

# **NOTIFICATION TO RESIDENTIAL AND SMALL BUSINESS WATER CUSTOMERS REGARDING WATER SERVICE PROTECTIONS**

## **VILLAGE OF CALEDONIA**

### **NOTICE TO RESIDENTIAL AND SMALL BUSINESS WATER CUSTOMERS**

#### **Moratorium on Water Service Termination, Moratorium on Water Relevy, and Opportunity for Deferred Payment Agreements**

On May 11, 2021 Governor Cuomo signed into law amendments to the Public Service Law that prevent municipalities and public utilities from terminating water service provided to residents and small businesses for non-payment during the COVID-19 state of emergency. Additionally, the amendments prevent municipalities from relevying previously accrued water charges on or after May 11, 2021 until the end of the COVID-19 state of emergency. *The state disaster emergency expired on June 24, 2021.*

***All water suppliers must notify residential and small business customers of the protections afforded under the law.***

Please be advised that service termination and relevying past due water charges is prohibited for an additional 180 days after June 24 2021, for those residential and small business customers who have **experienced a change in financial circumstances due to the COVID-19 state of emergency.**

If you are a resident or small business that has experienced a change in financial circumstances due to the COVID-19 state of emergency and would like to request relief from service termination and relevying until December 22, 2021, you must contact the Village of Caledonia, Clerk-Treasurer Ann Marie Grattan at (585) 538-6565, no later than October 25, 2021 .

Please be further advised that the law ***does not eliminate a customer's obligation to pay accrued charges.*** However, customers who have experienced a change in financial circumstances due to the COVID-19 state of emergency must be provided with the opportunity to enter into a deferred payment agreement without the imposition of deposits, late fees, or penalties.

If you are a residential or small business customer who has experienced such a change in financial circumstances and wish to enter into a deferred payment agreement to address any outstanding or accrued payments, you must contact Clerk-Treasurer Ann Marie Grattan at (585) 538-6565 or email [amgrat@frontiernet.net](mailto:amgrat@frontiernet.net) no later than October 25, 2021. Additional information and supporting documentation from customers seeking to enter into a deferred payment agreement may be required.

*Customers that do not request protection from service termination, or relevying, or do not enter into a deferred payment agreement, will be subject to the enforcement and lien provisions authorized by State and local law upon the expiration of the Public Service Law's protections.*

Please direct all other questions and concerns to Clerk-Treasurer Ann Marie Grattan at (585) 538-6565 or email [amgrat@frontiernet.net](mailto:amgrat@frontiernet.net) .

Village of Caledonia  
3095 Main Street  
Caledonia, NY 14423  
(585) 538-6565

**SELF CERTIFICATION FORM**

**Please return if you are applying for a Deferred Payment Agreement**

VILLAGE OF CALEDONIA RESIDENTIAL CUSTOMERS  
(Please Print)

Customer Name \_\_\_\_\_  
Account Number: \_\_\_\_\_  
Service Address: \_\_\_\_\_  
Telephone Number: \_\_\_\_\_

I, \_\_\_\_\_ attest that due to COVID-19 state of emergency, which began on or before March 7, 2020, I am currently experiencing a change in financial circumstances.”

1) Have you experienced a change in financial circumstances due to COVID-19?  
Yes or No (circle one) If yes,

I and/or my spouse:

- Continued to work
- Had reduced work hours
- Received financial assistance from the Department of Social Services
- Received unemployment including federal payments
- Received stimulus checks.
- Were laid off from work
- Stopped work completely

2) Have you made payments since March 1, 2020? Yes or No (circle one)  
If no, please explain why \_\_\_\_\_  
\_\_\_\_\_

By signing this certification, I attest that due to the COVID-19 state of emergency, which began on or after March 7, 2020, I have experienced a change in financial circumstances and that the information I provided is complete and accurate.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Please return this form to: Village of Caledonia, Village Clerk, Ann Marie Grattan, 3095 Main Street, Caledonia, NY 14423 no later than October 25, 2021.**

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**SMALL BUSINESSES SELF CERTIFICATION FORM**

**Please return if you are applying for a Deferred Payment Agreement**

VILLAGE OF CALEDONIA RESIDENTIAL CUSTOMERS  
(Please Print)

Business Name \_\_\_\_\_  
Account Number: \_\_\_\_\_  
Service Address: \_\_\_\_\_  
Telephone Number: \_\_\_\_\_

I, \_\_\_\_\_ attest that due to COVID-19 state of emergency, which began on or before March 7, 2020, the business that I own or am an officer of has experienced a change in financial circumstances.”

Our business has:       More than 25 employees      or       Less than 25 employees

2) Have you made payments since March 1, 2020?      Yes      or      No      (circle one)  
If no, please explain why \_\_\_\_\_  
\_\_\_\_\_

By signing this certification, I attest that due to COVID-19 state of emergency, which began on or before March 7, 2020, the business that I own or am an officer of has experienced a change in financial circumstances and that the information I provided is complete and accurate.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Please return this form to: Village of Caledonia, Village Clerk, Ann Marie Grattan, 3095 Main Street, Caledonia, NY 14423 no later than October 25, 2021.**