

Messages

A comparison between your actual use and your budget amount indicates your monthly budget bill amount needs adjustment. Your adjusted budget amount will be \$10.00 starting next month.

Our online calculator compares your supplier's cost of energy to our supply cost to help you make decisions about your energy supply. You can access the calculator if you're a customer of an energy services company (ESCO) other than NYSEG with energy supply charges included on your NYSEG delivery bill. Learn more by visiting nyseg.com, click on "My Account Login," "Energy Use," and then on "Compare Your Supply Costs."

Effective March 1, the System Benefits Charge (SBC) on most electricity and/or natural gas bills has changed. A definition of the SBC is included in the Terms and Definitions section of this bill. For more details on the change, visit nyseg.com and click on "Your Account" and then on "Reading Your Bill."

We're partnering with the Urban Forestry Council to celebrate Earth Day! Now through May 13, we'll donate \$1 for every new eBill enrollment to plant trees. Sign up for eBill at nyseg.com to help keep New York's future green!

Save time each month with Autopay. Enroll today and we'll do the work from there - your secure payment will be made on time automatically each month. You'll never have to lift a finger! Visit nyseg.com to enroll.

Contact Information

Service or billing questions:
1.800.572.1111, 7 a.m. to 7 p.m., (M-F)

Payment arrangements:
1.888.315.1755, 7 a.m. to 7 p.m., (M-F)

Self service line:
1.800.600.2275, 24 hours a day

Power interruptions or emergencies
1.800.572.1131, 24 hours a day

Natural gas emergencies or if you smell gas:
1.800.572.1121, 24 hours a day

Hearing/speech impaired (TTY):
Dial 711 (New York Relay Service)

Electronically:
Use our "Write to NYSEG" form at **nyseg.com**

By mail:
NYSEG Customer Service
P.O. Box 5240
Binghamton, NY 13902-5240

Payment address:
NYSEG
P.O. Box 847812
Boston, MA 02284-7812

Mailing Address Changes

Please mark with an "X" for address and telephone changes.

Street:_____

_____ Apt:_____

City:_____

State:_____ ZIP:_____

Home Phone:_____

Alternate Phone:_____

Autopay

To sign up for Autopay, where we deduct your bill amount from your checking account 23 days after we mail your bill, please mark with an "X" and provide the following:

Name: _____

(as it appears on bank statement)

9-Digit Routing Number:_____

Bank Account Number:_____

Name of Bank: _____

Signature: _____ Date:_____

For program terms and details, visit **nyseg.com/efterms.html**

Account Number:

Statement Date:

Service Address:

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NYSEG DETAILED ACCOUNT ACTIVITY**Electricity Service - Nonresidential Day-Night**
Electricity Rate - 12009 ESCO Supply ServiceService from: 03/08/16 - 04/07/16
PoD ID:

Meter Number	Current Meter Read Date	Meter Read Reading	Previous Meter Read Date	Meter Read Reading	Reading Difference	Meter Multir	Billed Usage	Billing Period
36111770/ON	04/07/16	5093 A	03/08/16	5087 E	6	10	60 kwh	31 days
36111770/OFF	04/07/16	1752 A	03/08/16	1751 E	1	10	10 kwh	31 days
Type of read: A - Actual, E - Estimate, C - Customer, R - Remote and N - No read								

Electricity Delivery Charges

Basic service charge								20.41
Delivery charge	70	kwh	@	0.0314				2.20
Transition charge	70	kwh	@	0.00412174				0.29
Revenue decoupling mech	70	kwh	@	-0.004236				-0.30
Reliability support svcs. chg.	70	kwh	@	0.001368				0.10
NY state assessment	70	kwh	@	0.001072				0.08
SBC charge	70	kwh	@	0.005836				0.41

Subtotal Electricity Delivery	\$23.19
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Total Electricity Cost	\$23.19
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Total Energy Charges	\$23.19
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Account Number:

Statement Date:

Service Address:

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Terms and Definitions

Delivery charge: what you pay NYSEG to transport energy to your home or business.

Supply charge: what you pay for the energy purchased for you by NYSEG or a supplier other than NYSEG.

Payment & billing services charge: the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than NYSEG will not be assessed this charge by NYSEG if their ESCO's supply charges appear on their NYSEG bill, however, their energy supplier may charge a similar fee.

Competitive meter charge, Competitive meter service charge, and Competitive meter data service: apply to customers billed under service classes 2, 3, and 7 whose metering services are provided by NYSEG. These meter services charges, previously included in the customer charge, are now broken out in the electricity section of the bill. Customers with a demand of 50 kilowatts or more for two consecutive months who use a meter service provider and a meter data service provider other than NYSEG are not assessed these charges.

Basic service charge: includes a portion of the cost of the meter, meter reading, billing and part of the cost for delivery service. Appears on your bill whether or not you use any electricity or natural gas during the billing period.

Kilowatt-hours (kwh): measure of electricity use.

Residential consumer discount: monthly payment received from the New York Power Authority (NYPA) to be used for the benefit of residential customers. It is included in the Transition Charge.

ccf (hundreds of cubic feet): measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

Merchant function charge: reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than NYSEG are not charged by NYSEG for this service.

New York State Assessment: As required by state law, effective July 1, 2009, utilities must collect a special state assessment from customers for the state's general fund.

Reliability support services (RSS) charge: the cost incurred by NYSEG for third-party services to ensure local electric reliability needs are met.

System Benefits Charge (SBC): a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSERDA and energy efficiency programs administered by NYSEG.

Revenue Decoupling Mechanism: a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

Weather adjustment: moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

Meter Mult (Meter Multiplier): when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "NYSEG Detailed Account Activity" section of your bill.

Transition charge/surcharge: reflects the costs of making the electricity and/or natural gas industry more competitive; includes associated credits and/or charges.

Prorated bills: calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

Pay your bill by mail, at nyseg.com or at any of NYSEG's authorized pay agents. If you pay in person, please bring your entire bill.

Payment is due when you receive your bill. Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.

Account Number:

Statement Date:

April 11, 2016

Service Address:

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Account number:

Messages

Electricity Supply Detail

ELECTRIC ENERGY CHARGES	60 kwh	@	0.0425		2.55
ELECTRIC ENERGY CHARGES	10 kwh	@	0.042		0.42
State and Local Sales Tax				0.03	
Current Electricity Supply Charges					\$2.97