

New York Long Distance Service Guide
BellSouth Long Distance, Inc.
d/b/a AT&T Long Distance Service

This Service Guide contains Intrastate Rates for services offered on a detariffed basis.

For services offered on a detariffed basis, see also the AT&T Residential Service Agreement and the AT&T Business Services Agreement located at <http://www.att.com/servicepublications>.

Customers can find Service Descriptions, Terms, Conditions, and Interstate Rates in the Company's Interstate Service Guides located at <http://www.att.com/servicepublications>.

The Service Descriptions and Terms and Conditions in the Company's Interstate Service Guides also apply to intrastate services in New York.

Under certain circumstances, funds provided under the American Recovery and Reinvestment Act of 2009 ("ARRA") may be subject to certain restrictions, requirements and reporting obligations. AT&T may be subject to some of these restrictions, requirements and reporting obligations when Services and Service Components are purchased with ARRA funds. In order to comply with the restrictions, requirements and reporting obligations associated with the use of ARRA funds (if any), AT&T must be apprised of them before provisioning the Services or Service Components. Accordingly, the Services and Service Components provided under this Service guide shall not be used to support the performance of any portion of a project or program which has been funded in whole or in part with grants, loans or payments made pursuant to the ARRA, without the prior written agreement of AT&T and Customer regarding any specifically applicable terms, conditions and requirements. Customer shall provide AT&T with prior written notice before placing any order that may be funded in whole or in part with ARRA funds. If Customer fails to provide such prior written notice of ARRA funding; or if the parties cannot agree on the terms and conditions (if any) applicable to an ARRA funded order; or if any terms, conditions or requirements (other than those to which AT&T specifically agrees in such separate writing) are found to be applicable, then AT&T may, in its sole discretion, reject such order or immediately terminate provision of any affected Service or Service Component without further liability or obligation.

SYMBOLS

The following symbols are used for identifying changes in the Service Guide content:

- (C) Changed Term or Changed Text
- (D) Deleted Text, Discontinued Rate, or Discontinued Term
- (I) Increased Rate
- (N) New Text
- (R) Rate Reduction
- (*n*) Moved Text where *n* is equal to the next available numeric on the page

SECTION 1 – RATES AND CHARGES

1.1 Travel Services¹

Travel Service offers Residential Customers the ability to place calls using a Company-provided travel card when away from the home or office. Customers reach the Company's Travel Service network by dialing a Company-provided toll-free access code or number. In addition, the service provides Customers with optional operator assistance, alternative billing arrangements, and directory assistance using the same access code or number. Time-of-day and holiday discounts do not apply. Service is provided at rates and charges listed below:

- Initial Billing Increment One (1) Minute
- Additional Billing Increment One (1) Minute
- Monthly Recurring Charge (MRC) \$0.00
- Non-Recurring Charge (NRC) \$0.00
- Minimum Monthly Commitment (MMC) None
- Terms Available No
- Pay Telephone Surcharge \$0.65 per call
- Intrastate Usage Rate \$0.35 per minute

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's Travel Service. Per call charges vary by type of call and type of billing method selected by the Customer.

	Company Travel Card	LEC Calling Card	Comm. Credit Card	Billed Collect	Billed to 3rd Party
Station-to-Station					
Fully Automated	\$0.00	\$0.00	\$0.65	\$1.60	\$1.60
Operator Assisted	\$0.65	\$0.65	\$0.65	\$1.60	\$1.60
Operator Dialed	\$0.65	\$0.65	\$0.65	\$1.60	\$1.60
Person-to-Person					
Operator Assisted	\$3.70	\$3.70	\$3.70	\$3.70	\$3.70
Operator Dialed	\$3.70	\$3.70	\$3.70	\$3.70	\$3.70

¹ Effective June 12, 2014, the Travel Service calling card billing option will no longer be offered to new Residential Customers. Existing Residential Customers may keep their cards until they move locations or make changes to their service. In such cases, the calling cards will be deactivated.

SECTION 1 – RATES AND CHARGES

1.2 Directory Assistance Services

1.2.1 Directory Assistance

A Directory Assistance charge applies to each call to Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. In order to obtain two (2) requests, the Customer must make the request upon reaching a live operator.

The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. When more than one Directory Assistance bureau handles requests for listings within the same area code, two listings will be provided only when the listing information is accessible to the Directory Assistance Operator that handles the request.

	Billed To:		
	Travel Card¹	LEC Calling Card	Third Party
Rate Per Call to DA	\$1.20	\$1.20	\$1.20

1.2.2 DA Call Completion²

The Company Directory Assistance operator will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the Customer and in addition to any usage and per call charges associated with placing the call.

Directory Assistance Call Completion is available for use with Station to Station calls billed to a Travel Card, LEC Calling Card, or Third Party. Directory Assistance Call Completion may not be used in conjunction with Collect or Person to Person calls.

	Billed To:		
	Travel Card¹	LEC Calling Card	Third Party
Rate Per Call Completion	\$0.45	\$0.45	\$0.45

1.3 Miscellaneous Charges

1.3.1 Returned Check Charge

If a check offered by a Customer for payment of service provided is dishonored, a returned check charge shall be applied in the amount of \$20.00.

1.3.2 Reserved for Future Use

¹ Effective June 12, 2014, the Travel Service calling card billing option will no longer be offered to new Residential Customers. Existing Residential Customers may keep their cards until they move locations or make changes to their service. In such cases, the calling cards will be deactivated.

² Available where facilities permit.