

Workpaper – Accelerated Switching Implementation

	EDI Cutoff Time	Implementation Date	Rescission	Supplier Reinstatement	Drop	Last date to change billing option
Central Hudson	4:28 PM. Our batch job begins running at 4:30 pm Monday - Friday to process all requests received.	Any transactions received after 4:28 PM on February 12th will have the new rules applied.	Will accept an 814 Drop to cancel the enrollment 1 day prior to scheduled enrollment after 4:28PM on the 12th.	Manual process currently processed up to 1-3 days before effective date. Customer calls to request service to continue. A reinstatement will be sent to ESCO.	Current process is that the drop must be received 15 days prior to the scheduled meter read date. Planning to change to 5 business day rule.	The request will be accepted at any time and will become effective with the accounts next scheduled bill date. Including receiving the request prior to 4:28 pm the day the account is schedule to bill.
ConEd	5:00 PM	Any transactions received after 5:00 PM on February 10th will have the new rules applied.	Will accept an Email to cancel the enrollment up to the day before the switch.	The incumbent ESCO, after receipt of an 814 Drop for reason code "CHA" (Switch), may contact the customer, who may approve the ESCO to send a Reinstatement transaction to continue service with that ESCO.	Current process is that the drop must be received 15 days prior to the scheduled meter read date. They were unsure how they were going to handle the drops upon implementation of the accelerated switch rules, but they believe it will be 5 business days.	Billing option changes can only be prospective. <ul style="list-style-type: none"> •The effective date is after entry date •If request is received at least 4 calendar days before the cycle date, the change will occur on the next cycle. Otherwise, the change will occur on the following cycle date
National Grid	2:30 PM	Any transactions received after 2:30 PM on February 12th will have the new 5 business day rule applied. Gas will continue to follow the 15 Calendar day rule.	National Grid will accept an 814D or ESCo can send an email to National Grid Supplier Services - the request must be received 4 business days prior to scheduled meter read date. This is true for gas and electric.	Handled via Email to National Grid Supplier Services, which is how it is currently being done today with no special form required. The request must be received 4 business days prior to scheduled meter read date. This is true for gas and electric.	Current process for electric is 15 calendar days; planning to change to 5 business days, effective 2/12/2015 after 2:30 PM. Gas will continue to follow the 15 Calendar day rule.	If an IB 814C request is received at least 4 Business days prior to the scheduled cycle meter read date, the change will occur on the next cycle date. If the IB 814C is received with in or after 3 business days, the change will occur on the following scheduled meter read cycle date. This is true for gas and electric.
National Fuel	11:59 PM	Gas Only - switches remain at 15 calendar days, however, one-day acknowledgements of enrollments, customer cancellations/request to return to utility service up to day prior to effective date is a current process on the 13th.	Will accept an 814 Drop to cancel the enrollment up to the day before the switch.	Manual process currently processed up to 1-3 days before effective date; will be one-day 2/13/2015	15 days - UBP 5.D.4.a	Billing option changes are communicated via EDI using enrollment timeline. They will occur on the first scheduled read (actual or estimate) at least 15 Calendar days from receipt of the 814C.
NYSEG/RG&E	EDI Cutoff Time is 5:30 PM on 2-12-15 (as far as the change to the new switching rules)	Any transactions received after 5:30 PM on February 12th will have the new rules applied.	Will accept an 814 Drop to cancel the enrollment up to the day before.	Reinstatements are sent; the exception being when a manual process is done that disrupts normal flow. Then an email is sent.	Drop - Electric will become 5 business days prior to the next meter read; Gas will remain 15 calendar days prior to the next meter read.	For Electric, bill presenter change will occur on the first scheduled read (actual or estimate) at least 5 business days from receipt of the 814C. For Gas, bill presenter change will occur on the first scheduled read (actual or estimate) at least 15 Calendar days from receipt of the 814C.
O&R	4:30 PM	Any transactions received after 4:30 PM on February 12th will have the new rules applied.	Will accept an 814 Drop to cancel the enrollment up to the day before.	The incumbent ESCO, after receipt of an 814 Drop for reason code "CHA" (Switch), may contact the customer, who may approve the ESCO to send a Reinstatement transaction to continue service with that ESCO.	Current process is that the drop must be received 15 days prior to the scheduled meter read date. Planning to change to 5 business day rule.	If request is received at least 4 business days before and 3 business days after the scheduled read date, the change will occur on the current bill cycle. Otherwise, the change will be rejected.