

Great Expectations, LLC  
P.O. Box 4687  
Middletown, NY 10941  
(845) 321-3613

April 1, 2025

Hon. Michelle L. Phillips  
Secretary to the Commission  
New York State Public Service Commission  
Three Empire State Plaza  
Albany NY 12223-1350  
[Secretary@dps.ny.gov](mailto:Secretary@dps.ny.gov)

Re: Case 23-W-0719 - Petition of Great Expectations LLC to Increase Escrow Account.

Dear Secretary Phillips:

In compliance with Ordering Clause No. 5 in the Commission's Order Authorizing Deferral with Modification, Establishing Secondary Surcharge, and Modifying Escrow Account Statement, as part of the above referenced proceeding, please file the attached customer notification, which was distributed on April 1, 2025.

Sincerely,

Frank P Giordano  
Member

Great Expectations, LLC  
P.O. Box 4687  
Middletown, NY 10941  
(845) 321-3613

April 1, 2025

To All Customers/Premises Taking Service from Great Expectations, LLC:

On February 14, 2025, the Public Service Commission issued its Order Authorizing Deferral with Modification, Establishing Secondary Surcharge, and Modifying Escrow Account Statement. This Order authorizes two surcharges, both effective March 1, 2025, in addition to the current customer base rates. The Deferred Repair Cost Surcharge is a quarterly surcharge for two years, designed to recover \$22,109 in deferred extraordinary costs. After the collection of the authorized \$22,109, this surcharge will cease. The rates are as follows:

- Single family homes, villas and Homeowners Association irrigation and pool - \$19.69 for each connection per quarter for two years.
- The Golf Course Clubhouse - \$436.12 per quarter for two years.
- The Golf Course Halfway House - \$24.23 per quarter for two years.

The second is an update to the existing escrow surcharge account to be used for the sole purpose of making repairs that exceed the repairs and maintenance amount included in rates and/or plant replacements. The quarterly rates are as follows:

- Single family homes, villas and Homeowners Association irrigation and pool - \$32.05 for each connection.
- The Golf Course Clubhouse - \$710.14 per quarter.
- The Golf Course Halfway House - \$39.45 per quarter.

The maximum authorized balance of the escrow account is \$27,000, and the surcharges will cease should the account reach its maximum balance. This account is replenishable, and whenever the balance in the account falls below the maximum approved level, the Company is permitted to surcharge customers a unit amount that will be determined by: 1) calculating the difference between the maximum approved level and the balance in the account at the end of the previous month; 2) the result shall be proportionally allocated to customers so that 83.3% of the total is equally recovered from "Single-Family Homes, Villas, Mansion, and the Homeowners Association Irrigation Connections and Pool" customers, 15.8% of the total is recovered from the "Golf Course Clubhouse", and 0.9% of the total is recovered from the "Halfway House" customers that exist at the time of billing. The surcharge shall not be greater than the surcharges outlined above unless approved by the Commission.

You may review the Company's filing and the Commission's decision by going to the Commission's website at [www.dps.ny.gov](http://www.dps.ny.gov), select Search, and enter 23-W-0719 in the input box labeled "Search by Case Number."

Sincerely,

Frank P Giordano  
Member