



NEWS

For Immediate Release

NEW YORK STATE ASSEMBLYMEMBER PAMELA HUNTER JOINS CHARTER COMMUNICATIONS TO LAUNCH NEW LOW-COST, HIGH-SPEED BROADBAND SERVICE FOR FAMILIES AND SENIORS ACROSS CENTRAL NEW YORK

SYRACUSE, NEW YORK (MAY 4, 2017) – NYS Assemblymember Pamela J. Hunter joins Charter Communications today, to announce the launch of a new low-cost, high-speed broadband service, **Spectrum Internet Assist (SIA)**, in Central New York. SIA will deliver industry-leading 30/4 Mbps broadband speeds for \$14.99 per month.

The event will take place at **6PM at Syracuse Community Connections, 401 South Avenue, in Syracuse.**

Charter's new SIA service offers eligible customers low-cost broadband speeds three times faster than comparable services offered by competitors, making SIA the only low-cost broadband service for low-income households that meets and even exceeds the Federal Communications Commission's (FCC's) definition of "high-speed."

"Now more than ever, being able to engage in the digital world is vital in achieving education and career goals. Unfortunately for some, internet connectivity in the home is an unaffordable luxury. As a result, many of our residents make the daily trek to their local libraries to work on resumes or homework assignments. While this accessibility helps, it does not provide the time flexibility that gives someone an advantage in the job market or allow for the occasional late night study session. For these reasons, I support Spectrum's initiative to provide low-cost broadband access to those individuals and families who are at a disadvantage. I hope that everyone who is eligible takes advantage of this cost-saving opportunity," said Assemblymember Hunter.

"Charter is excited to bring a whole new world of digital access and opportunity to low income families and seniors. Spectrum Internet Assist is an important next step in providing true high-speed connections to those who would otherwise continue to face a digital inequality in this country," said Tom Rutledge, chairman and CEO, Charter Communications.

Who's eligible to sign up for SIA?

- Families with students who participate in the National School Lunch Program
- Seniors who are 65 and older who receive Supplemental Security Income program benefits
- Additional Criteria:
 - Current phone and video customers who meet one of the two criteria above can enroll.
 - Prospective SIA enrollees cannot have had a Charter/Time Warner Cable/Bright House Networks broadband subscription within 60 days of signing up.

- Eligible participants will not need to undergo a credit check but they must clear any outstanding debt with Charter, Time Warner Cable or Bright House Networks from the previous 12 months.

Starting today, Spectrum Internet Assist will be available throughout Charter's legacy service area, and will continue to be rolled out market by market with a goal of covering the remaining Charter footprint by mid-2017.

To assist consumers with the eligibility process and enrollment, Charter has launched a new dedicated Spectrum Internet Assist website: www.SpectrumInternetAssist.com. Prospective enrollees may also call the Spectrum Internet Assist toll-free helpline at **1-844-525-1574** for assistance.

About Charter

Charter (NASDAQ: CHTR) is a leading broadband communications company and the second largest cable operator in the United States. Charter provides a full range of advanced broadband services, including Spectrum TV™ video entertainment programming, Spectrum Internet™ access, and Spectrum Voice™. Spectrum Business™ similarly provides scalable, tailored, and cost-effective broadband communications solutions to business organizations, such as business-to-business Internet access, data networking, business telephone, video and music entertainment services, and wireless backhaul. Charter's advertising sales and production services are sold under the Spectrum Reach™ brand. More information about Charter can be found at charter.com.

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