

Dear Justice Costello, & Secretary Burgess,

Thank you, Your Honour, your staff, Mr. D. Cameron, for the recent professional and courteous hearing.

I have been a customer of the water company since 1975. As such, I've made payments to five distinct owner/operators of the Bristol Harbour water company. Therefore, I wish to express several of our Village concerns regarding the proposed water rate increases at Bristol Harbour.

Bristol Harbour Concerns for PSC Consideration

We welcome your investigation of the following matters:

- Unfair equivalent water rate assessments for all residential and commercial users.
- Reimbursement for “missing” funds from water/sewer hookup fees.
- Rate consideration for seasonal users with minimal consumption when away during the winter season.
- Equitable assessments for commercial users throughout all seasons.
- Reparations for unpaid commercial water consumption during the past 10 years.

Over the past years, as a single, seasonal water customer, I have been subsidizing the Bristol Harbour commercial customers who have discriminatory water rates. For this reason, a Complete Rate Review should be conducted, with special consideration for over 150 of our residential condominium users who are assessed selective water rates based on only 3 master meter readings !

Supplementary Concerns

Our Village users have a concurrent issue regarding the linked Bristol Harbor Sewer Sister Corporation. This is somewhat relevant to the PSC equitable water rate investigation, since metered water flow data has been a cited by BHSC as a potential factor while seeking increased sewer rates.

The PSC should Require the Bristol Harbour Sewer Corporation to furnish Complete Financial Statements—including missing financial balance sheets—to the PSC team for Audit. Our BHVA Treasurer and a NYS licensed CPA concur regarding a Forensic Audit follow-up of the Bristol Harbour Sewer Company.

- In 2014, the Sewer Corporation reported a \$370,000.00 “balance due to others” which was an accumulated reserve for future repairs.
- There are missing complete financials for 2015-2017. However, it is estimated that this reserve balance would now be close to \$450,000 which should be refunded to our 350 villagers.
- We are awaiting the Town of South Bristol’s action to obtain the illusive 2015 and 2016 complete financial statements (including income balance sheets and bank reconciliation statements).

Thank you for your continuing examination of our current water rate issues.

I Remain,

Very Truly Yours,

Joe Kohler III – 42 Year Customer BWWC