



February 6, 2018

VIA ELECTRONIC MAIL

Honorable Kathleen Burgess
Secretary to the Commission
State of New York Department of Public Service
Three Empire State Plaza
Albany, New York 12233-1350

Re: Cases 15-E-0283, 15-G-0284, 15-E-0285, 15-G-0286 – Proceeding on Motion of the commission as to the Rates, Charges, Rules and Regulations of New York State Electric & Gas Corporation and Rochester Gas and Electric Corporation for Electric and Gas Service

Dear Secretary Burgess:

In accordance with the Order Establishing Rate Plan, issued and effective June 15, 2016 in Cases 15-E-0283, 15-G-0284, 15-E-0285, 15-G-0286, Rochester Gas and Electric Corporation ("RG&E") and New York State Electric & Gas Corporation ("NYSEG") hereby submit the attached information.

Pursuant to Appendix BB - Compliance and Reporting Requirements in the Proposal of the Approved Joint Proposal, each Company has provided requested information for the quarter ending September 30 and year-to-date ("YTD").

If you have any questions pertaining to this information, please contact me.

Respectfully submitted,

A handwritten signature in black ink that reads "Lori A. Cole".

Lori A. Cole
Manager - Regulatory & Tariffs
Rates and Regulatory Economics

Enclosure

Quarterly Low Income Report RGE				
LOW INCOME PROGRAM				
Quarter Ending 12/31/2017				
Item Description		CUSTOMERS		
	<u>Electric Only</u>	<u>Gas Only</u>	<u>Combination</u>	<u>Total</u>
1a: Rate discount participants - total	7,810	2,548	30,993	41,351
1b: Tier 1	3468	234	3636	7,338
1c: Tier 2	697	714	7239	8,650
1d: Tier 3	2575	1215	15929	19,719
1f: Tier 4	n/a			
Unknown (old rate)	1070	385	4189	5,644
1f: New enrollments				2,366
1g: Exited customers				2,367
2a: Arrears Forgiveness participants - Total	357	42	1537	1,936
2b: New Enrollments	42	3	110	155
2c: Exited Customers	74	17	338	429
2d: Completed	16	7	46	69
2e: Defaulted	36	6	138	180
2f: Cancelled (customer request)	0	0	8	8
2h: Other	22	4	146	172
3: Participants reconnection fee waived:	n/a			
4a: Energy Efficiency program participants -total	1271	235	4,144	5650
4b: Empower - NY				
4c: Other				
		DOLLARS		
	<u>Electric</u>		<u>Gas</u>	
5a: Rate Discounts - Amount expended	\$1,194,969.00		\$672,034.00	
5b: over/under collection				
6a: Arrears Forgiveness - Amount expended	\$52,731.00		\$38,978.00	
6b: over/under collection				
7a: Reconnection fee waivers - total	n/a			
7b: Remaining balance	n/a			
8: Average Bill - Heating	\$79.31		\$66.17	
9: Average Bill - Non-heating	\$74.45		\$48.85	
10a: Total Over/Under Collection				
10b: Regulatory Asset/(Liability) Balance (End of Qtr)				
		COLLECTION DATA		
	<u>Customers</u>		<u>Dollars</u>	
11: Participant Arrears - Total	40,120		\$847,048.00	
12: Termination notices sent to participants	24,062		\$20,851,437.57	
13a: Participants terminated	553		\$1,221,994.70	
13b: Heat-related	31		\$243,290.27	

14a: Participants reconnected	476		\$364,899.55
14b: Due to HEAP/DSS	69		\$28,571.82
14c: Due to DPA	130		\$48,384.92
15a: Active participants DPA - beginning of period	10,482		\$11,064,857.25
15b: DPAs made	1,779		\$1,171,219.70
15c: DPAs reinstated	1,427		\$1,875,835.05
15d: DPAs defaulted	3,591		\$3,682,694.93
15e: DPAs satisfied	482		\$39,100.81
15f: Active participants DPAs- end of period	9,916		\$10,074,093.20
15g: Participant DPAs in Arrears >60 days	9,223		\$9,147,174.80
16: Participant Uncollectibles	1283		\$2,942,391.68
16a: LIAF uncollectibles	1442		\$501,534.89
16b: Total	2725		\$3,443,926.57
17a: Budget Billing Participants			
17b: Credit Reconciliations (over collection)	10,945		-\$948,462.28
17c: Debit Reconciliations (under collection)	4,761		\$356,276.41

Quarterly Low Income Report NYSEG				
LOW INCOME PROGRAM				
Quarter Ending 12/31/2017				
Item Description				
	CUSTOMERS			
	<u>Electric Only</u>	<u>Gas Only</u>	<u>Combination</u>	<u>Total</u>
1a: Rate discount participants - total	24,965	6,846	26,086	57,897
1b: Tier 1	8497	579	2,390	11,466
1c: Tier 2	2653	2162	7,346	12,161
1d: Tier 3	6819	3356	12,922	23,097
1f: Tier 4	n/a			
Unknown (old rate)	6996	749	3428	11,173
1f: New enrollments				3,116
1g: Exited customers				3,554
2a: Arrears Forgiveness participants - Total	4,033	462	4030	8,525
2b: New Enrollments	437	70	664	1,171
2c: Exited Customers	846	125	868	1,839
2d: Completed	151	19	100	270
2e: Defaulted	450	76	408	934
2f: Cancelled (customer request)	17	0	28	45
2h: Other	228	30	332	590
3: Participants reconnection fee waived:	n/a			
4a: Energy Efficiency program participants -total	2,194	773	2785	5,752
4b: Empower - NY				
4c: Other				
	DOLLARS			
	<u>Electric</u>		<u>Gas</u>	
5a: Rate Discounts - Amount expended	\$1,869,697.00		\$1,339,082.00	
5b: over/under collection				
6a: Arrears Forgiveness - Amount expended	\$195,718.00		\$77,102.00	
6b: over/under collection				
7a: Reconnection fee waivers - total	n/a			
7b: Remaining balance	n/a			
8: Average Bill - Heating	\$82.68		\$63.09	
9: Average Bill - Non-heating	\$70.36		\$60.98	
10a: Total Over/Under Collection				
10b: Regulatory Asset/(Liability) Balance (End of Qtr)				
	COLLECTION DATA			
	<u>Customers</u>		<u>Dollars</u>	
11: Participant Arrears - Total	58,506		\$2,751,178.00	
12: Termination notices sent to participants	27,314		\$15,317,225.65	
13a: Participants terminated	347		\$463,050.83	
13b: Heat-related	39		\$100,724.23	

14a: Participants reconnected	708		\$207,305.81	
14b: Due to HEAP/DSS	30		\$11,281.64	
14c: Due to DPA	161		\$51,327.30	
15a: Active participants DPA - beginning of period	10,582		\$8,422,244.73	
15b: DPAs made	2,173		\$1,146,614.18	
15c: DPAs reinstated	1,398		\$1,505,160.27	
15d: DPAs defaulted	3,045		\$2,564,483.21	
15e: DPAs satisfied	574		\$48,508.84	
15f: Active participants DPAs- end of period	10,579		\$7,938,390.92	
15g: Participant DPAs in Arrears >60 days	9,885		\$7,238,861.31	
16: Participant Uncollectibles	1,229		\$1,292,153.73	
16a: LIAF uncollectibles	6,125		\$933,407.11	
16b: Total	7,354		\$225,560.87	
17a: Budget Billing Participants	34,692			
17b: Credit Reconciliations (over collection)	23,749		-\$2,163,745.16	
17c: Debit Reconciliations (under collection)	10,943		\$775,699.85	