

Your guide to converting to natural gas

**It has never been
easier—or more
affordable.**



National Fuel[®]



Use the gas conversion process checklist below to make sure your switch goes smoothly.

Step 1

Determine the availability and associated cost to get natural gas service to your house.

Note: If you know that a gas main line already exists near your house, or if you are a National Fuel customer already but don't use gas for the appliance you are looking to convert, you can skip this step.

- Call National Fuel at 1-716-827-2343 to determine the availability of natural gas service in your area.
- Submit a **Residential Natural Gas Application** to National Fuel to get a cost estimate. You can apply by one of 3 methods:
 - Online at NatFuel.com
 - By phone at 1-800-365-3234
 - Download an application at ConvertToNationalFuelGas.com and mail it to the address on the form.

Step 2

Determine the cost to install a new gas appliance and select a contractor to do the work.

- Select a licensed heating or plumbing contractor who will install the new gas appliance(s) in your house. It is your responsibility to have the internal housework completed, including:
 - Internal natural gas house line
 - Gas appliances (furnace, boiler, hot water heater, etc.)
- Work with your contractor to select and order the equipment.
 - Confirm if the equipment is eligible for National Fuel's Gas Conversion Rebate program. Go to ConvertToNationalFuelGas.com for eligibility requirements.

Step 3

Have National Fuel install the gas main line and/or service line to your house.

Note: if you are a National Fuel customer already but don't use gas for the appliance you are looking to convert, you can skip this step.

- Submit the completed paperwork you received from your cost estimate in Step 1 to National Fuel in order to have a gas service line installed, including:
 - Response Form:** Select the payment option and agree to the terms and conditions.
 - Conversion Agreement:** This document confirms that you agree to have a natural gas appliance installed in your home.
 - Certificate of Compliance:** This document verifies that your home meets the minimum home insulation standards.
 - Make your payment to National Fuel (if necessary).
- Have the gas main line (if necessary) and service line installed by National Fuel.

Step 4

Have the gas appliance(s) installed by your contractor and the gas meter installed by National Fuel.

- Schedule the installation of your new equipment with your contractor.

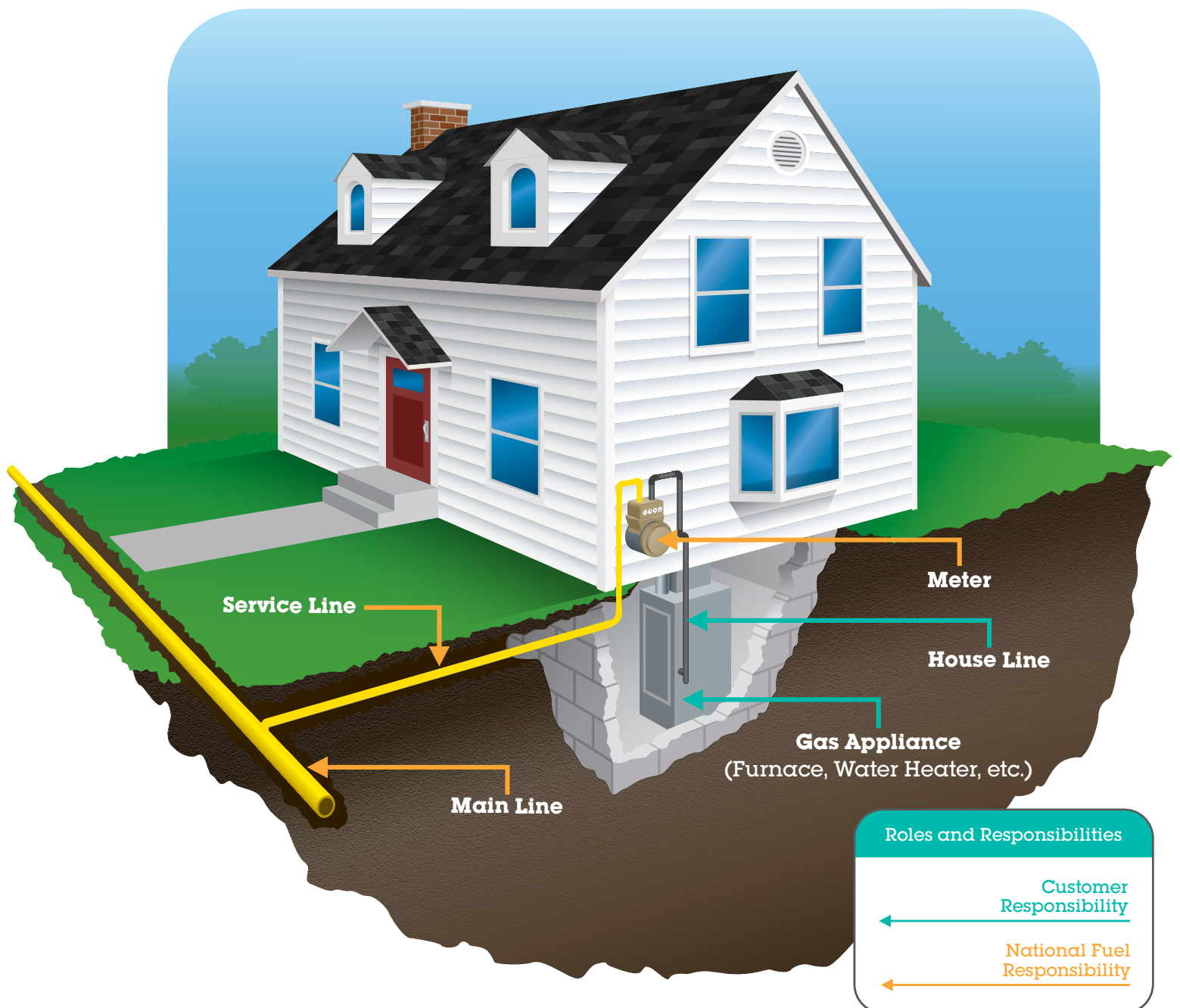
Note: Prior to the gas meter installation, the internal gas house line piping inside your house needs to be piped, tested and connected to the gas meter bar outside by your contractor.

- Contact National Fuel at 1-800-365-3234 to schedule your gas meter installation. (Please allow for 5 business days.)

Step 5

Take care of a few remaining items.

- Cancel your fuel service (oil, propane, etc.), if necessary, with your old fuel supplier.
- Submit an application to National Fuel to get your Natural Gas Conversion Program rebates.
 - Download an application at ConvertToNationalFuelGas.com and mail it to the address on the form.





Roles and responsibilities

Here's a helpful breakdown of who is responsible for what:

National Fuel

- Review residential natural gas application.
- Mail out information packet, which includes information on any National Fuel cost.
- Design project, apply for necessary permits, if required.
- Provide updates on construction timetable, if required.
- Install gas main line, if necessary.
- Install service line.
- Install meter at home and conduct safety test.
- Restore property associated with main line installation.
- Review rebate application for approval.

Customer

- Submit a no-obligation application.
- Select a licensed plumbing or heating contractor.
- Send in required forms and payment.
- Have selected plumbing or heating contractor perform all necessary work inside the home.
- Work with contractor and National Fuel to coordinate meter installation.
- Cancel oil/propane/wood service.
- Restore property associated with service line installation.
- Submit rebate application.

Plumbing/Heating Contractor

- Provide price quote for work inside the home.
- Replace or install any necessary internal house piping.
- Install new natural gas equipment.
- Connect house line to gas meter bar outside of the house and complete safety test on internal house piping.

To learn more, contact the National Fuel Energy Services Department at 1-800-343-4568 or visit [ConvertToNationalFuelGas.com](https://www.ConvertToNationalFuelGas.com)

