

## NY 814 Enrollment Request &amp; Response

**Segment:** **PER** Administrative Communications (Contact Customer Phone Number)  
**Position:** 080  
**Loop:** N1 Mandatory  
**Level:** Heading  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To identify a person or office to whom administrative communications should be directed  
**Syntax Notes:** 1 If either PER03 or PER04 is present, then the other is required.  
2 If either PER05 or PER06 is present, then the other is required.  
3 If either PER07 or PER08 is present, then the other is required.

## Semantic Notes:

## Notes:

Request: ~~Not Applicable~~Optional  
Enrollment Accept Response: Conditional

The Customer's Phone Number, Facsimile Number and/or Email Address may be sent in an Accept Response transaction, at the discretion of the Utility. If the Enrollment Accept Response does not provide an item, the ESCO should presume the utility has no information to provide.

The format for phone/facsimile numbers is area code + 7 digit number (xxxxyyyzzzz).  
In its Utility Maintained EDI Guide, a utility will indicate if it accepts Enrollment Requests and/or sends Enrollment Responses containing the Customer's Telephone/Facsimile number and/or Email Address.

PER~IC~~TE~71667562717165551212

PER~IC~~TE~NOT AVAIL

PER~IC~~TE~7165551212\*FX\*7165551234\*EM\* CUSTNAME@EMAILSERV.COM

PER~IC~~EM~CUSTNAME@EMAILSERV.COM

## Data Element Summary

Ref.	Data	Element	Name	Attributes
Des.				
Mand.	PER01	366	Contact Function Code	M ID 2/2
			IC Information Contact	
Mand.	PER03	365	Communication Number Qualifier	M ID 2/2
			Contact telephone number associated with the customer account identified in REF*12.	
			<u>EM</u> Email Address	
			<u>FX</u> Facsimile	
			<u>TE</u> Telephone	
			<u>Code identifying the type of communication number/address for the customer associated with this account.</u>	
Mand.	PER04	364	Communication Number	M AN 1/80
			Customer's phone number according to utility records. <u>Format is area code + 7 digit number (xxxxyyyzzzz).</u> Where the utility does not have a telephone number on record, this element <u>will may</u> contain the text 'NOT AVAIL'.	
Optional	PER05	365	Communication Number Qualifier	X ID 2/2
			<u>EM</u> Email Address	
			<u>FX</u> Facsimile	
			<u>TE</u> Telephone	
			<u>Code identifying the type of communication number/address for the customer associated with this account.</u>	
Optional	PER06	364	Communication Number	X AN 1/80
			<u>Complete communications number/address according to sender's records.</u>	
Optional	PER07	365	Communication Number Qualifier	X ID 2/2
			<u>EM</u> Email Address	
			<u>FX</u> Facsimile	
			<u>TE</u> Telephone	

Code identifying the type of communication number/  
address for the customer associated with this account.

Optional

PER08

364

Communication Number

X

AN 1/80

Complete communications number/address according to sender's records.