

Charter

COMMUNICATIONS

February 5, 2018

Hon. Kathleen H. Burgess, Secretary
NYS Public Service Commission
Three Empire State Plaza
Albany, NY 12223-1350

RE: Franchise Renewal – Time Warner Cable Northeast LLC
Locally known as Charter Communications
With the Town of Vienna

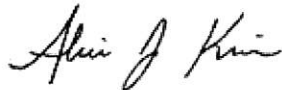
Dear Secretary Burgess:

We are herewith filing, via email, the following:

1. R-2 Application for Franchise Renewal, channel lineup and rates
2. Municipal Resolution granting renewal dated December 28, 2017
3. Fully executed copy of Franchise Renewal Agreement dated January 12, 2018
4. Copy of latest annual test data compiled for this part of the Division's CATV System at PSC
5. Published legal notices

We hereby request approval by the Commission of this application pursuant to Section 222 of the Public Service Law.

Sincerely,



Alice J. Kim
Director, Government Affairs
Charter Communications

Enclosures

cc: The Honorable William Graham, Town Supervisor

6005 Fair Lakes Road
East Syracuse, NY 13057

**STATE OF NEW YORK
PUBLIC SERVICE COMMISSION**

In the matter of application of **Time Warner Cable Northeast LLC**, locally known as **Charter Communications**, for renewal of its Certificate of Confirmation and Cable Television Franchise in the **Town of Vienna, Oneida County**, New York.

1. The exact legal name of the applicant is **Time Warner Cable Northeast LLC**.

2. The applicant does business under the name **Charter Communications**.

3. Applicant's telephone number is:

**(315) 634-6200 Time Warner Cable
6005 Fair Lakes Rd
E. Syracuse, NY 13057**

4. & 5. The applicant serves the following municipalities from the same headend or from a different headend in the same or adjacent counties; the number of subscribers in each of the communities as of December 2017:

Town of Amboy - 26
Town of Annsville - 436
Town of Augusta - 59
Town of Camden - 405
Village of Camden - 560
Village of Canastota - 1171
Village of Chittenango - 1289
Village of Cleveland - 182
Town of Constantia - 871
Town of Eaton - 23
Town of Fenner - 63
Town of Floyd - 846
Village of Holland Patent - 100
Town of Kirkland - 1815
Town of Lee - 1599
Town of Lenox - 910
Town of Lincoln - 283
Town of Marcy - 247
Town of Marshall - 222
Town of Munnsville - 91
Village of Oneida Castle - 184
Village of Oriskany Falls - 243
City of Rome - 7999
Town of Sangerfield - 61
City of Sherrill - 959
Town of Smithfield - 61
Town of Stockbridge - 174
Town of Sullivan - 2618
Village of Sylvan Beach - 451

Town of Trenton - 564
Town of Vernon - 665
Village of Vernon - 313
Town of Verona - 1108
Town of Vienna - 866
Village of Wampsville - 131
Village of Waterville - 455
Town of West Monroe - 886
Town of Western - 263
Town of Westmoreland - 1029
Town of Whitestown - 2249
Town of Williamstown - 1808

6. The following signals are regularly carried by the Syracuse cable system: **(see attached channel card)**.
7. The Applicant does provide channel capacity and video production facilities for local origination. During the past twelve (12) months, the Applicant has provided approximately 1,200 hours of locally originated programming of all types including PEG access.
8. The current monthly rates for service in the Syracuse system are: **(see attached)**.
9. During the past twelve (12) months, the applicant has placed the following miles of new cable television plant in operation in the following municipalities:

Town of Amboy – 0.00 miles
Town of Annsville – 0.02 miles
Town of Augusta – 0.00 miles
Town of Camden – 0.44 miles
Village of Camden – 0.00 miles
Village of Canastota – 0.00 miles
Village of Chittenango – 0.01 miles
Village of Cleveland – 0.00 miles
Town of Constantia – 7.62 miles
Town of Eaton – 0.04 miles
Town of Fenner – 0.12 miles
Town of Floyd – 0.13 miles
Village of Holland Patent – 0.00 miles
Town of Kirkland – 0.94 miles
Town of Lee – 0.26 miles
Town of Lenox – 0.33 miles
Town of Lincoln – 0.00 miles
Town of Marcy – 0.89 miles
Town of Marshall – 0.00 miles
Town of Munnsville – 0.00 miles
Village of Oneida Castle – 0.00 miles
Village of Oriskany Falls – 0.00 miles
City of Rome – 1.12 miles
Town of Sangerfield – 0.00 miles
City of Sherrill – 0.00 miles
Town of Smithfield – 0.00 miles
Town of Stockbridge – 0.00 miles

Town of Sullivan – 0.34 miles
Village of Sylvan Beach – 0.00 miles
Town of Trenton – 2.02 miles
Town of Vernon – 0.21 miles
Village of Vernon – 0.00 miles
Town of Verona – 0.22 miles
Town of Vienna – 0.19 miles
Village of Wampsville – 0.09 miles
Village of Waterville – 0.08 miles
Town of West Monroe – 0.80 miles
Town of Western – 0.00 miles
Town of Westmoreland – 0.79 miles
Town of Whitestown – 0.00 miles
Town of Williamstown – 0.50 miles

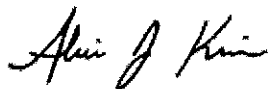
10. The company has previously submitted to the New York State Public Service Commission its technical plan to rebuild the system to 750 MHZ which was completed by end of 2000.
11. (A) The Applicant has previously filed with the New York State Public Service Commission its current Statement of Assessment pursuant to Section 817 of the Executive Law.

(B) The Applicant previously filed with the New York State Public Service Commission its current Annual Financial Report.
12. State and describe below any significant achievements and/or improvements that took place with respect to system operation during the past twelve (12) months.

13. No event or change has occurred during the past twelve (12) months which has had, or could have, a significant impact upon Applicant's ability to provide cable television services.

WHEREFORE, the Applicant, Charter Communications, requests that the New York State Public Service Commission grant this application and approve the granting of the Town of Vienna Certificate of Confirmation and Franchise Agreement.

Dated: February 5, 2018



By: Alice J. Kim
Director, Government Affairs
Charter Communications

For former Time Warner Cable Service Offerings & Rates [click here \(https://www.spectrum.com/content/dam/spectrum/residential/en/pdfs/ratecards/RC.pdf\)](https://www.spectrum.com/content/dam/spectrum/residential/en/pdfs/ratecards/RC.pdf). For Spectrum Service Offerings & Rates see below.

If you are a Charter customer, [click here \(http://www.charter.net/\)](http://www.charter.net/) to access Broadband service rate and performance metric information applicable to the service offering you subscribe to.

TV Residential Services and Rates

For Central Sq, Syracuse Suburbs, Tri-Lakes, Tompkins Co, Effective

Print

January 2018. All charges exclude applicable taxes, FCC fees, franchise fees and the Broadcast TV Surcharge.

TV Services	Internet Services
--------------------	--------------------------

BASIC SERVICE	\$23.89
SPECTRUM SELECT (Includes Basic Service, Expanded Service and the following services where available - check your local lineup for availability: Bloomberg TV, Hallmark Movie Channel, Indie Plex, Movie Plex, Retro Plex)	\$64.99
SPECTRUM SILVER (Includes Spectrum Select, Digi Tier 1, HBO, Cinemax and Showtime - check your local lineup for availability)	\$84.99
SPECTRUM GOLD (Includes Spectrum Silver, Digi Tier 2, TMC, Starz, and StarzEncore - check your local lineup for availability)	\$104.99
DIGI TIER 1 ^G	\$12.00
DIGI TIER 2 ^G	\$12.00
LATINO VIEW	\$7.99
MI PLAN LATINO (Includes Spectrum Basic, Latino View and the following channels)	\$44.99
PREMIUM NETWORKS (AVAILABLE WITH SUBSCRIPTION TO SELECT, SILVER OR GOLD)	
STARZ ENCORE	\$15.00
EPIX	\$15.00
HBO	\$15.00

Showtime	\$15.00
Cinemax	\$15.00
STARZ	\$15.00
TMC	\$15.00

PAY-PER-VIEW AND ON DEMAND

For a full listing of On Demand programming go to TWC.com/ondemand. Please see your interactive program guide for title-specific pricing prior to ordering or call 1-800-892-2253.

OTHER SERVICES (PER MONTH)

Hindi	19.99-\$69.99
RTN	\$14.99
TV5MONDE	\$9.95
DW Amerika	\$9.99
Filipino Pass Plus	\$24.99
TVB Jade World	\$39.99
Mandarin Language Pack	\$19.99
TVJAPAN	\$24.99
Russian Language Package	\$25.99
TV Polonia & Polski Radio	\$19.99
SBTN & TVBV	\$19.99
Rai Italia	\$9.95
ART	\$12.99
Playboy TV	\$16.95
Penthouse	\$15.99
Real	\$15.99
TEN	\$15.99
Hustler	\$15.99
Manhandle	\$15.99
VIVID	\$15.99
Adult 3-Pack	\$29.99

**INSTALLATION/SERVICE CALL
(PER ACTIVITY)**

Primary Installation/Reconnect (when truck roll required) ^A	\$49.99
Trip Charge ^F	\$49.99
Custom Work Labor Charge	\$49.99
Service Call Truck Roll	\$49.99
Wall Fish	\$49.99
Move Transfer	\$49.99

^A An amplifier may be required for a dwelling with multiple outlets (outlet = digital receiver/modem/eMTA). Technician assessment and professional installation required.

^F Applicable when adding and/or relocating outlet, upgrading and/or downgrading services and picking up equipment.

UNRETURNED EQUIPMENT FEES (PER UNIT)

Spectrum Receiver	\$123.00
CableCARD™ ^E	\$22.00
Tuning Adapter	\$130.00

^E Due to system technology enhancements in a switched digital market, access to certain digital channels will require a receiver, as HDTVs equipped with CableCARDS can not access certain digital channels requiring two-way communication. CableCARD customers with TiVo equipment will also need a Tuning Adapter for access to such digital channels.

MISCELLANEOUS CHARGES (PER MONTH)

Broadcast TV Surcharge	\$8.85
------------------------	--------

^B The Broadcast TV Surcharge reflects charges assessed to Charter by broadcast TV stations. It applies to Basic Service and all additional TV services.

MISCELLANEOUS CHARGES (PER ACTIVITY)

Late Fee	\$8.95
Reconnection Fee	\$4.99
Insufficient Funds Fee	\$20.00

Phone Payment Processing \$5.00

**SPECTRUM EQUIPMENT RENTAL
& OTHER SERVICES (PER MONTH,
PER OUTLET)(WITH
SUBSCRIPTION TO SPECTRUM
BASIC, SELECT, SILVER OR
GOLD)**

Spectrum Receiver & Remote (per outlet)^C \$5.99
 Secure Connection (per receiver or CableCARD)^{D,H} \$1.00
 CableCARD (rate includes \$1.00 Secure Connection)^E \$2.00
 DVR Service Package (up to 4 DVR receivers) \$19.99
 DVR Service (1 DVR receiver) \$12.99

^C DVR service required with subscription to DVR or DVR/HD receiver.

^D Provides access to the electronic program guide - to receive program information, perform efficient channel surfing, use Parental Controls and access to order Pay-Per-View & On Demand (where available).

^E Due to system technology enhancements in a switched digital market, access to certain digital channels will require a receiver, as HDTVs equipped with CableCARDS can not access certain digital channels requiring two-way communication. CableCARD customers with TiVo equipment will also need a Tuning Adapter for access to such digital channels.

^H The Secure Connection Fee covers those measures Spectrum employs to manage and secure the connection between Spectrum's system and the Spectrum receiver and other devices Subscriber uses to access Spectrum's services.

^G Available with subscription to Spectrum TV Select, Silver, Gold, or Mi Plan Latino

CableCARD customers subscribing to any service package in which Charter-leased equipment is included in the package price, may receive a discounted price, reduced by an amount equal to/greater than the fee for such equipment not leased from Charter.

©2018 Charter Communications ADDITIONAL
CUSTOMER INFORMATION: Prices are per month unless noted otherwise. Programming may vary and all services may not be available in all areas. Rates, number of channels, programs/content, services & packages are subject to change or discontinuance at any time, subject to applicable law. Unless specified on this rate card, additional installation services are generally billed using the Labor Charge in ¼ hour increments. Charter reserves the right to institute different rates or terms and conditions of service for promotional purposes. Customers are not required to subscribe to any tier of service, other than the Charter Basic service tier, in order to purchase premium channels, or where available, Pay-Per-View or On Demand. Charter-issued digital receiver or CableCARD required to view programming channels. Charter-issued digital receiver required to view Pay-Per-View and On Demand programming (where available). HD-capable equipment required to view HD programming (where available). All programming may not be available to CableCARD customers. All service levels may contain channels with some R-rated programming, which can be blocked using the Parental Controls feature on your on-screen program guide. Certain limitations apply to the Wire Maintenance Plan, such as the exclusion of repairs to alarm/electrical/twisted pair wiring, customer-caused damage or abuse, and alterations to Charter equipment. Please contact Charter for more information about the Wire Maintenance Plan.

Serving: Adams, NY, Town of; Adams, NY, Village of; Addison, NY, Town of; Addison, NY, Village of; Afton, NY, Town of; Afton, NY, Village of; Albion, NY, Town of (Oswego); Alexandria, NY, Town of; Alfred, NY, Town of; Alfred, NY, Village of; Almond, NY, Town of; Almond, NY, Village of; Altmar, NY, Village of; Altona, NY, Town of; Amboy, NY, Town of; Antwerp, NY, Town of; Antwerp, NY, Village of; Athens, PA, Borough of; Athens, PA, Township of; Auburn, NY, City of; Ava, NY, Town of; Bainbridge, NY, Town of; Bainbridge, NY, Village of; Baldwinsville, NY, Village of; Bangor, NY, Town of; Barker, NY, Town of; Barneveld, NY, Village of; Barton, NY, Town of; Binghamton, NY, City of; Binghamton, NY, Town of; Bombay, NY, Town of; Boonville, NY, Town of; Boonville, NY, Village of; Brasher, NY, Town of; Bridgewater, NY, Town of; Bridgewater, NY, Village of; Bridgewater, PA, Township of; Brighton, NY, Town of (Franklin); Brookfield, NY, Town of; Brownville, NY, Town of; Brushton, NY, Village of; Brutus, NY, Town of; Burke, NY, Town of; Burke, NY, Village of; Burlington, NY, Town of; Butternuts, NY, Town of; Cameron, NY, Town of; Camillus, NY, Town of; Camillus, NY, Village of; Campbell, NY, Town of; Candor, NY, Town of; Candor, NY, Village of; Cape Vincent, NY, Town of; Cape Vincent, NY, Village of; Caroline, NY, Town of; Carthage, NY, Village of; Castorland, NY, Village of; Catlin, NY, Town of; Cato, NY, Town of; Cato, NY, Village of; Caton, NY, Town of; Cayuga Heights, NY, Village of; Cazenovia, NY, Town of; Cazenovia, NY, Village of; Central Square, NY, Village of; Champion, NY, Town of; Champlain, NY, Town of; Champlain, NY, Village of;

Chateaugay, NY, Town of; Chateaugay, NY, Village of; Chaumont, NY, Village of; Chazy, NY, Town of; Chemung, NY, Town of; Chenango, NY, Town of; Choconut, PA, Township of; Cicero, NY, Town of; Cincinnatus, NY, Town of; Clay, NY, Town of; Clayton, NY, Town of; Clayton, NY, Village of; Clayville, NY, Village of; Cleveland, NY, Village of; Clinton, NY, Village of; Cold Brook, NY, Village of; Columbia, NY, Town of; Columbus, NY, Town of; Conklin, NY, Town of; Constable, NY, Town of; Constableville, NY, Village of; Constantia, NY, Town of; Cooperstown, NY, Village of; Copenhagen, NY, Village of; Corning, NY, City of; Corning, NY, Town of; Cortland, NY, City of; Cortlandville, NY, Town of; Coventry, NY, Town of; Covert, NY, Town of (2); Croghan, NY, Town of; Croghan, NY, Village of; Cuyler, NY, Town of; Danby, NY, Town of; Danube, NY, Town of; Davenport, NY, Town of; De Witt, NY, Town of; Decatur, NY, Town of; Deerfield, NY, Town of; Deerfield, PA, Township of; Deferiet, NY, Village of; Delhi, NY, Town of; Delhi, NY, Village of; Denmark, NY, Town of; DeRuyter, NY, Town of; DeRuyter, NY, Village of; Dexter, NY, Village of; Diana, NY, Town of; Dickinson, NY, Town of; Dimock, PA, Township of; Dix, NY, Town of; Dolgeville, NY, Village of; Dryden, NY, Town of; Dryden, NY, Village of; Earlville, NY, Village of; East Syracuse, NY, Village of; Eaton, NY, Town of; Edmeston, NY, Town of; Elbridge, NY, Town of; Elbridge, NY, Village of; Elkland, PA, Borough of; Ellenburg, NY, Town of; Ellisburg, NY, Town of; Ellisburg, NY, Village of; Endicott, NY, Village of; Erwin, NY, Town of; Evans Mills, NY, Village of; Exeter, NY, Town of; Fabius, NY, Town of; Fabius, NY, Village of; Fair Haven, NY, Village of; Fairfield, NY, Town of; Fayetteville, NY, Village of; Fenner, NY, Town of; Fenton, NY, Town of; Fleming, NY, Town of; Forestport, NY, Town of; Fort Covington, NY, Town of; Fort Drum, NY, Base of; Fowler, NY, Town of; Frankfort, NY, Town of; Frankfort, NY, Village of; Franklin, NY, Town of (Delaware); Franklin, NY, Town of (Franklin); Franklin, NY, Village of; Franklin, PA, Township of (Susquehanna); Freeville, NY, Village of; Fulton, NY, City of; Geddes, NY, Town of; Georgetown, NY, Town of; German Flats, NY, Town of; Gilbertsville, NY, Village of; Gouverneur, NY, Town of; Gouverneur, NY, Village of; Granby, NY, Town of; Greene, NY, Town of; Greene, NY, Village of; Greig, NY, Town of; Groton, NY, Town of; Groton, NY, Village of; Guilford, NY, Town of; Hamden, NY, Town of; Hamilton, NY, Town of; Hamilton, NY, Village of; Hannibal, NY, Town of; Hannibal, NY, Village of; Harpersfield, NY, Town of; Harrietstown, NY, Town of; Harrisville, NY, Village of; Hartwick, NY, Town of; Hastings, NY, Town of; Henderson, NY, Town of; Herkimer, NY, Town of; Herkimer, NY, Village of; Herrings, NY, Village of; Heuvelton, NY, Village of; Hobart, NY, Village of; Homer, NY, Town of; Homer, NY, Village of; Hornby, NY, Town of; Hounsfield, NY, Town of; Ilion, NY, Village of; Inlet, NY, Town of; Ira, NY, Town of; Ithaca, NY, City of; Ithaca, NY, Town of; Johnson City, NY, Village of; Jordan, NY, Village of; Kirkland, NY, Town of; Kirkwood, NY, Town of; Kortright, NY, Town of; Lacona, NY, Village of; LaFayette, NY, Town of; Lake Placid, NY, Village of; Lansing, NY, Town of; Lansing, NY, Village of; Laurens, NY, Town of; Laurens, NY, Village of; Lawrence, NY, Town of; Lawrence, PA, Township of; Lawrenceville, PA, Borough of; Le Ray, NY, Town of; Lebanon, NY, Town of; Lewis, NY, Town of; Leyden, NY, Town of; Liberty, PA, Township of; Lindley, NY, Town of; Lisle, NY, Town of; Lisle, NY, Village of; Litchfield, NY, Town of; Litchfield, PA, Township of; Little Falls, NY, City of; Little Falls, NY, Town of; Liverpool, NY, Village of; Lorraine, NY, Town of; Louisville, NY, Town of; Lowville, NY, Town of; Lowville, NY, Village of; Lyme, NY, Town of; Lyons Falls, NY, Village of; Lyonsdale, NY, Town of; Lysander, NY, Town of; Madison, NY, Town of; Madrid, NY, Town of; Maine, NY, Town of; Malone, NY, Town of; Malone, NY, Village of; Manheim, NY, Town of; Manlius, NY, Town of; Manlius, NY, Village of; Mannsville, NY, Village of; Marathon, NY, Town of; Marathon, NY, Village of; Marcellus, NY, Town of; Marcellus, NY, Village of; Marcy, NY, Town of; Martinsburg, NY, Town of; Maryland, NY, Town of; Masonville, NY, Town of; Massena, NY, Town of; Massena, NY, Village of; McGraw, NY, Village of; Mentz, NY, Town of; Meredith (South), NY, Town of; Meredith, NY, Town of; Meridian, NY, Village of; Mexico, NY, Town of; Mexico, NY, Village of; Middlefield, NY, Town of; Middleville, NY, Village of; Milford, NY, Town of; Milford, NY, Village of; Minetto, NY, Town of; Minoa, NY, Village of; Mohawk, NY, Village of; Moira, NY, Town of; Montrose, PA, Borough of; Mooers, NY, Town of; Morris, NY, Town of; Morris, NY, Village of; Morristown, NY, Town of; Morrisville, NY, Village of; Nanticoke, NY, Town of; Nelson, NY, Town of; Nelson, PA, Township of; New Berlin, NY, Town of; New Berlin, NY, Village

of; New Bremen, NY, Town of; New Hartford, NY, Town of; New Hartford, NY, Village of; New Haven, NY, Town of; New Lisbon, NY, Town of; New York Mills, NY, Village of; Newark Valley, NY, Town of; Newark Valley, NY, Village of; Newfield, NY, Town of; Newport, NY, Town of; Newport, NY, Village of; Nichols, NY, Town of; Nichols, NY, Village of; Niles, NY, Town of; Norfolk, NY, Town of; North Elba, NY, Town of; North Norwich, NY, Town of; North Syracuse, NY, Village of; Norwich, NY, City of; Norwich, NY, Town of; Norwood, NY, Village of; Oneonta, NY, City of; Oneonta, NY, Town of; Onondaga, NY, Town of; Oriskany, NY, Village of; Orleans, NY, Town of; Orwell, NY, Town of; Osceola, PA, Township of; Oswego, NY, City of; Oswego, NY, Town of; Otego, NY, Town of; Otego, NY, Village of; Otisco, NY, Town of; Otsego, NY, Town of; Otselic, NY, Town of; Owasco, NY, Town of; Owego, NY, Town of; Owego, NY, Village of; Oxford, NY, Town of; Oxford, NY, Village of; Painted Post, NY, Village of; Palermo, NY, Town of; Paris, NY, Town of; Parish, NY, Town of; Parish, NY, Village of; Philadelphia, NY, Town of; Philadelphia, NY, Village of; Phoenix, NY, Village of; Pitcairn, NY, Town of; Pitcher, NY, Town of; Pittsfield, NY, Town of; Plainfield, NY, Town of; Plymouth, NY, Town of; Poland, NY, Village of; Pompey, NY, Town of; Port Byron, NY, Village of; Port Dickinson, NY, Village of; Port Leyden, NY, Village of; Preble, NY, Town of; Prospect, NY, Village of; Pulaski, NY, Village of; Rathbone, NY, Town of; Remsen, NY, Town of; Remsen, NY, Village of; Rensselaer Falls, NY, Village of; Richfield Springs, NY, Village of; Richfield, NY, Town of; Richland, NY, Town of; Richville, NY, Village of; Riverside, NY, Village of; Rodman, NY, Town of; Rouses Point, NY, Village of; Russia, NY, Town of; Sackets Harbor, NY, Village of; Salina, NY, Town of; Salisbury, NY, Town of; Sandy Creek, NY, Town of; Sandy Creek, NY, Village of; Santa Clara, NY, Town of; Saranac Lake, NY, Village of; Sayre, PA, Borough of; Schroepfel, NY, Town of; Schuyler, NY, Town of; Scott, NY, Town of; Scriba, NY, Town of; Sempronius, NY, Town of; Sennett, NY, Town of; Sherburne, NY, Town of; Sherburne, NY, Village of; Sidney, NY, Town of; Sidney, NY, Village of; Silver Lake, PA, Township of; Skaneateles, NY, Town of; Skaneateles, NY, Village of; Smithville, NY, Town of; Smyrna, NY, Town of; Smyrna, NY, Village of; Solvay, NY, Village of; South Corning, NY, Village of; South Waverly, PA, Borough of; Spafford, NY, Town of; Springfield, NY, Town of; Springville, PA, Township of; St. Armand, NY, Town of; Stamford, NY, Town of; Stamford, NY, Village of; Stark, NY, Town of; Sterling, NY, Town of; Stockholm, NY, Town of; Syracuse, NY, City of; Taylor, NY, Town of; Theresa, NY, Town of; Theresa, NY, Village of; Throop, NY, Town of; Thurston, NY, Town of; Tioga, NY, Town of; Tioga, PA, Borough of; Tioga, PA, Township of; Trenton, NY, Town of; Triangle, NY, Town of; Trumansburg, NY, Village of; Truxton, NY, Town of; Tully, NY, Town of; Tully, NY, Village of; Tupper Lake, NY, Town of; Tupper Lake, NY, Village of; Turin, NY, Town of; Turin, NY, Village of; Tuscarora, NY, Town of; Ulster, PA, Township of; Ulysses, NY, Town of; Unadilla, NY, Town of; Unadilla, NY, Village of; Union, NY, Town of; Utica, NY, City of; Van Buren, NY, Town of; Vestal, NY, Town of; Vienna, NY, Town of; Virgil, NY, Town of; Volney, NY, Town of; Waddington, NY, Town of; Walton, NY, Town of; Walton, NY, Village of; Warren, NY, Town of; Watson, NY, Town of; Waverly, NY, Town of; Waverly, NY, Village of; Webb, NY, Town of; Weedsport, NY, Village of; West Carthage, NY, Village of; West Monroe, NY, Town of; West Turin, NY, Town of; West Winfield, NY, Village of; Westmoreland, NY, Town of; Westville, NY, Town of; Whitesboro, NY, Village of; Whitestown, NY, Town of; Whitney Point, NY, Village of; Willet, NY, Town of; Williamstown, NY, Town of; Wilna, NY, Town of; Winfield, NY, Town of; Wolcott, NY, Town of (2); Worcester, NY, Town of; Yorkville, NY, Village of

0202/0001/0010/0001-0101,0002-0102,0003-0103,0004-0104,0005-0045,0006-0046,0007-0047,0008-0048,0009-0039,0010-0040,0059-0069,0060-0120,0065-0085,0066-0086,0067,0068,0087,0088,0089,0105-0115,0106-0116,0107-0117,0108-0118,0109-0119 & 0202/0001/0020/0201-0241,0202-0242,0204-0244,0205-0245,0206-0246,0207-0237,0208-0238,0209-0239,0210-0240,0213-0243,0260-0270,0261-0271,0262-0272,0263-0273,0264-0274,026

By subscribing to these services, customer agrees to be bound by the terms of TWC's Subscriber Agreement which can be found at help.twcable.com/policies.html. Time Warner Cable leases CableCARDs for use in customer-owned retail CableCARD-compatible devices. Our leased Set-Top Boxes also include either a CableCARD or integrated security inside the device. Our lease rate for Set-Top Boxes that contain a CableCARD includes an imputed charge for the CableCARD. If you lease a CableCARD in lieu of such a Set-Top Box, we now offer a prospective monthly credit to reflect the difference between the standard lease rates of Set-Top Boxes and CableCARDs. Please contact us by filling out the form available via the following link if you believe you may be eligible for or would like more information regarding this credit: twc.com/CableCARD.

For customers receiving service through commercial accounts or bulk arrangements, some products, pricing and other information contained herein may not apply. Please refer to the terms and conditions of the separate agreement. Where terms are inconsistent with information in the Service Rates, the terms and conditions of the separate agreement will apply.

Some restrictions apply. Starter TV service must be purchased to subscribe to any other optional video service or tier services. Pricing, programming and packaging subject to change without notice. Service prices shown are monthly and do not include sales tax, installation fees, franchise fees and FCC user fees. Not all equipment supports all services. All services may not be available in all areas. Subject to change without notice. Additional charges apply for installation, equipment, surcharges, applicable taxes and fees. ©2017 Time Warner Cable Enterprises LLC, all rights reserved. Time Warner Cable and the eye/ear logo are trademarks of Time Warner Inc., used under license. All other trademarks are property of their respective owners.

For TWC store locations, please visit twc.com/stores



Adams, Albany, Altamont, Argyle, Bernie, Cambridge, Camden, Chesire, Clarksburg, Colonie, Cornith, Dalton, Day, Easton, Edinburg, Ft. Ann, Ft. Edward, Granville, Green Island, Greenwich, Guilderland, Hadley, Hampton, Hartford, Hudson Falls, Jackson, Kingsbury, Knox, Lake Luzerne, Menands, Middle Granville, Moreau, N. Adams, Northampton, Northumberland, Northville, Pittsfield, Queensbury, Richmond, Salem, Saratoga, Schoharie, SUNY Albany, SUNY Albany-Guilderland, Sylvan Beach, Victory Mills, Vienna, Watervliet, Watervliet Arsenal, Williamstown, Wright

TV SERVICES AND PACKAGES

Starter TV ¹	\$ 16.00
Adams, Albany, Altamont, Camden, Clarksburg, Dalton, Granville, Green Island, Guilderland, Menands, Moreau, N. Adams, Pittsfield, Queensbury, Richmond, SUNY Albany, SUNY Albany-Guilderland, Sylvan Beach, Watervliet, Watervliet Arsenal, Wilton	
	\$ 16.99
Village of Cambridge, Greenwich, Northumberland, Salem, Saratoga, Schuylerville, Victory Mills	
	\$ 11.00
Essential TV ²	\$ 49.99
(includes Starter TV and selection of 40+ cable networks)	
Standard TV	\$ 78.99
(includes Starter TV)	
Village of Cambridge, Greenwich, Northumberland, Salem, Saratoga, Schuylerville, Victory Mills	
	\$ 80.99
Preferred TV	\$ 88.99
(includes Starter TV, Standard TV, Variety Pass)	
Village of Cambridge, Greenwich, Northumberland, Salem, Saratoga, Schuylerville, Victory Mills	
	\$ 90.99
Variety Pass	\$ 10.00
HD Pass	\$ 4.95
TWC Sports Pass	\$ 10.00
TWC Movie Pass	\$ 10.00
TV en Español	\$ 4.95
Broadcast TV Surcharge	\$ 7.50
Sports Programming Surcharge	\$ 2.70

¹ Subscription to Starter TV is required for all TV Packages.

² Cannot be combined with any other tiers. Restricted to Standard Definition non-DVR equipment only. Other restrictions apply.

PREMIUM SERVICES

HBO®	\$ 16.99
Showtime®	\$ 15.99
The Movie Channel™	\$ 15.99
STARZ®	\$ 15.99
Cinemax®	\$ 15.99
EPIX®	\$ 9.99
Encore Pass	\$ 6.99

ADULT PREMIUM SERVICES

Playboy TV	\$ 12.95
Penthouse	\$ 12.95
Hustler	\$ 12.95
VIVID	\$ 12.95
TEN	\$ 12.95
REAL	\$ 12.95
Manhandle	\$ 12.95
Adult 3-Pack	\$ 24.95



1-800-TWCABLE
twc.com

For our latest special offers and promotions,
please visit twc.com

INTERNATIONAL PREMIUMS

Arabic (ART)	\$ 12.99
Cantonese (TVB Jade World - TVB1, TVB2, TVBe, TVBS & CCTV4)	\$ 39.99
Filipino (Filipino Pass Plus - Filipino On Demand, GMA Life, GMA Pinoy, GMA DWLS Radio, GMA DZBB Radio & TFC)	\$ 24.99
French (TV5MONDE)	\$ 9.99
German (DW Amerika)	\$ 9.99
Hindi (Hindi Star Pass - STAR India PLUS, STAR India GOLD, Life OK & APB News) (Hindi Pass - STAR India PLUS, Sony & Zee TV) (Hindi Pass Plus - STAR India PLUS, Sony, Zee TV, Life OK, Willow, TV Asia, NDTV 24/7 & ITV Gold)	\$ 19.99 \$ 24.99 \$ 39.99
(Hindi Passport - STAR India PLUS, Sony, Zee TV, Life OK, Willow, TV Asia, NDTV 24/7, STAR India GOLD, Filmy, UTV Movies, ITV Gold & Eros Now)	\$ 69.99
Italian (Rai Italia)	\$ 9.99
Japanese (TV JAPAN)	\$ 24.99
Mandarin (CCTV-4 & CTI Zhong Tian) (Mandarin Language Pack - CCTV -4, CTI Zhong Tian, Phoenix InfoNews & Phoenix North America)	\$ 9.95 \$ 19.99
Polish (TV Polonia & Polskie Radio)	\$ 19.99
Russian (Russian Language Pack - CIR, RTN, RTVi & TV1000 Russian Kino)	\$ 25.99
Vietnamese (Vietnamese Pass - SBTN & TVBV)	\$ 19.99

SEASONAL SPORTS SERVICES

MLB Extra Innings, MLS Direct Kick, NBA League Pass, NHL Center Ice	Varies
---	--------

ON DEMAND & PAY-PER-VIEW

On Demand (New Releases & Classic Movies, Adult & Special Events)	Varies
Pay-Per-View (Special Events, Adult Blocks)	Varies
Disney On Demand	\$ 3.99
Disney Family Movies On Demand	\$ 4.99
Here TV On Demand	\$ 15.95

INTERNET

Everyday Low Price	\$ 19.99
Basic	\$ 49.99
Standard	\$ 59.99
Turbo Upgrade ³	\$ 10.00
Extreme Upgrade ³	\$ 20.00
Ultimate Upgrade ³	\$ 50.00
Home WiFi	\$ 4.99

³ Turbo, Extreme or Ultimate Upgrade can be added to Standard.

PHONE

TWC Phone Unlimited	\$ 49.99
Second Line Unlimited ⁴	\$ 29.99
International OnePrice [®] Plan ⁵ (additional)	\$ 19.99
Global Penny Phone Plan (additional)	\$ 2.95
Voicemail Service (per phone number)	\$ 3.95
Private Listing (per phone number)	\$ 4.99

⁴ Requires primary TWC Phone line.

⁵ Subscription to TWC Phone with TV and/or Internet is required.

EQUIPMENT & EXTRAS

Standard Digital Set-Top Box & Remote	\$ 1.00
Interactive Guide Services/The Guide (\$0 for Starter TV Subscribers)	\$ 14.00
Total: Standard Digital Set-Top Box, Remote & Interactive Guide Services/The Guide	\$ 15.00
City of Pittsfield, Town of Adams, Town of Dalton, Town of Richmond	
Standard Digital Set-Top Box & Remote	\$ 1.00
Interactive Guide Services/The Guide (\$0 for Starter TV Subscribers)	\$ 9.25
Total: Standard Digital Set-Top Box, Remote & Interactive Guide Services/The Guide	\$ 10.25
HD, DVR, or HD/DVR Set-Top Box & Remote	\$ 11.75
Discounted Interactive Guide Services/The Guide with subscription to HD, DVR, or HD/DVR Set-Top Box	\$ 3.25
Total: HD, DVR, or HD/DVR Set-Top Box, Remote & Interactive Guide Services/The Guide	\$ 15.00
City of Pittsfield, Town of Adams, Town of Dalton, Town of Richmond	
HD, DVR, or HD/DVR Set-Top Box & Remote	\$ 3.99
Discounted Interactive Guide Services/The Guide with subscription to HD, DVR, or HD/DVR Set-Top Box	\$ 6.26
Total: HD, DVR, or HD/DVR Set-Top Box, Remote & Interactive Guide Services/The Guide	\$ 10.25
DVR Service Fee (per DVR)	\$ 12.99
Enhanced DVR (per DVR)	\$ 15.99
Whole House DVR or Enhanced Whole House DVR Service (per WH-DVR)	\$ 19.99
CableCARD (each)	\$ 2.50
Digital Adapter and Remote	\$ 4.00
Internet Modem Lease	\$ 10.00

INSTALLATION/SERVICE CALL (PER ACTIVITY)

Primary Installation/Reconnect (when truck roll required)	\$ 49.99
Move Transfer	\$ 49.99
Trip Charge	\$ 49.99
Custom Work Labor Charge	\$ 49.99
Service Call Truck Roll	\$ 49.99
Wall Fish	\$ 38.99

OTHER SERVICE CHARGES

Agent Assisted Payment	\$ 5.00
Deposit Fee	\$50-100.00
Late Fee	\$ 8.95
Reconnection Fee	\$ 1.99
Returned Payment Fee	\$ 25.00
Statement Copy	\$ 1.99

UNRETURNED/LOST/DAMAGED EQUIPMENT

Access Point	\$ 172.00
CableCARD	\$ 22.00
Digital Receiver	\$ 123.00
Digital Terminal Adapter	\$ 40.00
IntelligentHome Cloud Server	\$ 103.00
IntelligentHome Touchscreen	\$ 255.00
Modem	\$ 39.00
Phone Modem	\$ 39.00
Tuning Adapter	\$ 130.00
WiFi Extender	\$ 78.00
WiFi Modem	\$ 78.00
WiFi Phone Modem	\$ 78.00
WiFi Router	\$ 78.00

📍 HD Channel Lineup for: 2083 State Route 49, 13123



Displaying 636 channels.

▶ Did you sign up for TV services before 3/14/2017? [Click here \(\)](#)

Ch.	Network	Ch.	Network	Ch.	Network
4	WCNY - PBS	382	BTN	536	Cinemáx - E
1221	WCNY - PBS	465	BYUtv	49	Comedy Central
1277	WCNY - PBS Kids	256	Baby First TV	113	Comedy Central
2	WKTV - NBC	928	BabyFirstTV (SAP)	163	Cooking Channel
1204	WKTV - NBC	929	BabyTV (SAP)	137	Crime & Investigation
3	WSTM - NBC	910	Bandamax	875	Cubaplay
1203	WSTM - NBC	417	BeIN SPORTS	1003	Cutting Edge On Demand
9	WSYR - ABC	443	BeIN SPORTS Español	161	DIY Network
1200	WSYR - ABC	958	BeIN SPORTS Español	1457	DWLS Filipino Audio
8	WSYT - FOX	207	Bloomberg Television	1456	DZBB Filipino Audio
1206	WSYT - FOX	253	Boomerang	463	Daystar
5	WTVH - CBS	51	Bravo	980	De Película
1209	WTVH - CBS	167	Bravo	979	De Película Clásico
11	WUTR - ABC	98	C-SPAN	135	Destination America
1201	WUTR - ABC	225	C-SPAN	35	Discovery Channel
537	5 StarMAX - E	92	C-SPAN2	106	Discovery Channel
32	A&E	226	C-SPAN2	924	Discovery Familia
102	A&E	227	C-SPAN3	266	Discovery Family
1551	ABP News	1612	C1R (Russia)	63	Discovery Life Channel
60	AMC	315	CBS Sports Network	180	Discovery Life Channel
105	AMC	1401	CCTV-4	930	Discovery en Español
185	ASPIRE TV	14	CKWS - CTV	69	Disney Channel
299	AXS TV	1238	CKWS - CTV	251	Disney Channel
533	ActionMAX - E	37	CMT	268	Disney Channel On Demand
1800	Adult On Demand	293	CMT	267	Disney Family Movies On Demand
140	American Heroes Channel	62	CNBC	254	Disney Junior
31	Animal Planet	205	CNBC	265	Disney XD
132	Animal Planet	208	CNBC World	925	Disney XD
877	Antena 3 Internacional	28	CNN	34	E!
1632	Arabic Radio and TV Network	201	CNN	168	E!
926	Atres Series	834	CNN en Español	595	EPIX
962	AyM Sports	850	Canal Sur	597	EPIX 2 - E
806	Azteca América	856	Caracol	599	EPIX Drive-In
110	BBC America	59	Cartoon Network	598	EPIX HITS
209	BBC World News	264	Cartoon Network	594	EPIX On Demand
58	BET	921	Cartoon Network (SAP)	24	ESPN
181	BET	860	CentroamericaTV	300	ESPN
182	BET HER	972	Cine Mexicano	303	ESPN Classic
287	BET Jams	971	Cinelatino	392	ESPN College Extra
200	BET Soul	534	Cinemáx - E	303	ESPN College Extra HD

290 BEI SOU1

Ch. Network

394 ESPN College Extra HD
 395 ESPN College Extra HD
 396 ESPN College Extra HD
 397 ESPN College Extra HD
 398 ESPN College Extra HD
 399 ESPN College Extra HD
 440 ESPN Deportes
 950 ESPN Deportes
 371 ESPN Goal Line/Bases Loaded
 25 ESPN2
 301 ESPN2
 302 ESPNEWS
 370 ESPNU
 194 EVINE
 487 EVINE
 41 EWTN
 460 EWTN
 945 EWTN en Español
 865 Ecuavisa Internacional
 936 El Garage TV
 145 El Rey Network
 1002 Entertainment On Demand
 1531 Eros Now On Demand
 811 Estrella TV
 842 Estudio 5
 372 FCS Atlantic
 373 FCS Central
 374 FCS Pacific
 623 FLIX - E
 292 FM
 847 FOROtv
 206 FOX Business Network
 442 FOX Deportes
 953 FOX Deportes
 891 FOX Life
 56 FOX News Channel
 202 FOX News Channel
 419 FOX Soccer Plus
 400 FOX Sports 1
 401 FOX Sports 2

Ch. Network

1006 MC On Demand 01
 1900 MC On Demand 01
 633 MGM HD
 700 MLB Extra Innings
 701 MLB Extra Innings
 702 MLB Extra Innings

331 Cinemax - E

Ch. Network

44 FX
 108 FX
 632 FX Movie Channel
 109 FXX
 1451 Filipino On Demand
 39 Food Network
 162 Food Network
 508 Free Movies On Demand
 22 Freeform
 122 Freeform
 169 Fuse
 900 Fuse
 295 GAC
 1453 GMA Life TV
 1452 GMA Pinoy TV
 416 GOL TV
 960 GOL TV
 177 GSN
 827 Galavisión
 490 Gem Shopping Network
 67 Golf Channel
 405 Golf Channel
 511 HBO - E
 512 HBO 2 - E
 515 HBO Comedy - E
 514 HBO Family - E
 517 HBO Latino - E
 513 HBO Signature - E
 516 HBO Zone - E
 651 HD Pay-Per-View
 640 HDNet Movies
 46 HGTV
 160 HGTV
 57 HISTORY
 107 HISTORY
 932 HISTORY en Español
 933 HITN
 43 HLN
 204 HLN
 176 HSN

Ch. Network

40 MSG Plus
 319 MSG Plus
 327 MSG2 Plus
 61 MTV
 118 MTV
 120 MTV Classic

393 ESPN College Extra HD

Ch. Network

483 HSN
 484 HSN2
 52 Hallmark Channel
 123 Hallmark Channel
 629 Hallmark Movies & Mysteries
 1849 Here TV
 1848 Here TV On Demand
 471 Hillsong Channel
 472 Hillsong Channel
 1999 How to On Demand
 1802 Hustler TV
 1803 Hustler TV
 1801 Hustler TV On Demand
 627 IFC
 461 INSP
 1539 ITV Gold
 507 Inactive
 633 Inactive
 621 IndiePlex
 138 Investigation Discovery
 188 Jewelry TV
 499 Jewelry TV
 469 Jewish Life TV
 507 Kids & Teens on Demand
 250 Kids On Demand
 1004 Kids On Demand
 64 LMN
 630 LMN
 179 LOGO
 1300 Leased Access
 1301 Leased Access
 1310 Leased Access
 1552 Life OK
 1007 Lifestyle On Demand
 48 Lifetime
 170 Lifetime
 174 Lifetime Real Women
 492 Liquidation Channel
 800 Lo Mejor On Demand
 1020 Local On Demand
 1948 Music Choice - Easy Listening
 1911 Music Choice - Gospel
 1907 Music Choice - Hip-Hop Classics
 1905 Music Choice - Hip-Hop and R&B
 1901 Music Choice - Hit List
 1904 Music Choice - Indie

Ch. Network

703 MLB Extra Innings
 704 MLB Extra Innings
 705 MLB Extra Innings
 706 MLB Extra Innings
 707 MLB Extra Innings
 708 MLB Extra Innings
 709 MLB Extra Innings
 710 MLB Extra Innings
 711 MLB Extra Innings
 712 MLB Extra Innings
 713 MLB Extra Innings
 714 MLB Extra Innings
 715 MLB Extra Innings
 716 MLB Extra Innings
 717 MLB Extra Innings
 718 MLB Extra Innings
 719 MLB Extra Innings
 720 MLB Extra Innings
 721 MLB Extra Innings
 722 MLB Extra Innings
 306 MLB Network
 307 MLB Strike Zone
 775 MLS Direct Kick
 776 MLS Direct Kick
 777 MLS Direct Kick
 778 MLS Direct Kick
 779 MLS Direct Kick
 780 MLS Direct Kick
 781 MLS Direct Kick
 782 MLS Direct Kick
 783 MLS Direct Kick
 65 MSG
 318 MSG
 326 MSG 2

Ch. Network

726 NBA League Pass
 727 NBA League Pass
 728 NBA League Pass
 729 NBA League Pass
 730 NBA League Pass
 731 NBA League Pass
 732 NBA League Pass
 733 NBA League Pass
 734 NBA League Pass
 735 NBA League Pass
 736 NBA League Pass
 737 NBA League Pass
 738 NBA League Pass

286 MTV Live
 119 MTV2
 1828 Manhandle
 1827 Manhandle On Demand
 402 Mav TV
 935 Mexicana
 841 Mexico 22
 141 Military History
 532 MoreMAX - E
 600 Movie Pass On Demand
 538 MovieMAX - E
 620 MoviePlex
 500 Movies On Demand
 501 Movies On Demand
 502 Movies On Demand
 503 Movies On Demand
 504 Movies On Demand
 505 Movies On Demand
 1000 Movies On Demand
 506 Movies On Demand Hits
 843 Multimedios Televisión
 1920 Music Choice
 1929 Music Choice - 70s
 1928 Music Choice - 80s
 1927 Music Choice - 90s
 1916 Music Choice - Adult Alternative
 1915 Music Choice - Alternative
 1946 Music Choice - Blues
 1934 Music Choice - Classic Country
 1918 Music Choice - Classic Rock
 1949 Music Choice - Classical Masterpieces
 1935 Music Choice - Contemporary Christian
 1933 Music Choice - Country Hits
 1903 Music Choice - Dance/EDM

Ch. Network

316 Olympic Channel
 844 Once Canal
 408 Outdoor Channel
 535 OuterMAX - E
 1847 Outrageous On Demand
 187 Ovation
 90 Oxygen
 171 Oxygen
 377 PAC-12 Arizona
 381 PAC-12 Bay Area
 376 PAC-12 Los Angeles
 380 PAC-12 Mountain
 375 PAC-12 Network

1945 Music Choice - Jazz
 1924 Music Choice - Kidz Only
 1950 Music Choice - Light Classical
 1902 Music Choice - Max
 1914 Music Choice - Metal
 1938 Music Choice - Mexicana
 1937 Music Choice - Musica Urbana
 1922 Music Choice - Party Favorites
 1931 Music Choice - Pop & Country
 1921 Music Choice - Pop Hits
 1936 Music Choice - Pop Latino
 1910 Music Choice - R&B & Soul
 1909 Music Choice - R&B Classics
 1906 Music Choice - Rap
 1912 Music Choice - Reggae
 1913 Music Choice - Rock
 1917 Music Choice - Rock Hits
 1940 Music Choice - Romances
 1947 Music Choice - Singers & Swing
 1944 Music Choice - Smooth Jazz
 1919 Music Choice - Soft Rock
 1930 Music Choice - Solid Gold Oldies
 1941 Music Choice - Sound of the Seasons
 1943 Music Choice - Soundscapes
 1942 Music Choice - Stage & Screen
 1923 Music Choice - Teen Beats
 1908 Music Choice - Throwback Jamz
 1932 Music Choice - Today's Country
 1925 Music Choice - Toddler Tunes
 1939 Music Choice - Tropicales
 1926 Music Choice - Y2K
 285 Music On Demand
 1005 Music On Demand
 725 NBA League Pass

Ch. Network

178 RLTV
 1610 RTN (Russian)
 1613 RTVI (Russian)
 213 Radar
 1807 Real
 128 Reelz
 622 RetroPlex
 911 Ritmosan Latino
 1621 Russian Kino
 1515 SBN (Vietnamese)
 385 SEC Extra
 384 SEC Network
 1541 SET Asia

739 NBA League Pass
 740 NBA League Pass
 741 NBA League Pass
 742 NBA League Pass
 743 NBA League Pass
 308 NBA TV
 50 NBC Sports Network
 314 NBC Sports Network
 898 NBC Universo
 310 NFL Network
 311 NFL RedZone
 312 NHL Network
 83 NY State Legislature
 229 NY State Legislature
 931 Nat Geo Mundo
 130 Nat Geo Wild
 129 National Geographic
 1008 Nature & Knowledge On Demand
 1557 New Delhi TV Limited
 257 Nick Jr.
 288 Nick Music
 260 Nick2
 33 Nickelodeon
 258 Nickelodeon
 262 Nicktoons
 20 OWN
 173 OWN

Ch. Network

10 Spectrum News - Central New York
 200 Spectrum News - Central New York
 750 Spectrum Sports Wisconsin
 751 Spectrum Sports Wisconsin
 752 Spectrum Sports Wisconsin
 753 Spectrum Sports Wisconsin
 754 Spectrum Sports Wisconsin
 755 Spectrum Sports Wisconsin
 756 Spectrum Sports Wisconsin
 757 Spectrum Sports Wisconsin
 758 Spectrum Sports Wisconsin
 759 Spectrum Sports Wisconsin
 760 Spectrum Sports Wisconsin
 761 Spectrum Sports Wisconsin
 762 Spectrum Sports Wisconsin
 763 Spectrum Sports Wisconsin
 764 Spectrum Sports Wisconsin
 765 Spectrum Sports Wisconsin
 766 Spectrum Sports Wisconsin
 767 Spectrum Sports Wisconsin
 768 Spectrum Sports Wisconsin

379 PAC-12 Oregon
 378 PAC-12 Washington
 23 Paramount Network
 116 Paramount Network
 1804 Penthouse TV On Demand
 1805 Penthouse TV (Prem.)
 1833 Penthouse TV (Prem.)
 1404 Phoenix InfoNews
 1403 Phoenix N. America
 1810 Playboy On Demand
 1811 Playboy TV
 1812 Playboy TV en Español
 1595 Polish Radio 1
 1596 Polish Radio 3
 175 Pop
 100 Primetime On Demand
 1001 Primetime On Demand
 99 Public Access
 159 QVC
 480 QVC
 481 QVC2
 1581 RAI Italia
 857 RCN Nuestra Tele
 1832 REAL
 1806 REAL On Demand
 291 REVOLT
 297 RFD-TV

Ch. Network

584 Starz Kids & Family - E
 580 Starz On Demand
 583 Starz in Black - E
 602 StarzEncore - E
 601 StarzEncore On Demand
 625 SundanceTV
 870 Super Canal
 47 Syfy
 111 Syfy
 464 TBN
 946 TBN Enlace USA
 15 TBS
 104 TBS
 66 TCM
 631 TCM
 1809 TEN
 1834 TEN
 1808 TEN On Demand
 38 TLC
 166 TLC
 571 TMC - E

552 SHO 2 - E
 555 SHO Beyond - E
 554 SHO Extreme - E
 556 SHO Next - E
 557 SHO Women - E
 1550 STAR India GOLD
 1553 STAR India PLUS
 853 SUR Perú
 1540 SWAGAT TV
 1532 Sahara Filmy
 136 Science Channel
 922 Semillitas
 482 Shop Zeal 1
 489 Shop Zeal 2
 485 Shop Zeal 3
 486 Shop Zeal 4
 488 Shop Zeal 5
 551 Showtime - E
 558 Showtime Fam. Zn
 550 Showtime On Demand
 553 Showtime Showcase-E
 131 Smithsonian Channel
 470 SonLife
 495 SonLife
 441 Spectrum Deportes
 215 Spectrum News
 1 Spectrum News - Central New York

Ch. Network

263 TeenNick
 861 Tele El Salvador
 845 TeleFórmula
 912 TeleHit
 871 Telemicro
 872 Television Dominicana
 406 Tennis Channel
 468 The Cowboy Channel
 1450 The Filipino Channel
 474 The Impact Network
 30 The Weather Channel
 211 The Weather Channel
 534 ThrillerMAX - E
 1846 Too Much For TV On Demand
 899 Tr3s
 53 Travel Channel
 165 Travel Channel
 124 UP
 21 USA Network
 101 USA Network
 984 Ultra Cine

769 Spectrum Sports Wisconsin
 770 Spectrum Sports Wisconsin
 771 Spectrum Sports Wisconsin
 772 Spectrum Sports Wisconsin
 330 Spectrum SportsNet
 1009 Sports & Fitness On Demand
 331 SportsNet LA
 45 SportsNet New York
 320 SportsNet New York
 581 Starz - E
 585 Starz Cinema - E
 586 Starz Comedy - E
 582 Starz Edge - E
 603 Starz Encore Action - E
 604 Starz Encore Black-E
 605 Starz Encore Classic - E
 608 Starz Encore Family - E
 606 Starz Encore Suspense - E
 607 Starz Encore Westerns - E

572 TMC Extra - E
 570 TMC On Demand Embedded
 27 TNT
 103 TNT
 1542 TV Asla
 855 TV Chile
 1500 TV Japan
 54 TV Land
 121 TV Land
 184 TV One
 867 TV Venezuela
 1575 TV5MONDE
 1422 TVB1 Cantonese
 1423 TVB2 Cantonese
 1424 TVBE Cantonese
 1425 TVBS Mandarin
 1516 TVBV Vietnamese
 413 TVG
 1592 TVP Polonia

985 Ultra Clásico
 849 Ultra Docu
 918 Ultra Familia
 915 Ultra Flesta
 919 Ultra Kidz
 937 Ultra Macho
 983 Ultra Mex
 804 UniMás
 255 Universal Kids
 26 Univisión
 801 Univisión
 444 Univisión Deportes
 959 Univisión Deportes
 895 Univisión tNovelas
 29 VH1
 117 VH1
 403 Velocity
 133 Viceland
 913 Video Rola

Ch. Network

982 ViendoMovies
 874 WAPA América
 1275 WCNY - Create
 1276 WCNY - Global Connect
 1278 WCNY - HowTo
 68 WE tv
 172 WE tv
 16 WGN America
 126 WGN America
 7 WNYS - MyTV
 1215 WNYS - MyTV
 1265 WNYS - getTV
 18 WSPX - ION
 1218 WSPX - ION
 1246 WSTM - Comet
 13 WSTM - The CW
 1212 WSTM - The CW
 1241 WSYR - Bounce TV
 1240 WSYR - MeTV
 1250 WSYT - ZUUS Country
 1554 Willow TV
 36 YES Network
 321 YES Network
 186 Youtoo
 1533 ZEE TV
 1400 ZTC Chinese
 134 fyl
 210 i24

660	IN DEMAND 1
661	IN DEMAND 2
650	IN DEMAND Previews
42	msnbc
203	msnbc
91	truTV
112	truTV
923	¡Sorpresal TV

Charter Communications. Programming may vary. Channels, Tiers and Packaging subject to change. Services not available in all areas. Charter issued digital receiver or CableCARD required to view programming channels, except for Basic Service viewable with customer owned TV equipped with digital QAM Tuner subject to future service changes when a market transitions to All Digital. Charter issued digital receiver required to view PPV and On Demand programming (where available). HD capable equipment required to view HD programming (where available). All programming may not be available to CableCARD or Digital Terminal Adapter customers. All service levels may contain channels with some R-rated programming, which can be blocked using the Parental Control feature on your on-screen program guide.

In a switched digital market, due to system technology enhancements access to certain digital channels will require a digital receiver, as HDTVs & digital QAM tuners equipped with CableCARDS or TV's equipped with Digital Terminal Adapter's cannot access certain digital channels requiring two-way communication (e.g., PPV & On Demand programming). CableCARD customers with TIVO equipment will also need a Tuning Adapter for access to such digital channels.

SAP - Second Audio Programming (Spanish Language when available) is offered on analog Basic Service & Expanded Service channels. Check your interactive program guide for further details. Channel numbers listed are for either analog cable-ready TV sets or Charter digital receivers. Customers using a QAM tuner TV or other personal QAM tuner device, not connected to a digital receiver, must activate the Auto Program feature, as described in the TV/device's Owner's Manual, to receive some digital services.

TOWN OF VIENNA
SPECIAL TOWN MEETING MINUTES
December 28, 2017

PRESENT: Supervisor William A. Graham
Councilwoman Lorraine Padavan
Councilman Jason C. Lamb

ABSENT: Councilman Jason H. Spellicy
Councilwoman Gail Whitham

CALL TO ORDER:
Supervisor Graham called the meeting to order at 2:06PM. Pledge of Allegiance.

SEALED BIDS: SALT SHED
The Town Clerk received three sealed bid.

The first bid was from Hybrid Bldg Solutions for three hundred thirty-six thousand six hundred forty (\$336,460.00) dollars.

The second bid was from A & B Construction for two hundred seven thousand three hundred (\$207,300.00) dollars.

The third bid was from Structures Unlimited for one hundred thirty-seven thousand five hundred sixty (137,560.00) dollars. The board does not believe they bid on the entire project.

The town board will review along with the highway superintendent and the town attorney before a decision is made.

PUBLIC HEARING: SPECTRUM
A motion was entertained by Supervisor Graham and seconded by Councilman Lamb to open the public hearing for the franchise agreement between Time Warner (Spectrum) and the Town of Vienna at 2:15pm. Motion carried.

Voting Record:

Supervisor Graham	Aye
Councilman Lamb	Aye
Councilwoman Padavan	Aye
Councilman Spellicy	Absent
Councilwoman Whitham	Absent

Nancy Zook-Schmitz spoke, she was not asked if she was for or against the agreement.

A motion was entertained by Supervisor Graham and seconded by Councilman Lamb to close the public hearing at 2:25pm. Motion carried.

Voting Record:

Supervisor Graham	Aye
Councilman Lamb	Aye
Councilwoman Padavan	Aye
Councilman Spellicy	Absent
Councilwoman Whitham	Absent

A motion was entertained by Councilman Lamb and seconded by Councilwoman Padavan to enter into the franchise agreement with Time Warner (Spectrum). Motion carried.

Voting Record:

Supervisor Graham	Aye
Councilman Lamb	Aye
Councilwoman Padavan	Aye
Councilman Spellicy	Absent
Councilwoman Whitham	Absent

AUDITED VOUCHERS:

A motion was entertained by Councilwoman Padavan and seconded by Supervisor Graham to approve the audited vouchers beginning with voucher #569 thru voucher #610 in the amount of \$24,282.51. Motion carried.

Voting Record:

Supervisor Graham	Aye
Councilman Lamb	Aye
Councilwoman Padavan	Aye
Councilman Spellicy	Absent
Councilwoman Whitham	Absent

APPOINTMENT:

A motion was entertained by Supervisor Graham and seconded by Councilman Lamb to re-appoint Vincent Rossi as the town attorney. Motion carried.

Voting Record:

Supervisor Graham	Aye
Councilman Lamb	Aye
Councilwoman Padavan	Aye
Councilman Spellicy	Absent
Councilwoman Whitham	Absent

SUMMER RECREATION:

A motion was entertained by Supervisor Graham and seconded by Councilman Lamb to advertise for two summer recreation leaders with applications due in the town clerks office no later than 3:00pm on January 22, 2018. Motion carried.

Voting Record:

Supervisor Graham	Aye
Councilman Lamb	Aye
Councilwoman Padavan	Aye

Councilman Spellicy Absent
Councilwoman Whitham Absent

FLOWERS:

A motion was entertained by Supervisor Graham to have the town send and pay for flowers to be sent for a death in the family of all of town employees (elected and appointed). The flower would be sent to any family member as listed under the nepotism law. There was discussion and no second to the motion. The board will wait until a full board is present.

WEB MASTER:

The supervisor said the town didn't have a web master for the 2018 year and would suggest an amount of three hundred fifty (\$350.00) dollars be added to that budget line to get a web master. Councilwoman Padavan and Councilman Lamb both disagree on the money. There was discussion of making it the duties of a department. At that point the Town Clerk reminded the board that it has been the duties of the Town Clerk for years.

EDUCATION:

A motion was entertained by Supervisor Graham and seconded by Councilman Lamb to approve the travel and education for Councilwoman Padavan. Motion carried.

Voting Record:

Supervisor Graham Aye
Councilman Lamb Aye
Councilwoman Padavan Aye
Councilman Spellicy Absent
Councilwoman Whitham Absent

BUDGET ADJUSTMENTS:

The bookkeeper will need to do year end budget adjustments based on today's abstract.

A motion was entertained by Supervisor Graham and seconded by Councilman Lamb to authorize the budget adjustments as necessary based on today's abstract. Motion carried.

Voting Record:

Supervisor Graham Aye
Councilman Lamb Aye
Councilwoman Padavan Aye
Councilman Spellicy Absent
Councilwoman Whitham Absent

ADJOURN: 4:15PM

A motion was entertained by Supervisor Graham and seconded by Councilman Spellicy to adjourn the meeting at 4:15PM. Motion carried.

Voting Record:

Supervisor Graham	Aye
Councilman Lamb	Aye
Councilwoman Padavan	Aye
Councilman Spellicy	Absent
Councilwoman Whitham	Absent

Respectfully Submitted,



Donna M Clark

FRANCHISE AGREEMENT

This Franchise Agreement ("Franchise") is between the Town of Vienna, New York, hereinafter referred to as the "Grantor" and Time Warner Cable Northeast LLC, locally known as CHARTER COMMUNICATIONS, hereinafter referred to as the "Grantee."

WHEREAS, in a full public proceeding affording due process to all parties, Grantor considered and found adequate and feasible Grantee's plans for constructing and operating the cable television system, and Grantor considered and determined that the financial condition, character, legal and technical ability of the Grantee are sufficient to provide services, facilities and equipment necessary to meet the future cable-related needs of the community; and

WHEREAS, the Grantor finds that the Grantee has substantially complied with the material terms of the current Franchise under applicable laws, that this Franchise complies with New York Public Service Commission's ("NYPS") franchise standards under Title 16, Chapter VIII, Part 895 of the Official Compilation of Codes, Rules and Regulations of the State of New York, and that the grant of a nonexclusive franchise to Grantee is consistent with the public interest; and

WHEREAS, the Grantor and Grantee have complied with all federal and State-mandated procedural and substantive requirements pertinent to this franchise renewal; and

WHEREAS, Grantor desires to enter into this Franchise with the Grantee for the construction and operation of a cable system on the terms set forth herein;

NOW, THEREFORE, the Grantor and Grantee agree as follows:

SECTION 1 Definition of Terms

1.1 Terms. For the purpose of this franchise the following terms, phrases, words and their derivations shall have the meaning ascribed to them in the Cable Communications Policy Act of 1984, as amended from time to time (the "Cable Act"), unless otherwise defined herein. When not inconsistent with the context, words used in the present tense include the future, words in the plural number include the singular number, and words in the singular number include the plural number. The word "shall" is mandatory and "may" is permissive. Words not defined shall be given their common and ordinary meaning.

- A. "Cable System," "Cable Service," and "Basic Cable Service" shall be defined as set forth in the Cable Act.
- B. "Board" shall mean the governing body of the Grantor.
- C. "Cable Act" shall mean the Cable Communication Policy Act of 1984, as amended, 47 U.S.C. §§ 521, et. seq.
- D. "Channel" shall mean a portion of the electromagnetic frequency spectrum which is used in a cable system and which is capable of delivering a television channel.

- E. "Equipment" shall mean any poles, wires, cable, antennae, underground conduits, manholes, and other conductors, fixtures, equipment and other facilities used for the maintenance and operation of physical facilities located in the Streets, including the Cable System.
- F. "FCC" shall mean the Federal Communications Commission and any successor governmental entity thereto.
- G. "Franchise" shall mean the non-exclusive rights granted pursuant to this Franchise to construct operate and maintain a Cable System along the public ways within all or a specified area in the Franchise Area.
- H. "Franchise Area" shall mean the geographic boundaries of the Franchise Authority, and shall include any additions thereto by annexation or other legal means.
- I. "Gross Revenue" means any revenue, as determined in accordance with generally accepted accounting principles, received by the Grantee from the operation of the Cable System to provide Cable Services in the Franchise Area, provided, however, that such phrase shall not include: (1) any taxes, fees or assessments collected by the Grantee from Subscribers for pass-through to a government agency, including, without limitation, any state or federal regulatory fees, the franchise fee, or any sales or utility taxes; (2) unrecovered bad debt; (3) credits, refunds and deposits paid to Subscribers; (4) any exclusions available under applicable State law
- J. "Person" shall mean an individual, partnership, association, organization, corporation, trust or governmental entity.
- K. "Service Area" shall mean the area described in subsection 6.1 herein.
- L. "Standard Installation" shall mean installations to residences and buildings that are located up to 150 feet from the point of connection to Grantee's existing distribution system.
- M. "State" shall mean the State of New York.
- N. "Street" shall include each of the following located within the Franchise Area: public streets, roadways, highways, bridges, land paths, boulevards, avenues, lanes, alleys, sidewalks, circles, drives, easements, rights of way and similar public ways and extensions and additions thereto, including but not limited to public utility easements, dedicated utility strips, or rights-of-way dedicated for compatible uses now or hereafter held by the Grantor in the Franchise Area, which shall entitle the Grantee to the use thereof for the purpose of installing, operating, extending, repairing and maintaining the Cable System.
- O. "Subscriber" shall mean any Person lawfully receiving Cable Service from the Grantee.

SECTION 2
Grant of Franchise

2.1 Grant. The Grantor hereby grants to the Grantee a nonexclusive Franchise which authorizes the Grantee to erect, construct, extend, operate and maintain in, upon, along, across, above, over and under the Streets, now in existence and as may be created or established during its terms, all Equipment, including the Cable System. Nothing in this Franchise shall be construed to prohibit the Grantee from offering any service over its Cable System that is not prohibited by federal or State law.

2.2 Term. The Franchise and the rights, privileges and authority hereby granted shall be for an initial term *of ten (10) years*, commencing on the Effective Date of this Franchise as set forth in Section 15.13.

2.3 Police Powers. The Grantee agrees to comply with the terms of any lawfully adopted generally applicable local ordinance necessary to the safety, health, and welfare of the public, to the extent that the provisions of the ordinance do not have the effect of limiting the benefits or expanding the obligations of the Grantee that are granted by this Franchise. This Franchise is a contract and except as to those changes which are the result of the Grantor's lawful exercise of its general police power, the Grantor may not take any unilateral action which materially changes the mutual promises in this contract.

2.4 Restoration of Municipal Property. Any municipal property damaged or destroyed by Grantee shall be promptly repaired or replaced by the Grantee and restored to serviceable condition.

2.5 Cable System Franchise Required. No Cable System shall be allowed to occupy or use the streets or public rights-of-way of the Franchise Area or be allowed to operate without a Cable System Franchise.

SECTION 3
Franchise Renewal

3.1 Procedures for Renewal. The Grantor and the Grantee agree that any proceedings undertaken by the Grantor that relate to the renewal of the Grantee's Franchise shall be governed by and comply with the provisions of Section 626 of the Cable Act, or any such successor statute.

SECTION 4
Indemnification and Insurance

4.1 Indemnification. The Grantee shall, by acceptance of the Franchise granted herein, defend the Grantor, its officers, boards, commissions, agents, and employees for all claims for injury to any Person or property caused by the negligence of Grantee in the construction or operation of the Cable System and in the event of a determination of liability shall indemnify and hold Grantor, its officers, boards, commissions, agents, and employees harmless from any and all liabilities, claims, demands, or judgments growing out of any injury to any Person or property as a result of the negligence of Grantee arising out of the construction, repair, extension, maintenance, operation or removal of its wires, poles or other equipment of any kind or character used in connection with the

operation of the Cable System, provided that the Grantor shall give the Grantee written notice of its obligation to indemnify the Grantor within ten (10) days of receipt of a claim or action pursuant to this section. In the event any such claim arises, the Grantor shall tender the defense thereof to the Grantee and the Grantee shall have the right to defend, settle or compromise any claims arising hereunder and the Grantor shall cooperate fully herein. If the Grantor determines in good faith that its interests cannot be represented by the Grantee, the Grantee shall be excused from any obligation to represent the Grantor. Notwithstanding the foregoing, the Grantee shall not be obligated to indemnify the Grantor for any damages, liability or claims resulting from the willful misconduct or negligence of the Grantor or for the Grantor's use of the Cable System, including any PEG channels.

4.2 Insurance.

- A. The Grantee shall maintain throughout the term of the Franchise insurance in amounts at least as follows;

Workers' Compensation	Statutory Limits
Commercial General Liability	\$1,000,000 per occurrence, Combined Single Limit (C.S.L.) \$2,000,000 General Aggregate
Auto Liability including coverage on all owned, non-owned hired autos	\$1,000,000 per occurrence C.S.L.
Umbrella Liability	\$1,000,000 per occurrence C.S.L.

- B. The Grantor shall be added as an additional insured, arising out of work performed by Charter, to the above Commercial General Liability, Auto Liability and Umbrella Liability insurance coverage.
- C. The Grantee shall furnish the Grantor with current certificates of insurance evidencing such coverage upon request.

SECTION 5 **Service Obligations**

5.1 No Discrimination. Grantee shall not deny service, deny access, or otherwise discriminate against Subscribers, Channel users, or general citizens on the basis of race, color, religion, national origin, age or sex. Grantee shall not deny access to Cable Service to any group of potential residential subscribers because of the income of the residents of the local area in which such group resides.

5.2 Privacy. The Grantee shall fully comply with the privacy rights of Subscribers as contained in Cable Act Section 631 (47 U.S.C. § 551).

SECTION 6
Service Availability

6.1 Service Area. Subject to applicable law, the Grantee shall continue to provide Cable Service to all residences within the Franchise Area where Grantee currently provides Cable Service (the "Service Area") in accordance with the provisions of Section 895.5 of the regulations of the NYPSC. Grantee shall have the right, but not the obligation, to extend the Cable System into any other portion of the Franchise Area, including annexed areas. Cable Service offered to Subscribers pursuant to this Franchise shall be conditioned upon Grantee having legal access on reasonable terms and conditions to any such Subscriber's dwelling unit or other units wherein such Cable Service is provided.

6.2 Abandonment of Service. Grantee shall not abandon any Cable Service or portion thereof without the Grantor's written consent.

6.3 New Development Underground. In cases of new construction or property development where utilities are to be placed underground, the Grantor agrees to require as a condition of issuing a permit for open trenching to any developer or property owner that such developer or property owner give Grantee at least thirty (30) days prior written notice of such construction or development, and of the particular dates on which open trenching will be available for Grantee's installation of conduit, pedestals and/or vaults, and laterals to be provided at Grantee's expense. Grantee shall also provide specifications as needed for trenching. Costs of trenching and easements required to bring service to the development shall be borne by the developer or property owner; except that if Grantee fails to install its conduit, pedestals and/or vaults, and laterals within fifteen (15) working days of the date the trenches are available, as designated in the written notice given by the developer or property owner, then should the trenches be closed after the fifteen day period, the cost of new trenching is to be borne by Grantee.

6.4 Annexation. The Grantor shall promptly provide written notice to the Grantee of its annexation of any territory which is being provided Cable Service by the Grantee or its affiliates. Such annexed area will be subject to the provisions of this Franchise upon sixty (60) days' written notice from the Grantor, subject to the conditions set forth below and Section 6.1 above. The Grantor shall also notify Grantee in writing of all new street address assignments or changes within the Franchise Area. Grantee shall within ninety (90) days after receipt of the annexation notice, pay the Grantor franchise fees on revenue received from the operation of the Cable System to provide Cable Services in any area annexed by the Grantor if the Grantor has provided a written annexation notice that includes the addresses that will be moved into the Franchise Area in an Excel format or in a format that will allow Grantee to change its billing system. If the annexation notice does not include the addresses that will be moved into the Franchise Area, Grantee shall pay franchise fees within ninety (90) days after it receives the annexed addresses as set forth above. All notices due under this section shall be sent by certified mail, return receipt requested to the addresses set forth in Section 15.7 with a copy to the Director of Government Affairs. In any audit of franchise fees due under this Franchise, Grantee shall not be liable for franchise fees on annexed areas unless and until Grantee has received notification and information that meets the standards set forth in this section.

SECTION 7
Construction and Technical Standards

7.1 Compliance with Codes. All construction practices and installation of equipment shall be done in accordance with all applicable sections of the National Electric Safety Code.

7.2 Construction Standards and Requirements. Grantee shall construct and maintain its Equipment using materials of good and durable quality and shall ensure that all work involved in the construction, installation, maintenance, and repair of the Cable System shall be performed in a safe, thorough and reliable manner.

7.3 Safety. The Grantee shall at all times employ ordinary care and shall use commonly accepted methods and devices preventing failures and accidents which are likely to cause damage.

7.4 Network Technical Requirements. The Cable System shall be designed, constructed and operated so as to meet those technical standards adopted by the FCC relating to Cable Systems contained in part 76 of the FCC's rules and regulations as may be amended from time to time. The Cable System shall provide for a minimum Channel capacity of at least seventy-seven (77) Channels.

SECTION 8
Conditions on Street Occupancy

8.1 General Conditions. Grantee shall have the right to utilize existing poles, conduits and other facilities whenever possible, and shall not construct or install any new, different, or additional poles, conduits, or other facilities on public property provided Grantee is able to access existing poles, conduits, or other facilities on reasonable terms and conditions.

8.2 Underground Construction. The facilities of the Grantee shall be installed underground in those Service Areas where existing telephone and electric services are both underground at the time of system construction. In areas where either telephone or electric utility facilities are installed aerially at the time of system construction, the Grantee may install its facilities aerially with the understanding that at such time as the existing aerial facilities are required to be placed underground by the Grantor, the Grantee shall likewise place its facilities underground. In the event Grantor or any agency thereof directly or indirectly reimburses any utility for the placement of cable underground or the movement of cable, Grantee shall be similarly reimbursed.

8.3 Construction Codes and Permits. Grantee shall obtain all legally required permits before commencing any construction work, including the opening or disturbance of any Street within the Franchise Area, provided that such permit requirements are of general applicability and such permitting requirements are uniformly and consistently applied by the Grantor as to other public utility companies and other entities operating in the Franchise Area. The Grantor shall cooperate with the Grantee in granting any permits required, providing such grant and subsequent construction by the Grantee shall not unduly interfere with the use of such Streets. Notwithstanding the above, the Grantee may set off any administrative permit fees or other fees required by the Grantor related to the Grantee's use of Grantor rights-of-way against the franchise fee payments required under Section 10.1 of this Franchise.

8.4 System Construction. All transmission lines, equipment and structures shall be so installed and located as to cause minimum interference with the rights and reasonable convenience of property owners and at all times shall be kept and maintained in a safe, adequate and substantial condition, and in good order and repair. The Grantee shall, at all times, employ ordinary care and use commonly accepted methods and devices for preventing failures and accidents which are likely to cause damage, injuries, or nuisances to the public. Suitable barricades, flags, lights, flares or other devices shall be used at such times and places as are reasonably required for the safety of all members of the public. Any poles or other fixtures placed in any public way by the Grantee shall be placed in such a manner as not to interfere with the usual travel on such public way.

8.5 Restoration of Public Ways. Grantee shall, at its own expense, restore any damage or disturbance caused to the public way as a result of its operation, construction, or maintenance of the Cable System to a condition reasonably comparable to the condition of the Streets immediately prior to such damage or disturbance.

8.6 Tree Trimming. Grantee or its designee shall have the authority to trim trees on public property at its own expense as may be necessary to protect its wires and facilities.

8.7 Relocation for the Grantor. The Grantee shall, upon receipt of reasonable advance written notice, to be not less than ten (10) business days, protect, support, temporarily disconnect, relocate, or remove any property of Grantee when lawfully required by the Grantor pursuant to its police powers. Grantee shall be responsible for any costs associated with these obligations to the same extent all other users of the Grantor rights-of-way are responsible for the costs related to the relocation of their facilities.

8.8 Relocation for a Third Party. The Grantee shall, on the request of any Person holding a lawful permit issued by the Grantor, protect, support, raise, lower, temporarily disconnect, relocate in or remove from the Street as necessary any property of the Grantee, provided that the expense of such is paid by any such Person benefiting from the relocation and the Grantee is given reasonable advance written notice to prepare for such changes. The Grantee may require such payment in advance. For purposes of this subsection, "reasonable advance written notice" shall be no less than ten (10) business days in the event of a temporary relocation and no less than one hundred twenty (120) days for a permanent relocation.

8.9 Reimbursement of Costs. If funds are available to any Person using the Streets for the purpose of defraying the cost of any of the foregoing, the Grantor shall reimburse the Grantee in the same manner in which other Persons affected by the requirement are reimbursed. If the funds are controlled by another governmental entity, the Grantor shall make application for such funds on behalf of the Grantee.

8.10 Emergency Use. Grantee shall comply with 47 U.S.C. 544(g) and all regulations issued pursuant thereto with respect to an Emergency Alert System ("EAS"). If the Grantee provides an EAS, then the Grantor shall permit only appropriately trained and authorized Persons to operate the EAS equipment and shall take reasonable precautions to prevent any use of the Grantee's Cable System in any manner that results in inappropriate use thereof, or any loss or damage to the Cable System. The Grantor shall hold the Grantee, its employees, officers and assigns harmless from

any claims or costs arising out of use of the EAS, including, but not limited to, reasonable attorneys' fees and costs.

SECTION 9 Service and Rates

9.1 Phone Service. The Grantee shall maintain a toll-free telephone number and a phone service operated to receive complaints and requests for repairs or adjustments at any time.

9.2 Notification of Service Procedures. The Grantee shall furnish each Subscriber at the time service is installed, written instructions that clearly set forth information concerning the procedures for making inquiries or complaints, including the Grantee's name, address and local telephone number. Grantee shall give the Grantor thirty (30) days prior notice of any rate increases, Channel lineup or other substantive service changes.

9.3 Rate Regulation. The rates and charges for Cable Service provided pursuant to this Franchise shall be subject to regulation in accordance with federal law. If and when exercising rate regulation, the Grantor shall abide by the terms and conditions set forth by the FCC. Nothing herein shall be construed to limit the Grantee's ability to offer or provide bulk rate discounts or promotions.

9.4 Continuity of Service. It shall be the right of all Subscribers to continue receiving Cable Service insofar as their financial and other obligations to the Grantee are honored, and subject to Grantee's rights under Section 15.2 of this Franchise.

9.5 Service to Public Buildings. Subject to applicable law, Grantee shall provide, without charge, Standard Installation and one outlet of basic Cable Service to the locations listed in Exhibit A hereto. The Cable Service provided pursuant to this Section 9.5 shall not be used for commercial purposes. The Grantor shall take reasonable precautions to prevent any inappropriate use or loss or damage to the Grantee's Cable System.

SECTION 10 Franchise Fee

10.1 Amount of Fee. Grantee shall pay to the Grantor an annual franchise fee in an amount equal to five percent (5%) of the annual Gross Revenue. Franchise fees may be passed through to Subscribers as a line item on Subscriber bills or otherwise as Grantee chooses, consistent with federal law. The amount of franchise fee and the method of calculation shall be equal when compared to the amount or method of calculation of the franchise fee in any other cable franchise or authorization to provide video service granted by Grantor. In the event any other cable franchise or authorization to provide video service provides for a lesser franchise fee than this Franchise, Grantee's obligation to pay a franchise fee under this Section 10.1 shall be reduced by an equivalent amount.

10.2 Payment of Fee. Payment of the fee due the Grantor shall be made on a quarterly basis, within forty-five (45) days of the close of each calendar quarter. The payment period and the collection of the franchise fees that are to be paid to the Grantor pursuant to the Franchise shall commence sixty (60) days after the Effective Date of the Franchise as set forth in Section 15.13.

In the event of a dispute, the Grantor, if it so requests, shall be furnished a statement of said payment, reflecting the Gross Revenues and the applicable charges.

10.3 Accord and Satisfaction. No acceptance of any payment by the Grantor shall be construed as a release or as an accord and satisfaction of any claim the Grantor may have for additional sums payable as a franchise fee under this Franchise.

10.4 Limitation on Recovery. The period of limitation for recovery of any franchise fee payable hereunder shall be three (3) years from the date on which payment by the Grantee was due.

10.5 No auditor engaged by the Grantor shall be compensated on a success based formula (e.g., payment based on a percentage of an underpayment, if any).

SECTION 11 **Transfer of Franchise**

11.1 Franchise Transfer. Grantee shall provide at least sixty days' notice to Grantor prior to completion of a transaction that results in the sale, transfer, or assignment of the Franchise. The Franchise granted hereunder shall not be assigned, other than by operation of law or to an entity controlling, controlled by, or under common control with the Grantee, without the prior consent of the Grantor, such consent not to be unreasonably withheld or delayed. No such consent shall be required, however, for a transfer in trust, by mortgage, by other hypothecation, or by assignment of any rights, title, or interest of the Grantee in the Franchise or Cable System to secure indebtedness. Within thirty (30) days of receiving a request for review covered by this Section, the Grantor shall notify the Grantee in writing of any additional information it reasonably requires to determine the legal, financial and technical qualifications of the transferee. If the Grantor has not taken action on the Grantee's request for transfer within one hundred twenty (120) days after receiving such request, consent by the Grantor shall be deemed given.

SECTION 12 **Records**

12.1 Inspection of Records. Grantee shall permit any duly authorized representative of the Grantor, upon receipt of advance written notice, to examine during normal business hours and on a non-disruptive basis any and all of Grantee's records pertaining to Grantee's provision of Cable Service in the Franchise Area maintained by Grantee as is reasonably necessary to ensure Grantee's compliance with the material terms of the Franchise. Such notice shall specifically reference the subsection of the Franchise that is under review so that the Grantee may organize the necessary books and records for easy access by the Grantor. The Grantee shall not be required to maintain any books and records for Franchise compliance purposes longer than three (3) years. The Grantee shall not be required to provide Subscriber information in violation of Section 631 of the Cable Act. The Grantor agrees to treat as confidential any books, records or maps that constitute proprietary or confidential information to the extent Grantee makes the Grantor aware of such confidentiality. If the Grantor believes it must release any such confidential books or records in the course of enforcing this Franchise, or for any other reason, it shall advise Grantee in advance so that Grantee may take appropriate steps to protect its interests. Until otherwise ordered

by a court or agency of competent jurisdiction, the Grantor agrees that, to the extent permitted by State and federal law, it shall deny access to any of Grantee's books and records marked confidential, as set forth above, to any Person.

SECTION 13

Public Education and Government (PEG) Access

13.1 PEG Access. Grantee shall make available channel capacity for non-commercial, video programming for public, educational and governmental ("PEG") access use in accordance with Section 895.4 of the NYPSC regulations and will comply with the minimum standards set forth therein. Such PEG channel capacity may be shared with other localities served by Grantee's cable system, and Grantor hereby authorizes Grantee to transmit PEG access programming authorized herein to such other localities. The tier of service on which such PEG channel(s) may be placed shall be determined by Grantee in accordance with applicable law.

SECTION 14

Enforcement or Revocation

14.1 Notice of Violation. If the Grantor believes that the Grantee has not complied with the terms of the Franchise, the Grantor shall first informally discuss the matter with Grantee. If these discussions do not lead to resolution of the problem, the Grantor shall notify the Grantee in writing of the exact nature of the alleged noncompliance (the "Violation Notice").

14.2 Grantee's Right to Cure or Respond. The Grantee shall have thirty (30) days from receipt of the Violation Notice to (i) respond to the Grantor, contesting the assertion of noncompliance, or (ii) to cure such default, or (iii) if, by the nature of default, such default cannot be cured within the thirty (30) day period, initiate reasonable steps to remedy such default and notify the Grantor of the steps being taken and the projected date that they will be completed.

14.3 Public Hearing. If the Grantee fails to respond to the Violation Notice received from the Grantor, or if the default is not remedied within the cure period set forth above, the Board shall schedule a public hearing if it intends to continue its investigation into the default. The Grantor shall provide the Grantee at least twenty (20) days prior written notice of such hearing, which specifies the time, place and purpose of such hearing, notice of which shall be published by the Clerk of the Grantor in a newspaper of general circulation within the Grantor in accordance with subsection 15.8 hereof. At the hearing, the Board shall give the Grantee an opportunity to state its position on the matter, present evidence and question witnesses, after which it shall determine whether or not the Franchise shall be revoked. The public hearing shall be on the record and a written transcript shall be made available to the Grantee within ten (10) business days. The decision of the Board shall be made in writing and shall be delivered to the Grantee. The Grantee may appeal such determination to an appropriate court, which shall have the power to review the decision of the Board *de novo*. The Grantee may continue to operate the Cable System until all legal appeals procedures have been exhausted.

14.4 Enforcement. Subject to applicable federal and State law, in the event the Grantor, after the hearing set forth in subsection 14.3 above, determines that the Grantee is in default of any provision of the Franchise, the Grantor may:

- A. Seek specific performance of any provision, which reasonably lends itself to such remedy, as an alternative to damages; or
- B. Commence an action at law for monetary damages or seek other equitable relief; or
- C. In the case of a substantial default of a material provision of the Franchise, seek to revoke the Franchise itself in accordance with subsection 14.5 below.

14.5 Revocation.

- A. Prior to revocation or termination of the Franchise, the Grantor shall give written notice to the Grantee of its intent to revoke the Franchise on the basis of a pattern of noncompliance by the Grantee, including one or more instances of substantial noncompliance with a material provision of the Franchise. The notice shall set forth the exact nature of the noncompliance. The Grantee shall have sixty (60) days from such notice to either object in writing and to state its reasons for such objection and provide any explanation or to cure the alleged noncompliance. If the Grantor has not received a satisfactory response from Grantee, it may then seek to revoke the Franchise at a public hearing. The Grantee shall be given at least thirty (30) days prior written notice of such public hearing, specifying the time and place of such hearing and stating its intent to revoke the Franchise. The public hearing shall be conducted in accordance with the requirements of Section 14.3 above.
- B. Notwithstanding the above provisions, the Grantee reserves all of its rights under federal law or regulation.
- C. Upon revocation of the Franchise, Grantee may remove the Cable System from the Streets of the Grantor, or abandon the Cable System in place.

SECTION 15
Miscellaneous Provisions

15.1 Compliance with Laws. Grantor and Grantee shall conform to all applicable state and federal laws and rules regarding cable television as they become effective. Grantee shall also conform with all generally applicable Grantor ordinances, resolutions, rules and regulations heretofore or hereafter adopted or established during the entire term of the Franchise. In the event of a conflict between Grantor ordinances, resolutions, rules or regulations and the provisions of this Franchise, the provisions of this Franchise shall govern.

15.1.1 Employment Practices. Grantee will not refuse to hire, nor will it bar or discharge from employment, nor discriminate against any person in compensation or in terms, conditions, or privileges of employment because of age, race, creed, color, national origin, or sex.

15.2 Force Majeure. The Grantee shall not be held in default under, or in noncompliance with the provisions of the Franchise, nor suffer any enforcement or penalty relating to noncompliance or default, where such noncompliance or alleged defaults occurred or were caused by

circumstances reasonably beyond the ability of the Grantee to anticipate and control. This provision includes, but is not limited to, severe or unusual weather conditions, fire, flood, or other acts of God, strikes, work delays caused by failure of utility providers to service, maintain or monitor their utility poles to which Grantee's Cable System is attached, as well as unavailability of materials and/or qualified labor to perform the work necessary.

15.3 Minor Violations. Furthermore, the parties hereby agree that it is not the Grantor's intention to subject the Grantee to forfeitures or revocation of the Franchise for violations of the Franchise where the violation was a good faith error that resulted in no or minimal negative impact on the Subscribers within the Franchise Area, or where strict performance would result in practical difficulties or hardship to the Grantee which outweighs the benefit to be derived by the Grantor and/or Subscribers.

15.4 Action of Parties. In any action by the Grantor or the Grantee that is mandated or permitted under the terms hereof, such party shall act in a reasonable, expeditious and timely manner. Furthermore, in any instance where approval or consent is required under the terms hereof, such approval or consent shall not be unreasonably withheld.

15.5 Equal Protection. If any other provider of cable services or video services (without regard to the technology used to deliver such services) is lawfully authorized by the Grantor or by any other State or federal governmental entity to provide such services using facilities located wholly or partly in the public rights-of-way of the Grantor, the Grantor shall ensure that the terms applicable to such other provider are no more favorable or less burdensome than those applicable to Grantee. If the authorization applicable to such other provider contains franchise fee, PEG, free service, right-of-way, or other terms imposing monetary or regulatory burdens that are more costly or less burdensome than the corresponding obligations imposed upon Grantee, Grantor shall, within thirty (30) days of a written request from Grantee, modify this Franchise to insure that the corresponding obligations applicable to Grantee are no more costly or burdensome than those imposed on the new competing provider. If the Grantor fails to make modifications consistent with this requirement, Grantee agrees not to enforce such corresponding obligations in this Franchise beyond the requirements imposed by the less costly or less burdensome obligations in such competing provider's authorization. As an alternative to the equal protection procedures set forth herein, the Grantee shall have the right and may choose to have this Franchise with the Grantor be deemed expired thirty (30) days after written notice to the Grantor. Nothing in this Franchise shall impair the right of the Grantee to terminate this Franchise and, at Grantee's option, negotiate a renewal or replacement franchise, license, consent, certificate or other authorization with any appropriate government entity. Nothing in this Section 15.5 shall be deemed a waiver of any remedies available to Grantee under federal, state or municipal law, including but not limited to Section 625 of the Cable Act, 47 U.S.C. § 545.

15.6 Change in Law. Notwithstanding any other provision in this Franchise, in the event any change to state or federal law occurring during the term of this Franchise eliminates the requirement for any person desiring to provide video service or Cable Service in the Franchise Area to obtain a franchise from the Grantor, then Grantee shall have the right to terminate this Franchise and operate the system under the terms and conditions established in applicable law. If Grantee chooses to terminate this Franchise pursuant to this provision, this Franchise shall be deemed to have expired by its terms on the effective date of any such change in law, whether or

15.10 Entire Agreement. This Franchise and any Exhibits hereto constitute the entire agreement between Grantee and the Grantor and they supersede all prior or contemporaneous agreements, representations or understandings (whether written or oral) of the parties regarding the subject matter hereof.

15.11 Administration of Franchise. The Board, or such other person as may be designated and supervised by the Board, is responsible for the continuing administration of the Franchise. This Franchise is a contract and neither party may take any unilateral action that materially changes the mutual promises and covenants contained herein. Any changes, modifications or amendments to this Franchise must be made in writing, signed by the Grantor and the Grantee. Any determination by the Grantor regarding the interpretation or enforcement of this Franchise shall be subject to de novo judicial review.

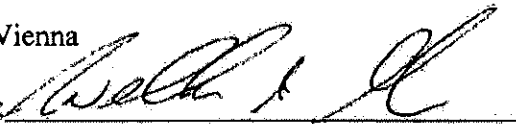
15.12 NYPSC Approval. This Franchise is subject to the approval of the NYPSC. Grantee shall file an application for such approval with the NYPSC within sixty (60) days after the date the Franchise is approved by Grantor and accepted by Grantee. Grantee shall also file any necessary notices with the FCC.

15.13 Effective Date. The Franchise granted herein will take effect and be in full force from the date of approval by the NYPSC ("Effective Date"). If any fee or grant that is passed through to Subscribers is required by this Franchise, other than the franchise fee, such fee or grant shall go into effect sixty (60) days after the Effective Date of this Franchise.

15.14 No Third Party Beneficiaries. Nothing in this Franchise is intended to confer third-party beneficiary status on any person other than the parties to this Franchise to enforce the terms of this Franchise.

Considered and approved this 28 day of December, 20 17.


Town of Vienna

Signature: 

Name/Title: Wm Graham Supervisor

Accepted this 12th day of January, 20 18, subject to applicable federal and State law.

Time Warner Cable Northeast LLC, By Its
Manager, Charter Communications, Inc.

Signature: 

Name/Title: Paul Abbott/VP, Local Gov't Affairs & Franchising

Exhibit A

Municipal Buildings to be Provided Free Cable Service

1. Vienna Town Hall, 2083 NYS Rte 49, North Bay, NY 13123
2. Town of Vienna Highway Garage, 2740 NYS Rte 49, Blossvale, NY 13308

STATE OF NEW YORK

SS.

COUNTY OF ONEIDA

**LEGAL NOTICE
PUBLIC HEARING
DECEMBER 28, 2017
TOWN OF VIENNA**

**For the approval of a Cable Television
Agreement between Time Warner
Cable Northeast LLC and the
Town of Vienna**

NOTICE IS HEREBY GIVEN that the Town Board of the Town of Vienna will hold a Public Hearing on Thursday, December 28, 2017 at 2:05 p.m. at 2083 NYS Route 49, North Bay, NY 13123 regarding granting a cable television franchise agreement by and between the Town of Vienna and Time Warner Cable Northeast LLC, I/k/a Charter Communications.

A copy of the agreement is available for public inspection during normal business hours in the Town Clerk's Office 2083 NYS Route 49, North Bay, NY 13123 or online at tovlookup.org.

At such public hearing, all persons will be given an opportunity to be heard. Written and oral statements will be taken at the time. Time limitations may be imposed for each oral statement, if necessary.

Dated: December 18, 2017
By Order of the Town Board
Town of Vienna
Donna M. Clark
Town Clerk
34w1

James L. VanWinkle or Amber L. McNabb of the Town of Camden, County of Oneida and State of New York, being duly sworn, says that he or she is, and during the time of the publication of the notice hereinafter mentioned, was an officer of the Camden News, Inc., publisher of the

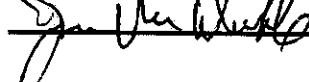
QUEEN CENTRAL NEWS

a Public Newspaper, published in the Village of Camden, County of Oneida, aforesaid. And deponent further says that the Legal Notice - For the approval of a Cable Television Agreement with Time Warner

of which a Printed Copy is hereto annexed, was published in said Newspaper for One week(s)

commencing the 18th day of December, 2017

ending the 18th day of December, 2017



Subscribed and Sworn to before me

this 16th day of Jan, 20 18



TAMARA L. BONOMO
Notary Public, State of New York
Oneida County
My Commission Expires 6-1-18

SS.

COUNTY OF ONEIDA

LEGAL NOTICE

LEGAL NOTICE

LEGAL NOTICE FOR APPLICATION OF FRANCHISE RENEWAL

PLEASE TAKE NOTICE that Time Warner Cable Northeast LLC, locally known as Charter Communications, has filed an application for renewal of its Cable Television Franchise in the Town of Vienna, Oneida County, New York.

The application and all comments filed relative thereto are available for public inspection at the Town of Vienna's office during normal business hours. Interested parties may file comments regarding the renewal with the Public Service Commission within 10 days of the date of publication of the notice.

Comments should be addressed to Hon. Kathleen Burgess, Secretary, New York State Public Service Commission, 3 Empire State Plaza, Albany, NY 12223.

35w1

James L. VanWinkle, Amber L. McNabb or Kathleen M. Schmidt of the Town of Camden, County of Oneida and State of New York, being duly sworn, says that he or she is, and during the time of the publication of the notice hereinafter mentioned, was an officer of the Camden News, Inc., publisher of the

QUEEN CENTRAL NEWS

a Public Newspaper, published in the Village of Camden, County of Oneida, aforesaid. And deponent further says that the Legal Notice - Time Warner Cable Northeast LLC

of which a Printed Copy is hereto annexed, was published in said Newspaper for One week(s)

commencing the 25th day of December, 2017

ending the 25th day of December, 2017

[Handwritten signature]

Subscribed and Sworn to before me

this 31st day of Jan, 20 18

Rachel L. Mitchell

ROBIN L. MITCHELL
Notary Public, State of New York

7/13/18