

Dover Plains Water Company  
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July 23, 2024

To All Customers/Premises Taking Service from Dover Plains Water Company:

Pursuant to an Order of the Public Service Commission of the State of New York, issued on June 21, 2024 in Case 23-W-0467, Dover Plains Water Company (the Company) has been granted an increase in rates for water service by \$68,696, or 51.8 percent, effective July 1, 2024.

On August 24, 2023, the Company filed seeking authorization from the New York State Public Service Commission (Commission) to increase the Company's annual revenues by \$85,485, a 67% increase. The Company's last rate increase was approved in 2015, an increase of 17.8% from 1984. Since then, the Company's new owners have identified aged infrastructure and promptly made emergency and major repairs that were needed, such as replacing both 60-year-old+ turbine pumps atop each well head that charge the water system to operating pressure. When the water system was acquired, only one well/pump was working as the other pump was out of service. Operating a water system this size without resting the pump is not only an impractical maintenance schedule, but most importantly, leaves the system with no back-up in the event of an emergency. Both of these pumps had exceeded their expected life span. These well pumps are unique in specification because they require significant horsepower, voltage, calibration, and professional installation to serve the system of this nature.

The Company also installed a backup generator to minimize the chance that water service will be interrupted during electrical outages. The new owners provided the funding to replace both pumps, screens, service valves, control panels, chemical feed pumps, and miscellaneous plumbing in the pump house. Being an older water system, the Company has made countless repairs across all service mains valves. All of this is an effort to improve the water system and provide safe drinking water.

This rate increase is necessary to cover increased operating costs, provide sufficient revenues to enable the Company to continue to provide safe and reliable service to its customers, plan and implement necessary improvements, and permit the Company to earn a return on investment that is commensurate with returns granted to other utilities.

The Public Service Commission issued an Order Determining Revenue Requirement and Denying Surcharge. The Commission has authorized new quarterly rates. Your next bill will reflect the rate increase of 51.8% granted by the Public Service Commission effective July 1, 2024 well as a prorated charge for the months of July and August.

For Service Classification No. 1, quarterly rates for unmetered service are as follows:

First Tap or Kitchen Sink	\$21.28
First Bathroom complete including toilet, bath, basin	\$44.26
First Toilet (not with Bathroom complete)	\$25.06
First Bath (not with Bathroom complete)	\$12.48
First Basin (not with Bathroom complete)	\$7.12
First Outside Faucet (Hose Use)	\$14.19
Laundry tub and/or Non-Automatic Washer	\$5.39
Laundry Tub and/or Automatic Washer	\$10.82
Additional Kitchen Sink (each)	\$7.12
Additional Toilet	\$12.48
Addition Bath	\$8.76
Additional Basin	\$5.39
Additional Inside Faucets	\$3.45
Dishwasher	\$10.09
Disposal	\$10.09
<u>Minimum Charge:</u>	\$20.28

For Service Classification No. 2, fire hydrant rates are now \$202.67 quarterly per hydrant.

For Service Classification No. 3, metered customers, quarterly rates are as follows:

First	75,000 Gallons per quarter	@ \$3.70 per 1,000 gallons
Next	150,000 Gallons per quarter	@ \$2.14 per 1,000 gallons
Next	275,000 Gallons per quarter	@ \$1.43 per 1,000 gallons
Next	500,000 Gallons per quarter	@ \$1.17 per 1,000 gallons
Next	4,000,000 Gallons per quarter	@ \$0.91 per 1,000 gallons
Over	5,000,000 Gallons per quarter	@ \$0.79 per 1,000 gallons

Minimum or Service Charge:

<u>Size of Meter</u>	<u>Quarterly Allowance of Water</u>	<u>Quarterly Minimum Charge</u>
5/8"	9,000 gallons	\$33.31
3/4"	12,000 gallons	\$44.43
1"	21,000 gallons	\$77.76
1 1/2"	39,000 gallons	\$144.39
2"	63,000 gallons	\$233.24
3"	120,000 gallons	\$374.13
4"	198,000 gallons	\$541.31
6"	390,000 gallons	\$833.89

For Service Classification No. 4, fire protection sprinkler rates are as follows:

For One Quarter Year, Each 8" Service	\$405.61
For One Quarter Year, Each 6" Service	\$228.17
For One Quarter Year, Each 4" Service	\$101.42
For One Quarter Year, Each 3" Service	\$56.78
For One Quarter Year, Each 2" Service	\$25.29

In its Order, the Commission denied the establishment of an escrow account, and has directed the filing of a Meter Implementation Plan, which will include a proposal for cost recovery. Such cost recovery may include recovery via an escrow account, if authorized by the Commission.

You may review the Company's filing and the Commission's decision by going to the Commission's website at [www.dps.ny.gov](http://www.dps.ny.gov), select Search, and enter 23-W-0467 in the input box labeled "Search by Case Number." Should you have any questions, you may reach out to the Company.

Sincerely,

Dover Plains Water Company