

ATTACHMENT A
Matter No. 14-02554

Additional Requirements

- A Copy and proof of acceptance of your registration with the NYS Dept of State and a copy of your certificate of assumed name (if applicable);
- B Comprehensive copy of your standard sales agreement(s) for each service class and commodity, including presentation of the customer disclosure statement;
- C Marketing representative ID badge;
- D Marketing standards quality assurance plan;
- E Third party verification script;
- F Sample forms of notices for assignment, discontinuance and transfer of 5000 or more customers to other providers;
- G Sample of your billing format;
- H Procedures you will use to obtain customer's authorization for historic usage and credit information;
- I Copies of information and promotional materials used for mass marketing purposes;
- J HEFPA documents, if providing energy supply to residential customers;
- K Internal procedures for the prevention of slamming or cramming;
- L A list of entities, including contractors and sub-contractors, that will market on behalf of your ESCO;
- M Attestation that you will comply with the requirements of the New York State's Environmental Disclosure Program, if you intend to serve electric customers;
- N NYS DPS Office of Consumer Services Service Provider Form;
Letter from utility that you have successfully completed EDI Phase 1 Testing;
Complaint data from each state in which your company has served within the last 24 months. If your company operates under multiple trade names, you must identify each name used separately and the state in which it was used;
List and describe any security/data breaches associated with customer proprietary information that occurred in any jurisdiction in which it operates, under any trade name, within the 24 months prior to the application, and actions taken by the applicant in response to the incident. ESCOs also shall provide specific policies and procedures addressing how they intend to secure customer data;
Disclose any history of bankruptcy, dissolution, merger, or acquisition activities during the 24 months prior to this application for each trade name used as well as affiliates of the ESCO, including upstream owners and subsidiaries; and,
- S Provide an officer certification, in which a high-level officer affirms that the ESCO is willing and able to comply with all applicable laws and regulations.

ATTACHMENT A
- Section A

Copy, and proof of acceptance, of your registration with the NYS Department of State.

See attached.

NEW YORK STATE DEPARTMENT OF STATE
DIVISION OF CORPORATIONS, STATE RECORDS AND UNIFORM COMMERCIAL CODE
FILING RECEIPT

ENTITY NAME : M&R ENERGY RESOURCES CORP.
DOCUMENT TYPE : BIENNIAL STATEMENT
ENTITY TYPE : DOMESTIC BUSINESS CORPORATION

DOS ID : 2763460
FILE DATE : 05/13/2026
FILE NUMBER : 260513001230
TRANSACTION NUMBER : 202605130001186-5863759
EXISTENCE DATE : 05/06/2002
DURATION/DISSOLUTION : PERPETUAL
COUNTY : ORANGE



SERVICE OF PROCESS ADDRESS : M&R ENERGY RESOURCES CORP.
P.O. BOX 4091,
NEW WINDSOR, NY, 12553, USA

ELECTRONIC SERVICE OF PROCESS
EMAIL ADDRESS : N/A

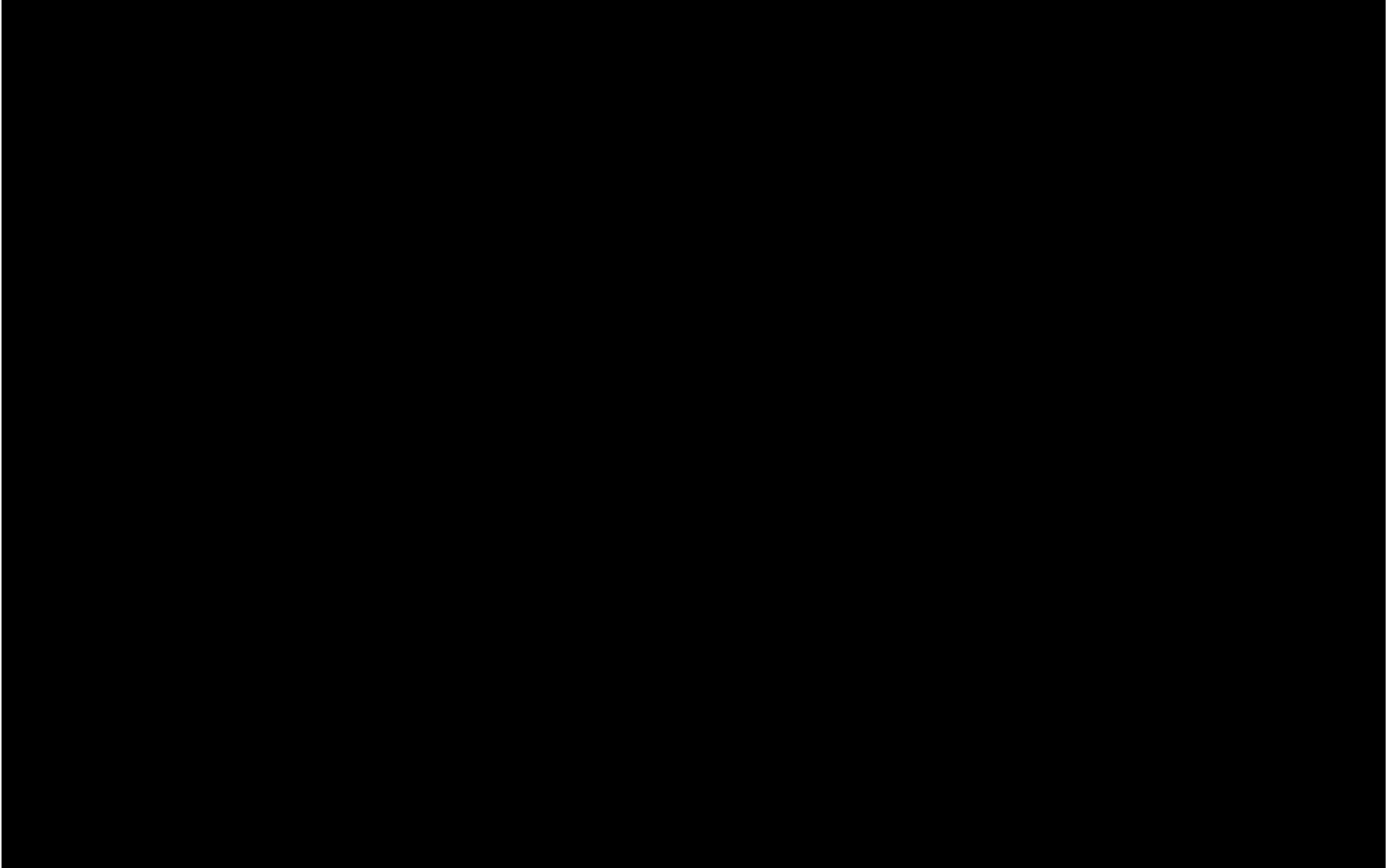
FILER : MELISSA A COBUZZI
266 MAIN STREET,
CORNWALL, NY, 12518, USA

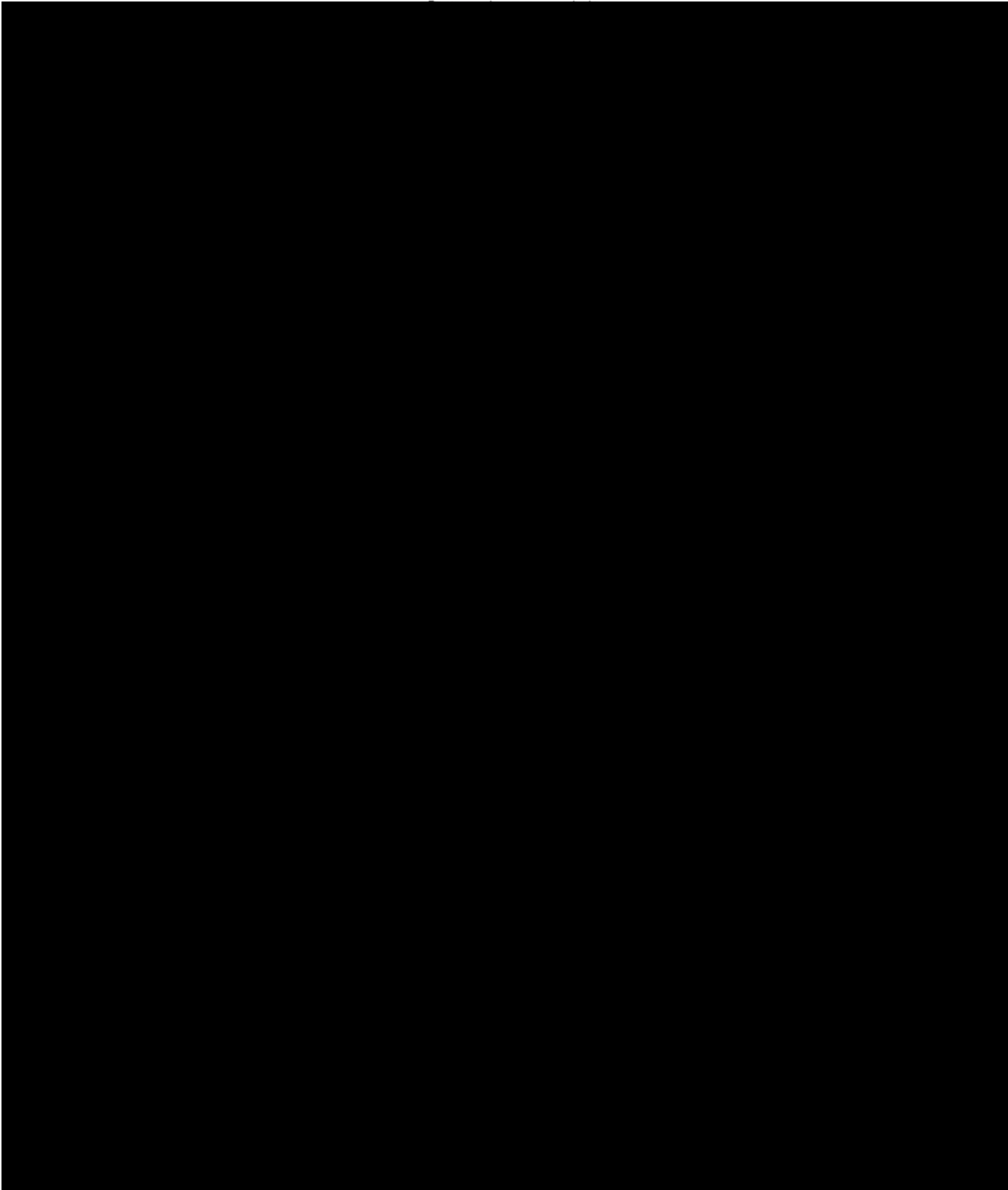
You may verify this document online at : <http://ecorp.dos.ny.gov>
AUTHENTICATION NUMBER : 100010278391

TOTAL FEES:	\$9.00	TOTAL PAYMENTS RECEIVED:	\$9.00
FILING FEE:	\$9.00	CASH:	\$0.00
PAST DUE FINE FEE:	\$0.00	CHECK/MONEY ORDER:	\$0.00
CERTIFICATE OF STATUS:	\$0.00	CREDIT CARD:	\$9.00
CERTIFIED COPY:	\$0.00	DRAWDOWN ACCOUNT:	\$0.00
COPY REQUEST:	\$0.00	REFUND DUE:	\$0.00
EXPEDITED HANDLING:	\$0.00		

ATTACHMENT A
- Section B

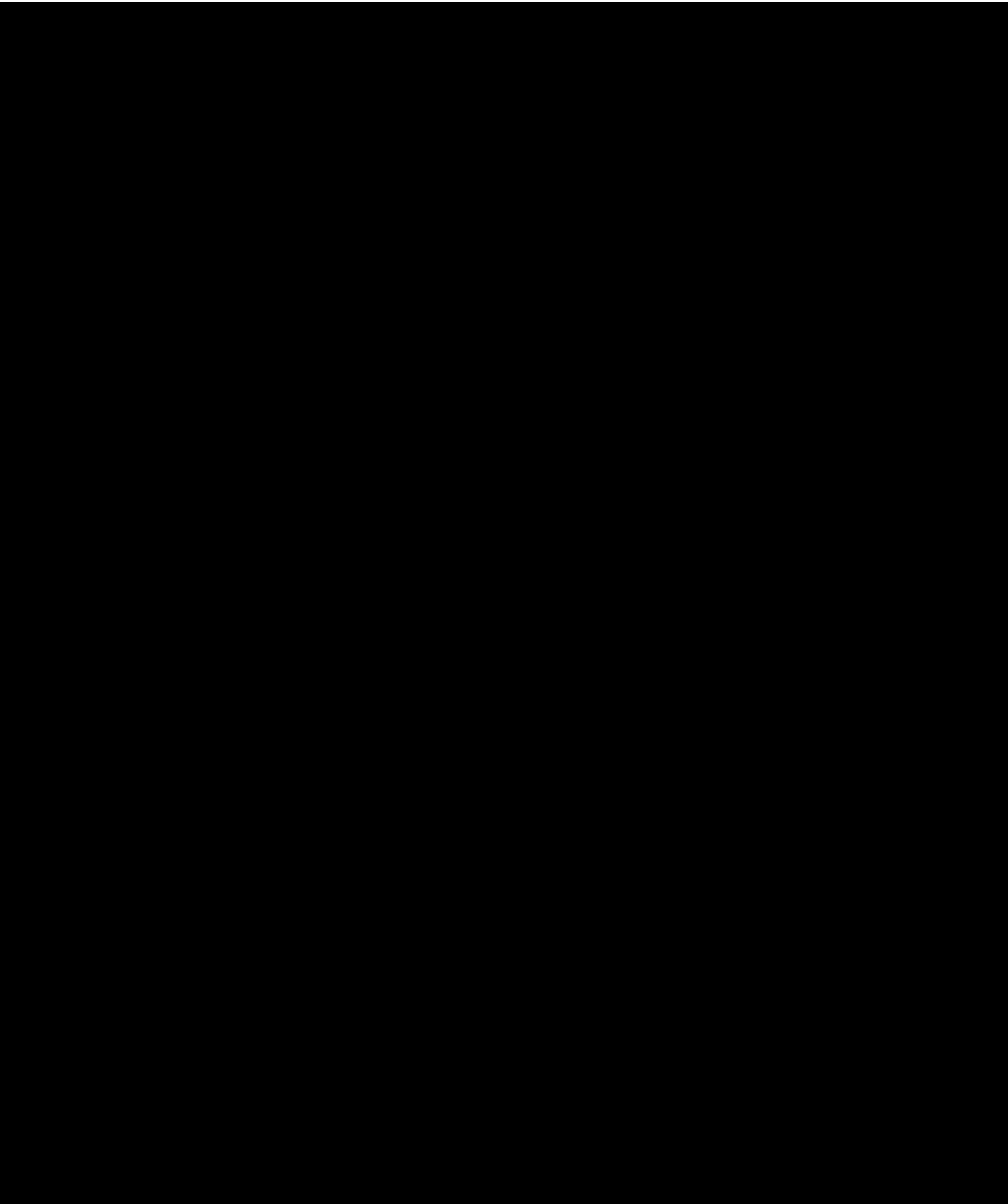
Comprehensive copy of your standard Sales Agreement(s).

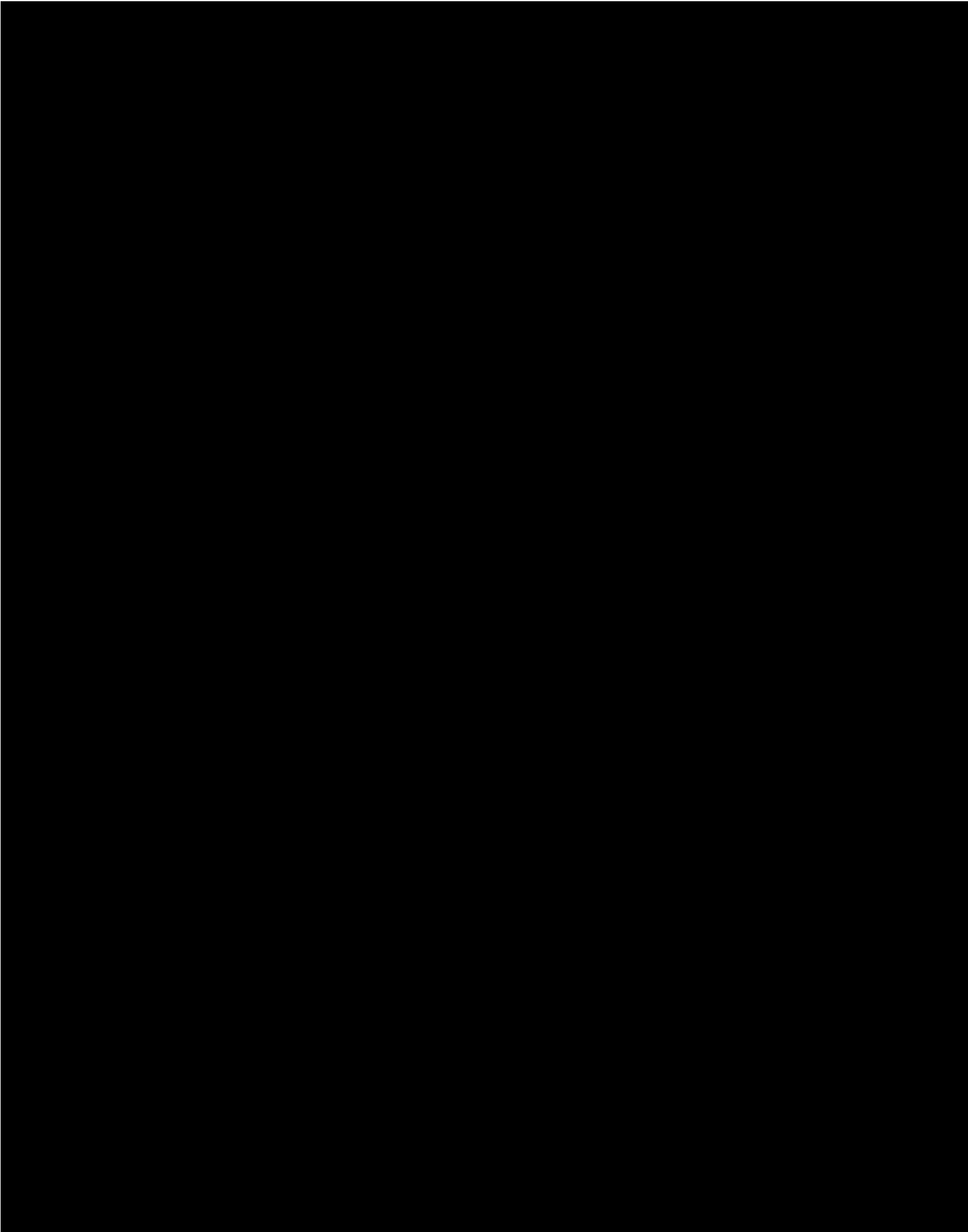


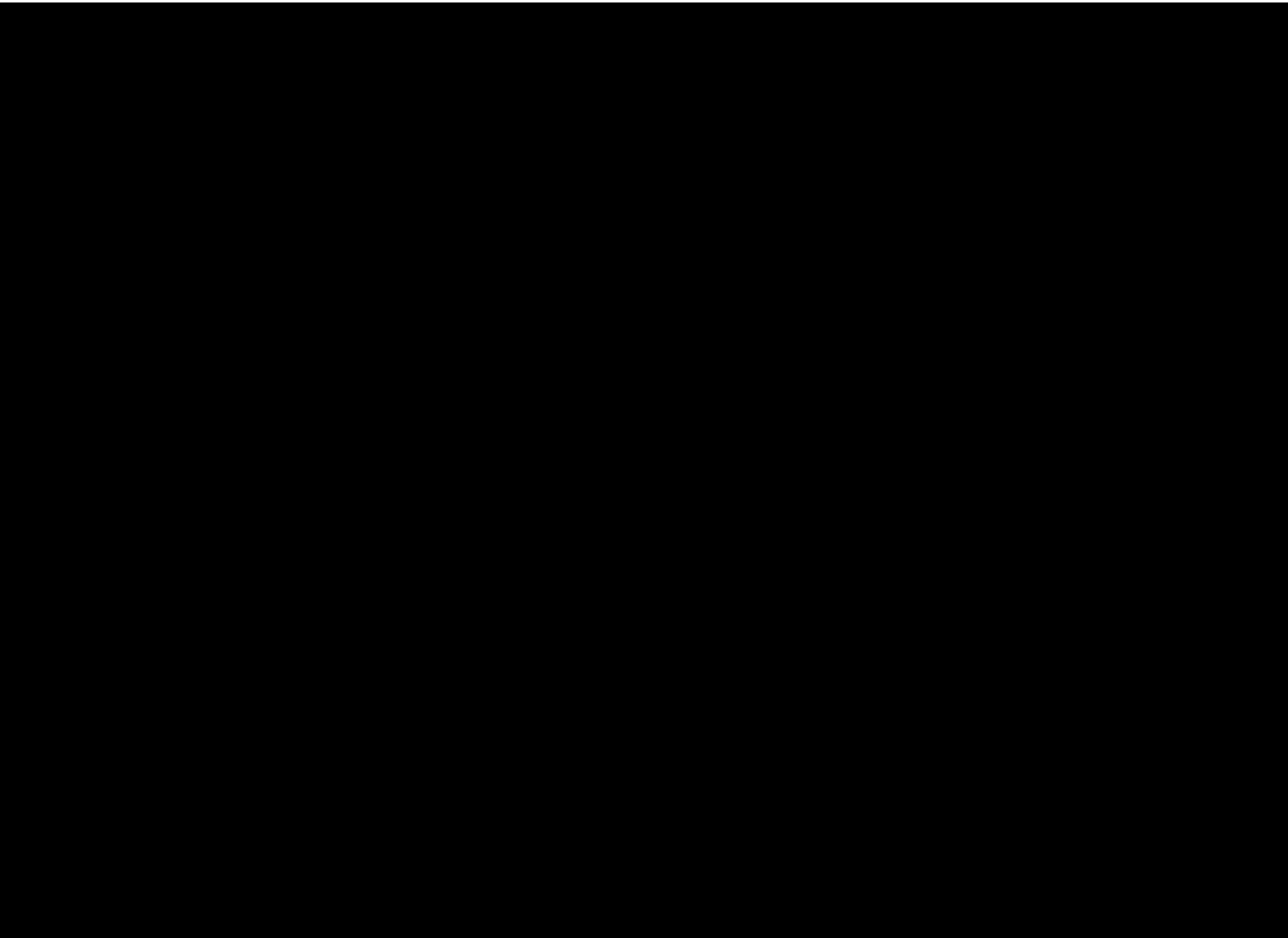


**Residential – Small Commercial (<750 Dth Annually)
Terms & Conditions**

CONFIDENTIAL







New York State Public Service Commission

Your Rights as an Energy Services Company Consumer ESCO Consumers Bill of Rights

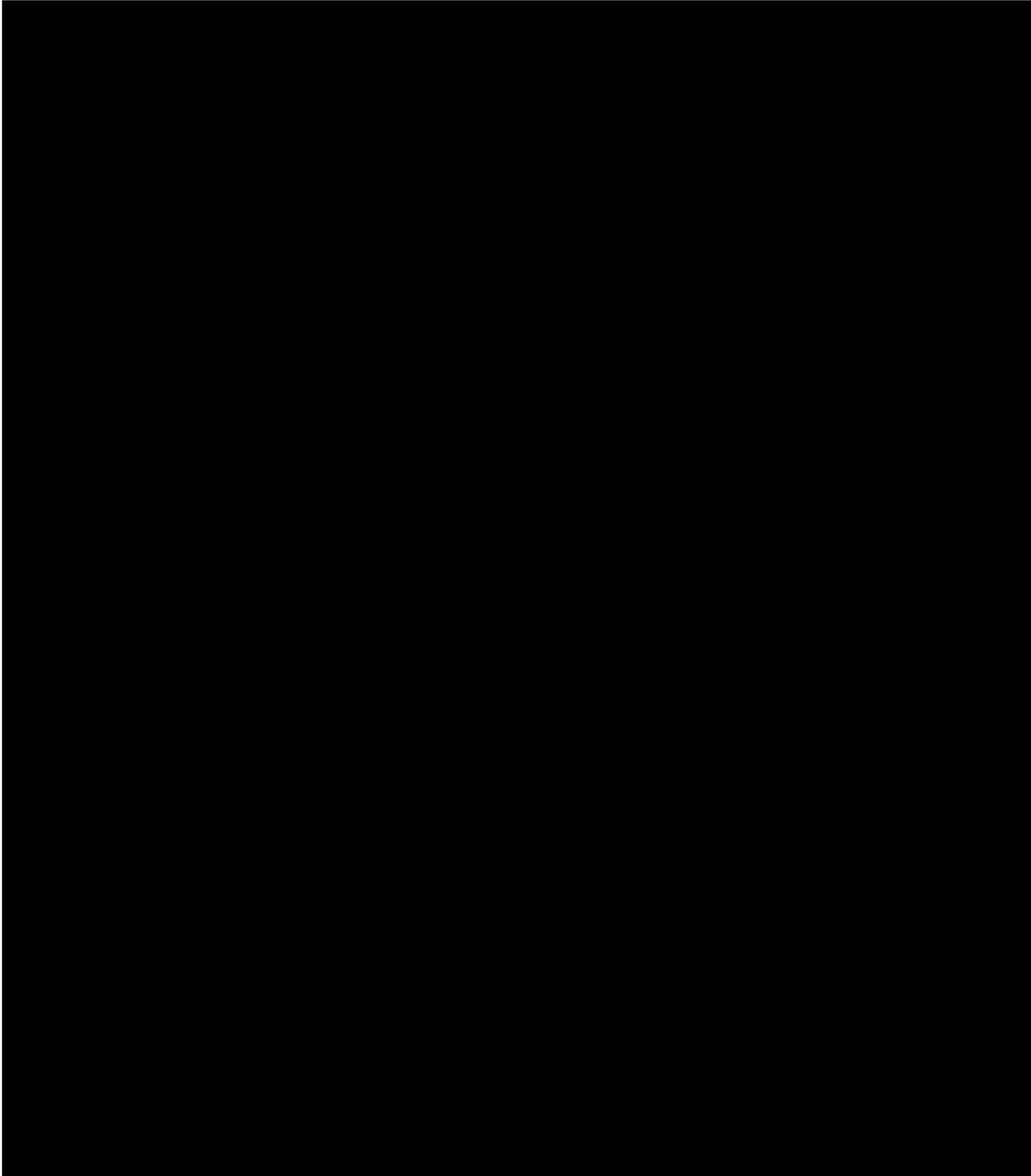
Customers can purchase energy from an Energy Services Company (ESCO) or from a traditional utility. If you choose to purchase energy from an ESCO you are entitled to:

- A clear description of the services offered by the ESCO.
- Receive energy delivery and 24 hour emergency services from your utility company.
- Clear procedures for switching energy suppliers, including information about the enrollment process.
- Disclosure, in simple and clear language, of the terms and conditions of the agreement between you and the ESCO including:
 - price and all variable charges or fees;
 - length of the agreement;
 - terms for renewal of the agreement;
 - cancellation process and any early termination fees, which are limited by law; and
 - conditions, if any, under which the ESCO guarantees cost savings.
- Rescind an agreement with an ESCO within three days of receiving the agreement, if you are a residential customer.
- A description of how pre-payment agreements work, if offered.
- Notice from the ESCO, no less than thirty days prior to the contract renewal date, of the renewal terms and the options you have as a customer.
- A fair and timely complaint resolution process.
- Provision of any written documents (contracts, marketing materials, and this ESCO Consumers Bill of Rights) in the same language used to enroll you as a customer.

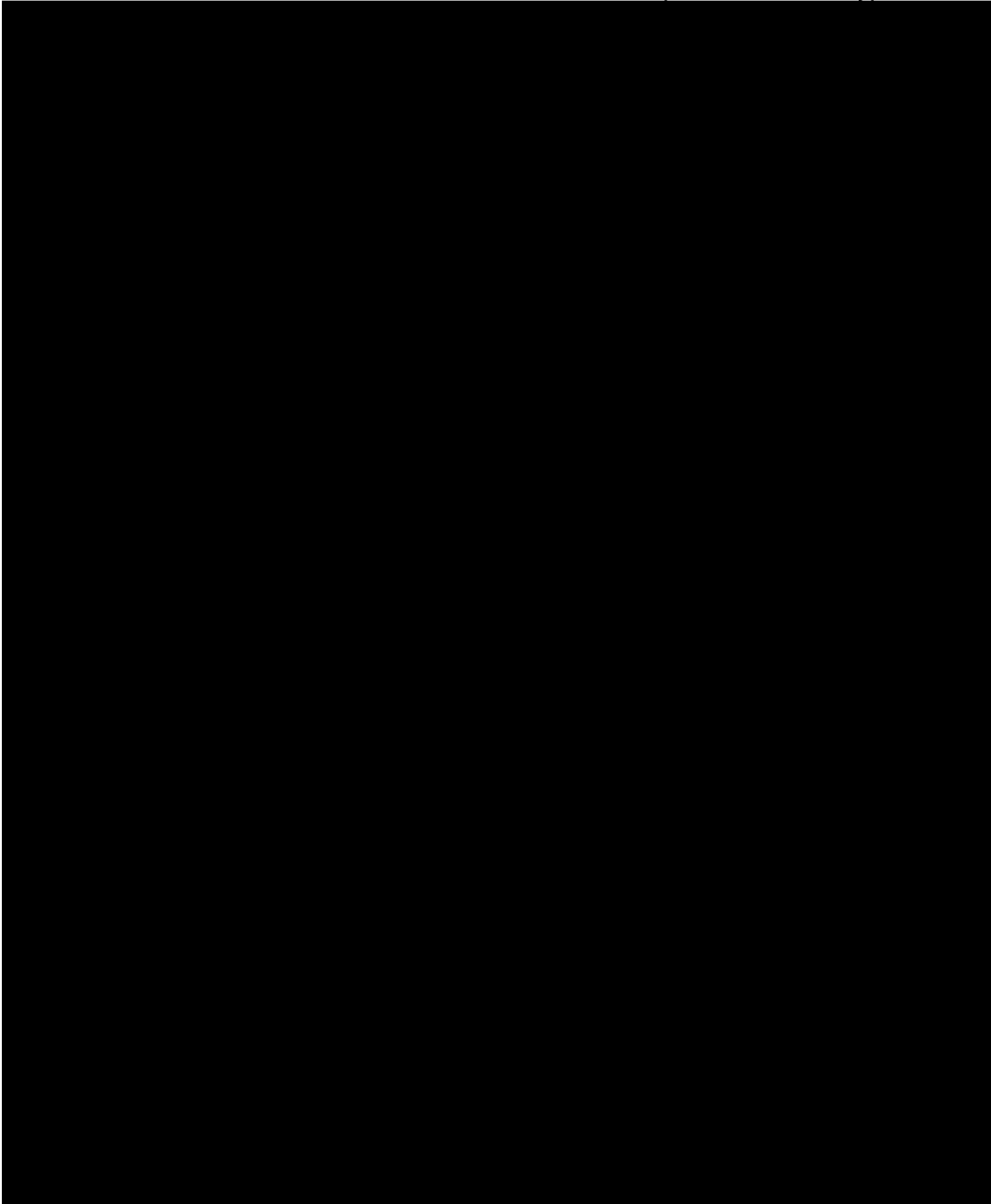
If you are a residential customer you are also entitled to the rights and protections of the Home Energy Fair Practices Act (HEFPA) which requires that all utility customers be treated fairly with regard to application for service, customer billing, and complaint procedures. For more information go to: <https://dps.ny.gov/consumer-guide-your-rights-residential-gas-electric-or-steam-customer-under-hefpa>

ESCOs that do not assure these consumer rights could lose their eligibility to provide service in New York. Please report any complaints to the Department of Public Service at 1-800-342-3377 (8:30 am – 4:00 pm), by mail at Office of Consumer Services, NYS Department of Public Service, 3 Empire State Plaza, Albany, NY 12223, or online at www.dps.ny.gov/complaints.

You can find more information about your energy alternatives at: <http://documents.dps.ny.gov/PTC>. Questions about the Department or your utility service can be emailed to web.questions@dps.ny.gov



Terms and Conditions – Commercial Industrial (>750 Dth Annually)





New York State Public Service Commission

Your Rights as an Energy Services Company Consumer ESCO Consumers Bill of Rights

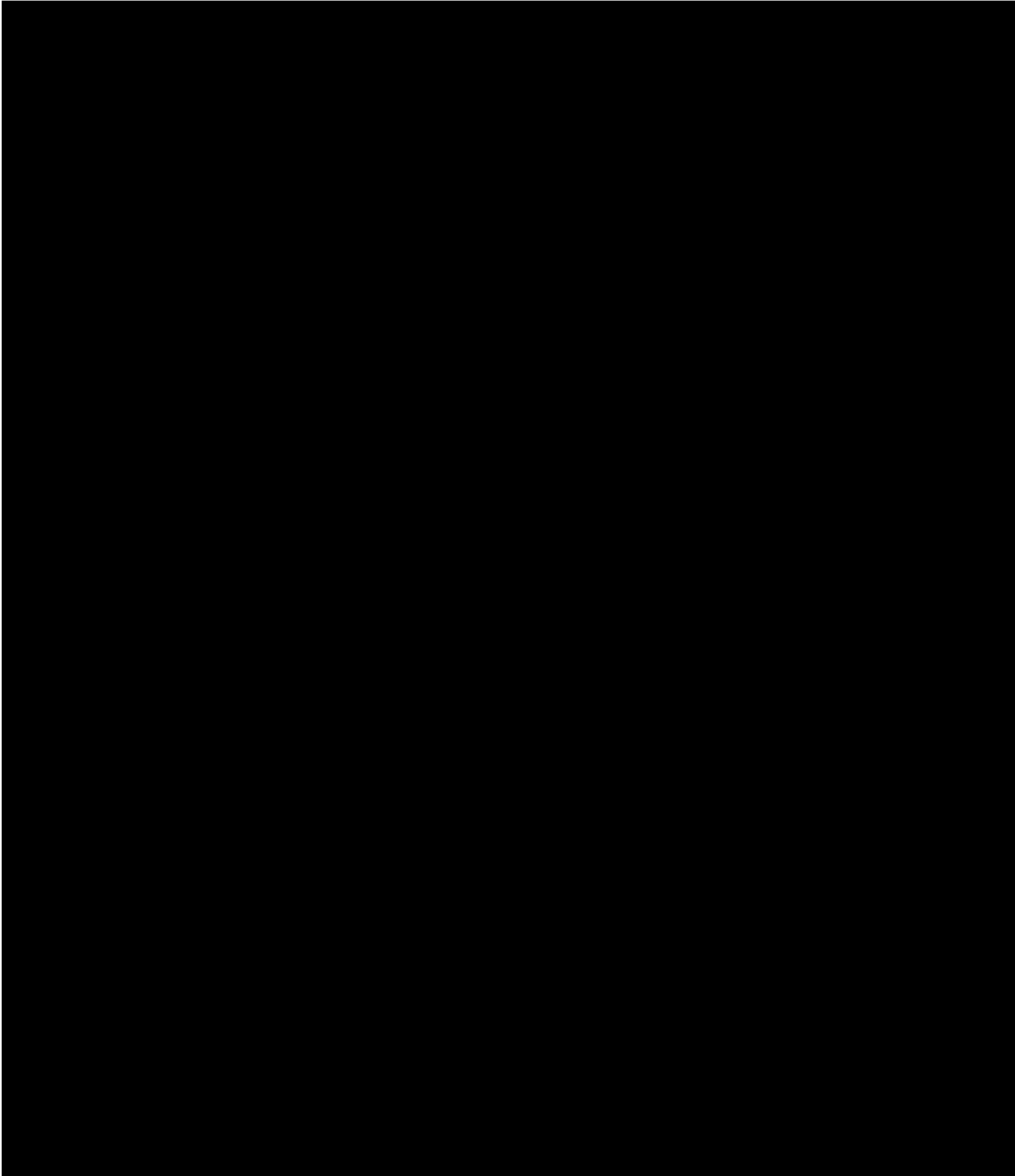
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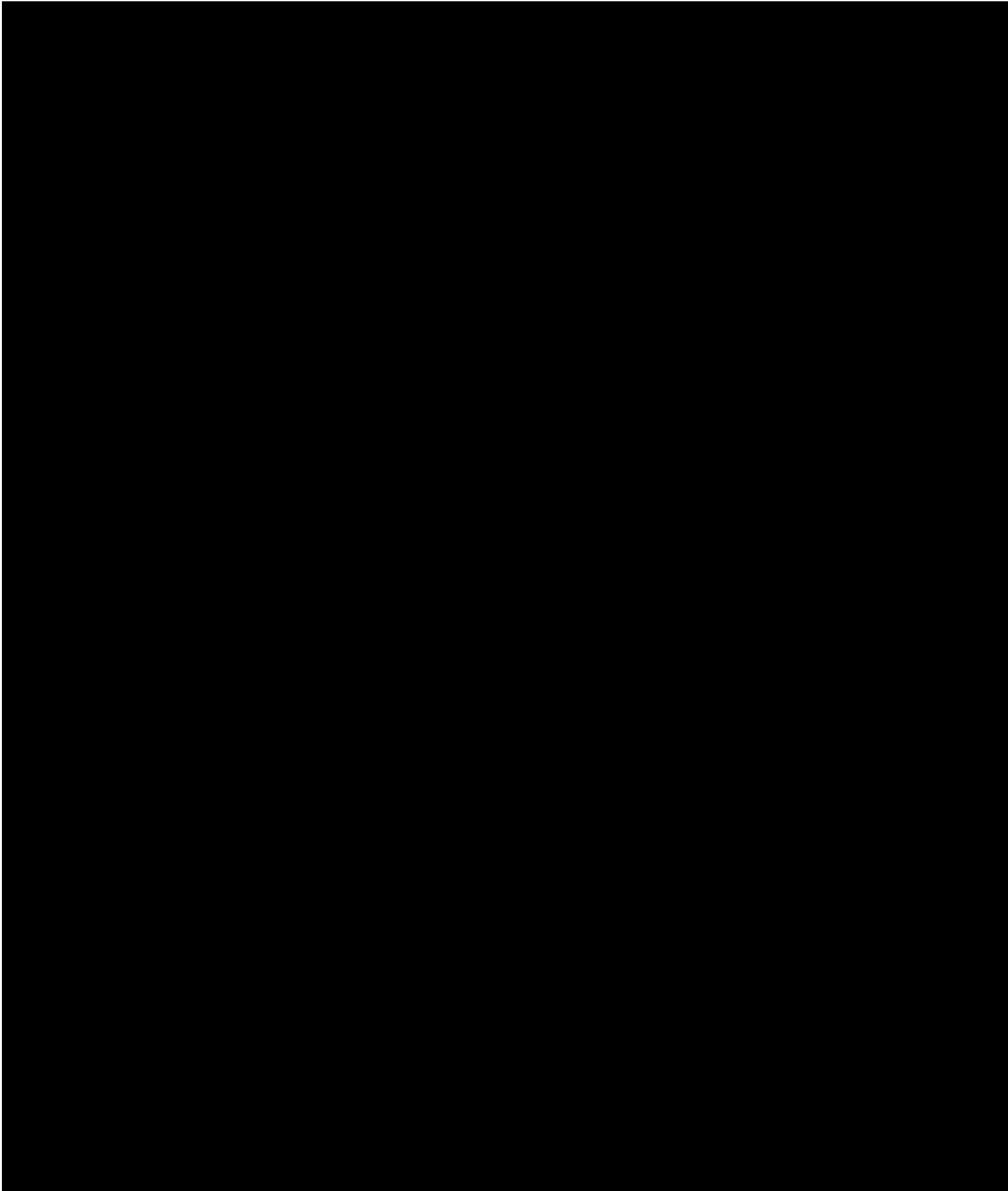
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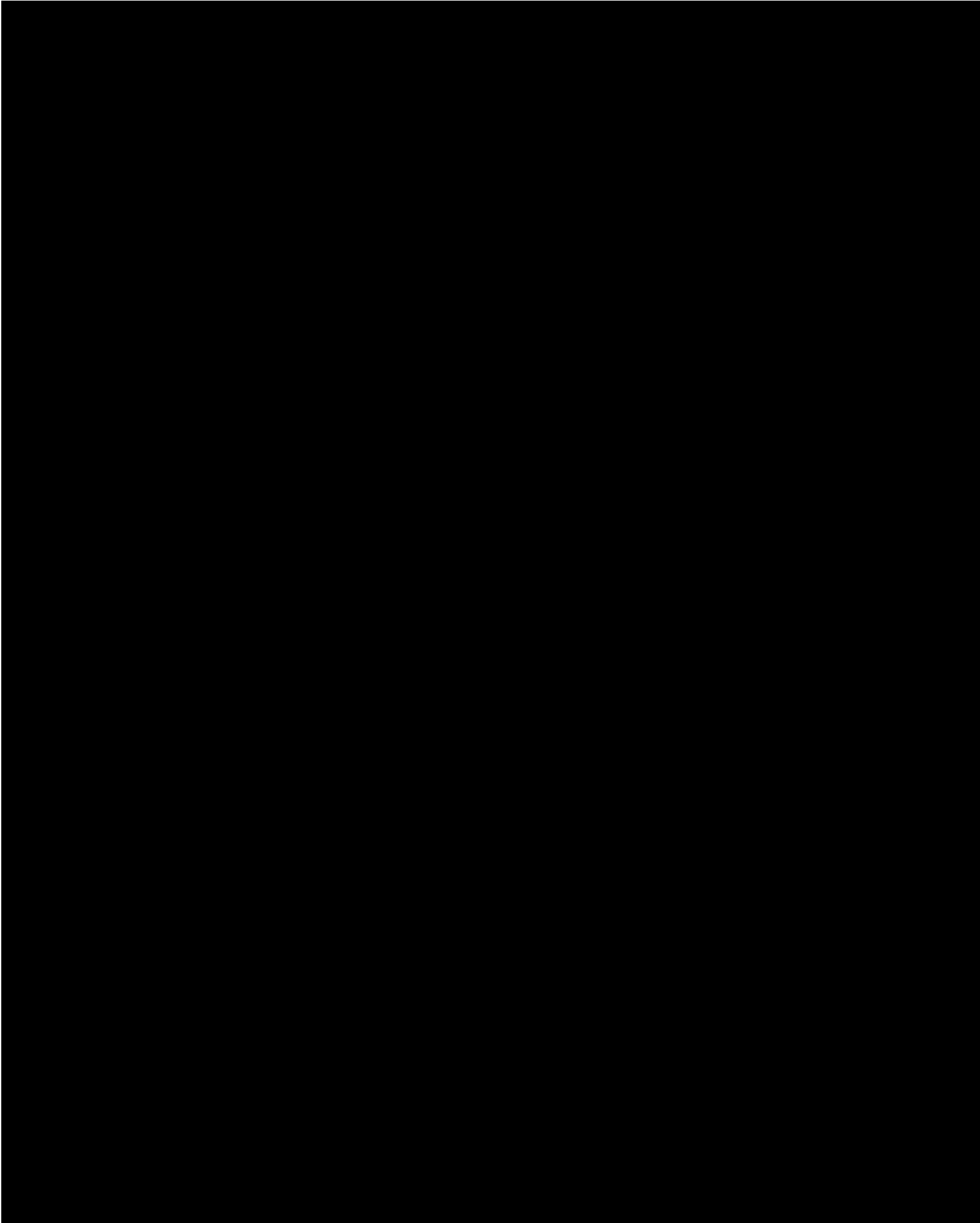
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Residential – Small Commercial (<750 Dth Annually) Guaranteed Savings Product Terms & Conditions





New York State Public Service Commission

Your Rights as an Energy Services Company Consumer ESCO Consumers Bill of Rights

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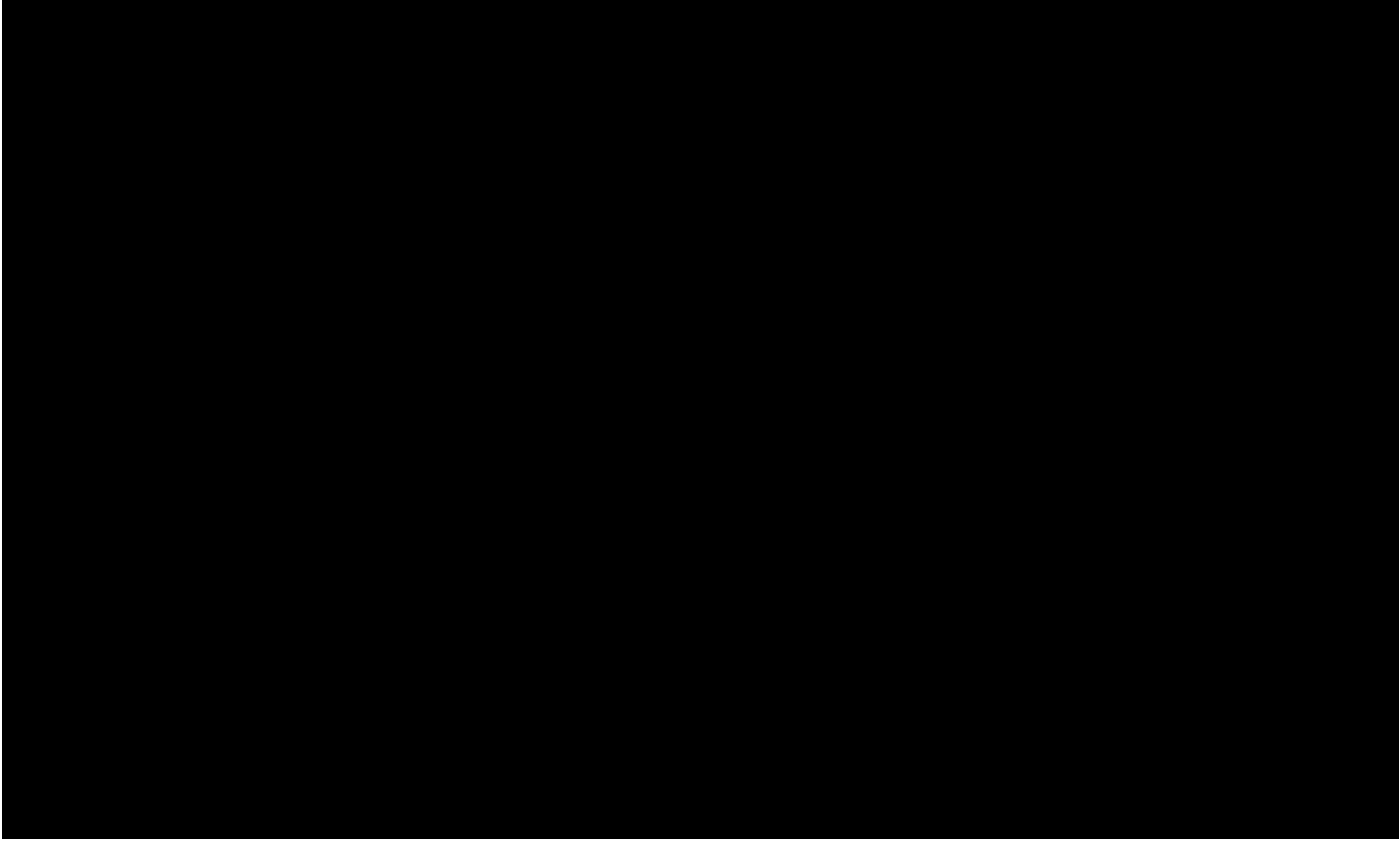
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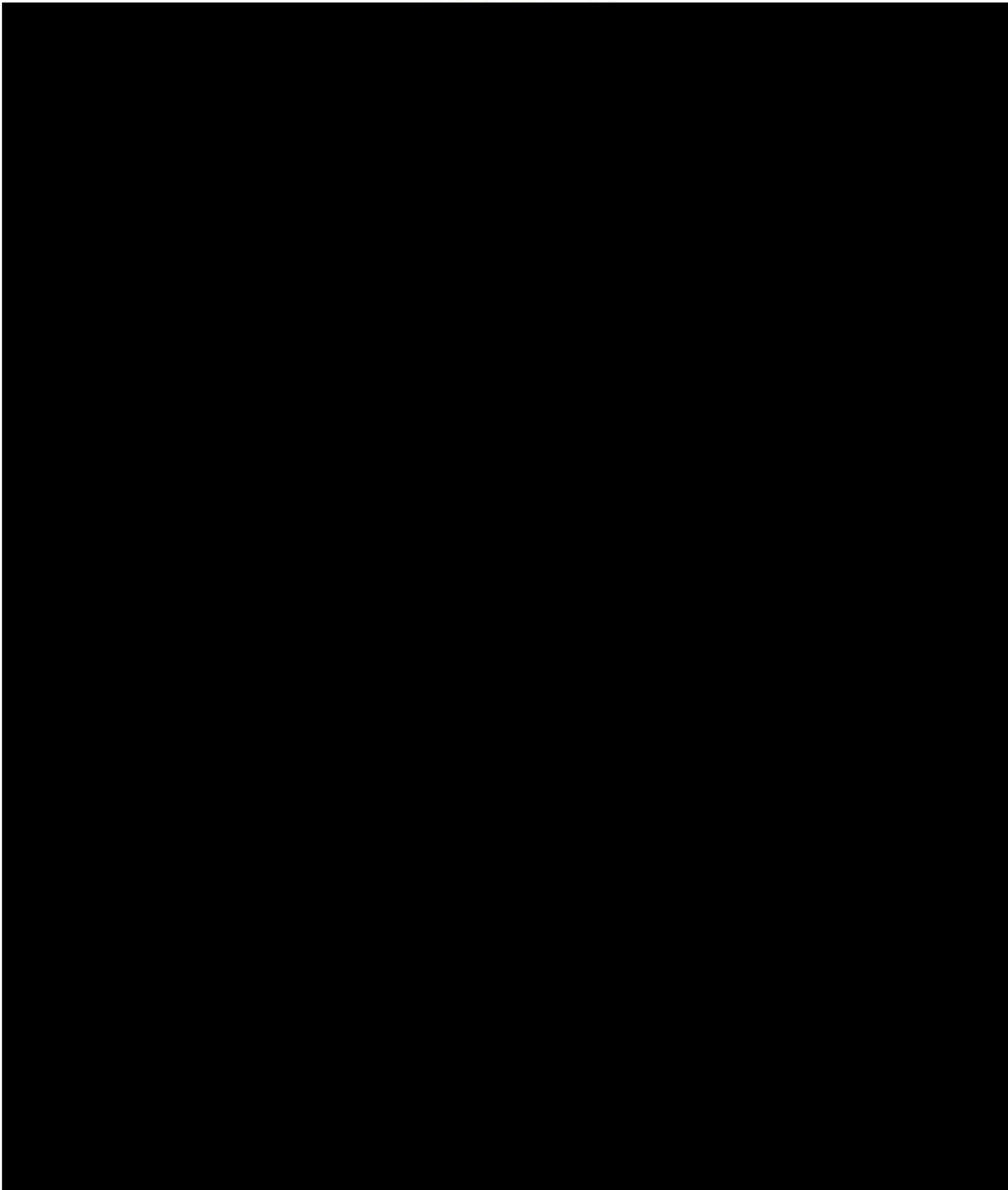
ATTACHMENT A
- Section C

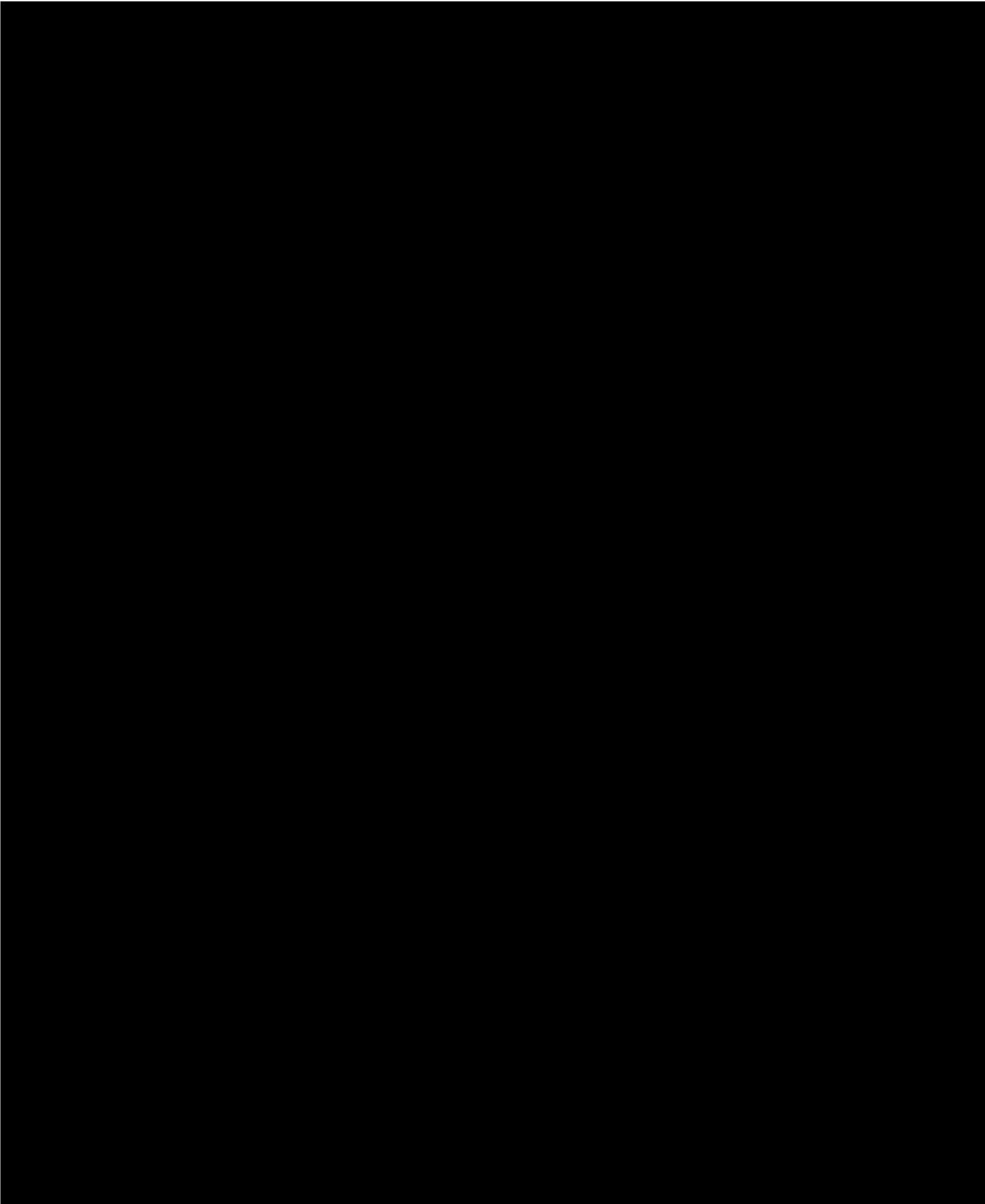


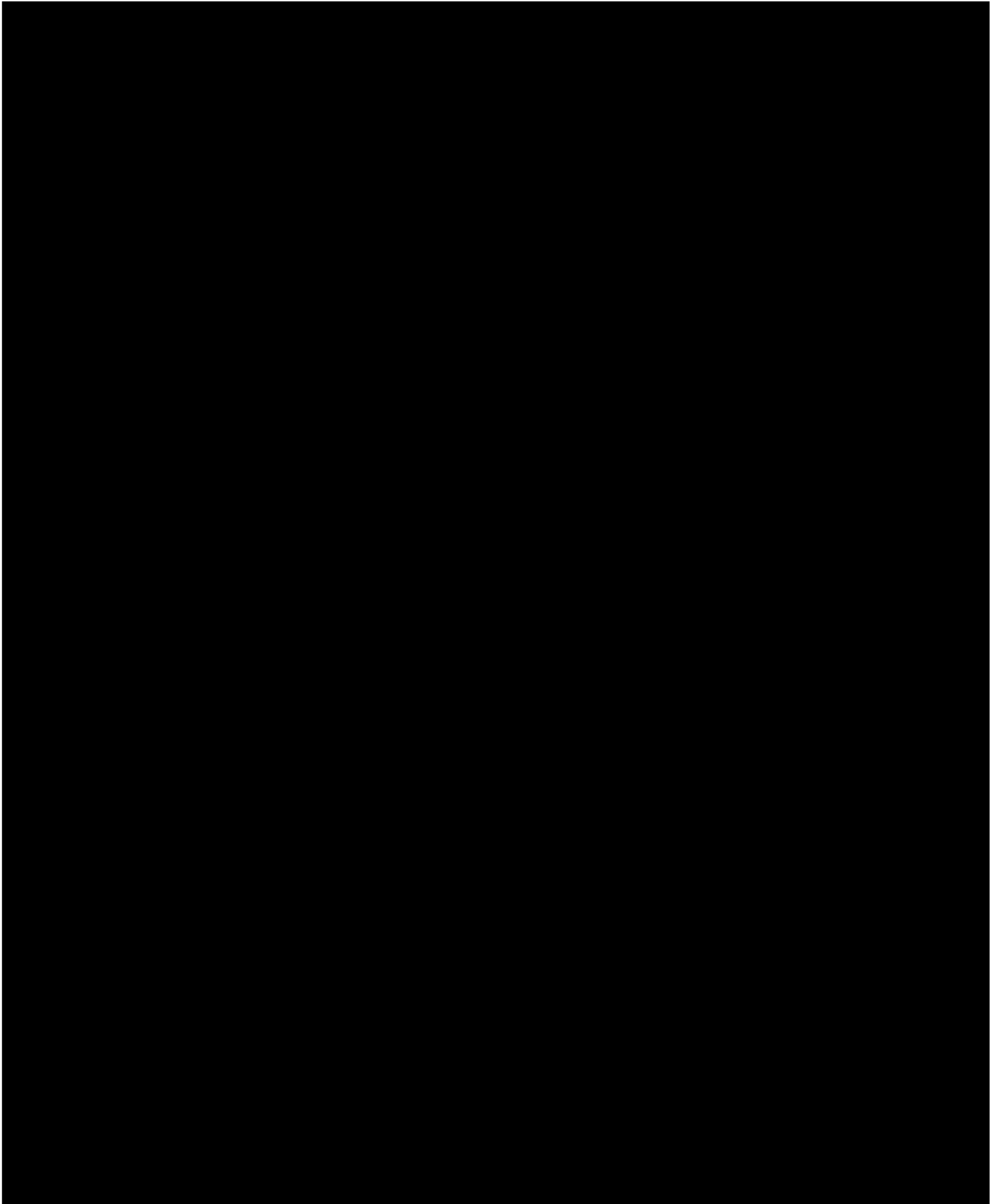


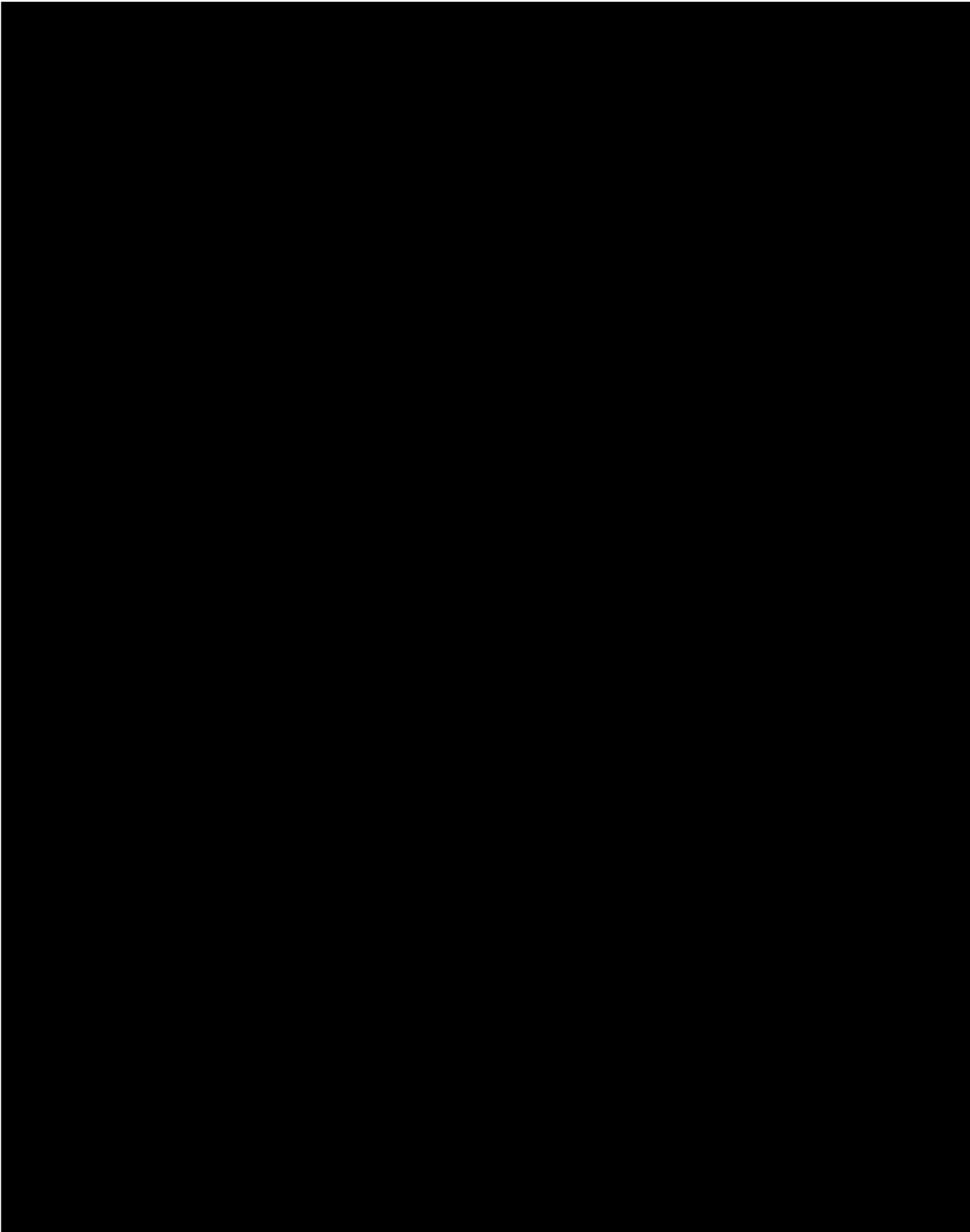
ATTACHMENT A
- Section D

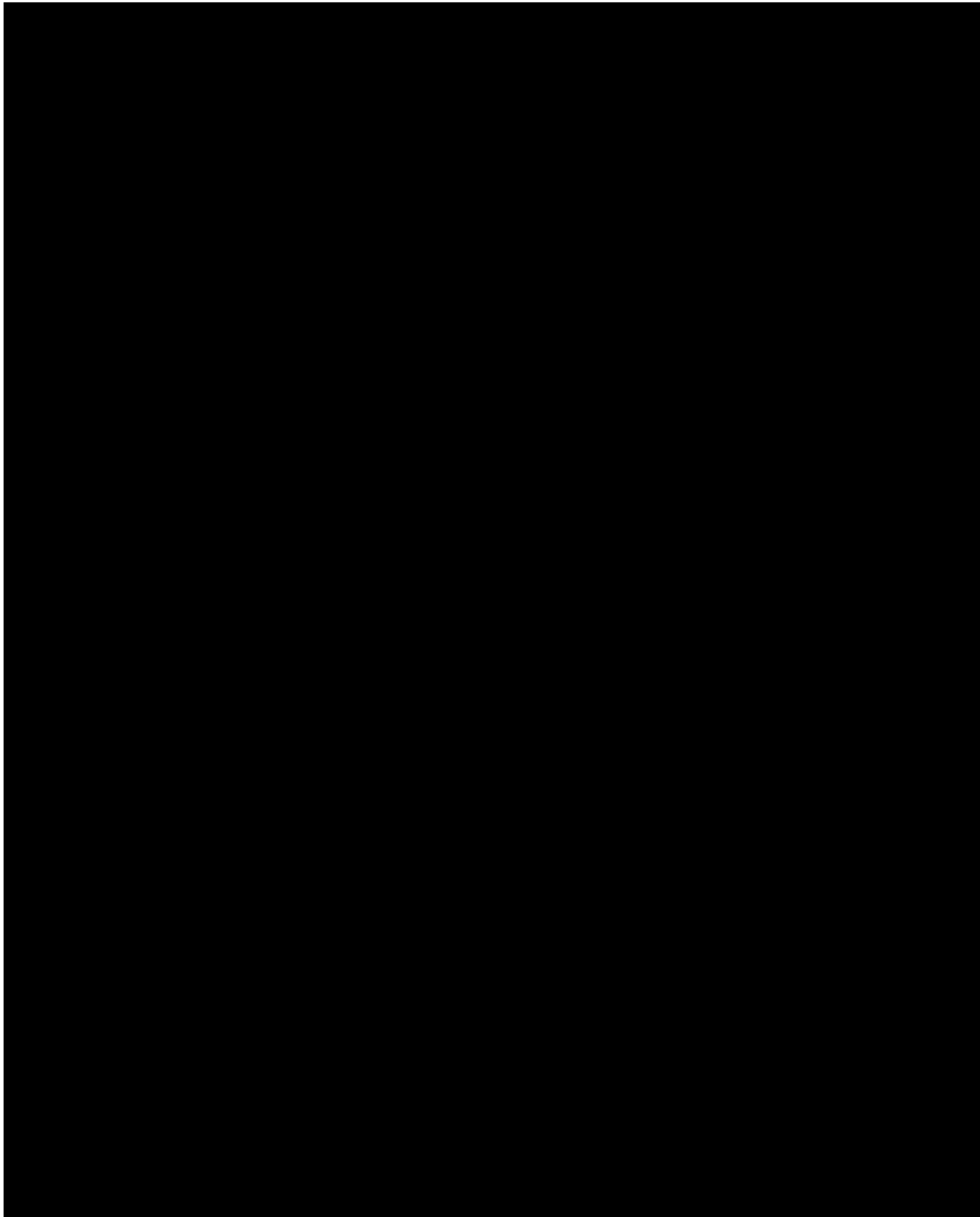
Marketing Training
And
Quality Assurance Program

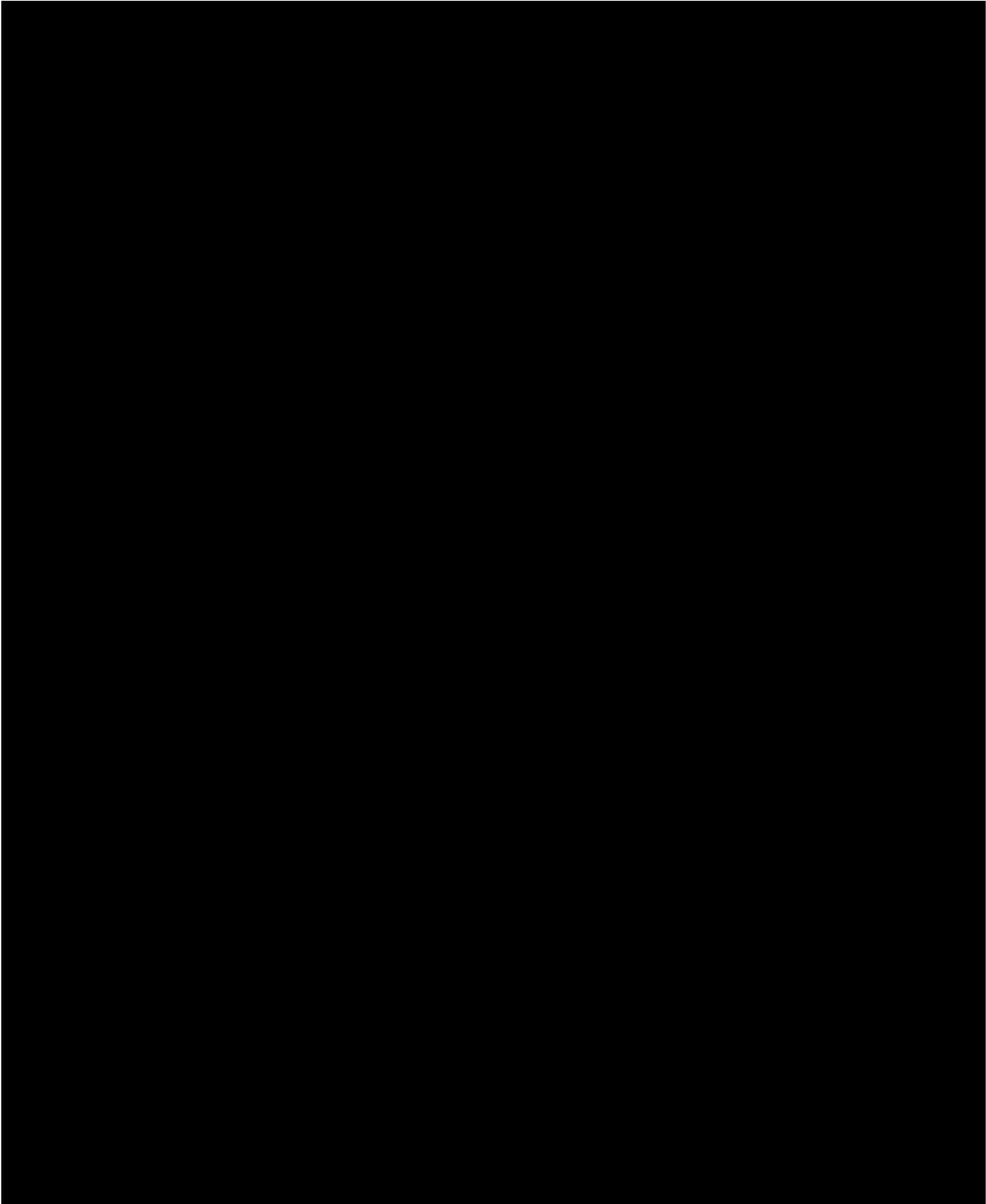


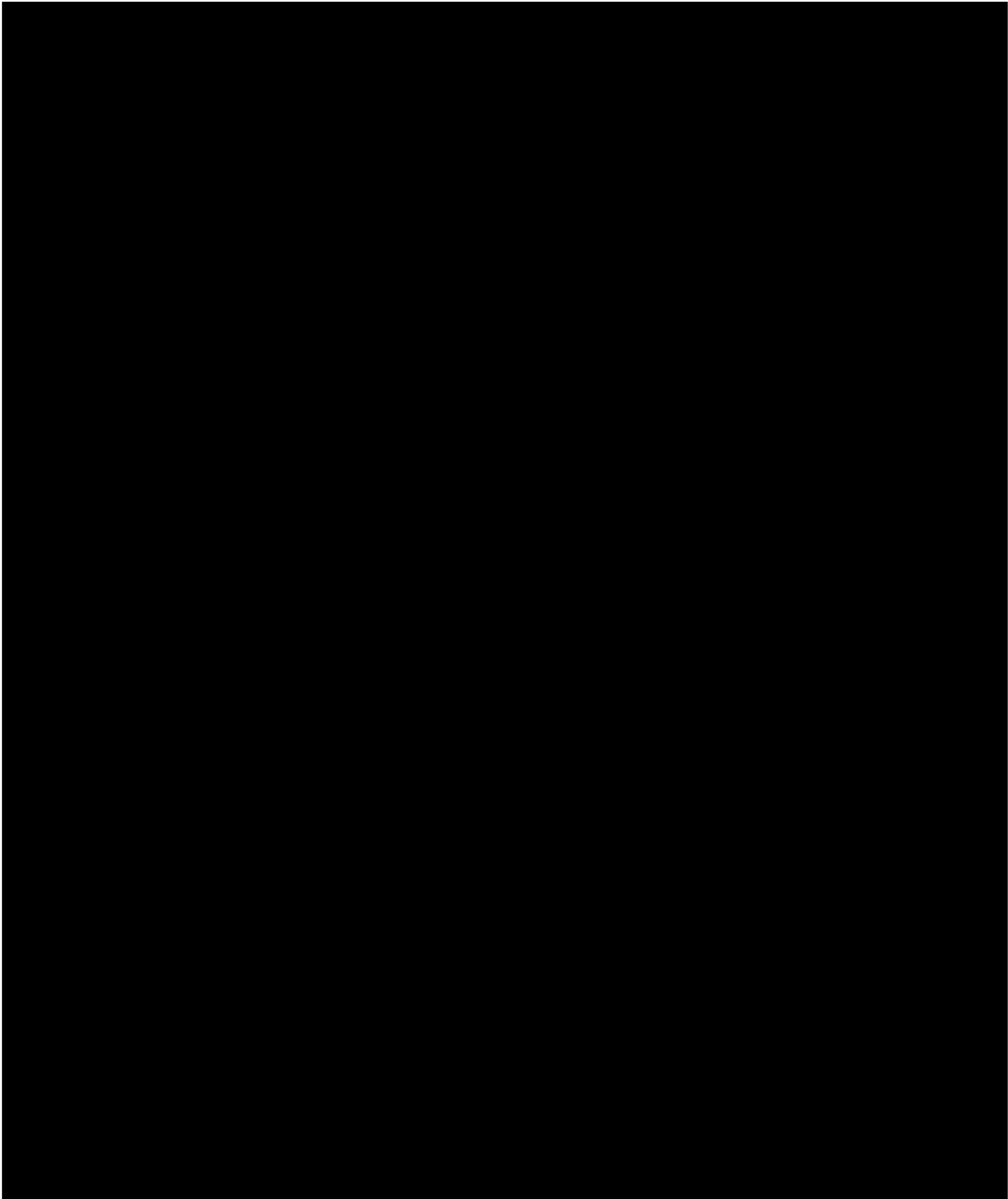


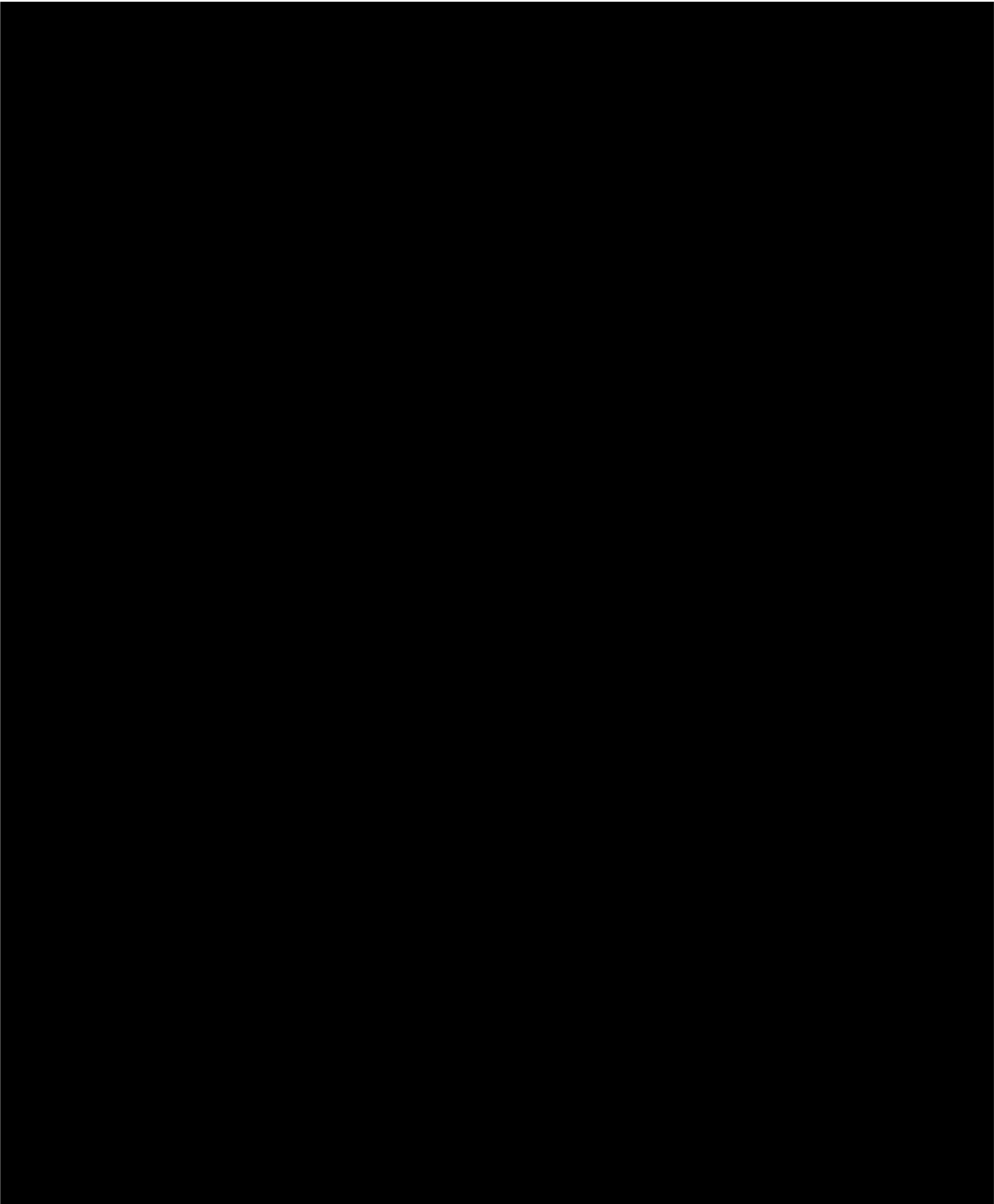


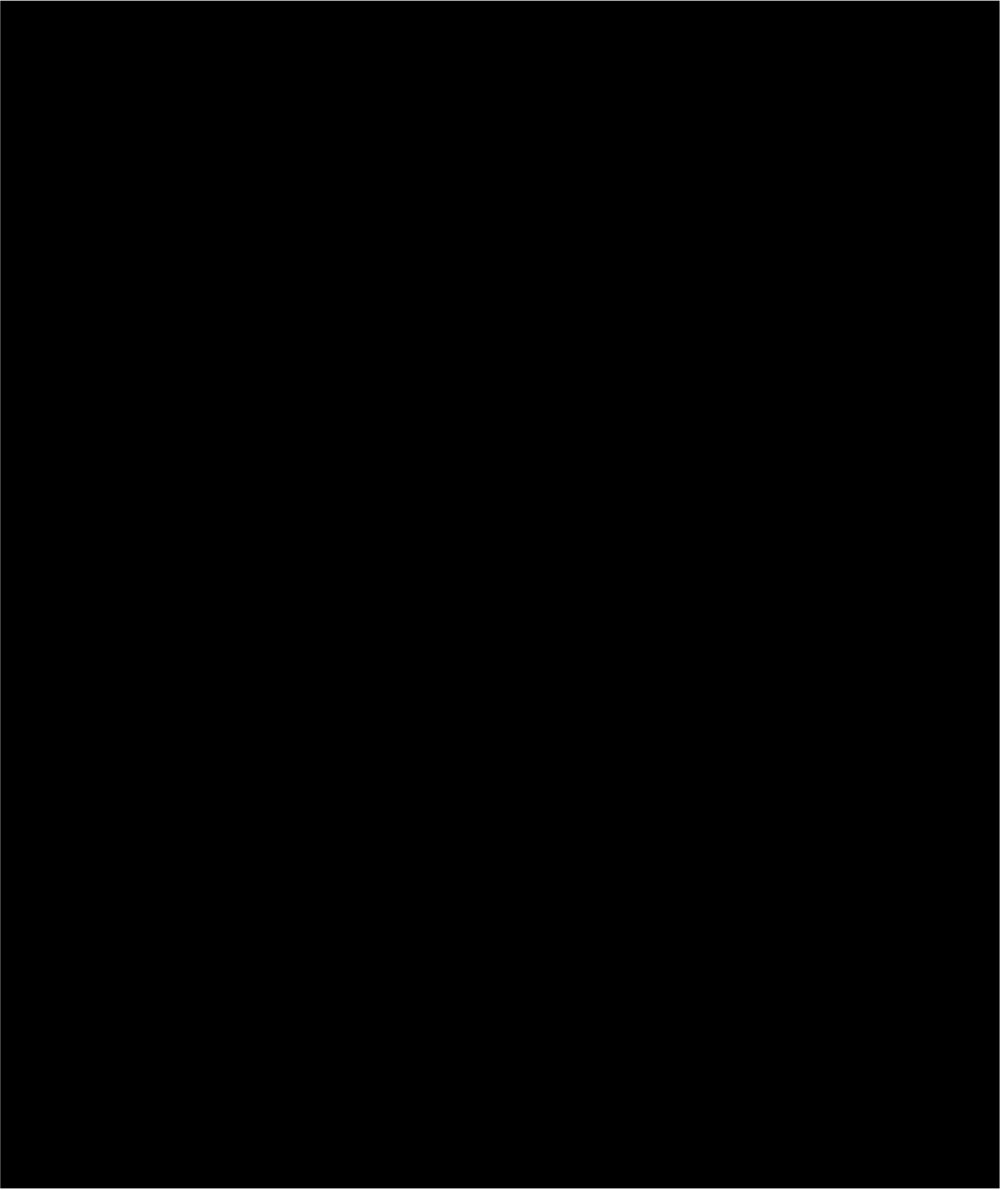


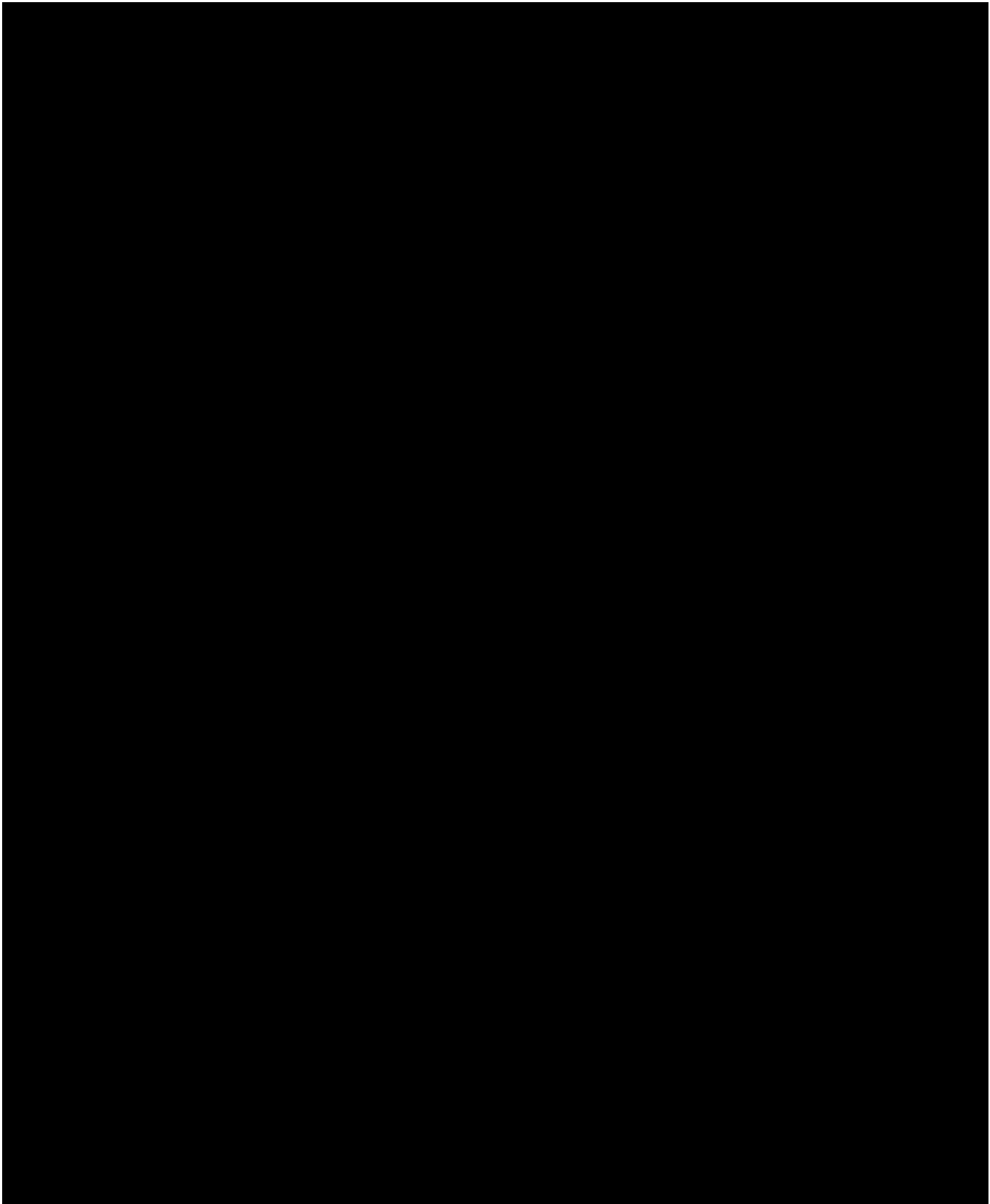






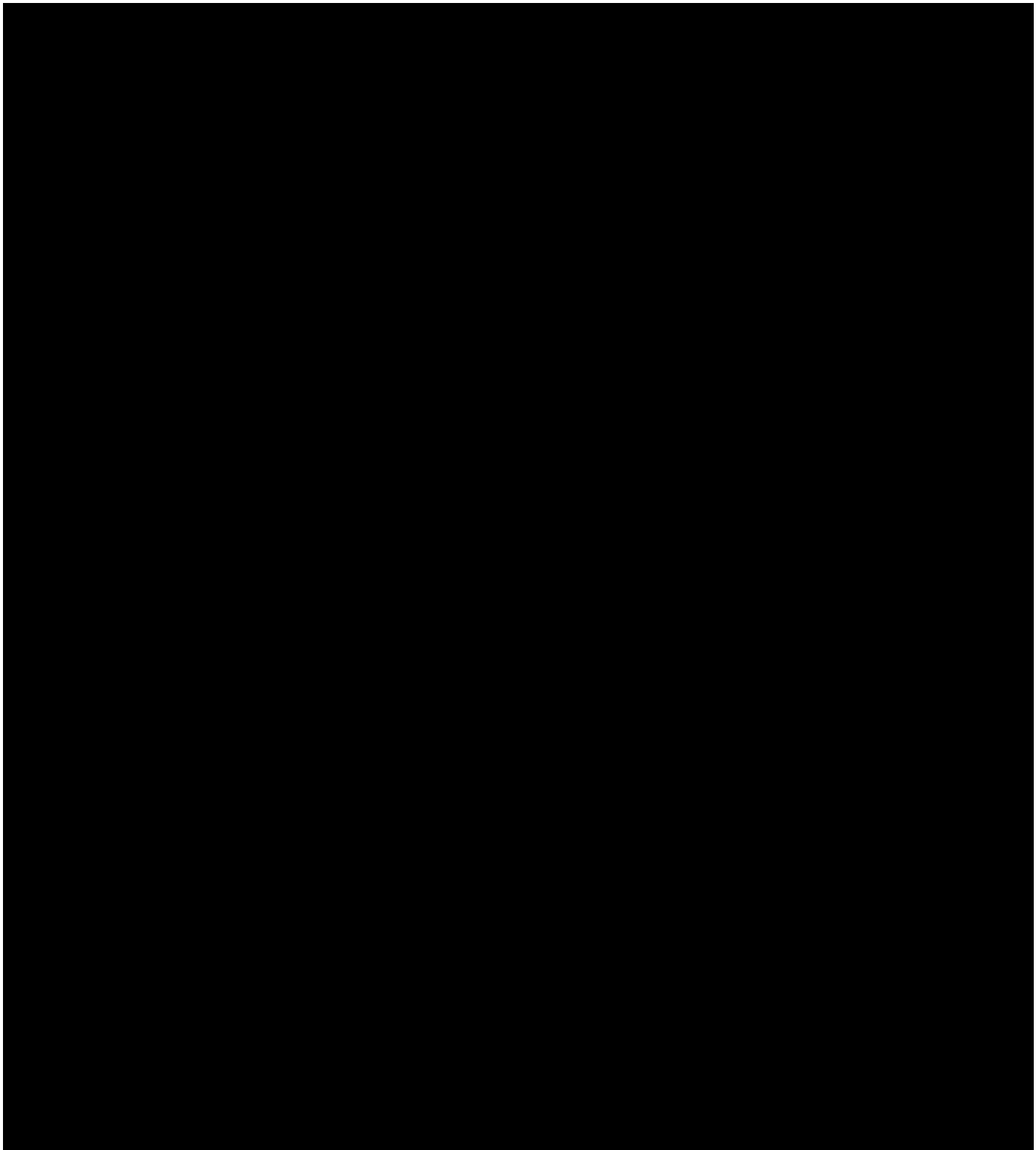






Attachment A
Section D

ATTACHMENT A
- Section E



ATTACHMENT A
- Section F

Sample forms of notices to be sent upon:

- Assignment of sales agreements
- Discontinuation of service
- Transfer of 5000 or more customers to other providers

See annexed documents



NOTICE OF ASSIGNMENT

Customer Name _____

Customer Account Number _____

For Service Location _____

PLEASE TAKE NOTICE that, on (Effective Date), M&R Energy Resources Corp. ("ESCO") will assign its Contract dated (original contract date) with _____(Customer), to _____("New ESCO"), as provided in the above referenced Contract. Customer has the right to return to full service with their utility or select a different supplier. If you take no action, your service will be assigned to the supplier identified above on the specified date _____. There will be no changes in the price, terms or conditions of service as set forth in Your Contract with ESCO as a result of this assignment.

M&R Energy Resources Corp.
PO Box 4091
New Windsor, NY 12553
1-866-610-7283
info@mandrenergy.com



**NOTICE OF DISCONTINUANCE
Commercial**

Date

Customer Name
Customer Address
Customer City, State Zip

Dear (Customer Name),

Notice is hereby given that under the terms of the Commercial Sales Agreement ("Agreement") entered into between _____ and M&R, service pursuant said Agreement shall be discontinued as of _____ (Date + 15 calendar days' notice) and that M&R will no longer have any obligation to provide service after said date.

You also have the option to select another supplier or return to full utility service from the distribution utility. You will be receiving (ELECTRICITY AND/OR NATURAL GAS) supply from your distribution utility until you select a new supplier and the change in providers is effective, unless the distribution utility notifies you that it will terminate its delivery service on or before the discontinuance date.

If you have any questions, please contact M&R at 1-866-610-7283.

Sincerely,

(Company Representative)
M&R Energy Resources Corporation
PO Box 4091
New Windsor, NY 12553
1-866-610-7283
Email: info@mandrenergy.com
Cc: Distribution Utility

Attachment A
-Section F



Residential

THIS IS A FINAL TERMINATION NOTICE

PLEASE BRING THIS NOTICE TO THE ATTENTION OF M&R WHEN PAYING THIS BILL

Date: _____

Customer Name: _____

Customer Address: _____

Account Number(s): _____

There is a balance due on your account of \$_____. Unless full payment of this amount is received by [DATE], M&R will terminate your commodity service on [DATE]. **Your utility delivery service may also be suspended if you fail to pay this outstanding balance.**

If your commodity service is terminated, you will be obligated to pay \$_____ to restore commodity service and \$_____ to end the suspension of utility delivery service. You must pay the full balance owed to M&R and the utility to remain current on your account and assure the continuity of commodity and utility distribution service.

All payments should be remitted to: PO Box 4091, New Windsor, NY 12553, or you may contact M&R at 1-866-610-7283. If you have a complaint regarding your account or service, please contact M&R at the same address or telephone number.

The Public Service Law requires modification of the termination procedures if you are: over 62 years of age, blind, disabled, or have another physical impairment or medical condition. If you can demonstrate that you are unable to make payment under the terms of the existing payment agreement because your financial circumstances have changed significantly due to conditions beyond your control, a new payment

agreement may be available. If any of these conditions apply to you, please immediately contact M&R at 1-866-610-7273.

Your local social service office may provide assistance to maintain M&R's service. To obtain such assistance, you must first provide M&R with information showing assets, income and expenses to evaluate whether you are entitled to a new payment agreement. The local social services information number is [Tel No.].



NOTICE OF TRANSFER OF 5000 OR MORE CUSTOMERS

Notice is hereby provided that pursuant to Section _____ of the Sales Agreements (“Agreements”) between the Customers set forth on Attachment “A” annexed hereto (“Customers”) and M&R, all of M&R’s rights, interests and obligations under said Agreements have been assigned and transferred to [name, address, email address and telephone number of Assignee] _____ . This assignment will be effective as of _____ [Date+15 calendar days’ notice].

List any changes [if any] in the prices, terms and conditions of service.

If you have any questions, please contact [Assignee] _____ at _____ (ESCO phone number).

Sincerely,

(Company Representative)
M&R Energy Resources Corporation
PO Box 4091
New Windsor, NY 12553

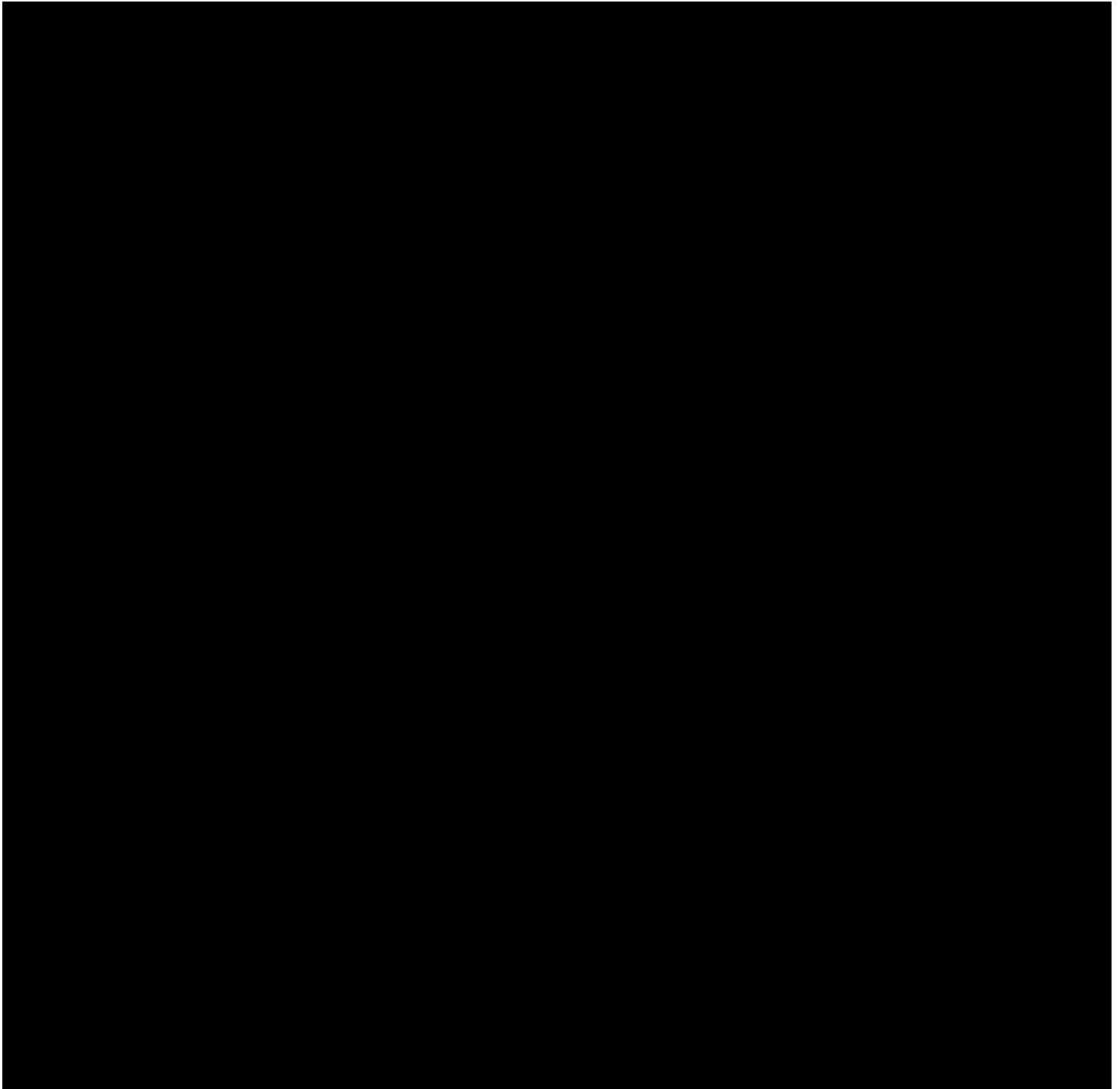
Toll Free: 1-866-610-7283
Email: info@mandrenergy.com

Cc: (Distribution Utility)

Attachment A
- Section F

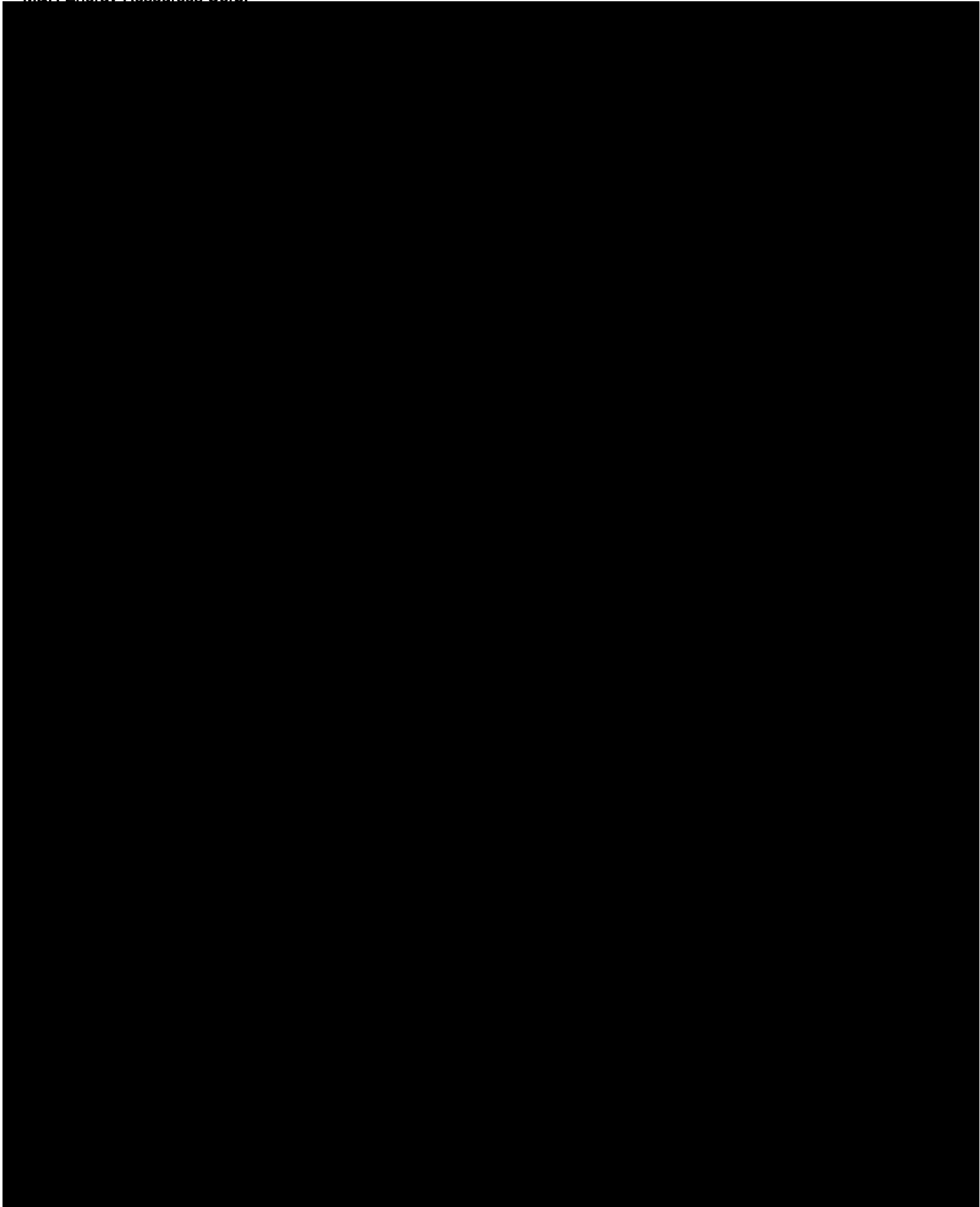
ATTACHMENT A
- Section G

Sample(s) of your billing format(s).



Attachment A
- Section G

M&R Energy Resources Corp.



ATTACHMENT A

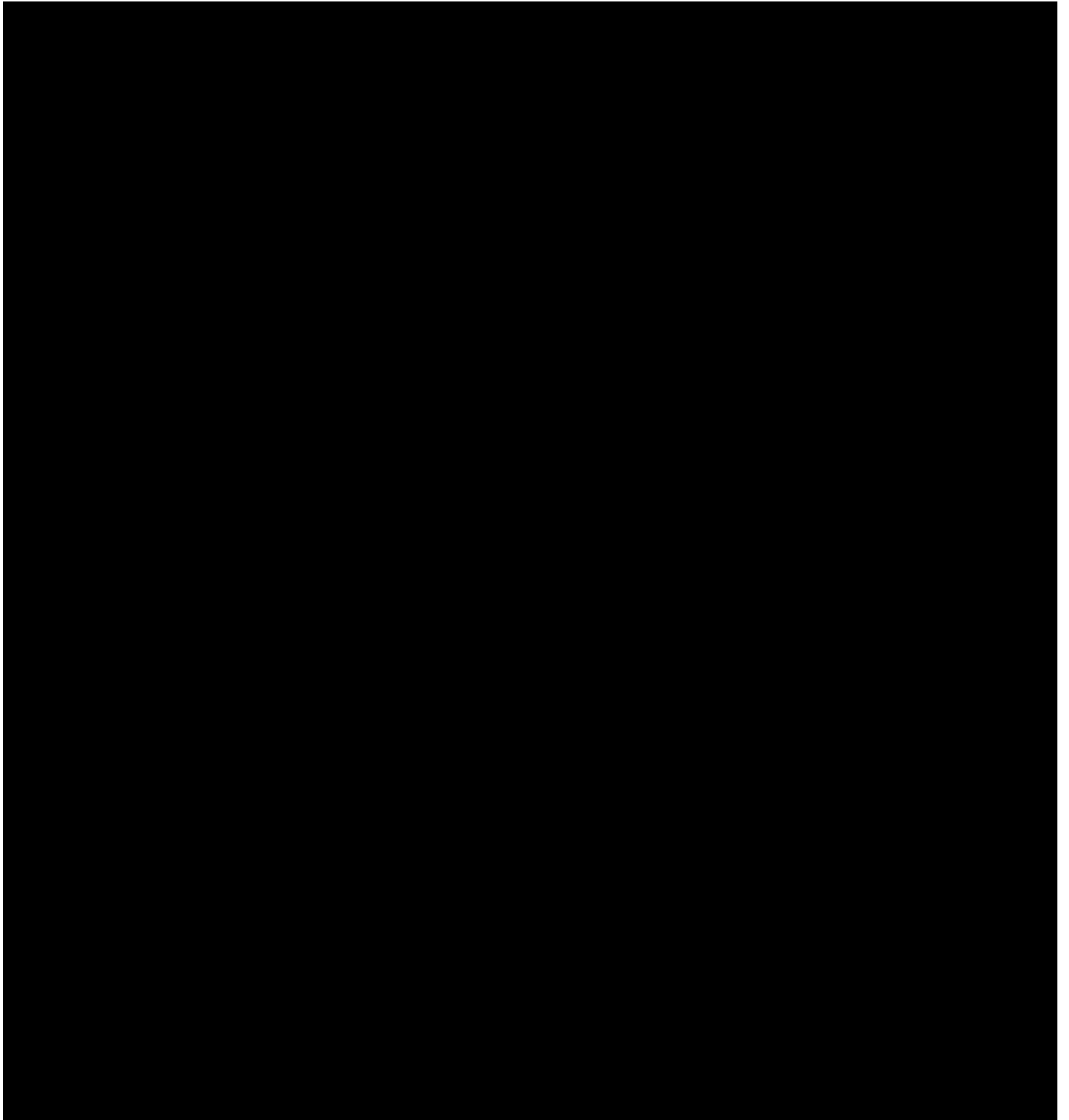
- Section H

Procedures you will use to obtain customer's authorization for historical usage and credit information.

The following Information Release Authorization will be obtained from the customer via our Energy Sales Agreement;

INFORMATION RELEASE AUTHORIZATION - Customer authorizes M&R to obtain and review information regarding the Customer's credit history from credit reporting agencies, and the following information from the LDC: consumption history, billing determinant, credit information, public assistance status, existence of medical emergencies, status as to whether Buyer has a medical emergency, is human needs, elderly, blind or disabled and data applicable to cold weather periods under PSL 32 (3); and information pertaining to PSL 33, tax status and eligibility for economic development or other incentives. This information may be used by M&R to determine whether it will commence and/or continue to provide energy supply service to Customer and will not be disclosed to a third-party unless required by law. Customer's execution of this Agreement shall constitute authorization for the release of this information to M&R. This authorization will remain in effect during the Term of this Agreement or any renewal thereof. Customer may rescind this authorization at any time by providing written notice thereof to M&R or calling M&R at 1.866.610.7283. M&R reserves the right to cancel this Agreement in the event Customer rescinds the authorization.

ATTACHMENT A
- Section I





ATTACHMENT A
- Section J

Home Energy Fair Practices Act

ESCO Compliance Filing

Description of Enclosed Documents:

Residential Deferred Payment Agreement

Asset Evaluation Form

M&R - DPA Process Description

Budget Billing Agreement

Quarterly Billing Plan

Past Due Reminder Notice

HEFPA Final Termination Notice

HEFPA Final Suspension Notice

HEFPA Notification to Social Services



Residential Payment Agreement

Customer Name: _____
Address: _____
Account# _____

The total Amount owed to **M&R Energy Resources Corp.** for this account as of MM/DD/YYYY is **\$XX.XX**.

M&R Energy Resources Corp. is required to offer a payment agreement that you are able to pay considering your financial circumstances. **This agreement should not be signed if you are unable to keep the terms.** Alternate terms may be available if you can demonstrate financial need. Alternate terms may include no down payment and payments as low as \$10 per month above your current bills. **If you sign and return this form, along with the down payment by MM/DD/YYYY you will be entering into a payment agreement and by doing so will avoid termination of service.**

Assistance to pay utility bills may be available to recipients of public assistance or supplemental security income from your local social services office. This agreement may be changed if your financial circumstances change significantly because of conditions beyond your control. If after entering into this agreement, you fail to comply with the terms, **M&R Energy Resources Corp.** may terminate service. If you do not sign this agreement or pay the total amount due of **\$XX.XX** by MM/DD/YYYY, **M&R Energy Resources Corp.** may seek to terminate your service. **If you are unable to pay these terms, if further assistance is needed, or if you wish to discuss this agreement please call M&R Energy Resources Corp. at 1-866-610-7283.**

Payment of Outstanding Balance:

Your current monthly budget amount is: \$XX.XX

If you are not already enrolled in our Budget Billing Program, which allows you to pay for your service in equal monthly installments, and wish to enroll, check the box below and we will start you on our program immediately.

Yes! I would like Budget Billing

Acceptance of Agreement:

Customer Signature: _____ Date: _____

This agreement has been accepted by M&R Energy Resources Corp. If you and M&R Energy Resources Corp. cannot negotiate a payment agreement, or if you need any further assistance, you may contact the Public Service Commission at 1-800-342-3377.

Return one copy of this agreement signed, with the down payment, by MM/DD/YYYY. If it is not signed and returned, your service may be terminated.

CONFIDENTIAL
Evaluation of Customer's Ability To Pay

1. Employer Name, Address and Phone Number

2. What is your monthly income? _____

3. Please identify all other forms of income (Unemployment, Disability, and Public Assistance) and the amounts of each

4. Please list all checking and savings accounts and balances:

5. Please list all credit cards, balances due and the amount of the monthly payment on each:

6. Do you own your home or do you rent? _____

7. What is your monthly mortgage or rent payment? _____.

8. List other assets (i.e., Stocks and Bonds) :

9. List other debts (bank loans, credit lines, utility bills, etc.) and the amount of the monthly payment on each: _____

10. Identify all other monthly expenditures by amount:

- Food expenses	\$	_____
- Medical expenses	\$	_____
- Telephone bills	\$	_____
- Utility bills	\$	_____
- Mandatory loan/credit card payments	\$	_____
- Other	\$	_____
	\$	_____
	\$	_____
	\$	_____



Deferred Payment Agreement Process Description

M&R Energy Resources Corp. (M&R) will not terminate service to a residential customer because of arrears owed unless M&R first offers such customer a Deferred Payment Agreement (“DPA”) for such arrears where the customer does not have the resources available to pay the bill. M&R will make reasonable efforts to contact eligible customers for the purpose of offering DPA and negotiating terms tailored to the customer’s financial circumstances, prior to making a specific written offer of a DPA. M&R will require the customer to complete an Asset Evaluation Form on a confidential basis.

A scheduled termination or suspension of service may be postponed for up to 10 calendar days after the date stated in the final notice of termination or suspension for the purpose of negotiating a DPA. A written offer of a DPA will be made not less than 7 calendar days (10 if mailed) before the earliest date on which termination or suspension may occur, or a date, up to 10 days thereafter, to which M&R has postponed the termination or suspension while negotiating a DPA.

The Commission or its designee may order a DPA where the parties are unable to reach an agreement.

If M&R believes that the customer is not eligible for a DPA because the customer has the resources to pay the bill, it may seek a determination from the PSC.

The terms of the DPA will obligate the customer to make timely payments of all current charges and for payment of the arrears over a specific period of time, in conformance with the regulations of the PSC.

A customer that fails to comply with the terms of a DPA will be subject to termination or suspension of service. Where a DPA is broken, M&R will send a reminder notice 8 calendar days prior to the day the final notice of termination or suspension will be sent, boldly stating: that the customer must meet the terms of the DPA within 20 calendar days of the date payment was due or a final notice of termination or suspension may be issued; that the customer should contact M&R if financial circumstances have changed significantly beyond the control of the customer. If by the 20th calendar day after payment was due, M&R has neither received payment nor negotiated a new payment agreement, M&R may demand full payment of all charges and send a final notice of termination or suspension.



BUDGET BILLING PLAN

Customer Name: _____

Address: _____

Account# _____

Under this Plan, M&R Energy Resources agrees to provide services in return for your agreement to make payments according to the terms of this Plan.

This Plan requires that you pay \$XX.XX per month for the 12 month period starting with the billing cycle commencing on MM/DD/YYYY and ending on MM/DD/YYYY.

Such equal monthly payment is based on an estimate of your annual billing, which has been calculated by multiplying the average monthly consumption by the current estimate of commodity prices over the above-referenced 12-month period. Your average monthly consumption is _____ Therms and/or _____ kwh, based on your last 12 months actual consumption. If the service address for which you will be billed under this Plan is a new property, which has not been served or for which 12 months of data is not available, your average monthly consumption will be based on a similar property in the area in which the service address is located.

The minimum number of days required in a meter reading cycle shall be at least 25 days to qualify for a budget bill for such a period. In case of shorter meter reading intervals, you will receive a bill reflecting actual charges for such shorter period. However, you will be required to make a payment only when at least 25 days have been accumulated for the budget bill amount.

The Plan shall be subject to regular review for conformity with actual billings. M&R Energy Resources Corp. reserves the right to recalculate such monthly payment to reflect either (a) an increase in consumption beyond the average monthly consumption.

Each month, you will be billed the equal monthly payment and you will be required to pay such amount stated on the bill. Your bill will also inform you what your consumption for the period was, as well as the actual charge you would have incurred if you were not on the Plan. If you fail to pay the bill when due, you may be subject to termination of service pursuant to the Home Energy Fair Practices Act.

In the last month of the Plan, M&R Energy Resources Corp. shall true up your account based on a comparison of the aggregate billing under this billing plan and the amount you would have been charged for the budget period if you were not on the plan. If you owe M&R Energy Resources a sum of money due to the true up, you will be billed for the amount due. If you have been over billed, you will be issued a credit to be applied to the next plan year.

Yes! I would like Budget Billing:

Acceptance of Agreement:

Customer Signature: _____

Date: _____

Authorized M&R Signature: _____

Date: _____

Return one signed copy to M&R Energy Resources by MM/DD/YYYY.



Quarterly Billing Plan

Customer Name: _____
Address: _____
Account# _____

Under this plan, **M&R Energy Resources Corp.** agrees to provide services in return for your agreement to make payments according to terms of this Plan.

The Customer confirms that he/she is greater than 62 years old, and that the Customer's bills in the preceding 12 months starting on MM/DD/YY and ending on MM/DD/YY, did not exceed \$150.

Under this Plan, the Customer will receive the first bill on MM/DD/YY covering actual charges incurred during the 3-month period MM/DD/YY to MM/DD/YY, and you will receive quarterly bills thereafter on or before MM/DD/YY, MM/DD/YY, and MM/DD/YY for actual charges incurred during each such preceding 3-month period.

On the dates specified above, you will be billed for actual charges incurred and you will be required to pay such amount stated on the bill. If you fail to pay the bill when it is due, you may be subject to termination of service pursuant to the Home Energy Fair Practices Act.

Yes! I would like Quarterly Billing

Acceptance of Agreement:

Customer Signature: _____

Date: _____

Authorized M&R Signature: _____

Date: _____

Return one signed copy to M&R Energy Resources by MM/DD/YYYY.



Past Due Reminder Notice

CUSTOMER NAME: _____

PREMISE ADDRESS: _____

ACCOUNT NUMBER: _____

On MM/DD/YYYY you signed a Residential Deferred Payment Agreement which obligated you to make a down payment of \$XX.XX by MM/DD/YYYY and regular payments of \$XX.XX in addition to your current charges, in order to avoid termination of commodity service. You have failed to comply with the terms of the Residential Deferred Payment Agreement. We are notifying you that you must meet the terms of the existing DPA by making the necessary payment within 20 calendar days of the date payment was due, or a final termination notice may be issued to terminate your service.

If you are unable to make payment under the terms of the Residential Deferred Payment Agreement because your financial circumstances have changed significantly due to events beyond your control, you should immediately contact us at 1-866-610-7283 because a new payment agreement may be available. Assistance to pay utility bills may be available to recipients of public assistance or supplemental security income from your local social services office by calling xxx-xxxx.

The total amount owed to M&R Energy Resources Corp. for this account as of MM/DD/YYYY is: \$XX.XX.



FINAL SUSPENSION NOTICE _____ DATE

M&R Energy Resources Corp.
PO Box 4091, New Windsor, NY 12553
1-866-610-7283

Customer Name
Address
City, State, Zip
Account#

Dear (customer name):

YOUR NATURAL GAS SERVICE IS SUBJECT TO SUSPENSION after MM/DD/YY.

To avoid suspension please remit \$xx.xx by MM/DD/YY. If your service is suspended you must pay \$xx.xx to resume service.

Public Service Law requires that, in order to end suspension, customers pay either the total amount due the ESCO and (LDNAME) or the amount they would have paid for energy if they had remained a utility customer.

PLEASE NOTE THAT SUSPENSION OF YOUR (LDNAME) CAN ACCOMPANY THE TERMINATION OF ESCO SERVICE EVEN IF YOUR Local Distribution Company SERVICE IS CURRENT.

PLEASE REMIT \$XX.XX BY XX/XX/XXXX TO AVOID SUSPENSION OF YOUR ESCO ACCOUNT.

Sincerely,

M&R Energy Resources Corp.
Credit and Collections



NOTIFICATION TO SOCIAL SERVICES OF CUSTOMERS INABILITY TO PAY

M&R Energy Resources Corp.
PO Box 4091, New Windsor, NY 12553
1-866-610-7283

Customer Name: _____

Address: _____

City, State, Zip: _____

Account#: _____

Customer has been sent a final notice of termination. If the total payment due of \$XX.XX is not paid by MM/DD/YYYY, termination of service may occur anytime after MM/DD/YYYY.



FINAL TERMINATION NOTICE _____ DATE

Customer Name: _____

Address: _____

Account# _____

Dear (customer name):

By letter dated MM/DD/YY, M&R Energy Resources Corp.. notified you that your failure to remit the past due amount of \$XX.XX by MM/DD/YY would result in M&R Energy terminating your service. Our records indicate that we have not received your payment. Please remit \$XX.XX or your service will be terminated after MM/DD/YY.

If you disagree with the amount owed, you may call or write M&R Energy at PO Box 4091, New Windsor, NY 12553 or 1-866-610-7283, or you may contact the Public Service Commission at 1-800-342-3377.

THIS IS A FINAL TERMINATION NOTICE. PLEASE BRING THIS NOTICE TO THE ATTENTION OF THE UTILITY WHEN PAYING THIS BILL.

PLEASE REMIT \$XX.XX BY MM/DD/YY TO AVOID TERMINATION OF YOUR SERVICE.

If you are unable to make payment because your financial circumstances have changed significantly due to events beyond your control, please contact us at 1-866-610-7283. If you or anyone in your household meets any of the following conditions please contact us: medical emergency; elderly, blind or disabled.

Sincerely,

M&R Energy Resources Corp.
Credit and Collections

ATTACHMENT A
- Section K

Internal procedures for the prevention of slamming or cramming.

To help prevent slamming or cramming, M&R will institute the following procedures that will guide its marketing activities:

A.

- 1. All marketing representatives will be required to clearly identify that they are marketing on behalf of M&R.*
- 2. Identify that the individual being marketed to is authorized to purchase commodity for the account.*
- 3. Follow the specific procedures codified in Section 5, Attachments 1, 2 and 3 and Section 10 of the Uniform Business Practices.*
- 4. Cramming will be substantially prevented as M&R will use utility consolidated billing in the service territories where it operates, thereby limiting the items that may be included on the bill.*
- 5. M&R will monitor marketing scripts and review telemarketing calls to maintain service quality.*

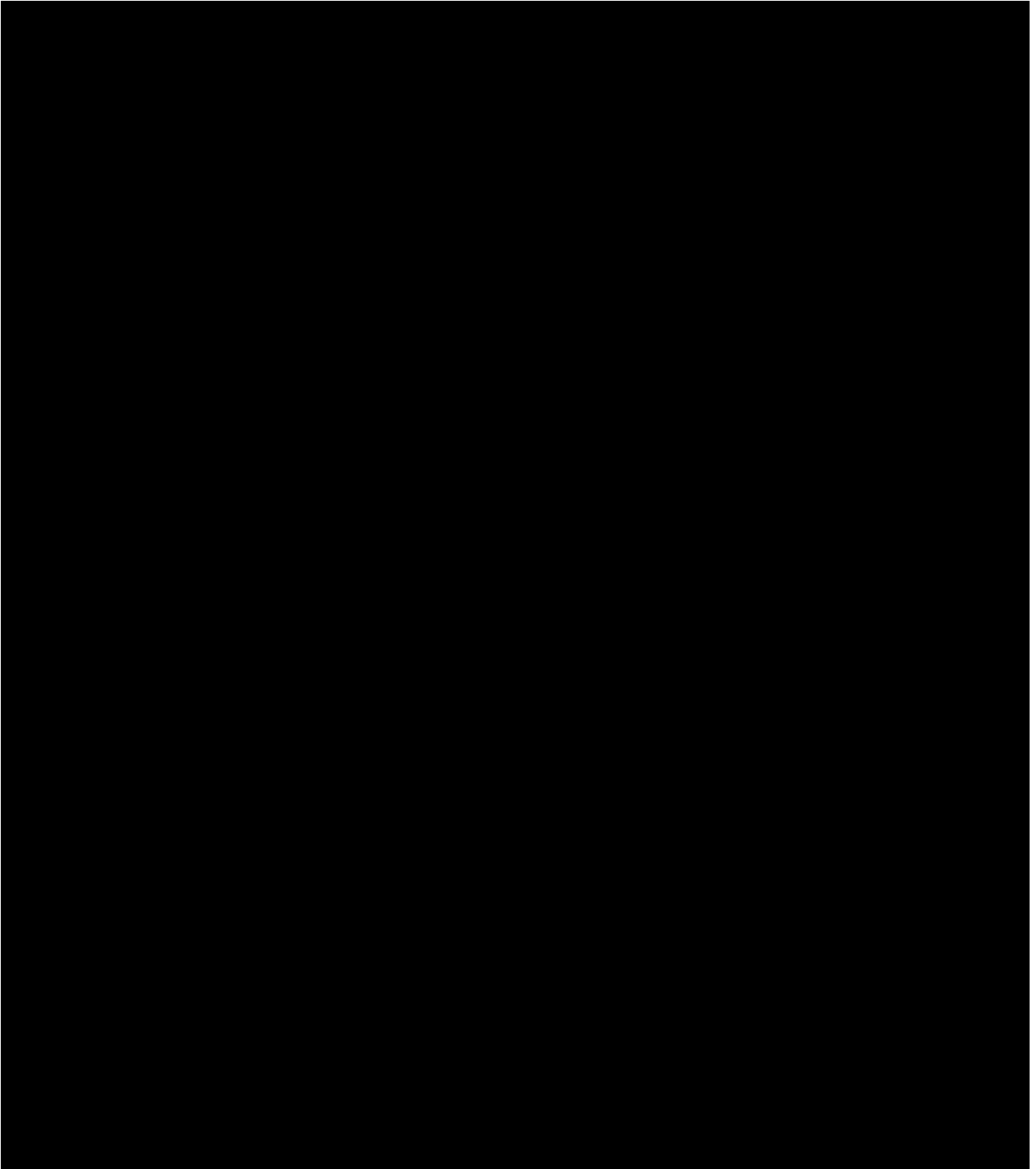
B.

M&R will implement and follow the provisions of the M&R Marketing Training and Quality Assurance Program, a copy of which is attached in Section D.

C.

M&R marketing representatives will display the appropriate photo-identification (refer to Section C)

ATTACHMENT A
- Section L



ATTACHMENT A
- Section M

Attestation that you will comply with the requirements of the New York State's Environmental Disclosure Program, if you intend to serve electric customers.

M&R Energy Resources Corp. does not market or supply electricity to customers. If that changes in the future, M&R Energy Resources Corp. will comply with the requirements of New York State's Environmental Disclosure Program.

ATTACHMENT A
- Section N

A completed Office of Consumer Services (OCS) Service Provider Contact Form, identifying the ESCO's employee(s) responsible for resolving consumer complaints received by the Department and referred to the ESCO.

See attached.



New York State Public Service Commission
Office of Consumer Services
Service Provider Contact Information

ATTACHMENT A
- Section N

Date June 12, 2026

Company Name M&R Energy Resources Corp.

Service Type (Check all that apply): Gas Elec ESCO Cable TV
Water ILEC CLEC Toll Only Other _____

President Melissa A. Cobuzzi
Mailing Address PO Box 4091
New Windsor, NY 12553
Email Address mmassimi@mandrenergy.com
Phone Number 845-534-5462 Fax Number 845-534-0171

Vice President / Director of Customer Service Michele Ries
Mailing Address PO Box 4091
New Windsor, NY 12553
Email Address mrries@mandrenergy.com
Phone Number 845-534-5462 Fax Number 845-534-0171

Primary Regulatory Complaint Manager Melissa A. Cobuzzi
Mailing Address PO Box 4091
New Windsor, NY 12553
Email Address info@mandrenergy.com
Phone Number 845-534-5462 Fax Number 845-534-0171

Secondary Regulatory Complaint Manager Michele Ries
Mailing Address PO Box 4091
New Windsor, NY 12553
Email Address info@mandrenergy.com
Phone Number 845-534-5462 Fax Number 845-534-0171

The PSC electronically transmits consumer complaints to service providers. You must identify a fax number and/or an email address box that is shared by a group of people. (NOTE: WE WILL NOT SEND COMPLAINTS TO PERSONAL EMAIL ADDRESSES. A SHARED EMAIL ADDRESS MUST BE IDENTIFIED OR THE TRANSMISSION WILL DEFAULT TO THE FAX NUMBER) Please identify the address/es to which we should transmit our complaints:

Email: info@mandrenergy.com Fax: 845-534-0171

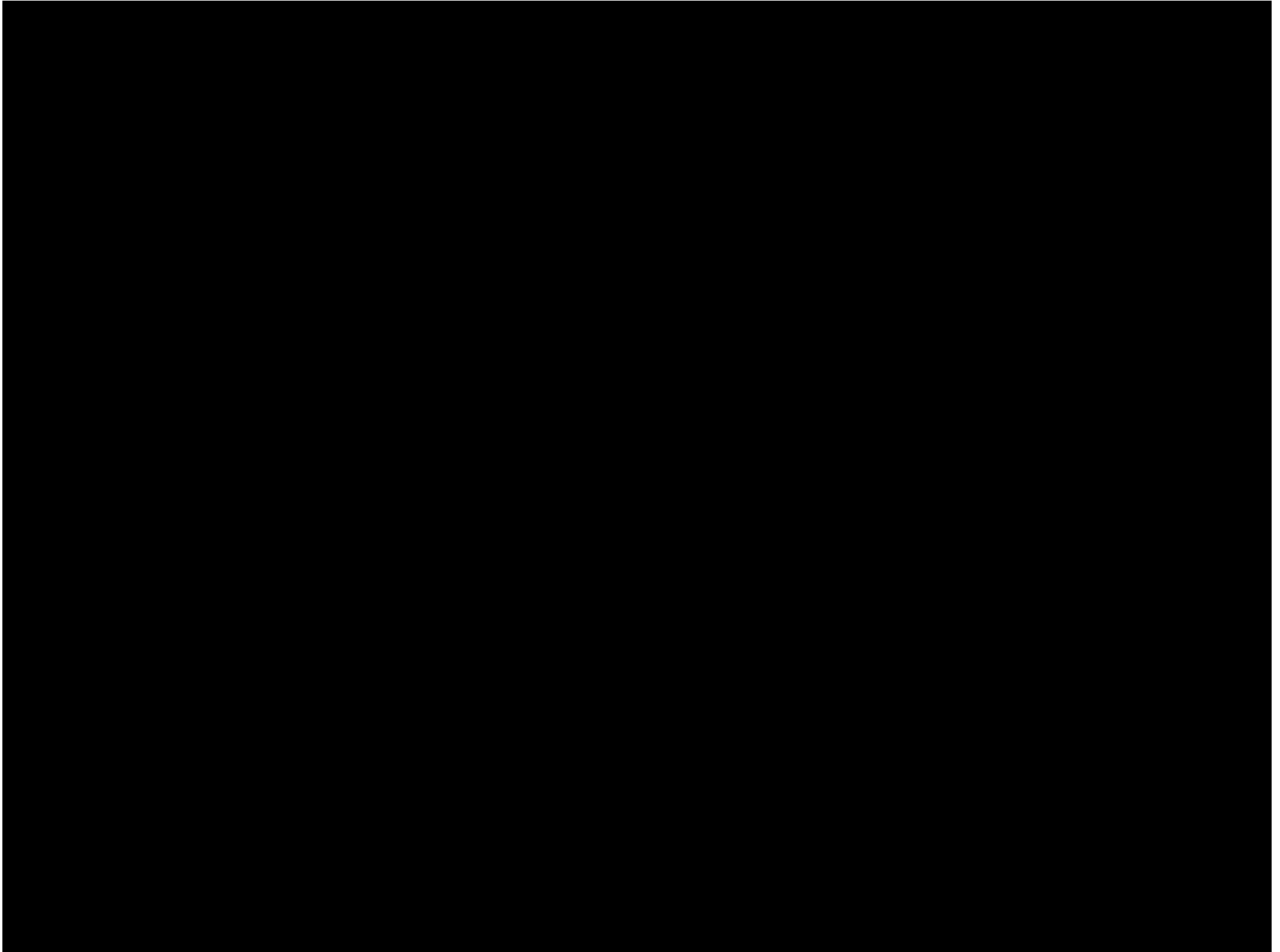
ATTACHMENT A - Section 0

Letter from utility that you have successfully completed EDI Phase I testing.

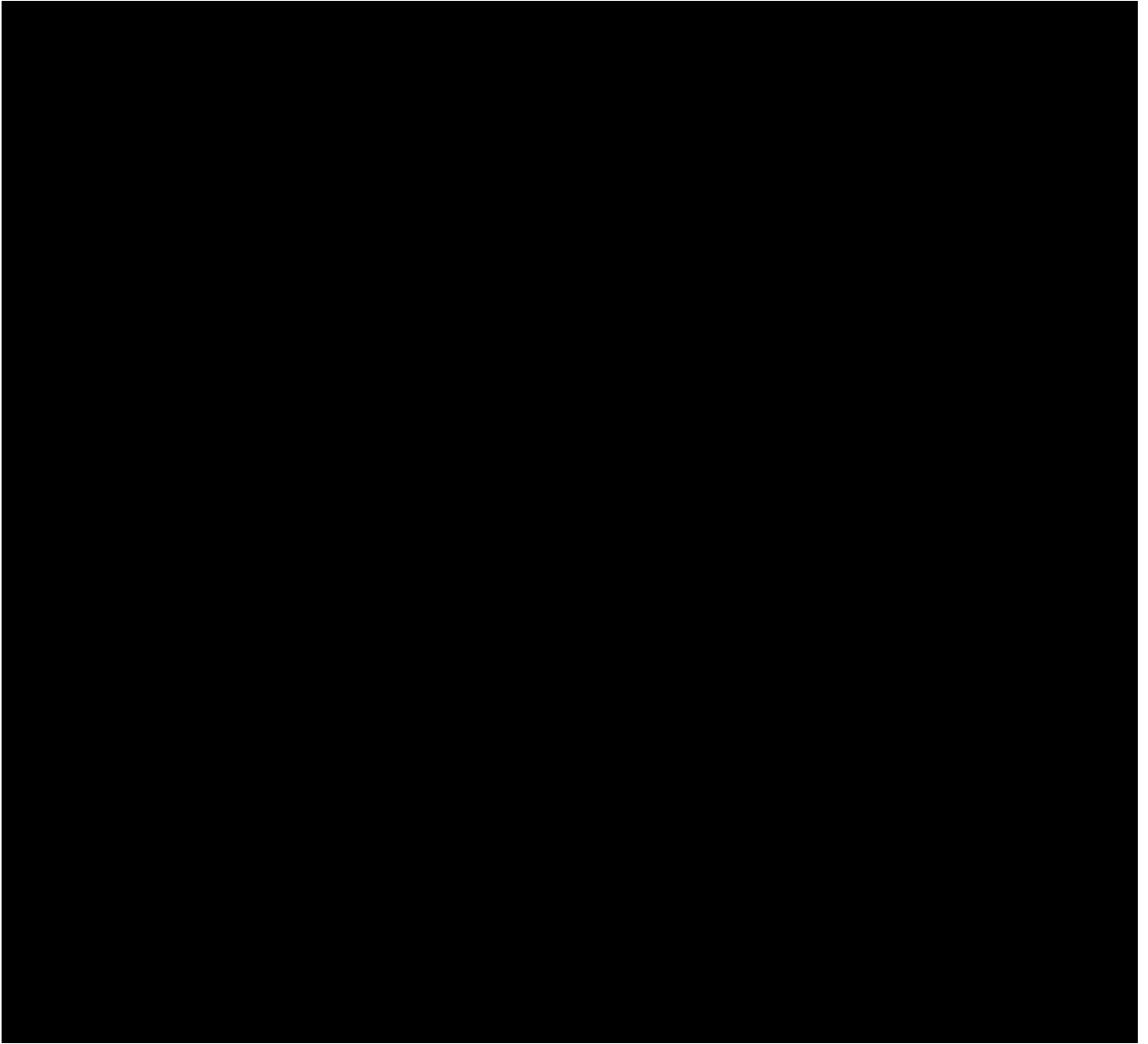
Note: As stated in the RAAF instructions, **ESCOs that already have eligibility with the Department and are submitting an application as part of a triennial or Order 15-M-0127 are not required to resubmit.**

M&R has Phase III completion and currently has eligibility with DPS. Therefore, this is not required of M&R.

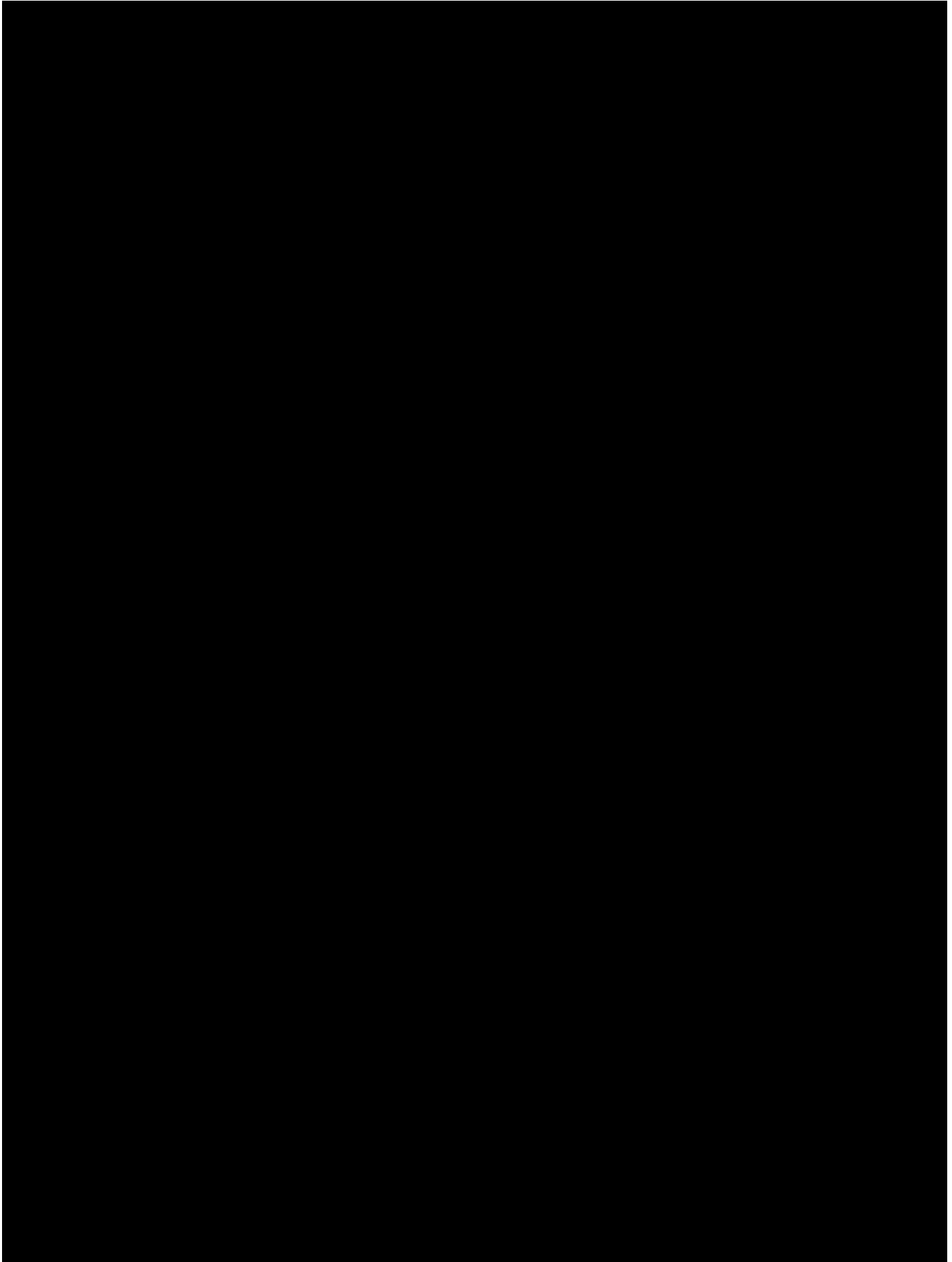
ATTACHMENT A - Section P



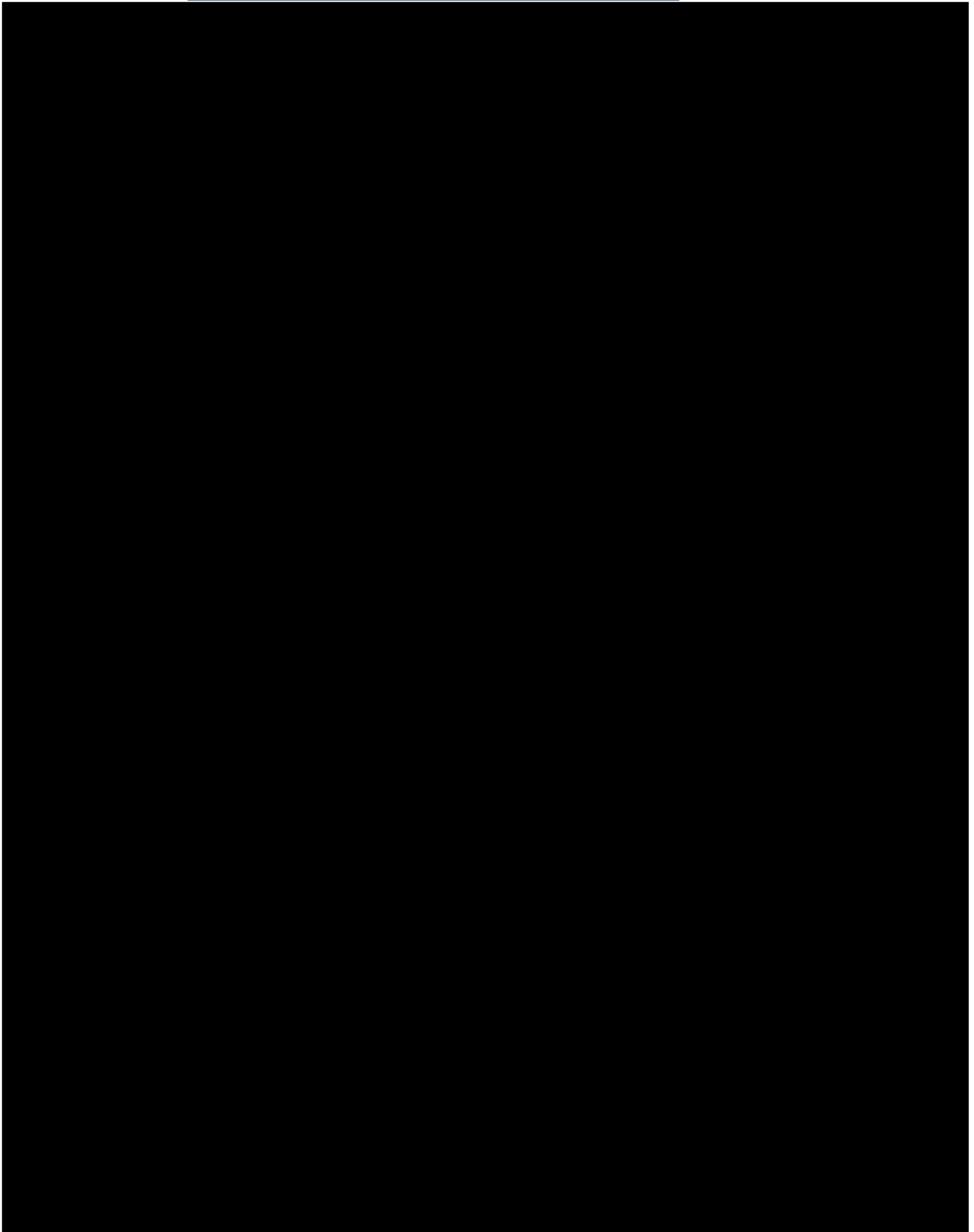
ATTACHMENT A - Section Q



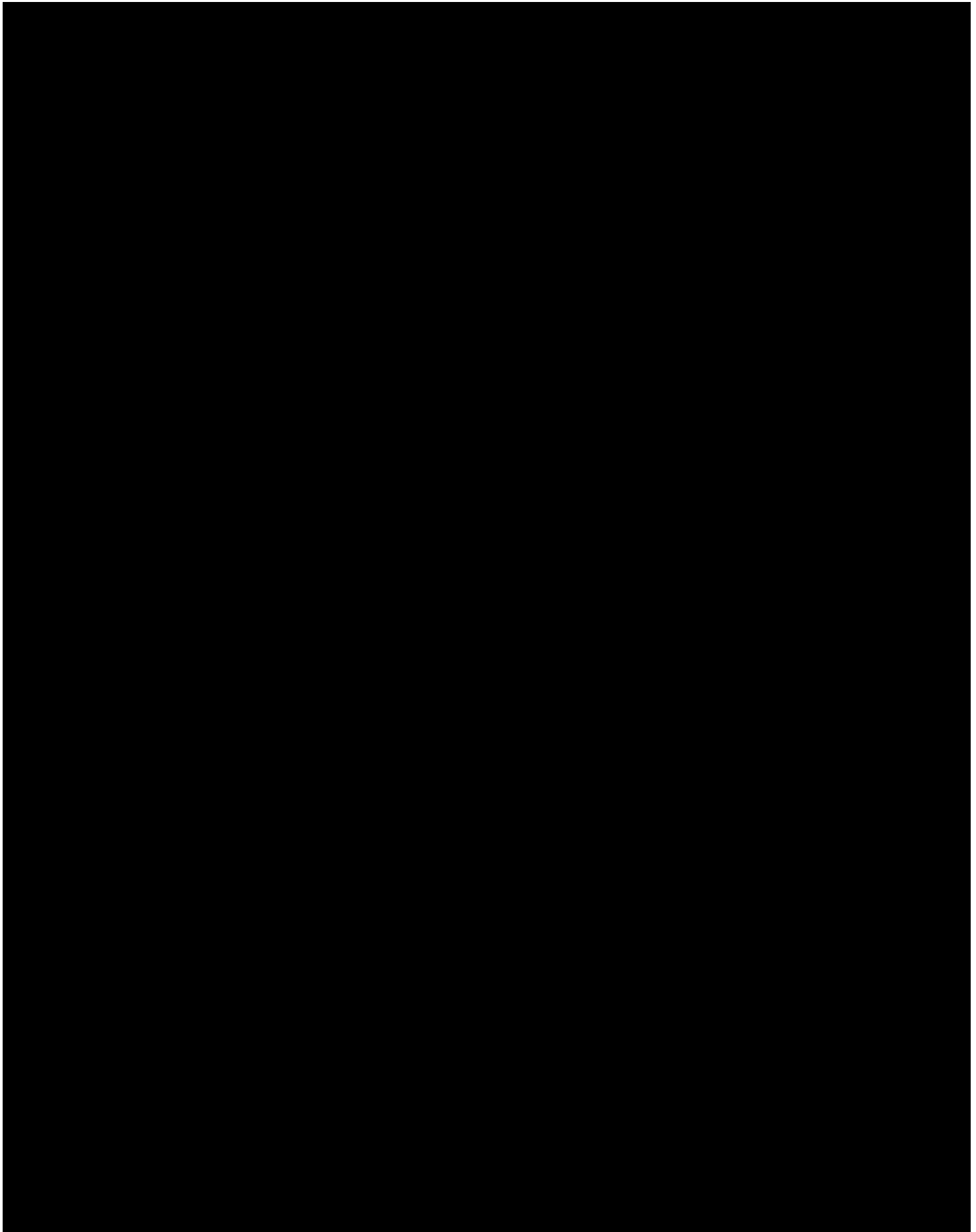
M&R Energy Resources Corp. – Attachment Q



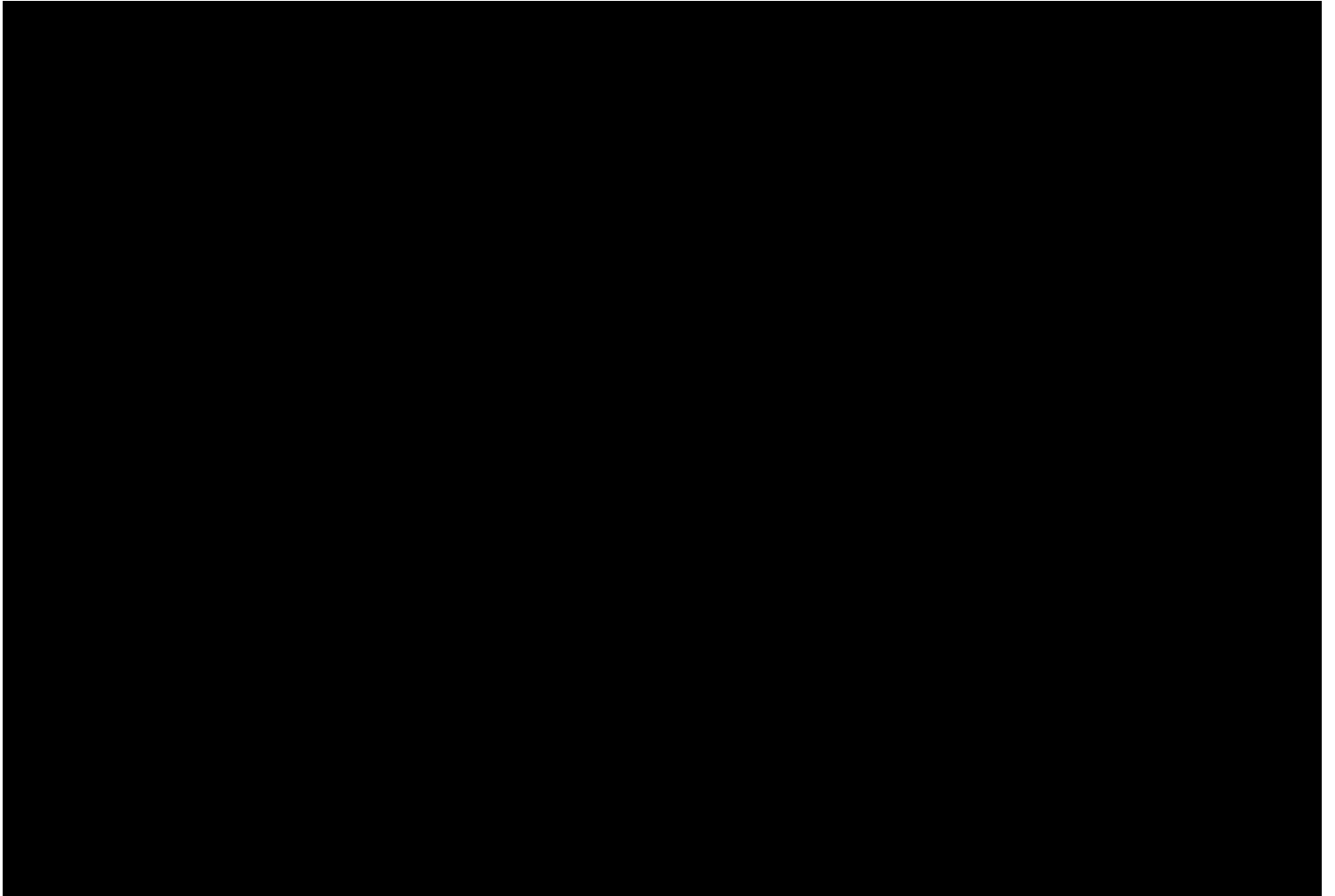
M&R Energy Resources Corp. – Attachment Q



M&R Energy Resources Corp. – Attachment Q



ATTACHMENT A - Section R



ATTACHMENT A
- Section S

Officer certification sworn to by a high-level officer of the ESCO, such as president, chief operating officer or equivalent, in which the officer affirms that the ESCO is willing and able to comply with all applicable laws and regulations.

I, Melissa Massimi-Cobuzzi, President and CEO of M&R Energy Resources Corp., hereby attest and affirm that M&R is willing and able to comply with all applicable laws and regulations as an ESCO in the State of New York.

Melissa A. Cobuzzi

Date: June 16, 2026

Melissa A. Cobuzzi