

Case No. 12-M-0476 et. al.
EDI Business/Technical Working Groups
Proposed 814C/814E Email Address Workpaper 6/19/2015

Segment: **PER** Administrative Communications Contact Customer Phone Number)

Position: 080
Loop: N1 Mandatory
Level: Heading
Usage: Optional (Dependent)
Max Use: 1
Purpose: To identify a person or office to whom administrative communications should be directed
Syntax Notes: 1 If either PER03 or PER04 is present, then the other is required.
2 If either PER05 or PER06 is present, then the other is required.
3 If either PER07 or PER08 is present, then the other is required.

Semantic Notes:

Notes: Request: Not Applicable
Enrollment Accept Response: Conditional

The Customer's Phone Number may be sent in an Accept Response transaction, at the discretion of the Utility.

PER~IC~~TE~7166756271

PER~IC~~TE~NOT AVAIL

As available from the ESCO, the Customer's email address may be sent in an Enrollment Request transaction, at the discretion of the Utility as specified in its Utility Maintained EDI Guide.

PER~IC~~~~EM~CUSTNAME@EMAILSERVICE.COM

Data Element Summary

	Ref. Des.	Data Element	Name	Attributes
Mand.	PER01	366	Contact Function Code	M ID 2/2
			IC Information Contact	
Mand.	PER03	365	Communication Number Qualifier	M ID 2/2
			Contact telephone number associated with the customer account identified in REF*12.	
			TE Telephone	
Mand.	PER04	364	Communication Number	M AN 1/80
			Customer's phone number according to utility records. Format is area code + 7 digit number (xxxxyyzzzz). Where the utility does not have a telephone number on record, this element will contain the text 'NOT AVAIL'.	
<u>Optional</u>	<u>PER05</u>	<u>365</u>	<u>Communication Number Qualifier</u>	<u>X ID 2/2</u>
			<u>Contact email address associated with the customer account identified in REF*12.</u>	
			<u>EM Email Address</u>	
<u>Optional</u>	<u>PER06</u>	<u>364</u>	<u>Communication Number</u>	<u>X AN 1/80</u>
			<u>Customer's email address according to ESCO records.</u>	

Segment: **PER** Administrative Communications Contact

Position: 080

Loop: N1

Level: Heading

Usage: Optional

Max Use: >1

Purpose: To identify a person or office to whom administrative communications should be directed

Syntax Notes:

- 1 If either PER03 or PER04 is present, then the other is required.
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Semantic Notes:**Comments:**

PA Use:	Used to provide customer contact information
Request:	Not Used
CE Accept Response:	Must send for Service Address if maintained in the utility system
All other Accept Responses:	Not Used
Reject Response:	Not Used
NJ Use:	Same as PA
DE Use :	Same as PA
MD Use:	Same as PA, except segment also sent on HU response.
Examples:	PER*IC**TE*8005559876 PER*IC*JOE DOE*TE*8005559876*FX*8005551111*EM*JOE@SERVICE.COM

Data Element Summary

	Ref.	Data		X12 Attributes
	Des.	Element	Name	
Must Use	PER01	366	Contact Function Code	M ID 2/2
			Code identifying the major duty or responsibility of the person or group named	
			IC Information Contact	
Optional	PER02	93	Name	O AN 1/60
			Free-form name	
Must Use	PER03	365	Communication Number Qualifier	X ID 2/2
			Code identifying the type of communication number	
			EM Electronic Mail	
			FX Facsimile	
			TE Telephone	
Must Use	PER04	364	Communication Number	X AN 1/80
			Complete communications number including country or area code when applicable	
Optional	PER05	365	Communication Number Qualifier	X ID 2/2
			Code identifying the type of communication number	
			EM Electronic Mail	
			FX Facsimile	
			TE Telephone	
Optional	PER06	364	Communication Number	X AN 1/80
			Complete communications number including country or area code when applicable	
Optional	PER07	365	Communication Number Qualifier	X ID 2/2
			Code identifying the type of communication number	
			EM Electronic Mail	
			FX Facsimile	
			TE Telephone	