

ELMIRA WATER BOARD

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Mark D. LaDouce, PE
General Manager

Alyssa L. Mack
Secretary-Treasurer

October 21, 2022

Hon. Michelle L. Phillips
Secretary to the Commission
NYS Public Service Commission
Three Empire State Plaza
Albany, NY 12233-1350

Re: Matter number 20-01676

In the Matter of the Implementation of the Public Service Law Sections 32, 89-b, 89-l, 91, 216 and General Business Law Section 399-zzzzz (Chapter 106 of the Laws of 2021) Regarding Issuing a Moratorium on Utility Service Terminations and Disconnections of Residential and Small Business Customers During the COVID-19 State of Emergency Final Report.

Dear Secretary Phillips:

In response to the notice of public service guidance relating to the COVID-19 Utility Moratorium on terminations and disconnections of residential and small business customers issued on July 06, 2021, the City of Elmira – Elmira Water Board provides the information provided below.

Sincerely,

City of Elmira – Elmira Water Board
Mark LaDouce, General Manager
Alyssa Melens, Secretary-Treasurer
Cara Healey, Office Manager

In the Matter of the Implementation of the Public Service Law Sections 32, 89-b, 89-1, 91, 216 and General Business Law Section 399-zzzzz (Chapter 106 of the Laws of 2021) Regarding Issuing a Moratorium on Utility Service Terminations and Disconnections of Residential and Small Business Customers During the COVID-19 State of Emergency Final Report.

1. Number of customers who signed a self-certification for a Financial Hardship due to COVID-19: 76
2. Number of Deferred Payment Agreements entered into for the time period of May 11, 2021 to July 1, 2022: 171
3. Total number of disconnections for non-payment for the time period of May 11, 2021 to July 1, 2022: 1,099