Cuh. 833

Company Name: Con Edison
Case Description: Con Edison Gas Rate Case
Case: 13-G-0031

Response to City of NY Interrogatories – Set City-3
Date of Response: 03/01/2013
Responding Witness: Gas Infrastructure Panel

Question No.: G0114

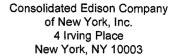
What is the average timeframe for the Company to complete a heavy fuel oil conversion, from initial application to commencement of natural gas service?

Response:

There are three parties to a gas conversion – the Company, the customer and municipalities/agencies with regulatory (permitting) oversight. All three parties affect the timeline of the conversion.

If the customer's existing gas service is not adequate (that is, an upgrade to the service and/or main is necessary), then the average time to complete a conversion is between six to twelve months. A sample timeline is attached.

Customers who are service adequate (that is, that the size of the existing service is sufficient to handle additional load) will still have to complete internal work and may require a new meter. The timeline for "service adequate" work lesser but is dependent largely on the customer's contractor, not Con Edison.





Sample Timeline for an Individual Gas Service Installation Request*

Customer's Con Edison's Responsibilities Responsibilities Con Edison receives the Request. Con Edison Customer submits an electronic gas service request prepares ruling, cost calculations (if any) for firm, (Request) at www.conEd.com/es. A user guide is interruptible or both types of service. Con Edison available online at sends information to the Customer with a service www.conEd.com/es/ESHelp.pdf. layout and point of entry (POE). 1 DAY Within 60 DAYS Upon Con Edison's field verification of Customer's installed sleeve and Con Edison's receipt of any Customer receives information regarding the Request, required payment, agreement and/or information, Con required work and/or payment. Edison prepares necessary layouts for construction. Within 60 days from receipt of options, Customer 2 WEEKS 1) provides Con Edison with a copy of a customer-signed contract with a licensed contractor/plumber to proceed with gas conversion; 2) provides Con Edison with a completed Interim Gas Con Edison requests and obtains street opening Checklist (e.g., installing a grounded steel sleeve through the permits from NYC DOT (construction/excavation foundation wall) stipulations may apply, e.g., embargo, weekends (www.conEd.com/es/projman/GasChecklist.pdf): only). 3) makes an appointment with Con Edison to field verify **2-4 WEEKS** completion of Customer's work to agreed upon POE; and 4) provides any required payments to Con Edison. 60 DAYS** Con Edison begins construction (e.g., trenching, installation of pipe) to property line. Duration depends on amount of construction, permit stipulations, existing field and environmental conditions. Customer obtains necessary building permits, **5-10 WEEKS** performs necessary construction and provides Con Edison with a completed Con Edison gas checklist. (www.conEd.com/es/projman/GasChecklist.pdf). Customer also provides required application and Con Edison performs final inspection. Following security deposit for gas service to Con Edison. approval, Con Edison will order and install gas meters **VARIES** and activate gas service. **2-4 WEEKS**

- * The sample timeline is for illustrative purposes only. The timeline is based on a typical gas service request for one service installation or upgrade. If Con Edison receives multiple requests in a specific area, this sample timeline is subject to change. If Customer proceeds with the conversion, a more specific timeline may be available following Con Edison's receipt of NYC DOT permits.
- ** Please note that the pricing options and service determination provided by Con Edison are valid for only 60 days from the date of issuance. If Customer has not provided the required information or has not performed the required work within 60 days of the issuance of pricing options, Customer must submit a new Request to obtain an updated service determination, which may include additional costs to Customer.