

**STATE OF NEW YORK
DEPARTMENT OF PUBLIC SERVICE**

INVESTIGATIVE REPORT

August 31, 2026

TO: Mike Pasinella, Utility Engineering Specialist 3 [Gas Pipeline Safety]
FROM: Paul Smura, Utility Engineering Specialist 2 [Gas Pipeline Safety]
SUBJECT: 753 Citation Follow-up at 240 East Colvin Street, Syracuse NY

On Friday, July 24, 2026, CCI Companies Inc. was working on East Colvin Street in Syracuse installing a new water line when they damaged an 8" plastic gas main causing a leak. The location of the marks for the gas main was correct. The contractor had used a vac truck to make potholes of the exact location of the main and gas service. When they were removing material around the main, they started smelling gas. Staff explained that they need to hand dig to expose the gas line before using the excavator so they can verify its exact location. After the gas was stopped and the damaged pipe could be examined, there was evidence of damage to the gas main by the excavator bucket. The root cause of the damage was due to the use of mechanized equipment too close to underground facilities. Staff cited the excavator on Part 753-3.10.

National Grid was dispatched to make a permanent repair to the damaged gas main. CCI Companies Inc. did indeed have an active dig ticket #06096-001-915 for the area where the damage occurred. Estimated gas loss is 409.34MCF according to National Grid's calculations.











