

**Central Hudson Gas & Electric Corp.  
Residential Electric HVAC  
Energy Efficiency Program  
Monthly Scorecard Report**

August 14, 2011

In compliance with the “Order Approving ‘Fast Track’ Utility-Administered Electric Energy Efficiency Programs with Modifications” (Issued and Effective January 16, 2009), as directed in Ordering Paragraph #17, Central Hudson Gas & Electric, Corp. (“Central Hudson”) submits the following monthly “scorecard report” and narrative.

<b>Program Administrator:</b>	Central Hudson Gas & Electric
<b>Program/Project:</b>	Residential Electric HVAC Program
<b>Reporting period:</b>	July 2011
<b>Report Contact person:</b>	Mark S. Sclafani, Energy Efficiency <a href="mailto:msclafani@cenhud.com">msclafani@cenhud.com</a> (845) 486-5956

**1. Program Status**

Central Hudson offers its residential electric HVAC program to its customers under the umbrella name “Home Energy SavingsCentral.” This name is used for marketing purposes to eliminate customer confusion. This program has been operational since May 18, 2009. Central Hudson contracted Honeywell Utility Solutions as the implementation contractor for this program. Central Hudson is offering this electric energy efficiency program as detailed below:

➤ **Home Energy SavingsCentral**

Under the Residential Electric HVAC program, Central Hudson residential electric customers can receive equipment rebates for eligible energy efficiency equipment and measures to existing homes including eligible: central air conditioners (\$400 - \$600), central air source heat pumps (\$400 - \$600), ECM furnace fans (\$200), heat pump water heaters (\$400), programmable thermostats (\$25) and duct and air sealing (up to \$600). All efficiency eligibility levels and rebate levels are as detailed in the above referenced order.

Funding approved for 2009 and 2010 will be expended into 2011 for this program to attain cumulative 2009-2011 program goals.

## **2. Performance Relative to Key Goals**

During the month of July 87,633 kWh were acquired under this program. To date, this program has achieved 911,153 kWh of annual electric savings, approximately 46% of the cumulative program goal.

## **3. Program Implementation Activities**

### **(a) Marketing Activities**

During the month of July, marketing activities included Internet, social media, email, store advertising, and video channels.

#### Internet

There were 2,379 unique visitors to SavingsCentral.com in July. New pages and features were added to SavingsCentral.com and CentralHudson.com.

As part of the “Energy Efficiency Pays Off with Central Hudson” satisfied residential customer campaign, Central Hudson ran banner ads and advertorials on the web site [www.newyorkhousemagazine.com](http://www.newyorkhousemagazine.com).

A web banner was created for cooling rebates on [www.CentralHudson.com](http://www.CentralHudson.com).

#### Bill inserts

There were two energy efficiency bill inserts included in customer bills during June: 1) photos and quotes of satisfied customers as part of the “Energy Efficiency Pays Off with Central Hudson” satisfied residential customer campaign, and 2) cooling season rebates.

#### Social media

Central Hudson posted information about energy efficiency programs on Facebook and Twitter on July 5, 11, 12, 14, 17, and July 19.

#### Email

Email blast to Greene County residential customers promoting energy savings workshop.

#### Store Advertising

Posters and price cards for GE GeoSpring heat pump water heater display at Sears.

#### Video channels

Central Hudson continued its 30-second television commercial on cable networks and four web videos on Youtube during July. These videos are part of the “Energy Efficiency Pays Off with Central Hudson” satisfied residential customer campaign. This commercial and the four satisfied customer web videos continue to be viewed through the Energy Efficiency Video Channel on CentralHudson.com and through Youtube.com.

There were no outreach and events in the month of July. Public events are listed and updated regularly at [www.SavingsCentral.com/events.html](http://www.SavingsCentral.com/events.html).

**(b) Evaluation Activities**

Central Hudson contracted with Applied Energy Group (AEG) to perform a process evaluation. AEG has many years of previous experience in performing process and impact evaluations of energy efficiency programs. A final evaluation plan for this program is currently being reviewed by DPS Staff. Process evaluation activities are expected to be completed in 2011.

**(c) Other Activities**

Central Hudson is an active participant on the Energy Efficiency Program Administrator Collaborative (EEPAC) with NYSERDA and the other New York State utilities. Central Hudson is an active participant on the Steering Committee and working groups discussing double dipping / counting, referrals, contractor qualifications, training, and collaborative outreach.

Central Hudson is represented on the EEPS Implementation Advisory Group (IAG) and Evaluation Advisory Group (IAG) as well as various subcommittees committed to accomplishing tactical goals. Central Hudson has also participated in numerous conference calls and meetings with the other utilities in New York State (called the "Joint Utility" operational group) to discuss program operation and structure to minimize market confusion and promote best practices.

**4. Customer Complaints and/or Disputes**

There have been no customer complaints and/or disputes.

**5. Changes to Subcontractors or Staffing**

There have been no updates to staffing or contractors since the previous scorecard.

**6. Additional Issues**

There are no additional issues for this program.

**Central Hudson Gas & Electric Corp.  
Residential Natural Gas HVAC  
Energy Efficiency Program  
Monthly Scorecard Report**

August 14, 2011

In compliance with the “Order Approving ‘Fast Track’ Utility-Administered Gas Energy Efficiency Programs with Modifications” (Issued and Effective April 9, 2009), as directed in Ordering Paragraph #14, Central Hudson Gas & Electric, Corp. (“Central Hudson”) submits the following monthly “scorecard report” and narrative.

<b>Program Administrator:</b>	Central Hudson Gas & Electric
<b>Program/Project:</b>	Residential Natural Gas HVAC Program
<b>Reporting period:</b>	July 2011
<b>Report Contact person:</b>	Mark S. Sclafani, Energy Efficiency <a href="mailto:msclafani@cenhud.com">msclafani@cenhud.com</a> (845) 486-5956

**1. Program Status**

Central Hudson is offering its residential natural gas program to its customers under the umbrella name “Home Energy SavingsCentral.” This name is being used for marketing purposes to eliminate customer confusion. This program has been operational since July 1, 2009. Central Hudson has contracted Honeywell Utility as the implementation contractor for this program. Central Hudson is offering this natural gas energy efficiency program as detailed below:

➤ **Home Energy SavingsCentral**

Under the Residential Natural Gas HVAC Program, Central Hudson residential natural gas customers can receive rebates for the installation of energy efficient natural gas equipment including efficient furnaces (\$140), furnaces with ECM fans (\$280 - \$420), steam and water boilers (\$350 to \$700), indirect water heaters (\$210), programmable thermostats (\$18), and duct and air sealing (up to \$420). All efficiency eligibility levels and rebate levels are as ordered in the “Order Approving Three New Energy Efficiency Portfolio Standard (EEPS) Programs and Enhancing Funding and Making Other Modifications for Other EEPS Programs” (issued and effective June 24, 2010.)

The enhanced funding portion of this program has been operational since October 1, 2010.

## **2. Performance Relative to Key Goals**

During the month of July, 4,464 Therms were acquired under this program. To date the program has acquired 119,120 Therms, or approximately 62% of the program's cumulative natural gas savings goal.

The program has also acquired 98,210 kWh of annual electrical savings to date. This program has no electrical savings goal.

## **3. Program Implementation Activities**

### **(a) Marketing Activities**

During the month of July, marketing activities included Internet, social media, email, and video channels.

#### Internet

There were 2,379 unique visitors to SavingsCentral.com in June. New pages and features were added to SavingsCentral.com and CentralHudson.com.

As part of the "Energy Efficiency Pays Off with Central Hudson" satisfied residential customer campaign, CentralHudson ran banner ads and advertorials on the web site [www.newyorkhousemagazine.com](http://www.newyorkhousemagazine.com).

#### Social media

Central Hudson posted information about energy efficiency programs on Facebook and Twitter on July 17 and July 19.

#### Email

Email blast to Greene County residential customers promoting energy savings workshop.

#### Video channels

Central Hudson continued its 30-second television commercial on cable networks and four web videos on Youtube during June. These videos are part of the "Energy Efficiency Pays Off with Central Hudson" satisfied residential customer campaign. This commercial and the four satisfied customer web videos continue to be viewed through the Energy Efficiency Video Channel on CentralHudson.com and through Youtube.com.

There were no outreach and events in the month of July. Public events are listed and updated regularly at [www.SavingsCentral.com/events.html](http://www.SavingsCentral.com/events.html).

**(b) Evaluation Activities**

Central Hudson contracted with Applied Energy Group (AEG) to perform a process evaluation. AEG has many years of previous experience in performing process and impact evaluations of energy efficiency programs. A final evaluation plan for this program is currently being reviewed by DPS Staff. Process evaluation activities are expected to be completed in 2011.

Central Hudson plans to perform a joint impact evaluation for this program with other program administrators in New York. This will leverage the benefit of having similar programs throughout the state and ensure the highest quality evaluation possible under the program budget.

**(c) Other Activities**

Central Hudson is an active participant on the Energy Efficiency Program Administrator Collaborative (EEPAC) with NYSERDA and the other New York State utilities. Central Hudson is an active participant on the Steering Committee and working groups discussing double dipping / counting, referrals, contractor qualifications, training, collaborative outreach, and web content.

Central Hudson is represented on the EEPS Implementation Advisory Group (IAG) and Evaluation Advisory Group (IAG) as well as various subcommittees committed to accomplishing tactical goals. Central Hudson has also participated in numerous conference calls and meetings with the other utilities in New York State (called the "Joint Utility" operational group) to discuss program operation and structure to minimize market confusion and promote best practices.

**4. Customer Complaints and/or Disputes**

There have been no customer complaints and/or disputes.

**5. Changes to Subcontractors or Staffing**

There have been no updates to staffing or contractors since the previous scorecard.

**6. Additional Issues**

There are no additional issues for this program.

**Central Hudson Gas & Electric Corp.  
Small Business Electric  
Energy Efficiency Program  
Monthly Scorecard Report**

August 14, 2011

In compliance with the “Order Approving ‘Fast Track’ Utility-Administered Electric Energy Efficiency Programs with Modifications” (Issued and Effective January 16, 2009), as directed in Ordering Paragraph #17, Central Hudson Gas & Electric, Corp. (“Central Hudson”) submits the following monthly “scorecard report” and narrative.

<b>Program Administrator:</b>	Central Hudson Gas & Electric
<b>Program/Project:</b>	Small Business Electric Program
<b>Reporting period:</b>	July 2011
<b>Report Contact person:</b>	Mark S. Sclafani, Energy Efficiency <a href="mailto:msclafani@cenhud.com">msclafani@cenhud.com</a> (845) 486-5956

**1. Program Status**

Central Hudson is offering its electric energy efficiency program to its eligible small business customers as detailed below. This program has been operational since May 18, 2009.

➤ **Small Business Program**

As of November 1, 2010, Central Hudson’s Business energy savings program is being delivered under a Direct Install model. The customer receives a free energy audit, followed by a comprehensive proposal for an energy efficient lighting solution, and turn-key project services such that 70% of the total project cost is covered by Central Hudson incentives. Central Hudson has contracted with Alliance Energy Solutions to act as the program’s direct installer. Eligible customers include all non-residential customers below 100kW on demand<sup>1</sup>. Eligible measures include interior lighting and lighting controls.

Funding approved for 2009 and 2010 will be expended into 2011 for this program to attain cumulative 2009-2011 program goals.

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<sup>1</sup> Based on the most recent 12-month demand average on a rolling basis.

## **2. Performance Relative to Key Goals**

During the month of July, 2,099,158 kWh of annual energy savings were acquired under this program. To date, 23,696,966 kWh of electrical savings have been achieved under this program, or approximately 59% of the program's cumulative savings target.

## **3. Program Implementation Activities**

### **a) Marketing Activities**

There were no marketing activities for this program during July.

There were no outreach and events in the month of July. Public events are listed and updated regularly at [www.SavingsCentral.com/events.html](http://www.SavingsCentral.com/events.html).

### **(b) Evaluation Activities**

Central Hudson contracted with Applied Energy Group (AEG) to perform a process evaluation. AEG has many years of previous experience in performing process and impact evaluations of energy efficiency programs. A final evaluation plan for this program is currently being reviewed by DPS Staff. Process evaluation activities are expected to be completed in 2011.

### **(c) Other Activities**

Central Hudson is an active participant on the Energy Efficiency Program Administrator Collaborative (EEPAC) with NYSERDA and the other New York State utilities. Central Hudson is an active participant on the Steering Committee and working groups discussing double dipping / counting, referrals, contractor qualifications, training, collaborative outreach, and web content.

Central Hudson is represented on the EEPS Implementation Advisory Group (IAG) and Evaluation Advisory Group (IAG) as well as various subcommittees committed to accomplishing tactical goals. Central Hudson has also participated in numerous conference calls and meetings with the other utilities in New York State (called the "Joint Utility" operational group) to discuss program operation and structure to minimize market confusion and promote best practices.

## **4. Customer Complaints and/or Disputes**

There have been no customer complaints and/or disputes.

## **5. Changes to Subcontractors or Staffing**

Central Hudson has contracted with Alliance Energy Solutions to deliver this program as the commercial Direct Installer.

## **6. Additional Issues**

There are no additional issues.



**Central Hudson Gas & Electric Corp.  
Mid-Size Commercial Business Electric  
Energy Efficiency Program  
Monthly Scorecard Report**

August 14, 2011

In compliance with the “Order Approving Certain Commercial and Industrial Customer Energy Efficiency Programs with Modifications” (Issued and Effective October 23, 2009), as directed in Ordering Paragraph #4, Central Hudson Gas & Electric, Corp. (“Central Hudson”) submits the following monthly “scorecard report” and narrative.

<b>Program Administrator:</b>	Central Hudson Gas & Electric
<b>Program/Project:</b>	Mid-Size Commercial Business Electric Program
<b>Reporting period:</b>	July 2011
<b>Report Contact person:</b>	Mark S. Sclafani, Energy Efficiency <a href="mailto:msclafani@cenhud.com">msclafani@cenhud.com</a> (845) 486-5956

**1. Program Status**

Central Hudson is offering its electric energy efficiency program to its eligible mid-size commercial customers as detailed below. This program has been operational since January 1, 2010.

➤ **Mid-Size Business Program**

As of November 1, 2010, Central Hudson’s Business energy savings program is being delivered under a Direct Install model. The customer receives a free energy audit, followed by a comprehensive proposal for an energy efficient lighting solution, and turn-key project services such that 70% of the total project cost is covered by Central Hudson incentives. Central Hudson has contracted with Alliance Energy Solutions to act as the program’s direct installer. Eligible customers include all non-residential customers below 100kW on demand<sup>2</sup>. Eligible measures include interior lighting and lighting controls.

Funding approved for 2009 and 2010 will be expended into 2011 for this program to attain cumulative 2009-2011 program goals.

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<sup>2</sup> Based on the most recent 12-month demand average on a rolling basis.

## **2. Performance Relative to Key Goals**

During the month of July, 2,020,220 kWh of annual energy savings were acquired under this program. To date, 10,771,749 kWh of electrical savings have been achieved under this program, or approximately 101% of the program's cumulative savings target.

## **3. Program Implementation Activities**

### **a) Marketing Activities**

There were no marketing activities for this program during July.

### **(b) Evaluation Activities**

Central Hudson contracted with Applied Energy Group (AEG) to perform a process evaluation. AEG has many years of previous experience in performing process and impact evaluations of energy efficiency programs. A final evaluation plan for this program is currently being reviewed by DPS Staff. Process evaluation activities are expected to be completed in 2011.

### **(c) Other Activities**

Central Hudson is an active participant on the Energy Efficiency Program Administrator Collaborative (EEPAC) with NYSERDA and the other New York State utilities. Central Hudson is an active participant on the Steering Committee and working groups discussing double dipping / counting, referrals, contractor qualifications, training, collaborative outreach, and web content.

Central Hudson is represented on the EEPS Implementation Advisory Group (IAG) and Evaluation Advisory Group (IAG) as well as various subcommittees committed to accomplishing tactical goals. Central Hudson has also participated in numerous conference calls and meetings with the other utilities in New York State (called the "Joint Utility" operational group) to discuss program operation and structure to minimize market confusion and promote best practices.

## **4. Customer Complaints and/or Disputes**

There have been no customer complaints and/or disputes.

## **5. Changes to Subcontractors or Staffing**

Central Hudson has contracted with Alliance Energy Solutions to deliver this program as the commercial Direct Installer.

## **6. Additional Issues**

There are no additional issues.

**Central Hudson Gas & Electric Corp.  
Residential Appliance Recycling  
Energy Efficiency Program  
Monthly Scorecard Report**

August 14, 2011

In compliance with the "Order Approving Certain Commercial and Industrial; Residential; and Low-Income Residential Customer Energy Efficiency Programs with Modifications" (Issued and Effective January 4, 2010), as directed in Ordering Paragraph #4, Central Hudson Gas & Electric, Corp. ("Central Hudson") submits the following monthly "scorecard report" and narrative.

<b>Program Administrator:</b>	Central Hudson Gas & Electric
<b>Program/Project:</b>	Residential Appliance Recycling Program
<b>Reporting period:</b>	July 2011
<b>Report Contact person:</b>	Mark S. Sclafani, Energy Efficiency <a href="mailto:msclafani@cenhud.com">msclafani@cenhud.com</a> (845) 486-5956

**1. Program Status**

Central Hudson is offering the Residential Appliance Recycling program to customers. The room air conditioner portion of this program became operational May 15, 2010 and concluded on September 15, 2010. The refrigerator/freezer portion has been operational since June 21, 2010. Central Hudson is offering this electric energy efficiency program as detailed below:

- **Residential Appliance Recycling** has offered two types of incentives:

**1) Room Air Conditioners.** Residential customers turned in their old, operational window or through-the-wall air conditioner at a participating retailer and had it recycled at no cost. After receiving a proof of recycling certificate, they qualified for a rebate toward the purchase of a new, ENERGY STAR® air conditioner from any retailer. This is a mail-in rebate. The air conditioner part of this program concluded on Sept. 15, 2010. This portion of the program will not be offered in 2011.

**2) Refrigerators and Freezers.** Central Hudson is offering a \$50 incentive to residential customers to pick up their old, working refrigerator or freezer (sized between 10 and 30 cubic feet). Customers schedule pick-ups by phone or online at [www.SavingsCentral.com](http://www.SavingsCentral.com) or [www.recyclemyappliance.com](http://www.recyclemyappliance.com). All equipment will be properly and responsibly recycled.

## **2. Performance Relative to Key Goals**

During the month of July, 448,348 kWh were acquired under this program. To date, this program has acquired 4,863,983 kWh of annual electrical savings, approximately 125% of the program's cumulative energy savings goal.

## **3. Program Implementation Activities**

### **a) Marketing Activities**

During July, Central Hudson promoted appliance recycling through Internet, bill inserts, social media posts, video channels, gas station ads, newspaper ads, mall ads, direct mail, and radio.

#### Internet

There were 670 visits to [www.RecycleMyAppliance.com](http://www.RecycleMyAppliance.com) during June.

As part of the "Energy Efficiency Pays Off with Central Hudson" satisfied residential customer campaign, Central Hudson ran banner ads and advertorials on the web site [www.newyorkhousemagazine.com](http://www.newyorkhousemagazine.com). Included were ads for refrigerator/freezer recycling.

#### Bill inserts

Included in customer bills during July promoted room air conditioner recycling by turning in old unit at Sears and earning rebate toward new Energy Star unit

#### Social Media

Central Hudson posted information about energy efficiency programs on Facebook and Twitter on July 17 and July 19.

#### Video channels

Central Hudson continued its 30-second television commercial on cable networks and four web videos on Youtube during June. These videos are part of the "Energy Efficiency Pays Off with Central Hudson" satisfied residential customer campaign. This commercial and the satisfied customer web video (featuring a customer satisfied with refrigerator/freezer recycling) continue to be viewed through the Energy Efficiency Video Channel on CentralHudson.com and through Youtube.com.

#### Gas station ads

Central Hudson ran ads above pumps at nine gas stations throughout the Central Hudson service area.

#### Newspaper advertising

Central Hudson continued to publish advertisements about recycling refrigerators and freezers in the daily newspapers in Central Hudson's service area.

#### Mall advertising

Central Hudson ran ads on refrigerator/freezer recycling and room air conditioner recycling at the Hudson Valley Mall in Kingston and Poughkeepsie Galleria Mall.

#### Direct mail

Central Hudson sent direct mail postcards about refrigerator/freezer recycling to 25,000 residential customers and 20,000 postcards about room air conditioner recycling to residential customers in June.

#### Radio

Central Hudson has 60-second ads running on three FM local stations promoting room air conditioner recycling.

There were no outreach and events in the month of July. Public events are listed and updated regularly at [www.SavingsCentral.com/events.html](http://www.SavingsCentral.com/events.html).

### **(b) Evaluation Activities**

Central Hudson contracted with Applied Energy Group (AEG) to perform a process evaluation. AEG has many years of previous experience in performing process and impact evaluations of energy efficiency programs. A final evaluation plan for this program is currently being reviewed by DPS Staff. Process evaluation activities are expected to be completed in 2011.

### **(c) Other Activities**

Central Hudson is an active participant on the Energy Efficiency Program Administrator Collaborative (EEPAC) with NYSERDA and the other New York State utilities. Central Hudson is an active participant on the Steering Committee and working groups discussing double dipping / counting, referrals, contractor qualifications, training, collaborative outreach, and web content.

Central Hudson is represented on the EEPS Implementation Advisory Group (IAG) and Evaluation Advisory Group (IAG) as well as various subcommittees committed to accomplishing tactical goals. Central Hudson has also participated in numerous conference calls and meetings with the other utilities in New York State (called the "Joint Utility" operational group) to discuss program operation and structure to minimize market confusion and promote best practices.

### **4. Customer Complaints and/or Disputes**

There have been no customer complaints and/or disputes.

**5. Changes to Subcontractors or Staffing**

There have been no updates to staffing or contractors since the previous scorecard.

**6. Additional Issues**

There are no additional issues

**Central Hudson Gas & Electric Corp.  
Commercial Gas Program  
Energy Efficiency Program  
Monthly Scorecard Report**

August 14, 2011

In compliance with the “Order Approving Three New Energy Efficiency Portfolio Standard (EEPS) Programs Enhancing Funding and Making Other Modifications for Other EEPS Programs” (Issued and Effective June 24, 2009), as directed in Ordering Paragraph #7, Central Hudson Gas & Electric, Corp. (“Central Hudson”) submits the following monthly “scorecard report” and narrative.

<b>Program Administrator:</b>	Central Hudson Gas & Electric
<b>Program/Project:</b>	Commercial Natural Gas Program
<b>Reporting period:</b>	July 2011
<b>Report Contact person:</b>	Mark S. Sclafani, Energy Efficiency <a href="mailto:msclafani@cenhud.com">msclafani@cenhud.com</a> (845) 486-5956

**1. Program Status**

Central Hudson is offering this commercial natural gas energy efficiency program as detailed below:

➤ **Commercial Natural Gas Program**

Under the Residential Natural Gas HVAC Program, Central Hudson residential natural gas customers can receive rebates for the installation of energy efficient natural gas equipment including efficient furnaces (\$140), furnaces with ECM fans (\$500 - \$900), steam and water boilers (\$800 to \$1,200), indirect water heaters (\$300), and programmable thermostats (\$25). All efficiency eligibility levels and rebate levels are as ordered in the “Order Approving Three New Energy Efficiency Portfolio Standard (EEPS) Programs and Enhancing Funding and Making Other Modifications for Other EEPS Programs” (issued and effective June 24, 2010.)

This program has been operational since October 1, 2010.

**2. Performance Relative to Key Goals**

During the month of July, 306 therms of natural gas savings were acquired under this program. To date, this program has acquired 163,062 Therms of natural gas savings, or 40% of the cumulative program goal.

The program has also acquired 1,233 kWh of annual electrical savings to date. This program has no electrical savings goal.

### **3. Program Implementation Activities**

#### **(a) Marketing Activities**

There were no marketing activities for this program during July.

#### Trade Ally outreach

Central Hudson participated in four “Dealer Day” and similar promotional events at HVAC distributors throughout the service area.

There were no outreach and events in the month of July. Public events are listed and updated regularly at [www.SavingsCentral.com/events.html](http://www.SavingsCentral.com/events.html).

#### **(b) Evaluation Activities**

No evaluation activities have begun for this program.

#### **(c) Other Activities**

Central Hudson is an active participant on the Energy Efficiency Program Administrator Collaborative (EEPAC) with NYSERDA and the other New York State utilities. Central Hudson is an active participant on the Steering Committee and working groups discussing double dipping / counting, referrals, contractor qualifications, training, collaborative outreach, and web content.

Central Hudson is represented on the EEPs Implementation Advisory Group (IAG) and Evaluation Advisory Group (IAG) as well as various subcommittees committed to accomplishing tactical goals. Central Hudson has also participated in numerous conference calls and meetings with the other utilities in New York State (called the “Joint Utility” operational group) to discuss program operation and structure to minimize market confusion and promote best practices.

### **4. Customer Complaints and/or Disputes**

There have been no complaints or disputes.

### **5. Changes to Subcontractors or Staffing**

There have been no updates to staffing or contractors since the previous scorecard.

### **6. Additional Issues**

There are no additional issues for this program.



**Central Hudson Gas & Electric Corp.  
Home Energy Reports Program  
Energy Efficiency Program  
Monthly Scorecard Report**

August 14, 2011

In compliance with the “Order on Rehearing Granting Petition for Rehearing” (Issued and Effective December 3, 2010), as directed in Ordering Paragraph #3, Central Hudson Gas & Electric, Corp. (“Central Hudson”) submits the following monthly “scorecard report” and narrative.

<b>Program Administrator:</b>	Central Hudson Gas & Electric
<b>Program/Project:</b>	Hone Energy Reports Program-Electric
<b>Reporting period:</b>	July 2011
<b>Report Contact person:</b>	Mark S. Sclafani, Energy Efficiency <a href="mailto:msclafani@cenhud.com">msclafani@cenhud.com</a> (845) 486-5956

**1. Program Status**

Central Hudson is offering this commercial natural gas energy efficiency program as detailed below:

➤ **Home Energy Reports Program**

The purpose of the Home Energy Reporting Program is to help Central Hudson’s residential customers make behavioral changes in regards to energy usage when seeing how they compare to that of their “neighbors.” The targeted 110,000 customers to receive the home energy reports during the 15-month duration will be based on energy consumption patterns, housing data, past program participation, and demographic area.

This program has been operational since May, 2011.

**2. Performance Relative to Key Goals**

Home Energy Reports have been sent out to approximately 110,000 customers in May & June. Energy savings for this program will be reported as measurement and verification are performed by Central Hudson’s program delivery contractor.

### **3. Program Implementation Activities**

#### **(a) Marketing Activities**

During the month of July, there were no marketing activities for this program

#### **(b) Evaluation Activities**

No evaluation activities have begun for this program.

#### **(c) Other Activities**

Central Hudson is an active participant on the Energy Efficiency Program Administrator Collaborative (EEPAC) with NYSERDA and the other New York State utilities. Central Hudson is an active participant on the Steering Committee and working groups discussing double dipping / counting, referrals, contractor qualifications, training, collaborative outreach, and web content.

Central Hudson is represented on the EEPS Implementation Advisory Group (IAG) and Evaluation Advisory Group (IAG) as well as various subcommittees committed to accomplishing tactical goals. Central Hudson has also participated in numerous conference calls and meetings with the other utilities in New York State (called the "Joint Utility" operational group) to discuss program operation and structure to minimize market confusion and promote best practices.

### **4. Customer Complaints and/or Disputes**

There have been no complaints or disputes.

### **5. Changes to Subcontractors or Staffing**

Central Hudson has contracted with Opower to implement this program.

### **6. Additional Issues**

There are no additional issues for this program.

**Central Hudson Gas & Electric Corp.  
Home Energy Reports Program  
Energy Efficiency Program  
Monthly Scorecard Report**

August 14, 2011

In compliance with the “Order on Rehearing Granting Petition for Rehearing” (Issued and Effective December 3, 2010), as directed in Ordering Paragraph #3, Central Hudson Gas & Electric, Corp. (“Central Hudson”) submits the following monthly “scorecard report” and narrative.

<b>Program Administrator:</b>	Central Hudson Gas & Electric
<b>Program/Project:</b>	Hone Energy Reports Program-Gas
<b>Reporting period:</b>	July 2011
<b>Report Contact person:</b>	Mark S. Sclafani, Energy Efficiency <a href="mailto:msclafani@cenhud.com">msclafani@cenhud.com</a> (845) 486-5956

**4. Program Status**

Central Hudson is offering this commercial natural gas energy efficiency program as detailed below:

➤ **Home Energy Reports Program**

The purpose of the Home Energy Reporting Program is to help Central Hudson’s residential customers make behavioral changes in regards to energy usage when seeing how they compare to that of their “neighbors.” The targeted 110,000 customers to receive the home energy reports during the 15-month duration will be based on energy consumption patterns, housing data, past program participation, and demographic area.

This program has been operational since May, 2011.

**5. Performance Relative to Key Goals**

Home Energy Reports have been sent out to approximately 110,000 customers in May & June. Energy savings for this program will be reported as measurement and verification are performed by Central Hudson’s program delivery contractor.

## **6. Program Implementation Activities**

### **(a) Marketing Activities**

During the month of July, there were no marketing activities for this program

### **(b) Evaluation Activities**

No evaluation activities have begun for this program.

### **(c) Other Activities**

Central Hudson is an active participant on the Energy Efficiency Program Administrator Collaborative (EEPAC) with NYSERDA and the other New York State utilities. Central Hudson is an active participant on the Steering Committee and working groups discussing double dipping / counting, referrals, contractor qualifications, training, collaborative outreach, and web content.

Central Hudson is represented on the EEPS Implementation Advisory Group (IAG) and Evaluation Advisory Group (IAG) as well as various subcommittees committed to accomplishing tactical goals. Central Hudson has also participated in numerous conference calls and meetings with the other utilities in New York State (called the "Joint Utility" operational group) to discuss program operation and structure to minimize market confusion and promote best practices.

## **4. Customer Complaints and/or Disputes**

There have been no complaints or disputes.

## **5. Changes to Subcontractors or Staffing**

Central Hudson has contracted with Opower to implement this program.

## **6. Additional Issues**

There are no additional issues for this program.

**Central Hudson Gas & Electric Corp.  
Commercial Financing Program  
Energy Efficiency Program  
Monthly Scorecard Report**

August 14, 2011

In compliance with the “Order Approving A Petition to Provide 0% Financing as Part of Small Commercial and Mid-Size Commercial Business Programs” (Issued and Effective October 14, 2010), as directed in Ordering Paragraph #1, Central Hudson Gas & Electric, Corp. (“Central Hudson”) submits the following monthly “scorecard report” and narrative.

<b>Program Administrator:</b>	Central Hudson Gas & Electric
<b>Program/Project:</b>	Commercial Financing Program
<b>Reporting period:</b>	July 2011
<b>Report Contact person:</b>	Mark S. Sclafani, Energy Efficiency <a href="mailto:msclafani@cenhud.com">msclafani@cenhud.com</a> (845) 486-5956

**1. Program Status:**

Beginning November 1, 2010 Central Hudson began offering utility based financing to all customers participating in the Small or Mid Size Commercial Electric Programs. This financing is available for the 30% cost portion of projects not covered by Central Hudson incentives. Financing dollars are recovered through Sundry Billing, administered by Central Hudson

Central Hudson has issued 459 loans to date, totaling \$1,285,220. A total of \$1,069,833 is outstanding.

Utility based financing has proven to be an essential tool in generating participation in Central Hudson's Small & Mid-Size Commercial Electric Programs. However, the company has recognized the need to maximize the incentive funding available for the commercial programs in order to generate the highest possible savings under the program budget. The company is currently implementing a process by which funding to be loaned to customers is provided by the Small & Mid Size Commercial Electric Programs' Direct Installer so that Central Hudson's program funds may be reserved for the payment of incentives. Under this new approach, SBC funds will no longer be used for financing projects and all SBC funds that were allocated for financing in 2011 will be used for customer incentives.

<b>Program Administrator (PA) and Program ID<sup>1</sup></b>	<b>Central Hudson Gas &amp; Electric</b>
<b>Program Name</b>	<b>Residential Electric HVAC</b>
<b>Program Type<sup>2</sup></b>	<b>Residential Rebate</b>
<b>Total Acquired First-Year Impacts This Month<sup>3</sup></b>	
Net first-year annual kWh acquired this month <sup>4</sup>	87,633
Monthly Net kWh Goal (based on net first-year <i>annual</i> <sup>5</sup> kWh Goal)	64,548
Percent of Monthly Net kWh Goal Acquired	135.8%
Net Peak <sup>6</sup> kW acquired this month	13.2
Monthly Net Peak kW Goal	17.8
Percent of Monthly Peak kW Goal Acquired	74.1%
Net First-year annual therms acquired this month	N/A
Monthly Net Therm Goal	N/A
Percent of Monthly Therm Goal Acquired	N/A
Net Lifecycle kWh acquired this month	438,465.00
Net Lifecycle therms acquired this month	N/A
<b>Total Acquired Net First-Year Impacts To Date</b>	
Net first-year annual kWh acquired to date	911,153
Net first-year annual kWh acquired to date as a percent of annual goal	45.53%
Net first-year annual kWh acquired to date as a percent of 8-year goal	45.53%
Net cumulative kWh acquired to date	911,153
Net utility peak kW reductions acquired to date	276.7
Net utility peak kW reductions acquired to date as a percent of utility annual goal	50.1%
Net utility peak kW reductions acquired to date as a percent of 8-year goal	50.1%
Net NYISO peak kW reductions acquired to date	
Net first-year annual therms acquired to date	N/A
Net first-year annual therms acquired to date as a percent of annual goal	N/A
Net first-year annual therms acquired to date as a percent of 8-year goal	N/A
Net cumulative therms acquired to date	N/A
<b>Total Acquired Lifecycle Impacts To Date<sup>7</sup></b>	
Net Lifecycle kWh acquired to date	6,645,471.00
Net Lifecycle therms acquired to date	N/A
<b>Committed<sup>8</sup> Impacts (not yet acquired) This Month</b>	
Net First-year annual kWh committed this month	78,275
Net Lifecycle kWh committed this month	939,300
Net Utility Peak kW committed this month	13.5
Net first-year annual therms committed this month	N/A
Net Lifecycle therms committed this month	N/A
Funds committed at this point in time	\$28,025.00
<b>Overall Impacts (Acquired &amp; Committed)</b>	
Net first-year annual kWh acquired & committed this month	165,908
Net utility peak kW acquired & committed this month	26.70
Net First-year annual therms acquired & committed this month	N/A
<b>Costs<sup>9</sup></b>	
Total program budget	\$2,330,505.00
General Administration	\$17,006.00
Program Planning	\$0.00
Program Marketing	\$7,745.00
Trade Ally Training	\$7,193.00
Incentives and Services	\$34,800.00
Direct Program Implementation	\$18,511.00
Program Evaluation	\$3,552.00
Total expenditures to date	\$1,815,116.00
Percent of total budget spent to date	77.89%

<b>Participation</b>	
Number of program applications received to date	2360
Number of program applications <i>processed</i> to date <sup>10</sup>	2278
Number of processed applications <i>approved</i> to date <sup>11</sup>	2122
Percent of applications received to date that have been processed	96.53%

**NOTES:**

<sup>1</sup>DPS Staff needs to work with utilities to develop a Program ID naming convention. However, a Program ID number is not required for the first report. Note that when developing program ID naming conventions, utilities would like to minimize computer programming/reporting costs that they might incur if the proposed naming conventions are complex or the utility's current naming conventions require modification to Staff's proposed format.

<sup>2</sup>There is not currently a consistent list of program types but individual categories for common use by administrators could be developed.

<sup>3</sup>First-year savings are defined as the annual savings expected from a given measure in the first year after installation. The annual savings are sometimes the result of annualizing estimated savings that are based on data that cover less than one year. **Acquired** kWh savings are defined as those savings that reported by the program administrator in program tracking databases and for which a rebate check has been sent to the participant on a specific date.

<sup>4</sup>Regardless of the month in which a measure is installed within a given calendar year, the program is credited with the associated savings for the entire year.

<sup>5</sup>Program Administrators should make best estimate of the annual goal even though the goal might in some cases cover two calendar years. Also, Staff wants administrators to try to be as accurate as possible in determining the *monthly* goals but does not want to mandate monthly goals, at least initially.

<sup>6</sup>Peak is defined uniquely for each utility.

<sup>7</sup>The lifecycle savings are tracked beginning in the *year* in which a given measure was installed. Over the period 2008-2015, PA's must take into account the fact that savings from measures installed early in the period will vanish at the end of their useful life before the end of 2015. Thus, the lifecycle impacts acquired to date will be different for each month as a function of adding savings from measures installed in a given month and subtracting savings from measures installed earlier in the funding cycle that have reached the end of their useful life.

<sup>8</sup>Committed savings are defined as those for which funds have been encumbered by not yet spent. When the funds are spent (i.e., a rebate check has been sent to the participant on a specific date), the savings are then considered "acquired." Staff would like to see the program administrator's best *estimate* of what they have committed. There should be some assumptions on how the administrator does that. Program administrators should forecast as accurately as possible and it should get more precise with program experience, e.g., the difference between achieved and committed should get closer over time.

<sup>9</sup>These are the budget categories to be used by companies when submitting the required energy efficiency program implementation plans. In its January 16, 2009 Order, the Commission directed Staff to provide definitions for the budget categories to be used in the preparation of these plans (See Order Approving "Fast Track" Utility-Administered Electric Energy Efficiency Program With Modification, at page 11). These categories are provided to promote consistency in budget construction and reporting among the utility plans.

Companies should include a "description of expenditures within each category" (See Order Approving "Fast Track" Utility-Administered Electric Energy Efficiency Program With Modification, at page 11) and separately quantify each item within each category. These expenditures must include and identify all direct and indirect costs attributable to each program category. Companies must provide the basis of allocation for all indirect costs.

Companies should identify whether each cost item is to be recovered through the SBC surcharge, base rates, or other recovery mechanism (e.g., monthly adjustment charges).

<sup>10</sup>An application is processed once the PA has reviewed the application and made a decision whether to approve the incentive payment to the customer. Once the decision has been made to pay the incentive to the customer, these funds and their associated energy and demand impacts become "Committed."

<sup>11</sup>The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made. Also note that for programs in which there are as in which an application could be received, processed, and approved all in one day, then a "1" would be counted for each step in the tracking lifecycle.

<b>Program Administrator (PA) and Program ID<sup>1</sup></b>	<b>Central Hudson Gas &amp; Electric</b>
<b>Program Name</b>	<b>Residential Gas HVAC</b>
<b>Program Type<sup>2</sup></b>	<b>Residential Rebate</b>
<b>Total Acquired First-Year Impacts This Month<sup>3</sup></b>	
Net first-year annual kWh acquired this month <sup>4</sup>	3,958
Monthly Net kWh Goal (based on net first-year <i>annual</i> <sup>5</sup> kWh Goal)	
Percent of Monthly Net kWh Goal Acquired	
Net Peak <sup>6</sup> kW acquired this month	0.00
Monthly Net Peak kW Goal	
Percent of Monthly Peak kW Goal Acquired	
Net First-year annual therms acquired this month	4,464
Monthly Net Therm Goal	6,404
Percent of Monthly Therm Goal Acquired	69.7%
Net Lifecycle kWh acquired this month	19,790
Net Lifecycle therms acquired this month	22,320
<b>Total Acquired Net First-Year Impacts To Date</b>	
Net first-year annual kWh acquired to date	98,210
Net first-year annual kWh acquired to date as a percent of annual goal	
Net first-year annual kWh acquired to date as a percent of 8-year goal	
Net cumulative kWh acquired to date	98,210
Net utility peak kW reductions acquired to date	3.46
Net utility peak kW reductions acquired to date as a percent of utility annual goal	
Net utility peak kW reductions acquired to date as a percent of 8-year goal	
Net NYISO peak kW reductions acquired to date	3.46
Net first-year annual therms acquired to date	119,120
Net first-year annual therms acquired to date as a percent of annual goal	62.0%
Net first-year annual therms acquired to date as a percent of 8-year goal	62.0%
Net cumulative therms acquired to date	119,120
<b>Total Acquired Lifecycle Impacts To Date<sup>7</sup></b>	
Net Lifecycle kWh acquired to date	510,347
Net Lifecycle therms acquired to date	662,292
<b>Committed<sup>8</sup> Impacts (not yet acquired) This Month</b>	
Net First-year annual kWh committed this month	1,319
Net Lifecycle kWh committed this month	19,785
Net Utility Peak kW committed this month	0.0
Net first-year annual therms committed this month	2,360
Net Lifecycle therms committed this month	35,400
Funds committed at this point in time	\$24,788.00
<b>Overall Impacts (Acquired &amp; Committed)</b>	
Net first-year annual kWh acquired & committed this month	5,277
Net utility peak kW acquired & committed this month	0.00
Net First-year annual therms acquired & committed this month	6,824
<b>Costs<sup>9</sup></b>	
Total program budget	\$662,426.00
General Administration	\$737.00
Program Planning	\$0.00
Program Marketing	\$1,457.00
Trade Ally Training	\$733.00
Incentives and Services	\$6,162.00
Direct Program Implementation	\$1,631.00
Program Evaluation	\$153.00
Total expenditures to date	\$366,870.00
Percent of total budget spent to date	55.38%



<b>Participation</b>	
Number of program applications received to date	941
Number of program applications <i>processed</i> to date <sup>10</sup>	848
Number of processed applications <i>approved</i> to date <sup>11</sup>	798
Percent of applications received to date that have been processed	90.1%
<b>NOTES:</b>	
<p><sup>1</sup>DPS Staff needs to work with utilities to develop a Program ID naming convention. However, a Program ID number is not required for the first report. Note that when developing program ID naming conventions, utilities would like to minimize computer programming/reporting costs that they might incur if the proposed naming conventions are complex or the utility's current naming conventions require modification to Staff's proposed format.</p> <p><sup>2</sup>There is not currently a consistent list of program types but individual categories for common use by administrators could be developed.</p> <p><sup>3</sup>First-year savings are defined as the annual savings expected from a given measure in the first year after installation. The annual savings are sometimes the result of annualizing estimated savings that are based on data that cover less than one year. <b>Acquired</b> kWh savings are defined as those savings that reported by the program administrator in program tracking databases and for which a rebate check has been sent to the participant on a specific date.</p> <p><sup>4</sup>Regardless of the month in which a measure is installed within a given calendar year, the program is credited with the associated savings for the entire year.</p> <p><sup>5</sup>Program Administrators should make best estimate of the annual goal even though the goal might in some cases cover two calendar years. Also, Staff wants administrators to try to be as accurate as possible in determining the <i>monthly</i> goals but does not want to mandate monthly goals, at least initially.</p> <p><sup>6</sup>Peak is defined uniquely for each utility.</p> <p><sup>7</sup>The lifecycle savings are tracked beginning in the <i>year</i> in which a given measure was installed. Over the period 2008-2015, PA's must take into account the fact that savings from measures installed early in the period will vanish at the end of their useful life before the end of 2015. Thus, the lifecycle impacts acquired to date will be different for each month as a function of adding savings from measures installed in a given month and subtracting savings from measures installed earlier in the funding cycle that have reached the end of their useful life.</p> <p><sup>8</sup>Committed savings are defined as those for which funds have been encumbered by not yet spent. When the funds are spent (i.e., a rebate check has been sent to the participant on a specific date), the savings are then considered "acquired." Staff would like to see the program administrator's best <i>estimate</i> of what they have committed. There should be some assumptions on how the administrator does that. Program administrators should forecast as accurately as possible and it should get more precise with program experience, e.g., the difference between achieved and committed should get closer over time.</p> <p><sup>9</sup>These are the budget categories to be used by companies when submitting the required energy efficiency program implementation plans. In its January 16, 2009 Order, the Commission directed Staff to provide definitions for the budget categories to be used in the preparation of these plans (See Order Approving "Fast Track" Utility-Administered Electric Energy Efficiency Program With Modification, at page 11). These categories are provided to promote consistency in budget construction and reporting among the utility plans.</p> <p>Companies should include a "description of expenditures within each category" (See Order Approving "Fast Track" Utility-Administered Electric Energy Efficiency Program With Modification, at page 11) and separately quantify each item within each category. These expenditures must include and identify all direct and indirect costs attributable to each program category. Companies must provide the basis of allocation for all indirect costs.</p> <p>Companies should identify whether each cost item is to be recovered through the SBC surcharge, base rates, or other recovery mechanism (e.g., monthly adjustment charges).</p> <p><sup>10</sup>An application is processed once the PA has reviewed the application and made a decision whether to approve the incentive payment to the customer. Once the decision has been made to pay the incentive to the customer, these funds and their associated energy and demand impacts become "Committed."</p> <p><sup>11</sup>The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made. Also note that for programs in which there are as in which an application could be received, processed, and approved all in one day, then a "1" would be counted for each step in the tracking lifecycle.</p>	

<b>Program Administrator (PA) and Program ID<sup>1</sup></b>	<b>Central Hudson Gas &amp; Electric</b>
<b>Program Name</b>	<b>Small Business Electric Program</b>
<b>Program Type<sup>2</sup></b>	<b>Commercial Rebate</b>
<b>Total Acquired First-Year Impacts This Month<sup>3</sup></b>	
Net first-year annual kWh acquired this month <sup>4</sup>	2,099,158
Monthly Net kWh Goal (based on net first-year <i>annual</i> <sup>5</sup> kWh Goal)	1,388,483
Percent of Monthly Net kWh Goal Acquired	151.18%
Net Peak <sup>6</sup> kW acquired this month	682.4
Monthly Net Peak kW Goal	436
Percent of Monthly Peak kW Goal Acquired	156.51%
Net First-year annual therms acquired this month	N/A
Monthly Net Therm Goal	N/A
Percent of Monthly Therm Goal Acquired	N/A
Net Lifecycle kWh acquired this month	10,495,790
Net Lifecycle therms acquired this month	N/A
<b>Total Acquired Net First-Year Impacts To Date</b>	
Net first-year annual kWh acquired to date	23,696,966
Net first-year annual kWh acquired to date as a percent of annual goal	58.85%
Net first-year annual kWh acquired to date as a percent of 8-year goal	58.85%
Net cumulative kWh acquired to date	23,696,966
Net utility peak kW reductions acquired to date	7483.9
Net utility peak kW reductions acquired to date as a percent of utility annual goal	75.05%
Net utility peak kW reductions acquired to date as a percent of 8-year goal	75.05%
Net NYISO peak kW reductions acquired to date	
Net first-year annual therms acquired to date	N/A
Net first-year annual therms acquired to date as a percent of annual goal	N/A
Net first-year annual therms acquired to date as a percent of 8-year goal	N/A
Net cumulative therms acquired to date	N/A
<b>Total Acquired Lifecycle Impacts To Date<sup>7</sup></b>	
Net Lifecycle kWh acquired to date	118,484,829
Net Lifecycle therms acquired to date	N/A
<b>Committed<sup>8</sup> Impacts (not yet acquired) This Month</b>	
Net First-year annual kWh committed this month	1,992,168
Net Lifecycle kWh committed this month	9,960,840
Net Utility Peak kW committed this month	648
Net first-year annual therms committed this month	N/A
Net Lifecycle therms committed this month	N/A
Funds committed at this point in time	\$3,458,920.00
<b>Overall Impacts (Acquired &amp; Committed)</b>	
Net first-year annual kWh acquired & committed this month	4,091,326.00
Net utility peak kW acquired & committed this month	1,330.40
Net First-year annual therms acquired & committed this month	N/A
<b>Costs<sup>9</sup></b>	
Total program budget	\$10,889,441.00
General Administration	\$6,511.00
Program Planning	\$0.00
Program Marketing	\$0.00
Trade Ally Training	\$0.00
Incentives and Services	\$597,127.00
Direct Program Implementation	\$12,859.00
Program Evaluation	\$3,094.00
Total expenditures to date	\$7,954,396.00
Percent of total budget spent to date	73.05%

<b>Participation</b>	
Number of program applications received to date	1281
Number of program applications <i>processed</i> to date <sup>10</sup>	1281
Number of processed applications <i>approved</i> to date <sup>11</sup>	1281
Percent of applications received to date that have been processed	100.00%

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<sup>4</sup>Regardless of the month in which a measure is installed within a given calendar year, the program is credited with the associated savings for the entire year.

<sup>5</sup>Program Administrators should make best estimate of the annual goal even though the goal might in some cases cover two calendar years. Also, Staff wants administrators to try to be as accurate as possible in determining the *monthly* goals but does not want to mandate monthly goals, at least initially.

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<b>Program Administrator (PA) and Program ID<sup>1</sup></b>	<b>Central Hudson Gas &amp; Electric</b>
<b>Program Name</b>	<b>Mid-Size Commercial Electric</b>
<b>Program Type<sup>2</sup></b>	<b>Commercial Rebate</b>
<b>Total Acquired First-Year Impacts This Month<sup>3</sup></b>	
Net first-year annual kWh acquired this month <sup>4</sup>	2,020,220
Monthly Net kWh Goal (based on net first-year <i>annual</i> <sup>5</sup> kWh Goal)	444,833
Percent of Monthly Net kWh Goal Acquired	454.15%
Net Peak <sup>6</sup> kW acquired this month	638.1
Monthly Net Peak kW Goal	115
Percent of Monthly Peak kW Goal Acquired	555.67%
Net First-year annual therms acquired this month	N/A
Monthly Net Therm Goal	N/A
Percent of Monthly Therm Goal Acquired	N/A
Net Lifecycle kWh acquired this month	10,101,100
Net Lifecycle therms acquired this month	N/A
<b>Total Acquired Net First-Year Impacts To Date</b>	
Net first-year annual kWh acquired to date	10,771,749
Net first-year annual kWh acquired to date as a percent of annual goal	100.90%
Net first-year annual kWh acquired to date as a percent of 8-year goal	100.90%
Net cumulative kWh acquired to date	10,771,749
Net utility peak kW reductions acquired to date	3,210.7
Net utility peak kW reductions acquired to date as a percent of utility annual goal	116.42%
Net utility peak kW reductions acquired to date as a percent of 8-year goal	116.42%
Net NYISO peak kW reductions acquired to date	
Net first-year annual therms acquired to date	N/A
Net first-year annual therms acquired to date as a percent of annual goal	N/A
Net first-year annual therms acquired to date as a percent of 8-year goal	N/A
Net cumulative therms acquired to date	N/A
<b>Total Acquired Lifecycle Impacts To Date<sup>7</sup></b>	
Net Lifecycle kWh acquired to date	55,058,001
Net Lifecycle therms acquired to date	N/A
<b>Committed<sup>8</sup> Impacts (not yet acquired) This Month</b>	
Net First-year annual kWh committed this month	895,032.00
Net Lifecycle kWh committed this month	4,475,160.00
Net Utility Peak kW committed this month	67.58
Net first-year annual therms committed this month	N/A
Net Lifecycle therms committed this month	N/A
Funds committed at this point in time	\$1,025,698.00
<b>Overall Impacts (Acquired &amp; Committed)</b>	
Net first-year annual kWh acquired & committed this month	2,915,252.00
Net utility peak kW acquired & committed this month	705.68
Net First-year annual therms acquired & committed this month	N/A
<b>Costs<sup>9</sup></b>	
Total program budget	\$3,916,451.00
General Administration	\$14,646.00
Program Planning	\$0.00
Program Marketing	\$6,101.00
Trade Ally Training	\$0.00
Incentives and Services	\$559,425.00
Direct Program Implementation	\$4,608.00
Program Evaluation	\$1,238.00
Total expenditures to date	\$3,145,024.00
Percent of total budget spent to date	80.30%

<b>Participation</b>	
Number of program applications received to date	148
Number of program applications <i>processed</i> to date <sup>10</sup>	148
Number of processed applications <i>approved</i> to date <sup>11</sup>	148
Percent of applications received to date that have been processed	100.00%

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<sup>8</sup>Committed savings are defined as those for which funds have been encumbered by not yet spent. When the funds are spent (i.e., a rebate check has been sent to the participant on a specific date), the savings are then considered "acquired." Staff would like to see the program administrator's best *estimate* of what they have committed. There should be some assumptions on how the administrator does that. Program administrators should forecast as accurately as possible and it should get more precise with program experience, e.g., the difference between achieved and committed should get closer over time.

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Companies should include a "description of expenditures within each category" (See Order Approving "Fast Track" Utility-Administered Electric Energy Efficiency Program With Modification, at page 11) and separately quantify each item within each category. These expenditures must include and identify all direct and indirect costs attributable to each program category. Companies must provide the basis of allocation for all indirect costs.

Companies should identify whether each cost item is to be recovered through the SBC surcharge, base rates, or other recovery mechanism (e.g., monthly adjustment charges).

<sup>10</sup>An application is processed once the PA has reviewed the application and made a decision whether to approve the incentive payment to the customer. Once the decision has been made to pay the incentive to the customer, these funds and their associated energy and demand impacts become "Committed."

<sup>11</sup>The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made. Also note that for programs in which there are cases in which an application could be received, processed, and approved all in one day, then a "1" would be counted for each step in the tracking lifecycle.

<b>Program Administrator (PA) and Program ID<sup>1</sup></b>	<b>Central Hudson Gas &amp; Electric</b>
<b>Program Name</b>	<b>Residential Appliance Recycling</b>
<b>Program Type<sup>2</sup></b>	<b>Residential Rebate</b>
<b>Total Acquired First-Year Impacts This Month<sup>3</sup></b>	
Net first-year annual kWh acquired this month <sup>4</sup>	448,348
Monthly Net kWh Goal (based on net first-year <i>annual</i> <sup>5</sup> kWh Goal)	185,524
Percent of Monthly Net kWh Goal Acquired	241.7%
Net Peak <sup>6</sup> kW acquired this month	78.42
Monthly Net Peak kW Goal	28.4
Percent of Monthly Peak kW Goal Acquired	275.8%
Net First-year annual therms acquired this month	N/A
Monthly Net Therm Goal	N/A
Percent of Monthly Therm Goal Acquired	N/A
Net Lifecycle kWh acquired this month	2,241,740
Net Lifecycle therms acquired this month	N/A
<b>Total Acquired Net First-Year Impacts To Date</b>	
Net first-year annual kWh acquired to date	4,863,983
Net first-year annual kWh acquired to date as a percent of annual goal	124.85%
Net first-year annual kWh acquired to date as a percent of 8-year goal	124.85%
Net cumulative kWh acquired to date	4,863,983
Net utility peak kW reductions acquired to date	526.0
Net utility peak kW reductions acquired to date as a percent of utility annual goal	88.1%
Net utility peak kW reductions acquired to date as a percent of 8-year goal	88.1%
Net NYISO peak kW reductions acquired to date	
Net first-year annual therms acquired to date	N/A
Net first-year annual therms acquired to date as a percent of annual goal	N/A
Net first-year annual therms acquired to date as a percent of 8-year goal	N/A
Net cumulative therms acquired to date	N/A
<b>Total Acquired Lifecycle Impacts To Date<sup>7</sup></b>	
Net Lifecycle kWh acquired to date	24,319,915.00
Net Lifecycle therms acquired to date	N/A
<b>Committed<sup>8</sup> Impacts (not yet acquired) This Month</b>	
Net First-year annual kWh committed this month	564,761
Net Lifecycle kWh committed this month	2,823,805
Net Utility Peak kW committed this month	84.23
Net first-year annual therms committed this month	N/A
Net Lifecycle therms committed this month	N/A
Funds committed at this point in time	\$5,750.00
<b>Overall Impacts (Acquired &amp; Committed)</b>	
Net first-year annual kWh acquired & committed this month	1,013,109
Net utility peak kW acquired & committed this month	162.65
Net First-year annual therms acquired & committed this month	N/A
<b>Costs<sup>9</sup></b>	
Total program budget	\$1,779,000.00
General Administration	\$8,108.00
Program Planning	\$0.00
Program Marketing	\$35,172.00
Trade Ally Training	\$0.00
Incentives and Services	\$15,400.00
Direct Program Implementation	\$33,502.00
Program Evaluation	\$566.00
Total expenditures to date	\$1,016,430.00
Percent of total budget spent to date	57.13%

<b>Participation</b>	
Number of program applications received to date	6306
Number of program applications <i>processed</i> to date <sup>10</sup>	6249
Number of processed applications <i>approved</i> to date <sup>11</sup>	6134
Percent of applications received to date that have been processed	99.10%
<b>NOTES:</b>	
<p><sup>1</sup>DPS Staff needs to work with utilities to develop a Program ID naming convention. However, a Program ID number is not required for the first report. Note that when developing program ID naming conventions, utilities would like to minimize computer programming/reporting costs that they might incur if the proposed naming conventions are complex or the utility's current naming conventions require modification to Staff's proposed format.</p> <p><sup>2</sup>There is not currently a consistent list of program types but individual categories for common use by administrators could be developed.</p> <p><sup>3</sup>First-year savings are defined as the annual savings expected from a given measure in the first year after installation. The annual savings are sometimes the result of annualizing estimated savings that are based on data that cover less than one year. <i>Acquired</i> kWh savings are defined as those savings that reported by the program administrator in program tracking databases and for which a rebate check has been sent to the participant on a specific date.</p> <p><sup>4</sup>Regardless of the month in which a measure is installed within a given calendar year, the program is credited with the associated savings for the entire year.</p> <p><sup>5</sup>Program Administrators should make best estimate of the annual goal even though the goal might in some cases cover two calendar years. Also, Staff wants administrators to try to be as accurate as possible in determining the <i>monthly</i> goals but does not want to mandate monthly goals, at least initially.</p> <p><sup>6</sup>Peak is defined uniquely for each utility.</p> <p><sup>7</sup>The lifecycle savings are tracked beginning in the <i>year</i> in which a given measure was installed. Over the period 2008-2015, PA's must take into account the fact that savings from measures installed early in the period will vanish at the end of their useful life before the end of 2015. Thus, the lifecycle impacts acquired to date will be different for each month as a function of adding savings from measures installed in a given month and subtracting savings from measures installed earlier in the funding cycle that have reached the end of their useful life.</p> <p><sup>8</sup>Committed savings are defined as those for which funds have been encumbered by not yet spent. When the funds are spent (i.e., a rebate check has been sent to the participant on a specific date), the savings are then considered "acquired." Staff would like to see the program administrator's best <i>estimate</i> of what they have committed. There should be some assumptions on how the administrator does that. Program administrators should forecast as accurately as possible and it should get more precise with program experience, e.g., the difference between achieved and committed should get closer over time.</p> <p><sup>9</sup>These are the budget categories to be used by companies when submitting the required energy efficiency program implementation plans. In its January 16, 2009 Order, the Commission directed Staff to provide definitions for the budget categories to be used in the preparation of these plans (See Order Approving "Fast Track" Utility-Administered Electric Energy Efficiency Program With Modification, at page 11). These categories are provided to promote consistency in budget construction and reporting among the utility plans.</p> <p>Companies should include a "description of expenditures within each category" (See Order Approving "Fast Track" Utility-Administered Electric Energy Efficiency Program With Modification, at page 11) and separately quantify each item within each category. These expenditures must include and identify all direct and indirect costs attributable to each program category. Companies must provide the basis of allocation for all indirect costs.</p> <p>Companies should identify whether each cost item is to be recovered through the SBC surcharge, base rates, or other recovery mechanism (e.g., monthly adjustment charges).</p> <p><sup>10</sup>An application is processed once the PA has reviewed the application and made a decision whether to approve the incentive payment to the customer. Once the decision has been made to pay the incentive to the customer, these funds and their associated energy and demand impacts become "Committed."</p> <p><sup>11</sup>The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made. Also note that for programs in which there are ases in which an application could be received, processed, and approved all in one day, then a "1" would be counted for each step in the tracking lifecycle.</p>	

<b>Program Administrator (PA) and Program ID<sup>1</sup></b>	<b>Central Hudson Gas &amp; Electric</b>
<b>Program Name</b>	<b>Commercial Gas</b>
<b>Program Type<sup>2</sup></b>	<b>Residential Rebate</b>
<b>Total Acquired First-Year Impacts This Month<sup>3</sup></b>	
Net first-year annual kWh acquired this month <sup>4</sup>	0
Monthly Net kWh Goal (based on net first-year <i>annual</i> <sup>5</sup> kWh Goal)	
Percent of Monthly Net kWh Goal Acquired	
Net Peak <sup>6</sup> kW acquired this month	0
Monthly Net Peak kW Goal	
Percent of Monthly Peak kW Goal Acquired	
Net First-year annual therms acquired this month	306
Monthly Net Therm Goal	2,356
Percent of Monthly Therm Goal Acquired	13.0%
Net Lifecycle kWh acquired this month	0
Net Lifecycle therms acquired this month	5569
<b>Total Acquired Net First-Year Impacts To Date</b>	
Net first-year annual kWh acquired to date	1,233
Net first-year annual kWh acquired to date as a percent of annual goal	
Net first-year annual kWh acquired to date as a percent of 8-year goal	
Net cumulative kWh acquired to date	1,233
Net utility peak kW reductions acquired to date	0.0
Net utility peak kW reductions acquired to date as a percent of utility annual goal	
Net utility peak kW reductions acquired to date as a percent of 8-year goal	
Net NYISO peak kW reductions acquired to date	
Net first-year annual therms acquired to date	13,062
Net first-year annual therms acquired to date as a percent of annual goal	40%
Net first-year annual therms acquired to date as a percent of 8-year goal	40%
Net cumulative therms acquired to date	13,062
<b>Total Acquired Lifecycle Impacts To Date<sup>7</sup></b>	
Net Lifecycle kWh acquired to date	24,648
Net Lifecycle therms acquired to date	200,437
<b>Committed<sup>8</sup> Impacts (not yet acquired) This Month</b>	
Net First-year annual kWh committed this month	0
Net Lifecycle kWh committed this month	0
Net Utility Peak kW committed this month	0
Net first-year annual therms committed this month	1,225
Net Lifecycle therms committed this month	18,375
Funds committed at this point in time	\$17,400.00
<b>Overall Impacts (Acquired &amp; Committed)</b>	
Net first-year annual kWh acquired & committed this month	-
Net utility peak kW acquired & committed this month	-
Net First-year annual therms acquired & committed this month	N/A
<b>Costs<sup>9</sup></b>	
Total program budget	\$235,350.00
General Administration	\$603.00
Program Planning	\$0.00
Program Marketing	\$0.00
Trade Ally Training	\$991.00
Incentives and Services	\$1,725.00
Direct Program Implementation	\$2,206.00
Program Evaluation	\$0.00
Total expenditures to date	\$63,498.00
Percent of total budget spent to date	26.98%



<b>Participation</b>	
Number of program applications received to date	109
Number of program applications <i>processed</i> to date <sup>10</sup>	79
Number of processed applications <i>approved</i> to date <sup>11</sup>	79
Percent of applications received to date that have been processed	72.48%

**NOTES:**

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<sup>2</sup>There is not currently a consistent list of program types but individual categories for common use by administrators could be developed.

<sup>3</sup>First-year savings are defined as the annual savings expected from a given measure in the first year after installation. The annual savings are sometimes the result of annualizing estimated savings that are based on data that cover less than one year. **Acquired** kWh savings are defined as those savings that reported by the program administrator in program tracking databases and for which a rebate check has been sent to the participant on a specific date.

<sup>4</sup>Regardless of the month in which a measure is installed within a given calendar year, the program is credited with the associated savings for the entire year.

<sup>5</sup>Program Administrators should make best estimate of the annual goal even though the goal might in some cases cover two calendar years. Also, Staff wants administrators to try to be as accurate as possible in determining the *monthly* goals but does not want to mandate monthly goals, at least initially.

<sup>6</sup>Peak is defined uniquely for each utility.

<sup>7</sup>The lifecycle savings are tracked beginning in the *year* in which a given measure was installed. Over the period 2008-2015, PA's must take into account the fact that savings from measures installed early in the period will vanish at the end of their useful life before the end of 2015. Thus, the lifecycle impacts acquired to date will be different for each month as a function of adding savings from measures installed in a given month and subtracting savings from measures installed earlier in the funding cycle that have reached the end of their useful life.

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<b>Program Administrator (PA) and Program ID<sup>1</sup></b>	<b>Central Hudson Gas &amp; Electric</b>
<b>Program Name</b>	<b>Home Energy Reports-Electric</b>
<b>Program Type<sup>2</sup></b>	
<b>Total Acquired First-Year Impacts This Month<sup>3</sup></b>	
Net first-year annual kWh acquired this month <sup>4</sup>	
Monthly Net kWh Goal (based on net first-year <i>annual</i> <sup>5</sup> kWh Goal)	1,000,000
Percent of Monthly Net kWh Goal Acquired	
Net Peak <sup>6</sup> kW acquired this month	
Monthly Net Peak kW Goal	0.00
Percent of Monthly Peak kW Goal Acquired	
Net First-year annual therms acquired this month	
Monthly Net Therm Goal	100,000
Percent of Monthly Therm Goal Acquired	
Net Lifecycle kWh acquired this month	
Net Lifecycle therms acquired this month	
<b>Total Acquired Net First-Year Impacts To Date</b>	
Net first-year annual kWh acquired to date	0
Net first-year annual kWh acquired to date as a percent of annual goal	0.0%
Net first-year annual kWh acquired to date as a percent of 8-year goal	0.0%
Net cumulative kWh acquired to date	0
Net utility peak kW reductions acquired to date	0.00
Net utility peak kW reductions acquired to date as a percent of utility annual goal	
Net utility peak kW reductions acquired to date as a percent of 8-year goal	
Net NYISO peak kW reductions acquired to date	0.00
Net first-year annual therms acquired to date	0
Net first-year annual therms acquired to date as a percent of annual goal	0.0%
Net first-year annual therms acquired to date as a percent of 8-year goal	0.0%
Net cumulative therms acquired to date	0
<b>Total Acquired Lifecycle Impacts To Date<sup>7</sup></b>	
Net Lifecycle kWh acquired to date	
Net Lifecycle therms acquired to date	
<b>Committed<sup>8</sup> Impacts (not yet acquired) This Month</b>	
Net First-year annual kWh committed this month	
Net Lifecycle kWh committed this month	
Net Utility Peak kW committed this month	
Net first-year annual therms committed this month	
Net Lifecycle therms committed this month	
Funds committed at this point in time	
<b>Overall Impacts (Acquired &amp; Committed)</b>	
Net first-year annual kWh acquired & committed this month	0
Net utility peak kW acquired & committed this month	0
Net First-year annual therms acquired & committed this month	0
<b>Costs<sup>9</sup></b>	
Total program budget	\$1,038,751.00
General Administration	\$8,598.00
Program Planning	
Program Marketing	
Trade Ally Training	
Incentives and Services	
Direct Program Implementation	\$0.00
Program Evaluation	
Total expenditures to date	\$638,942.00
Percent of total budget spent to date	61.51%

<b>Participation</b>	
Number of program applications received to date	N/A
Number of program applications <i>processed</i> to date <sup>10</sup>	N/A
Number of processed applications <i>approved</i> to date <sup>11</sup>	N/A
Percent of applications received to date that have been processed	
<b>NOTES:</b>	
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<b>Program Administrator (PA) and Program ID<sup>1</sup></b>	<b>Central Hudson Gas &amp; Electric</b>
<b>Program Name</b>	<b>Home Energy Reports-Gas</b>
<b>Program Type<sup>2</sup></b>	
<b>Total Acquired First-Year Impacts This Month<sup>3</sup></b>	
Net First-year annual therms acquired this month	
Monthly Net Therm Goal	100,000
Percent of Monthly Therm Goal Acquired	
Net Lifecycle therms acquired this month	
<b>Total Acquired Net First-Year Impacts To Date</b>	
Net first-year annual therms acquired to date	0
Net first-year annual therms acquired to date as a percent of annual goal	0.0%
Net first-year annual therms acquired to date as a percent of 8-year goal	0.0%
Net cumulative therms acquired to date	0
<b>Total Acquired Lifecycle Impacts To Date<sup>7</sup></b>	
Net Lifecycle therms acquired to date	
<b>Committed<sup>8</sup> Impacts (not yet acquired) This Month</b>	
Net first-year annual therms committed this month	
Net Lifecycle therms committed this month	
Funds committed at this point in time	
<b>Overall Impacts (Acquired &amp; Committed)</b>	
Net First-year annual therms acquired & committed this month	0
<b>Costs<sup>9</sup></b>	
Total program budget	\$346,250.00
General Administration	\$0.00
Program Planning	
Program Marketing	
Trade Ally Training	
Incentives and Services	
Direct Program Implementation	\$0.00
Program Evaluation	
Total expenditures to date	\$0.00
Percent of total budget spent to date	0.00%
<b>Participation</b>	
Number of program applications received to date	N/A
Number of program applications <i>processed</i> to date <sup>10</sup>	N/A
Number of processed applications <i>approved</i> to date <sup>11</sup>	N/A
Percent of applications received to date that have been processed	
<b>NOTES:</b>	
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<sup>4</sup> Regardless of the month in which a measure is installed within a given calendar year, the program is credited with the associated savings for the entire year.	
<sup>5</sup> Program Administrators should make best estimate of the annual goal even though the goal might in some cases cover two calendar years. Also, Staff wants administrators to try to be as accurate as possible in determining the <i>monthly</i> goals but does not want to mandate monthly goals, at least initially.	
<sup>6</sup> Peak is defined uniquely for each utility.	
<sup>7</sup> The lifecycle savings are tracked beginning in the <i>year</i> in which a given measure was installed. Over the period 2008-2015, PA's must take into account the fact that savings from measures installed early in the period will vanish at the end of their useful life before the end of 2015. Thus, the lifecycle impacts acquired to date will be different for each month as a function of adding savings from measures installed in a given month and subtracting savings from measures installed earlier in the funding cycle that have reached the end of their useful life.	
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<b>Program Administrator (PA) and Program ID</b>	<b>Central Hudson Gas &amp; Electric</b>
<b>Program Name</b>	<b>Commercial Electric Financing</b>
<b>Program Type</b>	<b>Utility Based Financing</b>
<b>Small Commercial Program</b>	
Number of 12-Month Term Loans Issued this Month	97
Number of 24-Month Term Loans Issued this Month	16
Total Number of Loans Issued this Month	113
Total Amount of Outstanding Financing Issued this Month	\$ 228,873.00
Number of 12-Month Term Loans Issued to Date	269
Number of 24-Month Term Loans Issued to Date	154
Total Number of Loans Issued to Date	423
Total Amount of Financing Outstanding	\$ 824,867.00
Total Number of Loans in Arrears	56
Total Amount of Financing in Arrears	\$ 10,586.82
<b>Mid Size Commercial Program</b>	
Number of 12-Month Term Loans Issued this Month	3
Number of 24-Month Term Loans Issued this Month	4
Total Number of Loans Issued this Month	7
Total Amount of Outstanding Financing Issued this Month	\$ 51,117.00
Number of 12-Month Term Loans Issued to Date	14
Number of 24-Month Term Loans Issued to Date	22
Total Number of Loans Issued to Date	36
Total Amount of Financing Outstanding	\$ 244,966.00
Total Number of Loans in Arrears	8
Total Amount of Financing in Arrears	\$ 9,618.70
<b>Overall Commercial Programs</b>	
Number of 12-Month Term Loans Issued this Month	100
Number of 24-Month Term Loans Issued this Month	20
Total Number of Loans Issued this Month	120
Total Amount of Outstanding Financing Issued this Month	\$ 279,990.00
Number of 12-Month Term Loans Issued to Date	283
Number of 24-Month Term Loans Issued to Date	176
Total Number of Loans Issued to Date	459
Total Amount of Financing Outstanding	\$ 1,069,833.00
Total Number of Loans in Arrears	64
Total Amount of Financing in Arrears	\$ 20,205.52