



November 10, 2016

Honorable Kathleen Burgess
Secretary to the Commission
NYS Department of Public Service
Three Empire State Plaza, 19th Floor
Albany, New York 12223

Re: Charter Communications - Upcoming Changes

Dear Secretary Burgess:

This is to inform you that Charter Communications will be making certain rate changes in an effort to align pricing for various service fees. Effective on or after December 15, 2016, these fees will be adjusted as follows:

Description	Legacy Charter	Legacy TWC	New Charter
Late Fee	\$8.95	\$8.50	\$8.95
Computerized Change of Service	\$4.99	\$2	\$0
Reconnection Fee	\$4.99	\$6	\$4.99
Agent Assisted Payment	\$5	N/A	\$5
Additional Statement Copy	\$1.99	\$5	\$1.99
<u>Unreturned Equipment</u>			
CableCARD	\$39	\$32	\$22
Digital Receiver	\$125	\$95-\$302	\$123
Tuning Adapter	\$142	\$170	\$130
Digital Terminal Adapter	\$44	\$54	\$40
Digital Interface Device	\$125	N/A	\$0

We remain committed to providing excellent communications and entertainment services in all of the communities we serve. If you have any questions about these changes, please feel free to contact me at 203-561-3492 or via email at michael.chowaniec@charter.com.

Sincerely,

Michael A. Chowaniec
Vice President, State Government Affairs
Charter Communications