

DRAFT FOR DISCUSSION – NMPC ESCO COMPARISON TOOL – DISCLAIMER

This bill comparison screen is developed by National Grid as a tool to compare a bill that includes marketer charges that you receive from your energy services company (ESCO) with a bill that National Grid would have issued for the same service if National Grid were the energy supplier.

Your energy bill contains two parts: delivery charges and supply charges. National Grid always provides your delivery service, and the delivery charges are the amount you pay National Grid for this delivery service. Your supply service (the kilowatt hours of electricity or therms of natural gas you use) may be provided by an ESCO, and the supply charges are the amount you pay to the ESCO for this service.

- Most residential customers who receive supply service from an ESCO receive a single bill from National Grid for both supply and delivery charges. This tool will provide the ESCO vs. National Grid comparison for these customers. The tool is able to access up to 12 months of cost comparison data.
- A comparison of a bill that includes marketer charges with a utility bill in any single period may be affected by one-time charges or very short-term changes in energy and natural gas prices. It is therefore recommended that comparisons be made over a longer period of time and, if possible, over an entire year.
- If the supply service purchased from an ESCO includes a value-added feature such as a price that is fixed for a period of time, green energy, a furnace repair package or airline miles, the costs of this value-added feature may be reflected in the charges from your ESCO. The supply service provided by National Grid, however, does not include such value added services. Keep this in mind when interpreting the results of this bill comparison.
- National Grid's energy and natural gas prices vary from month to month in response to market forces. Some ESCOs offer a supply service at a fixed price per unit (kilowatt hour of electricity or therm of gas) for the duration of a contract. A fixed price contract may be an attractive choice for consumers who want to lock in a certain price. Fixed price contracts, however, do not and cannot guarantee that the customer will save money, in any given month or over a longer comparison period. In some months, the contract's fixed price could be lower than the variable price offered for supply service by National Grid. In other months, the contract's fixed price may be higher than the National Grid price. Please keep that in mind when interpreting the results of this bill comparison.
- Some ESCOs guarantee savings. Generally, the savings are guaranteed over a twelve-month period. If you have an agreement that guarantees savings, but the results of the bill comparison do not reflect a savings over what you would have paid National Grid, you may wish to contact your ESCO to discuss.
- The bill comparison tool may only be used to compare your ESCO's charges against National Grid's charges. The tool does not have the ability to compare what your ESCO charged against what other ESCOs might have charged.

- The bill comparison results from this tool are not intended to be an endorsement of National Grid's supply service or the supply service of any particular ESCO.
- Customers should be aware that past performance is not necessarily indicative of future results.
- National Grid is not affiliated with any ESCO and we are unable to discuss ESCO pricing, policies, contracts or agreements. If you have questions about your supply service or the resulting supply charges you should contact your ESCO.