

**Case No. 12-M-0476 et. al.**  
**EDI Business/Technical Working Groups**  
**Workpaper – Moratorium Order EDI Concepts - 7/22/2016**

**KEY CONCEPT – Moratorium Order page 11**

ESCOs will not be provided with customers' APP status. Instead, the utility shall place a block on all APP accounts preventing future enrollment with an ESCO. For existing APPs served by an ESCO, including customers who were not APP at the time of enrollment but subsequently become APP, the utility will inform the ESCO that a block has been placed on the account, that the ESCO is no longer eligible to serve the account, and that the customer must be de-enrolled at the expiration of the existing agreement.

**New Enrollment of APPs – Moratorium Order page 11**

The moratorium on the enrollment of new customers will be implemented through a rejection by the utility, through an electronic data interchange (EDI) transaction, of an enrollment of an APP. Beginning 60 days after the effective date of the Order, utilities will be required to place a block on all APP accounts. The ESCO can elect, at the POS, to ask the prospective customer if he or she is enrolled in a utility income assistance program. If the prospective customer indicates that he or she is, the ESCO should cease marketing to the customer. If the prospective customer claims that he or she is not enrolled in a utility low-income program when in fact they are, and the ESCO enrolls the customer, the enrollment will be rejected by the utility. This rejection will not reveal the customer's APP status to the ESCO because customers can have blocks placed on their account at any time, for multiple reasons, or no reason at all. When the enrollment is rejected, the ESCO is not provided with a reason for the rejection, other than that there is a block on the account.

**Communication to the ESCO of which Accounts it is No Longer Eligible to Serve –  
Moratorium Order page 15**

Therefore, within 60 days of the effective date of this Order, the utilities, utilizing their records regarding which customers are enrolled in their low-income program and are served by an ESCO, will communicate to the ESCO which accounts the ESCO is no longer eligible to serve.

This communication should be transmitted in a secure format of the utility's choosing. An example would be a secure spreadsheet or flat file.

**ESCO Customers Who Subsequently Become APPs – Moratorium Order page 16**

With respect to ESCO customers who become APPs after the moratorium is implemented, communications by the utility, as discussed above for existing APP ESCO customers, will be necessary on an ongoing basis. When a utility enrolls a new customer in its low-income program, at a date more than 60 days after the effective date of the Order, it shall immediately place a block on the account. It shall also, consistent with the discussion above, inform any ESCO serving that customer that the ESCO is no longer eligible to serve that account.

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**Segment:** **ASI** Action or Status Indicator  
**Position:** 020  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Must Use)  
**Max Use:** 1  
**Purpose:** To indicate the action to be taken with the information provided or the status of the entity described

**Syntax Notes:**

**Semantic Notes:**

**Notes:**

Request:	Required
Response:	Required
ASI~7~021	Enrollment Request
ASI~7~029	History Request
ASI~WQ~021	Accept Response for an enrollment request
ASI~WQ~029	Accept Response for a history request
<b>ASI~U~021</b>	<b>Reject Response for an enrollment request</b>
ASI~U~029	Reject Response for a history request
ASI~AC~021	Acknowledge receipt of enrollment request; a response will be sent via non-EDI means.

**Data Element Summary**

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	ASI01	306	Action Code	M ID 1/2
			7	Request
			AC	Acknowledge
				This code is sent to acknowledge receipt of an enrollment request for an account that is traditionally processed 'off-line'. A response for these requests will be sent via non-EDI means. A REF~1P segment may be used to provide additional clarification when this code is sent in a Response transaction.
			<b>U</b>	<b>Reject</b>
			WQ	Accept
Mand.	ASI02	875	Maintenance Type Code	M ID 3/3
			<b>021</b>	<b>Addition</b>
				Use this code to indicate the action event is an enrollment.
			029	Inquiry
				Use this code to indicate the action event or status is associated with Historic Usage or Gas Profile requests.

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**Segment:** **REF** Reference Identification (Reject Response Reasons)  
**Position:** 030  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Dependent)  
**Max Use:** >1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
2 If either C04003 or C04004 is present, then the other is required.  
3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Notes:** Request: Not used  
Reject Response: Required (ASI01=U)  
Other Responses: Not Used  
REF~7G~A76

Data Element Summary					
Mand.	Ref. Des.	Data Element	Name	Attributes	
	REF01	128	Reference Identification Qualifier	M	ID 2/3
			7G Data Quality Reject Reason		
			REF02 contains a reject reason code.		
Must Use	REF02	127	Reference Identification	X	AN 1/30
			A13 Other		
			See REF03		
			A76 Account # not valid		
			A78 Customer Already active for marketer (Item or Service		
			Already established, cannot add)		
			A80 Service requested is not available		
			A91 Account does not have service requested		
			Requested commodity does not exist on account.		
			ABN Account Pending with this Marketer		
			ANE Ineligible Customer		
			Invalid Service Class		
			Service Class Over subscribed		
			Customer must be submitted during enrollment period		
			ANL ESCO Not eligible to enroll Customer		
			Oversubscribed		
			Not valid in service territory		
			CAB Customer Account Blocked		
			HUR Historical Usage not Released		
			HUU Historical Use not Available		
			New Customer		
			IGP Invalid Gas Pool ID		
			M76 Meter Number Invalid or Not Found		
			NFI Not first in		
			SSR Secondary Request Rejected		
Cond.	REF03	352	Description	C	AN 1/80
			Additional text information may be sent in REF03 to aid in resolving a rejected transaction. REF03 must be sent if REF02 contains A13.		

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**ESCO Customers Who Subsequently Become APPs – Moratorium Order page 16**

Questions:

1. Over the long run, should communication of a block on the account, i.e. a change in status, be an item communicated by the utility to the ESCO in the 814C (or another transaction)?
2. If so, should all block status changes, including those unconnected to APP Status be communicated?