

3. AT&T COMMERCIAL LONG DISTANCE SERVICE

3.1. DESCRIPTION

AT&T Commercial Long Distance Service permits customer dialed outward calling from stations within a state, where available. AT&T Commercial Long Distance Service is an add-on to the interstate AT&T Commercial Long Distance Service and is available only to customers who subscribe to the interstate service provided in the AT&T Interstate Business Service Guide. Customers subscribe to AT&T Commercial Long Distance Service by either presubscribing to AT&T or by dialing an appropriate access code prior to a call.

AT&T Commercial Long Distance Service is a switched network service which provides for Dial Station calls originated on a line for which the subscriber pays a rate that is described as a business or commercial rate in the applicable Local Exchange Carrier tariff or service guide for switched services. In addition, this service provides for customer dialed station and operator dialed station calling card calls billed to Commercial Calling Cards. The rates for AT&T Commercial Long Distance Service, other than Dial Station rates, are specified in the state specific Price List.

AT&T Commercial Long Distance rates do not apply to certain call types, as specified in the AT&T Interstate Business Service Guide.

3.2. REGULATIONS

A. Termination of Service for Cause

Upon nonpayment of any sum due the Company or its authorized agent, or upon a violation of any of the conditions governing the furnishing of service, the Company or its authorized agent may by notice in writing to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.

B. Time and Charges

Time and charges on AT&T Commercial Long Distance Service messages may be quoted upon request from the customer. Name association with time and charge details will be provided where facilities permit. The Company reserves the right to determine the facility used where there are multiple facilities.

3. AT&T COMMERCIAL LONG DISTANCE SERVICE

3.3 RATES AND CHARGES

A. Initial Periods and Additional Periods

1) Initial Period

The initial period for all AT&T Commercial Long Distance Service calls is 1 minute or fraction thereof. Initial period rates are indicated in the rate tables located in the Price List.

2) Additional Period

The additional period rates are for each additional 1 minute or fraction thereof that the telephone connection continues beyond the initial period. All additional minute rates are indicated in the rate tables in located in the Price List.

B. Class of Service

Service is offered on a Dial Station and Customer Dialed/Operator Dialed Calling Card Station calls billed to a Commercial Calling Card as follows:

1) Rate Application Periods

	MON	TUES	WED	THUR	FRI	SAT	SUN	
8:00 AM								
to	DAY RATE PERIOD							
# 5:00 PM								
5:00 PM								EVE
to	EVENING RATE PERIOD							RATE
#11:00 PM								PERIOD
11:00 PM								
to	NIGHT & WEEKEND RATE PERIOD							
# 8:00 AM								

To, but not including.

2) Rates Applicable on Certain Holidays

In some states, for certain holidays, the evening rates apply on all classes of service unless a lower rate would normally apply. Following is a list of states, and the respective holidays, where these rates apply.

States	Holidays
AL, CO	New Year's Day, Independence Day, Labor Day, Thanksgiving Day, & Christmas Day
IN, ME, ND	Martin Luther King Day, Thanksgiving Day, & Christmas Day

3. AT&T COMMERCIAL LONG DISTANCE SERVICE

3.3 RATES AND CHARGES (continued)

C. Timing of Messages

The time when connection is established, as provided in the Rate Period Table, determined in accordance with the time, standard or daylight saving, observed at the location of the rate center of the calling station, determines what rate schedule applies. When the connection is established in one rate period and ends in another, the rate for each rate period applies to the portion of the connection occurring within that rate period. In the event that an increment of use is split between two rate periods, the rate in effect at the start of the increment applies.

On Dial Station Calls chargeable time begins when connection is established between the calling and the called party.

Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telecommunications network or by the Company operator.

When application of the rates in rate tables, located in the state specific Price List, results in a fractional charge, the amount will be rounded to the lower cent.

D. Rates

1) Rate Tables

Refer to Price List

2) Service Charges

Service charges will apply on Customer Dialed Calling Card Station and Operator Dialed Calling Card Station calls billed to Commercial Calling Cards in addition to the applicable usage rates as specified in the Message Telecommunications Service service guide.

3. AT&T COMMERCIAL LONG DISTANCE SERVICE

3.3 RATES AND CHARGES (continued)

E. Non-Subscriber Service Charge

A service charge and usage rates are applicable to Dial Station, Operator Station, Person-to-Person or Real Time Rated calls billed to business lines which are presubscribed to an interexchange carrier other than AT&T, or not presubscribed to any interexchange carrier. The service charge is in addition to the applicable usage rates specified in the rate tables, located in the Price List, and is also in addition to any applicable service charges for operator handled calls as specified in the Message Telecommunications Service service guide.

The Non-Subscriber Service Charge does not apply to: calling card calls, intraLATA calls, conference calls, calls to AT&T Directory Assistance, or 800/900 telephone numbers, calls using Busy Line Verification or Interruption Services, calls using Telecommunications Relay Service, calls originated from cellular phones, calls billed to business lines which have discontinued presubscription to AT&T but for whom an active billing record still exists in AT&T's billing system, or to collect calls accessing the AT&T network via Collect Calling Discount.

AT&T will credit any Non-Subscriber Service Charges reported by newly presubscribed AT&T Customers during the period between presubscription and administrative processing of the new Customer. AT&T will also credit any Non-Subscriber Service Charges reported by Customers during a F.C.C. reportable incident of service outage by another interexchange carrier. To receive either of these credits, Customers must contact AT&T through an 800 number designated for billing inquiries. The credit will be given either in the form of a bill credit or a Long Distance Certificate, at AT&T's discretion.

The Non-Subscriber Service Charge and Usage Rates apply in all Local Exchange areas where billing is available and will be implemented in all remaining Local Exchange areas as billing becomes available.

1) Non-Subscriber Service Charge

For rates and charges, refer to the state specific Price List.

2) Non-Subscriber Usage Rates

- a. Dial Station: Rates as specified in the state specific Price List, apply.
- b. Operator Handled: Rates as specified in the Message Telecommunications Service service guide apply.

3. AT&T COMMERCIAL LONG DISTANCE SERVICE

3.4 WORLD WIDE CALLING CARD (FORMALLY CORPORATE CALLING CARD GLOBAL ENHANCEMENT)

World Wide Calling Card is a Calling Card service offered to Customers that will use cross-reference billing to a commercial credit card. World Wide Calling Card calls may be established by dialing a designated access number from virtually any telephone in the state.

World Wide Calling Card usage charges consist of per-minute rates for intrastate calling.

For rates and charges, refer to the state specific Price List.

3.5 DIRECTORY ASSISTANCE

See the Message Telecommunications Service service guide.

3.6 TELECOMMUNICATIONS RELAY SERVICE (TRS)

The TRS calls are calls completed through telecommunications relay center. TRS provides the ability for an individual with a hearing and/or speech disability to communicate with a hearing individual in a manner functionally equivalent to the ability of individuals without hearing/speech disabilities. TRS allows individuals with hearing/speech disabilities who use a text telephone (TT) or its equivalent to communicate with individuals who use ordinary telephones. A Communications Assistant (CA) transliterates conversation from text to voice and from voice to text between two end users of TRS. The completed call is rated and billed as a call from the originating telephone number to the terminating telephone number. Direct dialed, calling card and operator assisted calls may be placed through TRS. User billed calls to enhanced and non-enhanced services are prohibited, e.g., coin sent-paid, 900 or 976 numbers.

4. AT&T SDN ONENET SERVICE

4.1 DESCRIPTION

AT&T SDN OneNet Service permits outward calling, inward calling or a combination of both from a single or multiple customer locations within a state, where available. The outbound portion of AT&T SDN OneNet Service is a custom switched telecommunications service which permits a customer to establish a communications path between two stations by using uniform dialing plans. AT&T SDN OneNet Service is available where facilities and operating systems exist. AT&T SDN OneNet customers may choose either Toll-Free MEGACOM or Toll-Free READYLINE for their inward calling. AT&T SDN OneNet allows customers to bundle certain inbound and outbound usage for discounting and billing purposes.

Intrastate AT&T SDN OneNet Service is an add-on to interstate AT&T SDN OneNet Service. All terms and conditions, including service establishment charges, features and functions, discounts, monthly charges and any charges other than intrastate usage charges are described in the AT&T Interstate Business Service Guide.

4.2 RATES AND CHARGES

A. Outbound Calling Usage Rates

1) Schedule A

This schedule applies to calls between two on-network stations that use local exchange service access or between an on-network station which uses a local exchange service access and an off-network station or between two off-network stations.

For rates and charges, refer to the state specific Price List.

2) Schedule B

This schedule applies to calls between an on-network station which uses special access and either an on-network station that uses a local exchange service access line or an off-network station.

For rates and charges, refer to the state specific Price List.

4. AT&T SDN ONENET SERVICE

4.2 RATES AND CHARGES (continued)

A. Outbound Calling Usage Rates (continued)

3) Schedule C

This schedule applies to calls between two on-network stations that use special access lines.

For rates and charges, refer to the state specific Price List.

4) Schedule M

This schedule applies to Customer Dialed Calling Card Station calls originating and terminating within a state.

For rates and charges, refer to the state specific Price List.

5) Schedule N

Customer Dialed Calling Card Station Service Charge applies to all calls rated under Schedule M above.

For rates and charges, refer to the state specific Price List.

B. Inbound Calling Usage Rates

Inbound calling is provided via Toll-Free MEGACOM or Toll-Free READYLINE Service at the rates specified in the state specific Price List.

C. Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each intrastate OneNet call is \$.01.

5. AT&T CUSTOMNET SERVICE*

5.1 DESCRIPTION

AT&T CustomNet Service is a Custom Network Service that permits customer-dialed outward calling from a single or multiple locations of the customer within a state, where available. AT&T CustomNet Service includes an AT&T CustomNet Simply Better Pricing Option, an Inward Calling Option, an AT&T CustomNet Service Option S/Options I, II, III, IV, V and VI, and AT&T CustomNet Simply Better Flexible Pricing Option. Intrastate AT&T CustomNet is an add-on to the interstate AT&T CustomNet Service and is available only to those customers who subscribe to the interstate service provided in the AT&T Interstate Business Service Guide. This service provides two types of service locations, and the customer must designate each location as either a Service Type 1 or a Service Type 2 location when ordering AT&T CustomNet Service.

Calls originated over special or cellular access will be treated as Service Type 1 locations for the application of tariff rates, charges and regulations. These two types of service locations are described as follows:

* AT&T CustomNet Service and AT&T CustomNet Simply Better Pricing Option are not available either under this service guide or through any AT&T Contract Tariff or contract referencing this service guide to new or existing customers who did not have it on order before June 20, 2001. Existing customers with AT&T CustomNet Service in effect or on order prior to June 20, 2001 may continue under existing conditions.

5. AT&T CUSTOMNET SERVICE

5.1. DESCRIPTION (continued)

Service Type 1

A Service Type 1 location consists of all originating telephone numbers associated with a single billing telephone number (BTN) as provided by the Local Exchange Carrier. There is no limit to the number of originating telephone numbers at a Service Type 1 location. An unlimited number of locations may be designated as Service Type 1 locations under the same AT&T CustomNet Service. A customer subscribing under this Service type may also subscribe to a combined Outward Calling and Inward Calling Discount Option.

Service Type 2

A Service Type 2 location consists of a maximum of 15 originating telephone numbers associated with a single BTN as provided by the Local Exchange Carrier. Up to 10 BTNs may be designated as Service Type 2 locations under the same AT&T CustomNet Service. Service Type 2 must be used in conjunction with Service Type 1.

All Service Type 1 and Service Type 2 BTNs, as designated by the customer, will be billed to one Main Billed Account. AT&T CustomNet Service provides discounts, on eligible usage billed to the customer's Main Billed Account. AT&T CustomNet Service may not be combined with any other outward service calling plan under the Main Billed Account.

5. AT&T CUSTOMNET SERVICE

5.2 REGULATIONS

A. CustomNet Service does not include:

- Person-to-Person and other Operator Handled calls
- Conference Service calls
- Directory Assistance calls
- Calls to 800 (except as specified in Paragraph 5.2.2) or 900 Special Services
- 700 calls

B. AT&T CustomNet Service is provided only where facilities and billing capabilities permit. AT&T CustomNet Service is available via switched access lines in local exchanges serviced by the Local Exchange Companies specified, via Cellular Access provided by a cellular access provider selected by the Customer, and via Special Access at designated AT&T CustomNet Service Central Offices.

C. Initial and Additional Periods

- 1) AT&T CustomNet Service rates are quoted in terms of initial and additional periods.
 - a. The initial period is the unit of time allowed at the rate quoted for connections between given points.
 - b. The additional period is the unit of time used for measuring and charging for time in excess of the initial period.
- 2) Timing of Messages
 - a. On AT&T CustomNet Service calls, chargeable time begins when connection is established between the calling telephone and the called telephone, Miscellaneous Common Carrier mobile radio system or PBX System.
 - b. Chargeable time ends when the calling station "hangs-up", thereby releasing the network connection. If the called station "hangs-up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

5. AT&T CUSTOMNET SERVICE

5.2 REGULATIONS (continued)

C. Initial and Additional Periods (continued)

2) Timing of Messages (continued)

- c. When AT&T CustomNet Service is connected to a customer provided communications system through a service terminating arrangement or connecting arrangement, chargeable time begins when a call from the telecommunications network terminates in or passes through the first multi-line terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the telephone service so that chargeable time may begin.

D. Initial and Additional Period Rates

- 1) The initial period rate is for the first minute or fraction thereof.
- 2) Additional period rates apply to each additional minute or fraction thereof that the telephone connection continues beyond the initial period.

- E. Day, Evening and Night/Weekend rate periods apply to AT&T CustomNet Service usage. The rates apply for all days of the week. The Day rate period is 8:00 AM to, but not including, 5:00 PM Monday through Friday. The Evening rate period is 5:00 PM to, but not including, 11:00 PM Sunday through Friday. The Night/Weekend rate period is 11:00 PM to, but not including, 8:00 AM All Days, 8:00 AM to 11:00 PM Saturday, and 8:00 AM to, but not including, 5:00 PM Sunday.

F. Method of Computing Charges

If the monthly sum after application of eligible discount does not result in whole cents, charges will be rounded to the nearest whole cent when the bill is rendered.

- G. The minimum service period for AT&T CustomNet Service is one month.

5. AT&T CUSTOMNET SERVICE

5.3 RATES AND CHARGES

A. Usage Charges

1) Outward Calling Option

Refer to Price List

2) Inward Calling Option

The Inward Calling Option has two rate schedules available, Plan A and Plan B. Calls are charged at a 30 second minimum per call. Time over the initial 30 seconds will be charged in 1 second increments, or fraction per call.

For rates and charges, refer to the state specific Price List.

B. Directory Assistance

See the Message Telecommunications Service service guide.

5. AT&T CUSTOMNET SERVICE

5.4 AT&T CUSTOMNET SERVICE-OPTION S*

A. General

AT&T CustomNet Service - Option S is a CUSTOM NETWORK SERVICE that permits card, outbound and inbound calling from a single or multiple locations of the Customer within a state, where available. Intrastate AT&T CustomNet Service - Option S (Options I through VI) is an add-on to the interstate AT&T CustomNet Service - Option S (Options I through VI) and is available only to those Customers who subscribe to the interstate service provided in the AT&T Interstate Business Service Guide. All terms, conditions, features, functions, discounts, installation and monthly charges will apply as described in the AT&T Interstate Business Service Guide.

The Option S Customer must subscribe to a Net Monthly Minimum Revenue commitment under Option I, Option II, Option III, Option IV, Option V or Option VI specified in the AT&T Interstate Business Service Guide.

AT&T CustomNet Service - Option S does not include the Combined Outward Calling and Inward Calling Discount Option or any volume discounts associated with AT&T CustomNet Service. In addition, Option S is not available to AT&T CustomNet Service Type 2 locations.

B. Rates and Charges

Option S calls are charged at a one minute minimum per call. Time over the initial minute will be charged in one minute increments, or fraction per call.

For rates and charges, refer to the state specific Price List.

C. Directory Assistance

See the Message Telecommunications Service service guide.

* AT&T CustomNet Option S-Options I, II, III, IV, and V may no longer be ordered after December 15, 2000. Existing customers with AT&T CustomNet Option S Options I, II, III, IV, or V in effect or on order prior to December 15, 2000 may continue their current service under existing conditions.

5. AT&T CUSTOMNET SERVICE

5.5 AT&T CUSTOMNET SIMPLY BETTER PRICING OPTION*

A. Description

AT&T CustomNet Simply Better Pricing Option permits customers to select the usage rate schedules specified below. Intrastate AT&T CustomNet Simply Better Pricing Option is an add-on to interstate AT&T CustomNet Simply Better Pricing Option and is available only to those Customers who subscribe to the interstate service provided in the AT&T Interstate Business Service Guide.

B. Rates and Charges

For rates and charges, refer to the state specific Price List.

C. Directory Assistance

See the Message Telecommunications Service service guide.

* AT&T CustomNet Service and AT&T CustomNet Simply Better Pricing Option are not available either under this service guide or through any AT&T Contract Tariff or contract referencing this service guide to new or existing customers who did not have it on order before June 20, 2001. Existing customers with AT&T CustomNet Service in effect or on order prior to June 20, 2001 may continue under existing conditions.

5. AT&T CUSTOMNET SERVICE

5.6 AT&T CUSTOMNET SIMPLY BETTER FLEXIBLE PRICING PLAN

A. General

The AT&T CustomNet Simply Better Flexible Pricing Plan permits customers to select the Inward, Outward and AT&T 891/CIID Calling Card usage rate schedules specified in the state specific Price List, in lieu of the switched usage rate schedules specified in other AT&T CustomNet options. The intrastate AT&T CustomNet Simply Better Flexible Pricing Plan is an add-on to the interstate AT&T CustomNet Simply Better Flexible Pricing Plan and all discounts, terms and conditions, features, functions and monthly charges may be found in the AT&T Interstate Business Service Guide. The AT&T CustomNet Simply Better Flexible Pricing Plan intrastate usage rate schedules provide postalized usage rates for all times of day for all types of calling offered under the AT&T CustomNet Simply Better Flexible Pricing Plan.

The following services or call types may appear on the AT&T CustomNet Simply Better Flexible Pricing Plan bill, but will not receive AT&T CustomNet Simply Better Flexible Pricing Plan rates.

- AT&T Teleconference Service
- AT&T Maritime Mobile Service
- Directory Assistance/Toll-Free Directory Assistance
- Operator Assisted Calls
- Calling Card World Connect

B. Rates and Charges

AT&T CustomNet Simply Better Flexible Pricing Plan calls are charged at a 30 second minimum per call. Time over the initial 30 seconds will be charged in 1 second increments. The prices for AT&T CustomNet Simply Better Flexible Pricing Plan are as follows:

For rates and charges, refer to the state specific Price List.

6. AT&T BUSINESS NETWORK-UNIPLAN SERVICE (ABN-U)

6.1 DESCRIPTION

AT&T Business Network-UniPlan Service is a telecommunications service which permits outward calling from single or multiple customer locations within a state, where available. Customers that subscribe to AT&T Business Network-UniPlan Service interstate, as described in AT&T's Business Services Guide, are automatically subscribers of AT&T Business Network-UniPlan Service in a state. The interstate terms and conditions that apply to the combined service, including the Term and Usage Discount Plans are the same as those stated in the AT&T Interstate Business Service Guide.

AT&T Business Network-UniPlan Service includes only:

- Direct dial calls completed without the assistance of a Company operator.
- Customer dialed domestic Calling Card calls billed to the customer's AT&T Business Network-UniPlan Service Main Billed Account.

The AT&T Business Network-UniPlan Services does not include calls, as specified in the AT&T Interstate Business Service Guide.

6. AT&T BUSINESS NETWORK-UNIPLAN SERVICE (ABN-U)

6.1 DESCRIPTION (continued)

Integrated Outbound and Inbound Calling Option*

Integrated Outbound and Inbound Calling Option provides both AT&T Business Network-UniPlan outbound and inbound calling. All terms, discounts and conditions will apply, as described in the AT&T Interstate Business Service Guide.

Mileage Measurement

Mileage for AT&T Business Network-UniPlan Service calls involving Special and Switched Access, is the distance in airline miles measured between the V&H coordinates for the rate centers associated with the originating and terminating stations.

Action Point Number

An Action Point Number (APN) is a non-geographic number that routes calls to a specific AT&T switch and trunk group. For APN numbers, mileage will be calculated from the AT&T Central Office. Originating APN calls are measured from the V&H coordinates of the originating AT&T Central Office and terminating APNs are measured from the V&H coordinates of the terminating AT&T Central Office.

* Beginning January 7, 1998, AT&T Business Network-UniPlan Integrated Outbound and Inbound Calling Option is not available to newly subscribing customers. Existing customers or customers with this option on order prior to January 7, 1998, may continue their current Integrated Outbound and Inbound Calling Option under existing conditions.

6. AT&T BUSINESS NETWORK-UNIPLAN SERVICE (ABN-U)

6.2 RATES AND CHARGES

A. AT&T BUSINESS NETWORK-UNIPLAN (Outbound Option)

For rates and charges, refer to the state specific Price List.

B. Inbound Option

For rates and charges, refer to the state specific Price List.

C. World Wide Calling Card (formally Corporate Calling Card Global Enhancement)

World Wide Calling Card is a Calling Card service offered to Customers that will use cross-reference billing to a commercial credit card. World Wide Calling Card calls may be established by dialing a designated access number from virtually any telephone in the state.

World Wide Calling Card usage charges consist of per-minute rates for intrastate calling.

For rates and charges, refer to the state specific Price List.

6. AT&T BUSINESS NETWORK-UNIPLAN SERVICE (ABN-U)

6.3 FLATRATE PRICING OPTION*

AT&T Business Network-UniPlan Service FlatRate Pricing Option (FRPO) permits customers to select the usage price shown in the state specific Price List. The FRPO intrastate usage price lists provide postalized prices for Inward, Outward and AT&T Business Network-UniPlan Service Calling Card. The intrastate AT&T Business Network-UniPlan Service FRPO is an add-on to the interstate AT&T Business Network-UniPlan Service FRPO.

Inward Calling

Inbound calling is provided via Toll-Free READYLINE and Toll-Free MEGACOM service. Regulations applicable to these Toll Free services are as specified elsewhere in this Service Guide and in the AT&T Interstate Business Service Guide.

Individual calls will be measured with a minimum initial period of 30 seconds and additional 1 second.

6.4 ONERATE PRICING OPTION

AT&T Business Network-UniPlan OneRate is a bundled product offering with a simplified rate structure, serving a maximum of 1,000 switched and/or dedicated locations. AT&T Business Network-UniPlan intrastate service is an add-on to the interstate AT&T Business Network-UniPlan Service and is available only to customers who subscribe to the interstate service provided in AT&T Interstate Business Service Guide.

* Beginning January 7, 1998, AT&T Business Network-UniPlan Service FlatRate Pricing Option is not available to newly subscribing customers. Existing customers or customers with this option on order prior to January 7, 1998, will continue their current FlatRate Pricing Option under existing conditions.

6. AT&T BUSINESS NETWORK-UNIPLAN SERVICE (ABN-U)

6.5 AT&T BUSINESS NETWORK-UNIPLAN BASIC SERVICE OPTION*

AT&T Business Network-UniPlan Basic Service Option permits customers to select from the usage rate schedules. The AT&T Basic Service Option intrastate usage rate schedules provide postalized rates for Outward calling and Inward calling. The Basic Service Option customer must subscribe to the interstate AT&T Business Network-UniPlan Basic Service as described in the AT&T Interstate Business Service Guide. The Basic Service Option customers have the option of subscribing to an AT&T Business Network-UniPlan Basic Service Term Plan which is described in the AT&T Interstate Business Service Guide.

Inward Calling

Inbound calling is provided via Toll-Free READYLINE and Toll-Free MEGACOM service. Regulations applicable to these Toll Free services are as specified elsewhere in this Service Guide and in the AT&T Interstate Business Service Guide.

Individual calls will be measured with a minimum initial period of 30 seconds and additional 6 second increments.

RATES AND CHARGES

For rates and charges, refer to the state specific Price List.

* Beginning April 2, 1998 AT&T Business Network-UniPlan Basic Service Option is not available to newly subscribing customers. Existing customers with AT&T Business Network-UniPlan Basic Service Option in effect or customers with this option on order prior to April 2, 1998, may continue their current Basic Service Option under existing conditions.

6. AT&T BUSINESS NETWORK-UNIPLAN SERVICE (ABN-U)

6.6 AT&T BUSINESS NETWORK-UNIPLAN ONERATE PRICING OPTION II (ORPO II)*

AT&T Business Network-UniPlan OneRate Pricing Option II permits customers to select the rate schedules specified below in lieu of the rates specified in the OneRate Pricing Option. The AT&T Business Network-UniPlan ORPO II intrastate rate schedules provide postalized rates for Outward Calling, Inward Calling and Calling Card Calls. The AT&T Business Network-UniPlan ORPO II customer must subscribe to the interstate AT&T Business Network-UniPlan ORPO II as described in the AT&T Interstate Business Service Guide.

Usage Charges

A. Inbound Calling

Inbound calling is provided via Toll-Free READYLINE and Toll-Free MEGACOM service at the rates specified below. Regulations applicable to these Toll Free services are as specified in this Service Guide and in the AT&T Interstate Business Service Guide.

For rates and charges, refer to the state specific Price List.

6.7 AT&T BUSINESS NETWORK-UNIPLAN ONERATE PRICING OPTION IV-R (ORPO IV-R)

AT&T Business Network-UniPlan Service OneRate Pricing Option IV-R (ORPO IV-R) permits customers to select the usage rate schedules specified below in lieu of the rates specified for standard ORPO. The AT&T Business Network-UniPlan ORPO IV-R intrastate rate schedules provide postalized rates for Inbound calling, Outbound calling and Calling Card calls. The AT&T Business Network-UniPlan ORPO IV-R customer must subscribe to the interstate AT&T Business Network-UniPlan Service ORPO IV and to a new AT&T Business Network-UniPlan Service 12- 24- or 36-month Term Plan as described the AT&T Interstate Business Service Guide.

Usage Charges

For rates and charges, refer to the state specific Price List.

* Beginning March 15, 2001 AT&T Business Network-UniPlan OneRate Pricing Option II (ORPO II) is not available to newly subscribing customers. Existing customers with AT&T Business Network-UniPlan OneRate Pricing Option II (ORPO II) in effect or customers with this option on order prior to March 15, 2001, may continue their current AT&T Business Network-UniPlan OneRate Pricing Option II under existing conditions.

7. AT&T VIRTUAL COMMUNICATIONS NETWORK SERVICE (VTNS)

7.1 DESCRIPTION

VTNS is a general offering of custom-designed voice telecommunications capabilities to meet specific Customer requirements. Intrastate VTNS is provided as an add-on to the interstate VTNS offering which is described in the AT&T Interstate Business Service Guide and is available only to Customers who subscribe to that service. Customers shall be entitled to the intrastate discounts to the extent set forth in their interstate VTNS contract arrangements. These intrastate discounts shall apply against a customer's intrastate charges and shall not be applied against a customer's interstate charges. This service guide specifies intrastate voice transport and is being offered for eligible VTNS Customers within a state who have a requirement for intrastate voice communications. All other terms and conditions, features and functions, discounts, installation charges, monthly charges, and any charges other than AT&T VTNS intrastate voice charges, are specified in the AT&T Interstate Business Service Guide.

VTNS Toll-Free Multimedia Service allows a VTNS Customer to add, on a call-by-call basis, digital capabilities (at speeds of 56 kbps or 64 kbps where available) as well as voice, on one Port Access Telephone Number or Customer-specified Non-Port Telephone Number. Intrastate VTNS Toll-Free Multimedia Service is an add-on to interstate VTNS Toll-Free Multimedia Service as described in the AT&T Interstate Business Service Guide. Installation, monthly charges, and features and functions are found in the AT&T Interstate Business Service Guide.

For access to the digital portion of VTNS Toll-Free Multimedia Service, the call originator is responsible for obtaining digital access, where available. Digital capabilities will generally be available where the LECs make access available. An AT&T Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI), per AT&T's Business Services Guide, is required on the terminating end. The switched digital capability of VTNS Toll-Free Multimedia Service is described in the AT&T Interstate Business Service Guide.

7. AT&T VIRTUAL COMMUNICATIONS NETWORK SERVICE (VTNS)

7.2 MEASURED CHARGES

A. General

Measured Charges are the usage-sensitive Elements of VTNS and apply to all intrastate VTNS calls. Measured Charges are billed in arrears.

B. Mileage Measurement

The mileage measurement applies for calls between Port locations, and for calls from Non-Port locations to Port locations, and for calls from Port locations to Non-Port locations, and for calls between Non-Port locations, the mileage is the distance between V&H coordinates associated with the originating and terminating rate centers.

C. Action Point Number

An Action Point Number (APN) is a non-geographic number that routes calls to a specific AT&T switch and trunk group. For APN numbers, mileage will be calculated from the AT&T Central Office. Originating APN calls are measured from the V&H coordinates of the originating AT&T Central Office and terminating APNs are measured from the V&H coordinates of the terminating AT&T Central Office.

7. AT&T VIRTUAL COMMUNICATIONS NETWORK SERVICE (VTNS)

7.3 RATES AND CHARGES

A. General

VTNS charges are recurring usage charges applying to all completed calls.

B. Usage Rates

VTNS calls are rated using one of the following schedules. The charges for all calls during a billing month will be totaled.

The following Schedule A0, A1, B0, B1, C0, C1, D0, D1, E0, and E1 rates apply for all calls between stations which access the same AT&T central office.

Individual intrastate messages are rated using three distinct time- of-day schedules. The rates apply for all days of the week including holidays.

- Day (Monday-Friday, 8:00 AM to *5:00 PM)
- Evening (Monday-Friday & Sunday, 5:00 PM to *11:00 PM)
- Night/Weekend (11:00 PM to *8:00 AM All Days, 8:00 AM to *11:00 PM Saturday, and 8:00 AM to *5:00 PM Sunday)

* To but not including

For rates and charges, refer to the state specific Price List.

C. World Wide Calling Card (formally Corporate Calling Card Global Enhancement)

World Wide Calling Card is a Calling Card service offered to Customers that will use cross-reference billing to a commercial credit card. World Wide Calling Card calls may be established by dialing a designated access number from virtually any telephone in the state.

World Wide Calling Card usage charges consist of per-minute rates for intrastate calling.

For rates and charges, refer to the state specific Price List.

8. ACC BUSINESS SERVICE

8.1 DESCRIPTION

ACC Business Service is a Custom Network Service that permits Customer-Dialed outward, inward, and calling card calls from one or more switched or dedicated customer locations.

ACC Business Service is an add-on to the interstate ACC Business Service which is described in the AT&T Interstate Business Service Guide. All terms and conditions, administrative and operational functions, features and functions, discounts, and any charges other than the intrastate usage charges are specified in the AT&T Interstate Business Service Guide.

The ACC Business Service customer must subscribe to the interstate ACC Business Service as described in the AT&T Interstate Business Service Guide. The ACC Business Service customers have the option of subscribing to an ACC Business Service Term Plans as described in the AT&T Interstate Business Service Guide.

ACC Business Service intrastate usage rate schedules provides postalized rates for Inward calling, Outward calling and Calling Card calls. ACC Business Service is a non-AT&T branded monthly service which permits customers to contract for rates embedded in a monthly revenue commitment.

The commitments are as follows:

A. Switched Access

- 12 Month Basic Rates Based on \$100 Revenue Commitment*
- 15 Month Basic Rates Based on \$150 Revenue Commitment*
- 12 Month Saver Rates Based on \$100 Revenue Commitment*
- 15 Month Saver Rates Based on \$150 Revenue Commitment*

* ACC Business Service Switched Access term rate plans referenced above are not available under this service guide or through any AT&T Contract Tariff or contract referencing this service guide to new customers. Existing customers of these plans in effect or on order prior to November 22, 2002 will continue under existing rate plan.

8. ACC BUSINESS SERVICE

8.1 DESCRIPTION (continued)

B. Switched Access-Basic

	<u>MMUC (Minimum Monthly Usage Commitment</u>
Month-to-Month	\$ 9.95
	\$29.95
12 Month	\$100
	\$150
	\$200
	\$250
	\$500
24 Month	\$100
	\$150
	\$200
	\$250
	\$500
36 Month	\$100
	\$150
	\$200
	\$250
	\$500

C. Switched Access-Connected Pricing

<u>Term Plan</u>	<u>MMUC (Minimum Monthly Usage Commitment</u>
12 Month	\$100
	\$150
	\$200
	\$250
	\$500
24 Month	\$100
	\$150
	\$200
	\$250
	\$500
36 Month	\$100
	\$150
	\$200
	\$250
	\$500

8. ACC BUSINESS SERVICE

8.1 DESCRIPTION (continued)

D. Dedicated Access

<u>Term Plan</u>	<u>MMUC (Minimum Monthly Usage Commitment)</u>
12 Month	\$ 200
	\$ 250
	\$ 500
	\$ 750
	\$ 1,000
	\$ 2,500
	\$ 5,000
	\$10,000
24 Month	\$ 200
	\$ 250
	\$ 500
	\$ 750
	\$ 1,000
	\$ 1,250*
	\$ 2,500
	\$ 5,000
	\$10,000
36 Month	\$ 200
	\$ 250
	\$ 500
	\$ 750
	\$ 1,000
	\$ 2,500
	\$ 5,000
	\$10,000

8. ACC BUSINESS SERVICE

8.1 DESCRIPTION (continued)

ACC Business Outbound Service does not include:

Conference calls,
800 calls, and
Calls to 900 Special Service Codes

ACC Business Inbound Service calls are dialed and completed without the assistance of a Company operator and do not include:

Collect calls,
Conference calls,
Calling card calls,
Person-to-Person calls, or
Any other classification of operator-handled calls

New intrastate customers and intrastate customers who renew their ACC Business Plan will receive the Dedicated 12-Month and 24-Month Term Plan rates as shown in the Price List.

8.2 RATES AND CHARGES

A. Usage Rates-Switched Access

The usage charges for ACC Business Switched Service apply per initial 30 seconds or fraction thereof, and each additional 6 seconds or fraction thereof.

B. Usage Rates-Dedicated Access

ACC Business Dedicated Service usage rates are billed in 6-second initial and 6-second additional billing increments. All completed calls will be billed a minimum of the 6-second initial rate.

For rates and charges, refer to the state specific Price List.

9. AT&T BUSINESS NETWORK SERVICE

9.1 DESCRIPTION

AT&T Business Network Service (ABN) is a Custom Network Service which permits outward and inward calling from customer stations located within a state, where available. AT&T Business Network Service allows the Customer to integrate their long distance, directory assistance, calling card and local usage. ABN service is provided via a Term Plan Contract which includes a term and revenue commitment as described in AT&T Interstate Business Service Guide.

The AT&T Business Network Service is an add-on to the interstate AT&T Business Network Service. All terms and conditions, installation charges, discounts, features and functions, monthly charges, and any charges other than intrastate usage, are specified in the AT&T Interstate Business Service Guide.

AT&T Local/Regional/National Frame Relay/ATM services, as well as Domestic Private Line, and associated rates, as described in the Private Line Local Channel Services service guide, are also available to AT&T Business Network Service customers.

9.2 RATES AND CHARGES

A. Network Connection Call Rating

AT&T Business Network Service calls are differentiated and rated according to one of the following arrangement as ordered by the Customer:

1) Fully Connected*

The transmission path for outbound calls must originate and terminate via access facilities owned by Company or its CLEC affiliate. The transmission path for inbound toll-free calls must originate and terminate via access facilities owned by Company or its CLEC affiliate.

2) Partially Connected*

The transmission path for outbound calls must originate or terminate via access facilities owned by Company or its CLEC affiliate. The transmission path for inbound toll-free calls must originate or terminate via access facilities owned by Company or its CLEC affiliate.

3) Standard*

The transmission path neither originates nor terminates via access facilities owned by Company or its CLEC affiliate.

* Effective July 1, 2008 the rates for these services are available to existing Term Plan customers through the end of the currently in-effect contract term.

9. AT&T BUSINESS NETWORK SERVICE

9.2 RATES AND CHARGES (continued)

B. ABN Pricing

AT&T Business Network Service calls are differentiated and rated according to one of the following arrangements as ordered by new ABN customers or existing ABN customers who renew their Term Plan on or after July 1, 2008.

1) Switched

The transmission path neither originates nor terminates via access facilities owned by Company or one of its affiliates.

2) Loyalty

The transmission path for outbound calls must originate via Company-provided, company-affiliated and/or Company-owned Local Exchange Services provided by an AT&T ILEC or AT&T affiliate. The transmission path for inbound toll-free calls must terminate via Company-provided, company-affiliated and/or Company-owned Local Exchange Services provided by an AT&T ILEC or AT&T affiliate.

3) Dedicated

The transmission path for outbound calls must originate via AT&T Access Channel Services as outlined in the ABN Business Service Guide. The transmission path for inbound toll-free calls must terminate via AT&T Access Channel Services as outlined in the ABN Business Service Guide.

For rates and charges, refer to the state specific Price List.

9. AT&T BUSINESS NETWORK SERVICE

9.2 RATES AND CHARGES (continued)

C. ABN Advantage Plan*

Customers subscribing to ABN Advantage Plan must also subscribe to ABN Advantage Plan local service as described in Section 7 of AT&T's Local Exchange Services tariff, or AT&T' Local Exchange Service Guide.

This service is a combined interstate/intrastate offering. See the AT&T Interstate Business Service Guide for a complete service description, explanation of service usage, and terms and conditions.

1) Monthly Minutes of Use (MOU) Caps

Long Distance usage above the specified MOU Cap is not included in the Monthly Recurring Charge, but will be billed at a per minute rate as specified in the state specific Price List. The following MOU Caps apply per account, depending on the access used:

Access Type	MOU Cap
DS-1/ISDN PRI	25,000 MOU per month
Trunk	1,250 MOU per month
Line	750 MOU per month

2) Usage Charges

For rates and charges, refer to the state specific Price List.

* ABN Advantage Plan may no longer be ordered after May 13, 2005. Existing customers with ABN Advantage Plan in effect or on order prior to May 13, 2005 may continue their current plan under existing conditions.

9. AT&T BUSINESS NETWORK SERVICE

9.2 RATES AND CHARGES (continued)

D. ABN Premier Bundle

ABN Premier Bundle may not be ordered on or after September 1, 2011. Customers who ordered the bundle before September 1, 2011 may keep it at their current location, may add lines and locations and may keep the service if they move locations.

ABN Premier is a bundled arrangement that provides an array of AT&T Affiliate products and services including AT&T Mobility Voice, and is ordered directly through AT&T's on-line Mobility web portal. Customer must agree to a 2-year ABN Premier term agreement and purchase online in order to qualify. Early Termination Fees may apply. The charges for Intrastate IntraLATA and Intrastate InterLATA services are as specified in the Price List.

Calling Card is not available under this offer.

See the AT&T Business Service Guide for complete service description, explanation of service usage, and terms and conditions.

9. AT&T BUSINESS NETWORK SERVICE

9.2 RATES AND CHARGES (continued)

E. AT&T Business Network Express

ABN Express is a bundle service arrangement which requires Customer to enter into a term contract for an array of regulated and non-regulated products provided by multiple AT&T affiliates. The service is offered under a 2 year or 3 year term. Customer must contract for a minimum number of products across affiliates to be eligible. Early Termination Fees apply. The charges for the ABN Intrastate InterLata and Intrastate IntraLata services which are included in the bundle are as specified in the Price List.

Calling Card is not available under this offer.

10. AT&T ALL IN ONE SERVICE

10.1 DESCRIPTION

AT&T All In One Service is a Custom Network Service that permits Customer dialed calling from and to single or multiple Customer locations within a state, where available.

AT&T All In One Service is an add-on to interstate AT&T All In One Service. Interstate terms, conditions, features, functions, discounts, and charges other than the intrastate usage are described in the AT&T Interstate Business Service Guide and, are incorporated here by reference and shall apply to intrastate AT&T All In One Service. AT&T All in One Service is furnished where facilities and billing capabilities permit.

10.2 AVAILABILITY

AT&T All In One Service is available via Local Exchange switched access. The Customer is responsible for obtaining the Local Exchange Service Access Line. The Local Exchange Service Line must be presubscribed to AT&T as the primary interexchange carrier. The Customer's long distance cellular access must be presubscribed to AT&T as the primary interexchange carrier.

AT&T All In One Service is provided on a monthly basis. Customers will receive a single monthly bill for all locations billed to the same Main Billed Account. The Customer is financially responsible for all locations included under the Customer's Main Billed Account.

10.3 RATES AND CHARGES

A. Application of Charges

Usage charges apply to all completed calls and are based upon the applicable rate schedules. Usage charges are billed in arrears. The chargeable time for AT&T All In One Service calls is determined by the duration of the call. However, AT&T All In One Service calls have a 60-seconds minimum time requirement.

10. AT&T ALL IN ONE SERVICE

10.3 RATES AND CHARGES (continued)

B. Rate Methodology

1) For Inward and Outward InterLATA and IntraLATA, and Customer Dialed AT&T CIID/891 Calling Card direct dial call types, the rate per minute applies for all days of the week including holidays.

a. Rate Plans A**, B*, C, D, F**, G*, H**, Multi-Saver Plan and Preferred Option Plan (Arizona and Colorado only).

Calls are billed in full minute increments. Each call has a 60-second minimum time requirement and is rounded to the next full minute. Rounding to the nearest whole cent is employed.

* AT&T All In One Rate Plans B and G may no longer be ordered after August 20, 2004. Existing customers with these rates plans in effect or on order prior to August 20, 2004, may continue their current plan under existing conditions.

** Effective September 1, 2006, AT&T All In One Rate Plans A, F, H and J are not available to newly subscribing customers. Existing customers with these plans in effect or on order prior to September 1, 2006, may continue with their current plans under existing conditions. Existing customers may add new lines and/or features, but the addition of new locations is not permitted.

10. AT&T ALL IN ONE SERVICE

10.3 RATES AND CHARGES (continued)

B. Rate Methodology (continued)

1) (continued)

b. Rate Plan J**

The chargeable time is determined by the duration of the call. The number of seconds of each call is converted into minutes (see example below). All calls have a 60-seconds minimum time requirement. Rounding to the nearest whole cent is employed.

Example: (\$0.1000 per minute rate):
Length of call in seconds: 124
Divide by 60 seconds and carry to 4 decimal places: $124 \div 60 = 2.0666$
Multiply by per minute rate and carry to 4 decimal places: $2.0666 \times$
 $\$0.1000 = \0.2066
Round to nearest whole cent

** Effective September 1, 2006, AT&T All In One Rate Plans A, F, H and J are not available to newly subscribing customers. Existing customers with these plans in effect or on order prior to September 1, 2006, may continue with their current plans under existing conditions. Existing customers may add new lines and/or features, but the addition of new locations is not permitted.

10. AT&T ALL IN ONE SERVICE

10.3 RATES AND CHARGES (continued)

B. Rate Methodology (continued)

1) (continued)

c. AT&T All In One Advantagesm Plan

Customers subscribing to AT&T All In One Advantage Plan must also subscribe to AT&T All In One Advantage Plan local service as described in the AT&T Local Exchange Service Guide. AT&T All In One Advantage Plan may not be ordered in conjunction with any other All In One Rate Plan.

This service is a combined interstate/intrastate offering. See the AT&T Interstate Business Service Guide for a complete service description, explanation of service usage, and terms and conditions.

10. AT&T ALL IN ONE SERVICE

10.3 RATES AND CHARGES (continued)

B. Rate Methodology (continued)

1) (continued)

d. AT&T All In One Advantage Term Plan*

Customers who subscribe to AT&T All In One Advantage Term Plan for local and intrastate service must also subscribe to AT&T All In One Advantage Term Plan for interstate service as described in the AT&T Interstate Business Service Guide. AT&T All In One Advantage Term Plan may not be ordered in conjunction with any other All In One Rate Plan.

C. Usage Charges

Customers will receive the appropriate associated per minute rate which will apply to all eligible Intrastate Outward and Inward InterLATA, IntraLATA and AT&T CIID/891 Calling Card calls.

- 1) Basic/Direct Dial - Outward calls originating and/or Inward calls terminating on a local network connection of another carrier.
- 2) Connected Pricing - Outward calls originating and/or inward calls terminating on an AT&T All In One Local Network Connection.
- 3) Outward calls billed to an AT&T CIID/891 Calling Card.

For rates and charges, refer to the state specific Price List.

11. AT&T SWITCHED DIGITAL SERVICE (SDS)

11.1 DESCRIPTION

General

Switched Digital Service (SDS) is furnished to permit the switching and transmission of 56/64 Kbps and multiples of 56/64 KB digital signals that provides for the simultaneous two-way transmission of digital signals between two customer's premises. SDS consists of a common user digital network which is furnished between designated AT&T central offices for service within a state, where available. An access line is required between each customer's premises and the AT&T central offices. AT&T central offices are specified in AT&T's Business Services Guide. Intrastate Switched Digital Service is an add-on to interstate Switched Digital Service which is described in the AT&T Interstate Business Service Guide. All terms and conditions, administrative and operational functions, features and functions, discounts, and any charges other than the intrastate usage charges are specified in the AT&T interstate Business Service Guide.

11.2 ACCESS

A special access line or a switched access line (or other access) of the appropriate transmission speed (56/64 Kbps multiples thereof) is required to connect a customer's premises to a SDS (includes 56/64 Kbps) or Terrestrial 1.544 central office. Access lines are connected to an office connection as set forth in the AT&T Interstate Business Service Guide.

Access lines are connected at the AT&T central office for switching to:

- Another access line for communications between two customer premises served by the same AT&T central office, or
- The common user digital network for communications between two customer premises served by different AT&T central offices.

11. AT&T SWITCHED DIGITAL SERVICE (SDS)

11.3 RATE AND CHARGE APPLICATION

A. Usage Charges

The charges for SDS consist of usage charges. Usage charges are function of use (e.g., per connection or per unit of time). Usage charges will apply for the period that service is furnished. Usage charges will be billed in arrears.

The applicable usage charges depend on whether a call is between 56/64 Kbps or 384 Kbps AT&T central offices within the state or between access lines within 56/64 Kbps or 384 Kbps Switched Digital Service central offices. A switched access line rate applies to the usage on each switched access line used to originate and or terminate a 56/64 Kbps Switched Digital Service call. Charges vary by the airline mileage between AT&T central offices which is determined in the AT&T Interstate Business Service Guide.

B. SDS Volume Discount Plan (VDP)

The SDS Volume Discount Plan (VDP) offers special usage rates for new or existing Customers who sign up for a 1, 2, or 3 year term plan and commit to incurring at least \$50 - \$16,500 per month (\$600 - \$198,000 annually) in gross annual revenue.

For rates and charges, refer to the state specific Price List.

11. AT&T SWITCHED DIGITAL SERVICE (SDS)

11.3 RATE AND CHARGE APPLICATION (continued)

C. SDS Volume Plan Discount

Effective August 3, 2006, AT&T will offer a 20% monthly discount on the SDS Volume Plan usage rates as specified in the Price List.

For months that the customer does not meet the monthly commitment, the customer will be billed the Volume Plan usage charges as specified in the Price List for that month. However, if the customer meets their annual commitment, a credit will be applied for the month(s) the customer usage was not discounted. This credit is equal to the difference between the undiscounted and discounted usage for that month. Additionally, this credit will expire within six (6) months of posting to that same account that generated the usage.

If the customer meets their annual commitment any time during the year, the customer will receive the discount for the remainder of the plan year as applicable.

12. TOLL-FREE MEGACOM SERVICE

12.1 DESCRIPTION

Toll-Free MEGACOM Service is a custom switched telecommunications service which permits inward Toll-Free number calling from stations located within a state to an Toll-Free MEGACOM Service central office, where available. Intrastate service is an add-on to the interstate Custom Toll Free Service and is available only to customers who subscribe to the interstate service provided in the AT&T Interstate Business Service Guide. Toll-Free MEGACOM Service rates and charges apply to calls completed from calling stations to Toll-Free MEGACOM Service central offices. Customers may subscribe to the basic service which includes the entire state or to customer selected NPA(s) within the state. Calls from points outside the selected NPA(s) will be blocked. Toll-Free MEGACOM Service calls are dialed and completed without the assistance of a Company operator and do not include certain call types, as specified in the AT&T Interstate Business Service Guide.

12.2 REGULATION

A. Provision of Toll-Free MEGACOM Service

Toll-Free MEGACOM Service is offered under this service guide subject to the availability of suitable service components furnished by this Company or obtained from others. The Company will determine which of those components shall be used and make modifications to those components at its option. "Service components" shall include, but not be limited to, the existence of access and/or billing arrangement on an originating and/or terminating basis. In the absence of access arrangements between the Company and the access provider at a particular station, a customer may be unable to place calls from or to the affected station.

1) Engineering

Service will be engineered to meet its transmission parameters.

2) Installation

Installation of service will usually be made during normal working hours.

3) Maintenance

The Company will maintain and repair the service which it provides.

12. TOLL-FREE MEGACOM SERVICE

12.2 REGULATION (continued)

B. Availability

Toll-Free MEGACOM Service is available at designated Toll-Free MEGACOM Service central offices as specified in the AT&T Interstate Business Service Guide.

C. Transfer or Assignment

Toll-Free MEGACOM Service, including any associated telephone number(s) may be transferred or assigned to a new customer. See the AT&T Interstate Business Service Guide.

12.3 RETENTION OF TOLL-FREE MEGACOM SERVICE TELEPHONE NUMBER

Customers may retain the same telephone number when moving to another location or changing to Toll-Free Service or Toll-Free READYLINE Service.

12.4 ACCESS

Access to the Toll-Free MEGACOM Service central office is the responsibility of the customer. An access connection, as provided in the AT&T Interstate Business Service Guide, is required to connect access to Toll-Free MEGACOM Service. Access may be furnished by this Company, as specified in the AT&T Interstate Business Service Guide. The customer also has the option of providing his own access facilities.

12. TOLL-FREE MEGACOM SERVICE

12.5 RATES AND CHARGES

A. General

Toll-Free MEGACOM Service rates are usage based. Usage charges are based and billed according to terms and conditions as specified in the AT&T Interstate Business Service Guide.

Toll-Free MEGACOM Service is also provided with Connected Pricing as described in the AT&T Interstate Business Service Guide.

B. Usage Schedule

For rates and charges, refer to the state specific Price List.

12.6 TOLL-FREE MEGACOM SERVICE OPTIONS

A. Basic Service

Basic service consists of the entire state, all NPAs.

B. Customer Selected NPA

Customer selected NPAs allow a customer to select specific NPA(s) from which calls to Toll-Free MEGACOM Service will be allowed. For example, a customer in Home NPA 219 may elect to receive calls from NPA 812 only. See the AT&T Interstate Business Service Guide, for applicable charges.

The following NPAs are contained in the following states:

Indiana: 219, 317, 812, 765, 574, 260

C. TOLL-FREE MULTIMEDIA SERVICE/AT&T WORLDWORX 800

This feature allows a Toll-Free MEGACOM Service Customer to include, on a call-by-call basis, voice and digital (at speeds of 56 kbps where available) on one 800 number.

For rates and charges, refer to the state specific Price List.

12. TOLL-FREE MEGACOM SERVICE

12.7 TOLL-FREE MEGACOM JUMBO PLAN (Arkansas)

The Toll-Free MEGACOM Jumbo Plan is a discount plan that offers Arkansas Toll-Free MEGACOM Service customers term plan discounts applicable to their intrastate usage. A customer subscribing to the Toll-Free MEGACOM Jumbo Plan cannot, at the same time, subscribe to any additional AT&T-specific term plans and/or service discounts, including those contained in AT&T Business Service Guide. Under this plan, customers must commit to net (after plan discount) intrastate usage for their Toll-Free MEGACOM Service of \$8,500 per month for a four-month term. Customers who wish to subscribe to the Toll-Free MEGACOM Jumbo Plan must order service no later than April 1, 1993. Customers may renew their subscription to the Toll-Free MEGACOM Jumbo Plan a maximum of one time for an additional four-month term.

Customers must meet the net minimum monthly intrastate usage revenue commitment after the discount is applied to the total intrastate usage. Customers who do not meet their net monthly intrastate usage revenue commitment after the discount is applied will be charged the monthly revenue commitment. Thus, the customer will be charged the greater of their net actual billing (after plan discount) or \$8,500, the net monthly revenue commitment.

Termination of the Toll-Free MEGACOM Jumbo Plan or any services provided under this plan prior to the expiration of the applicable term will result in customer liability. This liability will be equal to the net monthly intrastate usage revenue commitment multiplied by the number of months remaining in the term commitment. However, the customer may cancel this plan at any time without liability provided he replace the existing Toll-Free MEGACOM Jumbo Plan with a new AT&T term plan with a total revenue commitment equal to or exceeding the remaining Toll-Free MEGACOM Jumbo Plan revenue commitment.

<u>Net Monthly Usage Revenue Commitment</u>	<u>Term Plan Discount</u>
\$8,500	20.0%

13. TOLL-FREE READYLINE SERVICE

13.1 DESCRIPTION

Toll-Free READYLINE Service is a custom switched telecommunications service which permits inward Toll-Free number calling from stations located within a state to a station associated with a customer's station or to a customer's local exchange telephone number, where available. Intrastate Toll-Free READYLINE Service is an add-on to the interstate Custom Toll-Free Service and is available only to customers who subscribe to the interstate service provided in the AT&T Interstate Business Service Guide. Rates and charges apply to calls completed from calling stations to the customer's station or to a telephone number associated with the customer's local exchange service access line. Customers may receive calls from the entire state or from customer selected NPAs within the state. Calls from points outside of the selected NPAs will be blocked.

Toll-Free READYLINE Service calls are dialed and completed without the assistance of a Company operator and do not include certain call types, as specified in the AT&T Interstate Business Service Guide.

Toll-Free READYLINE Service consists of a Toll-Free READYLINE Service telephone number associated with a customer's local exchange telephone number. AT&T Toll-Free READYLINE Service is provided on a customer's existing local exchange telephone number, which is not obtained under this service guide. A separate Toll-Free READYLINE Service telephone number will be associated with each local exchange telephone number.

13. TOLL-FREE READYLINE SERVICE

13.2 REGULATION

A. Provision of Toll-Free READYLINE Service

Toll-Free READYLINE Service is offered under this service guide subject to the availability of suitable service components furnished by this Company or obtained from others.

1) Engineering

Service will be engineered to meet its transmission parameters.

2) Installation

Installation of service will usually be made during normal working hours.

3) Maintenance

The Company will maintain and repair the service which it provides.

B. Transfer or Assignment

Toll-Free READYLINE Service, including any associated Toll-Free READYLINE Service number, may be transferred or assigned to a new customer. See the AT&T Interstate Business Service Guide.

C. Retention of Toll-Free READYLINE Service Telephone Number

Customers may retain the same telephone number when moving to another location or changing to Toll-Free Service or Toll-Free MEGACOM Service.

D. Minimum Payment Period

The minimum payment period is one day.

13. TOLL-FREE READYLINE SERVICE

13.3 RATES AND CHARGES

A. General

Toll-Free READYLINE Service is also provided with Connected Pricing as described in the AT&T Interstate Business Service Guide.

The rates consist of rate elements which are usage based.

1) Usage Charges

Usage charges are billed in arrears. Usage is billed per Toll-Free READYLINE Service telephone number and is calculated on a per call basis. Individual calls will be measured with a minimum initial period of 30 seconds and additional 1 second increments, rounded to the next highest second or full increment.

a. Rate Schedule

For rates and charges, refer to the state specific Price List.

b. Volume Value Plan

A volume value plan is available for Toll-Free READYLINE Service. The volume value plan uses a percentage reduction which applies to usage charges during a billing month. See preceding for volume discount information.

13.4 TOLL-FREE READYLINE OPTIONS

A. Customer-Selected NPAs

Customer-selected NPAs allow a customer to select specific NPA(s) from which calls to Toll-Free READYLINE Service will be allowed. For example, a customer in Home NPA 812 may elect to receive calls from NPA 317 only. See the AT&T Interstate Business Service Guide, for applicable nonrecurring charges.

The following NPAs are contained in the following states:

Indiana: 219, 317, 812, 765, 574, 260

14. AT&T 800 GOLD SERVICE

14.1 DESCRIPTION

AT&T 800 Gold Service is a telecommunications service which permits inward calling between stations located within a state , where available. AT&T 800 Gold Service includes AT&T 800 Gold Service-Switched and AT&T 800 Gold Service-Nodal. Intrastate AT&T 800 Gold Service is an add-on to the interstate AT&T 800 Gold Service and is available only to customers who subscribe to the interstate service provided in the AT&T Interstate Business Service Guide. The customer will receive a single monthly bill for all locations billed to the same Main Billed Account. The interstate terms and conditions that apply to the combined service are stated in the AT&T Interstate Business Service Guide.

14.2 RATES AND CHARGES

For rates and charges, refer to the state specific Price List.

15. AT&T 800 PLAN K SERVICE (aka STARTERLINE 800)

15.1 DESCRIPTION

AT&T 800 Plan K (also known as STRARTERLINE 800) is a custom switched telecommunications service which permits inward Toll Free number calling from stations located within a state to a station associated with a customer's local exchange telephone number, where available. Intrastate AT&T 800 Plan K is an add-on to the interstate AT&T 800 Plan K Service and is available only to customers who subscribe to the interstate service provided in the AT&T Interstate Business Service Guide. Rates and charges apply to calls completed from calling stations to a telephone number associated with the customer's local exchange service access line. Customers may receive calls from the entire state or from customer selected NPAs within the state. Calls from points outside of the selected NPAs will be blocked.

Calls are dialed and completed without the assistance of a Company operator and do not include certain call types, as specified in the AT&T Interstate Business Service Guide.

This service consists of an AT&T 800 Plan K telephone number associated with a customer's local exchange telephone number. It is provided on a customer's existing local exchange telephone number, which is not obtained under this service guide.

15. AT&T 800 PLAN K SERVICE (aka STARTERLINE 800)

15.2 REGULATIONS

A. Provision of Service

Service is offered under this service guide subject to the availability of suitable service components furnished by this Company or obtained from others. The Company will determine which of those components shall be used and make modifications to those components at its option. "Service components" shall include, but not be limited to, the existence of access and/or billing arrangement on an originating and/or terminating basis. In the absence of access arrangements between the Company and the access provider at a particular station, a customer may be unable to place calls from or to the affected station.

1) Engineering

Service will be engineered to meet its transmission parameters.

2) Installation

Installation of service will usually be made during normal working hours.

3) Maintenance

The Company will maintain and repair the service which it provides.

B. Transfer or Assignment

AT&T 800 Plan K, including any associated AT&T 800 Plan K number, may be transferred or assigned to a new customer. See the AT&T Interstate Business Service Guide.

C. Retention of AT&T 800 Plan K Telephone Number

Customers may retain the same number when moving to another location or changing to Toll-Free Service, Toll-Free MEGACOM or Toll-Free READYLINE Services.

D. Minimum Payment Period

The minimum payment period is one day.

15. AT&T 800 PLAN K SERVICE (aka STARTERLINE 800)

15.3 RATES AND CHARGES

The rates consist of rate elements which are usage based.

A. Usage Charges

AT&T 800 Plan K has two optional rate schedules available.

Option A - at a per minute rate.

Option B* - at a block-of-time rate.

1) Option A

Usage charges are billed in arrears. Usage is billed per telephone number and charges are calculated on a per call basis. Individual calls will be measured with a minimum initial period of 1 minute and additional 1 minute increments, rounded to the next highest minute of full increment. Total usage charges will be rounded to the nearest cent.

2) Option B*

Usage charges for Option B are determined on a minimum average time requirement. Usage is billed per telephone number. Charges for total chargeable hours will be determined and rounded to the nearest cent.

Block-of-Time is only available as ordered from AT&T's Business Services Guide and will include the first 30 minutes of use. This can be interstate and/or intrastate minutes. Use beyond the first 30 minutes will be billed on per minute basis.

3) Rates and Charges

For rates and charges, refer to the state specific Price List.

4) Minimum Average Time Requirement

The minimum average time requirement for Option B is 30 seconds. This means that if the average duration per call is less than 30 seconds, billing will be based on the actual number of calls using an average duration of 30 seconds per call.

* Beginning December 7, 1995, Option B is not available to newly subscribed customers. Existing customers or customers with 800 Plan K - Option B on order may continue their current Option B under existing conditions.

15. AT&T 800 PLAN K SERVICE (aka STARTERLINE 800)

15.4 FEATURES

A. Customer-Selected NPAs

Customer-selected NPAs allow a customer to select specific NPA(s) from which calls to AT&T 800 Plan K will be allowed. For example, a customer in Home NPA 812 may elect to receive calls from NPA 317 only. See the AT&T Interstate Business Service Guide for nonrecurring charges.

The following NPAs are contained in the following states:

Indiana: 219, 317, 812, 765, 574, 260

16. RESERVED FOR FUTURE USE

17. RESERVED FOR FUTURE USE

18. RESERVED FOR FUTURE USE

19. GOVERNMENT INTERNATIONAL CALLING SERVICE (GICS)

19.1 DESCRIPTION

GICS is designed to meet customer needs for international and domestic voice communications, where available. This service guide is for customers of interstate GICS who have a requirement for intrastate switched voice communications. Intrastate GICS is an add-on to Interstate GICS. All other terms and conditions, features and functions, discounts, installation charges, monthly charges, and any charges other than GICS intrastate switched voice charges, are specified in the AT&T Interstate Business Service Guide.

19.2 RATES AND CHARGES

For rates and charges, refer to the state specific Price List.

20. OPERATOR ASSISTED AUDIO TELECONFERENCE BRIDGE SERVICE

20.1 DESCRIPTION

Operator Assisted Audio Teleconference Bridge Service provides telecommunications between two or more stations located within a state, where available. The conference connections are established from an Audio Teleconference Bridge to a station with the assistance of an operator. The terms and conditions that apply to this service are described in the AT&T Interstate Business Service Guide.

Rates for Operator Assisted Audio Teleconference Bridge Service include Conference Leg charges, Bridge Port charges and Port Set-Up charges.

- Conference Leg Usage charges apply for usage between each station and the selected bridge.
- Bridge Port Usage charges applies for each port minute of use. If stations are subsequently added to the conference, a Bridge Port and Leg Usage charge will only apply for the time that each additional station is connected.
- Set-Up charge applies for each station established on the conference by the operator.

20.2 RATES AND CHARGES

Chargeable time starts when all the requested participants are connected and ends on an individual (bridge-station) connection when that station hangs up. Chargeable time for station/port additions to a conference call in progress start when they are connected by an operator.

Usage Schedule

For rates and charges, refer to the state specific Price List.

21. DIRECTORY ASSISTANCE SERVICE

21.1 DESCRIPTION

Directory Assistance service allows Custom Network Services customers subscribing to outbound services to request information from Directory Assistance records.

Directory Assistance charges apply to all requests. Customers are charged when they obtain the requested information or when the information is unlisted, nonpublished, or no record can be found. Customers are allowed a maximum of two requests per call at no charge.

In addition to the Directory Assistance charge, customers are charged the appropriate operator service charges. Person-to-person and collect calls to Directory Assistance are not permitted.

Those customers, with an AT&T approved certification, having a visual or physical disability that prevents use of a telephone directory are exempt as a reasonable accommodation associated with their disability from the charges for Directory Assistance calls. This exemption applies to calls billed to one residential telephone line per certified customer and applies to Directory Assistance calls for personal use only. Calls in excess of 50 per monthly billing cycle, where billing is available, will be billed the tariffed Directory Assistance charges.

For rates and charges, refer to the state specific Price List.

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22. RESERVED FOR FUTURE USE

23. RESERVED FOR FUTURE USE

24. SOFTWARE DEFINED NETWORK SERVICE*

24.1 DESCRIPTION

AT&T Software Defined Network Service (SDN) is provided as an interstate offering. The associated access lines, network usage and features, other than the intrastate network usage, are covered by the appropriate AT&T Interstate Business Service Guides. Intrastate transport is covered by this service guide and is offered for customers of AT&T Software Defined Network, where available, who have a requirement to make intrastate calls.

Software Defined Network Service is a custom switched telecommunications service which permits a customer to establish a communications path between two stations by using uniform dialing plans. Customer's stations are connected by access lines to designated AT&T central offices as set forth in the AT&T Interstate Business Service Guide. Software Defined Network Service is a service designed to meet the telecommunications requirements of customers having a need to communicate between many geographically dispersed locations.

- * SDN is not available, either under this service guide section or through any AT&T Contract Tariff or contract referencing this service guide section, to new or existing Customers who did not have it on order on or before July 31, 2001. Existing Customers with Basic SDN or Custom SDN in effect or on order prior to July 31, 2001, may continue under existing conditions. AT&T Contract Tariffs or contracts in effect or on order on July 31, 2001, which include Basic SDN shall also continue under existing conditions. Availability of Basic SDN to customers taking the Service pursuant to an AT&T Contract Tariff or contract will not extend beyond the current term of the applicable Contract Tariff or contract.

24. SOFTWARE DEFINED NETWORK SERVICE

24.2 REGULATIONS

A. Provision of Services

CUSTOM NETWORK SERVICES are fully supported by the Company through engineering, installation and maintenance efforts. The Company will assure that each service functions properly within its specified transmission and switching parameters.

1) Engineering

Service will be engineered to meet its transmission parameters.

2) Installation

Installation of service will usually be made during normal working hours.

3) Maintenance

The Company will maintain and repair the service which it provides.

B. Transfer or Assignment

CUSTOM NETWORK SERVICES may be transferred or assigned to a new customer. See the AT&T Interstate Business Service Guide.

24. SOFTWARE DEFINED NETWORK SERVICE

24.3 ACCESS LINES

A. General

The CUSTOM NETWORK SERVICES access line connects a customer premises or a customer's private network to a CUSTOM NETWORK SERVICE. There are two types of access lines: local exchange service access and special access.

B. Local Exchange Service Access

When local exchange service is required to access a CUSTOM NETWORK SERVICE, the customer is responsible for obtaining the local exchange service from the Local Exchange Carrier.

C. Special Access

The customer's premises may be connected to an AT&T central office using special access and an access connection. The rates and regulations for special access are found in the AT&T Interstate Business Service Guide. The rates and regulations for the appropriate access connection are found in the AT&T Interstate Business Service Guide.

24. SOFTWARE DEFINED NETWORK SERVICE

24.4 MILEAGE MEASUREMENTS

A. General

The mileage for SDN calls is the distance in airline miles measured between 1) the V&H coordinates for the rate centers associated with the originating and terminating stations (Schedules A,B,C), 2) the V&H coordinates for the AT&T central office and the V&H coordinates for the rate center associated with a station (Schedule F) or 3) the V&H coordinates for the originating and terminating AT&T central offices (Schedules D, E and G). Each rate center or AT&T central office has a unique set of assigned V&H coordinates.

B. Calculation of Airline Mileage

Airline mileage is calculated as specified the Message Telecommunications service guide.

C. Allocation of Usage or Charges

The Company will not allocate the usage of a CUSTOM NETWORK SERVICE or the charges for such usage and is not responsible for the way the customer may allocate usage or charges among multiple users.

D. Action Point Number (APN)

An Action Point Number (APN) is a non-geographic number that routes calls to a specific AT&T switch and trunk group. For APN numbers, mileage will be calculated from the AT&T Central Office. Originating APN calls are measured from the V&H coordinates of the originating AT&T Central Office and terminating APNs are measured from the V&H coordinates of the terminating AT&T Central Office.

24. SOFTWARE DEFINED NETWORK SERVICE

24.5 RATES AND CHARGES

A. General

Software Defined Network Service charge is a recurring charge element which is usage based. This usage charge applies to all completed calls.

Software Defined Network Service is also provided with Connected Pricing as described in the AT&T Interstate Business Service Guide.

B. Basic Service

See the AT&T Interstate Business Service Guide.

C. Usage Rates

Software Defined Network Service calls are rated using one of the following schedules. The charges for all calls during a billing month will be totaled. If the total charge includes a fraction of a cent, the fraction is rounded down to the next whole cent (e.g., \$4,101.356 would be rounded down to \$4,101.35).

Individual intrastate messages are rated using three distinct time of day schedules. The rates apply for all days of the week including holidays.

- Day (Monday-Friday, 8:00 AM to *5:00 PM)
- Evening (Monday-Friday & Sunday, 5:00 PM to *11:00 PM)
- Night/Weekend (All other times)

* To but not including

24. SOFTWARE DEFINED NETWORK SERVICE

24.5 RATES AND CHARGES (continued)

C. Usage Rates (continued)

1) Schedule A

This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station or between two off-network stations within the state.

For rates and charges, refer to the state specific Price List.

2) Schedule B

This schedule applies to calls between an on-network station which uses a special access line and either an on-network station that uses a local exchange service access line or an off-network station within the state.

The rate for a call between stations whose access lines are associated with the same AT&T central office is the zero mileage rate.

For rates and charges, refer to the state specific Price List.

3) Schedule C

This schedule applies to calls between two on-network stations which use special access lines.

The rate for a call between stations whose access lines are associated with the same AT&T central office is the zero mileage rate.

For rates and charges, refer to the state specific Price List.

4) Schedule D

For rates and charges, refer to the state specific Price List.

24. SOFTWARE DEFINED NETWORK SERVICE

24.5 RATES AND CHARGES (continued)

C. Usage Rates (continued)

5) Schedule E

This schedule applies to calls between two on-network stations which use special access lines and for which the customer has subscribed to the SDDN optional feature specified in the AT&T Interstate Business Service Guide.

The rate for a call between access lines associated with stations that use the same AT&T central office is the zero mileage rate.

For rates and charges, refer to the state specific Price List.

6) Schedule F

Schedule F may no longer be ordered after October 3, 1998. Existing customers with the Software Defined Data Network Service (Schedule F) in effect or on order prior to October 3, 1998 may continue their current SDDN Service (Schedule F) under existing conditions.

7) Schedule G

Schedule G is available only in states where Switched Digital Service is available. Schedule G provides "on network" (point-to-point) communications utilizing a high speed digital special access facility with a 384 Kbps capability for calls that originate from and terminate at network locations using digital special access.

The following rates apply for SDDN 384 Kbps calls which originate from and terminate at on-network locations using digital special access.

For rates and charges, refer to the state specific Price List.

Schedule G may no longer be ordered after October 3, 1998. Existing customers with the Software Defined Data Network Service (Schedule G) in effect or on order prior to October 3, 1998 may continue their current SDDN Service (Schedule G) under existing conditions.

24. SOFTWARE DEFINED NETWORK SERVICE

24.5 RATES AND CHARGES (continued)

C. Usage Rates (continued)

8) Schedules H1

Schedule H1 applies to SDDN calls which originate from on-network locations using digital special access and terminate at locations using digital switched access or which originate from on-network locations using digital switched access and terminate at locations using digital special access.

For rates and charges, refer to the state specific Price List.

Schedules H2

Schedule H2 applies to SDDN calls which originate from on-network locations using digital access and terminate at locations using digital switched access.

For rates and charges, refer to the state specific Price List.

9) Schedule I-L

Reserved for future use

10) Schedule M

This schedule applies to Customer Dialed Calling Card Station/Automated calls.

For rates and charges, refer to the state specific Price List.

24. SOFTWARE DEFINED NETWORK SERVICE

24.5 RATES AND CHARGES (continued)

- D. World Wide Calling Card (formally Corporate Calling Card Global Enhancement)

Wide Calling Card is a Calling Card service offered to Customers that will use cross-reference billing to a commercial credit card. Wide Calling Card calls may be established by dialing a designated access number from virtually any telephone in the state.

Wide Calling Card usage charges consist of per-minute rates for intrastate calling.

For rates and charges, refer to the state specific Price List.

- E. Optional Features Charges

See the AT&T Interstate Business Service Guide.

- F. Directory Assistance Charge

For rates and regulations, see the Message Telecommunications Service Guide. Credit allowances are not available to a Software Defined Network Service call to Directory Assistance.

25. AT&T PRO WATS/PLAN Q SERVICE*

25.1 DESCRIPTION

AT&T PRO WATS/Plan Q Service is furnished within a state, to customers who simultaneously subscribe to interstate AT&T PRO WATS/Plan Q Service on the same billing number where facilities and billing capabilities permit. AT&T PRO WATS/PLAN Q Service includes a combined Outward and Inward Calling Discount Option. The interstate terms and conditions that apply to the combined service are stated in the AT&T Interstate Business Service Guide.

* AT&T PRO WATS/PLAN Q SERVICE may no longer be ordered after December 15, 2000. Existing customers with AT&T PRO WATS/PLAN Q SERVICE in effect or on order prior to December 15, 2000, may continue their current service under existing conditions.

25. AT&T PRO WATS/PLAN Q SERVICE*

25.2 RATES AND CHARGES

A. Outward Calling Usage Schedule

1) Rate Schedule A

For rates and charges, refer to the state specific Price List.

Rate Schedule B**

For rates and charges, refer to the state specific Price List.

2) AT&T CIID/891 Card

The charges, schedule of rates, terms and conditions associated with the AT&T CIID/891 Card, as specified in Part IV, apply for all AT&T CIID/891 Card calls.

** Beginning March 1, 1995, this rate schedule is not available to newly subscribed Customers. Customers billed under this rate schedule on March 1, 1995, may continue such billing until December 31, 1996.

25. AT&T PRO WATS/PLAN Q SERVICE

25.2 RATES AND CHARGES (continued)

A. Outward Calling Usage Schedule (continued)

3) Combined Outward Calling and Inward Calling Discount Option

This optional plan provides a discount based on total Outward calling, from a single or multiple locations and Inward Calling to a single or multiple locations and Inward calling to a single or multiple locations, billed to the customer's AT&T PRO WATS/Plan Q Service Main Billed Account. The customer must subscribe to AT&T PRO WATS/Plan Q Service outward calling from Schedule A locations in order to receive this optional plan.

4) Area Code Discount

The discount is applicable to the total amount of interstate or intrastate direct dial charges, plus interstate and intrastate customer dialed AT&T CIID/891 Card charges, including surcharges, billed to the single area code with the highest charges. At the option of the customer, additional area code(s) having the next highest usage charges will be included under the discount plan. If the area code(s) with the highest total charges is outside the state, then the discount for interstate AT&T PRO WATS/Plan Q Service in the AT&T Interstate Business Service Guide applies.

Discount - 10%

B. Inward Calling Usage Schedule

For rates and charges, refer to the state specific Price List.

25. AT&T PRO WATS/PLAN Q SERVICE

25.3 AT&T PRO WATS/Plan Q Partners Option*

This optional discount plan is an add-on to the AT&T PRO WATS/Plan Q Partners Option as described in the interstate AT&T Interstate Business Service Guide. The AT&T PRO WATS/Plan Q Partners Option provides a 20% discount on the AT&T PRO WATS/Plan Q intrastate direct dialed usage charges for calls to telephone numbers designated by the customer ("designated telephone numbers").

The designated telephone numbers can be intrastate or interstate telephone numbers and must be subscribed to AT&T as the primary Interexchange Carriers. During the first three consecutive billing months that the customer subscribes to the AT&T PRO WATS/Plan Q Partners Option, the discount will also apply to AT&T PRO WATS/Plan Q direct usage charges for calls completed to domestic telephone numbers which are not subscribed to AT&T as the primary interexchange carrier. Only the calls to the designated telephone numbers within a state are covered by this service guide.

* Beginning March 1, 1995, the AT&T PRO WATS/Plan Q Partners Option is not available to Customers on a month to month basis. This Option will continue to be offered to AT&T PRO WATS/Plan Q Customers on commitment plans as described in AT&T Interstate Business Service Guide.

26. AT&T MEGACOM WATS SERVICE*

26.1 DESCRIPTION

A. General

AT&T MEGACOM WATS Service is a custom switched telecommunications service which permits outward calling from designated AT&T MEGACOM WATS Service central offices to stations throughout a state, where available. Intrastate service is an add-on to the interstate AT&T MEGACOM WATS Service provided in the AT&T Interstate Business Service Guide. AT&T MEGACOM WATS Service rates and charges apply to calls completed from AT&T MEGACOM WATS Service central offices to called stations. AT&T MEGACOM WATS Service calls are dialed and completed without the assistance of a Company operator and do not include certain call types, as specified in the AT&T Interstate Business Service Guide.

* AT&T MEGACOM WATS Service may no longer be ordered after (December 15, 2000. Existing customers with AT&T MEGACOM WATS Service in effect or on order prior to December 15, 2000, may continue their current service under existing conditions.

26. AT&T MEGACOM WATS SERVICE

26.2 REGULATION

A. Provision of Service

Service is offered under this service guide subject to the availability of suitable service components furnished by this Company or obtained from others. The Company will determine which of those components shall be used and make modifications to those components at its option. "Service components" shall include, but not be limited to, the existence of access and/or billing arrangement on an originating and/or terminating basis. In the absence of access arrangements between the Company and the access provider at a particular station, a customer may be unable to place calls from or to the affected station.

1) Engineering

Service will be engineered to meet its transmission parameters.

2) Installation

Installation of service will usually be made during normal working hours.

3) Maintenance

The Company will maintain and repair the service which it provides.

B. Availability

AT&T MEGACOM WATS Service is available at designated AT&T MEGACOM WATS service central offices, as specified in the AT&T Interstate Business Service Guide.

C. Transfer or Assignment

AT&T MEGACOM WATS Service, including any associated telephone numbers(s), may be transferred or assigned to a new customer. See the AT&T Interstate Business Service Guide.

26. AT&T MEGACOM WATS SERVICE

26.3 ACCESS

A. General

Access to the AT&T MEGACOM WATS Service central office is the responsibility of the customer. An access connection, as provided in the AT&T Interstate Business Service Guide, is required to connect access to AT&T MEGACOM WATS Service. Access may be furnished by this Company, as specified in the AT&T Interstate Business Service Guide. The customer also has the option of providing their own access facilities.

26.4 RATES AND CHARGES

A. General

AT&T MEGACOM WATS Service rates are usage based. Usage charges are billed in arrears and apply to all calls completed on AT&T MEGACOM WATS Service. Usage charges on AT&T MEGACOM WATS Service are determined by the following rate schedules.

1) Rate Determination

Rate determination of the AT&T MEGACOM WATS Service rate schedules is as follows:

a. Initial Period

The initial period for all calls is 18 seconds.

b. Additional Period

The additional period for all calls is 6 seconds.

c. Directory Assistance Charge

See the Message Telecommunications Service service guide.

2) Usage Schedule

For rates and charges, refer to the state specific Price List.

27. DISTRIBUTED NETWORK SERVICE (DNS)*

27.1 DESCRIPTION

DNS is a telecommunications service which permits customer direct dialed outward calling from multiple customer locations to stations within a state, where available. Intrastate service is an add-on to the interstate AT&T Distributed Network Service provided in the AT&T Interstate Business Service Guide. The customer will receive a single network bill for all locations in the DNS network. The customer is responsible for payment of all calls associated with the DNS telephone number(s) at each location on the customer's DNS network. Customer dialed DNS calls are dialed and completed without the assistance of a Company operator. DNS does not include certain call types as specified in the AT&T Interstate Business Service Guide.

* AT&T DISTRIBUTED NETWORK SERVICE (DNS) may no longer be ordered after December 15, 2000. Existing customers with AT&T DISTRIBUTED NETWORK SERVICE in effect or on order prior to December 15, 2000, may continue their current service under existing conditions.

27. DISTRIBUTED NETWORK SERVICE (DNS)

27.2 REGULATIONS

A. Provision of Distributed Network Service

DNS is offered under this service guide subject to the availability of suitable service components furnished by this Company or obtained from other. The Company will determine which of those components shall be used and make modifications to those components at its option. "Service components" shall include, but not be limited to, the existence of access and/or billing arrangement on an originating and/or terminating basis. In the absence of access arrangements between the Company and the access provider at a particular station, a customer may be unable to place calls from or to the affected station.

1) Engineering

Service will be engineered to meet its transmission parameters.

2) Installation

Installation of service will usually be made during normal working hours.

3) Maintenance

The Company will maintain and repair the service which it provides.

B. Availability

DNS is available from Local Exchange Carrier end offices equipped for equal access and where billing capability for DNS is available.

C. Access

Obtaining access to DNS is the responsibility of the customer. Special Access is not available for DNS.

27. DISTRIBUTED NETWORK SERVICE (DNS)

27.3 RATES AND CHARGES

A. General

Rates for DNS consist of rate elements which are usage based. Usage charges are billed in arrears and apply to all completed calls.

B. Rate Determination

1) Initial Period

The initial period for all calls is 18 seconds or fraction thereof.

2) Additional Period

The additional period for all calls is 6 seconds. If the additional period usage is less than 6 seconds, it will be billed at a full 6 second additional period rate.

C. Usage Schedule

Individual intrastate messages are rated using three distinct time of day schedules:

- Day (Monday-Friday, 8:00 AM to *5:00 PM)
- Evening (Monday-Friday & Sunday, 5:00 PM to *11:00 PM)
- Night/Weekend (All other times)

* To but not including

If the computed charges include a fraction of a mill, the fraction is rounded down to the next whole mill (e.g., \$1.4266 would be rounded down to \$1.426).

For rates and charges, refer to the state specific Price List.

28. AT&T ONE LINE WATS SERVICE*

28.1 DESCRIPTION

AT&T One Line WATS Service is a custom switched telecommunications service which permits 1+ dialed and/or 10288 dialed calling from stations located within a state, to any station located in that state. The AT&T One Line WATS Service is an add-on to the interstate AT&T WATS Service. The rates and charges apply to calls originated from calling stations associated with the customer's interstate access line, as provided under the AT&T Interstate Business Service Guide. Calls are dialed and completed without the assistance of a Company operator and do not include certain call types, as specified in the AT&T Interstate Business Service Guide.

* Effective May 29, 1998, AT&T One Line WATS in Illinois is not available to new or existing customers. Customers may continue their current service under existing conditions but cannot make any moves, changes or additions to this service.

28. AT&T ONE LINE WATS SERVICE*

28.2 REGULATIONS

A. Provision of AT&T One Line WATS Service

AT&T One Line WATS Service is offered under this service guide subject to the availability of suitable service components furnished by this Company or obtained from the Local Exchange Carriers. The Company will determine which of those components shall be used and make modifications to those components at its option. "Service components" shall include, but not be limited to, the existence of access and/or billing arrangement on an originating and/or terminating basis. In the absence of access arrangements between the Company and the access provider at a particular station, a customer may be unable to place calls from or to the affected station.

1) Engineering

Service will be engineered to meet its transmission parameters.

2) Installation

Installation of service will usually be made during normal working hours. See the AT&T Interstate Business Service Guide, for applicable charges.

3) Maintenance

The Company will maintain and repair the service which it provides.

B. Availability

AT&T One Line WATS Service is available statewide. Handicapped customers receive no special rate under this plan.

C. Transfer or Assignment

AT&T One Line WATS Service, including any associated telephone number(s), may be transferred or assigned to a new customer. See the AT&T Interstate Business Service Guide.

28. AT&T ONE LINE WATS SERVICE

28.3 ACCESS

The AT&T One Line WATS Service utilizes a dedicated access line. This line is an interstate access line available in AT&T's Business Services Guide.

28.4 RATES AND CHARGES

A. General

Rates consist of rate elements which are usage based.

B. Rate Determination

The usage charges are billed in arrears and apply to all calls rated under the AT&T One Line WATS Service offering which are placed over an interstate access line subsequent to service establishment.

1) Initial Period

The initial period for all calls is 30 seconds.

2) Additional Period

The additional period for all calls is 6 seconds. If the additional period usage is less than 6 seconds, it will be billed at a full 6 second additional period rate.

28. AT&T ONE LINE WATS SERVICE

28.4 RATES AND CHARGES (continued)

C. Usage Schedule

Individual intrastate messages are rated using three distinct time of day schedules:

- Day (Monday-Friday, 8:00 AM to *5:00 PM)
- Evening (Monday-Friday & Sunday, 5:00 PM to *11:00 PM)
- Night/Weekend (All other times)

* To but not including

If the computed charges include a fraction of a cent, the fraction is rounded down to the next whole cent (e.g., \$1.426 would be rounded down to \$1.42).

For rates and charges, refer to the state specific Price List.

D. Usage Discount Plan

See the AT&T Interstate Business Service Guide for application of Usage Volume Discounts.

E. Nonrecurring Charges

See the AT&T Interstate Business Service Guide for nonrecurring charges.

29. AT&T SMALL BUSINESS OPTION SERVICE*

29.1 DESCRIPTION

AT&T Small Business Option permits customer dialed outward calling from a station within a state, where available. Customers who are subscribers to AT&T Small Business Option, as described in the AT&T Interstate Business Service Guide, are eligible for the intrastate AT&T Small Business Option which offers customers a separate per minute rate for intrastate calls. AT&T Small Business Option in a state is complementary to interstate CUSTOM NETWORK SERVICE and all terms and conditions, features, functions, credits, discounts, installation and monthly charges and any other charges except for intrastate usage will apply as described in the AT&T Interstate Business Service Guide. Customers who subscribe to AT&T Small Business Option may not subscribe to any other outward service calling plan under the same Main Billed Account.

29.2 RATES AND CHARGES

For rates and charges, refer to the state specific Price List.

* AT&T Small Business Option is not available, either under this service guide or through any AT&T Contract Tariff or contract referencing this service guide, to new or existing customers who did not have it on order before June 20, 2001. Existing customers with AT&T Small Business Option in effect or on order prior to June 20, 2001, may continue under existing conditions.

30. RESERVED FOR FUTURE USE

31. CLEAR ADVANTAGE SERVICE*

31.1 DESCRIPTION

AT&T Clear Advantage is a switched Custom Network Service that provides combined Customer dialed outward calling, Customer dialed CIID/891 calls and inward 800 calling within a state, where available. Intrastate service is an add-on to the interstate AT&T Clear Advantage Service. All other terms and conditions, features and functions, discounts, installation charges, monthly charges, and any charges other than intrastate usage are specified in the AT&T Interstate Business Service Guide.

31.2 RATES AND CHARGES

For rates and charges, refer to the state specific Price List.

* Beginning March 12, 1998, AT&T Clear Advantage Service is not available to newly subscribed customers. Existing customers may continue their current AT&T Clear Advantage Service under existing conditions.

32. AT&T OPTIMUM SERVICE*

32.1 DESCRIPTION

AT&T OPTIMUM Service is a telecommunications service which permits outward calling from single or multiple locations of the customer within a state, where available. Customers who subscribe to interstate service, as described in the AT&T Interstate Business Service Guide, are automatically subscribers of the intrastate AT&T OPTIMUM Service. The interstate terms and conditions that apply to the combined service, including Term Plans, Usage Volume Discount Plan and Maintenance Guarantee are stated in the AT&T Interstate Business Service Guide.

32.2 RATES AND CHARGES

For rates and charges, refer to the state specific Price List.

* Beginning September 28, 1995, AT&T OPTIMUM Service is not available to new customers. Existing customers with AT&T OPTIMUM Service in effect or on order prior to (See table below), may continue their current AT&T OPTIMUM Service under existing conditions.

33. AT&T PRO WATS*

33.1 DESCRIPTION

AT&T PRO WATS is an intrastate long distance MTS offering. The plan applies to customer Dialed Station Class calls associated with the master billing number of the customer's account. Customers who elect to participate in this plan will be charged a monthly charge which entitles the customer to a percentage discount, specified following, applied to the total of all customer charges as specified in the state specific Price List for intrastate customer Dialed Station Class calling.

* Beginning March 1, 1995, AT&T PRO WATS is not available to new Customers. AT&T PRO WATS has been restructured and Customers billed by AT&T will have their service furnished and charged under AT&T PRO WATS/Plan Q Service. Customers subscribing to AT&T PRO WATS March 1, 1995, in areas where AT&T billing is unavailable will continue to have their service furnished and charged under this AT&T PRO WATS service guide until December 31, 1996.

33. AT&T PRO WATS

33.2 REGULATIONS

AT&T PRO WATS is available in those locations where billing capability exists.

Any customer participating in another AT&T Communications Intrastate MTS-Customer Dialed Station Class Optional Calling Plan may not simultaneously participate in AT&T PRO WATS.

The recurring monthly charge will be billed on the basis of a customer Main Billed Account number, except for Foreign Exchange and Foreign Central Office Service. One monthly charge is billed per account for all lines associated with the customer Main Billed Account and usage will be billed as if accumulated on one line. The customer may not order separate plans for individual lines within an account.

AT&T PRO WATS may be subscribed to on Foreign Exchange or Foreign Central Office lines as separate customer Main Billed Accounts. When such lines are a part of the customer Main Billed Account whose telephone number draws its dial tone from the same central office as the Foreign Exchange or Foreign Central Office line, these lines would be included in AT&T PRO WATS coverage the same as all other lines.

AT&T PRO WATS does not apply to Conference Service, customer Dialed Calling Card, other Operator Assisted Station and Person-to-Person classes of service.

General regulations on initial minute and additional minute rate elements, timing of messages, mileage measurement and rates applicable on certain holidays, as specified in the Message Telecommunication Services tariff or service guide are applicable to AT&T PRO WATS.

33. AT&T PRO WATS

33.3 APPLICATION OF RATES AND CHARGES

The monthly charge specified in the state specific Price List is billed monthly, one month in advance, and is subject to a one-month minimum. A customer who elects to withdraw from this plan in less than one month from the effective date will be billed the monthly charge for the month. Beyond the minimum period, the monthly charge may be prorated for partial months.

Customers who participate in this plan will be charged only one monthly charge per customer Main Billed Account. The percentage discount applies to all appropriate calls associated with the respective billing number of the customer's account.

The percentage discount associated with AT&T PRO WATS is applied only once to each individual account.

One Records Work Only Charge will apply to establish billing associated with AT&T PRO WATS. Waiver of this charge will apply in the following instances:

- If service is ordered within 90 days of when a location commences to provide the AT&T PRO WATS billing capability, including customers who convert from AT&T Reach Out to AT&T PRO WATS.
- If an AT&T PRO WATS customer moves from their present location and within 30 days subscribes to AT&T PRO WATS at its new location.

33.4 RATES AND CHARGES

For rates and charges, refer to the state specific Price List.

A. Applicable Rate Periods

Day - 8:00AM - *5:00PM Monday through Friday
Evening - 5:00PM -*11:00PM Sunday through Friday
Night/Weekend - All Other

* To But Not Including

34. AT&T ALL PRO WATS*

34.1 DESCRIPTION

AT&T All PRO WATS is furnished where facilities permit for customer Direct Dial intrastate AT&T long distance service calls within a state.

A discount plan applies to AT&T All PRO WATS. The discount will apply to the monthly usage volume for AT&T direct dial calls, as specified in the state specific Price List.

AT&T All PRO WATS is only available to those customers who simultaneously subscribe to AT&T interstate PRO WATS Services on the same interstate Main Billed Account.

* Beginning March 1, 1995, AT&T All PRO WATS is not available to new Customers. AT&T All PRO WATS has been restructured and Customers billed by AT&T will have their service furnished and charged under AT&T PRO WATS/Plan Q Service. Customers subscribing to AT&T All PRO WATS on March 1, 1995 in areas where AT&T billing is unavailable will continue to have their service furnished and charged under this AT&T All PRO WATS service guide until December 31, 1996.

34. AT&T ALL PRO WATS

34.2 AT&T ALL PRO WATS PARTNERS OPTION**

This optional discount plan is an add-on to the AT&T ALL PRO WATS Partners Option, as described in the AT&T Interstate Business Service Guide. The AT&T All PRO WATS Partners Option provides a discount on the AT&T ALL PRO WATS intrastate direct dial usage charges for calls to telephone numbers designated by the customer ("Designated Telephone Numbers"). The Designated Telephone Numbers can be interstate or intrastate telephone numbers and must be subscribed to AT&T as the primary interexchange carrier. Additionally, during the first three consecutive billing months that the customer subscribes to the AT&T All PRO WATS Partners Option, the discount will also apply to AT&T All PRO WATS intrastate direct dial usage charges for calls completed to telephone numbers designated by the customer and which are not subscribed to AT&T as the primary interexchange carrier. If the Designated Telephone numbers are outside the customer's state, the AT&T Interstate Business Service Guide applies. The interstate terms and conditions apply to the combined service.

** Beginning October 18, 1994 the AT&T All PRO WATS Partners Option is not available to new Customers who do not have the AT&T All PRO WATS Partners Option on order by that day.

34. AT&T ALL PRO WATS

34.3 REGULATIONS

AT&T All PRO WATS is provided only where billing capability permits. Customers who select this calling plan may not simultaneously participate in any other Company optional calling plan for intrastate AT&T long distance service calls.

AT&T All PRO WATS does not include:

- Conference Service
- Directory Assistance
- Customer Dialed Calling Card
- Person-to-Person or Other Operator Handled calls
- 900 and 700 Special Services.

34.4 APPLICATION OF RATES AND CHARGES

The initial service period for AT&T All PRO WATS is one month. The usage discount will be discontinued when the service is discontinued.

The plan discount will be applied to the total eligible usage during a billing period. If the monthly sum after application of such eligible additional discount does not result in whole cents, charges are rounded to the nearest cent when the bill is rendered.

34.5 RATES AND CHARGES

A. Usage Rates

For rates and charges, refer to the state specific Price List.

1) Rate Schedule

The rate table contains the first 30 seconds and additional 6 seconds rates for the Day, Evening and Night/Weekend periods for AT&T All PRO WATS Direct Dial calls. These rates are based on airline mileage between the rate centers of the two stations connected, as specified in the AT&T Interstate Business Service Guide.

2) Rates are quoted in terms of initial and additional periods.

- a. The initial period for connections between all points is 30 seconds or fraction thereof.
- b. The additional period for connections between all points for each additional 6 seconds or any fraction thereof that the connection continues beyond the initial period.

34. AT&T ALL PRO WATS

34.5 RATES AND CHARGES (continued)

B. Usage Discount

See the AT&T Interstate Business Service Guide for application of usage discounts.

C. Applicable Rate Periods

Day - 8:00AM - *5:00PM Monday through Friday
Evening - 5:00PM -*11:00PM Sunday through Friday
Night/Weekend - All Other

* To But Not Including

1) Timing of Messages

The time when connection is established, as provided in b. following, determined in accordance with the time (standard or daylight savings) observed at the location of the rate center of the calling station, determines what rate schedule applies. When the connection is established in one rate period and ends in another, the rate for each rate period applies to the portion of the connection occurring within that rate period. In the event that an increment of use is split between two rate periods, the rate in effect at the start of the increment applies.

On Direct Dial Calls, chargeable time begins when connection is established between the calling and the called station.

Chargeable time ends when the calling station "hangs ups" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telecommunications network or by the Company operator.

35. COLLEGE CONNECT CALLING SERVICE CUSTOM (CCCS)*

35.1 GENERAL

AT&T College Connect Calling Service - Custom is a switched telecommunications service furnished only to private Colleges and Universities. AT&T College Connect Calling Service - Custom provides calling from on-network stations, or from off-network stations with the use of the Network Remote Access optional features, to other locations within a State, where available. Intrastate AT&T College Connect Calling Service - Custom is an add-on to the interstate College Connect Calling Service and is available only to customers who subscribe to the interstate service provided in the AT&T Interstate Business Service Guide. All terms and conditions of AT&T's interstate College Connect Calling Service, including rules and regulations, features, functions, discounts, installation and monthly charges, except intrastate usage, will apply as specified in the AT&T Interstate Business Service Guide.

- * College Connect Calling Service - Custom is not available, either under this service guide section or through any AT&T Contract Tariff or contract referencing this service guide section, to new or existing Customers who did not have it on order on or before July 31, 2001. Existing Customers with College Connect Calling Service - Custom in effect or on order prior to July 31, 2001, may continue under existing conditions. AT&T Contract Tariffs or contracts in effect or on order on July 31, 2001, which include College Connect Calling Service - Custom shall also continue under existing conditions. Availability of College Connect Calling Service - Custom to customers taking the Service pursuant to an AT&T Contract Tariff or contract will not extend beyond the current term of the applicable Contract or contract.

35. COLLEGE CONNECT CALLING SERVICE CUSTOM (CCCS)

35.2 MILEAGE MEASUREMENT

The mileage for College Connect Calling Service-Custom is the distance in airline miles measured between the V&H coordinates for the rate centers associated with the originating and terminating stations (Schedules A, B, C)

35.3 ACTION POINT NUMBER (APN)

An Action Point Number (APN) is a non-geographic number that routes calls to a specific AT&T switch and trunk group. For APN numbers, mileage will be calculated from the AT&T Central Office. Originating APN calls are measured from the V&H coordinates of the originating AT&T Central Office and terminating APNs are measured from the V&H coordinates of the terminating AT&T Central Office.

35.4 RATES AND CHARGES

For rates and charges, refer to the state specific Price List.

36. STATE CALLING SERVICE (SCS)*

36.1 DESCRIPTION

A. General

State Calling Service (SCS) is a switched telecommunications service furnished only to state and local government entities which permit interactive communications between stations located within a state, where available. It is available only to customers who subscribe to interstate State Calling Service. SCS is available under Option 1 or Option 2. Since SCS is an add-on to interstate State Calling Service, all terms and conditions will apply, as described in the AT&T Interstate Business Service Guide, including installation and monthly charges.

B. Mileage Measurement

The mileage measurement for State Calling Service is the distance in airline miles measured between the V&H coordinates for the rate centers associated with the originating and terminating stations (Schedules A, B, C).

C. Action Point Number (APN)

An Action Point Number (APN) is a non-geographic number that routes calls to a specific AT&T switch and trunk group. For APN numbers, mileage will be calculated from the AT&T Central Office. Originating APN calls are measured from the V&H coordinates of the originating AT&T Central Office and terminating APNs are measured from the V&H coordinates of the terminating AT&T Central Office.

* SCS Option 1 is not available, either under this service guide section or through any AT&T MSA, ASA or contract referencing this service guide section, to new or existing Customers who did not have it on order on or before July 31, 2001. Existing Customers with SCS Option 1 in effect or on order prior to July 31, 2001, may continue under existing conditions. AT&T MSA, ASA or contracts in effect or on order on July 31, 2001, which include SCS Option 1 shall continue under existing conditions. Availability of SCS Option 1 to customers taking the Service pursuant to an AT&T MSA, ASA or contract will not extend beyond the current term of the applicable MSA, ASA or contract.

36. STATE CALLING SERVICE (SCS)

36.2 RATES AND CHARGES

A. Usage Charges

Usage charges for SCS shall apply during the Day, Evening and Night rate periods for all mileage measurements. Stabilized Rate Term is applicable to the usage rates contained in this section.

1) SCS Option 1

- a. Monthly Basis and 12 Month Term Plan Calls are rated using one of the following schedules. The Expanded Discount Plan applies a 25% reduction to the total amount of intrastate usage.

For rates and charges, refer to the state specific Price List.

- b. Individual Call Discount Allocation Option

An additional billing option, Individual Call Discount Allocation (ICDA) option, rates calls under the Expanded Discount Plan with the 25% discount applied to the rates shown on a per call basis.

- c. Term and Volume Plans

Calls are rated using one of the schedules when service is provided under the Term and Volume Plan (TVP). The Expanded Discount Plan does apply.

- d. Applies to calls under the Term and Volume Plan Part 1 and the following Domestic Term and Volume Plans; DTVP - 1.0 under a 3, 4 or 5 year term; and DTVP - 1.5 under a 2 year term.

For rates and charges, refer to the state specific Price List.

36. STATE CALLING SERVICE (SCS)

36.2 RATES AND CHARGES (continued)

A. Usage Charges (continued)

1) SCS Option 1 (continued)

- e. Applies to calls under the Term and Volume Plan Part 2 and the following Domestic Term and Volume Plans; DTVP - 1.5 under a 3, 4 or 5 year term; and DTVP - 3.0 under a 2 year term.

For rates and charges, refer to the state specific Price List.

- f. Applies to calls under the Term and Volume Plan Part 3 and the following Domestic Term and Volume Plans; DTVP - 3.0 under a 3, 4 or 5 year term; and DTVP - 4.5 under a 2 year term.

For rates and charges, refer to the state specific Price List.

2) SCS Option 2

- a. Monthly Basis and 12 Month Term Plan

Calls are rated using the following schedule. The Expanded Discount Plan applies a 25% reduction to the total amount of intrastate usage.

For rates and charges, refer to the state specific Price List.

37. AT&T SEAMLESS LINK SERVICE*

37.1 DESCRIPTION

AT&T Seamless Link is a service which permits outward calling from single or multiple locations of the customer in the state of Ohio. AT&T Seamless Link Service also includes inward calling. AT&T Seamless Link Service capability is available where facilities, operating systems, and billing exists. AT&T Seamless Link Service is an automatic add-on to interstate AT&T Seamless Link Service and, except as specified below, all terms and conditions, features and functions, discounts and any charges are as specified in AT&T's Business Services Guide.

37.2 ACCESS

Access to AT&T Seamless Link Service is available via switched access. The customer is responsible for obtaining the Local Exchange Service Access Line from a Local Exchange Company with which AT&T has made cooperative business arrangements for operational functions such as bill preparation, service provisioning and customer support. The Local Exchange Service Access Line must be pre-subscribed to AT&T as the primary inter-exchange carrier.

AT&T Seamless Link Service is provided on a monthly basis and the customer will receive a single monthly bill for all locations billed to the same Main Billed Account. The customer is financially responsible for all locations included under the customer's Main Billed Account.

37.3 RATES AND CHARGES

AT&T Seamless Link Service rates are usage based and apply to the initial 30 seconds or fraction and to each additional 1 second or fraction. Usage charges are billed in arrears. Rates are applicable to all mileage bands and time periods.

Refer to the PRICE LIST for applicable rates and charges.

* AT&T Seamless Link Service may no longer be ordered after May 3, 2001. Existing Customers with AT&T Seamless Link Service in effect or on order prior to May 3, 2001 may continue under existing conditions.

38. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)*

38.1 DESCRIPTION

A. General

Wide Area Telecommunications Service (WATS) provides for dial type telecommunications within a state, where available, in accordance with the regulations and schedules of charges specified in this service guide. The WATS charges set forth in this service guide are in payment for the service furnished between the calling and called stations.

Dial type telecommunications, as specified above, is a call dialed from or to a WATS access line or, if facilities are not available for dial completion, a call placed with an operator from or to a WATS access line. The call may also be placed with an operator in the same manner if for any reason a called station cannot be reached.

WATS is arranged at the customer's option for either Outward WATS# or Toll Free Service**, but not for both.

Marketed by AT&T Corp. as AT&T WATS.

** Marketed by AT&T Corp. as AT&T Toll Free Service.

* Effective May 29, 1998, WATS/Toll Free Service is not available to new or existing customers. Customers may continue their current service under existing conditions but cannot make any moves, changes or additions to this service.

38. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)*

38.1 DESCRIPTION (continued)

B. Availability of Service

The furnishing of service under this service guide will require certain physical arrangements of the facilities of the Company and is, therefore, subject to the availability of such facilities.

AT&T WATS and Toll Free Service arrangements include account planning, testing, maintenance, billing service accuracy and customer inquiry responsibility. Local Exchange Carrier facilities are standard components of WATS and Toll Free Service arrangements. WATS and Toll Free Services include access lines provided and billed as part of the service arrangements. The Company reserves the right to delay or defer service ordering and provisioning in locations where billing capability and facilities are not available to AT&T and/or no customer demand exists.

The Company also reserves the right to delay or defer service ordering and provisioning in locations where call discernment in the form of either trunk level call identification or station level signaling with ii digits (FLEX ANI) is not available to AT&T.

38. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

38.1 DESCRIPTION (continued)

C. Limitation of Service

- 1) Wide Area Telecommunications Service does not include person-to-person, collect, conference or other calls requiring operator handling except as provided above.
- 2) Connection of WATS access lines to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established. Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to a customer's equipment or services.
- 3) Toll Free Service is furnished upon condition that the customer obtains adequate lines to permit use of this service without injurious effect upon it or any other service rendered by the Company. The Company may terminate or refuse to furnish Toll Free Service to any customer without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company.

D. Minimum Service Period

The minimum service period is one day.

E. Fractional Periods

The charge for a fractional part of a month will be the proportionate part of the monthly charge for the access line based on the actual number of days the service is furnished. For the purpose of administering this regulation, every month is considered to have 30 days.

38. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

38.1 DESCRIPTION (continued)

F. Use of the Service by the Customer

The service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use or in the collection, transmission or delivery of any communication for others.

This prohibition shall not apply:

- 1) To a customer who is engaged as a communications common carrier in a public telegram message business.
- 2) Where the customer is a composite data service vendor for the transmission of switched data (non-voice) communications for its patrons when such communications relate directly to the business of such patrons, for communications in which the customer has direct interest and additionally for composite data service rendered by a patron of the customer. All other forms of collection, transmission or delivery of communications for others is prohibited.
- 3) To a customer that is issued a Certificate of Territorial Authority by the Public Service Commission to offer and resell intrastate Wide Area Telecommunications Service in a state.

G. Connections with Equipment or Systems of Others

Terminal equipment or communications systems provided by the customer and Other Common Carrier-provided communications systems may be connected to WATS, subject to conditions specified in this service guide.

H. Chargeable Time

Chargeable time begins when connection is established between a station associated with the WATS access line and the called or calling station and ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.

38. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

38.1 DESCRIPTION (continued)

I. Minimum Average Time Requirement

All messages completed in one billing period in a service group must average at least one minute duration. If the average is less than one minute, the total usage for the service group will be the number of messages multiplied by one minute.

J. Service Group

A Service Group on Outward WATS is one access line or two or more access lines appearing in the same system at the same customer premises.

A Service Group on Toll Free Service is all access lines arranged in the central office equipment as part of a given hunting arrangement. ("Hunting arrangement" denotes a grouping to Toll Free Service access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines).

Nonexempt customers of the Company's Wide Area Telecommunications Service shall be responsible to the Company for the payment of any Special Access Surcharge, Message Station Equipment Recovery Charge, and/or Inside Wire Charge applicable to the customer's intrastate WATS/Toll Free Service access line pursuant to intrastate access tariffs. Such surcharges to the extent applicable may at the Company's option be billed directly to the customer by the Local Exchange Carriers on behalf of the Company.

38. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

38.2 RATES AND CHARGES

A. Rate Structure

The monthly charge for WATS consists of charges for usage based on the average usage per line for each service group. This usage charge is determined on a schedule which is tapered downward as usage increases.

B. Method of Determining Usage Charges (Outward WATS Service).

- 1) Note the total number of messages for the service group.
- 2) Determine the Minimum Average Time Requirement in equivalent hours (messages in 1) x 1 minute per message 5) 60 minutes), rounded to the nearest tenth (one decimal place).
- 3) Note the total actual hours of usage for the service group, rounded to the nearest tenth (one decimal place).
- 4) Determine the chargeable hours, the greater of 2) or 3) preceding.
- 5) Determine the number of access lines in the service group in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places).
- 6) Determine the average hours of use per line in the service group by dividing the chargeable hours in 4) by the number of access lines in 5).
- 7) Determine the usage charge per line by multiplying the hourly rate for the appropriate taper(s) by the number of hours used in each taper and then totaling these charges.
- 8) Determine the total usage charge for the service group by multiplying the usage charge per access line in 7) by the number of access lines in 5).

C. Monthly Rates

- 1) Usage Charge

For rates and charges, refer to the state specific Price List.

38. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

38.3 OUTWARD WATS DIRECTORY ASSISTANCE

Outward WATS customers may obtain assistance in determining telephone numbers by calling a Directory Assistance number. The Directory Assistance charges apply to all requests for which AT&T facilities are used.

Rates and Charges

Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies whether or not the Directory Assistance bureau furnishes the requested telephone number(s), (e.g., where the requested telephone number is unlisted, non-published or no record can be found).

See the Message Telecommunications Service service guide.

39. AT&T SCHOOL AND LIBRARY DISCOUNT PROGRAM

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39.1 DESCRIPTION

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39.1.1 General

The AT&T School and Library Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in P.S.C. 22 at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

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SECTION 39 - AT&T SCHOOL AND LIBRARY DISCOUNT PROGRAM

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39.2 REGULATIONS

39.2.1 Obligation of eligible schools and libraries

Requests for service

- School, libraries and consortia shall participate in competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
- Schools, libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- Services requested will be used for educational purposes.
- Services will not be sold, resold or transferred in consideration for money or any other thing of value.

39.3 OBLIGATIONS OF THE COMPANY

The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this Service Guide. Those services contained in this Service Guide which are excluded from the discount program, in accordance with the Rules are specified in 39.4 following.

The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).

In competitive bidding situations, the Company may offer flexible pricing or prices other than the rates specified in this Service Guide, where specific flexible pricing arrangements are allowed, subject to the New York State Public Service Commission's approval.

39.4 SERVICES INELIGIBLE FOR SCHOOL AND LIBRARY DISCOUNT

- Voice Mail Services

39.5 RATES AND CHARGES

See the New York Service Guide Price List for rates and charges.

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40. AT&T BUSINESS INTRALATA TOLL SERVICE

40.1 GENERAL

AT&T Business IntraLATA Toll Service is furnished for telephone communications between telephones in different AT&T local service areas within a LATA. AT&T Business IntraLATA Toll Service is only available to customers of AT&T Business Local Service, as described in AT&T Local Exchange Services Service Guide.

The toll service charges specified in this Section are in payment for all service furnished between the calling and called telephone, except as otherwise provided.

AT&T Business IntraLATA Toll Service is available in the following states: Delaware, Nebraska, Ohio, Oregon, Tennessee and Washington. (C)

40.2 RATES AND CHARGES

A. Rating of Calls

AT&T Business IntraLATA Toll Service usage is not time-of-day sensitive. Calls are billed in 1-second increments, with an initial billing period of 30 seconds per call. AT&T Business IntraLATA Toll Service rates are shown state specific Price List.

B. Usage Rates

See state specific Price List.

40. AT&T BUSINESS INTRALATA TOLL SERVICE

40.1 DESCRIPTION

AT&T Business IntraLATA Toll Service is furnished for telephone communications between telephones in different AT&T local service areas within a LATA. AT&T Business IntraLATA Toll Service is only available to customers of AT&T Business Local Service, as described in P.U.C.O. No. 8, Section 7.

The toll service charges specified in this Section are in payment for all service furnished between the calling and called telephone, except as otherwise provided.

40.2 RATING OF CALLS

AT&T Business IntraLATA Toll Service usage is not time-of-day sensitive. Calls are billed in 1-second increments, with an initial billing period of 30 seconds per call. AT&T Business IntraLATA Toll Service rates are shown below.

A. Usage Rates

Refer to the PRICE LIST for applicable rates and charges.

B. Volume Discount

AT&T Business IntraLATA Toll Service includes a usage Volume Discount which automatically applies a 25% discount, not to exceed a total discount of \$5,000 per billing month, per main billed account, to the total monthly eligible AT&T Business IntraLATA Toll Service usage charges for Customers who bill, in that billing month, a minimum of \$50.00 of eligible usage charges. Eligible usage charges are customer-dialed IntraLATA Toll charges billed to the Customer's AT&T Business IntraLATA Toll Service main billed account. When eligible AT&T Business IntraLATA Toll Service usage charges are included in the calculation of a Volume Discount in an AT&T interstate tariff, the Volume discount in the interstate tariff will apply in lieu of the Volume Discount specified herein. Qualified usage charges are customer-dialed local or IntraLATA toll usage charges billed to the Customer's AT&T Business Local Service main billed account.

41. AT&T TEXAS BUSINESS PLAN*

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41.1 DESCRIPTION

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41.1.1 General

The AT&T Texas Business Plan is a custom switched telecommunications service which permits direct dialed calling from stations located within the State of Texas to any station located in the State of Texas that is located outside the LATA in which the call is originated (1) The AT&T Texas Business Plan is an add on to the interstate AT&T Custom Switched Network Service (CSNS) offerings. The AT&T Texas Business Plan rates and charges apply to intrastate calls originated from calling stations associated with the Customer's interstate access line, as provided under AT&T Business Services Guide located at <http://www.att.com/serviceguide/business>. The AT&T Texas Business Plan calls are dialed and completed without the assistance of a company operator, and do not include:

- Calling Card calls,
- Person-to-Person calls,
- Collect calls,
- Third Number Billed calls,
- Operator handled conference calls,
- Calls to 700, 800 or 900 Special Service Codes,
- AllianceSM teleconferencing calls or
- Directory Assistance calls.

41.2 REGULATIONS

41.2.1 Provision of The AT&T Texas Business Plan

The AT&T Texas Business Plan is offered under this service guide subject to the availability of suitable service components furnished by this Company or obtained from the Local Exchange Company. The Company will determine which of those components shall be used and make modifications to those components at its option. "Service components" shall include, but not be limited to, the existence of access and/or billing arrangements on an originating and/or terminating basis. In the absence of access arrangements between the Company and the access provider at a particular Station, a Customer may be unable to place calls from or to the affected Station.

A. Engineering

The AT&T Texas Business Plan will be engineered to meet its transmission parameters.

- (1) 1+intraLATA calls will be handled and billed by the Local Exchange Company.

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- * This service is obsolete. It is only available to Customers who had this service as of February 12, 1991. Moreover, those Customers may not add locations, move locations or increase the number of lines associated with this service at any location

(N)

(N)

/1/ - Material moved from the Texas Custom Network Services tariff.

(N)

41. AT&T TEXAS BUSINESS PLAN

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41.2 REGULATIONS (continued)

41.2.1 Provision of The AT&T Texas Business Plan (continued)

B. Installation

Installation of the AT&T Texas Business Plan will usually be made during normal working hours. See AT&T Business Services Guide located at <http://www.att.com/serviceguide/business> for applicable charges.

C. Maintenance

The Company will maintain and repair the service which it provides.

41.2.2 Availability

The AT&T Texas Business Plan is available where Local Exchange Company (LEC) facilities and LEC billing capabilities exist. Intrastate usage on the dedicated access line is not subject to any other intrastate calling plan discounts. Handicapped Customers receive no special rate under this plan.

41.3 ACCESS

41.3.1 General

The AT&T Texas Business Plan utilizes a dedicated access line. This line is an interstate access line available in AT&T Business Services Guide.

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41. AT&T TEXAS BUSINESS PLAN

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41.4 RATES AND CHARGES

41.4.1 General

The AT&T Texas Business Plan rates consist of two elements. These are the monthly subscription fee and usages charges.

A. Rate Determination

Rate determination of the AT&T Texas Business Plan is as follows:

1. Monthly Subscription Fee

The monthly subscription fee is billed in advance. The minimum service period is one month. Customers who retain service for less than one month will be billed the minimum or fixed monthly rate.

2. Usage Charges

The AT&T Texas Business Plan usage charges are billed in arrears and apply to all calls rated under the AT&T Texas Business Plan offering which are placed over an interstate access line subsequent to service establishment.

- a. Initial Period - 30 seconds or fraction thereof
- b. Additional Period - 6 seconds or fraction thereof.

B. Usage Schedule

Individual intrastate messages are rated using three distinct time of day schedules:

1. Day (Monday-Friday, 8 a.m. - 5 p.m.)
2. Evening (Monday-Friday & Sunday, 5 p.m. - 11 p.m.)
3. Night/Weekend (All Others)

If the computed charges include a fraction of a cent, the fraction is rounded down to the next whole cent (e.g., \$1.426 would be rounded down to \$1.42).

Refer to Price List.

C. Monthly Service Charge

This monthly charge applies per main billed account associated with the AT&T Texas Business Plan.

D. Directory Assistance

See Section 21 of this Service Guide.

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42. FEDERAL TELECOMMUNICATIONS SYSTEM 2000

42.1 FEDERAL TELECOMMUNICATIONS SYSTEM 2000 SERVICE (FTS2000)

The Federal Telecommunications System 2000 (FTS2000) network is a unique service arrangement provided to the General Services Administration (GSA) and its authorized users for provision of its Interstate and Intrastate communication services. The Intrastate portion of this service is provided as an add-on to the Interstate Service. The regulations, prices, terms & conditions of this special service arrangement are as described in AT&T's Business Services Guide for FTS2000 filed with the Federal Communications Commission.

43. RESERVED FOR FUTURE USE

44. AT&T OFFER NO. 9 SERVICE

44.1 GENERAL

AT&T Offer No. 9 provides Intrastate communications including, outward calling from single or multiple locations of the customer within a state, where available. AT&T Offer No. 9 Service includes an integrated outbound and inbound calling option. Intrastate AT&T Offer No. 9 Service is an add-on to interstate AT&T Offer No. 9 Service, and all terms and conditions and features and functions are described in AT&T's Business Services Guide, including installation and monthly charges.

AT&T Offer No. 9 Service within a state, where available, includes only: (1) direct dial calls completed without the assistance of an AT&T Company operator, (2) customer dialed AT&T Offer No. 9 Service Calling Card calls, billable to the customer's AT&T Offer No. 9 Service Main Billed Account, and (3) inbound calling as part of the AT&T Offer No. 9 Services as follows. In this offer rates do not include:

- Conference Calls
- Directory Assistance
- Calls to 700, 800 or 900 Special Service Codes

AT&T Offer No. 9 Service customers will receive a single monthly bill for all locations billed to the same Main Billed Account.

44.2 AVAILABILITY

AT&T Offer No. 9 Service is furnished within a state, where facilities and billing capabilities permit. AT&T Offer No. 9 Service is available via Local Exchange switched access and via special access. The customer is responsible for obtaining the Local Exchange Service Access Line. This Offer is available only to Customers of the United States Federal Government who: (1) have an existing AT&T Plan or Service with a minimum annual revenue of \$25,000,000, (2) will order this Offer only once, either by the Customer or any Affiliate of the Customer, which is any entity that owns a controlling interest in either the Customer or an Affiliate of the Customer, or any entity in which a controlling interest is owned by either the Customer or an Affiliate of the Customer, (3) are current in payment to AT&T for its existing tariff telecommunications services and (4) order service within 90 days after the effective date of this offer.

44. AT&T OFFER NO. 9 SERVICE

44.3 DISCOUNTS

No discounts apply to AT&T Offer No. 9 Service.

44.4 RATES AND CHARGES

A. Application of Charges

AT&T Offer No. 9 Service prices are usage-based and apply to the initial 30 seconds or fraction, and to each additional 6 seconds or fraction thereof, with a minimum call period of 30 seconds. Usage Charges are billed in arrears.

B. Usage Charges

Customers will receive the appropriate associated rate that will apply to all eligible Intrastate Outward and Inward, interLATA, intraLATA, switched and special access and AT&T CIID/891 Calling Card calls.

For rates and charges, refer to the state specific Price List.

C. Service Charge

A Service Charge is applicable to customer dialed AT&T CIID/891 Calling Card calls. This charge is in addition to the usage charges applicable to a call.

For rates and charges, refer to the state specific Price List.

45. RESERVED FOR FUTURE USE

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47. RESERVED FOR FUTURE USE

48. RESERVED FOR FUTURE USE

49. RESERVED FOR FUTURE USE

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50. RESERVED FOR FUTURE USE

51. RESERVED FOR FUTURE USE

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52. CASUAL CALLING SERVICES

52.1 DESCRIPTION

AT&T Casual Calling Services permit callers to access AT&T's switched network for completion of their instate long distance Dial Station calls by dialing carrier access code 1010288 or 1010345. Rates for 1010288 are specified in the state specific Price List. Rates for 1010345 are specified in AT&T's Consumer Service Guide.

52.2 NON-SUBSCRIBER 1010288 SERVICE

Non-Subscriber 1010288 Service is available for intrastate Dial Station calls placed from points within the state and billed to the Customer's business telephone account that is not presubscribed to AT&T as the primary interexchange carrier. Access to Non-Subscriber 1010288 Service for Dial Station calls must be made by dialing carrier access code 1010288. The Customer is responsible for any 1010288 charges billed to the Customer's account regardless of how the carrier access code is dialed.

Non-Subscriber 1010288 Service does not include:

- conference calls,
- calls to AT&T Directory Assistance;
- calls to 800 and 900 telephone numbers;
- Telecommunications Relay Service calls;
- calls placed from cellular phones;
- calls made by Customers with Disabilities who are Certified as described in Custom Network Services-Service Guide located at:
<http://www.att.com/serviceguide/business>.
- calls billed to a business telephone account for which presubscription to AT&T has been discontinued, but an active billing record for such account still exists in AT&T's billing system. These calls will be rated at Dial Station rates as described in the Price List for Commercial instate long distance. In addition, the Monthly recurring charge, as described in the Price List for Commercial instate long distance, applies in any month that a subscriber makes a call at these rates.

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52. CASUAL CALLING SERVICES

52.2 NON-SUBSCRIBER 1010288 SERVICE (continued)

AT&T will also credit the charges for Non-Subscriber 1010288 Service reported by Customers during an F.C.C. reportable incident of service outage by another interexchange carrier. To receive either of these credits, Customers must contact AT&T through an 800 number designated for billing inquiries. Applicable Dial Station charges will apply for all completed calls for which a credit is received. The credit will be given either in the form of a bill credit, or a long distance Certificate, at AT&T's discretion.

A. Availability

The application of charges for Non-Subscriber 1010288 Service is subject to billing availability.

B. Rates and Charges

Usage charges and a per-call Service Charge apply to each completed call.

Service Charges associated with Non-Subscriber 1010288 Service apply in addition to all other applicable Service Charges and Surcharges.

Charges are applicable 24 hours-a-day, 7 days-a-week. Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call).

The rate schedules applicable to Non-Subscriber 1010288 Service are specified in the state specific Price List.

52.3 NON-SUBSCRIBER 1010345 Service

For description, applicable rates and charges see AT&T's Consumer Service Guide.

53. INITIAL SUBSCRIPTION

53.1 DESCRIPTION

Initial subscription to AT&T for toll or instate long distance services is made through local service provider and AT&T does not yet have billing, name, address or any other account data to know that this is an AT&T pre-subscribed Customer. Notification from the local provider could take up to 45 days.

A. Credits

AT&T will credit the charges for Non-Subscriber 1010288 Service reported by newly presubscribed AT&T Customers during the period between pre-subscription and administrative processing of the new Customer.

B. Availability

The application of charges for Initial Subscription is subject to billing availability.

C. Rates and Charges

Usage charges apply to each completed call.

Charges are applicable 24 hours-a-day, 7 days-a-week. Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call).

The rate schedules applicable to Initial Subscription are specified in the state specific Price List.