

STATE OF NEW YORK  
PUBLIC SERVICE COMMISSION

CASE 24-M-0586 - Proceeding on Motion of the Commission for the  
Establishment of Extreme Heat Protections,  
Practices and Procedures.

NOTICE SEEKING COMMENTS

(Issued May 22, 2025)

On January 23, 2025, the Public Service Commission (Commission) commenced a proceeding regarding procedures and protections for New York State's residential utility customers during extreme heat events.<sup>1</sup> Pursuant to the Initiating Order, on May 20, 2025, Department of Public Service staff filed its Report and Recommendations Regarding Utility Customer Protections During Extreme Heat Events (Report). The Report contains recommendations to standardize protections during extreme heat events for residential electric and water customers and residential end-users of electric and water service of the large electric and water utilities in New York State, regardless of their service class.<sup>2</sup>

**PLEASE TAKE NOTICE** that comments from stakeholders and other interested entities concerning the Report are requested by **August 4, 2025**. Comments received after the deadline may not be considered by the Commission.

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<sup>1</sup> Case 24-M-0586, Order Instituting Proceeding (issued January 23, 2025) (Initiating Order).

<sup>2</sup> The utilities are Central Hudson Gas & Electric Corporation; Consolidated Edison Company of New York, Inc.; Liberty Utilities (New York Water) Corporation; Niagara Mohawk Power Corporation d/b/a National Grid; New York State Electric & Gas Corporation; Orange and Rockland Utilities, Inc.; Rochester Gas and Electric Corporation; and Veolia Water New York, Inc.

**Internet or Mail:** Please go to [www.dps.ny.gov](http://www.dps.ny.gov), click on "File Search" (located under the heading "Commission Files"), enter "24-M-0586" in the "Search by Case Number" field, and then click on the "Post Comments" box located at the top of the page.

Those who are unable to file comments electronically may mail their comments to the Hon. Michelle L. Phillips, Secretary, Public Service Commission, Three Empire State Plaza, Albany, New York, 12223-1350. Mailed comments should be accompanied by a signed certification stating that the filer is unable to submit comments electronically.

All comments submitted to the Secretary in accordance with this Notice will become part of the record in this proceeding and may be viewed on the Department's website by searching the case number, as described above, and clicking on the "Public Comments" tab. However, as noted above, untimely comments may not be considered by the Commission.

Questions regarding this Notice should be directed to [Chelsea.Laquitara@dps.ny.gov](mailto:Chelsea.Laquitara@dps.ny.gov) or [Ian.Mauro@dps.ny.gov](mailto:Ian.Mauro@dps.ny.gov).

(SIGNED)

MICHELLE L. PHILLIPS  
Secretary