

**Case No. 12-M-0476 et al.**  
**EDI Business/Technical Working Groups**  
**867MIU/HIU Initiative – 814C Reason for Change - Account Level Segment - Proposed Modifications**  
**6/2/2017**

**Segment:** **REF** Reference Identification (Reject Response Reasons)  
**Position:** 030  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
2 If either C04003 or C04004 is present, then the other is required.  
3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Notes:** Request: Not used  
Reject Response: Required  
Other Responses: Not Used

This segment is required when the transaction is a Response transaction (BGN01=11) and the action or status is Reject (ASI01=U) in order to describe the reason that a change request has been rejected.

If codes 008, ECB or MOV are used to reject AMT7 (ESCO Pricing Adjustment Credit) the supplier is responsible for directly reimbursing the customer.

REF~7G~C11

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 7G Data Quality Reject Reason Reject reasons associated with a reject status notification.	M ID 2/3
Must Use	REF02	127	Reference Identification 008 Account Inactive or Pending Inactive A13 Other (REF03 required) A76 Account not found (this includes inactive account numbers as well as no account number found) A91 Account does not have service requested API Required information missing (REF03 Required) C11 Change reason (REF*TD) missing or invalid ECB EPA Credit cannot be included on customer bill due to current ESCO's Combined Billing model selection (REF03 required) IF EPA Credit not sufficiently funded FRB Incorrect billing option (REF*BLT) requested FRC Incorrect bill calculation type (REF*PC) requested M76 Meter Number Invalid or Not Found <u>NIA</u> <u>Not Interval Account</u> <u>NMA</u> <u>Net Metered Account</u> MOV Customer moved outside service territory W05 Requested rate not found	X AN 1/30
Cond.	REF03	352	Description Used to provide explanatory text for an A13, API or ECB reject code.	X AN 1/80