

EDI Working Group Workpaper - 6/26/2015

NY 814 Enrollment Request & Response

Segment: **PER** Administrative Communications Contact Customer Phone Number)
Position: 080
Loop: N1 Mandatory
Level: Heading
Usage: Optional (Dependent)
Max Use: 1
Purpose: To identify a person or office to whom administrative communications should be directed
Syntax Notes: 1 If either PER03 or PER04 is present, then the other is required.
 2 If either PER05 or PER06 is present, then the other is required.
 3 If either PER07 or PER08 is present, then the other is required.

Semantic Notes:

Notes:

Request: Not ApplicableOptional

Enrollment Accept Response: Conditional

The Customer's Phone Number, Facsimile Number and/or Email Address may be sent in an Accept Response transaction, at the discretion of the Utility.

The format for phone/facsimile numbers is area code + 7 digit number (xxxxyyzzzz).
In its Utility Maintained EDI Guide, a utility will indicate if it accepts Enrollment Requests and/or sends Enrollment Responses containing the Customer's Telephone/Facsimile number and/or Email Address.

PER~IC~~TE~71667562717165551212

PER~IC~~TE~NOT AVAIL

PER~IC~~TE~7165551212*FX*7165551234*EM* CUSTNAME@EMAILSERV.COM

PER~IC~~EM~CUSTNAME@EMAILSERV.COM

Data Element Summary

	Ref.	Data			
	Des.	Element	Name	Attributes	
Mand.	PER01	366	Contact Function Code	M ID 2/2	
			IC Information Contact		
Mand.	PER03	365	Communication Number Qualifier	M ID 2/2	
			Contact telephone number associated with the customer account identified in REF*12.		
			TE Telephone		
Mand.	PER04	364	Communication Number	M AN 1/80	
			Customer's phone number according to utility records. <u>Format is area code + 7 digit number (xxxxyyzzzz).</u> Where the utility does not have a telephone number on record, this element will contain the text 'NOT AVAIL'.		
<u>Optional</u>	<u>PER05</u>	<u>365</u>	<u>Communication Number Qualifier</u>	<u>X ID 2/2</u>	
			<u>EM Email Address</u>		
			<u>FX Facsimile</u>		
			<u>TE Telephone</u>		
			<u>Code identifying the type of communication number/address for the customer associated with this account.</u>		
<u>Must Use</u>	<u>PER06</u>	<u>364</u>	<u>Communication Number</u>	<u>X AN 1/80</u>	
			<u>Complete communications number/address according to sender's records.</u>		
<u>Optional</u>	<u>PER07</u>	<u>365</u>	<u>Communication Number Qualifier</u>	<u>X ID 2/2</u>	
			<u>EM Email Address</u>		
			<u>FX Facsimile</u>		
			<u>TE Telephone</u>		
			<u>Code identifying the type of communication number/address for the customer associated with this account.</u>		
<u>Must Use</u>	<u>PER08</u>	<u>364</u>	<u>Communication Number</u>	<u>X AN 1/80</u>	
			<u>Complete communications number/address according to sender's records.</u>		

NY 814 Change (Account Maintenance)

Segment: **PER** Administrative Communications Contact (Customer Phone Number)
Position: 080
Loop: N1 Optional (Dependent)
Level: Heading
Usage: Optional (Dependent)
Max Use: 1
Purpose: To identify a person or office to whom administrative communications should be directed
Syntax Notes: 1 If either PER03 or PER04 is present, then the other is required.
 2 If either PER05 or PER06 is present, then the other is required.
 3 If either PER07 or PER08 is present, then the other is required.

Semantic Notes:

Notes:

Requests: Conditional
 Responses: Not Used

This segment may be sent by the utility to provide the customer's telephone number, Facsimile Number and/or Email Address when ~~a number~~ this information was unavailable at the time an enrollment request was processed or to correct ~~a telephone number such information~~ previously sent in an Enrollment Accept Response transaction. This segment may be sent by an ESCO to provide the correct or missing information ~~telephone number~~ when the ~~information~~ telephone number previously provided in an Enrollment Response has been determined to be incorrect or absent. This segment is sent in an N1 (Customer) Loop and must be accompanied by an N1*8R segment.

The format for phone/facsimile numbers is area code + 7 digit number (xxxxyyzzzz).

If a change is made to this segment, the PERIC code is transmitted in the REF*TD segment at position 030.

In its Utility Maintained EDI Guide, a utility will indicate if it accepts and/or sends Change Requests containing the Customer's Telephone/Facsimile number and/or Email Address.

PER~IC~~TE~84567562718455551212
 PER~IC~~TE~7165551212*FX*8455551234*EM* CUSTNAME@EMAILSERV.COM
 PER~IC~~EM~CUSTNAME@EMAILSERV.COM

Data Element Summary

	Ref. Des.	Data Element	Name	Attributes
Mand.	PER01	366	Contact Function Code	M ID 2/2
			IC Information Contact	
Must Use	PER03	365	Communication Number Qualifier	X ID 2/2
			EM Email Address	
			FX Facsimile	
			TE Telephone	
			<u>Code identifying the type of communication number/ address Contact telephone number</u> for the customer associated with this account.	
Must Use	PER04	364	Communication Number	X AN 1/80
			<u>Complete communications number/address according to sender's records. Customer's telephone number in the format xxxxyyzzzz (Area code+7 digit number).</u>	
Optional	PER05	365	Communication Number Qualifier	X ID 2/2
			EM Email Address	
			FX Facsimile	
			TE Telephone	
			<u>Code identifying the type of communication number/ address for the customer associated with this account.</u>	
Must Use	PER06	364	Communication Number	X AN 1/80

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			<u>Complete communications number/address according to sender's records.</u>	
<u>Optional</u>	<u>PER07</u>	<u>365</u>	<u>Communication Number Qualifier</u>	<u>X</u> <u>ID 2/2</u>
			<u>EM</u>	<u>Email Address</u>
			<u>FX</u>	<u>Facsimile</u>
			<u>TE</u>	<u>Telephone</u>
			<u>Code identifying the type of communication number/</u>	
			<u>address for the customer associated with this account.</u>	
<u>Must Use</u>	<u>PER08</u>	<u>364</u>	<u>Communication Number</u>	<u>X</u> <u>AN 1/80</u>
			<u>Complete communications number/address according to sender's records.</u>	