



## Emergency Operations Procedure (EOP) Dry Ice/Bottle Water Activation

<b>EOP No. 030</b>
<b>Revision Number: 0</b>
<b>Revision Date: 05/31/2013</b>
<b>Approved by: Electric Operations</b>
<b>Contact:</b>
<b>Review Date: 05/06/2013</b>

**Reviewed and Agreed By:**

**NYSEG**

Auburn <input checked="" type="checkbox"/>	Binghamton <input checked="" type="checkbox"/>	Brewster <input checked="" type="checkbox"/>	Elmira <input checked="" type="checkbox"/>	Geneva <input checked="" type="checkbox"/>	Hornell <input checked="" type="checkbox"/>	Ithaca <input checked="" type="checkbox"/>
Lancaster <input checked="" type="checkbox"/>	Liberty <input checked="" type="checkbox"/>	Lockport <input checked="" type="checkbox"/>	Mechanicville <input checked="" type="checkbox"/>	Oneonta <input checked="" type="checkbox"/>	Plattsburgh <input checked="" type="checkbox"/>	

**RG&E:**

### ***EOP Objectives***

*Instructions: A brief description of the objectives this EOP intends to address.*

If the severity of a weather event or emergency warrants, dry ice and/or bottled water may be provided in storm-damaged areas.

### ***Storm Event***

*Instructions: Description of storm objectives to be completed. Indicate "Not Applicable" if this section is not applicable for the EOP subject matter.*

If service interruptions are expected to last more than 48 hours, the Incident Commander (IC) will assess the need for implementation of a **Dry Ice and/or Bottled Water Program**. Under the direction of the **Logistics Section Chief, a Dry Ice Coordinator** follows the general procedure given below:

- Estimate the number of customers who will be without electricity when dry ice and/or bottled water is distributed
- Coordinate the location of distribution centers
- Arrange for distribution of dry ice and/or bottled water at each distribution center
- Consult with the **Public Information Officer (PIO)** for communication of distribution times and locations to the **Incident Commander (IC)**, **Customer Relations Center (CRC)**, **Web Coordinator** and the PSC.



- Provide safety information to customers regarding the use and handling of dry ice
- Monitor status of outage, to estimate dry ice and/or bottled water procurement and distribution
- Submit dry ice/bottled water information reports to the Area Command **Planning Section (ACPS) Chief** as needed for email updates to the PSC (usually 7 am, 11 am, 3pm and 7pm)

Information regarding the location and operating hours of distribution centers will be available in news releases, via the Outage Central web page, on the IVR upfront recordings and through CRC representatives taking customer calls.

A list of dry ice suppliers is attached.

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### ***Revision History***

<b>Rev. No.</b>	<b>Date</b>	<b>Reason(s)</b>

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### ***Attachments***

Dry Ice Supplier List



**2013 Utilities Emergency Plan  
Dry Ice Supplier List**

Continental Carbonic Cleveland OH
Continental Carbonic Secaucus NJ
Irish Carbonic Buffalo - buy from Continental
Iceman Ontario Canada
PSIG Montreal Canada
Air Gas, Arizona
Air Gas, Hopewell VA
Air Gas, Starr Mississippi
Arctic Ice, NJ
Ace Endico - Water in Brewster
Chilly Willy and Cool Carl - Yonkers
Maplewood Dry Ice in Rensselaer.
Binnewater Ice Co in Kingston NY - 845.331.0237 (bagged ice cubes)

Revised 2/8/13