10/31/08 - T.MORRIS, PROVIDENCE, RI/ WLATHAM, MA SEE ATTACHED VEHICLE SUMMARY FOR DETAILS						

RECEIVED
DEC 08 2008
ACCOUNTS PAYABLE

Net Invoice:	4,500.00
Less Discount:	0.00
Freight:	0.00
Sales Tax:	0.00
Invoice Total:	4,500.00

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga. 30044
866.929.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

Invoice Number: 0183223-IN
Invoice Date: 12/31/2008

Order Number: 0110554
Order Date: 12/24/2009

Salesperson: JSJR
Customer Number: NATADHO

Sold To:
NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - C1
300 ERIE BLVD WEST
PEOPLESFT WORK: DAVE SARGENT
SYRACUSE, NY 13202
Confirm To:

RECEIVED
JAN 12 2009
ACCOUNTS PAYABLE

Ship To:
NATIONAL GRID SERVICE COMPANY
AD-HOC DAILY INSTALLS NY & NE
INSTALL DATE 11/17/08-11/21/08

Comment:

Customer P.O.	Ship VIA	F.O.B.	Terms			
0000043641			Net 30			
Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
11/17/08 - T.MORRIS, CUMBERLAND/ LINCOLN RI						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
11/18/08 - T.MORRIS, MALDEN, MA						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
11/19/08 - T.MORRIS, PROVIDENCE, RI						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
11/20/08 - T.MORRIS, PROVIDENCE, RI						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
11/21/08 - T.MORRIS, FREDONIA, NY						
SEE ATTACHED VEHICLE SHEET						

Net Invoice: 4,500.00
Less Discount: 0.00
Freight: 0.00
Sales Tax: 0.00
Invoice Total: 4,500.00

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga. 30044
866.929.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

Invoice Number: 0183225-IN
Invoice Date: 12/31/2008

Order Number: 0110556
Order Date: 12/24/2008
Salesperson: JSJR
Customer Number: NATADHO

Sold To:
NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - C1
300 ERIE BLVD WEST
PEOPLESFT WORK: DAVE SARGENT
SYRACUSE, NY 13202

RECEIVED
JAN 18 2009
ACCOUNTS PAYABLE

Ship To:
NATIONAL GRID SERVICE COMPANY
AD-HOC DAILY INSTALLS NY & NE
INSTALL DATE 12/01/08-12/05/08

Confirm To:

Comment:

Customer P.O. Ship VIA F.O.B. Terms
0000043641 Net 30

Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
/AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
12/01/08 - T.MORRIS, CUMBERLAND, RI						
/AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
12/02/08 - T.MORRIS, PROVIDENCE, RI						
/AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
12/03/08 - T.MORRIS, PROVIDENCE, RI						
/AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
12/04/08 - T.MORRIS, METHUEN, MA						
/AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
12/05/08 - T.MORRIS, NEWBURYPORT, MA						
SEE ATTACHED VEHICLE SHEET						

Net Invoiced: 4,500.00
Less Discount: 0.00
Freight: 0.00
Sales Tax: 0.00
Invoice Total: 4,500.00

A Finance Charge of 1.6% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga. 30044
866.929.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

Invoice Number: 0183228-IN
Invoice Date: 12/31/2008

Order Number: 0110557
Order Date: 12/24/2008

Salesperson: JSJR
Customer Number: NATADHO

Sold To:
NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - C1
300 ERIE BLVD WEST
PEOPLESFT WORK: DAVE SARGENT
SYRACUSE, NY 13202
Confirm To:

RECEIVED
JAN 12 2009
ACCOUNTS PAYABLE

Ship To:
NATIONAL GRID SERVICE COMPANY
AD-HOC DAILY INSTALLS NY & NE
INSTALL DATE 12/08/08-12/12/08

Comment:

Customer P.O. Ship VIA F.O.B. Terms
.0000043641 Net 30

Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 12/08/08 - T.MORRIS & K. BROWN, WESTBORO, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 12/09/08 - T.MORRIS & K. BROWN, WESTBORO, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 12/10/08 - T.MORRIS & K. BROWN, WESTBORO, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 12/11/08 - T.MORRIS & K. BROWN, WESTBORO, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 12/12/08 - T.MORRIS & K. BROWN, WESTBORO, MA SEE ATTACHED VEHICLE SHEET	EACH	2	2	0	900.00	1,800.00

Net Invoice: 9,000.00
Less Discount: 0.00
Freight: 0.00
Sales Tax: 0.00
Invoice Total: 9,000.00

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.



Invoice

3370 Sugarloaf Parkway
 Suite G2204
 Lawrenceville, Ga. 30044
 868.929.8123
 Please mail remittance to:
 3370 Sugarloaf Parkway
 Suite G2204

Invoice Number: 0183241-IN
 Invoice Date: 2/13/2009
 Order Number: 0110581
 Order Date: 2/5/2009
 Salesperson: JSJR
 Customer Number: NATADHO

Sold To:
 NATIONAL GRID SERVICE COMPANY
 ACCOUNTS PAYABLE - C1
 300 ERIE BLVD WEST
 PEOPLESFT WORK: DAVE SARGENT
 SYRACUSE, NY 13202
 Confirm To:

Ship To:
 NATIONAL GRID SERVICE COMPANY
 AD-HOC DAILY INSTALLS NY & NE
 INSTALL DATE 1/12/09-1/16/09

Comment:

Customer P.O.	Ship VIA	F.O.B.	Terms			
0000043641			Net 30			
Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/12 - T.MORRIS,K.BROWN, -BUFFALO,NY-NORTHBORO,MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/13 - T.MORRIS,K.BROWN, -MANCHESTER,NH - WESTBORO/ NORTHBORO, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/14 - T.MORRIS,K.BROWN - BEVERLY/ WESTBORO, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/15 - T.MORRIS,K.BROWN - W.ROXBURY/ BROCKTON/ NORTHBORO, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/16 - T.MORRIS,K.BROWN - HOPEDALE/ NORTHBORO/ WESTBORO, MA SEE VEHICLE SUMMARY FOR DETAILS	EACH	2	2	0	900.00	1,800.00

RECEIVED
 FEB. 20 2009
 ACCOUNTS PAYABLE

Net Invoice: 9,000.00
 Less Discount: 0.00
 Freight: 0.00
 Sales Tax: 0.00
 Invoice Total: 9,000.00

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga. 30044
866.929.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

Invoice Number: 0183242-IN
Invoice Date: 2/13/2009

Order Number: 0110582
Order Date: 2/5/2009
Salesperson: JSJR

Customer Number: NATADHO

Sold To:

NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - C1
300 ERIE BLVD WEST
PEOPLESFT WORK: DAVE SARGENT
SYRACUSE, NY 13202

Confirm To:

Ship To:

NATIONAL GRID SERVICE COMPANY
AD-HOC DAILY INSTALLS NY & NE
INSTALL DATE 1/19/09-1/23/09

Comment:

Customer P.O.	Ship VIA	F.O.B.	Terms
0000043641			Net 30

Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/19 - T.MORRIS,K.BROWN, -BUFFALO/ FREDONIA,NY-NORTHBORO,MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/20 - T.MORRIS,K.BROWN, -HOPEDALE/ WESTBORO/ NORTHBORO, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/21 - T.MORRIS,K.BROWN - LINCOLN, RI - NORTHBORO/ WESTBORO, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/22 - T.MORRIS,K.BROWN - NORTHBORO/ WESTBORO, MA - S. YARMOUTH	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/23 - T.MORRIS,K.BROWN - BEVERLY/ LOWELL/ MELROSE/ WESTBORO, MA SEE VEHICLE SUMMARY FOR DETAILS	EACH	2	2	0	900.00	1,800.00

RECEIVED
FEB 26 2009
ACCOUNTS PAYABLE

Net Invoice: 9,000.00
Less Discount: 0.00
Freight: 0.00
Sales Tax: 0.00
Invoice Total: 9,000.00

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga. 30044
866.929.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

Invoice Number: 0183259-IN
Invoice Date: 3/17/2009

Order Number: 0110601
Order Date: 3/11/2009

Salesperson: JSJR
Customer Number: NATADHO

Sold To:
NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - C1
300 ERIE BLVD WEST
PEOPLESFT WORK: DAVE SARGENT
SYRACUSE, NY 13202
Confirm To:

Ship To:
NATIONAL GRID SERVICE COMPANY
NY & NE INSTALLS 2/23-2/27/09

Comment:

Customer P.O. Ship VIA F.O.B. Terms
0000043641 Net 30

Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 2/23/09 - T.MORRIS - MONSON, MA	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 2/24/09 - T.MORRIS - BEVERLY/ METHUEN, MA	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 2/25/09 - T.MORRIS - MALDEN, MA	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 2/26/09 - T.MORRIS - S.YARMOUTH, MA PLEASE SEE ATTACHED VEHICLE LIST FOR DETAILS (No work performed on 2/27/09)	EACH	1	1	0	900.00	900.00

RECEIVED
MAR 28 2009
ACCOUNTS PAYABLE

Net Invoice: 3,600.00
Less Discount: 0.00
Freight: 0.00
Sales Tax: 0.00
Invoice Total: 3,600.00

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga. 30044
866.929.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

Invoice Number: 0183271-IN
Invoice Date: 3/24/2009

Order Number: 0110604
Order Date: 3/24/2009
Salesperson: JSJR
Customer Number: NATADHO

Sold To:
NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - C1
300 ERIE BLVD WEST
PEOPLESOFT WORK: DAVE SARGENT
SYRACUSE, NY 13202
Confirm To:

Ship To:
NATIONAL GRID SERVICE COMPANY
NY & NE INSTALLS 3/2-3/6/09

Comment:

Customer P.O.	Ship VIA	F.O.B.	Terms			
0000043641			Net 30			
Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 3/3/09- T.MORRIS-BEVERLY, MA	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 3/4/09- T.MORRIS, BEVERLY/NEWBURYPORT, MA	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 3/5/09- T.MORRIS, TEWKSBURY, MA	EACH	1	1	0	900.00	900.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 3/6/09- T.MORRIS, METHUEN, MA SEE ATTACHED VEHICLE SHEET FOR DETAILS	EACH	1	1	0	900.00	900.00

RECEIVED

APR 10 2009

ACCOUNTS PAYABLE

NO HOC DAILY...
NO HOC DAILY...
NO HOC DAILY...
NO HOC DAILY...

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.

Net Invoice: 3,600.00
Less Discount: 0.00
Freight: 0.00
Sales Tax: 0.00
Invoice Total: 3,600.00



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga. 30044
866.929.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

RECEIVED

A 06 2009

ACCOUNTS PAYABLE

Invoice Number: 0183273-IN
Invoice Date: 3/24/2009

Order Number: 0110608
Order Date: 3/24/2009
Salesperson: JSJR

Customer Number: NATADHO

Sold To:
NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - C1
300 ERIE BLVD WEST
PEOPLESFT WORK: DAVE SARGENT
SYRACUSE, NY 13202
Confirm To:

Ship To:
NATIONAL GRID SERVICE COMPANY
NY & NE INSTALLS 3/16-3/20/09

Comment:

Customer P.O.	Ship VIA	F.O.B.	Terms			
0000043641			Net 30			
Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
/AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
3/16/09- T.MORRIS-UTICA, NY						
/AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
3/17/09- T.MORRIS, BEVERLY/W.ROXBURY,MA						
/AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
3/18/09- T.MORRIS, W.ROXBURY,MA						
/AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
3/19/09- T.MORRIS, BEVERLY/BRAINTREE, MA						
/AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
3/20/09- T.MORRIS, WESTBORO, MA						
SEE ATTACHED VEHICLE SHEET FOR DETAILS						

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.

Net Invoice: 4,500.00
Less Discount: 0.00
Freight: 0.00
Sales Tax: 0.00
Invoice Total: 4,500.00



Invoice

3370 Sugarloaf Parkway
 Suite G2204
 Lawrenceville, Ga. 30044
 866.929.8123

Please mail remittance to:
 3370 Sugarloaf Parkway
 Suite G2204

Invoice Number: 0183318-IN
 Invoice Date: 6/1/2009

Order Number: 0110641
 Order Date: 5/25/2009

Salesperson: JSJR
 Customer Number: NATADHO

Sold To:
 NATIONAL GRID SERVICE COMPANY
 ACCOUNTS PAYABLE - C1
 300 ERIE BLVD WEST
 PEOPLESOFT WORK: DAVE SARGENT
 SYRACUSE, NY 13202

Ship To:
 NATIONAL GRID SERVICE COMPANY
 NY & NE INSTALLS 4/6-4/10/09

Confirm To:

Comment:

Customer P.O.	Ship VIA	F.O.B.	Terms
0000043641			Net 30

Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
4/6/09 - T.MORRIS - BEVERLY						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
4/7/09 - T.MORRIS - SALEM						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
4/8/09 - T.MORRIS - WESTBORO, WESTBOROUGH						
AD-HOC DAILY	EACH	1	1	0	900.00	900.00
AD-HOC DAILY INSTALL RATE						
4/9/09 - T.MORRIS - NORTH ANDOVER						
PLEASE SEE ATTACHED VEHICLE LIST FOR DETAILS						

RECEIVED
 JUN 15 2009
 ACCOUNTS PAYABLE

Net Invoice: 3,600.00
 Less Discount: 0.00
 Freight: 0.00
 Sales Tax: 0.00
 Invoice Total: 3,600.00

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga. 30044
866.929.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

Invoice Number: 0183327-IN
Invoice Date: 6/12/2009

Order Number: 0110667
Order Date: 6/15/2009
Salesperson: JSJR
Customer Number: NATADHO

Sold To:
NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - C1
300 ERIE BLVD WEST
PEOPLESFT WORK DAVE SARGENT
SYRACUSE, NY 13202
Confirm To:

Ship To:
NATIONAL GRID SERVICE COMPANY
NY & NE INSTALLS 3/28/09

RECEIVED
JUN 22 2009
ACCOUNTS PAYABLE

Comment:

Customer P.O. Ship VIA F.O.B. Terms
0000043641 Net 30

Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
7AD-HOC DAILY FERRY EXPENSE	EACH	1	1	0	293.00	293.00
FERRY CHARGES FOR NANTUCKET PLEASE SEE ATTACHED RECEIPT						

Net Invoice:	293.00
Less Discount:	0.00
Freight:	0.00
Sales Tax:	0.00
Invoice Total:	293.00

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will Be Charged On Past Due Balances.



Invoice

3370 Sugarloaf Parkway
Suite G2204
Lawrenceville, Ga. 30044
888.929.8123

Please mail remittance to:
3370 Sugarloaf Parkway
Suite G2204

RECEIVED

FEB 27 2009

ACCOUNTS PAYABLE

Invoice Number: 0183243-IN

Invoice Date: 2/13/2009

Order Number: 0110583

Order Date: 2/5/2009

Salesperson: JSJR

Customer Number: NATADHO

Sold To:

NATIONAL GRID SERVICE COMPANY
ACCOUNTS PAYABLE - C1
300 ERIE BLVD WEST
PEOPLESFT WORK: DAVE SARGENT
SYRACUSE, NY 13202

Confirm To:

Ship To:

NATIONAL GRID SERVICE COMPANY
AD-HOC DAILY INSTALLS NY & NE
INSTALL DATE 1/26/09-1/30/09

Comment:

Customer P.O.	Ship VIA	F.O.B.	Terms
0000043641			Net 30

Item Number	Unit	Ordered	Shipped	Back Ordered	Price	Amount
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/26 - T.MORRIS,K.BROWN, - WESTBORO/ N. ANDOVER/ LEOMINSTER, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/27 - T.MORRIS,K.BROWN, -NORTHBORO/ WORCESTER/ MALDEN/ METHUEN/ BROCKTON, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/28 - T.MORRIS,K.BROWN - NORTHBORO/ WESTBORO/ WORCESTER, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/29 - T.MORRIS,K.BROWN - WESTBORO/ BRAINTREE, MA	EACH	2	2	0	900.00	1,800.00
/AD-HOC DAILY AD-HOC DAILY INSTALL RATE 1/30 - T.MORRIS,K.BROWN - NORTHAMPTON/ N. ADAMS/ WESTBORO, MA SEE VEHICLE SUMMARY FOR DETAILS	EACH	2	2	0	900.00	1,800.00

Net Invoice:	9,000.00
Less Discount:	0.00
Freight:	0.00
Sales Tax:	0.00
Invoice Total:	9,000.00

A Finance Charge of 1.5% Per Month, 18% Per Annum, Will be Charged On Past Due Balances.

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000091447
VITEC SOLUTIONS LLC
455 COMMERCE DRIVE SUITE 3
AMHERST NY 14228
United States
Phone: 716/204-9200
Fax: 315/428-3640

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For Invoice inquiries call: 1-315-428-5252

Purchase Order	Date	Revision	Page
0000022509	04/14/2008	5	1
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leon T Mazur
Phone
Marked for: David Sargent

Ship To: 300 ERIE BLVD WEST
300 Erie Blvd West
SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>In April of 2005, Empire Investment Holdings acquired IKON Offices Solutions and changed the name of the company to VITEC Solutions, LLC.</p> <p>This P.O. No. 0000022509 was created for VITEC Solutions. Unspent funds totaling \$519,056.56 from IKON Office Solutions P.O. No. 0000002318 were transferred to VITEC Solutions P.O. No. 0000022509.</p> <p>All terms and conditions of the agreement with IKON Office Solutions are unchanged and remain in place. Reference the IKON P.O. "Word Document" (Contract /Agreement) for all applicable terms, conditions and requirements.</p> <p>SUMMARY</p> <p>***** P.O. continued on next page *****</p>						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000091447
VITEC SOLUTIONS LLC
455 COMMERCE DRIVE SUITE 3
AMHERST NY 14228
United States
Phone: 716/204-9200
Fax: 315/428-3640

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

For Invoice inquiries call: 1-315-428-5252

Purchase Order 0000022509	Date 04/14/2008	Revision 5	Page 2
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leon T Mazur
Phone
Marked for: David Sargent

Ship To: 300 ERIE BLVD WEST
300 Erie Blvd West
SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>INFORMATION:</p> <p>WORK SCOPE: VITEC Solutions, LLC, formerly IKON Office Solutions, Inc. is to provide National Grid USA PC Installation, Maintenance, Repair and Related Services including Specified Printer Services.</p> <p>AUTHORIZED 1ST YEAR FUNDING: (NTE) \$1,300,000.00.</p> <p>SCHEDULE: Initial term of one (1) year commencing April 1, 2004 with two (2) - one (1) year extension options.</p> <p>Terms & Conditions: Negotiated version of NGRID's Document No. 00300 (Terms & Conditions for Service Firm POs).</p> <p>***** P.O. continued on next page *****</p>						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000091447
VITEC SOLUTIONS LLC
455 COMMERCE DRIVE SUITE 3
AMHERST NY 14228
United States
Phone: 716/204-9200
Fax: 315/428-3640

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For invoice inquiries call: 1-315-428-5252

Purchase Order 0000022509	Date 04/14/2008	Revision 5	Page 3
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leon T Mazur
Phone
Marked for: David Sargent

Ship To: 300 ERIE BLVD WEST
300 Erie Blvd West
SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
1 - 1		PC AND PRINTER INSTALLATION, MAINTENANCE, REPAIR, AND RELATED SERVICES (BREAK/FIX)		1	LO	247,238.5100	247,238.51	05/17/2005
						Do not apply sales tax to this line		
2 - 1		One Year Break/Fix Contract Extension - (4/01/2005 - 3/31/2006)		1	LO	702,639.0500	702,639.05	07/29/2005
						Do not apply sales tax to this line		
3 - 1		** ADDITIONAL FUNDING ** for One Year Break/Fix Contract Extension - (4/01/2007 - 3/31/2008)		1	LO	5,119,179.0000	5,119,179.00	03/31/2009
						Do not apply sales tax to this line		
		Change Order #2 authorizes a one (1) year extension to the term of the original agreement with IKON Office						
		***** P.O. continued on next page *****						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000091447
VITEC SOLUTIONS LLC
455 COMMERCE DRIVE SUITE 3
AMHERST NY 14228
United States
Phone: 716/204-9200
Fax: 315/428-3640

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For invoice inquiries call: 1-315-428-5252

Purchase Order 0000022509	Date 04/14/2008	Revision 5	Page 4
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leon T Mazur
Phone
Marked for: David Sargent

Ship To: 300 ERIE BLVD WEST
300 Erie Blvd West
SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>Solutions (now VITEC Solutions). This is the third year and second extension year of this contract. The one (1) year extension period commences April 1, 2006 and ends March 31, 2007. Change Order #2 also adds additional funding of \$1,200,000.00 to this purchase order to cover expenses through March 31, 2007.</p> <p>Change Order #3 adds additional funding of \$450,000 to Purchase Order No. 0000022509 to cover expenses through March 31, 2007 (refer to Requisition #29673 from Marlene Paille).</p> <p>Change Order #4 authorizes a one (1) year extension to the term of the original agreement with IKON Office Solutions (now VITEC Solutions). The one (1) year extension period commences April 1, 2007 and ends</p> <p>***** P.O. continued on next page *****</p>						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000091447
VITEC SOLUTIONS LLC
455 COMMERCE DRIVE SUITE 3
AMHERST NY 14228
United States
Phone: 716/204-9200
Fax: 315/428-3640

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For invoice inquiries call: 1-315-428-5252

Purchase Order 0000022509	Date 04/14/2008	Revision 5	Page 5
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leon T Mazur
Phone
Marked for: David Sargent

Ship To: 300 ERIE BLVD WEST
300 Erie Blvd West
SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>March 31, 2008. Change Order #4 also adds additional funding of \$1,900,000.00 to this purchase order to cover expenses through March 31, 2008.</p> <p>Change Order #5 authorizes a one (1) year extension to the term of the original agreement with IKON Office Solutions (now VITEC Solutions). The one (1) year extension period commences April 1, 2008 and ends March 31, 2009. Change Order #5 also adds additional funding of \$1,500,000.00 to this purchase order to cover expenses through March 31, 2009. See requisition # 40551 from Marlene Paille dated 3/28/2008.</p> <p>All terms and conditions of the agreement with IKON Office Solutions, except as modified herein, are unchanged and remain the same for this VITEC Solutions PO No. 0000022509.</p> <p>***** P.O. continued on next page *****</p>						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000091447
VITEC SOLUTIONS LLC
455 COMMERCE DRIVE SUITE 3
AMHERST NY 14228
United States
Phone: 716/204-9200
Fax: 315/428-3640

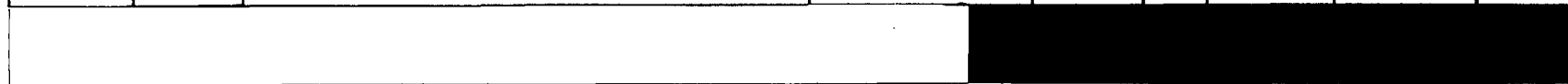
SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For Invoice inquiries call: 1-315-428-5252

Purchase Order 0000022509	Date 04/14/2008	Revision 5	Page 6
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leon T Mazur
Phone
Marked for: David Sargent

Ship To: 300 ERIE BLVD WEST
300 Erie Blvd West
SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		***** End of P.O. *****		Total PO Amount			6,069,056.58	



Purchase Order (CHANGE ORDER - REPRINT)

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000091447
VITEC SOLUTIONS LLC
455 COMMERCE DRIVE SUITE 3
AMHERST NY 14228
United States
Phone: 716/204-9200
Fax: 315/428-3640

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For invoice inquiries call: 1-315-428-5252

Purchase Order	Date	Revision	Page
0000091182	04/23/2009	1	1
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Leonard J Durant
Phone 781/907-1758
Marked for: Marlene R Paille

Ship To: Various

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		*** FOR INTERNAL PURPOSES ONLY ***						
		This PeopleSoft Purchase Order No. 0000091182 was created to replace PeopleSoft Purchase Order No. 0000022509 which was CANCELLED by mistake prior to the end of its term.						
		All unused funds from Purchase Order No. 0000022509 (\$376,976.81) were transferred into this new Purchase Order No. 0000091182; additionally, \$950,000.00 was added to this purchase order via requisition #47942 from Marlene Paille dated 01/09/2009 to cover Break/Fix charges and OneNet Project charges.						
		All terms and conditions of Purchase Order No. 0000022509						
		***** P.O. continued on next page *****						

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENÉ PAILLE
300 ERIE BLVD. - WEST
SYRACUSE, N.Y. 13202

Date of Invoice 9/30/08
Invoice Number: PS266159
Customer Number: 4603046
Reference P.O. #00000022509
Terms: UPON RECEIPT

QTY	Description	Price	Extension
-----	-------------	-------	-----------

MWORK PROJECT
SEPTEMBER, 2008

1	REGULAR HOURS	\$25,259.57	\$25,259.57
1	OT HOURS	\$560.84	\$560.84
1	EXPENSES	\$7,729.64	\$7,729.64

RECEIVED

OCT 9 - 2008

ACCOUNTS PAYABLE

Net Amount	\$33,550.05
Shipping Charge	
Sales Tax	\$0.00
Total Charges	\$33,550.05

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD. - WEST
SYRACUSE, N.Y. 13202

Date of Invoice: 10/31/08
Invoice Number: PS265166
Customer Number: 4603046
Reference P.O. #00000022509
Terms: UPON RECEIPT

QTY	Description	Price	Extension
	MWORKS PROJECT OCTOBER, 2008		
1	REGULAR HOURS	\$37,680.34	\$37,680.34
1	OT HOURS	\$2,836.69	\$2,836.69
1	EXPENSES	\$12,597.63	\$12,597.63

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NOV 12 2008
ACCOUNTS PAYABLE

Net Amount \$53,114.66
Shipping Charge
Sales Tax \$0.00
Total Charges \$53,114.66

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

INVOICE

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

Date of Invoice 11/28/2008
Invoice Number: PS265173
Customer Number: 4603046
Reference PO #00000022509
Terms: UPON RECEIPT

QTY	Description	Price	Extension
-----	-------------	-------	-----------

MWORKS PROJECT
NOVEMBER 2008

1	REGULAR HOURS	\$26,339.00	\$26,339.00
1	OT HOURS	\$54.40	\$54.40
1	EXPENSES	\$8,535.28	\$8,535.28

RECEIVED

DEC 08 2008

ACCOUNTS PAYABLE

Net Amount	\$34,928.68
Shipping Charge	
Sales Tax	\$0.00
Total Charges	\$34,928.68

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENE PAILLE
800 ERIE BLVD - WEST
SYRACUSE, NY 13202

Date of Invoice 12/31/2008

Invoice Number: PS265178

Customer Number: 4603046

Reference PO #00000091182

Terms: UPON RECEIPT

QTY	Description	Price	Extension
-----	-------------	-------	-----------

MWORKS PROJECT
DECEMBER, 2008

1	REGULAR HOURS	\$28,564.14	\$28,564.14
1	OT HOURS	\$874.78	\$874.78
1	EXPENSES	\$9,508.03	\$9,508.03

RECEIVED

JAN 16 2009

ACCOUNTS PAYABLE

Net Amount	\$38,946.95
Shipping Charge	
Sales Tax	\$0.00
Total Charges	\$38,946.95

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

INVOICE

RECEIVED
FEB 26 2009
ACCOUNTS PAYA

NATIONAL GRID

Date of Invoice 1/30/2009
Invoice Number: PS265186
Customer Number: 4603046
Reference PO #00000091182
Terms: UPON RECEIPT

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

QTY	Description	Price	Extension
	MWORKS PROJECT JANUARY, 2009		
1	REGULAR HOURS	\$33,280.22	\$33,280.22
1	OT HOURS	\$571.20	\$571.20
1	EXPENSES	\$9,189.62	\$9,189.62

Net Amount \$43,041.04
Shipping Charge
Sales Tax \$0.00
Total Charges \$43,041.04

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Date of Invoice 2/27/2009

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

Invoice Number: PS265192

Customer Number: 4603046

Reference PO #0000091182

Terms: UPON RECEIPT

QTY	Description	Price	Extension
	MMWORKS PROJECT FEBRUARY, 2009		
1	REGULAR HOURS	\$33,306.05	\$33,306.05
1	OVERTIME HOURS	\$489.60	\$489.60
1	EXPENSES	\$9,375.01	\$9,375.01

RECEIVED

MAR 13 2009

ACCOUNTS PAYABLE

Net Amount \$43,170.66
Shipping Charge
Sales Tax \$0.00
Total Charges \$43,170.66

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

RECEIVED
APR 21 2009
ACCOUNTS PAYABLE

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD -WEST
SYRACUSE, NY 13202

Date of Invoice 3/31/2009

Invoice Number: PS265198

Customer Number: 4603046

Reference PO #0000091182

Terms: UPON RECEIPT

QTY	Description	Price	Extension
	MWORKS PROJECT MARCH, 2009		
1	REGULAR HOURS	\$33,234.60	\$33,234.60
1	EXPENSES	\$8,917.15	\$8,917.15

Net Amount \$42,151.75
Shipping Charge
Sales Tax \$0.00
Total Charges \$42,151.75

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300-ERIE BLVD -WEST
SYRACUSE, NY 13202

Date of Invoice: 4/30/2009

Invoice Number: PS265205

Customer Number: 4603046

Reference: PO #0000091182

Terms: UPON RECEIPT

QTY	Description	Price	Extension
-----	-------------	-------	-----------

MWORKS PROJECT
APRIL, 2009

1	REGULAR HOURS	\$40,798.87	\$40,798.87
1	EXPENSES	\$11,101.03	\$11,101.03

RECEIVED
MAY 19 2009
ACCOUNTS PAYABLE

Net Amount	\$51,899.90
Shipping Charge	
Sales Tax	\$0.00
Total Charges	\$51,899.90

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

National Grid

Attention: Marlene Palle
300 Erie Blvd - West
Syracuse, NY 13202

Date of Invoice: 6/29/2009
Invoice Number: PS265210
Customer Number: 4803046
Reference PO #0000091182
Terms: Upon Receipt

QTY	Description	Price	Extension
	Mworks Project May, 2009		
1	Regular Hours	\$30,709.32	\$30,709.32
1	OT Hours	\$14.21	\$14.21
1	Expenses	\$8,676.73	\$8,676.73

RECEIVED
JUN 2 - 2009
ACCOUNTS PAYABLE

Net Amount: \$39,400.26
Shipping Charge
Sales Tax \$0.00
Total Charges \$39,400.26

VITEC Solutions, LLC
 455 Commerce Drive, Suite 3
 Amherst, New York 14228
 Phone (716) 204-9200 Fax (716) 204-9201

INVOICE

National Grid

 Attention: Marlene Paille
 300 Erie Blvd - West
 Syracuse, NY 13202

Date of Invoice: 6/29/2009
 Invoice Number: PS265215
 Customer Number: 4603046
 Reference: PO #0000091182
 Terms: Upon Receipt

QTY	Description	Price	Extension
	Mwork Support June 2009		
1	Buffalo, NY - Regular Hours <i>> line</i>	\$4,863.32	\$4,863.32
1	Buffalo, NY - Expenses	\$1,221.00	\$1,221.00
1	Albany, NY - Regular Hours <i>> line</i>	\$5,131.75	\$5,131.75
1	Albany, NY - Expenses	\$1,442.10	\$1,442.10
1	Syracuse, NY - Regular Hours <i>> line</i>	\$5,052.80	\$5,052.80
1	Syracuse, NY - Expenses	\$344.30	\$344.30
1	Waltham, MA - Regular Hours <i>> line</i>	\$10,606.05	\$10,606.05
1	Waltham, MA - Expenses	\$3,147.66	\$3,147.66
1	Athol, MA - Regular Hours	\$6,091.68	\$6,091.68
1	Athol, MA - Expenses	\$2,091.15	\$2,091.15

RECEIVED
 JUL 24 2009
 ACCOUNTS PAYABLE

Net Amount \$39,991.80
 Shipping Charge
 Sales Tax \$0.00
 Total Charges \$39,991.80

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

RECEIVED
AUG 10 2009
ACCOUNTS PAYABLE

National Grid

Date of Invoice 7/31/2009

Attention: Marlene Paille
300 Erie Blvd - West
Syracuse, NY 13202

Invoice Number: PS265223

Customer Number: 4603046

Reference: PO #0000091182

Terms: Upon Receipt

QTY	Description	Price	Extension
	Mwork Support July 2009		
1	Buffalo, NY - Regular Hours	\$5,842.30	\$5,842.30
1	Buffalo, NY - Expenses	\$1,708.85	\$1,708.85
1	Albany, NY - Regular Hours	\$6,079.15	\$6,079.15
1	Albany, NY - Expenses	\$1,528.25	\$1,528.25
1	Syracuse, NY - Regular Hours	\$4,800.16	\$4,800.16
1	Syracuse, NY - Expenses	\$849.75	\$849.75
1	Waltham, MA - Regular Hours	\$13,588.44	\$13,588.44
1	Waltham, MA - Expenses	\$5,860.25	\$5,860.25
1	Athol, MA - Regular Hours	\$7,034.44	\$7,034.44
1	Athol, MA - Expenses	\$2,087.80	\$2,087.80

Net Amount \$49,377.39
Shipping Charge
Sales Tax \$0.00
Total Charges \$49,377.39

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-8200 Fax (716) 204-8201

Invoice

National Grid

Date of Invoice 8/31/2009

Attention: Marlene Paille
300 Erie Blvd - West
Syracuse, NY 13202

Invoice Number: PS265230

Customer Number: 4603046

Reference PO #0000091182

Terms: Upon Receipt

QTY	Description	Price	Extension
	Mwork Support August 2009		
1	Buffalo, NY 14214 - Regular Hours	\$5,388.60	\$5,388.60
1	Buffalo, NY 14214 - Expenses	\$1,353.00	\$1,353.00
1	Albany, NY 12204 - Regular Hours	\$4,689.63	\$4,689.63
1	Albany, NY 12204 - Expenses	\$1,447.05	\$1,447.05
1	Syracuse, NY 13202 - Regular Hours	\$5,052.80	\$5,052.80
1	Syracuse, NY 13202 - Expenses	\$805.20	\$805.20
1	Waltham, MA 02451 - Regular Hours	\$10,751.09	\$10,751.09
1	Waltham, MA 02451 - O/T Hours	\$54.40	\$54.40
1	Waltham, MA 02451 - Expenses	\$4,559.50	\$4,559.50
1	Athol, MA 01331 - Regular Hours	\$4,987.62	\$4,987.62
1	Athol, MA 01331 - Expenses	\$1,680.16	\$1,680.16

RECEIVED

SEP 21 2009

ACCOUNTS PAYABLE

Net Amount \$40,629.04
Shipping Charge
Sales Tax \$0.00
Total Charges \$40,629.04

DAG-26
VITEC Solutions, LLC
 455 Commerce Drive
 Suite 3
 Amherst NY 14228
 (716) 204-9200

Invoice	M9002781
Date	12/30/2008
Page	1

SERVICE INVOICE

Bill To:

Service Address: PO # 0000091182

National Grid USA
Attn: Mike Fall
 300 Erie Boulevard West
 Syracuse NY 13202

National Grid USA/Syracuse
 Attention: Marlene Paille
 300 Erie Boulevard West
 Syracuse, NY 13202

Equipment Type: PLOTTER HP DESIGNJET 1055CM	Serial Number: SG28F1310X
Description: needs power supply replaced (Part# C6074-80405)	Reference Number: Email from Mike Fall

Purchase Order No.	Customer ID	Salesperson ID	Shipping Method	Payment Terms	Service Call Number
22509	NAT103	HOUSE	MAIL	Net 30 Days	0000021398
Quantity	Date of Service	Description	Unit Price	Ext. Price	
1	12/30/2008	505 - HP MAIN LOGIC BOARD DESIGNJET 105C P	\$845.00	\$845.00	
1	12/30/2008	505 - HP MEMORY FIRMWARE DIMM P/N=C6075-60	\$44.00	\$44.00	
1	12/30/2008	505 - HP HARD DRIVE DESIGNJET 1055CM P/N=	\$260.00	\$260.00	
1.00	12/30/2008	033 - Maintenance Agreements	\$0.00	\$0.00	
1.75	12/30/2008	505 - Time & Material Rate for Travel	\$75.00	\$131.25	
1.75	12/30/2008	505 - Labor Rate for National Grid	\$75.00	\$131.25	
1.50	12/30/2008	505 - Time & Material Rate for Travel	\$75.00	\$112.50	
3.00	12/30/2008	505 - Labor Rate for National Grid	\$75.00	\$225.00	
0.75	12/30/2008	505 - Time & Material Rate for Travel	\$75.00	\$56.25	
1.50	12/30/2008	505 - Labor Rate for National Grid	\$75.00	\$112.50	
1.00	12/30/2008	505 - Time & Material Rate for Travel	\$75.00	\$75.00	
4.25	12/30/2008	505 - Labor Rate for National Grid	\$75.00	\$318.75	
1.00	12/30/2008	505 - Time & Material Rate for Travel	\$75.00	\$75.00	
2.00	12/30/2008	505 - Labor Rate for National Grid	\$75.00	\$150.00	
1.50	12/30/2008	505 - Time & Material Rate for Travel	\$75.00	\$112.50	
1.25	12/30/2008	505 - Labor Rate for National Grid	\$75.00	\$93.75	
0.75	12/30/2008	505 - Time & Material Rate for Travel	\$75.00	\$56.25	
68	12/30/2008	505 - Mileage for Service	\$0.48	\$32.64	
61	12/30/2008	505 - Mileage for Service	\$0.48	\$29.28	
31	12/30/2008	505 - Mileage for Service	\$0.48	\$14.88	
61	12/30/2008	505 - Mileage for Service	\$0.48	\$29.28	
31	12/30/2008	505 - Mileage for Service	\$0.48	\$14.88	
52	12/30/2008	505 - Mileage for Service	\$0.48	\$24.96	
60	12/30/2008	505 - Mileage for Service	\$0.48	\$28.80	
31	12/30/2008	505 - Mileage for Service	\$0.48	\$14.88	

RECEIVED
 JAN 16 2009
 ACCOUNTS PAYABLE

Payments Not Received by the Due Date are subject to a Late Payment Fee of 2% per month (24% Annually).

Subtotal	\$2,994.60
Misc	\$0.00
Tax	\$0.00
Freight	\$0.00
Total	\$2,994.60

VITEC Solutions, LLC
 456 Commerce Drive
 Suite 3
 Amherst NY 14228
 (716) 204-9200

Invoice	M9002996
Date	1/29/2009
Page	1

SERVICE INVOICE

Bill To:

National Grid USA
 300 Erie Boulevard West
 Syracuse NY 13202

Service Address:

National Grid USA/Syracuse
 300 Erie Boulevard West
 821-6006
 Syracuse NY 13202
 Attn: Scott leuthauser

Equipment Type: LAPTOP DELL LATITUDE D630	Serial Number: GJJGPD1
Description: laptop screen has issues blotching Billable crac	Reference Number: IM217552

Purchase Order No.	Customer ID	Salesperson ID	Shipping Method	Payment Terms	Service Call Number
91182	NAT103	HOUSE	MAIL		0000026421
Quantity	Date of Service	Description	Unit Price	Ext. Price	
1	1/23/2009	613 - Dell Warranty Replacement LCD Assm	\$225.00	\$225.00	
1	1/23/2009	613 - DELL LCD LATITUDE D630 P/N=GR551	\$0.00	\$0.00	
2.00	1/23/2009	613 - Labor Rate for National Grid	\$48.00	\$96.00	

RECEIVED
 FEB 02 2009
 ACCOUNTS PAYABLE

Payments Not Received by the Due Date are subject to a Late Payment Fee of 2% per month (24% Annually).

Subtotal	\$321.00
Misc	\$0.00
Tax	\$0.00
Freight	\$0.00
Total	\$321.00

DAG-26
VITEK Solutions, LLC
 455 Commerce Drive
 Suite 3
 Amherst NY 14228
 (716) 204-8200

Invoice	M9003404
Date	3/11/2009
Page	1

SERVICE INVOICE

Bill To:

National Grid USA
 300 Erie Boulevard West
 Syracuse NY 13202

Service Address:

National Grid USA/Syracuse
 50 Milk St.
 Westboro MA 01582
 Attn: Phillip Prout

Equipment Type: LAPTOP DELL LATITUDE D620	Serial Number: 9Z5BBB1
Description: damaged PCMCIA slot (BILLABLE CALL)	Reference Number: IM223191

Purchase Order No.	Customer ID	Salesperson ID	Shipping Method	Payment Terms	Service Call Number
91182	NAT103	HOUSE	MAIL	Net 30 Days	0000029184
Quantity	Date of Service	Description		Unit Price	Ext. Price
1	3/2/2009	823 - DELL PCMCIA CAGE LATITUDE D620/D630		\$150.00	\$150.00
1.00	3/6/2009	823 - Labor Rate for National Grid		\$48.00	\$48.00

RECEIVED
 MAR 16 2009
 ACCOUNTS PAYABLE

Payments Not Received by the Due Date are subject to a Late Payment Fee of 2% per month (24% Annually).

Subtotal	\$198.00
Misc	\$0.00
Tax	\$0.00
Freight	\$0.00
Total	\$198.00

DAC-28
VITEC Applications, LLC
 455 Commerce Drive
 Suite 3
 Amherst NY 14228
 (716) 204-9200

Invoice	M9004090
Date	6/22/2009
Page	1

SERVICE INVOICE

Bill To:

National Grid USA
 300 Erie Boulevard West
 Syracuse NY 13202

Service Address:

National Grid USA/Syracuse
 25 Research Dr.
 Accounting: Co 99
 Westboro MA 01582
 Attn: James Riordan

RECEIVED
 JUN 25 2009
ACCOUNTS PAYABLE

Equipment Type: LAPTOP DELL LATITUDE D630	Serial Number: 33NTND1
Description: Laptop screen is broken	Reference Number: IS1876949

Purchase Order No.	Customer ID	Salesperson ID	Shipping Method	Payment Terms	Service Call Number
0000091182	NATI03	HOUSE	MAIL	Net 30 Days	0000033757
Quantity	Date of Service	Description	Unit Price	Ext. Price	
1	5/13/2009	623 - DELL LCD PANLE 14.1 WXGA LATITDUE D6	\$240.00	\$240.00	
0.25	5/13/2009	045 - Labor Rate for Warranty	\$0.00	\$0.00	
1.00	5/21/2009	623 - Labor Rate for National Grid	\$48.00	\$48.00	

Payments Not Received by the Due Date are subject to
 a Late Payment Fee of 2% per month (24% Annually).

Subtotal	\$288.00
Misc	\$0.00
Tax	\$0.00
Freight	\$0.00
Total	\$288.00

VITEC Solutions, LLC
 455 Commerce Drive
 Suite 2
 Amherst NY 14228
 (716) 204-9200

MAINTENANCE INVOICE

Invoice	MA002840
Date	5/1/2009
Page	1
Contract Number	0000051675

Bill To:

National Grid USA

 300 Erie Boulevard West
 Syracuse NY 13202

Contract Coverage Period From: 4/1/2009 - 3/31/2010
 Billing Cycle: Monthly
 Purchase Order No.: 0000091182
 Customer ID: NAT103
 Payment Terms: Net 30 Days
 Billing Period: 5/1/2009 - 5/31/2009

Description	Location	Serial Number	Coverage Period	Options	Monthly Price	Ext. Price
Maintenance Contract Agreement			4/1/2009 - 3/31/2010	8X5		\$37,577.96

RECEIVED
 MAY 19 2009
 ACCOUNTS PAYABLE

Number of Items: 1

**Please Note: Service will not be rendered prior to invoice payment or the receipt of a signed Vitec Services Agreement.

Subtotal	\$37,577.96
Tax	\$0.00
Total	\$37,577.96

VITEC Solutions, LLC
 455 Commerce Drive
 Suite 2
 Amherst NY 14228
 (716) 204-9200

MAINTENANCE INVOICE

Invoice	MA002971
Date	6/1/2009
Page	1
Contract Number	0000051675

Bill To:

National Grid USA
Marlene Paille
 300 Erie Boulevard West
 Syracuse NY 13202

Contract Coverage Period From: 4/1/2009 - 3/31/2010
 Billing Cycle: Monthly
 Purchase Order No.: 0000091182
 Customer ID: NAT03
 Payment Terms: Net 30 Days
 Billing Period: 6/1/2009 - 6/30/2009

Description	Location	Serial Number	Coverage Period	Options	Monthly Price	Ext. Price
Maintenance Contract Agreement			4/1/2009 - 3/31/2010	8X5		\$37,577.96

RECEIVED

JUN 2 - 2009

ACCOUNTS PAYABLE

**Please Note: Service will not be rendered prior to invoice payment or the receipt of a signed Vitec Services Agreement

Subtotal	\$37,577.96
Tax	\$0.00
Total	\$37,577.96

Number of Items: 1

VITAC Solutions, LLC
 455 Commerce Drive
 Suite 3
 Amherst NY 14228
 (716) 204-9200

MAINTENANCE INVOICE

Invoice	MA003071
Date	7/2/2009
Page	1
Contract Number	0000051675

Bill To:

National Grid USA 300 Erie Boulevard West Syracuse NY 13202

Contract Coverage Period From: 4/1/2009 - 3/31/2010
 Billing Cycle: Monthly
 Purchase Order No.: 0000091182
 Customer ID: NAT103
 Payment Terms: Net 30 Days
 Billing Period: 7/1/2009 - 7/31/2009

Description	Location	Serial Number	Coverage Period	Options	Monthly Price	Ext. Price
Maintenance Contract Agreement			4/1/2009 - 3/31/2010	8X5		\$37,577.96

RECEIVED
 JUL 08 2009
 ACCOUNTS PAYABLE

Number of Items:	1
------------------	---

**Please Note: Service will not be rendered prior to invoice payment or the receipt of a signed Vitac Services Agreement

Subtotal	\$37,577.96
Tax	\$0.00
Total	\$37,577.96

VITEC Solutions, LLC
 495 Commerce Drive
 Suite 3
 Amherst NY 14228
 (716) 204-9200

Invoice	MA003219
Date	8/3/2009
Page	1
Contract Number	0000051675

MAINTENANCE INVOICE

Bill To:

National Grid USA
 300 Erie Boulevard West
 Syracuse NY 13202

Martine Paille

Contract Coverage Period From: 4/1/2009 - 3/31/2010
 Billing Cycle: Monthly
 Purchase Order No.: 0000091182
 Customer ID: NAT103
 Payment Terms: Net 30 Days
 Billing Period: 8/1/2009 - 8/31/2009

Description	Location	Serial Number	Coverage Period	Options	Monthly Price	Ext. Price
Maintenance Contract Agreement			4/1/2009 - 3/31/2010	8X5		\$37,577.96

RECEIVED
 AUG - 4 2009
 ACCOUNTS PAYABLE

**Please Note: Service will not be rendered prior to invoice payment or the receipt of a signed Vitec Services Agreement

Number of Items: 1

Subtotal	\$37,577.96
Tax	\$0.00
Total	\$37,577.96

DAG-28
Attachment 2

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD. - WEST
SYRACUSE, N.Y. 13202

Date of Invoice 10/3/08
Invoice Number: MA265160
Customer Number: 4603046
Reference P.O. #00000022509
Terms: UPON RECEIPT

QTY	Description	Price	Extension
1	MONTHLY BREAK / FIX, OCTOBER 2008	\$35,577.98	\$35,577.98

10/3/08 08:00 AM

AMOUNT DUE

35,577.98

RECEIVED

OCT 9 - 2008

ACCOUNTS PAYABLE

Net Amount \$35,577.98
Shipping Charge
Sales Tax \$0.00
Total Charges \$35,577.98

DAG-26
Attachment 2

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD. - WEST
SYRACUSE, N.Y. 13202

Date of Invoice: 11/3/08
Invoice Number: MA265163
Customer Number: 4603046
Reference: P.O. #00000022509
Terms: UPON RECEIPT

QTY	Description	Price	Extension
1	MONTHLY BREAK / FIX, NOVEMBER, 2008	\$35,577.98	\$35,577.98

RECEIVED
NOV 12 2008
ACCOUNTS PAYABLE

Net Amount \$35,577.98
Shipping Charge
Sales Tax \$0.00
Total Charges \$35,577.98

DAG-28
Attachment 2

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

Date of Invoice 12/4/2008

Invoice Number: MA265175

Customer Number: 4803046

Reference PO #00000022509

Terms: UPON RECEIPT

QTY	Description	Price	Extension
1	MONTHLY BREAK/FIX, DECEMBER 2008	\$35,577.98	\$35,577.98

RECEIVED

DEC 08 2008

ACCOUNTS PAYABLE

Net Amount	\$35,577.98
Shipping Charge	
Sales Tax	\$0.00
Total Charges	\$35,577.98

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

Date of Invoice 1/8/2009
Invoice Number: MA265183
Customer Number: 4603046
Reference PO #00000091182
Terms: UPON RECEIPT

QTY	Description	Price	Extension
	MONTHLY BREAK/FIX, JANUARY 2009	\$35,577.98	\$35,577.98

RECEIVED
JAN 16 2009
ACCOUNTS PAYABLE

Net Amount \$35,577.98
Shipping Charge
Sales Tax \$0.00
Total Charges \$35,577.98

DAG-26
Attachment 2

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

Date of Invoice 2/4/2009
Invoice Number: MA265189
Customer Number: 4603046
Reference PO #00000091182
Terms: UPON RECEIPT

QTY	Description	Price	Extension
1	MONTHLY BREAK/FIX FEBRUARY, 2009	\$35,577.98	\$35,577.98

RECEIVED

FEB 26 2009

ACCOUNTS PAYABLE

Net Amount \$35,577.98
Shipping Charge
Sales Tax \$0.00
Total Charges \$35,577.98

DAG-26
Attachment 2

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

Date of Invoice 3/9/2009
Invoice Number: MA265195
Customer Number: 4603046
Reference PO #0000091182
Terms: UPON RECEIPT

QTY	Description	Price	Extension
1	MONTHLY BREAK/FIX, MARCH 2009	\$35,577.98	\$35,577.98

RECEIVED

MAR 13 2009

ACCOUNTS PAYABLE

Net Amount \$35,577.98
Shipping Charge
Sales Tax \$0.00
Total Charges \$35,577.98

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

RECEIVED
APR 21 2009
ACCOUNTS PAYABLE

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

Date of Invoice 4/2/2009
Invoice Number: MA265202
Customer Number: 4603046
Reference PO #0000091182
Terms: UPON RECEIPT

QTY	Description	Price	Extension
	MONTHLY BREAK/FIX, APRIL 2009	\$35,577.98	\$35,577.98

Net Amount \$35,577.98
Shipping Charge
Sales Tax \$0.00
Total Charges \$35,577.98

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD. - WEST
SYRACUSE, N.Y. 13202

Date of Invoice 9/30/08
Invoice Number: PS265157
Customer Number: 4603046
Reference P.O. #00000022509
Terms: UPON RECEIPT

QTY	Description	Price	Extension
	SUPPLEMENTAL STAFFING SEPTEMBER, 2008		
1	REGULAR HOURS	\$55,690.44	\$55,690.44
1	EXPENSES	\$2,622.59	\$2,622.59

RECEIVED
OCT 9 - 2008
ACCOUNTS PAYABLE

Net Amount \$58,313.03
Shipping Charge
Sales Tax \$0.00
Total Charges \$58,313.03

DAG-26
Attachment 2

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD. - WEST
SYRACUSE, N.Y. 13202

Date of Invoice: 10/31/08
Invoice Number: PS265164
Customer Number: 4603046
Reference: P.O. #00000022509
Terms: UPON RECEIPT

QTY	Description	Price	Extension
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SUPPLEMENTAL STAFFING
OCTOBER, 2008

1	REGULAR HOURS	\$85,624.60	\$85,624.60
1	EXPENSES	\$3,281.50	\$3,281.50

RECEIVED
NOV 12 2008
ACCOUNTS PAYABLE

Net Amount	\$88,906.10
Shipping Charge	
Sales Tax	\$0.00
Total Charges	\$88,906.10

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (718)-204-9201

Invoice

NATIONAL GRID

Date of Invoice 11/28/2008

Attention: MARLENE PAILLE
300 ERIE BLVD. - WEST
SYRACUSE, N.Y. 13202

Invoice Number: PS265169

Customer Number: 4603046

Reference P.O. #00000022509

Terms: UPON RECEIPT

QTY	Description	Price	Extension
-----	-------------	-------	-----------

SUPPLEMENTAL STAFFING
NOVEMBER, 2008

1	REGULAR HOURS	\$56,841.76	\$56,841.76
1	EXPENSES	\$1,262.04	\$1,262.04

RECEIVED

DEC 08 2008

ACCOUNTS PAYABLE

Net Amount	\$58,103.80
Shipping Charge	
Sales Tax	\$0.00
Total Charges	\$58,103.80

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

Date of Invoice 12/31/2008

Invoice Number: PS265176

Customer Number: 4603046

Reference PO #000000-91182

Terms: UPON RECEIPT

QTY	Description	Price	Extension
	SUPPLEMENTAL STAFFING DECEMBER, 2008		
1	REGULAR HOURS	\$64,561.99	\$64,561.99
1	EXPENSES	\$523.59	\$523.59

RECEIVED
JAN 16 2009
ACCOUNTS PAYABLE

Net Amount \$65,085.58
Shipping Charge
Sales Tax \$0.00
Total Charges \$65,085.58

DAG-26
Attachement 2

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

RECEIVED
FEB 26 2009
ACCOUNTS PAYABLE

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

Date of Invoice 1/30/2009
Invoice Number: PS265184
Customer Number: 4603046
Reference PO #00000091182
Terms: UPON RECEIPT

QTY	Description	Price	Extension
	SUPPLEMENTAL STAFFING JANUARY, 2009		
1	REGULAR HOURS	\$64,874.46	\$64,874.46
1	EXPENSES	\$1,301.85	\$1,301.85

Net Amount \$66,176.31
Shipping Charge
Sales Tax \$0.00
Total Charges \$66,176.31

VITEC Solutions, LLC
465 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

INVOICE

NATIONAL GRID

Attention: Marlene Paille
300 ERIE BLVD
SYRACUSE, NY 13202

Date of Invoice 2/27/2009
Invoice Number: PS265190
Customer Number: 4603046
Reference PO #0000091182
Terms: UPON RECEIPT

QTY	Description	Price	Extension
1	SUPPLEMENTAL STAFFING FEBRUARY, 2009		
1	REGULAR HOURS	\$84,089.75	\$84,089.75
1	OVERTIME HOURS	\$92.48	\$92.48
1	EXPENSES	\$1,189.65	\$1,189.65

RECEIVED
MAR 13 2009
ACCOUNTS PAYABLE

Net Amount \$65,371.88
Shipping Charge
Sales Tax \$0.00
Total Charges \$65,371.88

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

NATIONAL GRID

Date of Invoice: 3/31/2009

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

Invoice Number: PS265196

Customer Number: 4603046

Reference: PO #0000091182

Terms: UPON RECEIPT

QTY	Description	Price	Extension
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SUPPLEMENTAL STAFFING
MARCH, 2009

1	REGULAR HOURS	\$66,957.75	\$66,957.75
1	EXPENSES	\$1,656.60	\$1,656.60

RECEIVED

APR 21 2009

ACCOUNTS PAYABLE

Net Amount	\$88,614.35
Shipping Charge	
Sales Tax	\$0.00
Total Charges	\$88,614.35

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

invoice

NATIONAL GRID

Attention: MARLENE PAILLE
300 ERIE BLVD - WEST
SYRACUSE, NY 13202

Date of Invoice 4/30/2009
Invoice Number: PS265203
Customer Number: 4603046
Reference PO #0000091182
Terms: UPON RECEIPT

QTY	Description	Price	Extension
	SUPPLEMENTAL STAFFING APRIL, 2009		
1	REGULAR HOURS	\$85,755.44	\$85,755.44
1	EXPENSES	\$2,010.25	\$2,010.25

RECEIVED
MAY 19 2009
ACCOUNTS PAYABLE

Net Amount \$87,765.69
Shipping Charge
Sales Tax \$0.00
Total Charges \$87,765.69

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

National Grid

Attention: Mareisa Palle
300 Erie Blvd - West
Syracuse, NY 13202

Date of Invoice: 5/29/2009
Invoice Number: P5265208
Customer Number: 4603048
Reference: PO #5000091182
Terms: Upon Receipt

QTY	Description	Price	Extension
	Supplemental Staffing May 2009		
1	Regular Hours	\$85,385.24	\$85,385.24
1	Expenses	\$1,891.25	\$1,891.25

RECEIVED
JUN 2 - 2009
ACCOUNTS PAYABLE

Net Amount: \$67,076.49
Shipping Charge
Sales Tax: \$0.00
Total Charges: \$67,076.49

VITEC Solutions, LLC
 455 Commerce Drive, Suite 3
 Amherst, New York 14228
 Phone (716) 204-9200 Fax (716) 204-9201

Invoice

RECEIVED

JUL 24 2009

ACCOUNTS PAYABLE

National Grid

Date of Invoice 6/23/09

Attention: Marlene Paille
 300 Erie Blvd - West
 Syracuse, NY 13202

Invoice Number: PS265213

Customer Number: 4603046

Reference: PO #0000091182

Terms: Upon Receipt

QTY	Description	Price	Extension
1	Supplemental Staffing June 2009		
1	Buffalo, NY - Regular Hours } 1 line	\$5,052.80	\$5,052.80
1	Buffalo, NY - Expenses	\$23.10	\$23.10
1	Albany, NY - Regular Hours } 1 line	\$10,105.60	\$10,105.60
1	Albany, NY - Expenses	\$190.30	\$190.30
1	Syracuse, NY - Regular Hours } 1 line	\$23,748.16	\$23,748.16
1	Syracuse, NY - Expenses	\$17.05	\$17.05
1	Watertown, NY - Regular Hours } 1 line	\$3,979.08	\$3,979.08
1	Watertown, NY - Expenses	\$877.26	\$877.26
1	Waltham, MA - Regular Hours } 1 line	\$21,215.73	\$21,215.73
1	Waltham, MA - Expenses	\$419.65	\$419.65
1	Providence, RI - Regular Hours } 1 line	\$5,584.04	\$5,584.04
1	Providence, RI - Expenses	\$153.45	\$153.45

Net Amount \$71,366.21
 Shipping Charge
 Sales Tax \$0.00
 Total Charges \$71,366.21

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

National Grid

Attention: David Davis
300 Erie Blvd - West
Syracuse, NY 13202

Date of Invoice: 6/29/2009

Invoice Number: PS265214

Customer Number: 4603046

Reference: PO #0000091182

Terms: Upon Receipt

QTY	Description	Price	Extension
-----	-------------	-------	-----------

Server Analyst
June 2009

Billing Time Period: 6/01/09 - 6/28/09

1	John Kicak - Regular Hours: 162 hrs @ \$36.75 Syracuse, NY	\$5,988.00	\$5,988.00
1	Dave Sargent - Regular Hours: 152 hrs @ \$36.26 Waltham, MA	\$5,511.62	\$5,511.62

> 1 line
> 1 line

RECEIVED
JUL 24 2009
ACCOUNTS PAYABLE

Net Amount	\$11,097.62
Shipping Charge	
Sales Tax	\$0.00
Total Charges	\$11,097.62

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

RECEIVED
AUG 10 2009
ACCOUNTS PAYABLE

National Grid

Attention: Marlene Paille
300 Erie Blvd - West
Syracuse, NY 13202

Date of Invoice 7/31/2009

Invoice Number: PS265221

Customer Number: 4603046

Reference PO #0000091182

Terms: Upon Receipt

QTY	Description	Price	Extension
1	Supplemental Staffing July 2009		
1	Buffalo, NY - Regular Hours	\$5,558.08	\$5,558.08
1	Buffalo, NY - Expenses		
1	Albany, NY - Regular Hours	\$9,995.07	\$9,995.07
1	Albany, NY - Expenses	\$400.40	\$400.40
1	Syracuse, NY - Regular Hours	\$26,400.88	\$26,400.88
1	Syracuse, NY - Expenses	\$18.50	\$18.50
1	Watertown, NY - Regular Hours	\$5,052.80	\$5,052.80
1	Watertown, NY - Expenses	\$910.80	\$910.80
1	Waltham, MA - Regular Hours	\$20,487.33	\$20,487.33
1	Waltham, MA - Expenses	\$330.55	\$330.55
1	Providence, RI - Regular Hours	\$5,221.44	\$5,221.44
1	Providence, RI - Expenses	\$313.50	\$313.50
	Net Amount		\$74,687.35
	Shipping Charge		
	Sales Tax		\$0.00
	Total Charges		\$74,687.35

VITEC Solutions, LLC
455 Commerce Drive, Suite 3
Amherst, New York 14228
Phone (716) 204-9200 Fax (716) 204-9201

Invoice

National Grid

Date of Invoice 8/31/2009

Attention: Marlene Paille
300 Erie Blvd - West
Syracuse, NY 13202

Invoice Number: PS265229

Customer Number: 4603046

→ Reference PO #0000091182

Terms: Upon Receipt

QTY	Description	Price	Extension
1	Supplemental Staffing August 2009		
1	Buffalo, NY 14214 - Regular Hours	\$4,547.52	\$4,547.52
1	Buffalo, NY 14214 - Expenses	\$158.92	\$158.92
1	Albany, NY 12204 - Regular Hours	\$9,852.96	\$9,852.96
1	Albany, NY 12204 - Expenses	\$324.50	\$324.50
1	Syracuse, NY 13202 - Regular Hours	\$24,832.40	\$24,832.40
1	Syracuse, NY 13202 - Expenses		
1	Watertown, NY 13601 - Regular Hours	\$4,042.24	\$4,042.24
1	Watertown, NY 13601 - Expenses	\$819.50	\$819.50
1	Waltham, MA 02451 - Regular Hours	\$22,365.17	\$22,365.17
1	Waltham, MA 02451 - Expenses	\$542.85	\$542.85
1	Providence, RI 02901 - Regular Hours	\$4,387.46	\$4,387.46
1	Providence, RI 02901 - Expenses	\$169.40	\$169.40

RECEIVED
SEP 21 2009
ACCOUNTS PAYABLE

Net Amount \$71,842.92
Shipping Charge
Sales Tax \$0.00
Total Charges \$71,842.92

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272
CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States
Phone: 561/997-2900
Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For Invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 1
Payment Terms MANOVRE		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>***INTERNAL ONLY***</p> <p>This purchase order is to fund invoices received by National Grid's AP system for IBM hardware sent to National Grid's Hicksville, New York location. The JAR explaining the background of this purchase order is attached within PeopleSoft.</p> <p>Originally National Grid's Steve Trezza authorized the purchase of IBM p550 series equipment directly with Champion. Purchasing was not involved.</p> <p>IS Procurement's Tatiana Roodkowsky and Andrew Sheppard worked to straighten out this engagement so that Champion is paid. Andy reviewed the funding for the</p> <p>***** P.O. continued on next page *****</p>						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272
CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States
Phone: 561/997-2900
Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 2
Payment Terms MANOVRDEF		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
1 - 1		<p>payment. Since the funding is coming partially from legacy National Grid as well as from legacy KeySpan, it was determined to create a PeopleSoft purchase order rather than from legacy KeySpan's Oracle system.</p> <p>p550 with 6 CPU (#06171E2)</p> <p>Ship To: 100 East Old Country Road hicksville NY 11801</p> <p>The purpose of this purchase order is to ensure Champion Solutions Group is paid for equipment sent to National Grid's Steve Trezza in Hicksville, New York in May 2008.</p> <p>***** P.O. continued on next page *****</p>		1	LO	1.0000	1.00	09/15/2008
Do not apply sales tax to this line								

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272

CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States

Phone: 561/997-2900

Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

For invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 3
Payment Terms MANOVRDEFreight Terms: FOB-DESTINATION			
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		Different accounting lines were used, so the purchasing agent in accordance with National Grid's AP procedures pulled the monies into the last line.						
		This line funds Champion Solutions Group quote# q050908_HP dated May 9, 2008 prepared by Cahmpion's Jason Fawcett and submitted to National Grid's Steve Trezza. The quote includes:						
		Quantity: 1 for Part# 8204-E8A IBM System p550 with Power 6 CPU for \$225,431.79						
		Quantity: 1 for Part# 5692-A6 AXI 6.1 CD for \$50.00						
		Quantity:						
		***** P.O. continued on next page *****						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272

CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States

Phone: 561/997-2900
Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 4
Payment Terms MANOVRDEFreight Terms: FOB-DESTINATION			
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		1 for Part# 5765-G62 AIX 6.1 Lic for 8 CPUs for \$2,494.80 Quantity: 1 for Part# 5765-PVE PoweVM Enterprise Editor 8 CPU for \$12,953.52 Quantity: 1 for Part# 5771-PVE PowerVM Enterprise Editor 8 CPU SWMA 1 Year 9x5 for \$1,425.60 Quantity: 1 for Part# 5771-SWM AIX SWMA 1 Year 9x5 for \$2,909.52 This line funds the purchase of an IBM p550 server that was shipped from Champion Computer Solutions This line funds a total of \$245,265.23						
2 - 1		p550 with 6 CPU (#06171D2)		1	LO	1.0000	1.00	09/15/2008
Do not apply sales tax to this line								
***** P.O. continued on next page *****								

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272

CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States

Phone: 561/997-2900
Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

For invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 5
Payment Terms MANOVRDEFreight Terms: FOB-DESTINATION		Ship Via: Best Way	
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>Ship To: 100 East Old Country Road hicksville NY 11801</p> <p>The purpose of this purchase order is to ensure Champion Solutions Group is paid for equipment sent to National Grid's Steve Trezza in Hicksville, New York in May 2008.</p> <p>Different accounting lines were used, so the purchasing agent in accordance with National Grid's AP procedures pulled the monies into the last line.</p> <p>This line funds Champion Solutions Group quote# q050908_HP2 dated May 9, 2008 prepared by Cahmpion's Jason</p> <p>***** P.O. continued on next page *****</p>						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272
CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States
Phone: 561/997-2900
Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 6
Payment Terms MANOVRFREIGHT		Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		Fawcett and submitted to National Grid's Steve Trezza. The quote includes:						
		Quantity: 1 for Part# 8204-E8A IBM System p550 with Power 6 CPU for \$225,431.79						
		Quantity: 1 for Part# 5692-A6 AXI 6.1 CD for \$50.00						
		Quantity: 1 for Part# 5765-G62 AIX 6.1 Lic for 8 CPUs for \$2,494.80						
		Quantity: 1 for Part# 5765-PVE PoweVM Enterprise Editor 8 CPU for \$12,953.52						
		Quantity: 1 for Part# 5771-PVE PowerVM Enterprise Editor 8 CPU SWMA 1 Year 9x5 for \$1,425.60						
		Quantity: 1 for Part# 5771-SWM AIX SWMA 1 Year 9x5						
		***** P.O. continued on next page *****						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272

CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States

Phone: 561/997-2900
Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

For invoice inquiries call: 1-315-428-5252

Purchase Order	Date	Revision	Page
0000085058	09/13/2008		7
Payment Terms	MANOVRDEFreight Terms: FOB-DESTINATION		
Ship Via:	Best Way		
Quote Date	Quote Number	Quote Name	
Contract Number	Expiration		
Confirmation Name	Date		

Buyer: Tatiana Roodkowsky
Phone: 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		for \$2,909.52						
		This line funds the purchase of an IBM p550 server that was shipped from Champion Computer Solutions						
		This line funds a total of \$245,265.23						
3 - 1		8192MB RDIMMs (#00CCC41MESHBJ733) - Set of 8		1	LO	1.0000	1.00	09/15/2008
		Ship To: 100 East Old Country Road hicksville NY 11801						
		The purpose of this purchase order is to ensure Champion Solutions Group is paid for equipment sent to						
		***** P.O. continued on next page *****						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272

CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200

BOCA RATON FL 33487

United States

Phone: 561/997-2900

Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

For invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 8
Payment Terms MANOVRDEF		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>National Grid's Steve Trezza in Hicksville, New York in May 2008.</p> <p>Different accounting lines were used, so the purchasing agent in accordance with National Grid's AP procedures pulled the monies into the last line.</p> <p>This line funds Champion Solutions Group quote# q052108_p550B dated May 22, 2008 prepared by Champion's Jason Pawcett and submitted to National Grid's Steve Trezza. The quote includes:</p> <p>Quantity: 8 for Part# 8204-4523 for 8192MB (2x4096MB) RDIMMs for a total of \$37,440.72 (priced at \$4,680.09)</p> <p>***** P.O. continued on next page *****</p>						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272

CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States

Phone: 561/997-2900

Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

For invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 9
Payment Terms MANOVRDEFreight Terms: FOB-DESTINATION		Ship Via: Best Way	
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
4 - 1		<p>This line funds the purchase of an IBM MES adding 64GB memory 8204-E8A S# Cd241 (KR64795A) that was shipped from Champion Solutions Group to National Grid's Hicksville, New York location.</p> <p>This line funds a total of \$37,440.72.</p> <p>8192MB RDIMMS (00CD241-MES#BHJ732)</p> <p>Ship To: 100 East Old Country Road hicksville NY 11801</p> <p>The purpose of this purchase order is to ensure Champion Solutions Group is paid for equipment sent to</p> <p>***** P.O. continued on next page *****</p>		1	LO	1.0000	1.00	09/15/2008

Do not apply sales tax to this line

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272
CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States
Phone: 561/997-2900
Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
For invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 10
Payment Terms MANOVRF		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		National Grid's Steve Trezza in Hicksville, New York in May 2008. Different accounting lines were used, so the purchasing agent in accordance with National Grid's AP procedures pulled the monies into the last line. This line funds Champion Solutions Group quote# q052108_p550A dated May 22, 2008 prepared by Champion's Jason Fawcett and submitted to National Grid's Steve Trezza. The quote includes: Quantity: 8 for Part# 8204-4523 for 8192MB (2x4096MB) RDIMMs for a total of \$37,440.72 (priced at \$4,680.09) ***** P.O. continued on next page *****						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272

CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200

BOCA RATON FL 33487

United States

Phone: 561/997-2900

Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

For invoice inquiries call: 1-315-428-5252

Purchase Order	Date	Revision	Page
0000085058	09/13/2008		11
Payment Terms MANOVRFreight Terms: FOB-DESTINATION		Ship Via: Best Way	
Quote Date	Quote Number	Quote Name	
Contract Number	Expiration		
Confirmation Name	Date		

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		This line funds the purchase of an IBM MES adding 64GB memory 8204-E8A S# Cd241 (KR64795A) that was shipped from Champion Solutions Group to National Grid's Hicksville, New York location.						
		This line funds a total of \$37,440.72.						
5 - 1		I/O Drawer Model G30 w/ (2) 4GB HBA dual port and 1 GX Dual port 12x Channel Attach Ethernet		1	LO	1.0000	1.00	09/15/2008
		Ship To: 100 East Old Country Road hicksville NY 11801						
		The purpose of this purchase order is to ensure Champion						
		***** P.O. continued on next page *****						

Do not apply sales tax to this line

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272

CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States
Phone: 561/997-2900
Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

For invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 12
Payment Terms MANOVRDFreight Terms: FOB-DESTINATION		Ship Via: Best Way	
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer: Tatiana Roodkowsky
Phone: 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>Solutions Group is paid for equipment sent to National Grid's Steve Trezza in Hicksville, New York in May 2008.</p> <p>Different accounting lines were used, so the purchasing agent in accordance with National Grid's AP procedures pulled the monies into the last line.</p> <p>This line funds Champion Solutions Group quote# q071708_171d2 dated July 31, 2008 prepared by Champion's Jason Fawcett and submitted to National Grid's Steve Trezza. The quote includes:</p> <p>Quantity: 1 for Part# 7314-G30 for one I/O Drawer Model G30 w/ (2) 4 GB HBA dual port for a total of \$9,664.02</p> <p>Quantity:</p> <p>***** P.O. continued on next page *****</p>						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
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AND ALL CORRESPONDENCE

Vendor: 0000248272

CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States
Phone: 561/997-2900
Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

For invoice inquiries call: 1-315-428-5252

Purchase Order	Date	Revision	Page
0000085058	09/13/2008		13
Payment Terms MANOVRDEFreight Terms: FOB-DESTINATION			
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
6 - 1		<p>1 for Part# 8204-5616 GX Dual-port 12x Channel Attach Ethernet for \$897.82.</p> <p>This line funds the purchase of an IBM MES 8204-E8A (S/N 171d2) P550MES_171d2 that was shipped from Champion Solutions Group to National Grid's Hicksville, New York location.</p> <p>This line funds a total of \$10,561.84.</p> <p>I/O Drawer Model G30 w/ (2) 4GB HBA dual port and 1 GX Dual port 12x Channel Attach Ethernet</p> <p>Ship To: 100 East Old Country Road hicksville NY 11801</p> <p>This</p> <p>***** P.O. continued on next page *****</p>		1	LO	586,535.5800	586,535.58	09/15/2008

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
PACKAGES, PACKING SLIPS,
AND ALL CORRESPONDENCE

Vendor: 0000248272

CHAMPION SOLUTIONS GROUP INC
791 PARK OF COMMERCE BOULEVARD SUITE 200
BOCA RATON FL 33487
United States
Phone: 561/997-2900
Fax: 561/997-4043

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

For invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 14
Payment Terms MANOVRDEFreight Terms: FOB-DESTINATION			
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>line completes the total amount funded under this purchase order.</p> <p>This line funds Champion Solutions Group quote# q071708_171d2 dated July 31, 2008 prepared by Champion's Jason Fawcett and submitted to National Grid's Steve Trezza. The quote includes:</p> <p>Quantity: 1 for Part# 7314-G30 for one I/O Drawer Model G30 w/ (2) 4 GB HBA dual port for a total of \$9,664.02</p> <p>Quantity: 1 for Part# 8204-5616 GX Dual-port 12x Channel Attach Ethernet for \$897.82.</p> <p>This</p> <p>***** P.O. continued on next page *****</p>						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
SYRACUSE NY 13202-0000
United States

PURCHASE ORDER NUMBER
MUST APPEAR ON ALL INVOICES,
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SYRACUSE NY 13202-0000

For Invoice inquiries call: 1-315-428-5252

Purchase Order 0000085058	Date 09/13/2008	Revision	Page 15
Payment Terms MANOVRDEFreight Terms: FOB-DESTINATION		Ship Via: Best Way	
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

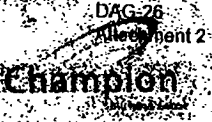
Buyer: Tatiana Roodkowsky
Phone: 508 3892000
Marked for: Robert R Blizard

Ship To:
100 East Old Country Road
hicksville NY 11801

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date	
		line funds the purchase of an IBM MES 8204-E8A (S/N 171d2) P550MES_171d2 that was shipped from Champion Solutions Group to National Grid's Hicksville, New York location. This line funds a total of \$10,561.84. << Champion Quote# >> q071708_171d2 << Champion Quote# q071708_171E2 >>							
***** End of P.O. *****							Total PO Amount	586,540.58	

Authorized Signature

Buyer: Tatiana Roodkowsky



Champion Solutions Group

RECEIVED

INVOICE
GRP011329BD

FEB 19 2009

Please remit payment in full to:

ACCOUNTS PAYABLE

Champion Solutions Group • P.O. Box 550336 • Tampa, Florida 33655-0336

Sold To: NATIO00008 Steve Trezza National Grid USA, Inc. 475 E. Old Country Road West Loading Dck Hicksville NY 11801	Ship To: Michael Loperfido National Grid USA, Inc. 7437 Henry Clay Blvd. Liverpool NY 13088
---	--

DAVE SARGEANT

Terms:	Sales Rep:	Invoice Date	Order Date	Order Number	Customer PO	Invoice Number
11	Jason Fawcett	06/30/2008	06/25/2008	00023659	0000081310	GRP011329BD

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
1.00	1.00	9117-570 UPG	NWPROCIBM 9117-570 Upgrade	12,109.44	12,109.44

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number	Qty	Order(s) Item Number	Serial Number	Order ShipDate	Shipped By	Tracking Info
00023661	1.00	9117-570 UPG NWPROCIBM 9117-570 Upgrade	00BDA2B	06/28/2008	DHL	DHL:31771676064

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
2.00	1.00	5692-A5L	NWSOFTIBM 5692-A5L AIX 5L System Software	9,731.86	9,731.86

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number	Qty	Order(s) Item Number	Serial Number	Order ShipDate	Shipped By	Tracking Info
00023661	1.00	5692-A5L NWSOFTIBM 5692-A5L AIX 5L System Software	R2CSSMJ	06/28/2008	DHL	1Z2592800325874218

TAX 78.5
10,510.4

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
3.00	1.00	5692-L0P	NWSOFTIBM 5692-L0P SPO for Linux on POWER	0.00	0.00

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number	Qty	Order(s) Item Number	Serial Number	Order ShipDate	Shipped By	Tracking Info
00023661	1.00	5692-L0P NWSOFTIBM 5692-L0P SPO for Linux on POWER	R2CSSM9	06/28/2008	DHL	

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
4.00	1.00	5765-AVE	NWSOFTIBM 5765-AVE IBM Power VM Lx86 for x86 Linux	0.00	0.00

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number	Qty	Order(s) Item Number	Serial Number	Order ShipDate	Shipped By	Tracking Info
00023661	1.00	5765-AVE NWSOFTIBM 5765-AVE IBM Power VM Lx86 for x86 Linux	R2HOSFN	06/28/2008	DHL	

PO
000085058



Champion Solutions Group

INVOICE

Please remit payment in full to:

Champion Solutions Group • P.O. Box 550336 • Tampa, Florida 33655-0336

Sold To:		Ship To:	
NATIO00008		NATIO00008 00002	
Attn: Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801		Attn: Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801	
Terms		Sales Rep	
Upon Receipt		Jason Fawcett	
		RECEIVED OCT 6 - 2008	
		ACCOUNTS PAYABLE	

Notes:

PAGE 1

Invoice Date	Master Invoice #	Customer P.O. No.	Order Date	Order No.		
6/10/2008	I0026249	SSA052208	6/2/2008	O0023410		
Qty Ordered	Qty Ship	Item No./ Serial No.	Description	Unit Price	Total	
Shipment Number: S0026583-1 / I0026249 Ship Date 6/9/2008 UPS GROUND TRACK						
1.00	1.00	8204-E8A UPG -NW	8204-E8A UPG System p 550	37,440.73	37,440.73	
Serial Nos:		00CD241-MES#BHJ732				
1.00	1.00	8204-E8A UPG -NW	8204-E8A UPG System p 550	37,440.73	37,440.73	
Serial Nos:		00CCC41-MES#BHJ733				

* Additional Freight Charges May Apply *

<p>Corporate Office Address Champion Solutions Group 791 Park of Commerce Blvd. • Suite 200 • Boca Raton, FL 33487 (800) 771-7000 • (561)997-2900 • FAX(561)997-4043 www.championsg.com FEID: 59-2347579 Thank you for choosing Champion!</p>	Subtotal	74,881.46
	Shipping & Handling	0.00
	Tax Total	6,458.52
	TOTAL	81,339.98



Champion Solutions Group

PO 0000085058

INVOICE

Please remit payment in full to:

Champion Solutions Group • P.O. Box 550336 • Tampa, Florida 33655-0336

Sold To:		Ship To:	
NATIO00008		NATIO00008 00002	
Attn: Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801		Attn: Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801	
Terms		Sales Rep	
Upon Receipt		Jason Fawcett	

RECEIVED
OCT 6 - 2008

Notes:

Invoice Date	Master Invoice #	Customer P.O. No.	Order Date	Order No.	
6/13/2008	I0026281	SSA052308	6/2/2008	00023411	
Qty Ordered	Qty Ship	Item No./Serial No.	Description	Unit Price	Total

Shipment Number	Ship Date	Ship To			
S0026811-1 / I0026281	6/11/2008	Panalpina			
1.00	1.00	8204-E8A	-NW	8204-E8A System P 550	225,431.79 225,431.79
Serial Nos:	06171D2				
1.00	1.00	5692-A6P	-NW	5692-A6P AIX System Software	50.00 50.00
Serial Nos:	R2CSNA3				
1.00	1.00	5765-AVE	-NW	5765-AVE IBM Power VM Lx86 for x86 Linux	0.00 0.00
Serial Nos:	R2H0NVE				
1.00	1.00	5765-G62	-NW	5765-G62 AIX 6 for Power V6.1	2,494.80 2,494.80
Serial Nos:	R2H0NVH				
1.00	1.00	5765-PVE	-NW	5765-PVE PowerVM Enterprise Edition	12,953.52 12,953.52
Serial Nos:	R2H0NVN				
1.00	1.00	5771-PVE	-MP	5771-PVE PowerVM Enterprise Edition SW N	1,425.60 1,425.60
Serial Nos:	R2VDJLT				
1.00	1.00	5771-SWM#	-MP	5771-SWM 1 YR SWMA for AIX	2,909.52 2,909.52
Serial Nos:	R2VDJLY				
1.00	1.00	8204-E8A	-NW	8204-E8A System P 550	225,431.79 225,431.79
Serial Nos:	06171E2				
1.00	1.00	5692-A6P	-NW	5692-A6P AIX System Software	50.00 50.00
Serial Nos:	R2CSNA4				
1.00	1.00	5765-AVE	-NW	5765-AVE IBM Power VM Lx86 for x86 Linux	0.00 0.00
Serial Nos:	R2H0NX5				
1.00	1.00	5765-G62	-NW	5765-G62 AIX 6 for Power V6.1	2,494.80 2,494.80
Serial Nos:	R2H0NWS				
1.00	1.00	5765-PVE	-NW	5765-PVE PowerVM Enterprise Edition	12,953.52 12,953.52
Serial Nos:	R2H0NWE				
1.00	1.00	5771-PVE	-MP	5771-PVE PowerVM Enterprise Edition SW N	1,425.60 1,425.60
Serial Nos:	R2YDJM4				



Champion Solutions Group

INVOICE

Please remit payment in full to:

Champion Solutions Group • P.O. Box 550336 • Tampa, Florida 33655-0336

Sold To:		Ship To	
NATIO0008	NATIO0008	00002	
Attn: Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801	Attn: Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801		
Terms		Sales Rep	
Upon Receipt		Jason Fawcett	

Notes:

PAGE 2

Invoice Date	Master Invoice #	Customer P.O. No.	Order Date	Order No.	
6/13/2008	10026281	SSA052308	6/2/2008	00023411	
Qty Ordered	Qty Ship	Item No./ Serial No.	Description	Unit Price	Total

* Additional Freight Charges May Apply *

<p>Corporate Office Address Champion Solutions Group 791 Park of Commerce Blvd. • Suite 200 • Boca Raton, FL 33487 (800) 771-7000 • (561)997-2900 • FAX(561)997-4043 www.champlonsg.com FEID : 59-2347579 Thank you for choosing Champion!</p>	Subtotal	487,620.94
	Shipping & Handling	0.00
	Tax Total	42,057.32
	TOTAL	529,678.26



Champion Solutions Group

PO 0000085058

INVOICE

Please remit payment in full to:

Champion Solutions Group • P.O. Box 550336 • Tampa, Florida 33655-0336

Sold To:		Ship To:	
NATIO00008		NATIO00008 00002	
Attn: Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801		Attn: Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801	
Terms		Sales Rep	
Upon Receipt		Jason Fawcett	

RECEIVED
OCT 6 - 2008

Notes:

PAGE 1

Invoice Date	Master Invoice #	Customer P.O. No.	Order Date	Order No.		
6/16/2008	10026301	SSA052308	6/2/2008	00023411		
Qty Ordered	Qty Ship	Item No / Serial No.	Description	Unit Price	Total	
Shipment Number: S0026615-1 / 10026301 Ship Date 6/13/2008 UPS GROUND TRACK						
1.00	1.00	5692-A8P -NW	5692-A8P AIX System Software	0.00	0.00	
Serial Nos:	R2CSOOO					
1.00	1.00	5692-L0P -NW	5692-L0P SPO for Linux on POWER	0.00	0.00	
Serial Nos:	R2CSOPa					
1.00	1.00	5692-A8P -NW	5692-A8P AIX System Software	0.00	0.00	
Serial Nos:	R2CSOP0					
1.00	1.00	5692-L0P -NW	5692-L0P SPO for Linux on POWER	0.00	0.00	
Serial Nos:	R2CSOO7					
1.00	1.00	5771-SWM# -MP	5771-SWM 1 YR SWMA for AIX	2,909.52	2,909.52	
Serial Nos:	R2VDJLP					

* Additional Freight Charges May Apply *

<p>Corporate Office Address Champion Solutions Group 791 Park of Commerce Blvd. • Suite 200 • Boca Raton, FL 33487 (800) 771-7000 • (561)997-2900 • FAX(561)997-4043 www.championsg.com FEID : 59-2347579 Thank you for choosing Champion!</p>	Subtotal	2,909.52
	Shipping & Handling	0.00
	Tax Total	250.94
	TOTAL	3,160.46



Champion Solutions Group

INVOICE I0026465R

Please remit payment in full to:

Champion Solutions Group • P.O. Box 550336 • Tampa, Florida 33655-0336

Sold To: NATIO00008 Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville NY 11801				Ship To: Michael Loperfido National Grid USA, Inc. 7437 Henry Clay Blvd. Liverpool NY 13088		
Terms:	Sales Rep:	Invoice Date	Order Date	Order Number	Customer PO	Invoice Number
11	Jason Fawcett	06/30/2008	06/25/2008	O0023659	0000081310	I0026465R

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
1.00	1.00	9117-570 UPG	NWPROCIBM 9117-570 Upgrade	12,109.44	12,109.44

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
O0023661	1.00	9117-570 UPG NWPROCIBM 9117-570 Upgrade	00EDA2E	06/28/2008	DHL	DHL:31771676064

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
2.00	1.00	5692-A5L	NWSOFTIBM 5692-A5L AIX 5L System Software	0.00	0.00

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
O0023661	1.00	5692-A5L NWSOFTIBM 5692-A5L AIX 5L System Software	R2CSSMJ	06/28/2008	DHL	1Z2592800325874218

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
3.00	1.00	5692-L0P	NWSOFTIBM 5692-L0P SPO for Linux on POWER	0.00	0.00

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
O0023661	1.00	5692-L0P NWSOFTIBM 5692-L0P SPO for Linux on POWER	R2CSSM9	06/28/2008	DHL	

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
4.00	1.00	5765-AVE	NWSOFTIBM 5765-AVE IBM Power VM Lx86 for x86 Linux	0.00	0.00

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
O0023661	1.00	5765-AVE NWSOFTIBM 5765-AVE IBM Power VM Lx86 for x86 Linux	R2H0SFN	06/28/2008	DHL	



Champion Solutions Group

INVOICE 10026465R

Please remit payment in full to:

Champion Solutions Group • P.O. Box 550336 • Tampa, Florida 33655-0336

Sold To: NATIO00008 Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville NY 11801	Ship To: Michael Loperfido National Grid USA, Inc. 7437 Henry Clay Blvd. Liverpool NY 13088
--	--

Terms:	Sales Rep:	Invoice Date	Order Date	Order Number	Customer PO	Invoice Number
11	Jason Fawcett	06/30/2008	06/25/2008	00023659	0000081310	10026465R

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
5.00	1.00	5765-G03	NWSOFTIBM 5765-G03 IBM AIX 5L for Power	5,843.25	5,843.25

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
00023661	1.00	5765-G03 NWSOFTIBM 5765-G03 IBM AIX 5L for Power	R2H0SF1	06/28/2008	DHL	

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
6.00	1.00	5765-G31	NWSOFTIBM 5765-G31 IBM Partition Load Manager	0.00	0.00

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
00023661	1.00	5765-G31 NWSOFTIBM 5765-G31 IBM Partition Load Manager	R2H0SFA	06/28/2008	DHL	

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
7.00	1.00	5765-PVS	NWSOFTIBM 5765-PVS PowerVM Standard Edition	6,248.70	6,248.70

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
00023661	1.00	5765-PVS NWSOFTIBM 5765-PVS PowerVM Standard Edition	R2H0SEY	06/28/2008	DHL	

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
8.00	1.00	5771-PLM	MPMNTNIBM 5771-PLM SWMA for Partition Load Manager 1YR	0.00	0.00

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
00023661	1.00	5771-PLM MPMNTNIBM 5771-PLM SWMA for Partition Load Manager 1YR	R2VDL7T	06/28/2008	DHL	



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I0026465R

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Sold To: NATIO00008 Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville NY 11801				Ship To: Michael Loperfido National Grid USA, Inc. 7437 Henry Clay Blvd. Liverpool NY 13088			
Terms:	Sales Rep:	Invoice Date	Order Date	Order Number	Customer PO	Invoice Number	
11	Jason Fawcett	06/30/2008	06/25/2008	00023659	0000081310	I0026465R	

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
9.00	1.00	5771-PVS	MPMNTNIBM 5771-PVS PowerVM Standard Edition SW Maintenance: 1 Yr	663.03	663.03

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
00023661	1.00	5771-PVS MPMNTNIBM	R2VDL7I	06/28/2008	DHL	
5771-PVS PowerVM Standard Edition SW Maintenance: 1 Yr						

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
10.00	1.00	5771-SWM#	MPMNTNIBM 5771-SWM 1 YR SWMA for AIX	4,331.16	4,331.16

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
00023661	1.00	5771-SWM# MPMNTNIBM	R2VDL7N	06/28/2008	DHL	
5771-SWM 1 YR SWMA for AIX						

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
11.00	1.00	9117-570 UPG	NWPROCIBM 9117-570 Upgrade	5,933.03	5,933.03

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
00023659	1.00	9117-570 UPG NWPROCIBM	00EDA2B-MES#B	06/28/2008	UPS	1Z5533990300417466
9117-570 Upgrade						

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
12.00	1.00	5692-L0P	NWSOFTIBM 5692-L0P SPO for Linux on POWER	0.00	0.00

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number Contract Number	Qty	Order(s) Item Number Contract(s) Type/Model	Serial Number	Order ShipDate Contract StartDate	Shipped By	Tracking Info
00023659	1.00	5692-L0P NWSOFTIBM	R2CSSLS	06/28/2008	UPS	1Z2592800325874610
5692-L0P SPO for Linux on POWER						



Champion Solutions Group

INVOICE I0026465R

Please remit payment in full to:

Champion Solutions Group • P.O. Box 550336 • Tampa, Florida 33655-0336

Sold To: NATIO00008 Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville NY 11801	Ship To: Michael Loperfido National Grid USA, Inc. 7437 Henry Clay Blvd. Liverpool NY 13088
--	--

Terms:	Sales Rep:	Invoice Date	Order Date	Order Number	Customer PO	Invoice Number
.11	Jason Fawcett	06/30/2008	06/25/2008	O0023659	0000081310	I0026465R

Line#	QtyOrd	Item Number	Item Description	UnitPrice	ExtPrice
13.00	1.00	5765-AVE	NWSOFTIBM 5765-AVE IBM Power VM Lx86 for x86 Linux	0.00	0.00

ADDITIONAL DETAILS OF THE GROUPED LINE ITEM ABOVE

Order Number	Qty	Order(s) Item Number	Serial Number	Order ShipDate	Shipped By	Tracking Info
Contract Number		Contract(s) Type/Model		Contract StartDate		
O0023659	1.00	5765-AVE NWSOFTIBM	R2H0SDE	06/28/2008	UPS	
		5765-AVE IBM Power VM Lx86 for x86 Linux				

* Additional Freight Charges May Apply *

Corporate Office Address Champion Solutions Group 791 Park of Commerce Blvd. * Boca Raton, FL 33487 (800) 771-7000 * (561) 997-2900 * FAX(561) 997-4043 Thank you for choosing Champion! www.championsg.com	<table> <tr> <td>Subtotal</td> <td>35,128.61</td> </tr> <tr> <td>Shipping & Handling</td> <td>0.00</td> </tr> <tr> <td>Tax Total</td> <td>3,588.85</td> </tr> <tr> <td>TOTAL</td> <td>38,717.46</td> </tr> </table>	Subtotal	35,128.61	Shipping & Handling	0.00	Tax Total	3,588.85	TOTAL	38,717.46
Subtotal	35,128.61								
Shipping & Handling	0.00								
Tax Total	3,588.85								
TOTAL	38,717.46								



Champion Solutions Group

PO 0000085058

INVOICE

Please remit payment in full to:

Champion Solutions Group • P.O. Box 550336 • Tampa, Florida 33655-0336

Sold To:		Ship To:	
NATIG00008		NATIO00008	00002
Attn: Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801		Attn: Pat Byrne National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801	
Terms		Sales Rep	
Upon Receipt		Jason Fawcett	

RECEIVED
OCT 6 - 2008

ACCOUNTS PAYABLE

Notes:

PAGE 1

Invoice Date	Master Invoice #	Customer P.O. No.	Order Date	Order No.		
8/11/2008	I0026858	SSA073108	8/1/2008	00023922		
Qty Ordered	Qty Ship	Item No / Serial No.	Description	Unit Price	Total	
Shipment Number: S0027163-1 / I0026858 Ship Date 8/8/2008 UPS GROUND TRACK						
1.00	1.00	7314-G30 -NW	7314-G30 IBM PCI-X I/O Drawer	9,664.02	9,664.02	
		Serial Nos: 0612B3A				
1.00	1.00	8204-E8A UPG -NW	8204-E8A UPG System p 550	897.82	897.82	
		Serial Nos: 00171D2-MES#BHN820				

* Additional Freight Charges May Apply *

<p>Corporate Office Address Champion Solutions Group 791 Park of Commerce Blvd. • Suite 200 • Boca Raton, FL 33487 (800) 771-7000 • (561)997-2900 • FAX(561)997-4043 www.championsg.com FEID : 59-2347579 Thank you for choosing Champion!</p>	Subtotal	10,561.84
	Shipping & Handling	0.00
	Tax Total	910.96
	TOTAL	11,472.80

DAG-26
Attachment 2

Champion Solutions Group ^{PO} INVOICE ⁰⁰⁰⁰⁰⁸⁵⁰⁵⁸



Please remit payment in full to:

Champion Solutions Group • P.O. Box 550336 • Tampa, Florida 33655-0336

Sold To:		Ship To:	
NATIO00008		NATIO00008 00002	
Attn: Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Landing Dock Hicksville, NY 11801		Attn: Pat Byrne National Grid USA, Inc. 175 E. Old Country Road West Landing Dock Hicksville, NY 11801	
Terms		Sales Rep	
Upon Receipt		Jason Fawcett	

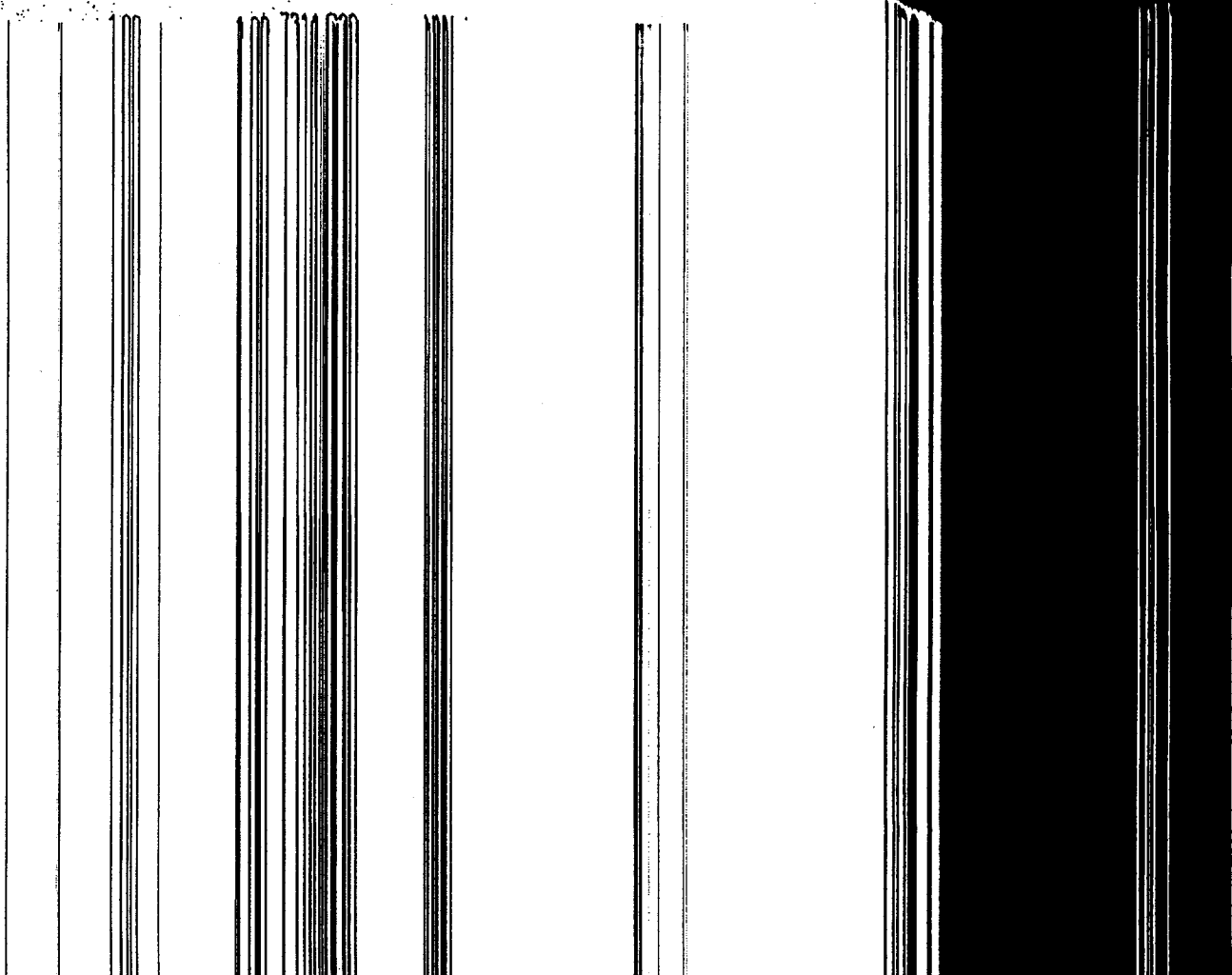
RECEIVED

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ACCOUNTS PAYA

PAGE 1

Notes:		Customer P.O. No.		Order Date		Order No.	
Invoice Date	Master Invoice #	SSA073108A	8/1/2008			00023923	
8/11/2008	I0026859	Item No.	Description			Unit Price	
City Ordered	City Ship	Serial No.					
Shipment Number: S0027164-1		10026859	Ship Date	8/8/2008			





Champion Solutions Group

INVOICE

PO
0000085058

Please remit payment in full to:

Champion Solutions Group • P.O. Box 550336 • Tampa, Florida 33655-0336

Sold To:		Ship To:	
NATIO00008		NATIO00008 00002	
Attn: Steve Trezza National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801		Attn: Pat Byrne National Grid USA, Inc. 175 E. Old Country Road West Loading Dock Hicksville, NY 11801	
Terms		Sales Rep	
Upon Receipt		Jason Fawcett	

RECEIVED
OCT 6 - 2008
ACCOUNTS PAYABLE

Notes:

PAGE 1

Invoice Date	Master Invoice #	Customer P.O. No.	Order Date	Order No.	
8/11/2008	I0026859	SSA073108A	8/1/2008	00023923	
Qty Ordered	Qty Ship	Item No / Serial No.	Description	Unit Price	Total
Shipment Number: S0027164-1 / I0026859 Ship Date 8/8/2008 UPS GROUND TRACK					
1.00	1.00	7314-G30 -NW	7314-G30 IBM PCI-X I/O Drawer	9,664.02	9,664.02
Serial Nos: 0812B2A					
1.00	1.00	8204-E8A UPG -NW	8204-E8A UPG System p 550	897.82	897.82
Serial Nos: 00171E2-MES#BHN623					

* Additional Freight Charges May Apply *

<p>Corporate Office Address Champion Solutions Group 791 Park of Commerce Blvd. • Suite 200 • Boca Raton, FL 33487 (800) 771-7000 • (561)997-2900 • FAX(561)997-4043 www.championsg.com FEID : 59-2347579 Thank you for choosing Champion!</p>	Subtotal	10,561.84
	Shipping & Handling	0.00
	Tax Total	910.96
	TOTAL	11,472.80

Date of Request: April 5, 2010
Due Date: April 15, 2010

Request No. DAG-27
NMPC Req. No. NM 419 DPS-282

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid
Docket 10-E-0050 Niagara Mohawk Power Corporation
Rate Case

Request for Information

FROM: Denise Gerbsch

TO: Revenue Requirement Panel

Request: Software Expense – Exp Type #350

As a reference point, see Exhibit __ (RRP-10), Book 15, workpapers #155-175

1. Please provide a copy of the contract, purchase order and invoices associated with the following vendors and charges:

- (a) Computer Associates International Inc (charge of \$726,022)
- (b) GE Energy Network Reliability Service (charges of \$214,255 and \$77,705)
- (c) Logica CMG (charges of \$18,756 and \$341,889)
- (d) Microsoft Leasing GP (charges of \$60,361 and \$3,391,040)
- (e) Oracle USA Inc (charges of \$325,164 and \$1,165,738)

Response:

Please see the following attachments:

Attachment 1 DAG_27_All Pos.pdf
Attachment 2 DAG_27_All Invoices.pdf

Please note that the invoices presented are for the total cost billed to National Grid from each of these vendors. Attachment 4 shows the amount of the bill which was charged to Niagara Mohawk Power Company (Electric).

Attachment 3 DAG_27_All Agreements_Contracts.pdf
Attachment 4 DAG-27.xls

Name of Respondent:

Donald Albers, Director, Electric Accounting

Date of Reply:

April 15, 2010

Niagara Mohawk Power Corporation (Electric) d/b/a National Grid
 Software Expense
 Expense Type #350

Business Unit	Expense Type	Activity	Vendor	Invoice No	Purchase Order	Invoice Amount	Tax Adjustment	Total Payables	Allocation	Co. 36 Allocation
Computer Associates International Inc										
00099	350	AG0855	COMPUTER ASSOCIATES INTERNATIONAL INC	90091734	0000090832	249,013.44	-	249,013.44	44.02%	109,605.76
00099	350	AG0855	COMPUTER ASSOCIATES INTERNATIONAL INC	90091735	0000090832	1,400,436.00	-	1,400,436.00	44.02%	616,415.91
						1,649,449.44		1,649,449.44	Total per allocation	726,021.67
									Total per RRP-10	726,021.67
									Variance	(0.00)
GE Energy Network Reliability Services										
00099	350	AG0847	GE ENERGY NETWORK RELIABILITY SERVICES	402346	0000096638	484,608.10	-	484,608.10	44.21%	214,254.93
00099	350	AG0856	GE ENERGY NETWORK RELIABILITY SERVICES	PNDT30288	0000084285	127,500.00	10,200.00	137,700.00	56.43%	77,705.49
						612,108.10	10,200.00	622,308.10	Total per allocation	291,960.42
									Total per RRP-10	291,960.42
									Variance	0.00
Logica CMG										
00099	350	AG0851	LOGICA CMG	1052041	0000073984	36,000.00	-	36,000.00	52.10%	18,756.36
00099	350	AG0855	LOGICA CMG	1051676	0000079207	300,000.00	24,000.00	324,000.00	44.55%	144,351.72
00099	350	AG0855	LOGICA CMG	1051905	0000073984	10,090.00	807.20	10,897.20	44.55%	4,855.03
00099	350	AG0855	LOGICA CMG	1051906	0000073984	34,910.00	-	34,910.00	44.55%	15,553.45
00099	350	AG0855	LOGICA CMG	1052402	0000079207	336,000.00	8,933.33	343,933.33	44.21%	152,059.80
00099	350	AG0855	LOGICA CMG	1052138	0000094820	53,040.00	4,243.20	57,283.20	43.76%	25,068.85
						769,040.00	37,983.73	807,023.73	Total per allocation	360,645.21
									Total per RRP-10	360,645.21
									Variance	0.00
Microsoft Leasing GP										
00099	350	AG0855	MICROSOFT LEASING GP	9620491967	0000080591	137,928.00	-	137,928.00	43.76%	60,381.43
00099	350	AG0885	MICROSOFT LEASING GP	9656999179	0000080592	28,788.70	-	28,788.70	44.02%	12,671.63
00099	350	AG0885	MICROSOFT LEASING GP	9657152582	0000080592	105,574.81	-	105,574.81	44.02%	46,469.81
00099	350	AG0885	MICROSOFT LEASING GP	9658161773	0000080592	28,788.70	-	28,788.70	43.76%	12,598.80
00099	350	AG0885	MICROSOFT LEASING GP	9658162331	0000080592	192,182.64	6,443.53	198,626.17	43.76%	86,924.77
00099	350	AG0885	MICROSOFT LEASING GP	9658162332	0000080592	7,108,811.68	277,478.82	7,386,090.50	43.76%	3,232,374.79
						7,601,874.53	283,922.35	7,885,796.88	Total per allocation	3,451,401.23
									Total per RRP-10	3,451,401.23
									Variance	(0.00)

** NOTE: Microsoft Leasing GP Invoice 9658162332 was reclassified from expense type 350 to a prepaid account in June 2009

Business Unit	Expense Type	Activity	Vendor	Invoice No	Purchase Order	Invoice Amount	Tax Adjustment	Total Payables	Allocation	Co. 36 Allocation
Oracle USA Inc										
00099	350	AG0851	ORACLE USA INC	2360088	0000095143	596,646.00	-	596,646.00	44.67%	266,527.60
00099	350	AG0851	ORACLE USA INC	2360089	0000095143	131,262.12	-	131,262.12	44.67%	58,636.40
						727,908.12	-	727,908.12		325,164.00
00099	350	AG0855	ORACLE USA INC	40923136	0000084946	14,799.03	-	14,799.03	44.02%	6,513.94
00099	350	AG0855	ORACLE USA INC	40923362	0000084946	695,250.01	-	695,250.01	44.02%	306,021.24
00099	350	AG0855	ORACLE USA INC	40932217	0000084946	130,985.81	10,477.26	141,443.07	44.02%	62,257.58
00099	350	AG0855	ORACLE USA INC	40932218	0000084946	8,020.40	-	8,020.40	44.02%	3,530.26
00099	350	AG0855	ORACLE USA INC	40932247	0000084946	198,309.78	-	198,309.78	44.02%	87,288.03
00099	350	AG0855	ORACLE USA INC	41017848	0000097756	1,411,599.89	(104,562.97)	1,307,036.92	43.76%	571,998.57
00099	350	AG0855	ORACLE USA INC	41017851	0000097756	240,626.38	(5,866.52)	234,659.86	43.76%	102,694.19
00099	350	AG0855	ORACLE USA INC	41018440	0000097756	20,781.56	(1,537.89)	19,223.67	43.76%	8,412.85
00099	350	AG0855	ORACLE USA INC	41019215	0000097756	39,887.36	(972.38)	38,894.98	43.76%	17,021.61
						2,760,100.22	(102,462.50)	2,657,637.72		
								3,385,545.84	Total per allocation	1,490,902.29
									Total per RRP-10	1,490,902.29
									Variance	(0.00)

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000
 United States

**PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL INVOICES,
 PACKAGES, PACKING SLIPS,
 AND ALL CORRESPONDENCE**

Vendor: 0000010548
GE ENERGY NETWORK RELIABILITY SERVICES
 2000 SOUTH COLORADO BLVD SUITE 2-1100
 DENVER CO 80222
 United States
 Phone: 303/268-6230

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000
 For invoice inquiries call: 1-315-428-5252

Purchase Order 0000084285	Date 08/29/2008	Revision	Page 1
Payment Terms: MANOVRDEFreight Terms: FOB-DESTINATION		Ship Via: Best Way	
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer: Tatiana Roodkowsky
Phone: 508 3892000
Marked for: Kenneth J Boduch

Ship To: IS PLANNING / DEVEL
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
1 - 1		GE Maps TERM License, Maintenance - 3 year agreement with annual payments		1	LO	382,500.0000	382,500.00	08/31/2011
		Sales Tax applicable						
		This purchase order funds a multi-site license term license for use by National Grid companies for the cost of \$127,500 per year for a three year commitment. This license permits National Grid to use the software for the benefit of LIPA. This purchase order funds tax under a taxable National Grid system (the software is used in Hicksville, New York; Westborough Massachusetts). There are 3 payments authorized under this purchase order (plus applicable tax): Payment 1 - \$127,500 ***** P.O. continued on next page *****						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000
 United States

PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL INVOICES,
 PACKAGES, PACKING SLIPS,
 AND ALL CORRESPONDENCE

Vendor: 0000010548

GE ENERGY NETWORK RELIABILITY SERVICES
 2000 SOUTH COLORADO BLVD SUITE 2-1100
 DENVER CO 80222
 United States
 Phone: 303/268-6230

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
 ACCOUNTS PAYABLE
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000
 For invoice inquiries call: 1-315-428-5252

Purchase Order 0000084285	Date 08/29/2008	Revision	Page 2
Payment Terms MANOVRDEFreight Terms: FOB-DESTINATION			
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
 Phone 508 3892000
 Marked for: Kenneth J Boduch

Ship To: IS PLANNING / DEVEL
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		- Payable immediately after invoicing						
		Payment 2 - \$127,500 - Payable June 1, 2009						
		Payment 3 - \$127,500 - Payable June 1, 2010						
		<p>GE did not offer discounts beyond its standard pricing. In a quote dated August 20, 2008 sent by GE's Devin T. Van Zandt, Software Products Manager, GE's standard pricing is \$142,500 for a multi-site license that would include LIPA related support. The same quote noted that GE's standard pricing for three years is \$127,500 or \$382,500. Therefore National Grid's IS team elected to commit to a three year term license for a total cost of \$382,500 payable June 1 of each year.</p> <p style="text-align: center;">***** P.O. continued on next page *****</p>						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000
 United States

PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL INVOICES,
 PACKAGES, PACKING SLIPS,
 AND ALL CORRESPONDENCE

Vendor: 0000010548

GE ENERGY NETWORK RELIABILITY SERVICES
 2000 SOUTH COLORADO BLVD SUITE 2-1100
 DENVER CO 80222
 United States
 Phone: 303/268-6230

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
300 ERIE BLVD WEST
SYRACUSE NY 13202-0000

For Invoice inquiries call: 1-315-428-5252

Purchase Order	Date	Revision	Page
0000084285	08/29/2008		3
Payment Terms		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer: Tatiana Roodkowsky
 Phone: 508 3892000
 Marked for: Kenneth J Boduch

Ship To: IS PLANNING / DEVEL
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>Since National Grid's IS team has utilized temporary license keys, the first payment is payable immediately.</p> <p>GE Energy signed National Grid's Level 1 Security Baseline Requirements as amended and accepted by National Grid's security chief Mr. Howard Allen. These Level 1 Security Baseline Requirements as signed by GE's Devin T. Van Zandt and dated August 29, 2008 are incorporated by reference herein.</p> <p>Also incorporated by reference herein is GE Energy's Software Agreement# PSEC 08-0020L and signed by National Grid's Nick Scafidi.</p> <p align="center">***** End of P.O. *****</p>						
Total PO Amount							382,500.00	

Authorized Signature

 Buyer: Tatiana Roodkowsky



GE Energy

Sold by General Electric International, Inc.

SEND PAYMENT SHOWING INVOICE NO. & INVOICE DATE TO:
GENERAL ELECTRIC INTERNATIONAL, INC.
P.O. BOX 643449
PITTSBURGH PA 152643449

NET 30 DAYS

CUSTOMER ORDER NUMBER	GE REFERENCE NO.	INVOICE NUMBER	INVOICE DATE	PAGE
P.O. NO. 0000084285	7BUS0122	PNDT30288	092308	01

BILLED TO
 NATIONAL GRID USA SVCS
 ACCOUNTS PAYABLE
 300 ERIE BLVD. WEST

SHIPPED TO
 NATIONAL GRID USA SVCS
 300 ERIE BLVD WEST

SYRACUSE NY 13202000

SYRACUSE NY 13202

DATE SHIPPED	SHIPPED FROM	SHIPPED VIA	TRANSPORTATION TERMS

MAPS LICENSE - NATIONAL GRID USA
 SOFTWARE AGREEMENT NO. PSEC 08-0020L.
 FIRST-YEAR LICENSE FEE FOR THREE-YEAR
 MAPS LICENSE

TOTAL AMOUNT DUE:

127500.00

TOTAL AMOUNT BILLED

\$127500.00

RECEIVED
 SEP 29 2008
 ACCOUNTS PAYABLE

Sale of any service (including any goods) covered by this invoice is conditioned upon the terms contained in the original quotation or acknowledgment of order, if any, and otherwise upon the terms contained herein, including those included with the OHSU M1 3000-E. Any additional terms or conditions shall be binding upon Seller unless specifically otherwise stated in writing by Seller's authorized representative. Note that no implied warranty of merchantability or fitness for purpose applies and that the service described herein is provided on an "as is" basis. Buyer shall be responsible for obtaining all applicable provisions of the Full License Agreement, etc. as amended, please refer to your order. Seller certifies that all goods described herein were produced in compliance with all applicable provisions of the Full License Agreement, etc. as amended.

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000
 United States

PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL INVOICES,
 PACKAGES, PACKING SLIPS,
 AND ALL CORRESPONDENCE

Purchase Order 0000079207	Date 09/25/2008	Revision	Page 1
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Vendor: 000000929
 LOGICA CMG

10375 RICHMOND AVENUE SUITE 1000
 HOUSTON TX 77042
 United States
Phone: 713/954-7000
Fax: 713/785-0880

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
ACCOUNTS PAYABLE
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000
 For Invoice inquiries call: 1-315-428-5252

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Kenneth J Boduch

Ship To: INFORMATION TECH
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		****INTERNAL ONLY****						
		This purchase order was originally created to fund the Logica Software Maintenance Agreement.						
		The JAR, DOA, Executed Agreements are all appended within PeopleSoft to this purchase order.						
1 - 1		Logica Software Maintenance Renewal for 2008 to 2010		1	LO	635,000.0000	635,000.00	09/25/2008
		*INTERNAL						
		***** P.O. continued on next page *****						
		Do not apply sales tax to this line						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000
 United States

PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL INVOICES,
 PACKAGES, PACKING SLIPS,
 AND ALL CORRESPONDENCE

Vendor: 0000000929
 LOGICA CMG
 10375 RICHMOND AVENUE SUITE 1000
 HOUSTON TX 77042
 United States
Phone: 713/954-7000
Fax: 713/785-0880

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
 ACCOUNTS PAYABLE
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000
 For invoice inquiries call: 1-315-428-5252

Purchase Order 0000079207	Date 09/25/2008	Revision	Page 2
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Kenneth J Boduch

Ship To: INFORMATION TECH
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		<p>ONLY*</p> <p>*****</p> <p>This purchase order funds the agreement reached between Logica (formerly Worksuite/Severn Trent Systems) and National Grid for funding software maintenance for three years as follows (the fully executed agreement is attached to this PeopleSoft purchase order:</p> <p>Year One - Annual Fee - running from 7/1/08 - 6/30/09 \$300,000</p> <p>Year Two - Annual Fee - running from 7/1/09 - 6/30/10 \$335,000</p> <p>***** P.O. continued on next page *****</p>						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000
 United States

PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL INVOICES,
 PACKAGES, PACKING SLIPS,
 AND ALL CORRESPONDENCE

Vendor: 0000000929

LOGICA CMG
 10375 RICHMOND AVENUE SUITE 1000
 HOUSTON TX 77042
 United States

Phone: 713/954-7000
Fax: 713/785-0880

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
 ACCOUNTS PAYABLE
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000

For Invoice inquiries call: 1-315-428-5252

Purchase Order	Date	Revision	Page
0000079207	09/25/2008		3
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Kenneth J Boduch

Ship To: INFORMATION TECH
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date
		Year Three - Annual Fee - running from 7/1/10 - 3/31/11 \$258,750* (Optional Renewal) *Under the terms of the amendment National Grid must notify Logica sixty (60) days in advance of the expiration if National Grid wishes to exercise its option to extend the maintenance for an additional nine month period. Logica agreed to National Grid's Level 2 Security Compliance document which is appended to this PeopleSoft purchase order. There was some confusion with the purchase order. Originally a "blank" purchase order was created to generate ***** P.O. continued on next page *****						

Purchase Order

Dispatch via Print

National Grid USA Service Company, Inc.

300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000
 United States

PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL INVOICES,
 PACKAGES, PACKING SLIPS,
 AND ALL CORRESPONDENCE

Vendor: 000000929

LOGICA CMG
 10375 RICHMOND AVENUE SUITE 1000

HOUSTON TX 77042

United States

Phone: 713/954-7000

Fax: 713/785-0880

SUBMIT ALL INVOICES TO:
National Grid USA Service Co.
 ACCOUNTS PAYABLE
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000

For invoice inquiries call: 1-315-428-5252

Purchase Order 0000079207	Date 09/25/2008	Revision	Page 4
Payment Terms Net 30		Freight Terms: FOB-DESTINATION	
Ship Via: Best Way			
Quote Date	Quote Number	Quote Name	
Contract Number		Expiration	
Confirmation Name		Date	

Buyer Tatiana Roodkowsky
Phone 508 3892000
Marked for: Kenneth J Boduch

Ship To: INFORMATION TECH
 300 ERIE BLVD WEST
 SYRACUSE NY 13202-0000

Line-Schd	Item ID#	Item Description	Mfg Item ID/Mfg Name	Quantity	UOM	Unit Price	Extended Amt	Due Date	
		a purchase order number, which is this purchase order. Subsequently in July a requisition was created by Ken Boduch and without checking the file, a new purchase order was created, PO# 0000081291. This caused confusion with the processing of the invoice. Therefore Purchase Order# 0000081291 was cancelled and the requisition was correctly appended to this purchase order, Purchase Order# 0000079207.							
***** End of P.O. *****							Total PO Amount	635,000.00	



10375 Richmond Ave., Suite 1000
Houston, TX 77042

telephone 713.954.7000
facsimile 713.785.0880

To: #300280
NATIONAL GRID USA SERVICE CO. INC.
Attn: Accounts Payable Inc.
300 Erie Blvd. West
Syracuse, NY 13505

PURCHASE ORDER NO.	JOB NO.	TERMS	INVOICE DATE	INVOICE NO.
0000079207	ECM02210	Net 30 Days	05/30/08	1051676

AMENDMENT #2 TO WORK MANAGEMENT SOFTWARE MAINTENANCE AGREEMENT

Year One Annual Fee July 1, 2008 - June 30, 2009

\$300,000.00

RECEIVED
SEP 29 2008
ACCOUNTS PAYABLE

TOTAL DUE: \$300,000.00

SEND REMITTANCE DIRECTLY:

Logica North America Inc.
Dept. 2103
P.O. Box 122103
Dallas, TX 75312-2103

OR WIRE TRANSFER TO:

HSBC Bank USA, N.A.
ABA #021001088
Account #000168321
Account Name: Logica North America Inc.
Bank Address:
452 Fifth Avenue
New York, NY 10018

Past due invoices will be subject to a late fee charge of 1.5% of the outstanding balance per month



10375 Richmond Ave., Suite 1000
Houston, TX 77042

telephone 713.954.7000

facsimile 713.785.0880

To: #300280
NATIONAL GRID USA SERVICE CO. INC.
Attn: Accounts Payable Inc.
300 Erie Blvd. West
Syracuse, NY 13505

PURCHASE ORDER NO.	JOB NO.	TERMS	INVOICE DATE	INVOICE NO.
0000079207	ECM02210	Net 30 Days	05/30/09	1052402

AMENDMENT #2 TO WORK MANAGEMENT SOFTWARE MAINTENANCE AGREEMENT

Year Two Annual Fee July 1, 2009 - June 30, 2010

\$335,000.00

TOTAL DUE: \$335,000.00

SEND REMITTANCE DIRECTLY:

Logica North America Inc.
Dept. 2103
P.O. Box 122103
Dallas, TX 75312-2103

OR WIRE TRANSFER TO:

HSBC Bank USA, N.A.
ABA #021001088
Account #000158321
Account Name: Logica North America Inc.
Bank Address:
462 Fifth Avenue
New York, NY 10018

Past due invoices will be subject to a late fee charge of 1.5% of the outstanding balance per month.

RECEIVED

JUN 18 2009

ACCOUNTS PAYABLE

REMIT TO

Microsoft Licensing, GP
C/O Bank of America
Rr:026009593/Acct:3751205782 (wire)
Microsoft Licensing, GP
Rr:11000012/acct:3751205782 (ACH)
1401 Elm St, 5th Fl/ Dept 842467
DALLAS TX 75202
United States
Phone:
Telex:
Fax:

Bill to PO Number: 0000080592
Purchase Order Date: 27-JUN-2008

Page No:

Document No: 9656999179
Document Date: 27-JUN-2008
Payment Due Date: 27-JUL-2008

Terms: Net payment due 30 days from invoice date

BILL TO

National Grid USA Service Company, Inc Attn:
Kenneth Boduch
Customer No: 0005121241
Contact: Boduch
300 Erie Blvd. West
Syracuse NY 13202
United States
Customer VAT#:
Phone: 315-428-6130
Fax: 3154608032

INDIRECT RESELLER

Contact:

Phone:
Fax:

END CUSTOMER

National Grid USA Service Co. Inc.
Contact: Douville, M
Phone: 508-389-2253
Fax: 508-389-3606

Select Program Version: E6
Select Enrollment / Master No:
5201483 / 71E60623

SHIP TO

National Grid USA Service Company, Inc Attn:
Kenneth Boduch
Contact:
300 Erie Blvd. West
Syracuse NY 13202
United States
Phone: 315-428-6130
Fax: 3154608032

Line No. End Customer PO No	Usage Country	Microsoft Part No. Description	Offering Level	Pool	Period	Reason Code & Description	Billing Option	Qty Ordered	Unit Price	Extended Amount
000001	United States	W06-00340 Core CAL Listed Languages SA MVL User CAL	CUS-A	Enterprise Products	Jun2008-May2009		AE	885.00	30.12	26,656.20

We hereby certify that the information on this invoice is true and correct.

Microsoft Licensing, GP

Total Sale	USD	26,656.20
Tax Amount	USD	2,132.50
Total Amount	USD	28,788.70

When invoices are reprinted, remittance information may change to reflect current invoicing operations.

RECEIVED
DEC 17 2008
ACCOUNTS PAYABLE

Microsoft
Licensing, GP

Invoice

Microsoft Licensing, GP
C/O Bank of America
Rt: 026009593 / Acct: 3751205782 (wire)
Rt: 11000012 / acct: 3751205782 (ACH)
1950 N Stearns Ferry Ste 5010 LB #842457
DALLASTX75207
United States
Phone:
Telex:
Fax:

Bill to PO Number: 000080592
Purchase Order Date: 27-JUN-2008

Page No: 1
Document No: 9658161773
Document Date: 01-JUN-2009
Payment Due Date: 01-JUL-2009

Terms: Net payment due 30 days from invoice date

BILL TO
National Grid USA Service Company, Inc
Attn: Kenneth Boduch
Customer No: 0005121241
Contact:
300 Erie Blvd. West
Syracuse, NY 13202
United States
Customer VAT#:
Phone: 315-428-6130
Fax: 3154608032

INDIRECT RESELLER
Contact:
Phone:
Fax:

END CUSTOMER
National Grid USA Service Co. Inc:
Public Customer Number: 50454163
Contact:
Phone: 508-389-2253
Fax: 508-389-3606
Select Program Version: E6
Select Enrollment / Master No:
5201483 / 71E60623

SHIP TO
National Grid USA Service Company, Inc
Attn: Kenneth Boduch
Customer No: 0005121241
Contact:
300 Erie Blvd. West
Syracuse NY 13202
United States
Phone: 315-428-6130
Fax: 3154608032

Line No.	Usage Country	Microsoft Part No. Description	Lic. Type Level	Pool	Period	Reason Code & Description	Billing Option	Qty Ordered Subscription Qty Ordered	Unit Price	Extended Amount
000001	United States	W06-00340 Core CAL Licensed Languages SA MVL User CAL	CUS-A	Enterprise Products	Jun2009-May2010		AE		885.00 30.12	26,656.20

We hereby certify that the information on this invoice is true and correct.

Microsoft Licensing, GP

Total Sale	USD	26,656.20
Tax Amount	USD	2,132.50
Total Amount	USD	28,788.70

When invoices are reprinted, remittance information may change to reflect current invoicing operations.

RECEIVED
JUN 22 2009
ACCOUNTS PAYABLE

Microsoft
 Licensing, GP

Invoice

Microsoft Licensing, GP
 C/O Bank of America
 Rr:026009593/Acct:3751205782 (wire)
 RE:111000012/acct:3751205782 (ACH)
 1401 Elm St, 5th Flr/ Dept 842467
 DALLASTX75202
 United States
 Phone:
 Telex:
 Fax:

Bill to PO Number: 0000080592-1.
 Purchase Order Date: 08-AUG-2008

Page No: 1

Document No: 9657152582
 Document Date: 08-AUG-2008
 Payment Due Date: 07-SEP-2008

Terms: Net payment due 30 days from invoice date

BILL TO
 National Grid USA Service Company, Inc
 Attn: Kenneth Boduch
 Customer No: 0005121255
 Contact:
 300 Erie Blvd. West.
 Syracuse NY 13202
 United States
 Customer VAT#:
 Phone: 315-428-6130
 Fax: 315-4608032

INDIRECT RESELLER
 Contact:
 Phone:
 Fax:

END CUSTOMER
 National Grid USA Service Company, Inc.
 Contact:
 Phone: 508-389-2253
 Fax: 508-389-3606
 Select Program Version: E6
 Select Enrollment / Master No:
 9171390 / 71E60623

SHIP TO
 National Grid USA Service Company, Inc
 Attn: Nick Scalfi
 Customer No: 0005121248
 Contact:
 25 Research Drive
 Westborough MA 01582
 United States
 Phone: 315-428-6199
 Fax: 315-428-6332

Line No.	Usage Country	Microsoft Part No. Description	Lic. Type Level	Pool	Period	Reason Code & Description	Billing Option	Qty Ordered	Unit Price	Extended Amount
000001	United States	WSB-00072 Dsktp Optimization Pck SA Listed MonSub MVL PerDevice for WinSA	ACP-D	Enterprise System	Jun2008-May2009		AE	15,050.00	5.88	88,494.00
000002	United Kingdom	WSB-00072 Dsktp Optimization Pck SA Listed MonSub MVL PerDevice for WinSA	ACP-D	Enterprise System	Jun2008-May2009		AE	14,015.00	5.88	82,408.20
000003	United Kingdom	WSB-00068 Dsktp Optimization Pck SA All Lng MonSub MVL PerDevice for WinSA	ACP-D	Enterprise System	Jun2008-May2009		AE	1.00	5.88	5.88
000004	United Kingdom	BU8-00007 Office Live Mtg Pro Listed Languages Monthly Subscription MVL Per User	ACP-D	Enterprise Servers	Jun2008-May2009		AE	2.00	116.64	233.28
000005	United Kingdom	BT1-00014 Office Live Mtg Standard Listed Monthly Subscription MVL Per User	ACP-D	Enterprise Servers	Jun2008-May2009		AE	300.00	34.68	10,404.00
000006	United States	BU8-00007 Office Live Mtg Pro Listed Languages Monthly Subscription MVL Per User	ACP-D	Enterprise Servers	Jun2008-May2009		AE	2.00	116.64	233.28
000007	United States	BT1-00014 Office Live Mtg Standard Listed Monthly Subscription MVL Per User	ACP-D	Enterprise Servers	Jun2008-May2009		AE	300.00	34.68	10,404.00

Microsoft Licensing, GP
C/O Bank of America
Rt:026009593/Acct:3751205782 (wire)
Rt:111000012/acct:3751205782 (ACH)
1401 Elm St, 5th Flr/ Dept 842467
DALLASTX75202
United States
Phone:
Telex:
Fax:

Bill to PO Number: 0000080592-1.
Purchase Order Date: 08-AUG-2008

Page No: 2

Document No: 9657152582
Document Date: 08-AUG-2008
Payment Due Date: 07-SEP-2008

Terms: Net payment due 30 days from invoice date

Line No.	Usage Country	Microsoft Part No. Description	Lic. Type Level	Pool	Period	Reason Code & Description	Billing Option	Qty Ordered	Unit Price	Extended Amount
----------	---------------	-----------------------------------	--------------------	------	--------	---------------------------------	-------------------	-------------	------------	--------------------

RECEIVED

NOV 13 2008

ACCOUNTS PAYABLE

We hereby certify that the information
on this invoice is true and correct.

Microsoft Licensing, GP

Total Sale	USD	192,182.64
Tax Amount	USD	0.00
Total Amount	USD	201,257.64

When invoices are reprinted, remittance information may change to
reflect current invoicing operations.

US = \$99,131.28
UK (tax exempt) = \$93,051.36

→ 50% Mass = \$49,565.64 x 5% sales/use tax = \$2,478.28
50% Onondaga = \$49,565.64 x 8% = \$3,965.25
↓ = \$6,443.53

Microsoft
Licensing, GP

Invoice

Microsoft Licensing, GP
C/O Bank of America
Rt: 026009393 / Acct: 3751205782 (wire)
Rt: 111000012 / acct: 3751205782 (ACE)
1950 N Stearns Pkwy Ste 5010 LB #842467
DALLASTX75207
United States
Phone:
Telex:
Fax:

Bill to PO Number: 0000080592-1
Purchase Order Date: 08-AUG-2008

Page No: 1

Document No: 9658162331
Document Date: 01-JUN-2009
Payment Due Date: 01-JUL-2009

Terms: Net payment due 30 days from invoice date

Handwritten: Add to Invoice

BILL TO
National Grid USA Service Company, Inc.
Attn: Kenneth Boduch
Customer No: 0005121255
Contact:
300 Erie Blvd. West
Syracuse NY 13202
United States
Customer VAT:
Phone: 315-428-6130
Fax: 315-468032

INDIRECT RESELLER

Contact:

Phone:
Fax:

END CUSTOMER

National Grid USA Service Company, Inc.
Public Customer Number: 81769623
Contact:
Phone: 508-389-2253
Fax: 508-389-3606

Select Program Version: E6
Select Enrollment / Master No:
9171390 / 71E60623

SHIP TO

National Grid USA Service Company, Inc.
Attn: Nick Scaffidi
Customer No: 0005121248
Contact:
25 Research Drive
Westborough MA 01582
United States
Phone: 315-428-6199
Fax: 315-428-6332

Line No.	Usage Country	Microsoft Part No. Description	Lic. Type Level	Pool	Period	Reason Code & Description	Billing Option	Qty Ordered Subscription Qty Ordered	Unit Price	Extended Amount
000001	United Kingdom	WSB-00072 Desktop Optimization Pk SA Listed MonSub MVL PerDevice for WinSA	ACP-D	Enterprise System	Jun2009-May2010		AE	14,015.00	5.88	82,408.20
000002	United States	WSB-00072 Desktop Optimization Pk SA Listed MonSub MVL PerDevice for WinSA	ACP-D	Enterprise System	Jun2009-May2010		AE	15,050.00	5.88	88,494.00
000003	United Kingdom	WSB-00068 Desktop Optimization Pk for SA ALNG Subsvl MVL PerDvc for WinSA	ACP-D	Enterprise System	Jun2009-May2010		AE	1.00	5.88	5.88
000004	United Kingdom	BU8-00007 Office Live Mgt Pro Listed Languages Monthly Subscription MVL Per User	ACP-D	Enterprise Servers	Jun2009-May2010		AE	2.00 36 Months	116.64	233.28
000005	United Kingdom	BT1-00014 Office Live Mgt Standard Listed Monthly Subscription MVL Per User	ACP-D	Enterprise Servers	Jun2009-May2010		AE	300.00 36 Months	34.68	10,404.00
000006	United States	BU8-00007 Office Live Mgt Pro Listed Languages Monthly Subscription MVL Per User	ACP-D	Enterprise Servers	Jun2009-May2010		AE	2.00 36 Months	116.64	233.28
000007	United States	BT1-00014 Office Live Mgt Standard Listed Monthly Subscription MVL Per User	ACP-D	Enterprise Servers	Jun2009-May2010		AE	300.00 36 Months	34.68	10,404.00

Handwritten calculations:
UK (exempt) = \$93,051.36
US = 99,136.28
\$192,182.64

RECEIVED

JUN 22 2009

ACCOUNTS PAYABLE

Handwritten: 99-00551686

933

Microsoft
Licensing, GP

Invoice

Microsoft Licensing, GP
C/O Bank of America
RL:026009593/Acct:3751205782 (wire)
RG:111000012/acct:3751205782 (ACH)
1950 N. Stemmons Fwy Ste 5010 LB #842467
DALLASTX75207
United States
Phone:
Telex:
Fax:

Bill to PO Number: 000080592-1
Purchase Order Date: 08-AUG-2008

Page No: 2

Document No: 9658162331
Document Date: 01-JUN-2009
Payment Due Date: 01-JUL-2009

Terms: Net payment due 30 days from invoice date

Line No.	Usage Country	Microsoft Part No. Description	Lic. Type Level	Pool	Period	Reason Code & Description	Billing Option	Qty Ordered Subscription Qty Ordered	Unit Price	Extended Amount
----------	---------------	-----------------------------------	--------------------	------	--------	---------------------------------	-------------------	--	------------	--------------------

We hereby certify that the information
on this invoice is true and correct.

Microsoft Licensing, GP

Total Sale	USD	192,182.64
Tax Amount	USD	0.00
Total Amount	USD	192,182.64

When invoices are reprinted, remittance information may change to
reflect current invoicing operations.

\$ 93,091.36 (UK - sales tax exempt)

\$ 99,131.28 - 50% Mass = (5%) = \$ 2,478.28

- 50% Over Co. = (8%) = \$ 3,965.25

\$ 6,443.53 Total Sales Tax

Date of Request: April 5, 2010
Due Date: April 15, 2010

Request No. CVB-18
NMPC Req. No. NM 421 DPS-284

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid
Docket 10-E-0050 Niagara Mohawk Power Corporation
Rate Case

Request for Information

FROM: Christian Bonvin

TO: Infrastructure and Operations Panel

Request: _____

1. For each category listed, please provide the average number of in-house and contractor employees used by region on a quarterly basis from FY05 to FY10. Please include a line item for DLC crews and identify NEPA (construction), NEPA (engineering), and Harland employees separately when reporting contractor information.

Overhead Distribution (for titles used by minimum staffing requirements)

Underground Distribution

Other Distribution (e.g. street light mechanics)

~~Distribution O&M (line)~~

Distribution O&M (substation)

Protection Ops

Telecom Ops

Transmission (for titles used by minimum staffing requirements)

Transmission O&M (line)

Transmission O&M (substation)

2. Please provide the average number of in-house and contractor employees forecasted to be needed to complete the proposed capital budget and future O&M activities by quarter from FY11 through FY15 for each category identified in question 1. Please include a line item for DLC crews and identify NEPA (construction), NEPA (engineering), and Harland employees separately when reporting contractor information.

3. Please provide a listing of all titles within each category identified in question 1.

4. Please provide a description of the responsibilities of employees under the Protection and Telecom Ops.

5. Please explain how employees working on sub-transmission are accounted for in the previous responses.

Response:

1. In a phone conversation with Christian Bonvin, the Company confirmed that it was acceptable to respond to the data request by Division instead of region.

Please refer to Attachment 1, Sheet 1 and Sheet 2, (CVB-18_Attach 1_ Workforce FY05 to FY09) for a listing by Company and Division, respectively. Please note that contractor headcounts are not available by Division, by quarter.

2. Please refer to Attachment 2 (CVB-18_Attach 2_ Workforce FY11 to FY15). Please note that separate headcounts are not available for NEPA –Construction and NEPA-Engineering.
3. Please refer to Attachment 3 (CVB-18_Attach 3_ Job Titles).
4. The Protection and Telecom Ops (PTO) Department consists of the Protection group and a Telecom group, which includes Meter and Test and Communications departments. PTO performs testing and commissioning on relay protection systems, communications systems, instrumented rated metering and performs other special testing activities to support electric operations.

Protection - Relay Testers – This group works on relay protection schemes in electric substations and field devices such as Reclosers and Sectionalizers installed on feeders and sub-transmission circuits. The activities include:

- ◆ Commissioning – The initial calibration and functional testing of the relay protection and control circuits upon installation and energization.
- ◆ Preventative Maintenance – The periodic test of relay protection and control circuits to establish they are still properly calibrated and functioning.
- ◆ Corrective Maintenance – The investigation and repair of relay protection circuits that are known or suspected of failing to perform their function.
- ◆ Setting changes – The update of protection relay calibration settings to address system changes. Settings are developed by the Protection Engineering Department and inputted and tested by Relay Testers.
- ◆ Disturbance investigations – The retrieval of records, the performance of special tests or other investigation or testing to determine if a protection scheme operated properly.
- ◆ Apparatus Testing – The testing of electrical apparatus such as circuit breakers, transformers, etc.

Telecom - Communications Testers - This group works on communications equipment primarily used for the support of the electric system operation.

The specific systems are:

- ◆ Radio Systems
- ◆ Microwave Systems
- ◆ Fiber Optic Systems

- ◆ Communication Rooms located in control centers and major service centers
- ◆ Remote Terminal Units (RTU's)

The work performed is:

- ◆ Commissioning – The initial installation and testing of the communication systems.
- ◆ Preventative Maintenance – The periodic test of communications equipment to establish they are still properly calibrated and functioning.
- ◆ Corrective Maintenance – The investigation and repair of communications systems that are known or suspected of failing to perform their function.
- ◆ Periodic inspection and testing of communication sites to insure equipment is normal and Battery & Charger and Emergency Generator are functioning.
- ◆ The quarterly inspection and testing of FAA tower light warning systems.

Telecom - Meter & Test – This group works on instrument rated metering for wholesale and retail equipment and performs special testing to support electric system operation. The work performed on metering equipment is:

- ◆ Commissioning – The initial calibration and functional testing of the metering equipment upon installation and energization.
- ◆ Electric Meter Test Program - Manage the field work associated with the annual Statistical and Variable Interval meter test programs for electric meter installations to help ensure that the population of the meters in the field is within acceptable accuracy limits.
- ◆ Corrective Maintenance – The investigation and repair of metering equipment that is failing to communicate or special metering or billing investigations.

The special testing performed is as follows:

- ◆ Power Quality Investigations – The investigations are typically high or low voltage but can include harmonics, spikes surges and other issues around power quality.
- ◆ Voltage Regulation – The setting of voltage control devices such as voltage regulators and switched capacitor banks on distribution feeders.
- ◆ Infrared – The infrared inspection of electric substations on annual basis to identify hot spots and distribution or transmission lines on an 'as requested' basis from electric operations or field engineering.
- ◆ Underground Fault finding – The location of cable faults on underground cables.

5. Resources from Operations, DLC and Construction Delivery (Harlan) complete both distribution and sub-transmission components for the work plan, as scheduled, i.e., there are no dedicated sub-transmission crews. In addition, Distribution O&M (substation), Transmission Construction (substation) and PTO work on distribution and sub-transmission substation projects.

Name of Respondent:

Date of Reply:

**Annemarie Loftus
Tom Sullivan
Ed Paluch
Kevin Menard**

4/23/2010

NIAGARA MOHAWK POWER CORPORATION d/b/a National Grid

Docket 10-E-0050 Niagara Mohawk Power Corporation

Number of Employees - By Company - FY05 through FY10

CVB-18

Attachment 1

Sheet 1

By Company	FY05	FY06	FY07	FY08			FY09					FY10			
	03/31/2005	03/31/2006	03/31/2007	06/30/2007	09/30/2007	12/31/2007	03/31/2008	06/30/2008	09/30/2008	12/31/2008	03/31/2009	06/30/2009	09/30/2009	12/31/2009	03/31/2010
Overhead Distribution (for titles used by minimum staffing requirements)	685	687	658	693	697	695	699	713	741	741	740	746	753	756	751
Other Overhead Distribution (e.g. street light mechanics)	44	34	38	41	36	36	33	34	36	34	34	33	32	35	51 ¹
Underground Distribution	169	158	141	125	123	117	116	120	128	126	126	127	125	125	123
Distribution O&M (line)	Note 4														
Distribution O&M (substation)	419	408	380	370	366	334	344	347	188	187	187	184	181	176	179
Protection & Telecom Ops									155 ²	152	151	149	149	144	143
Protection Ops	Note 4														
Transmission Internal Work Force	Note 7					55	55	55	55	55	55	55	55	55	55
Transmission O&M (Line) - Contractors - Note 6	187	207	207	23	191	191	48	23	195	195	51	23	192	192	48
Transmission Contractors - NEPA - Capital Projects	Note 3												6	106	130
Sub T Contractor	Note 5	Note 5	28	16	12	37	35	27	17	11	16	16	8	57	56
D line Contractor	Note 5	Note 5	71	75	97	143	241	135	68	54	115	77	110	170	212

Notes:

1. Includes addition of 17 Work Readiness Platform Attendants
2. Protection & Telecom Operations as a stand alone department. Previously included in Distribution O&M (Substation)
3. Transmission Capital work for FY05 through FY09 was primarily carried out by contractors. Contracts were lump sum or EPC - NMPC did not track the number of contractor staff. Headcount in FY10 are primarily NEPA personnel.
4. There is no separate Distribution O&M (line) or Protection Ops Departments
5. Data not available prior to FY06.
6. This workforce represents the contractors that primarily perform tower painting. There is no separate internal Transmission O&M work force.
7. Transmission Internal Work Force includes line and substation personnel.

NIAGARA MOHAWK POWER CORPORATION AND A NATIONAL GRID
Docket 10-L-069 Niagara Mohawk Power Corporation
Number of Employees - By Company - FY11 through FY15

	FY11		FY12		FY13		FY14		FY15	
	06/30/2010	12/31/2009	03/31/2010	06/30/2009	09/30/2009	12/31/2009	03/31/2010	06/30/2009	09/30/2009	12/31/2009
Overhead Distribution (for titles used by minimum staffing requirements)	714	714	714	760	760	760	760	760	760	760
DLC	46	46	46	0 ³	0 ³	0 ³	0 ³	0 ³	0 ³	0 ³
Other Overhead Distribution (e.g. street light installations)	51 ¹	51 ¹	51 ¹	51 ¹	51 ¹	51 ¹	51 ¹	51 ¹	51 ¹	51 ¹
Underground Distribution	123	123	123	123	123	123	123	123	123	123
Distribution O&M (substation)	175	175	175	173	172	172	172	172	172	172
Protection & Telecom Opi	143	143	143	143	143	143	143	143	143	143
Harlin Distribution and JKD	165	165	165	165	165	165	165	165	165	165
Transmission Internal Work Force	60	93	93	123	123	123	123	123	123	123
Transmission O&M (line) - Contractors - Not	6	175	31	9	9	178	34	9	178	34
Transmission Contractors - Capital Project:	175	182	200	494	494	494	494	494	494	494
				685	685	685	685	685	688	688
				764	764	764	764	764	764	764
				585	585	585	585	585	588	588
				9	9	9	9	9	9	9
				178	178	178	178	178	178	178
				34	34	34	34	34	34	34
				688	688	688	688	688	688	688

Notes:
1. Includes 17 Work Readiness Platform Attendants and 2 Distribution Inspectors. The balance is Street Light Mechanics. Over the 5 year budget, the Street Light Mechanics may fluctuate due to needs on a Divisional base.
2. The DLC is a 1 year pilot. The pilot will be evaluated for future years.
3. Transmission increase driven by Capital program. RDV work force estimated from labor estimates in line and substation projects as provided in VVP-9.
4. This workforce represents the contractors that primarily perform over power outage. There is no separate internal Transmission O&M work force.

Overhead Distribution

Chief Line Mech A Htstick
Chief Mechanic A
Chief St Lgt Serv Mech A
Distribution Inspector C
Line Mechanic A
Line Mechanic B
Line Mechanic C
Line Mechanic Helper
Line Mechanic-Hot Stick
Mechanic C
One Person Line/Tbl Mechanic
Platform Attendant
Safety Advocate
Trouble Mech C Hot Stick
Trouble Mech D Hot Stick

Other Overhead Distribution

Street Light Serv Mech B
Street Light Svc Mech C

Underground Distribution

Cable Splicer A
Cable Splicer B
Cable Splicer C
Cable Splicer Helper
Chief Cable Splicer A
Chief Equip Oper A
Chief Maint Mech A
Chief Mechanic A
Equipment Operator B
Equipment Operator C
Laborer
Maintenance Mechanic B
Maintenance Mechanic C
Mechanic A
Mechanic B
Mechanic C

Distribution O&M (Substation)

Chief Electrician A
Chief Equip Oper A
Chief Laborer A
Chief Maint Mech A
Electrician B
Electrician C
Electrician Helper
Equipment Operator A
Equipment Operator C
Maintenance Mechanic A
Maintenance Mechanic B
Maintenance Mechanic C
Relief Operator M
Relief Operator P
Technician D
Tech-Substation Dept
Traveling Operator B
Traveling Operator C
Traveling Operator D

Internal Transmission

Chief B Electrician
Electrician C
Electrician B
Chief Line Mechanic B
Chief Line Mechanic A
Line Mechanic
Line Mechanic C
Line Mechanic B
Line mechanic A
Line Mechanic Helper

PTO

Communications Tester A
Communications Tester B
Communications Tester C
Field Tester B
Field Tester C
Field Tester D
Field Tester E
Lead Technician
Relay Tester A
Relay Tester B
Relay Tester C
Sr Technician
Technician 1/C (80)
Technician 2/C (80)
Technician 3/C (80)
Testman 80

Contractors

General Foreman
Foreman
Working Foreman
Journeyman Lineman
Technician and Welder
7th Step Apprentice
6th Step Apprentice
5th Step Apprentice
4th Step Apprentice
3rd Step Apprentice
2nd Step Apprentice
1st Step Apprentice
Groundman Digging
Machine Operator
Chief Equipment Mechanic
Equip Mechanic 1st Class
Equip Mechanic Helper
Groundman Truck Driver (Semi)
Groundman Truck Driver
Groundman
Flagman