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August 23, 2018

Adam E. Falk
Senior Vice President, State Government Affairs
Charter Communications, Inc.
1099 New York Avenue NW, Suite 650
Washington, DC 20001
Adam.Falk@Charter.com

Via Email and U.S. Mail

Dear Mr. Falk:

This letter is to confirm our discussion regarding the Department of Public Service's objection to Charter's advertising that convey the message that Charter is making substantial investments in Upstate New York communities to expand access to broadband. The advertisements give the impression that such investments are part of the company's network expansion in Upstate New York. As we discussed, the Department found those ads to be misleading. Specifically, I expressed a concern that it could create customer confusion regarding the status of Charter's compliance with the January 2016 Public Service Commission order approving the merger of Charter and Time Warner Cable (the Approval Order), given that the Commission has determined that over the last two years Charter did not comply with the build out requirements contained in the Approval Order. Based on our discussion, it is my understanding that Charter will be taking down all such advertisements in the New York State viewing area by the end of the day tomorrow, August 24, 2018.

Sincerely,

s/ John Sipos

John J. Sipos
Acting General Counsel