2012 NOISE COMPLAINT SUMMARY LOG
DUNBAR COMPRESSOR STATION
WINDSOR, NEW YORK

DATE OF COMPLAINT	TIME OF COMPLAINT	NAME OF PERSON(S) FILING COMPLAINT	ADDRESS OF PERSON(S) FILING COMPLAINT	DESCRIPTION OF COMPLAINT	FOLLOW-UP ACTION/ ABATEMENT
1/24/2012	7:45 AM	Meg Hayes	86 Patterson Road, Windsor - NY	Noise from the compressor station made it difficult to sleep through the night.	Company representatives immediately checked the station to ensure that it was operating correctly. Thereafter, a Company representative was dispatched to Ms. Hayes residence to discuss any further concerns and answer any questions that she had.

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1/25/2012	9:52 AM	Dave Brown - Windsor Code Enforcer	124 Main Street, Windsor - NY	Mr .Brown received noise complaints from Meg Hayes and Serena Platner.	Company representatives immediately checked the station to ensure that it was operating correctly. Company representatives then met Mr. Brown on site so he could take some sound level readings. The Company advised Mr. Brown that the station was still in the startup phase and that several adjustments were being considered but those adjustments would likely not be implemented until the station was fully commissioned and until the sound levels and adjustments are fully analyzed by a third party sound consultant.

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1/27/2012	9:00 AM	Serena Platner	83 Patterson Road, Windsor - NY	Personal visit to office said she could hear noise that made it difficult to sleep at night	Company representatives immediately checked the station to ensure that it was operating correctly. The Company advised Ms. Platner that the station was in the startup phase and once the station was fully commissioned a sound study would be conducted in order to ascertain compliance and to recommend any mitigation measures if necessary.
5/31/2012	7:00 AM	Eldon Tracy	78 Patterson Road, Windsor - NY	Verbal complaint filed in-person. In his statement, Mr. Tracy said he had been awake since approx. 2am as his house was allegedly vibrating. He acknowledged that there were no prior noise issues to date.	Around the time of this complaint, a sound survey was prepared and filed with the Commission. A Noise Mitigation report filed that outlines the abatement measures - See submission 10-T-0350. Following this submittal, the Company scheduled meetings with neighboring residents to describe the noise mitigation steps and to answer questions and address concerns.

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6/8/2012	7:30 AM	Serena Platner	83 Patterson Road, Windsor - NY	Requested feedback from Company regarding her noise complaints	Ms. Platner was advised about the most recent sound survey and was also informed that the Company was scheduling meetng to describe the noise mitigation efforts and answer question and address concerns.
6/27/2012	8:00 AM	Cindy Launt	46 Patterson Road, Windsor - NY	C. Strub, received written noise complaint on June 28, 2012 which stated that the Company was blowing down the pipeline at 11:00pm on 6/22/12.	The 3616 compressor engine was shut down and only three smaller 3606 units were running and the inter-stage relief valve released which created the sound. This Issue was resolved around 11:00pm on June 22, 2012.
8/1/2012	2:48 PM	Jim Lynch	406 Dunbar Road - Windsor, NY	Mr. Lynch complained about water run-off from the compressor station location to his property. Mr. Lynch also expressed about noise from the compressor station.	Company representatives met with Mr. Lynch and walked his property. Erosion and sedimentation issues noted and control measures were implemented. Explained the sound surveys were obtained and filed and explained the mitigation measures being implemented.

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9/13/2012	10:15 AM	Jerry Henehan	350 Dunbar Road, Windsor NY	Complaint of loud, whinning noise	The Company explained that the noise is from soft dig activities. On September 14, 2012, the Company completed activities and there was no further noise, so no further action.