Segment:	**REF** Reference Identification (Reject Response Reasons)	
Position:	060	
Loop:	LIN Optional (Must Use)	
Level:	Detail	
Usage:	Optional	
Max Use:	>1	
Purpose:	To specify identifying information	
Syntax Notes:	1 At least one of REF02 or REF03 is required.	
	2 If either C04003 or C04004 is present, then the other is required.	
	3 If either C04005 or C04006 is present, then the other is required.	
Semantic Notes:	1 REF04 contains data relating to the value cited in REF02.	
Comments:		
Notes:	Request: Not Used	

Accept Response: Not Used
Reject Response: Required
REF~7G~A76

To send additional system message in an 503 ACCEPT response, please refer to the
REF~1P segment.

Data Element Summary

	Ref. Des.	Data Element	Name	Attributes
Must Use	REF01	128	**Reference Identification Qualifier**	M ID 2/3
			Code qualifying the Reference Identification	
		7G	Data Quality Reject Reason	
			REF02 contains a reject reason code.	
Must Use	REF02	127	**Reference Identification**	X AN 1/30
			Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier	
		A13	Other	
			See REF03	
		A76	Account # not valid	
		A80	Service requested is not available	
		A91	Account does not have service requested	
			Requested commodity does not exist on account.	
	REF03	352	**Description**	X AN 1/80
			A free-form description to clarify the related data elements and their content	
			Additional text information may be sent in REF03 to aid in resolving a rejected transaction. REF03 must be sent if REF02 contains A13.	

NEW SEGMENT:

Segment:	**REF** Reference Identification (Response Information or Warning)	
Position:	060	
Loop:	LIN Optional (Must Use)	
Level:	Detail	
Usage:	Optional	
Max Use:	>1	
Purpose:	To specify identifying information	
Syntax Notes:	1 At least one of REF02 or REF03 is required.	
	2 If either C04003 or C04004 is present, then the other is required.	
	3 If either C04005 or C04006 is present, then the other is required.	
Semantic Notes:	1 REF04 contains data relating to the value cited in REF02.	
Comments:		
Notes:	Request: Not Used	
	Accept Response: Optional	
	Segment may be used to convey any message relevant to the status of the account including whether the utility has an active billing relationship with the Customer.	
	REF~1P~MOV	

Data Element Summary

	Ref. Des.	Data Element	Name	Attributes	
Must Use	REF01	128	Reference Identification Qualifier	M	ID 2/3
			Code qualifying the Reference Identification		
			1P Accessorial Status Code		
			Warnings or information associated with an accepted status notification.		
Must Use	REF02	127	Reference Identification	X	AN 1/30
			Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier		
			A13 Other		
			See REF03		
			ECB EPA Credit cannot be included on customer bill due to the current ESCO's billing model selection for this Customer.		
			MOV Customer moved outside service territory		
Cond.	REF03	352	Description	X	AN 1/80
			A free-form description to clarify the related data elements and their content		
			Additional text information may be sent in REF03 to aid in resolving a rejected transaction. REF03 must be sent if REF02 contains A13.		