



## Past Due Reminder Notice

Customer Account #		Owed to: New Wave Energy	Date owed:	MM/DD/YY	Total amount owed:	\$XX.XX
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CUSTOMER NAME: \_\_\_\_\_

PREMISE ADDRESS: \_\_\_\_\_

ACCOUNT NUMBER: \_\_\_\_\_

Please allow this letter to serve as a friendly reminder notice that you are past due on your energy supply bill with New Wave Energy Corporation.

On MM/DD/YYYY you signed a Residential Deferred Payment Agreement which obligated you to make a down payment of \$XX.XX by MM/DD/YYYY and regular payments of \$XX.XX in addition to your current charges, in order to avoid termination of commodity service. You have failed to comply with the terms of the Residential Deferred Payment Agreement. We are notifying you that you must meet the terms of the existing DPA by making the necessary payment within twenty (20) calendar days of the date payment was due, or a final termination notice may be issued to terminate your contract with us. In addition, we may also pursue suspension of delivery service to your account.

If you are unable to make payment under the terms of the Residential Deferred Payment Agreement because your financial circumstances have changed significantly due to events beyond your control, you should immediately contact us at 716.713.9154 because a new payment agreement may be available. Assistance to pay utility bills may be available to recipients of public assistance or supplemental security income from your local social services office by calling 716.713.9154.

**The total amount owed to New Wave Energy Corporation for this account as of MM/DD/YYYY is: \$XX.XX.**