



**Clay-DeWitt Line 3 & Clay-Teall Line 10
Rebuild & Reconductor Project**

Appendix K

Outreach and Project Contacts

APPENDIX K
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PUBLIC OUTREACH & EDUCATION PLAN

This section includes the description of the Project outreach efforts made to inform and educate the public on the construction of the electric transmission facilities for the Clay-DeWitt and Clay-Teall Rebuild Project.

Section 1: Construction Commencement Information (Ordering Conditions 33 & 34)

A construction commencement notice will be provided to the public two weeks prior to the start of any Project construction, notifying them of the timing of planned construction in the area. The notice will include: the Project map; a Project description; the anticipated construction start date and estimated completion date; the contact information for the receiver of complaints for the Project; and contact information for the Public Service Commission representative for the Project. A sample notice is contained in Attachment K-1.

The construction commencement notice will be disseminated in the following manner:

- **Local Officials & Emergency**

Local officials and emergency personnel, including the Onondaga County Department of Emergency Communications, along the entire Project route will be provided the construction commencement notice via mail. A list of these officials is contained in Table K-2 in Attachment K-2.

- **Local Media**

National Grid's Public Relation department will contact local media representatives to provide Project information and disseminate the construction commencement notice.

- **Public Places**

The construction commencement notice will be posted conspicuously in public places in the Project area, such as convenience stores, Post Offices, town hall community bulletin boards and public libraries. A list of the public libraries where the notice will be posted can be found in Section 3 of this plan. The notice will also be posted on the Project website.

- **Landowners and Residents**

All landowners and/or residents whose properties are crossed by or abut the Project right-of-way (ROW) will receive the construction commencement notice via mail at least 14 days prior to the start of construction. Along with the notice being mailed to the mailing address on record, the notice will be addressed to the landowner at his or her situs address and labeled "or current resident" in order to capture non-landowner residents. If the building is a known apartment building with several tenants, the notice will be affixed to the door of the apartment building or some other common area as deemed appropriate.

Section 2: Project Hotline, Project Website and Procedures for Response to Complaints and Inquiries (Ordering Conditions 25, 27, 30, 31, 32, 35, 69)

- **Project Hotline**

A toll-free Project phone number (844-324-3589) has been established for people seeking additional information about the Project. The hotline enables callers to leave a message for a member of the Project team to contact them back. The Stakeholder Relations Manager will be the primary point of contact for the hotline (see the Project Contact List in Attachment K-2). All messages will be returned in a timely manner (within 24 hours of the message, or the next business day if the message is left on the weekend or a holiday).

- **Project Website**

A Project website (www.CDCTRebuildProject.com) has been created, which includes the Project fact sheet, construction map, visual simulations, and links to the DMM page for the Project's case on dps.ny.gov. The website will also include a documents repository, including copies of the Article VII Application, public notices, and a link to the EM&CP on the DPS DMM site. An email drop box is included on this site to collect inquiries from the public, along with the toll-free Project hotline number. The website will also contain an updated high-level schedule of construction activities to occur within a two-week period.

- **Complaints**

National Grid will respond to complaints in a timely matter. The Stakeholder Relations Manager will be the point of contact for public inquiries and complaints. Construction field crews working along the ROW will be supplied with the Project information crew pad, Project field cards, and/or door hangers, all which will include contact information for the Project team (i.e., the toll-free Project hotline and Project website URL).

National Grid will report all inquiries from the public that cannot be resolved within 10 days to the Department of Public Service as complaints. Only a resolution to the inquiry needs to be agreed upon before the 10-day mark; it does not necessarily need to be implemented.

Any complaints received, along with their resolutions, will be reviewed during the monthly site-compliance audit with DPS Staff. Other significant comments, suggestions, and communications from/with the public, local governments, and other agencies will also be reviewed during the monthly audit.

Section 3: EM&CP Available for Public Inspection (Ordering Condition 25 & 27)

One hard copy or one electronic copy of the EM&CP will be located in the following local libraries for public inspection. A link to the EM&CP on the DMM page for the Project's case on dps.ny.gov will also be provided on the Project's website (www.CDCTRebuildProject.com).

Community Library of DeWitt & Jamesville
5110 Jamesville Road
Jamesville, NY 13078
Phone: 315-446-3578

Northern Onondaga Public Library at Cicero
8686 Knowledge Lane
Cicero, NY 13039
Phone: 315-699-2534

Northern Onondaga Public Library at North
Syracuse
100 Trolley Barn Lane
North Syracuse, NY 13212
Phone: 315-699-2534

Salina Free Library
100 Belmont Street
Mattydale, NY 13211
Phone: 315-454-4524

Northern Onondaga Public Library at
Brewerton
5437 Library Street
Brewerton, NY 13029
Phone: 315-676-7484

Section 4: Hazardous Materials (Ordering Condition 10)

A letter containing a list of on-site hazardous chemicals and waste will be sent via mail to the local fire department and emergency management agencies listed in Table K-2 in Attachment K-2. MSDSs for these materials will be available upon request.

Section 5: Municipal Notice of After-Hours Work (Ordering Condition 46)

Any required after-hours or Sunday/holiday work will be reported to the municipality and DPS 24 hours prior to the work being done. Notice can be given with less than 24 hours' notice if the construction activities are required for safety reasons. The Stakeholder Relations Manager will notify the municipality via phone once the work is approved by DPS, and follow-up with an email to the Town Clerk and Town Supervisor. The municipal contacts are listed in Table K-2 in Attachment K-2.

Section 6: Traffic Plans (Ordering Conditions 6, 72, 73)

National Grid will coordinate as needed with the appropriate municipal agencies and police departments regarding the traffic management of roads during construction. Prior to the start of construction, these agencies will be sent the traffic management plans contained in Appendix X for their reference. A list of contacts is provided in Attachment K-2.

Section 7: Unauthorized Access (Ordering Condition 56)

In order to safeguard unauthorized access to the ROW, National Grid will provide a news release to local media outlets educating the public on utility ROW safety and trespass. A sample news release is provided in Attachment K-3. The news release will also be sent to landowners and residents abutting the Project ROW. The Stakeholder Relations Manager will also contact local law enforcement officials regarding ROW trespass prevention. The law enforcement officials are listed in Table K-2 in Attachment K-2.

Section 8: Project Access and Training (Ordering Condition 17)

National Grid will require any person seeking access to the Project area to be "sticker trained" by attending a training session regarding environmental protection, safety, and community relations for the Project. Each trained person will receive a hard hat sticker which will allow them access to the Project. A log of persons trained, including the date and

sticker number, will be kept by the Stakeholder Relations Manager. There may be exclusions to sticker training on a case-by-case basis (e.g., delivery drivers); should this occur, the person will be escorted by a sticker-trained Project team member.

APPENDIX K
ATTACHMENT K-1
SAMPLE CONSTRUCTION COMMENCEMENT NOTICE

SAMPLE CONSTRUCTION COMMENCEMENT NOTICE

Clay-DeWitt & Clay-Teall Rebuild Project PSC Case 15-T-0305

Niagara Mohawk Power Corporation (doing business as “National Grid”) anticipates that it will commence site preparation and construction of its Clay-DeWitt & Clay-Teall Rebuild Project on or about [Month Day, Year].

The Project consists of relocating and selectively reconductoring and reconstructing an approximately 13-mile portion of National Grid’s existing 115kV Line 3 starting at the Clay Substation (“Line 3”) and existing 115kV Line 10 that presently runs for approximately 16 miles from Clay Substation to Teall Substation (“Line 10”) (collectively, Line 10 and Line 3 are referred to as the “Existing Lines”). Presently, Line 3 and Line 10 both originate at the Clay Substation in Clay, NY. These 115kV circuits presently travel a distance of approximately 13 miles parallel to each other on the same right-of-way (“ROW”), the width of which varies from 80 feet to 300 feet.

The Project consists of replacing the conductor on the Existing Lines with new higher capacity conductor, replacing or modifying a majority of the structures associated with the Existing Lines, relocating some of the Existing Lines to the center of the ROW, and relocating other portions of the Existing Lines to a different ROW corridor. Most of the lines rebuilt or relocated in the Project will be supported by either: weathering steel, monopole, phase-over-phase double circuit structures; or weathering steel, single circuit, delta davit arm suspension structures.

The Project Map below shows the project route, which is where site preparation and construction will take place. In general terms, the proposed route of the Project will traverse the Towns of Clay, Cicero, DeWitt, and Salina, all within Onondaga County. Construction is expected to start on approximately [Month Day, Year].

Any comments or inquiries during construction of the Project should be directed to:

Anthony Vincent
Stakeholder Relations Manager
National Grid
300 Erie Boulevard West
Syracuse, NY 13202
Phone: 1-844-324-3589
Email: Anthony.Vincent@nationalgrid.com

This Project is under the jurisdiction of the New York State Public Service Commission, which is responsible for enforcing compliance with environmental and construction conditions. The Public Service Commission may be contacted at:

New York State Department of Public Service
Environmental Certification and Compliance Section
Albany, NY 12223-1350
Telephone: 1-518-474-8702

National Grid is giving this notice to local officials, emergency personnel and local media in the Project area and arranging for it to be displayed in public places.

APPENDIX K
ATTACHMENT K-2
PROJECT CONTACTS

CLAY-DEWITT & CLAY-TEALL REBUILD PROJECT CONTACT LIST

National Grid Toll-Free Telephone Number for construction-related information, complaints, or concerns: 1-844-324-3589

National Grid Transmission Project Management Contacts

Courtney LaBarge
Project Manager
300 Erie Blvd West Syracuse, NY 13202
(315) 428-5334
Email: Courtney.LaBarge@nationalgrid.com

Anthony Vincent
Stakeholder Relations Manager
300 Erie Blvd West Syracuse, NY 13202
(315) 428-5404
Email: Anthony.Vincent@nationalgrid.com

NYS Department of Public Service

General Complaint Contact
Three Empire State Plaza Albany, NY 12223-1350
800-342-3377 (8:30 am – 4:00 pm)

DPS Environmental Compliance Section
Matthew Smith
Three Empire State Plaza Albany, NY 12223-1350
518-402-5141
Email: Matthew.Smith@dps.ny.gov

Secretary to the Commission
Honorable Kathleen H. Burgess Empire State Plaza
Agency Building 3
Albany, NY 12223-1350
518-474-6530
Email: secretary@dps.ny.gov

Agricultural Inspector

To be determined and provided prior to construction.

Environmental Monitor

To be determined and provided prior to construction.

**TABLE K-2
Emergency & Municipal Contacts**

Municipality	Fire Department	Police Department	Medical Emergency	Municipal Contact
New York State	N/A	<p>Emergencies 911</p> <p>New York State Troopers Troop D / Zone 2 101 N. Constellation Way North Syracuse, NY 13212 315-455-2826</p>	Emergencies 911	N/A
Onondaga County	<p>Onondaga County Department of Emergency Management Fire Bureau 421 Montgomery Street, Sub-Level Syracuse, NY 13202 315-435-2525 emweb01@ongov.net</p>	<p>Emergencies 911</p> <p>Onondaga County Sheriff's Office 407 S State St, Syracuse, NY 13202 Non-Emergency 315-435-3044</p>	<p>ST Joseph's Hospital & Health Center 301 Prospect Avenue Syracuse, NY 13203 Emergencies 911 Main Number 315-448-5111</p> <p>Upstate University Hospital 750 East Adams Street Syracuse, NY 13210 Emergencies 911 Main Number 315-464-5540</p> <p>Onondaga County Department of Emergency Management EMS Bureau 421 Montgomery Street, Sub-Level Syracuse, NY 13202 315-435-2525 emweb01@ongov.net</p>	<p>Onondaga County Department of Emergency Communications 3911 Central Avenue Syracuse, NY 13215 315-435-7911</p> <p>Onondaga County Executive John H. Mulroy Civic Center, 14th floor. Syracuse, New York 13202 315-435-3516</p> <p>Onondaga County Clerk 401 Montgomery St. Room 200 Syracuse, NY 13202 315-435-2227</p>
Town of Clay	<p>Emergencies 911</p> <p>Clay Volunteer Fire Dept. 4383 Rt. 31 Clay NY 13041</p> <p>Non-Emergencies (315) 652-4242</p>	<p>Emergencies 911</p> <p>Onondaga County Sheriff's Office 407 S State St, Syracuse, NY 13202</p> <p>Non-Emergency (315) 435-3044</p>	Emergencies 911	<p>Town Supervisor supervisor@townofclay.org 315-652-3800</p> <p>Town Clerk townclerk@townofclay.org 315-652-3800</p> <p>Town Highway Superintendent highway@townofclay.org 315-652-3800</p>

Town of Cicero	<p>Emergencies 911</p> <p>Cicero Fire Dept. 8377 Brewerton Rd Cicero, NY 13039 Non-Emergencies (315) 699-4693</p>	<p>Emergencies 911</p> <p>Cicero Police Dept. 8236 Brewerton Road, Cicero, NY 13039</p> <p>Non-Emergencies (315) 425-2333</p>	Emergencies 911	<p>Town Supervisor Mark Venesky mvenesky@ciceronewyork.net 315-699-1414</p> <p>Town Clerk clerk@ciceronewyork.net 315-699-8109</p> <p>Town Highway Superintendent Chris Woznica cwoznica@ciceronewyork.net 315-699-2745</p> <p>Town Code Enforcement Richard Hooper rhooper@ciceronewyork.net 315-699-2201</p>
Town of Dewitt	<p>Emergencies 911</p> <p>East Syracuse Fire Dept. 148 Sanders Creek Pkwy. East Syracuse, NY 13057</p> <p>Non-Emergencies (315) 431-2660</p>	<p>Emergencies 911</p> <p>Town of Dewitt Police 5400 Butternut Drive East Syracuse, NY 13057</p> <p>Non-Emergencies (315) 425-2333</p>	Emergencies 911	<p>Town Supervisor supervisor@townofdewitt.com 315-446-3910, ext. 5</p> <p>Town Clerk clerk@townofdewitt.com 315-446-3910, ext. 2</p> <p>Town Highway Superintendent highway@townofdewitt.com 315-437-8331</p>
Town of Salina	<p>Emergencies 911</p> <p>Salina Consolidated Fire District 173 E Molloy Rd, Mattydale, NY 13211</p> <p>Non-Emergencies (315) 455-1300</p>	<p>Emergencies 911</p> <p>Onondaga County Sherriff North 7120 Henry Clay Blvd #1, Liverpool, NY 13088</p> <p>Non-Emergencies (315) 435-3044</p>	Emergencies 911	<p>Town Supervisor supervisor@salina.ny.us 315-457-6661</p> <p>Town Clerk 315-457-2710</p> <p>Town Highway Superintendent 315-455-5525</p>

Notes:

1. To report an environmental violation, call 1-800-TIPP DEC (1-800-847-7332)
2. To report a chemical or oil spill call the NYSDEC 24 Hour Spill Hotline 1-800-457-7362
3. Remember to call 911 immediately for all emergency services

APPENDIX K

ATTACHMENT K-3

SAMPLE UNAUTHORIZED ACCESS NEWS RELEASE

**NATIONAL GRID COMPLETED CLAY-DEWITT & CLAY-TEALL REBUILD PROJECT,
REMINDS PUBLIC NOT TO TRESPASS ON UTILITY CORRIDORS**

Month DD, YYYY

Syracuse, NY - National Grid has completed its Clay-DeWitt & Clay-Teall Rebuild Project, a 16-mile 115kV electric transmission project in the Towns of Clay, Cicero, DeWitt, and Salina in Onondaga County. The rebuilt transmission lines were put into service in Month YYYY, and the project area has been restored. The project replaced aging infrastructure and improves electric transmission reliability for the Greater Syracuse area.

With the wind down of the Project, National Grid reminds the public that power line rights-of-way are private property where unauthorized dumping and trespass by trail bikes, all-terrain vehicles, and other off-road vehicles of any kind is unlawful. These rights-of-way are a critical part of the Company's electric and gas network, and in order to protect the public and avoid damage to the Company's facilities, National Grid limits activities within the rights-of-way and strictly prohibits unauthorized access on the rights-of-way with any motorized vehicle.

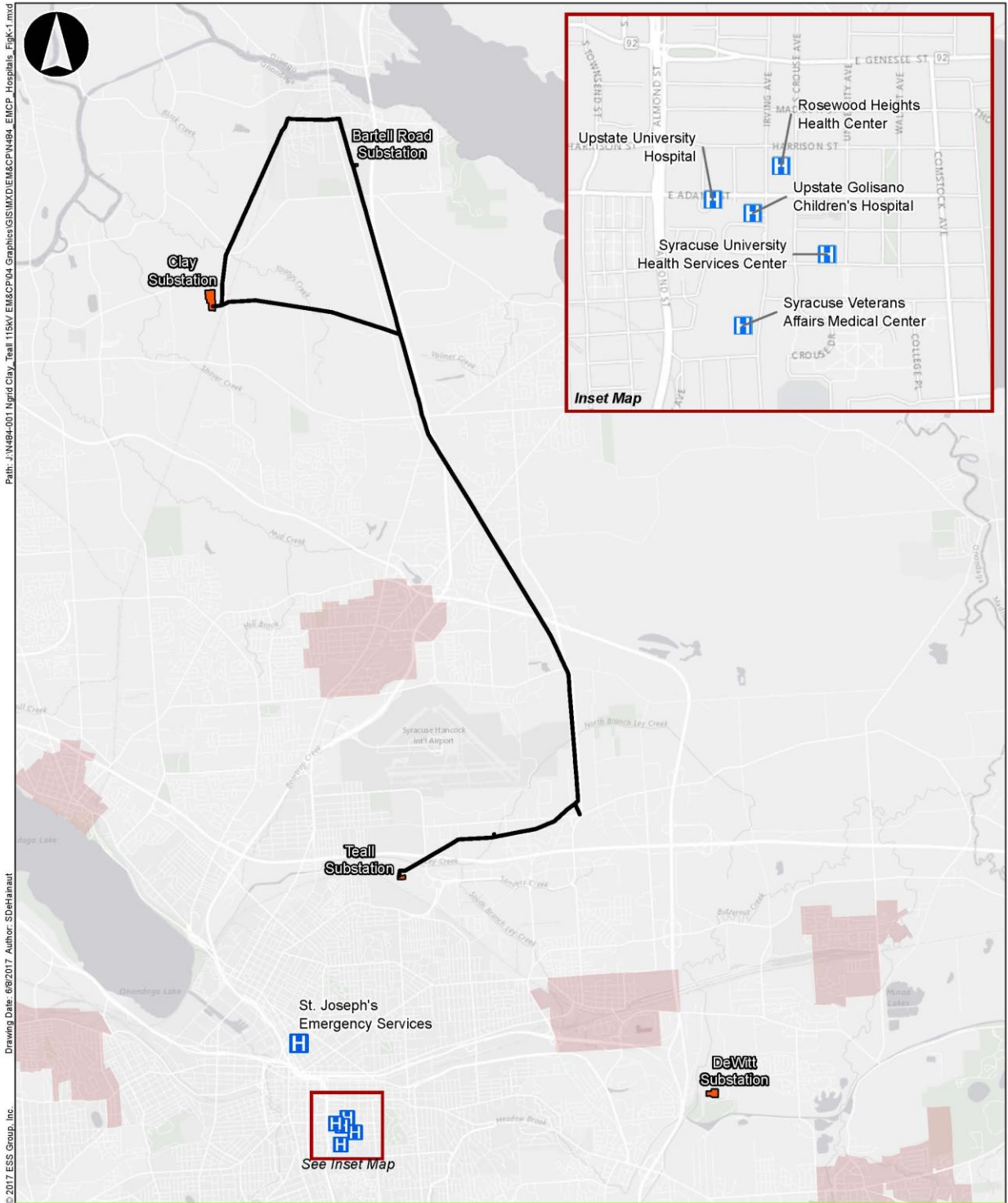
National Grid maintains access roads to and along these rights-of-way for the purpose of maintaining and repairing existing facilities and for the construction of new facilities. These access roads are for use by authorized personnel only and should not be used without the permission of National Grid.

"The corridors were never intended for traffic, particularly by non-utility personnel unfamiliar with the facilities and the terrain", said [XXX], National Grid Stakeholder Relations Manager. "Dumping of waste and access by off-road vehicles are damaging to the rights-of-way, creating safety hazards for utility personnel and other authorized users. The extra motor noise is also disruptive to nearby residents".

National Grid partners with local authorities to help ensure safety by protecting the rights-of-way from unauthorized use, said [XXX], National Grid Community and Customer Manager. "National Grid provides local law enforcement with its full cooperation in prosecuting trespassers. Even if you are just out for a little ride, remember that if you are on electric or gas rights-of-way, you are on private property and will be subject to the consequences the law provides, up to and including arrest."

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Figure K-1: Hospitals Near Project Area



**Clay-DeWitt Line 3 and Clay-Teall Line 10
Rebuild and Reconnector Project**
Onondaga County, New York

Hospitals Near Project Area

Source: 1) ESRI, Basemap, 2017
2) OpenStreetMap, Hospitals, 2017

Figure K-1