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**NYS PSC EMERGENCY PERFORMANCE METRICS
PART 105**

MARCH 1 AND MARCH 7, 2018 NOR'EASTERS

APPENDIX G: ELECTRIC OUTAGE REPORTING SYSTEM



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G: PSC EORS REPORTS

This appendix contains copies of EORS report narratives submitted during both the March 1 and March 7 Nor'easter.



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G1: MARCH 8, 2018 REPORTS

MARCH 2, 2018 – 12:00 PM

NYSEG and RG&E Update: Friday 3/2 Noon

Current Outage Information as of 11:30 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents
NYSEG	TBD	TBD	TBD	49,122	871
RG&E	TBD	TBD	TBD	6,427	159

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents
Auburn	TBD	TBD	TBD	24	2
Binghamton	TBD	TBD	TBD	933	34
Brewster	TBD	TBD	TBD	484	12
Elmira	TBD	TBD	TBD	6,275	139
Geneva	TBD	TBD	TBD	1,372	48
Hornell	TBD	TBD	TBD	6,884	286
Ithaca	TBD	TBD	TBD	2,485	28
Lancaster	TBD	TBD	TBD	5,317	130
Liberty	TBD	TBD	TBD	3,033	78
Lockport	TBD	TBD	TBD	0	0
Mechanicville	TBD	TBD	TBD	9,091	25
Oneonta	TBD	TBD	TBD	13,224	89
Plattsburg	TBD	TBD	TBD	0	0

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents
Canandaigua	TBD	TBD	TBD	1,048	18
Rochester	TBD	TBD	TBD	898	23
Fillmore	TBD	TBD	TBD	4,339	99
Sodus	TBD	TBD	TBD	142	19

Current Overview:

This continues to be an active weather event across the state. Road conditions are slow and treacherous in most areas. The forecast remains the same. The heavy wet snow is starting to taper of this morning across Western NY and is expected to slow this afternoon across the Companies' central and eastern service areas. Winds continued to increase through the morning and are expected to last through the afternoon hours and into Saturday, with the highest gusts in the Hudson Valley through Saturday afternoon. Non-hazardous weather is expected to return Sunday.



Crews and field personnel are engaged in make safe activities, responding to downed wires reports and assessing damage as weather conditions permit. The majority of damage identified to date are tree related and wires down. In the majority of our areas, damage is still occurring as weather system hangs over the state.

In Fillmore, 1 transmission issue has been restored. The second issue is currently being worked on. This impacts the majority of the Fillmore customers.

In Lancaster, we are actively working with National Grid on a transmission outage impacting 2500 customers.

Crew Resources:

Please see attached spreadsheet for the crewing information. The companies requested an additional 200 FTEs from the NAMAG at the 11 AM call.

Dry Ice/Bottled Water:

We are in the process of acquiring dry ice and bottled water, if needed, for distribution during this event.

Critical Facilities / Life Support: As of Friday 3/2 10 AM. Outbound calls are being made to the impacted LSE customers.

NYSEG Division	LSE	CF
Binghamton	9	0
Brewster	0	5
Elmira	19	17
Geneva	6	0
Hornell	31	10
Ithaca	8	4
Lancaster	13	3
Liberty	8	14
Mechanicville	19	24
Oneonta	3	2
Total	116	79

RG&E Division	LSE	CF
Canandaigua	1	2
Rochester	2	0
Fillmore	50	21
Sodus	2	0
Total	55	23



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Municipal Outreach:

Elected and municipal officials and county EOCs were provided with the storm preparation news release in advance of the storm, and proactive contacts were made to EOCs in areas expected to be most heavily impacted. Lead PLOs are in place and additional PLOs are being activated. Contacts will continue throughout the event. The Broome County EOC has opened and requested Company representation. No other counties have requested at this time.



MARCH 2, 2018 – 3:00 PM

NYSEG and RG&E Update: Friday 3/2 3PM

Current Outage Information as of 2:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	TBD	TBD	TBD	91,233	1,353	570
RG&E	TBD	TBD	TBD	6,427	159	90

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	TBD	TBD	TBD	4,657	98	37
Brewster	TBD	TBD	TBD	15,230	114	94
Elmira	TBD	TBD	TBD	6,275	139	38
Geneva	TBD	TBD	TBD	1,372	48	47
Hornell	TBD	TBD	TBD	6,884	286	115
Ithaca	TBD	TBD	TBD	2,485	28	17
Lancaster	TBD	TBD	TBD	5,317	130	192
Liberty	TBD	TBD	TBD	3,033	78	6
Mechanicville	TBD	TBD	TBD	9,091	25	7
Oneonta	TBD	TBD	TBD	13,224	89	17

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Rochester	TBD	TBD	TBD	4,627	23	22
Fillmore	TBD	TBD	TBD	3,259	106	68

Current Overview:

This continues to be an active weather event across the state. Road conditions remain slow and treacherous in most areas. The weather system has started to move out of the western service areas and is expected to exit the Companies’ central and eastern service areas tonight to early tomorrow. Winds are expected to last through the evening hours and into Saturday.

Crews and field personnel continue to be engaged in make safe activities, responding to downed wires reports, assessing damage and restoration efforts as weather conditions permit. The majority of damage identified to date is tree related and wires down. In most areas, damage is still occurring as weather system hangs over the state.

The issue with the NYSEG customer outage map has been resolved.



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Crew Resources:

Please see attached spreadsheet for the crewing information. The Company participated in a New York Public Private Partnership follow up call today to determine resource availability. All parties were actively engaged in event response or holding resources. The Companies’ NAMAG request remains outstanding.

Dry Ice/Bottled Water:

We are acquiring dry ice and bottled water and will locate it in the areas across the state for potential distribution during this event.

Critical Facilities / Life Support: As of Friday 3/2 2 PM.

NYSEG Division	LSE	CF
Binghamton	19	3
Brewster	26	44
Elmira	17	9
Geneva	3	1
Hornell	38	9
Ithaca	9	4
Lancaster	17	4
Liberty	21	101
Mechanicville	19	23
Oneonta	28	64
Total	197	262

RG&E Division	LSE	CF
Canandaigua	0	2
Rochester	1	1
Fillmore	28	5
Sodus	1	2
Total	30	10

Municipal Outreach:

Today’s news release has been distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs in highly impacted areas. The Broome County EOC is open and staffed with a company representative. Sullivan County EOC has opened and Putnam County has partially opened – we are reviewing staffing requests.

MARCH 2, 2018 – 7:00 PM

NYSEG and RG&E Update: Friday 3/2 7 PM

Current Outage Information as of 6:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	140,154	98,888	1,917	872
RG&E	10,818	2018-03-02 13:20	19,084	3,539	155	122

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	6,483	2018-03-02 15:01	7,419	6,239	141	71
Brewster	32,371	2018-03-02 16:39	40,240	36,731	323	273
Elmira	7,526	2018-03-02 09:45	8,835	4,996	152	61
Geneva	5,610	2018-03-02 09:14	6,540	1,831	88	28
Hornell	7,434	2018-03-02 13:20	9,357	7,282	332	80
Ithaca	3,019	2018-03-02 15:56	3,299	2,072	100	25
Lancaster	7,371	2018-03-02 14:06	8,604	5,595	136	176
Liberty	26,633	2018-03-02 16:26	26,563	18,767	267	90
Mechanicville	9,592	2018-03-02 14:06	13,785	8,833	210	39
Oneonta	9,592	2018-03-02 14:06	15,271	6,496	163	25

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Rochester	4,628	2018-03-02 14:01	5,995	62	26	26
Fillmore	8,236	2018-03-02 09:27	10,939	3,251	102	84

Current Overview:

The weather system started to clear the eastern service areas. The strongest winds are now occurring and should start to ease at approximately 8 PM. Isolated gusts up to 50 mph are still possible east of the Catskills and south of Poughkeepsie. Snow has stopped for most areas but an additional 2-4" is possible in the Oneonta and Auburn service areas this evening. Trace to 2" of additional snow is likely in the Mechanicville, Plattsburgh and Binghamton service areas.

Crews and field personnel continue to be engaged in make safe activities, responding to downed wires reports, assessing damage and restoration efforts now that the weather has cleared in many areas. The majority of damage identified to date continues to be tree related and wires down.

Global and Regional ETRs will be available later this evening.



Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

We are acquiring dry ice and bottled water for distribution to municipal partners in Hornell, Brewster and Liberty.

Critical Facilities / Life Support: As of Friday 3/2 6 PM. Two rounds of outbound calls were placed with impacted LSE customers. Calls were attempted with the CF customers.

NYSEG Division	LSE	CF
Auburn	1	0
Binghamton	31	6
Brewster	70	118
Elmira	12	8
Geneva	3	3
Hornell	36	8
Ithaca	5	2
Lancaster	12	4
Liberty	31	128
Mechanicville	17	16
Oneonta	12	15
Total	230	308

RG&E Division	LSE	CF
Canandaigua	0	1
Fillmore	30	5
Total	30	6

Municipal Outreach:

This evening's news release has been distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. The Broome County EOC and the Sullivan County EOC are open and staffed with a company representative. The Putnam and Westchester Counties EOCs are open and we are sending resources. Steuben County has established shelters.

G2: MARCH 3, 2018 REPORTS

MARCH 3, 2018 – 7:00 AM

NYSEG and RG&E Update: Friday 3/3/18 7 AM

Current Outage Information as of 6:00 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	161,526	95,997	1,888	1172
RG&E	10,818	2018-03-02 13:20	18,524	3,136	115	124

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	6,483	2018-03-02 15:01	10,549	3,492	135	74
Brewster	50,048	2018-03-03 05:16	53,993	50,048	323	484
Elmira	7,526	2018-03-02 09:45	10,771	4,528	168	63
Geneva	5,610	2018-03-02 09:14	6,246	1,979	82	29
Hornell	7,434	2018-03-02 13:20	11,585	6,178	250	82
Ithaca	3,019	2018-03-02 15:56	4,125	1,142	129	26
Lancaster	7,371	2018-03-02 14:06	12,490	2,097	102	181
Liberty	26,633	2018-03-02 16:26	24,044	15,801	344	110
Mechanicville	9,592	2018-03-02 14:06	15,376	5,932	195	46
Oneonta	9,592	2018-03-02 14:06	11,217	4,811	160	27

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Rochester	4,628	2018-03-02 14:01	8,033	58	9	26
Fillmore	8,236	2018-03-02 09:27	7,903	2,954	97	86

Current Overview:

The weather system has largely cleared our service areas. The Mechanicville and Brewster divisions may see wind gusts of 30-35 mph in the late morning/early afternoon. Minimal additional snow accumulation is expected.

The focus of Operations is safe restoration, assessing further damage, onboarding additional resources and making repairs. As is common in this phase of an event, you will see fluctuations in the numbers as we take outages to make safe work zones for crews.

Local ETRs are being actively managed in the system as crews arrive onsite to make repairs.



We will issuing additional news releases and posts on social media particularly to provide ETR in all areas.

Crew Resources:

Please see attached spreadsheet for the crewing information. The Companies are receiving 122 FTEs arriving mid-day from our affiliate company Central Maine Power. A NAMAG call is scheduled for this morning. We continue to work with the NY Public/Private group to determine if there are any available municipal resources.

Dry Ice/Bottled Water:

We are acquiring dry ice and bottled water for distribution to municipal partners in Hornell, Brewster and Liberty. As distribution sites are confirmed with the municipalities we will provide the details to you as well as post on our website and social media channels. Shelter and warming information can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of Friday 3/3/18 6 AM. Outbound live calls will begin again to LSE and CF customers this morning. We are working with counties to confirm the results of the field checks referred yesterday.

NYSEG Division	LSE	CF
Binghamton	22	3
Brewster	79	160
Elmira	13	8
Geneva	1	2
Hornell	32	6
Ithaca	3	1
Lancaster	2	2
Liberty	35	107
Mechanicville	20	13
Oneonta	10	17
Total	215	319

RG&E Division	LSE	CF
Canandaigua	0	1
Fillmore	29	3
Total	30	4



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Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Broome County EOC opened at 6 am and is staffed by a NYSEG representative; Sullivan County EOC closed last evening and is not expected to re-open today, but the company is prepared to staff if opened; Westchester County EOC is open and staffed; Putnam EOC is open and a representative will staff if on-site coverage is desired. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be scheduled for today for the Liberty, Mechanicville and Brewster Divisions.



MARCH 3, 2018 – 11:00 AM

NYSEG and RG&E Update: Saturday 11 AM

Current Outage Information as of 10:50 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	163,415	97,201	2,065	1172
RG&E	10,818	2018-03-02 13:20	18,474	2,961	90	124

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	6,483	2018-03-02 15:01	10,575	3,508	148	74
Brewster	50,463	2018-03-03 09:34	54,396	50,460	338	484
Elmira	7,526	2018-03-02 09:45	10,786	4,214	108	63
Geneva	5,610	2018-03-02 09:14	6,275	1,980	70	29
Hornell	7,434	2018-03-02 13:20	11,634	5,999	239	82
Ithaca	3,019	2018-03-02 15:56	4,135	1,082	141	26
Lancaster	7,371	2018-03-02 14:06	13,128	3,458	130	181
Liberty	26,633	2018-03-02 16:26	24,718	17,782	403	110
Mechanicville	10,266	2018-03-02 23:47	15,397	5,062	263	46
Oneonta	14,062	2018-03-02 15:56	11,214	4,859	176	27

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Rochester	4,628	2018-03-02 14:01	8,033	32	5	26
Fillmore	8,236	2018-03-02 09:27	7,821	3,050	106	86

Current Overview:

The weather forecast remains the same as the morning report. The Mechanicville and Brewster divisions may see wind gusts of 30-35 mph in the late morning/early afternoon. Minimal additional snow accumulation is expected.

The focus of Operations continues to be safe restoration, assessing further damage, onboarding additional resources and making repairs. As is common in this phase of an event, you will see fluctuations in the numbers as we take outages to make safe work zones for crews.

Crew Resources:

Please see attached spreadsheet for the crewing information. The Companies participated in a NY Public/Private Partnership call and NAMAG calls today. Our resource request is not yet fulfilled through

the mutual aid processes. Considerable outages and needs in neighboring states are affecting the resource requests through the MAG process.

Dry Ice/Bottled Water:

We are acquiring dry ice and bottled water for distribution to municipal partners in Hornell, Brewster and Liberty. As distribution sites are confirmed with the municipalities we will provide the details to you as well as post on our website and social media channels. Shelter and warming information can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of Friday 3/3/18 10 AM. Outbound live calls began this morning to LSE and CF customers this morning. We are working with counties to confirm the results of the field checks referred yesterday.

NYSEG Division	LSE	CF
Binghamton	19	3
Brewster	79	161
Elmira	13	9
Geneva	1	1
Hornell	30	6
Ithaca	4	1
Lancaster	2	2
Liberty	38	111
Mechanicville	14	11
Oneonta	9	17
Total	209	322

RG&E Division	LSE	CF
Fillmore	28	3
Total	28	3

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Broome County EOC is open and staffed by a NYSEG representative; Sullivan EOC has reopened and a representative will be onsite; Westchester County EOC is open and staffed; Putnam EOC is open and a representative will be staffing. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be scheduled for today for the Liberty, Mechanicville and Brewster Divisions.



MARCH 3, 2018 – 3:00 PM

NYSEG and RG&E Update: Saturday 3/3/28 3 PM

Current Outage Information as of 2:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	169,075	88,688	1932	1843
RG&E	10,818	2018-03-02 13:20	18,495	2,630	94	124

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	6,483	2018-03-02 15:01	10,581	2,661	126	90
Brewster	50,463	2018-03-03 09:34	54,460	49,455	348	941
Elmira	7,526	2018-03-02 09:45	11,003	3,862	159	74
Geneva	5,610	2018-03-02 09:14	6,288	1,222	45	36
Hornell	7,434	2018-03-02 13:20	10,896	4,282	261	96
Ithaca	3,019	2018-03-02 15:56	4,142	793	138	28
Lancaster	7,371	2018-03-02 14:06	14,602	2,784	69	207
Liberty	26,633	2018-03-02 16:26	25,974	18,038	405	223
Mechanicville	10,266	2018-03-02 23:47	15,429	3,116	185	90
Oneonta	14,062	2018-03-02 15:56	14,530	2,475	196	53

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Rochester	4,628	2018-03-02 14:01	8,033	8	2	26
Fillmore	8,236	2018-03-02 09:27	7,838	2,630	81	86

Current Overview:

Gusty conditions are continuing today especially in the Brewster division. The focus of Operations remains on safe restoration, finishing assessment, onboarding additional resources and making repairs. As is common in this phase of an event, you will see fluctuations in the numbers as we take outages to make safe work zones for crews.

Crew Resources:

Please see attached spreadsheet for the crewing information. The Companies are working with the municipalities to acquire resources and will have updates in the next report. A NAMAG call is scheduled tomorrow.



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Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials. We are in the process of working with municipal partners to set up additional locations particularly in the Brewster division.

- Distribution locations can be found here: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of Friday 3/3/18 2 PM. A second round of live outbound calls are being placed to LSE customers this afternoon. Customers we are unable to reach are being referred for field checks by the counties and we will be following up on the completion of those checks.

NYSEG Division	LSE	CF
Binghamton	16	3
Brewster	77	158
Elmira	12	9
Hornell	21	4
Ithaca	4	1
Lancaster	7	3
Liberty	44	116
Mechanicville	19	21
Oneonta	9	11
Total	209	326

RG&E Division	LSE	CF
Fillmore	25	3
Total	25	3

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Broome County EOC, Sullivan County EOC, Westchester County EOC, and the Putnam EOC are open and staffed by a NYSEG representative. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls are scheduled for today for Liberty (3 pm), Mechanicville (4 pm) and Brewster Divisions (3 pm).



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MARCH 3, 2018 – 7:00 PM

NYSEG and RG&E Update: Saturday 3/3/28 7 PM

Current Outage Information as of 6:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	169,823	82,078	1,865	1843
RG&E	10,818	2018-03-02 13:20	18,495	2,028	94	124

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	6,483	2018-03-02 15:01	10,559	1,623	77	90
Brewster	50,463	2018-03-03 09:34	56,930	51,985	346	941
Elmira	7,526	2018-03-02 09:45	11,010	3,485	164	74
Geneva	5,610	2018-03-02 09:14	6,280	644	34	36
Hornell	7,434	2018-03-02 13:20	10,914	3,777	272	96
Ithaca	3,019	2018-03-02 15:56	4,033	774	133	28
Lancaster	7,371	2018-03-02 14:06	14,610	737	63	207
Liberty	26,633	2018-03-02 16:26	25,366	14,973	431	223
Mechanicville	10,266	2018-03-02 23:47	15,553	2,347	171	90
Oneonta	14,062	2018-03-02 15:56	13,397	1,733	174	53

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Rochester	4,628	2018-03-02 14:01	8,033	0	0	26
Fillmore	8,236	2018-03-02 09:27	7,838	1,988	84	86

Current Overview:

Gusty conditions continued throughout the day especially in the Brewster division. Non-hazardous weather conditions are forecasted for tomorrow. The focus of Operations remains on safe restoration, finishing assessment, onboarding additional resources and making repairs. As is common in this phase of an event, you will see fluctuations in the numbers as we take outages to make safe work zones for crews.

ETRs for all areas are now set. The regional ETRs for Liberty and Brewster is 23:45 Monday, March 5th.

Crew Resources:

Please see attached spreadsheet for the crewing information. The Companies were able to secure municipal crews, one from each of these towns: Fairport, Spencerport, Churchville/Bergen, Arcade and Endicott. These additional resources are reflected in the attached file. A NAMAG call is scheduled tomorrow.



NYSEG



RG&E

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of Friday 3/3/18 6 PM. A second round of live outbound calls were placed to LSE customers this afternoon. Customers we are unable to reach are being referred for field checks by the counties and we will be following up on the completion of those checks.

NYSEG Division	LSE	CF
Binghamton	8	3
Brewster	87	162
Elmira	12	9
Hornell	22	3
Ithaca	3	1
Lancaster	1	1
Liberty	38	66
Mechanicville	4	5
Oneonta	7	3
Total	182	253

RG&E Division	LSE	CF
Fillmore	16	2
Total	16	2

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Broome County EOC closed at 1 pm – the EOC is “virtually” open for tomorrow and will hold conference calls in which the company will participate. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials’ conference calls were conducted today for Liberty, Mechanicville and Brewster Divisions.

G2: MARCH 4 REPORTS

MARCH 4, 2018 – 7:00 AM

NYSEG and RG&E Update: Sunday, 3/4/28 7 AM

Current Outage Information as of 6 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	174,623	74,857	1,712	1994
RG&E	10,818	2018-03-02 13:20	18,595	1,555	95	157

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	6,483	2018-03-02 15:01	10,559	605	53	95
Brewster	50,463	2018-03-03 09:34	56,997	51,367	309	980
Elmira	7,526	2018-03-02 09:45	11,116	1,711	165	79
Geneva	5,610	2018-03-02 09:14	6,282	500	24	36
Hornell	7,434	2018-03-02 13:20	10,980	2,102	266	109
Ithaca	3,019	2018-03-02 15:56	4,035	289	58	28
Lancaster	7,371	2018-03-02 14:06	14,665	276	45	222
Liberty	26,633	2018-03-02 16:26	29,296	15,088	482	271
Mechanicville	10,266	2018-03-02 23:47	15,567	1,622	169	101
Oneonta	14,062	2018-03-02 15:56	15,468	1,257	141	67

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	7,938	1,498	88	112

Current Overview:

Non-hazardous weather conditions are forecasted for tomorrow and Monday. There is light snow in the forecast for Tuesday. The focus of Operations today is safe restoration, finishing assessment, onboarding additional resources and making repairs. As is common in this phase of an event, you will see fluctuations in the numbers as we take outages to make safe work zones for crews. We now have more than 1400 line and vegetation FTEs engaged in restoration activities.

Crew Resources:

Please see attached spreadsheet for the crewing information. As reflected in the attached spreadsheet, additional line and vegetation resources are in route from United Illuminating and are expected to arrive and begin working by mid-morning. We also received 6 additional line FTEs and 1 tree crew through the NY Public/Private Partnership. A NAMAG call is scheduled this morning.



NYSEG



RG&E

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of Sunday, 3/4/18 6 AM. Live outbound calls to LSE customers resume this morning with a second round of calls planned for the afternoon. Customers we are unable to reach will be referred for field checks by the counties. We continue to follow up on the completion of those checks.

NYSEG Division	LSE	CF
Binghamton	5	1
Brewster	85	163
Elmira	9	2
Hornell	18	1
Ithaca	2	0
Lancaster	1	1
Liberty	39	60
Mechanicville	2	1
Oneonta	1	2
Total	162	231

RG&E Division	LSE	CF
Fillmore	9	2
Total	9	2

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Regional ETRs provided last night to Brewster and Liberty officials. Contacts continue with county EOCs and towns in highly impacted areas. Broome County EOC is “virtually” open and conducting daily conference calls in which the company participates. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials’ conference calls will be conducted today for Liberty and Brewster; Mechanicville call will be determined based on outage numbers later this morning.



MARCH 4, 2018 – 11:00 AM

NYSEG and RG&E Update: Sunday, 3/4/28 11 AM

Current Outage Information as of 10:30 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	175,023	74,887	1,793	2,044
RG&E	10,818	2018-03-02 13:20	18,595	1,342	89	157

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	6,483	2018-03-02 15:01	10,559	466	44	97
Brewster	52,095	2018-03-03 16:00	57,041	49,904	303	995
Elmira	7,526	2018-03-02 09:45	11,132	2,338	178	80
Geneva	5,610	2018-03-02 09:14	6,283	317	21	36
Hornell	7,434	2018-03-02 13:20	10,988	2,162	299	113
Ithaca	3,019	2018-03-02 15:56	4,025	312	80	31
Lancaster	7,371	2018-03-02 14:06	14,662	342	49	226
Liberty	26,633	2018-03-02 16:26	29,296	15,534	485	289
Mechanicville	10,266	2018-03-02 23:47	15,569	1,625	189	103
Oneonta	14,062	2018-03-02 15:56	15,468	1,888	145	68

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	7,938	1,318	83	113

Current Overview:

Weather forecasts remain the same calling for non-hazardous weather conditions today and tomorrow. More than 1400 line and vegetation FTEs are engaged in restoration activities and resources are being onboarded as the Companies concentrate on the remaining highly affected areas.

Regional ETRs were met or exceeded in the following divisions: Binghamton, Geneva, Ithaca, Lancaster, Mechanicville and Oneonta. All regions have ETRs set. The global ETR is to restore 90% of the affected customers by 11:45 PM on Monday, March 5.

Crew Resources:

Please see attached spreadsheet for the crewing information. A New York Public/Private Partnership call and NAMAG call were held this morning. Resource allocations will be provided after the calls are completed.



NYSEG



RG&E

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of Sunday, 3/4/18 10 AM. Live outbound calls to LSE customers resumed this morning with a second round of calls planned for the afternoon. Customers we are unable to reach will be referred for field checks by the counties. We continue to follow up on the completion of those checks.

NYSEG Division	LSE	CF
Binghamton	4	1
Brewster	86	159
Elmira	9	2
Hornell	17	1
Ithaca	2	0
Lancaster	1	1
Liberty	38	77
Mechanicville	2	1
Oneonta	3	3
Total	162	245

RG&E Division	LSE	CF
Fillmore	9	1
Total	9	2

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Broome County EOC is “virtually” open and conducting daily conference calls in which the company participates. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials’ conference calls will be conducted today for Liberty and Brewster; Mechanicville call will be determined based on outage numbers later this morning.



MARCH 4, 2018 – 3:00 PM

NYSEG and RG&E Update: Sunday, 3/4/28 3 PM

Current Outage Information as of 2:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	176,291	74,052	1,766	2,168
RG&E	10,818	2018-03-02 13:20	18,645	1,255	87	157

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	6,483	2018-03-02 15:01	10,559	337	27	97
Brewster	52,095	2018-03-03 16:00	57,372	51,607	307	1072
Elmira	7,526	2018-03-02 09:45	11,132	1,412	136	80
Geneva	5,610	2018-03-02 09:14	6,283	320	20	36
Hornell	7,434	2018-03-02 13:20	11,590	1,879	313	113
Ithaca	3,019	2018-03-02 15:56	4,033	199	66	31
Lancaster	7,371	2018-03-02 14:06	14,755	503	36	240
Liberty	26,633	2018-03-02 16:26	29,346	14,670	508	322
Mechanicville	10,266	2018-03-02 23:47	15,654	1,727	215	103
Oneonta	14,062	2018-03-02 15:56	15,567	1,398	138	68

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	7,988	1,255	83	113

Current Overview:

Weather forecasts remain the same calling for non-hazardous weather conditions today and tomorrow. More than 1400 line and vegetation FTEs are engaged in restoration activities and resources are being onboarded as the Companies concentrate on the remaining highly affected areas.

All regions have ETRs set. The global ETR is to restore 90% of the affected customers by 11:45 PM on Monday, March 5.

Crew Resources:

Please see attached spreadsheet for the crewing information. We were given 10 FTEs via the NAMAG process and are working to secure confirmation of the resources from the host utility. We received 6 FTEs from Jamestown Municipal; they are not yet on system. We are in contact with municipalities in Canada (Toronto), they are canvassing their workers and we are awaiting FTE counts once they confirm availability.



NYSEG



RG&E

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of Sunday, 3/4/18 2 PM. Live outbound calls to LSE customers were made this morning. A second round of calls is planned for the afternoon. Customers we are unable to reach will be referred for field checks by the counties. We continue to follow up on the completion of those checks.

NYSEG Division	LSE	CF
Binghamton	3	1
Brewster	86	163
Elmira	10	1
Hornell	16	1
Ithaca	2	0
Lancaster	2	0
Liberty	37	79
Mechanicville	1	1
Oneonta	2	2
Total	159	248

RG&E Division	LSE	CF
Fillmore	9	1
Total	9	2

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Broome County EOC is “virtually” open and conducting daily conference calls in which the company participates. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials’ conference calls will be conducted today for Liberty and Brewster.



NYSEG



RG&E

MARCH 4, 2018 – 7:00 PM

NYSEG and RG&E Update: Sunday, 3/4/28 7 PM

Current Outage Information as of 6:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	176,471	65,819	1,542	2,168
RG&E	10,818	2018-03-02 13:20	18,745	497	65	157

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	6,483	2018-03-02 15:01	10,559	125	13	97
Brewster	52,095	2018-03-03 16:00	57,372	46,847	288	1072
Elmira	7,526	2018-03-02 09:45	11,302	1,169	117	80
Geneva	5,610	2018-03-02 09:14	6,293	129	11	36
Hornell	7,434	2018-03-02 13:20	11,590	1,674	264	113
Ithaca	3,019	2018-03-02 15:56	4,033	175	48	31
Lancaster	7,371	2018-03-02 14:06	14,755	283	18	240
Liberty	26,633	2018-03-02 16:26	29,346	13,469	493	322
Mechanicville	10,266	2018-03-02 23:47	15,654	1,211	180	103
Oneonta	14,062	2018-03-02 15:56	15,567	737	110	68

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	8,088	497	65	113

Current Overview:

With the additional resources secured today approximately 1700 line and vegetation FTEs are engaged in restoration activities or en route to arrive and work tomorrow. The Companies continue to concentrate on the remaining highly affected areas. All regions have ETRs set. The global ETR is to restore 90% of the affected customers by 11:45 PM on Monday, March 5.

Crew Resources:

Please see attached spreadsheet for the crewing information. Additional resources were secured from the NAMAG. These new resources include FTEs from National Grid (40 FTEs), PSEGLI (60 FTEs) and Duke Energy (18 FTEs). Additional discussions are occurring with the NY Public/Private entities to determine resource availability as municipalities complete their restoration or are no longer threatened by the weather.



NYSEG



RG&E

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of Sunday, 3/4/18 6 PM. A second round of live calls was made this afternoon. Customers we were unable to reach are being referred for field checks by the counties. We continue to follow up on the completion of those checks.

NYSEG Division	LSE	CF
Binghamton	1	0
Brewster	85	153
Elmira	7	1
Hornell	10	0
Ithaca	1	0
Lancaster	1	0
Liberty	32	72
Mechanicville	2	1
Oneonta	1	0
Total	140	227

RG&E Division	LSE	CF
Fillmore	3	1
Total	3	1

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Broome County EOC has closed. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls were conducted today for Liberty and Brewster.

G4: MARCH 5 REPORTS

MARCH 5, 2018 – 7:00 AM

NYSEG and RG&E Update: Monday, 3/5/28 7 AM

Current Outage Information as of 6:30 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	176,885	61,089	1,397	2,264
RG&E	10,818	2018-03-02 13:20	18,745	434	62	159

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	6,483	2018-03-02 15:01	10,827	91	7	97
Brewster	52,095	2018-03-03 16:00	57,372	45,817	323	1126
Elmira	7,526	2018-03-02 09:45	11,302	385	78	87
Geneva	5,610	2018-03-02 09:14	6,293	29	5	36
Hornell	7,434	2018-03-02 13:20	11,590	1,242	567	113
Ithaca	3,019	2018-03-02 15:56	4,033	0	0	31
Lancaster	7,371	2018-03-02 14:06	14,755	25	9	240
Liberty	26,633	2018-03-02 16:26	29,346	11,922	519	322
Mechanicville	10,266	2018-03-02 23:47	15,800	1,068	172	128
Oneonta	14,062	2018-03-02 15:56	15,567	510	95	78

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	8,088	434	62	113

Current Overview:

The Companies have begun monitoring a new Nor'easter that is predicted to enter the state late on Wednesday and into Thursday. Snow amounts of 3-10" are currently forecasted for the eastern portion of the state. This storm is still developing and the forecasts are shifting in degree of potential impacts.

The Companies continue to concentrate on the remaining highly affected areas. All regions have ETRs set. The global ETR is to restore 90% of the affected customers by 11:45 PM on Monday, March 5. The additional crews secured yesterday are arriving and being onboarded with the exception of PSEGLI and National Grid crews which are still enroute and expected to arrive mid-morning and afternoon ready for work.

Crew Resources:

Please see attached spreadsheet for the crewing information. The Companies continue to consolidate resources to Brewster and Liberty and restoration completes in the other divisions.



NYSEG



RG&E

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of Sunday, 3/5/18 6 AM. Live outbound calls to LSE customers resume this morning with a second round of calls planned for the afternoon. Customers we are unable to reach will be referred for field checks by the counties. We continue to follow up on the completion of those checks.

NYSEG Division	LSE	CF
Binghamton	1	0
Brewster	73	140
Elmira	1	1
Hornell	8	0
Liberty	30	56
Mechanicville	2	1
Total	115	198

NYSEG County	LSE	CF
BROOME	1	0
COLUMBIA	1	1
DELAWARE	2	1
DUTCHESS	16	12
LIVINGSTON	2	0
PUTNAM	34	63
RENSSELAER	1	0
SCHUYLER	1	0
STEUBEN	6	1
SULLIVAN	26	55
ULSTER	1	0
WESTCHESTER	24	65
Total	115	198

RG&E Division	LSE	CF
Fillmore	2	1
Total	2	1

RG&E County	LSE	CF
ALLEGANY	2	1
Total	2	1

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster.



MARCH 5, 2018 – 11:00 AM

NYSEG and RG&E Update: Monday, 3/5/28 11 AM

Current Outage Information as of 11 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	176,908	57,450	1,401	2,293
RG&E	10,818	2018-03-02 13:20	18,745	308	65	159

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Binghamton	6,483	2018-03-02 15:01	10,827	40	3	97
Brewster	52,095	2018-03-03 16:00	57,372	40,963	327	1150
Elmira	7,526	2018-03-02 09:45	11,302	302	71	87
Geneva	5,610	2018-03-02 09:14	6,293	110	5	36
Hornell	7,434	2018-03-02 13:20	11,590	1,300	187	113
Ithaca	3,019	2018-03-02 15:56	4,033	0	0	31
Lancaster	7,371	2018-03-02 14:06	14,755	16	8	245
Liberty	26,633	2018-03-02 16:26	29,346	11,497	539	322
Mechanicville	10,266	2018-03-02 23:47	15,823	1,024	170	128
Oneonta	14,062	2018-03-02 15:56	15,567	2,198	91	78

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	8,088	290	63	113

Current Overview:

The Companies have begun monitoring a new Nor'easter that is predicted to enter the state late on Wednesday and into Thursday. Snow amounts of 3-10" are currently forecasted for the eastern portion of the state. This storm is still developing and the forecasts are shifting in degree of potential impacts.

The Companies continue to concentrate on the remaining highly affected areas. All regions have ETRs set. The global ETR for to restore 90% of the affected customers is by 23:45 PM on Tuesday, March 6. A news release is being issued regarding this change.

Crew Resources:

Please see attached spreadsheet for the crewing information.



NYSEG



RG&E

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of Sunday, 3/5/18 10 AM. Live outbound calls to LSE customers resumed this morning with a second round of calls planned for the afternoon. Customers we are unable to reach will be referred for field checks by the counties. We continue to follow up on the completion of those checks.

NYSEG Division	LSE	CF
Binghamton	1	0
Brewster	79	143
Elmira	1	1
Hornell	8	0
Liberty	31	52
Mechanicville	2	1
Oneonta	3	9
Total	125	206

NYSEG County	LSE	CF
BROOME	1	0
COLUMBIA	1	1
DELAWARE	2	1
DUTCHESS	16	12
LIVINGSTON	2	0
ONEIDA	0	1
PUTNAM	29	64
RENSSELAER	1	0
SCHUYLER	1	0
STEUBEN	6	1
SULLIVAN	28	51
ULSTER	1	8
WESTCHESTER	37	67
Total	115	206

RG&E Division	LSE	CF
Fillmore	2	1
Total	2	1

RG&E County	LSE	CF
ALLEGANY	2	1
Total	2	1

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster.



MARCH 5, 2018 – 3:00 PM

NYSEG and RG&E Update: Monday, 3/5/28 3 PM

Current Outage Information as of 2:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	177,918	62,042	1,391	2,472
RG&E	10,818	2018-03-02 13:20	18,745	365	36	159

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	57,704	43,896	371	1268
Elmira	7,526	2018-03-02 09:45	11,302	180	41	87
Geneva	5,610	2018-03-02 09:14	6,293	101	4	36
Hornell	7,434	2018-03-02 13:20	12,250	1,289	194	113
Lancaster	7,371	2018-03-02 14:06	14,755	21	7	245
Liberty	26,633	2018-03-02 16:26	29,346	11,388	549	383
Mechanicville	10,266	2018-03-02 23:47	15,841	802	151	128
Oneonta	14,062	2018-03-02 15:56	15,567	2,177	73	78

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	8,088	365	36	113

Current Overview:

The Companies have begun monitoring a new Nor'easter that is predicted to enter the state late on Wednesday and into Thursday. Snow amounts of 3-10" are currently forecasted for the eastern portion of the state. This storm is still developing and the forecasts are shifting in degree of potential impacts.

The Companies continue to concentrate on the remaining highly affected areas. The global ETR for to restore 90% of the affected customers is by 23:45 PM on Tuesday, March 6. A news release is being issued regarding this change.

Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>



NYSEG



RG&E

Critical Facilities / Life Support: As of Sunday, 3/5/18 2 PM. A second round of live calls are being made this afternoon. Customers we are unable to reach are being field checked by company personnel.

*** There has been a correction to the data by County file. The initial submittal listed the number of LSE we ATTEMPTED calls to not the number of customers we actually reached. The updated file attached correctly states the number of LSE customers we reached by phone. ****

NYSEG Division	LSE	CF
Binghamton	0	0
Brewster	73	123
Hornell	7	0
Ithaca	9	3
Liberty	28	53
Mechanicville	4	1
Oneonta	3	9
Total	124	189

NYSEG County	LSE	CF
COLUMBIA	3	1
DELAWARE	2	1
DUTCHESS	16	13
LIVINGSTON	1	0
ONEIDA	0	1
PUTNAM	28	60
RENSSELAER	1	0
STEUBEN	6	0
SULLIVAN	26	52
TOMPKINS	9	3
ULSTER	3	8
WESTCHESTER	29	50
Total	124	189

RG&E Division	LSE	CF
Fillmore	2	2
Total	2	2

RG&E County	LSE	CF
ALLEGANY	2	2
Total	2	2

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster.

MARCH 5, 2018 – 7:00 PM

NYSEG and RG&E Update: Monday, 3/5/28 7 PM

Current Outage Information as of 6:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	178,093	52,683	1,354	2,472
RG&E	10,818	2018-03-02 13:20	18,745	48	18	159

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	58,065	39,021	381	1268
Elmira	7,526	2018-03-02 09:45	11,302	161	29	87
Geneva	5,610	2018-03-02 09:14	6,293	93	2	36
Hornell	7,434	2018-03-02 13:20	12,250	1,219	195	113
Lancaster	7,371	2018-03-02 14:06	14,755	7	1	245
Liberty	26,633	2018-03-02 16:26	29,346	11,399	570	383
Mechanicville	10,266	2018-03-02 23:47	15,841	502	129	128
Oneonta	14,062	2018-03-02 15:56	15,567	281	47	78

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	8,088	48	18	113

Current Overview:

The Companies have begun monitoring a new Nor’easter that is predicted to enter the state late on Wednesday and into Thursday. Snow amounts of 3-10” are currently forecasted for the eastern portion of the state. This storm is still developing and the forecasts continue to shift in degree of potential impacts.

The Companies continue to concentrate on the remaining highly affected areas. The global ETR for to restore 90% of the affected customers is by 23:45 PM on Tuesday, March 6.

Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>



Critical Facilities / Life Support: As of Sunday, 3/5/18 6 PM. A second round of live calls were made this afternoon. Customers we are unable to reach are being field checked by company personnel.

NYSEG Division	LSE	CF
Binghamton	0	0
Brewster	70	116
Hornell	5	0
Liberty	26	49
Mechanicville	3	1
Oneonta	0	1
Total	104	167

NYSEG County	LSE	CF
COLUMBIA	0	1
DELAWARE	2	1
DUTCHESS	13	11
LIVINGSTON	1	0
ONEIDA	0	1
PUTNAM	28	55
RENSSELAER	3	0
STEUBEN	4	0
SULLIVAN	24	47
ULSTER	0	1
WESTCHESTER	29	50
Total	104	167

RG&E Division	LSE	CF
Fillmore	0	1
Total	0	1

RG&E County	LSE	CF
ALLEGANY	0	1
Total	0	1

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls were conducted today for Liberty and Brewster and are scheduled to be held again tomorrow.



G5: MARCH 6 REPORTS

MARCH 6, 2018 – 7:00 AM

NYSEG and RG&E Update: Tuesday, 3/6/28 7 AM

Current Outage Information as of 6:30 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	180,629	38,562	1,219	2,504
RG&E	10,818	2018-03-02 13:20	18,745	14	10	159

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	59,269	30,274	402	1268
Elmira	7,526	2018-03-02 09:45	11,218	39	18	87
Geneva	5,610	2018-03-02 09:14	6,261	2	2	36
Hornell	7,434	2018-03-02 13:20	12,250	745	148	113
Liberty	26,633	2018-03-02 16:26	27,225	6,893	507	415
Mechanicville	10,266	2018-03-02 23:47	15,825	444	104	128
Oneonta	14,062	2018-03-02 15:56	15,480	116	35	78

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	8,088	14	10	113

Current Overview:

The Companies are monitoring the new Nor'easter. This system is expected to bring with it 3-14" of snow and breezy conditions with gusts of 25-30 mph. Snow is expected to begin this evening and early tomorrow in the areas still impacted by the initial event. The system expected to clear the area by Thursday morning.

The Companies continue to concentrate on the remaining highly affected areas. The global ETR to restore 90% of the affected customers remains 23:45 PM on today.

Crew Resources:

Please see attached spreadsheet for the crewing information. Approximately, 300 field resources were shifted last night and early this morning, timed so that they would be rested and ready to work upon arrival in Liberty and Brewster this morning.



NYSEG



RG&E

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of 3/6/18 6 AM. Live outbound calls to LSE customers resume this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG Division	LSE	CF
Brewster	54	83
Hornell	4	0
Liberty	23	20
Mechanicville	1	1
Total	82	104

NYSEG County	LSE	CF
COLUMBIA	0	1
DELAWARE	2	1
DUTCHESS	10	8
LIVINGSTON	1	0
PUTNAM	18	31
RENSSELAER	1	0
STEUBEN	3	0
SULLIVAN	21	18
ULSTER	0	1
WESTCHESTER	26	44
Total	82	104

All RG&E LSE and CF customers have been restored.

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster.



MARCH 6, 2018 – 11:00 AM

NYSEG and RG&E Update: Tuesday, 3/6/28 11 AM

Current Outage Information as of 10:30 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	185,709	38,890	1,287	2,550
RG&E	10,818	2018-03-02 13:20	18,745	16	10	159

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	60,429	30,142	438	1301
Elmira	7,526	2018-03-02 09:45	11,217	11	8	87
Geneva	5,610	2018-03-02 09:14	6,261	2	2	36
Hornell	7,434	2018-03-02 13:20	12,231	751	153	113
Liberty	26,633	2018-03-02 16:26	27,488	7,305	540	428
Mechanicville	10,266	2018-03-02 23:47	19,467	560	101	128
Oneonta	14,062	2018-03-02 15:56	15,482	113	31	78

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	8,088	16	11	113

Current Overview:

The Companies held a conference call with their contract meteorologist this morning regarding the new weather system. This system is expected to bring with it 6-20" of snow and breezy conditions with gusts of 25-30 mph and potential peak wind gusts up to 35 mph across much of the state. Snow is expected to begin late this evening into early tomorrow for the areas still impacted by the initial event. The greatest impacts of this system are expected to clear the area by Thursday morning but lighter snowfall is expected to continue through the weekend.

The Companies continue to concentrate on the remaining highly affected areas. The additional crews have been arriving throughout the morning, onboarded and begun restoration activities. The global ETR to restore 90% of the affected customers remains 23:45 PM on today.

Crew Resources:

Please see attached spreadsheet for the crewing information.



NYSEG



RG&E

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of 3/6/18 6 AM. Live outbound calls to LSE customers resumed this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties. All RG&E LSE and CF customers have been restored.

NYSEG Division	LSE	CF
Brewster	54	81
Hornell	4	0
Liberty	25	23
Mechanicville	1	1
Total	84	105

NYSEG County	LSE	CF
COLUMBIA	0	1
DELAWARE	3	1
DUTCHESS	11	9
LIVINGSTON	1	0
PUTNAM	19	27
RENSSELAER	1	0
STEUBEN	3	0
SULLIVAN	22	21
ULSTER	0	1
WESTCHESTER	24	45
Total	84	105

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster.

MARCH 6, 2018 – 3:00 PM

NYSEG and RG&E Update: Tuesday, 3/6/28 3 PM

Current Outage Information as of 2:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	186,225	37,734	1,287	2,777
RG&E	10,818	2018-03-02 13:20	18,745	64	12	159

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	60,621	28,409	471	1496
Geneva	5,610	2018-03-02 09:14	6,272	11	1	36
Hornell	7,434	2018-03-02 13:20	12,232	474	65	113
Liberty	26,633	2018-03-02 16:26	27,561	7,415	664	460
Mechanicville	10,266	2018-03-02 23:47	19,688	1,359	87	128
Oneonta	14,062	2018-03-02 15:56	15,479	22	15	78

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	8,088	64	12	113

Current Overview:

A new Nor'easter is expected to bring with it 3-18" of snow and breezy conditions with gusts of 25-30 mph and potential peak wind gusts up to 35 mph across much of the state. The western side of New York is expected to get 3-7" while heavier snowfall is anticipated on the eastern side of the state. Snow is expected to begin late this evening into early tomorrow for the areas still impacted by the initial event. The greatest impacts of this system are expected to clear the area by Thursday morning but lighter snowfall is expected to continue through the weekend. The Company has arranged for plowing contractors to remain around the clock for the duration of this new weather system.

The global ETR to restore 90% of the affected customers remains 23:45 PM on today.

Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>

- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of 3/6/18 2 PM. A second round of live outbound calls is being made this afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG Division	LSE	CF
Brewster	52	74
Hornell	4	0
Liberty	25	22
Mechanicville	6	3
Total	87	99

NYSEG County	LSE	CF
COLUMBIA	0	1
DELAWARE	3	1
DUTCHESS	10	9
LIVINGSTON	1	0
PUTNAM	18	19
RENSSELAER	1	0
STEUBEN	3	0
SULLIVAN	22	20
ULSTER	0	1
WASHINGTON	5	1
WESTCHESTER	24	45
Total	87	105

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials’ conference calls will be conducted today for Liberty and Brewster.



MARCH 6, 2018 – 7:00 PM

NYSEG and RG&E Update: Tuesday, 3/6/28 7 PM

Current Outage Information as of 6:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	186,279	29,164	1,085	2,777
RG&E	10,818	2018-03-02 13:20	18,745	3	3	159

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	60,632	22,362	490	1496
Hornell	7,434	2018-03-02 13:20	12,229	234	37	113
Liberty	26,633	2018-03-02 16:26	27,585	6,278	498	460
Mechanicville	10,266	2018-03-02 23:47	19,680	230	49	128
Oneonta	14,062	2018-03-02 15:56	15,490	21	6	78

RG&E Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Fillmore	8,236	2018-03-02 09:27	8,088	0	0	113

Current Overview:

A new Nor'easter is still expected to bring with it 3-18" of snow and breezy conditions with gusts of 25-30 mph and potential peak wind gusts up to 35 mph across much of the state. The western side of New York is expected to get 3-7" while heavier snowfall is anticipated on the eastern side of the state. Snow is expected to begin late this evening into early tomorrow for the areas still impacted by the initial event. The greatest impacts of this system are expected to clear the area by Thursday morning but lighter snowfall is expected to continue through the weekend. The Company has arranged for plowing contractors to remain around the clock for the duration of this new weather system.

The global ETR to restore 90% of the affected customers remains 23:45 PM on today.

Crew Resources:

Please see attached spreadsheet for the crewing information.



NYSEG



RG&E

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of 3/6/18 2 PM. A second round of live outbound calls was made this afternoon. Customers we were unable to reach were being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties. New rounds of calls will begin again in the morning.

NYSEG Division	LSE	CF
Brewster	41	52
Hornell	1	0
Liberty	20	23
Mechanicville	0	1
Oneonta	0	1
Total	62	77

NYSEG County	LSE	CF
COLUMBIA	0	1
DELAWARE	1	2
DUTCHESS	6	6
PUTNAM	18	22
STEUBEN	1	0
SULLIVAN	19	22
WESTCHESTER	17	24
Total	62	77

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. Dutchess County EOC is opening tomorrow at 8 am and will be staffed by a NYSEG representative. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls were conducted today for Liberty and Brewster.

G6: MARCH 7 REPORTS

MARCH 7, 2018 – 7:00 AM

NYSEG and RG&E Update: Wednesday, 3/7/28 7 AM

Current Outage Information as of 7 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	186,551	12,806	831	2,877

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	60,503	7,787	332	1596
Hornell	7,434	2018-03-02 13:20	12,231	168	35	113
Liberty	26,633	2018-03-02 16:26	27,264	4,617	405	460
Mechanicville	10,266	2018-03-02 23:47	19,680	207	49	128
Oneonta	14,062	2018-03-02 15:56	16,243	24	7	78

Current Overview:

The Companies continue to monitor the current weather system and its potential impacts. The forecast for the western portion of the state has eased to 1-4" of snow with wind gusts of 20-25 mph. The eastern portions of the state are expected to see 1-5" of snow in the Binghamton/Ithaca area and 6-18" in the Liberty, Oneonta, Brewster, Mechanicville and Plattsburgh areas. Winds could gust from 25-35 mph in Brewster and Mechanicville and there is a chance for isolated peak gusts of 35-40 mph in Liberty and Oneonta. The main front of snow is anticipated to end mid-morning tomorrow but lighter snowfall is likely to linger into tomorrow evening. The Company has arranged for plowing contractors to remain around the clock for the duration of this new weather system.

The global ETR to restore 90% of the affected customers was met yesterday. The Company continues to focus on restoring service to the remaining impacted customers.

Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of 3/7/18 6 AM. Live outbound calls to LSE customers resume this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are



being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG Division	LSE	CF
Brewster	13	19
Hornell	1	0
Lancaster	1	0
Liberty	15	13
Mechanicville	0	1
Oneonta	1	0
Total	31	33

NYSEG County	LSE	CF
CATTARAUGUS	1	0
COLUMBIA	0	1
DELAWARE	1	0
DUTCHESS	1	3
PUTNAM	9	11
STEUBEN	1	0
SULLIVAN	14	13
ULSTER	1	0
WESTCHESTER	3	5
Total	31	33

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives. Dutchess County EOC is opening tomorrow at 8 am and will be staffed by a NYSEG representative. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster.



MARCH 7, 2018 – 11:00 AM

NYSEG and RG&E Update: Wednesday, 3/7/28 11 AM

Current Outage Information as of 11 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	186,616	11,744	746	2,888

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	60,525	8,510	347	1607
Hornell	7,434	2018-03-02 13:20	12,231	92	34	113
Liberty	26,633	2018-03-02 16:26	27,268	2,938	307	460
Mechanicville	10,266	2018-03-02 23:47	19,681	162	49	128
Oneonta	14,062	2018-03-02 15:56	16,266	25	4	78

Current Overview:

As expected the new snow front has moved into the area and is expected to remain until mid-morning tomorrow. Lighter snowfall is likely to linger into tomorrow evening. The forecast for the western portion of the state has eased to 1-4" of snow with wind gusts of 20-25 mph. The eastern portions of the state are expected to see 1-5" of snow in the Binghamton/Ithaca area and 6-18" in the Liberty, Oneonta, Brewster, Mechanicville and Plattsburgh areas with larger snowfall amounts primarily in the higher elevations of the Mechanicville area. Winds could gust from 25-35 mph in Brewster and Mechanicville and there is a chance for isolated peak gusts of 35-40 mph in Liberty and Oneonta. Moisture content of the snow ranges from 8/10:1. We anticipate work and travel conditions to become challenging at times throughout the day, crews will continue working during snowfalls and will follow safety protocols for bucket use if wind conditions require. Company has arranged for plowing contractors to remain around the clock for the duration of this new weather system.

The global ETR to restore 90% of all affected customers was met yesterday. The Company continues to focus on restoring service to the remaining impacted customers. Due to the forecast for hazardous conditions in their home areas crews from CMP (30 line FTEs) and NAMAG acquired crews from Alliance (12 line FTEs) were recalled. Additionally, 40 UIL Line FTEs returned to Connecticut and 64 tree FTEs returned to Maine. The Company has acquired 40 new tree FTEs who are travelling to the affected area and are expected to arrive today at 2 PM.

Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of 3/7/18 6 AM. Live outbound calls to LSE customers resumed this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG Division	LSE	CF
Brewster	14	22
Hornell	1	0
Liberty	13	10
Mechanicville	0	1
Total	28	33

NYSEG County	LSE	CF
COLUMBIA	0	1
DELAWARE	1	0
DUTCHESS	1	3
PUTNAM	10	14
STEUBEN	1	0
SULLIVAN	12	10
WESTCHESTER	3	5
Total	28	33

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC and now Dutchess EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster.

MARCH 7, 2018 – 3:00 PM

NYSEG and RG&E Update: Wednesday, 3/7/28 3 PM

Current Outage Information as of 2:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	187,250	10,644	642	2,920

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	60,870	8,016	344	1639
Hornell	7,434	2018-03-02 13:20	12,420	16	14	113
Liberty	26,633	2018-03-02 16:26	27,261	2,501	259	460
Mechanicville	10,266	2018-03-02 23:47	19,682	51	21	128
Oneonta	14,062	2018-03-02 15:56	16,354	22	1	78

**As of 3 PM, there have been no outages related to the new weather system.*

Current Overview:

As expected the new snow front has moved into the area and is expected to remain until mid-morning tomorrow. Lighter snowfall is likely to linger into tomorrow evening. The forecast for the western portion of the state has eased to 1-4" of snow with wind gusts of 20-25 mph. The eastern portions of the state are expected to see 1-5" of snow in the Binghamton/Ithaca area and 6-18" in the Liberty, Oneonta, Brewster, Mechanicville and Plattsburgh areas with larger snowfall amounts primarily in the higher elevations of the Mechanicville area. Winds could gust from 25-35 mph in Brewster and Mechanicville and there is a chance for isolated peak gusts of 35-40 mph in Liberty and Oneonta. Moisture content of the snow ranges from 8/10:1. We anticipate work and travel conditions to become challenging at times, crews will continue working during snowfalls and will follow safety protocols for bucket use if wind conditions require. Company has arranged for plowing contractors to remain around the clock for the duration of this new weather system.

There have been no outages related to the new weather system.

The global ETR to restore 90% of all affected customers was met yesterday. The Company continues to focus on restoring service to the remaining impacted customers.



NYSEG



RG&E

Crew Resources:

Please see attached spreadsheet for the crewing information. Due to weather related travel delays, the 40 new tree FTEs are now expected to arrive today at 5 PM. In addition to the FTEs that were recalled this morning and reported earlier, 2 FTEs from a municipality were recalled home from the Oneonta division.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of 3/7/18 2 PM. Live outbound calls to LSE customers resumed this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG Division	LSE	CF
Binghamton	0	1
Brewster	15	14
Hornell	1	0
Ithaca	1	0
Lancaster	1	0
Liberty	6	6
Mechanicville	0	1
Total	24	22

NYSEG County	LSE	CF
BROOME	0	1
COLUMBIA	0	1
DELAWARE	1	0
DUTCHESS	1	1
ERIE	1	0
PUTNAM	12	9
STEUBEN	1	0
SULLIVAN	5	6
TIOGA	1	0
WESTCHESTER	3	4
Total	24	22

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC and now Dutchess EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster.



MARCH 7, 2018 – 7:00 PM

NYSEG and RG&E Update: Wednesday, 3/7/28 7 PM

Current Outage Information as of 6:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	191,723	16,563	598	2,920

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	65,303	14,700	337	1639
Hornell	7,434	2018-03-02 13:20	12,422	9	8	113
Liberty	26,633	2018-03-02 16:26	27,279	1,573	219	460
Mechanicville	10,266	2018-03-02 23:47	19,679	217	24	128
Oneonta	14,062	2018-03-02 15:56	16,381	35	3	78

Current Overview:

The heaviest snow is currently falling across much of eastern New York. This period of intense snow fall is expected to ease late this evening with snowfall rates lessening throughout the overnight hours and into tomorrow morning. The higher elevations of Mechanicville are expected to get another 2-4" of snow tomorrow. Winds could gust from 25-35 mph. Moisture content of the snow ranges from 8/10:1. Work and travel conditions have been challenging at times, crews will continue working during snowfalls and will follow safety protocols for bucket use if wind conditions require. Company has arranged for plowing contractors to remain around the clock for the duration of this new weather system.

At 6:30, multiple circuits locked out in the Brewster division including: Croton Falls 516, Bedford 463/225, Cross River 470, Tilly Foster 441, Tilly Foster 440 and Croton Falls 446. The customers impacted by these outages are shown by county in the attached file.

The global ETR to restore 90% of all affected customers was met yesterday. The Company continues to focus on restoring service to the remaining impacted customers.

Crew Resources:

Please see attached spreadsheet for the crewing information. PSEGLI (Haugland) 83 FTEs are being recalled home and will be departing in the morning. These update will be reflected in the morning file.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.



NYSEG



RG&E

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of 3/7/18 6 PM. A second round of live outbound calls was made this afternoon. Customers we were unable to reach were being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties. New rounds of calls will begin again in the morning.

NYSEG Division	LSE	CF
Binghamton	0	1
Brewster	11	13
Ithaca	1	0
Liberty	5	3
Mechanicville	0	0
Total	17	17

NYSEG County	LSE	CF
BROOME	0	1
DUTCHESS	1	1
PUTNAM	8	5
SULLIVAN	5	3
TIOGA	1	0
WESTCHESTER	2	7
Total	17	17

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC and Dutchess EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls were conducted today for Liberty and Brewster.

G7: MARCH 8 REPORTS

MARCH 8, 2018 – 7:00 AM

NYSEG and RG&E Update: Thursday, 3/8/28 7 AM

Current Outage Information as of 6:30 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	196,937	37,824	1057	2,920

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	69,540	34979	792	1639
Liberty	26,633	2018-03-02 16:26	28,109	2,066	212	460
Mechanicville	10,266	2018-03-02 23:47	19,825	677	41	128

Current Overview:

The current weather system is forecasted to wind down mid-morning today. Tomorrow additional snow is forecasted in the eastern divisions with 1-6” in Plattsburg (elevation dependent) and 1-5” in the Brewster, Oneonta and Liberty areas. Wind gusts tomorrow are expected to be 25-35 mph with isolated wind gusts of 35-38 mph possible.

We expect work and travel conditions to remain challenging at times, crews will continue working during snowfalls during daylight and evening hours and will follow safety protocols for bucket use if wind conditions require. The Company has arranged for plowing contractors to remain around the clock for the duration of this new weather system.

The Company is currently assessing the impacts of the new Nor’easter which was primarily felt in the Brewster division with smaller impacts in Liberty and Mechanicville. A separation of outage impacts by storm event is provided on the attached county data file.

Crew Resources:

Please see attached spreadsheet for the crewing information. Additional recalls happened overnight with 141 FTEs returning to Long Island and Connecticut to assist in restorations activities in their home service areas. These recalls are reflected in the numbers on the attached sheet.



NYSEG



RG&E

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of 3/8/18 6 AM. Live outbound calls to LSE customers resume this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG	Riley LSE	Quinn LSE
Brewster	12	28
Ithaca	1	0
Hornell	0	1
Liberty	4	3
Mechanicville	0	1
Storm Total	17	33
Grand total	50	

NYSEG	Riley LSE	Quinn LSE
COLUMBIA	0	1
DUTCHESS	1	1
PUTNAM	10	10
SULLIVAN	4	3
TIOGA	1	0
WESTCHESTER	1	17
YATES	0	1
Storm Total	17	33
Grand Total	50	

NYSEG	Riley CF	Quinn CF
Brewster	16	33
Liberty	2	3
Storm Total	18	36
Grand Total	54	

NYSEG	Riley CF	Quinn CF
DUTCHESS	1	0
PUTNAM	13	9
SULLIVAN	2	3
WESTCHESTER	2	24
Storm Total	18	36
Grand Total	54	

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC and Dutchess EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster. During the overnight hours the Companies responded to municipal calls regarding power outages, downed wires and critical facilities that are now affected by this new event.



MARCH 8, 2018 – 11:00 AM

NYSEG and RG&E Update: Thursday, 3/8/28 11 AM

Current Outage Information as of 10:30 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	197,651	39,705	1,179	3,325

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	69,717	36,333	880	1991
Liberty	26,633	2018-03-02 16:26	28,120	1,354	219	513
Mechanicville	10,266	2018-03-02 23:47	20,299	1,886	66	128

Current Overview:

The current weather system is forecasted to wind down mid-morning today. Tomorrow additional snow is forecasted in the eastern divisions with 1-6” in Plattsburg (elevation dependent) and 1-5” in the Brewster, Oneonta and Liberty areas. Wind gusts tomorrow are expected to be 25-35 mph with isolated wind gusts of 35-38 mph possible.

We expect work and travel conditions to remain challenging at times especially on side and secondary roadways which may be icy and snow covered. Crews will continue working during snowfalls during daylight and evening hours and will follow safety protocols for bucket use if wind conditions require. The Company has arranged for plowing contractors to remain around the clock for the duration of this new weather system.

The Company is assessing the impacts of the new Nor’easter which was primarily felt in the Brewster division with smaller impacts in Liberty and Mechanicville. There have been identified 352 new wires down in Brewster and 53 wires down in Liberty so far. A separation of current outages by storm event is provided on the attached county data file.

Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>



Critical Facilities / Life Support: As of 3/8/18 10 AM. Live outbound calls to LSE customers resumed this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG	Riley LSE	Quinn LSE
Brewster	13	31
Ithaca	1	0
Liberty	5	2
Mechanicville	0	3
Storm Total	19	36
Grand total	55	

NYSEG	Riley LSE	Quinn LSE
COLUMBIA	0	1
DUTCHESS	1	1
PUTNAM	11	13
RENSELAER	0	1
SARATOGA	0	1
SULLIVAN	5	2
TIOGA	1	0
WESTCHESTER	1	17
Storm Total	19	36
Grand Total	55	

NYSEG	Riley CF	Quinn CF
Brewster	19	35
Liberty	3	2
Storm Total	22	37
Grand Total	59	

NYSEG	Riley CF	Quinn CF
DUTCHESS	1	0
PUTNAM	16	9
SULLIVAN	3	2
WESTCHESTER	3	26
Storm Total	22	37
Grand Total	59	

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC and Dutchess EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster.



MARCH 8, 2018 – 3:00 PM

NYSEG and RG&E Update: Thursday, 3/8/28 3 PM

Current Outage Information as of 2:30 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	200,481	34,206	1,113	3,594

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	72,250	32,407	867	1991
Liberty	26,633	2018-03-02 16:26	28,258	1,331	187	513
Mechanicville	10,266	2018-03-02 23:47	20,373	440	61	128

Current Overview:

Tomorrow additional snow is forecasted in the eastern divisions with 1-6" in Plattsburgh (elevation dependent) and 1-5" in the Brewster, Oneonta and Liberty areas. Wind gusts tomorrow are expected to be 25-35 mph with isolated wind gusts of 35-38 mph possible.

Work and travel conditions to remain challenging at times especially on side and secondary roadways which may be icy and snow covered but have improved from the impassible conditions overnight. Crews will continue working during snowfalls during daylight and evening hours and will follow safety protocols for bucket use if wind conditions require. The Company has arranged for plowing contractors to remain around the clock for the duration of this new weather system.

The Company is actively engaged in make safe activities, assessing new damage, working with the counties to coordinate road clearing and critical infrastructure needs as well as restoring power to customers impacted by the storms. A separation of current outages by storm event is provided on the attached county data file. We anticipate releasing global ETR information later this evening.

Earlier today, the Company requested assistance from the National Guard through the County EOCs and DPS. Our request is for Guard personnel to be deployed for road security for downed wires; the Company is arranging a location to conduct wires down training prior to deployment in Westchester (Somers, Katonah, Bedford) and Putnam (Carmel).



NYSEG



RG&E

Crew Resources:

Please see attached spreadsheet for the crewing information. The Company made a NAMAG request for 350 line FTEs and received 80 FTEs coming from Kansas City. They will be reflected with an ETA in a subsequent report. An open request for assistance continues with the New York Public Private Partnership.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of 3/8/18 2 PM. Live outbound calls to LSE customers resumed this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG	Riley LSE	Quinn LSE
Brewster	8	31
Ithaca	1	0
Liberty	3	1
Mechanicville	0	3
Storm Total	12	35
Grand total	47	

NYSEG	Riley LSE	Quinn LSE
COLUMBIA	0	1
DUTCHESS	0	2
ORANGE	0	1
PUTNAM	7	14
RENSELAER	0	0
SARATOGA	0	2
SULLIVAN	3	0
TIOGA	1	0
WESTCHESTER	1	15
Storm Total	12	35
Grand Total	47	

NYSEG	Riley CF	Quinn CF
Brewster	23	105
Liberty	3	2
Storm Total	26	107
Grand Total	133	

NYSEG	Riley CF	Quinn CF
DUTCHESS	1	0
PUTNAM	16	59
SULLIVAN	3	2
WESTCHESTER	6	46
Storm Total	26	107
Grand Total	133	



NYSEG



RG&E

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC and Dutchess EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster. The municipal representatives are coordinating road clearance and critical facilities with our Operations team.



MARCH 8, 2018 – 7:00 PM

NYSEG and RG&E Update: Thursday, 3/8/28 7 PM

Current Outage Information as of 7 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	200,380	15,599	909	3,594

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	72,177	14,875	756	1991
Liberty	26,633	2018-03-02 16:26	28,205	603	133	513
Mechanicville	10,266	2018-03-02 23:47	20,376	98	12	128

Current Overview:

Snow in the forecast for much of the state with the Lancaster/Lockport area expected to get 6-12". The rest of the state forecasted to get trace-6". The Brewster area should remain dry. Wind gusts tomorrow are expected to be 25-35 mph with isolated wind gusts of 35-38 mph possible.

The Company is actively engaged in make safe activities, assessing new damage, working with the counties to coordinate road clearing and critical infrastructure needs as well as restoring power to customers impacted by the storms. A separation of current outages by storm event is provided on the attached county data file. We anticipate releasing global ETR information later this evening and which will be communicated in a separate email.

The National Guard has deployed their overnight shift for road security for downed wires. They received training the afternoon.

Crew Resources:

Please see attached spreadsheet for the crewing information. NYSEG has made arrangements to acquire 80 contract FTEs from Kansas. These FTEs are expected to arrive Saturday night. A NAMAG call is scheduled for tomorrow.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>



Critical Facilities / Life Support: As of 3/8/18 6 PM. A second round of live calls was made this afternoon. Customers we were unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG	Riley LSE	Quinn LSE
Brewster	9	23
Ithaca	1	0
Liberty	2	1
Mechanicville	0	2
Storm Total	12	26
Grand total	38	

NYSEG	Riley LSE	Quinn LSE
DUTCHESS	0	2
ORANGE	0	1
PUTNAM	9	9
SARATOGA	0	2
SULLIVAN	2	0
TIOGA	1	0
WESTCHESTER	0	12
Storm Total	12	26
Grand Total	38	

NYSEG	Riley CF	Quinn CF
Brewster	34	69
Liberty	1	1
Storm Total	35	70
Grand Total	105	

NYSEG	Riley CF	Quinn CF
DUTCHESS	1	0
PUTNAM	22	39
SULLIVAN	1	1
WESTCHESTER	11	30
Storm Total	35	70
Grand Total	105	

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives; Dutchess County EOC closed at 4 pm and the NYSEG representative was deactivated. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls were conducted today for Liberty and Brewster. The municipal representatives are coordinating road clearance and critical facilities with our Operations team.



G8: MARCH 9 REPORTS

MARCH 9, 2018 – 7:00 AM

NYSEG and RG&E Update: Friday, 3/9/28 7 AM

Current Outage Information as of 7 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	199,534	10,981	631	3,998

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	71,260	10,528	532	2395
Liberty	26,633	2018-03-02 16:26	28,204	450	96	513

Current Overview:

Snow is expected to continue to fall across much of the state throughout the day. The Brewster area is forecasted to stay dry. Winds gusts are anticipated to be 20-30 mph with potential peak gusts of 30-35 mph.

The Company continues to be engaged in make safe activities, finishing damage assessment of the new damage, working with the counties to coordinate road clearing and critical infrastructure needs as well as restoring power to customers impacted by the storms. The Company continues to use the National Guard for road security for downed wires.

A separation of current outages by storm event is provided on the attached county data file. We expect that 90% of the Brewster customers will be restored by 3/10 23:45.

Crew Resources:

Please see attached spreadsheet for the crewing information. A NAMAG call is scheduled for today.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>



NYSEG



RG&E

Critical Facilities / Life Support: As of 3/9/18 6 AM. Live outbound calls to LSE customers resume this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG	Riley LSE	Quinn LSE
Brewster	2	10
Ithaca	1	0
Liberty	2	0
Mechanicville	0	0
Storm Total	5	10
Grand total	15	

NYSEG	Riley LSE	Quinn LSE
DUTCHESS	0	2
PUTNAM	2	4
SULLIVAN	2	0
TIOGA	1	0
WESTCHESTER	0	4
Storm Total	5	10
Grand Total	15	

NYSEG	Riley CF	Quinn CF
Brewster	9	23
Liberty	1	0
Storm Total	10	23
Grand Total	33	

NYSEG	Riley CF	Quinn CF
DUTCHESS	1	0
PUTNAM	5	13
SULLIVAN	1	0
WESTCHESTER	3	10
Storm Total	10	23
Grand Total	33	

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, Putnam EOC are open and staffed by NYSEG representatives; Dutchess County EOC closed at 4 pm and the NYSEG representative was deactivated. The companies have been working with county EOCs on warming centers and shelters. Municipal officials’ conference calls will be conducted today for Liberty and Brewster. The municipal representatives are coordinating road clearance and critical facilities with our Operations team.



MARCH 9, 2018 – 11:00 AM

NYSEG and RG&E Update: Friday, 3/9/28 11 AM

Current Outage Information as of 10:30 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	199,979	11,703	601	4,081

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	71,298	11,139	498	2448
Liberty	26,633	2018-03-02 16:26	28,206	561	100	543

Current Overview:

Snow is expected to continue to fall across much of the state throughout the day. The Brewster area is forecasted to stay dry. Winds gusts are anticipated to be 20-30 mph with potential peak gusts of 30-35 mph.

The Company continues to be engaged in make safe activities, finishing damage assessment of the new damage, working with the counties to coordinate road clearing and critical infrastructure needs as well as restoring power to customers impacted by the storms. The Company continues to use the National Guard for road security for downed wires. Outage counts will continue to fluctuate throughout the day as areas are made safe for crews to make repairs.

A separation of current outages by storm event is provided on the attached county data file. We expect that 90% of the Brewster customers will be restored by 3/10 23:45.

Crew Resources:

Please see attached spreadsheet for the crewing information. The Company will be acquiring additional resources from Central Hudson (a combination of municipal and non-IOU contractor) this afternoon, approximately 8 FTEs. The number will be reflected in the next EORS report. A NAMAG call was held this morning. The Company has released 80 FTEs from WeStar as they would not have been ready to work until Sunday. We provided the resource information to Con Edison. Additionally, 18 FTEs have been acquired from Midwest Power and are expected to arrive tonight.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>



NYSEG



RG&E

Critical Facilities / Life Support: As of 3/9/18 10 AM. Live outbound calls to LSE customers resumed this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG	Riley LSE	Quinn LSE
Brewster	12	11
Ithaca	1	0
Liberty	2	0
Storm Total	15	11
Grand total	26	

NYSEG	Riley LSE	Quinn LSE
DUTCHESS	2	2
PUTNAM	6	5
SULLIVAN	2	0
TIOGA	1	0
WESTCHESTER	4	4
Storm Total	15	11
Grand Total	26	

NYSEG	Riley CF	Quinn CF
Brewster	8	25
Liberty	1	0
Storm Total	9	25
Grand Total	34	

NYSEG	Riley CF	Quinn CF
DUTCHESS	1	0
PUTNAM	4	15
SULLIVAN	1	0
WESTCHESTER	3	10
Storm Total	9	25
Grand Total	34	

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, and Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster. The municipal representatives are coordinating road clearance and critical facilities with our Operations team.

MARCH 9, 2018 – 3:00 PM

NYSEG and RG&E Update: Friday, 3/9/28 3 PM

Current Outage Information as of 3 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	201,913	7,146	497	4,149

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	71,899	6,558	407	2,516
Liberty	26,633	2018-03-02 16:26	28,211	466	84	543

Current Overview:

Snow is expected to continue to fall across much of the state throughout the day. The Brewster area is forecasted to stay dry. Winds gusts are anticipated to be 20-30 mph with potential peak gusts of 30-35 mph.

The Company continues to be engaged in make safe activities, finishing damage assessment of the new damage, working with the counties to coordinate road clearing and critical infrastructure needs as well as restoring power to customers impacted by the storms. The Company continues to use the National Guard for road security for downed wires. Outage counts will continue to fluctuate throughout the day as areas are made safe for crews to make repairs.

A separation of current outages by storm event is provided on the attached county data file. We expect that 90% of the Brewster customers will be restored by 3/10 23:45.

Crew Resources:

Please see attached spreadsheet for the crewing information. The Company continues to acquire resources as they are released from other utilities. In route there are 14 line FTEs from municipalities and 47 line FTEs from D&D released by Central Hudson.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>



NYSEG



RG&E

Critical Facilities / Life Support: As of 3/9/18 2 PM. A second round of live outbound calls will begin this afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG	Riley LSE	Quinn LSE
Brewster	1	7
Liberty	2	2
Storm Total	3	9
Grand total	12	

NYSEG	Riley LSE	Quinn LSE
DUTCHESS	0	1
PUTNAM	1	3
SULLIVAN	2	0
ULSTER	0	1
WESTCHESTER	0	3
Storm Total	3	9
Grand Total	12	

NYSEG	Riley CF	Quinn CF
Brewster	7	12
Liberty	1	1
Storm Total	8	13
Grand Total	21	

NYSEG	Riley CF	Quinn CF
DUTCHESS	1	0
PUTNAM	4	6
SULLIVAN	1	0
ULSTER	0	1
WESTCHESTER	2	6
Storm Total	8	13
Grand Total	21	

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC, Westchester County EOC, and Putnam EOC are open and staffed by NYSEG representatives. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls will be conducted today for Liberty and Brewster. The municipal representatives are coordinating road clearance and critical facilities with our Operations team.

MARCH 9, 2018 – 7:00 PM

NYSEG and RG&E Update: Friday, 3/9/28 7 PM

Current Outage Information as of 6:45 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	202,185	2,914	254	4,149

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	71,927	2,098	198	2,516
Liberty	26,633	2018-03-02 16:26	28,214	241	55	543

Current Overview:

The Company remains focused on restoring power to customers impacted by the storms and continues to use the National Guard for road security for downed wires (currently 6 wires). Outage counts will continue to fluctuate throughout the day as areas are made safe for crews to make repairs.

A separation of current outages by storm event is provided on the attached county data file. NYSEG has restored nearly 97% of the customers impacted by both events.

Crew Resources:

Please see attached spreadsheet for the crewing information. The resources listed as in route at 3 PM are now arriving and being on-boarded (11 line FTEs from municipalities and 47 line FTEs from D&D). There is one group of 3 FTEs that are expected to arrive tomorrow at 11 AM.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>



NYSEG



RG&E

Critical Facilities / Life Support: As of 3/9/18 6 PM. A second round of live outbound calls was made this afternoon. Customers were unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG	Riley LSE	Quinn LSE
Brewster	1	4
Liberty	2	0
Storm Total	3	4
Grand total	7	

NYSEG	Riley LSE	Quinn LSE
DUTCHESS	0	2
PUTNAM	1	0
SULLIVAN	2	0
ULSTER	0	0
WESTCHESTER	0	2
Storm Total	3	4
Grand Total	7	

NYSEG	Riley CF	Quinn CF
Brewster	2	8
Liberty	1	0
Storm Total	3	8
Grand Total	11	

NYSEG	Riley CF	Quinn CF
DUTCHESS	1	0
PUTNAM	0	2
SULLIVAN	1	0
WESTCHESTER	1	6
Storm Total	3	8
Grand Total	11	

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC has closed; Westchester County EOC is in enhanced monitoring mode and has released the NYSEG representative at 5 pm; Putnam EOC closed at 6:30 pm. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls were conducted today for Liberty and Brewster. The municipal representatives are coordinating road clearance and critical facilities with our Operations team.



G9: MARCH 10 REPORTS

MARCH 10, 2018 – 7:00 AM

NY NYSEG and RG&E Update: Saturday, 3/11/28 7 AM

Current Outage Information as of 6:45 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	202,914	562	108	4,243

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	72,009	534	85	2,610
Liberty	26,633	2018-03-02 16:26	28,210	27	22	543

Current Overview:

The Company remains focused on restoring power to customers impacted by the storms. Outage counts will continue to fluctuate as areas are made safe for crews to make repairs.

A separation of current outages by storm event is provided on the attached county data file. NYSEG has restored 99% of the customers impacted by both events.

Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>



Critical Facilities / Life Support: As of 3/10/18 6 AM. Live outbound calls to LSE customers resume this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG	Riley LSE	Quinn LSE
Brewster	0	1
Liberty	1	0
Storm Total	1	1
Grand total	2	

NYSEG	Riley LSE	Quinn LSE
SULLIVAN	1	0
WESTCHESTER	0	1
Storm Total	1	1
Grand Total	2	

NYSEG	Riley CF	Quinn CF
Brewster	0	1
Liberty	1	0
Storm Total	1	1
Grand Total	2	

NYSEG	Riley CF	Quinn CF
DUTCHESS	0	1
SULLIVAN	1	0
Storm Total	1	1
Grand Total	2	

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC has closed; Westchester County EOC is in enhanced monitoring mode and released the NYSEG representative at 5 pm yesterday; Putnam EOC closed at 6:30 pm yesterday. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls were conducted yesterday for Liberty and Brewster. The municipal representatives are coordinating road clearance and critical facilities with our Operations team.



MARCH 10, 2018 – 11:00 AM

NYSEG and RG&E Update: Saturday, 3/11/28 11 AM

Current Outage Information as of 10:45 AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	203,279	516	114	4,248

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	72,014	481	88	2,615
Liberty	26,633	2018-03-02 16:26	28,209	33	23	543

Current Overview:

The Company remains focused on restoring power to customers impacted by the storms. Outage counts will continue to fluctuate as areas are made safe for crews to make repairs.

A separation of current outages by storm event is provided on the attached county data file. NYSEG has restored 99% of the customers impacted by both events.

Crew Resources:

Please see attached spreadsheet for the crewing information. 20 line FTEs were recalled back to Connecticut and are reflected in the spreadsheet. We are still awaiting the arrival of 3 municipal line FTEs; they are expected to arrive shortly.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>



NYSEG



RG&E

Critical Facilities / Life Support: As of 3/10/18 10 AM. Live outbound calls to LSE customers resumed this morning with a second round of calls planned for the afternoon. Customers we are unable to reach are being checked directly by company personnel or will be referred for field checks by the counties. We continue to follow up on the completion of those checks for those referred to the counties.

NYSEG	Riley LSE	Quinn LSE
Brewster	0	1
Liberty	1	0
Storm Total	1	1
Grand total	2	

NYSEG	Riley LSE	Quinn LSE
SULLIVAN	1	0
WESTCHESTER	0	1
Storm Total	1	1
Grand Total	2	

NYSEG	Riley CF	Quinn CF
Brewster	0	1
Liberty	1	0
Storm Total	1	1
Grand Total	2	

NYSEG	Riley CF	Quinn CF
DUTCHESS	0	1
SULLIVAN	1	0
Storm Total	1	1
Grand Total	2	

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC has closed; Westchester County EOC is in enhanced monitoring mode and released the NYSEG representative at 5 pm yesterday; Putnam EOC closed at 6:30 pm yesterday. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls were conducted yesterday for Liberty and Brewster. The municipal representatives are coordinating road clearance and critical facilities with our Operations team.



MARCH 10, 2018 – 3:00 PM

NYSEG and RG&E Update: Saturday, 3/11/28 3 PM

Current Outage Information as of 3 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	205,333	536	225	4,248

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	72,431	464	196	2,615
Liberty	26,633	2018-03-02 16:26	28,213	32	22	543

Current Overview:

The Company remains focused on restoring power to customers impacted by the storms. Outage counts will continue to fluctuate as areas are made safe for crews to make repairs.

A separation of current outages by storm event is provided on the attached county data file. NYSEG has restored 99% of the customers impacted by both events. [All Brewster customers impacted by Winter Storm Riley have been restored.](#)

Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>



Critical Facilities / Life Support: As of 3/10/18 2 PM.

All LSE customers have been restored.

NYSEG	Riley CF	Quinn CF
Brewster	0	1
Liberty	0	0
Storm Total	0	1
Grand Total	1	

NYSEG	Riley CF	Quinn CF
DUTCHESS	0	1
SULLIVAN	0	0
Storm Total	0	1
Grand Total	1	

Municipal Outreach:

News releases continue to be distributed to elected and municipal officials and county EOCs. Contacts continue with county EOCs and towns in highly impacted areas. Sullivan County EOC has closed; Westchester County EOC is in enhanced monitoring mode and released the NYSEG representative at 5 pm yesterday; Putnam EOC closed at 6:30 pm yesterday. The companies have been working with county EOCs on warming centers and shelters. Municipal officials' conference calls were conducted yesterday for Liberty and Brewster. The municipal representatives are coordinating road clearance and critical facilities with our Operations team.



MARCH 10, 2018 - 7:00 PM

NYSEG and RG&E Update: Saturday, 3/11/28 7 PM

Current Outage Information as of 7 PM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	205,291	201	94	4,248

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	72,388	108	81	2,615
Liberty	26,633	2018-03-02 16:26	28,212	88	7	543

Current Overview:

The Company remains focused on restoring power to customers impacted by the storms. Outage counts will continue to fluctuate as areas are made safe for crews to make repairs.

All Brewster customers impacted by Winter Storm Riley have been restored.

All Liberty customers impacted by both Winter Storm Riley and Winter Storm Quinn have been restored.

Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

Attached is a list of the current distribution points for materials.

- Distribution locations can be found here and will be updated with new locations: <https://www.nyseg.com/Outages/dryice.html>
- Shelter and warming continues to be updated as new information becomes available and can be found here: <http://www.nyseg.com/Outages/shelterlocations.html>

Critical Facilities / Life Support: As of 3/10/18 6 PM.

All LSE customers have been restored.

NYSEG	Riley CF	Quinn CF
Brewster	0	1
Liberty	0	0
Storm Total	0	1
Grand Total	1	

NYSEG	Riley CF	Quinn CF
DUTCHESS	0	1
SULLIVAN	0	0
Storm Total	0	1
Grand Total	1	



NYSEG



RG&E

Municipal Outreach:

The new release was distributed to elected and municipal officials and county EOCs. Liaisons are working with the counties and municipalities on individual issues. A municipal call was conducted for the Brewster Division at 3:00 pm today.



NYSEG



RG&E

G10: MARCH 11 REPORTS

MARCH 11, 2018 – 7:00 AM

NYSEG and RG&E Update: Sunday, 3/11/28 7 AM

Current Outage Information as of 7AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	205,263	31	21	4,248

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	72,360	20	17	2,615

Current Overview:

All Liberty customers impacted by both Winter Storm Riley and Winter Storm Quinn have been restored.

All Brewster customers impacted by Winter Storm Riley have been restored. [County breakdown of remaining Brewster customers Dutchess \(0\), Putnam \(8\), Westchester \(12\)](#)

Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

All distribution sites have closed.

Critical Facilities / Life Support: As of 3/11/18 6 AM.

All LSE customers have been restored.

[All CF customers have been restored.](#)

Municipal Outreach:

A liaison will be available, as needed today, to work with the municipal and county officials on any remaining issues.



MARCH 11, 2018 – 11:00 AM

NYSEG and RG&E Update: Sunday, 3/11/28 11 AM

Current Outage Information as of 11AM:

Company	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
NYSEG	104,001	2018-03-02 18:39	205,263	23	16	4,248

NYSEG Division	Peak Customers Out	Peak Date/Time	Total Affected	Current Outages	Current Incidents	# of Downed Wires Reported
Brewster	52,095	2018-03-03 16:00	72,360	12	12	2,615

Current Overview:

All Liberty customers impacted by both Winter Storm Riley and Winter Storm Quinn have been restored.

All Brewster customers impacted by Winter Storm Riley have been restored. [There are 4 customers in Brewster remaining from Winter Storm Quinn. Putnam county \(2\), Westchester county \(2\).](#)

Crew Resources:

Please see attached spreadsheet for the crewing information.

Dry Ice/Bottled Water:

All distribution sites have closed.

Critical Facilities / Life Support: As of 3/11/18 11 AM.

All LSE customers have been restored.

All CF customers have been restored.

Municipal Outreach:

A liaison will be available, as needed today, to work with the municipal and county officials on any remaining issues.