

**E-mail Correspondence Between
Central Hudson Gas & Electric Corp. Liaison Coordination Team and County EOC Officials
Nor'Easter Storms Riley and Quinn
April 5, 2018**

Mark Mulpeter

From: Mark Mulpeter
Sent: Friday, 02 March, 2018 11:54 AM
To: [REDACTED]
Cc: Doane, Jeff; Marc Alston
Subject: Central Hudson Contact

Rob,
Jeff Doane [REDACTED], cell [REDACTED]
Marc Alston [REDACTED] 4, cell [REDACTED]
Mark Mulpeter [REDACTED] 5, cell [REDACTED]

Mark Mulpeter
Manager – New Business & Gas Expansion
Central Hudson Gas & Electric Corp.
284 South Ave.
Poughkeepsie, N.Y. 12601
[REDACTED]
www.cenhud.com



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Mark Mulpeter

From: Mark Mulpeter
Sent: Friday, 02 March, 2018 07:48 PM
To: Amanda Sargent
Subject: Fire Chief

Hi,
FYI I spoke with the Tivoil chief.

Mark

Mark Mulpeter
Manager – New Business & Gas Expansion
Central Hudson Gas & Electric Corp.
284 South Ave.
Poughkeepsie, N.Y. 12601


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Mark Mulpeter

From: Mark Mulpeter
Sent: Sunday, 04 March, 2018 09:43 PM
To: DC911-2
Cc: Anthony Campagiorni [REDACTED]
Subject: RE: Dutchess County Critical Customer Listing

Yes, I suspect Elliot Garcia director of facilities was aware when we picked them up but I texted him to make sure he knew.

Mark

From: Smith, Dana [mailto:[REDACTED]]
Sent: Sunday, 04 March, 2018 9:36 PM
To: Mark Mulpeter
Cc: Anthony Campagiorni; [REDACTED]
Subject: Re: Dutchess County Critical Customer Listing

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Very good

Thank you for the update.

Is the school district aware?

Dana Smith

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Mark Mulpeter <[REDACTED]>
Date: 3/4/18 9:34 PM (GMT-05:00)
To: "Smith, Dana" <[REDACTED]>
Cc: Anthony Campagiorni <[REDACTED]>
Subject: RE: Dutchess County Critical Customer Listing

Dana,
Update: we completed repairs for Hyde Park Schools. They are back on at Haviland Middle School and Ralph Smith Elementary School.

Mark

From: Mark Mulpeter
Sent: Sunday, 04 March, 2018 6:12 PM
To: DC911-2
Subject: Dutchess County Critical Customer Listing

Dana,

Attached is the latest critical customer listing for Dutchess County. There are notes to provide details, especially regarding impacted school buildings given that tomorrow is a school day.

Note that the Fountains at Millbrook did not lose power during the storm. Our outage management system initially predicted an outage due to other outages nearby, but we spoke with them yesterday and confirmed they were on. I understand this was discussed during the call this morning.

Please let me know if you have any questions. Thanks.

Mark

Mark Mulpeter
Manager – New Business & Gas Expansion
Central Hudson Gas & Electric Corp.
284 South Ave.
Poughkeepsie, N.Y. 12601
[REDACTED]
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Jeffery Doane

From: Anita Carfora
Sent: Saturday, 03 March, 2018 07:55 PM
To: Jason Malizia; Patrick Galligan
Cc: Robin Moore
Subject: RE: County EOCs

Jason..

I just spoke with Dan King of the Greene County EOC. Overall, he is pleased with our outage numbers decreasing and especially pleased that we were able to get Hunter Mtn. back up and running. He commented that he hopes the numbers continue to decrease tomorrow. I also advised him that I will be here tomorrow and encouraged him to reach out to me with any specific areas of concerns or if he needs assistance with a customer.

Anita Carfora
Business Development Associate
Central Hudson Gas & Electric
610 Little Britain Road
New Windsor, NY 12553

From: Jason Malizia
Sent: Saturday, March 3, 2018 6:18 PM
To: Patrick Galligan; Anita Carfora
Cc: Robin Moore
Subject: County EOCs

Patrick

Can you let Kevin know to report tomorrow to the Ulster EOC again.
Same shift schedule.

Anita

Before EOD, can you reach out to Greene just to see if they are good or need anything.

The company believes that following the storm there likely will be a review of our activity with the counties.

We are being proactive and we should continue the good work.

Jason

Jason Malizia

**District Director
Business Development**



**Central Hudson Gas & Electric
2001 Route 9W
Lake Katrine, NY 12449**

Jeffery Doane

From: Jason Malizia
Sent: Wednesday, 07 March, 2018 10:45 PM
To: [REDACTED]
Subject: 911 CH number

Dan

I am told the issue resulting in slow response to 911 calls has been resolved at our call center.
I am available if issues

Jason

Sent from my iPhone

Jeffery Doane

From: Jason Malizia
Sent: Sunday, 04 March, 2018 03:17 PM
To: [REDACTED];
[REDACTED]
Subject: Additional Dry Ice Location

5-7 pm at the Lanesville Firehouse at 26 Beecher Road off Rt. 214.
CH to be distribution dry ice and water.

Contact at firehouse chief is Ed Benjamin
[REDACTED]

Jason Malizia
District Director
Business Development

[REDACTED]
[REDACTED]
[REDACTED]

Central Hudson Gas & Electric
2001 Route 9W
Lake Katrine, NY 12449

Jeffery Doane

From: Steve Peterson [REDACTED]
Sent: Tuesday, 06 March, 2018 09:40 AM
To: Jason Malizia
Subject: Central Hudson Staffing - Ulster County

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Jason,

I'd like to start early with this request. Could you provide a staff member at our communications center for Tomorrow's storm ?

Steve

Steven J Peterson
Director
County of Ulster
OEM / 911 Communications
[REDACTED]

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Jeffery Doane

From: Jason Malizia
Sent: Sunday, 04 March, 2018 10:52 AM
To: [REDACTED]
Subject: Dry ICe

Dry Ice

3pm to 6pm Lowes Home Improvement Catskill

Jason Malizia
District Director
Business Development



Central Hudson Gas & Electric
2001 Route 9W
Lake Katrine, NY 12449

Jeffery Doane

From: Jason Malizia
Sent: Sunday, 04 March, 2018 09:37 PM
To: [REDACTED]
Subject: EOC Staffing Ulster

Steve

The Ulster Co Outage total is approximately 1700 at this time.
This evening we restored the final critical facility within the Ulster limits.

Does the Co have a need for a rep in person beyond tomorrow's day shift?

As a substitute to in person, I can provide my contact and be available by phone.

Our rep will complete the night shift. Kevin Burton to return tomorrow.
Monday night through Tuesday morning I can be available by phone.

Is that acceptable to the County?

Jason

Jason Malizia
District Director
Business Development

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Central Hudson Gas & Electric
2001 Route 9W
Lake Katrine, NY 12449

Jeffery Doane

From: Jason Malizia
Sent: Tuesday, 06 March, 2018 10:28 AM
To: [REDACTED]
Subject: RE: Central Hudson Staffing - Ulster County

You will have a rep beginning noon tomorrow thru 6am Thursday.
We are pooling for Thursday coverage as well.

Jason

From: Steve Peterson [REDACTED]
Sent: Tuesday, March 06, 2018 10:11 AM
To: Jason Malizia
Subject: Re: Central Hudson Staffing - Ulster County

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Thanks, Jason.

Steven J Peterson
Director
County of Ulster
OEM / 911 Communications
[REDACTED]

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From: Jason Malizia [REDACTED]
Sent: Tuesday, March 6, 2018 9:56:29 AM
To: Steve Peterson
Subject: RE: Central Hudson Staffing - Ulster County

Steve

I will begin the request.

With the anticipation for the storm to intensify afternoon tomorrow, my goal is to have someone there at noon. That way they don't get stranded and potentially drive home after up for longer than 24 hours.

I will begin the process now.

Jason

From: Steve Peterson [REDACTED]
Sent: Tuesday, March 06, 2018 9:40 AM

Jeffery Doane

From: Mike Gaffney [REDACTED]
Sent: Friday, 02 March, 2018 05:08 PM
To: Jason Malizia
Cc: [REDACTED]
Subject: Ulster County Warming Centers

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Jason,

Here is a list of Warming Centers currently open here in Ulster County:

- 1) City of Kingston - Clinton Ave United Methodist Church, 122 Clinton Ave Kingston
- 2) Village of Saugerties - Saugerties Senior Citizens Complex, 155 Main St Saugerties
- 3) Town of Woodstock - Woodstock Town Court, 76 Tinker St Woodstock
- 4) Town of Olive - All Fire Houses and Olive First Aid Squad Building
 - Olive Fire Co 1 - 9 Mill Rd Olivebridge
 - Olive Fire Co2 - 3064 Route 28 Shokan
 - Olive Fire Co3 - 53 Watson Hollow Rd West Shokan
 - Olive Fire Co4 - 1578 County Route 2 Samsonville
 - Olive Fire Co5 - 4067 Route 28 Boiceville
 - Olive First Aid Squad - 19 Church St Shokan
- 5) Town of Shandaken - Phoenicia Fire House, 58 Route 214 Phoenicia
 - Big Indian Fire House, 8 Firehouse Rd Big Indian
 - Pine Hill Fire House, 265 Main St Pine Hill

Michael B. Gaffney
Deputy Director
Ulster County
Department of Emergency Management/911 Communications
238 Golden Hill Ln
Kingston, NY 12401

[REDACTED]
[REDACTED]
[REDACTED]

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Jeffery Doane

From: Steve Peterson [REDACTED]
Sent: Thursday, 08 March, 2018 05:44 PM
To: Jason Malizia
Subject: Re: EOC Coverage

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Jason,

Demobilizing at 10pm tonight will work for me. After that direct contact will be sufficient.

Thank you for all of your assistance.

Steve

Steven J Peterson
Director
County of Ulster
OEM / 911 Communications
[REDACTED] [REDACTED] [REDACTED]

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From: Jason Malizia [REDACTED]
Sent: Thursday, March 8, 2018 4:55:43 PM
To: Steve Peterson
Subject: EOC Coverage

Steve

We have Kevin Burton coming to the EOC tonight.
Should we have him staff until 10pm and demobilize.

We expect our outages to be reduced further by end of day today.
Does the EOC need CH to be in place for a shift tomorrow, or is direct contact to a rep in the office satisfactory.

Jason

Jason Malizia
District Director
Business Development
[REDACTED]
[REDACTED]

Jeffery Doane

From: Jason Malizia
Sent: Monday, 05 March, 2018 06:29 AM
To: [REDACTED]
Subject: RE: EOC Staffing Ulster

Thank you for the kind words Steve.
I'll share with the group.

Speak with you soon.

Jason

From: Steve Peterson [REDACTED]
Sent: Sunday, March 04, 2018 11:21 PM
To: Jason Malizia
Subject: Re: EOC Staffing Ulster

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Jason,

Yes, that is acceptable to me. I would like to thank Central Hudson for all of your hard work and dedication.

Steve

Sent from my iPhone

On Mar 4, 2018, at 21:37, Jason Malizia [REDACTED] wrote:

Steve

The Ulster Co Outage total is approximately 1700 at this time.
This evening we restored the final critical facility within the Ulster limits.

Does the Co have a need for a rep in person beyond tomorrow's day shift?

As a substitute to in person, I can provide my contact and be available by phone.

Our rep will complete the night shift. Kevin Burton to return tomorrow.
Monday night through Tuesday morning I can be available by phone.

Is that acceptable to the County?

Jason

Jason Malizia
District Director
Business Development

Jeffery Doane

From: Daniel King [REDACTED]
Sent: Tuesday, 06 March, 2018 03:23 PM
To: Jason Malizia; [REDACTED]
Subject: RE: Greene CO EOC

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Jason:

I do not think we will need anyone here as long as we work it the same way we did over the past weekend.

Dan

From: Jason Malizia [mailto:[REDACTED]]
Sent: Tuesday, March 6, 2018 12:26 PM
To: Daniel King <[REDACTED]>
Subject: Greene CO EOC

Dan
John

I wanted to see if Greene Co EOC staffing was needed tomorrow.
If so, I would have someone come at approximately noon time in order to be there during the snow event and not leave beyond 24hours without sleep.

Can you let me know later this evening if needed?

Jason

Jason Malizia
District Director
Business Development



Central Hudson Gas & Electric
2001 Route 9W
Lake Katrine, NY 12449

Jeffery Doane

From: Daniel King [REDACTED]
Sent: Thursday, 08 March, 2018 03:59 PM
To: Jason Malizia
Subject: RE: Greene Co Update

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No. Things look good here.
Thanks for your help during these storms. Hopefully we'll see spring now.

Dan

From: Jason Malizia [mailto:[REDACTED]]
Sent: Thursday, March 8, 2018 3:20 PM
To: Daniel King [REDACTED]
Subject: Greene Co Update

Dan

I show a lot of the outages from last evening are closing out.
19 residents still out.

Are there any road conditions or updates needed for Greene County from CH?

Jason

Jason Malizia
District Director
Business Development



Central Hudson Gas & Electric
2001 Route 9W
Lake Katrine, NY 12449

Jeffery Doane

From: Daniel King [REDACTED]
Sent: Sunday, 04 March, 2018 11:09 AM
To: 'Emergency'; [REDACTED]
Cc: Jason Malizia
Subject: RE: Greene County Warming Centers Open

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Update:

We have closed the warming centers as of 10 am today.

Dan

From: Emergency [mailto:[REDACTED]]
Sent: Friday, March 2, 2018 4:52 PM
To: [REDACTED]; [REDACTED]; [REDACTED]
[REDACTED]
[REDACTED]
Subject: Greene County Warming Centers Open

Greene County has warming centers open at the following locations beginning at 6 pm March 2nd:

- Ashland Fire House
- Tannersville Fire House
- Leeds Fire House
- New Baltimore Fire House

If residents need assistance they can call the Greene County Emergency Operations Center at [REDACTED]

Daniel King, BS, AEM®
Emergency Management Specialist
Greene County Emergency Services
25 Volunteer Drive
Cairo, NY 12413
[REDACTED]

Jeffery Doane

From: Jason Malizia
Sent: Monday, 05 March, 2018 10:28 AM
To: 'Daniel King'
Subject: RE: Greene County Wire down

Reported to wires down and dispatch in Catskill.
Someone to be dispatched shortly.

Thank you.

Jason

From: Daniel King [REDACTED]
Sent: Saturday, March 03, 2018 6:10 PM
To: Jason Malizia
Subject: Greene County Wire down

**** THIS IS AN EXTERNAL EMAIL **** Use caution before opening links / attachments. Never supply UserID/PASSWORD information.

Pole 121618 wire down across Woodstock ave, Palenville. Road blocked by a cone. Reported to us that Saugerties PD is on other end of road blocking it off by a tree that probably caused this line issue.

Dan

Daniel King, BS, AEM®
Emergency Management Specialist
Greene County Emergency Services
25 Volunteer Drive
Cairo, NY 12413
[REDACTED]

From: Jason Malizia [mailto:[REDACTED]]
Sent: Friday, March 2, 2018 6:13 PM
To: [REDACTED]
Subject: 2 Questions

Will Greene Co be opening the EOC tomorrow?
Second, is there a priority list of road closures I need to follow up on with my overhead team.

Jason

Jeffery Doane

From: Daniel King [REDACTED]
Sent: Wednesday, 07 March, 2018 07:59 PM
To: Jason Malizia
Subject: RE: Outages Greene

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Ok thanks

From: Jason Malizia [REDACTED]
Sent: Wednesday, March 7, 2018 7:40 PM
To: Daniel King [REDACTED]
Subject: RE: Outages Greene

Dan

To support the longer hold issue, I'll be available until midnight to support your dispatchers if needed.

After midnight I expect call volume to go down and a shorter wait time for your dispatchers.
Having a second number for that 911 dispatcher desk would still route in the same manner, so no reduction in wait.

Jason

From: Daniel King [mailto:[REDACTED]]
Sent: Wednesday, March 07, 2018 6:42 PM
To: Jason Malizia
Subject: Outages Greene

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Jason:

Just a follow up on our conversation.

Porto Road and Broome St in Catskill both have wires/ tree down with fire. Fire department on scene.
The 911 center was advised to call the CH dispatch first and if no response, then to call your number up until 10.
After 10 if they cannot get through and it is a priority call, how would you like that handled?

Dan

Daniel King, BS, AEM®
Emergency Management Specialist
Greene County Emergency Services

Jeffery Doane

Poughkeepsie

From: Jeffery Doane
Sent: Friday, 09 March, 2018 10:28 AM
To: [REDACTED]
Cc: Nathan Jackson; Brian Finn
Subject: RE: Public Water System Status

Bill,

Our status, if you can verify different we will create a trouble order and address.

DCWWA Hyde Park Plant - 46 South Dr, Hyde Park; confirmed on 10pm 3/8/18

Quaker Hill Estates – Please verify address. Hyde Park or Pawling? If Pawling, Not Central Hudson.

Greenfields Water District – 9 windmill Rd, Hyde Park; confirmed on 6:30pm 3/8/18
- 191 Cream St, Poughkeepsie; confirmed on 6:30pm 3/8/18

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.

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From: Jeffery Doane
Sent: Friday, 09 March, 2018 10:11 AM
To: [REDACTED]
Cc: Nathan Jackson; Brian Finn
Subject: RE: Public Water System Status

Bill,

If you could provide more info (ie: 911 address) for these locations it will aid me in further investigation on our end. I'm not familiar with them.

Thanks.

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.

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From: Beale, William [mailto: [REDACTED]]
Sent: Friday, 09 March, 2018 10:02 AM
To: Jeffery Doane
Cc: Nathan Jackson; Brian Finn
Subject: RE: Public Water System Status

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Thank you.

I will follow up with our Health Department.

-B

William H. Beale, MPA
Emergency Management Coordinator

Dutchess County Department of Emergency Response
392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
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@ Dutchess County Emergency Management

From: Jeffery Doane [mailto: [REDACTED]]
Sent: Friday, March 09, 2018 10:01 AM
To: Beale, William
Cc: Nathan Jackson; Brian Finn
Subject: RE: Public Water System Status

Bill,

I will verify but we are not showing any outages to these location. Can they verify that the transfer on the generator didn't fail to switch?

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.

[REDACTED]
[REDACTED]

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From: Beale, William [mailto:[REDACTED]]
Sent: Friday, 09 March, 2018 9:53 AM
To: Jeffery Doane
Subject: FW: Public Water System Status

**** THIS IS AN EXTERNAL EMAIL **** Use caution before opening links / attachments. Never supply UserID/PASSWORD information.

Good Morning, Jeff –

If you could check on the status of these water systems, I would appreciate it.

<< DCWWA Hyde Park Plant - Intake pumps are online. Plant further up the hill is without power. Currently running on backup generator. No problems so far. They do have a call out to Central Hudson.

Quaker Hill Estates – Power outage. Currently running on backup generator. Fernando Dongo (VRI) informed me that all is running smoothly over there, and that they are good on fuel.

Greenfields Water District – I cannot get a hold of Scott Osborn (VRI), but I was told by Fernando that there were problems with power over there. It was also discussed that there is backup power available for power outages. I am still waiting for a call back from Scott (from Jason) >>

Thanks,
-B

William H. Beale, MPA
Emergency Management Coordinator

Dutchess County Department of Emergency Response
392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

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From: Brule, Marie
Sent: Thursday, March 08, 2018 5:43 PM
To: Beale, William; Marzouka, Sabrina
Cc: Smith, Dana; Gonzalez, Mario; 'Pan, Minzi (HEALTH)'; Vaidian, Anil; O'Neil, William; Tegtmeier, Catherine; Napoli, James; Miller, Ronald; Pearson, David; MacDougall, David; Keeler, Daniel; Felshin, Lee; Teed, Jason; Fouts, James; Teed, James; Krug, Linda [REDACTED]
Subject: FW: Public Water System Status

New and old problems.

Marie-Pierre Brule, P.E.
Director of Environmental Health Services
Dutchess County Department of Behavioral and Community Health
85 Civic Center Plaza - Suite 106
Poughkeepsie, NY 12601
Phone [REDACTED]
[REDACTED] www.dutchessny.gov/health[dutchessny.gov] or
www.dutchessny.gov/DBCH[dutchessny.gov]

From: Marlow, Peter
Sent: Thursday, March 08, 2018 5:13 PM
To: Brule, Marie
Subject: RE: Public Water System Status

Hello Marie: Some important updates per your request.
Thanks, Pete

High Meadows - Water is on. They are taking bacteria samples tomorrow due to lab being closed. Will notify us as soon as they receive results.

Boil water notice still in effect according to operator (from Dave)

DCWWA Hyde Park Plant - Intake pumps are online. Plant further up the hill is without power. Currently running on backup generator. No problems so far. They do have a call out to Central Hudson.

Quaker Hill Estates – Power outage. Currently running on backup generator. Fernando Dongo (VRI) informed me that all is running smoothly over there, and that they are good on fuel.

Greenfields Water District – I cannot get a hold of Scott Osborn (VRI), but I was told by Fernando that there were problems with power over there. It was also discussed that there is backup power available for power outages. I am still waiting for a call back from Scott (from Jason)

The operator at Tally Ho NY1310662 sent email saying the main power returned on Tuesday. I've updated the Log. You may wish to update your list. For my supplies, the only one remaining on the "not normal" list is May Lane, which yesterday said they would take bac samples today. May Lane NY1310659 is on a boil water advisory due to low pressure. (from Lee)

Dawn MHP in the Town of LaGrange - the power and water system came back on yesterday. Our engineer was told by the water operator, Pat Schofield this afternoon that the bacteria sampling taken from the water system yesterday passed. Our engineer informed him that it was okay to lift the boil water notice. He will follow through on this.

Hickory Hill Estates in the Town of Pleasant Valley has water but continues to be on a boil water notice.(from David)

Chelsea Cove - power has been restored. The tanks didn't lose much storage and therefore the system did not lose much pressure. No notice was required. (from Dan)

From: Brule, Marie
Sent: Thursday, March 08, 2018 11:53 AM
To: Marlow, Peter
Subject: Public Water System Status

Pete, please send me an update on public water system status following the storm.

Marie-Pierre Brule, P.E.
Director of Environmental Health Services
Dutchess County Department of Behavioral and Community Health
85 Civic Center Plaza - Suite 106
Poughkeepsie, NY 12601
[REDACTED] (914) [REDACTED] [REDACTED] (914) [REDACTED]
[REDACTED] [www.dutchessny.gov/health\[dutchessny.gov\]](http://www.dutchessny.gov/health[dutchessny.gov]) or
[www.dutchessny.gov/DBCH\[dutchessny.gov\]](http://www.dutchessny.gov/DBCH[dutchessny.gov])

Jeffery Doane

From: Nathan Jackson
Sent: Friday, 09 March, 2018 10:14 AM
To: Jeffery Doane
Cc: Brian Finn
Subject: RE: Public Water System Status

From the outage sheet I was looking at last night it shows two accounts named Greenfield Sewer and Greenfield Water, both of which Larry Neto confirmed were back on last night around 6:30pm. Those are shown as Bill still awaiting a call back so I think we can say at least these are on.

From: Jeffery Doane
Sent: Friday, March 09, 2018 10:11 AM
To: [REDACTED]
Cc: Nathan Jackson; Brian Finn
Subject: RE: Public Water System Status

Bill,

If you could provide more info (ie: 911 address) for these locations it will aid me in further investigation on our end. I'm not familiar with them.

Thanks.

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.
[REDACTED]
[REDACTED]

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From: Beale, William [mailto:[REDACTED]]
Sent: Friday, 09 March, 2018 10:02 AM
To: Jeffery Doane
Cc: Nathan Jackson; Brian Finn
Subject: RE: Public Water System Status

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Thank you.

I will follow up with our Health Department.

William H. Beale, MPA
Emergency Management Coordinator

Dutchess County Department of Emergency Response
392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
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@ Dutchess County Emergency Management

From: Jeffery Doane [mailto:[REDACTED]]
Sent: Friday, March 09, 2018 10:01 AM
To: Beale, William
Cc: Nathan Jackson; Brian Finn
Subject: RE: Public Water System Status

Bill,

I will verify but we are not showing any outages to these location. Can they verify that the transfer on the generator didn't fail to switch?

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.

- » [Gas Specifications and Requirements](#)
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From: Beale, William [mailto: [REDACTED]]
Sent: Friday, 09 March, 2018 9:53 AM
To: Jeffery Doane
Subject: FW: Public Water System Status

**** THIS IS AN EXTERNAL EMAIL **** Use caution before opening links / attachments. Never supply UserID/PASSWORD information.

Good Morning, Jeff –

If you could check on the status of these water systems, I would appreciate it.

<< DCWWA Hyde Park Plant - Intake pumps are online. Plant further up the hill is without power. Currently running on backup generator. No problems so far. They do have a call out to Central Hudson.

Quaker Hill Estates – Power outage. Currently running on backup generator. Fernando Dongo (VRI) informed me that all is running smoothly over there, and that they are good on fuel.

Greenfields Water District – I cannot get a hold of Scott Osborn (VRI), but I was told by Fernando that there were problems with power over there. It was also discussed that there is backup power available for power outages. I am still waiting for a call back from Scott (from Jason) >>

Thanks,
-B

William H. Beale, MPA
Emergency Management Coordinator

Dutchess County Department of Emergency Response
392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

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@ Dutchess County Emergency Management

From: Brule, Marie
Sent: Thursday, March 08, 2018 5:43 PM

To: Beale, William; Marzouka, Sabrina
Cc: Smith, Dana; Gonzalez, Mario; 'Pan, Minzi (HEALTH)'; Vaidian, Anil; O'Neil, William; Tegtmeier, Catherine; Napoli, James; Miller, Ronald; Pearson, David; MacDougall, David; Keeler, Daniel; Felshin, Lee; Teed, Jason; Fouts, James; Teed, James; Krug, Linda; [REDACTED]
Subject: FW: Public Water System Status

New and old problems.

Marie-Pierre Brule, P.E.

Director of Environmental Health Services

Dutchess County Department of Behavioral and Community Health

85 Civic Center Plaza - Suite 106

Poughkeepsie, NY 12601

[REDACTED] | [REDACTED]

[REDACTED] [www.dutchessny.gov/health\[dutchessny.gov\]](http://www.dutchessny.gov/health[dutchessny.gov]) or

[www.dutchessny.gov/DBCH\[dutchessny.gov\]](http://www.dutchessny.gov/DBCH[dutchessny.gov])

From: Marlow, Peter

Sent: Thursday, March 08, 2018 5:13 PM

To: Brule, Marie

Subject: RE: Public Water System Status

Hello Marie: Some important updates per your request.

Thanks, Pete

High Meadows - Water is on. They are taking bacteria samples tomorrow due to lab being closed. Will notify us as soon as they receive results.

Boil water notice still in effect according to operator (from Dave)

DCWWA Hyde Park Plant - Intake pumps are online. Plant further up the hill is without power. Currently running on backup generator. No problems so far. They do have a call out to Central Hudson.

Quaker Hill Estates – Power outage. Currently running on backup generator. Fernando Dongo (VRI) informed me that all is running smoothly over there, and that they are good on fuel.

Greenfields Water District – I cannot get a hold of Scott Osborn (VRI), but I was told by Fernando that there were problems with power over there. It was also discussed that there is backup power available for power outages. I am still waiting for a call back from Scott (from Jason)

The operator at Tally Ho NY1310662 sent email saying the main power returned on Tuesday. I've updated the Log. You may wish to update your list. For my supplies, the only one remaining on the "not normal" list is May Lane, which yesterday said they would take bac samples today. May Lane NY1310659 is on a boil water advisory due to low pressure. (from Lee)

Dawn MHP in the Town of LaGrange - the power and water system came back on yesterday. Our engineer was told by the water operator, Pat Schofield this afternoon that the bacteria sampling taken from the water system yesterday passed. Our engineer informed him that it was okay to lift the boil water notice. He will follow through on this.

Hickory Hill Estates in the Town of Pleasant Valley has water but continues to be on a boil water notice.(from David)

Chelsea Cove - power has been restored. The tanks didn't lose much storage and therefore the system did not lose much pressure. No notice was required. (from Dan)

From: Brule, Marie
Sent: Thursday, March 08, 2018 11:53 AM
To: Marlow, Peter
Subject: Public Water System Status

Pete, please send me an update on public water system status following the storm.

Marie-Pierre Brule, P.E.
Director of Environmental Health Services
Dutchess County Department of Behavioral and Community Health
85 Civic Center Plaza - Suite 106
Poughkeepsie, NY 12601
Phone [REDACTED] | [REDACTED] [REDACTED]
[REDACTED] [www.dutchessny.gov/health\[dutchessny.gov\]](http://www.dutchessny.gov/health[dutchessny.gov]) or
[www.dutchessny.gov/DBCH\[dutchessny.gov\]](http://www.dutchessny.gov/DBCH[dutchessny.gov])

Jeffery Doane

From: Jeffery Doane
Sent: Tuesday, 06 March, 2018 10:06 AM
To: 'Balkind, Robert'
Cc: 'Cooper, Gary'; Toni Gallante
Subject: RE: Report of low electric wires

Central Hudson is above blue line. The green lines pointing down are our circuits. This is NYSEG issue.

Thanks for the update.

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.
[REDACTED]
[REDACTED]

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From: Balkind, Robert [REDACTED]
Sent: Tuesday, 06 March, 2018 10:00 AM
To: Jeffery Doane
Cc: Cooper, Gary; Toni Gallante
Subject: RE: Report of low electric wires

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Jeff,
If CH is above the blue line (town border), then this issue is a NYSEG problem. Its below the town line in Amenia. Problem location is at the blue star on map below. Please confirm its not CH. Thanks.
-bob

Robert H. Balkind, P.E.
Commissioner
Dutchess County Department of Public Works
626 Dutchess Turnpike
Poughkeepsie, NY 12603
[REDACTED] [REDACTED]
[REDACTED]

www.dutchessny.gov[dutchessny.gov]

From: Jeffery Doane [mailto:[REDACTED]]
Sent: Tuesday, March 6, 2018 9:54 AM

To: Balkind, Robert [REDACTED] >

Cc: Cooper, Gary [REDACTED] >; Toni Gallante [REDACTED] >

Subject: RE: Report of low electric wires

Not a problem. We've been adding things for 2 days now as we hear from municipal leader directly. We've already got our own system to work it. It may take a bit but we'll get there.

That's a border area for us. I believe this is NYSEG. Can you have some verify the exact location of issue. Our territory stops at that intersection/town line. See below:

Toni, please hold on T#. Thanks. [REDACTED]



Q smithfield valley rd amenia ny X



- Jeff Doane
District Director
Business Development

Central Hudson Gas & Electric Corp.

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From: Balkind, Robert [mailto:████████████████████]
Sent: Tuesday, 06 March, 2018 9:50 AM
To: Jeffery Doane
Cc: Cooper, Gary
Subject: RE: Report of low electric wires

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Thanks Jeff. Trying not to add to the list, but this will be a problem tomorrow during the snow storm. Thanks.
-bob

Robert H. Balkind, P.E.
Commissioner
Dutchess County Department of Public Works
626 Dutchess Turnpike
Poughkeepsie, NY 12603
Phone ██████████ ██████████ ██████████
Email ██████████

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From: Jeffery Doane [mailto:████████████████████]
Sent: Tuesday, March 6, 2018 9:49 AM
To: Balkind, Robert ██████████
Cc: Cooper, Gary ██████████
Subject: RE: Report of low electric wires

I'll create the trouble order and get it to dispatch to get more info and work it.

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.
██████████
██████████

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From: Balkind, Robert [REDACTED]
Sent: Tuesday, 06 March, 2018 9:46 AM
To: Jeffery Doane
Cc: Cooper, Gary
Subject: Report of low electric wires

**** THIS IS AN EXTERNAL EMAIL **** Use caution before opening links / attachments. Never supply UserID/PASSWORD information.

Jeff,
One of our crews reported a low electric wire on CR 83 (Smithfield Valley Rd) box #604 in town of Amenia. We cannot get a plow truck past this location. Let me know if you can get to this one today. Thanks.
-bob

Robert H. Balkind, P.E.
Commissioner
Dutchess County Department of Public Works
626 Dutchess Turnpike
Poughkeepsie, NY 12603
[REDACTED]
[REDACTED]

www.dutchessny.gov[dutchessny.gov]

Jeffery Doane

From: Smith, Dana [REDACTED]
Sent: Monday, 05 March, 2018 01:36 PM
To: [REDACTED]; Balkind, Robert
Cc: [REDACTED]; Jeffery Doane
Subject: RE: Road closure status

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Agreed,

Jeff and Bob would know best.

Dana Smith
Commissioner
Dutchess County Department of Emergency Response
392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED]

email: [REDACTED]

www.dutchessny.gov[dutchessny.gov]

From: Soto, James (DHSES) [mailto:[REDACTED]]
Sent: Monday, March 05, 2018 1:36 PM
To: Smith, Dana; Balkind, Robert
Cc: Beale, William; [REDACTED]
Subject: RE: Road closure status

OK – Just want to know what we are asking them to do so we can make sure they are the right resource for the job. J

From: Smith, Dana [REDACTED]
Sent: Monday, March 05, 2018 1:34 PM
To: Soto, James (DHSES) [REDACTED]; Balkind, Robert <[REDACTED]>
Cc: Beale, William [REDACTED] <[REDACTED]>
Subject: RE: Road closure status

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My understanding is once it is made safe, would be debris removal

Jeff/Bob care to chime in?

I believe it is important to get these areas cleared before the pending snow.

Thank you

Dana Smith
Commissioner
Dutchess County Department of Emergency Response
392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED]

[REDACTED]

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From: Soto, James (DHSES) [mailto:[REDACTED]]
Sent: Monday, March 05, 2018 1:32 PM
To: Balkind, Robert; Smith, Dana
Cc: Beale, William; [REDACTED]
Subject: RE: Road closure status

What kind of DMNA support do you feel would be appropriate? Debris Clearance, Traffic? - I have LTC Morgulas here at my location and I want to present suggestions when we discuss. Thanks. J

From: Balkind, Robert [mailto:[REDACTED]]
Sent: Monday, March 05, 2018 1:30 PM
To: Smith, Dana <[REDACTED]> Soto, James (DHSES) <J[REDACTED]>
Cc: Beale, William <[REDACTED]> [REDACTED]
Subject: RE: Road closure status

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Those are indeed the correct road locations.
-bob

Robert H. Balkind, P.E.
Commissioner
Dutchess County Department of Public Works
626 Dutchess Turnpike
Poughkeepsie, NY 12603

[REDACTED] [REDACTED] [REDACTED]
[REDACTED] [REDACTED]

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From: Smith, Dana
Sent: Monday, March 5, 2018 1:29 PM
To: 'Soto, James (DHSES)' [REDACTED]
Cc: Beale, William [REDACTED]
[REDACTED] >
Subject: RE: Road closure status

Jim,

I have copied Commissioner Balkind and Jeff Doane the Manager for Central Hudson.

My understanding is the two streets listed below will not be cleared by Wednesday.

If we could coordinate a response with the Guard and Central Hudson even for tomorrow we might be able to get it cleared before the snow.

I believe there are multiple trees, wires and the like in the area. Jeff and Bob could confirm.

Again, these are the two roads

These locations are Forest Drive in Hyde Park and Academy Hill Rd in Milan.

Thank you

Dana Smith
Commissioner
Dutchess County Department of Emergency Response
392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED] (815) 433-8888
[REDACTED]

[REDACTED]

www.dutchessny.gov [dutchessny.gov]

From: Soto, James (DHSES) [mailto:[REDACTED]]
Sent: Monday, March 05, 2018 1:11 PM
To: Smith, Dana
Subject: Re: Road closure status

I have a LTC Morgulas here from DMNA with me. Skills requested? Traffic?, Debris clearance?,
Btw. Bob Nuzzo here with Super.

Sent from iPhone-
please forgive spelling errors

Jim Soto
Regional Director
NYSOEM - Region 2 - EHV

On Mar 5, 2018, at 12:58 PM, Smith, Dana [REDACTED] wrote:

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Jim

Can we discuss the relocations below?

Maybe the Gaurd can help? Would need to coordinate with CH but without help these two will take days.

I am on my cell

Dana Smith

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: "Balkind, Robert" [REDACTED]
Date: 3/5/18 12:53 PM (GMT-05:00)
To: "O'Neil, William" [REDACTED] "Molinaro, Marcus"
[REDACTED]
Cc: "Beale, William" [REDACTED] "Smith, Dana" [REDACTED]
"Pillus, Colleen" [REDACTED]
Subject: Road closure status

Road status:

23 roads closed; 6 NYSEG and 17 CHGE.

We now think approx. 10 will be re-opened today and the remaining sites will be open tomorrow, There are 2 locations that may require more time to re-open due to the amount of tree and wire damage. These locations are Forest Drive in Hyde Park and Academy Hill Rd in Milan.
-bob

Robert H. Balkind, P.E.
Commissioner
Dutchess County Department of Public Works
626 Dutchess Turnpike
Poughkeepsie, NY 12603

[REDACTED] (b)(1) [REDACTED] [REDACTED] (b)(1) [REDACTED]
[REDACTED] [REDACTED]

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Jeffery Doane

From: Beale, William <[REDACTED]>
Sent: Thursday, 08 March, 2018 09:56 AM
To: Jeffery Doane
Subject: RE: Roads pleasant valley

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Thanks,
-B

From: Jeffery Doane [REDACTED]
Sent: Thursday, March 08, 2018 9:24 AM
To: Beale, William
Subject: RE: Roads pleasant valley

Bill,

All locations you identified below have trouble orders and are assigned to crews.

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.

- » [Gas Specifications and Requirements](#)
- » [Electrical Specifications and Requirements](#)

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From: Jeffery Doane
Sent: Wednesday, 07 March, 2018 11:22 PM
To: [REDACTED]
Subject: Re: Roads pleasant valley

Please see below. Another. Please create T# and issue to control for overnight crew to address. Thank you.

-Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.

[REDACTED]
284 South Ave, Poughkeepsie, NY 12601

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On Mar 7, 2018, at 10:55 PM, Beale, William [REDACTED] wrote:

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Please make sure you have these on the list in Pleasant Valley.

Thanks,
-B

William H. Beale, MPA
Emergency Management Coordinator

Dutchess County Department of Emergency Response
392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
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<image001.jpg>[google.com]

@ ***Dutchess County Emergency Management***

From: Pleasant Valley Supervisor [REDACTED]
Sent: Wednesday, March 07, 2018 10:22 PM
To: Beale, William
Subject: Roads pleasant valley

Trees in the wires blocking the beginning of Kovacs Lane. Kovacs is off Timothy heights.

Tree in the wires on Wilbur Road.

Both roads no wires down but need CHGE to remove trees from hot wires so we can plow ad emergency vehicles access.

Pine Hill Rd trees down no wires involved our crew is clearing should be clear by now or very soon.

It appears we have 478 without power.

Sent from my Verizon Motorola Smartphone

Jeffery Doane

From: Smith, Dana [REDACTED]
Sent: Thursday, 08 March, 2018 09:29 AM
To: Jeffery Doane [REDACTED]
Subject: Re: Priority tree issue

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Thank you

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Jeffery Doane [REDACTED]
Date: 3/8/18 9:27 AM (GMT-05:00)
To: "Beale, William" [REDACTED]
Cc: "Smith, Dana" [REDACTED]
Subject: RE: Priority tree issue

Bill,

We have identified that the issued at Creek Rd is telephone. Central Hudson is clear. I also believe that Tel has already taken action.

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.
[REDACTED]
[REDACTED]

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From: Beale, William [mailto:[REDACTED]]
Sent: Wednesday, 07 March, 2018 11:32 PM
To: Jeffery Doane
Cc: DC911-2
Subject: RE: Priority tree issue

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Thank you,
-B

William H. Beale, MPA
Emergency Management Coordinator

Dutchess County Department of Emergency Response
392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED]
[REDACTED]

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@ *Dutchess County Emergency Management*

From: Jeffery Doane [mailto:[REDACTED]]
Sent: Wednesday, March 07, 2018 11:31 PM
To: Beale, William
Subject: Re: Priority tree issue

Bill,

I actually just learned that we have an overnight crew working. Trouble orders are being created to dispatch to this crew who will work this issue below and various others reported by Hyde Park and Pleasant Valley.

-Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.

[REDACTED]
[REDACTED]
284 South Ave, Poughkeepsie, NY 12601

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On Mar 7, 2018, at 10:55 PM, Beale, William [REDACTED] wrote:

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Understood.

Thanks,
-B

William H. Beale, MPA
Emergency Management Coordinator

Dutchess County Department of Emergency Response

392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
www.dutchessny.gov[dutchessny.gov]

<image001.jpg>[google.com]

@ Dutchess County Emergency Management

From: Jeffery Doane [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: Wednesday, March 07, 2018 10:14 PM
To: Beale, William
Subject: Re: Priority tree issue

I will send an order through but we are mostly off the roads now due to conditions and sleep requirements. Our suggestion to municipalities it to close the section off and allow us to get to issues immediately come day light.

-Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.

[REDACTED]
[REDACTED]
284 South Ave, Poughkeepsie, NY 12601

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On Mar 7, 2018, at 8:36 PM, Beale, William [REDACTED] wrote:

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Tree down in wires on Creek Road in Town of Poughkeepsie, in the area of Cream Street.

This is just south of the 911 Center.

Can you see if this can be addressed?

-B

Sent from my iPhone

Jeffery Doane

From: EOC Public Works <[REDACTED]>
Sent: Saturday, 03 March, 2018 01:23 PM
To: Jeffery Doane
Cc: [REDACTED]; DC911-2; O'Neil, William; Pillus, Colleen
Subject: Dutchess County updated road closure list
Attachments: March 2 2018 Storm.xls

**** THIS IS AN EXTERNAL EMAIL **** Use caution before opening links / attachments. Never supply UserID/PASS WORD information.

Jeff,
Here is updated list as of 1:155pm 3/3/18. Please look at first tab on spreadsheet (County Master.) This is the list I will be prioritizing for our field work plans. As we discussed, DPW will have a crew (or two crews) assigned to each of the four zones we spoke of. I will assign a DPW zone leader and they will communicate directly via cell phone with your field crews in each zone. We can loan you 2-way radios if needed where cell phones don't work. When locations are safe for us to remove trees, we will go in and clear the road. We can discuss the start time for this coordination.
-bob

Robert H. Balkind, P.E., Commissioner
Dutchess County Department of Public Works
Emergency Operations Center

[REDACTED]
[REDACTED]

Jeffery Doane

From: Mark Mulpeter
Sent: Thursday, 08 March, 2018 10:41 AM
To: Anita Carfora; Kevin Burton; Katherine McIntosh; Jacqueline Dinkel; Erica Cabrera; Amanda Sargent; Laura Phillips
Cc: Jill Sammon; Lisa Carver; Jason Malizia; Jeffery Doane; Nathan Jackson; Brian Finn; Carrine Brown; Marc Alston; DC911-2
Subject: FW: Dry Ice

Please notify EOC's and anyone else I overlooked


From: Tim Scott
Sent: Thursday, 08 March, 2018 10:13 AM
To: Mark Mulpeter; Victor Narkaj
Cc: Eric Kiszkiel; Matthew Slifstein; Christopher Carolan; Jennifer Cannella; Ellie Rossett; Tim Hayes; Charles Freni; Don Dubois; Jeffery Doane; Lisa Carver; Jason Malizia; John Maserjian; John Collins; Christopher Hayes; Aleta Symon
Subject: RE: Dry Ice

Here are locations and times:

- 1) Home Depot, North Rd, Poughkeepsie.; 12 pm
- 2) Rosendale Community Center, 1055 NY-32, Rosendale NY; 12 pm
- 3) Vails Gate Firehouse, 872 Bloominggrove Turnpike, Vails Gate; 1:30pm
- 4) Kingston Plaza, 100 Plaza Rd, Kingston (near Hannaford); 12:30 pm
- 5) East Fishkill Town Hall/Community Center, Rt 376, Hopewell; 1:30 pm

These are the public times, however we may be at the sites earlier to unload and setup.
Please let me know if you are running low quickly and we will try to get resupplies out.

Thank you,
Tim


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Jeffery Doane

From: Laura Phillips
Sent: Monday, 05 March, 2018 12:27 PM
To: Toni Gallante
Cc: Amanda Sargent; Jeffery Doane
Subject: FW: Updated Hyde Park impacted roads/areas as of 3/4/18 9:30 am

Hi Toni,

Can you notify the line crews about 43 market st in Hyde Park? T595664

Thanks!

Laura R. Phillips

Gas Compliance Analyst
Central Hudson Gas & Electric Corporation
284 South Avenue, Poughkeepsie, NY 12601
[REDACTED]
[REDACTED]

From: Jeffery Doane
Sent: Monday, 05 March, 2018 12:21 PM
To: [REDACTED]
Cc: Amanda Sargent; Laura Phillips
Subject: RE: Updated Hyde Park impacted roads/areas as of 3/4/18 9:30 am

Thanks, Bill.

Amanda,

Please create/update T# for tree/wires down at 43 Mill Road (just north of the intersection of Route 9g and East Market Street). Let Toni know to speak with Englishby. Thanks.

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.
[REDACTED]
[REDACTED]

[» Gas Specifications and Requirements](#)
[» Electrical Specifications and Requirements](#)

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From: Beale, William [mailto:[REDACTED]]
Sent: Monday, 05 March, 2018 12:01 PM
To: Jeffery Doane
Subject: FW: Updated Hyde Park impacted roads/areas as of 3/4/18 9:30 am

**** THIS IS AN EXTERNAL EMAIL **** Use caution before opening links / attachments. Never supply UserID/PASSWORD information.

Jeff –

This is from Town of Hyde Park Supervisor Aileen Rohr.

Not sure if she contacted you directly.

Thanks,
-B

William H. Beale, MPA
Emergency Management Coordinator

Dutchess County Department of Emergency Response
392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

www.dutchessny.gov[dutchessny.gov]



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@ Dutchess County Emergency Management

From: Aileen Rohr [mailto:[REDACTED]]
Sent: Sunday, March 04, 2018 3:31 PM
To: Lisa Carver; Smith, Dana; Beale, William; Balkind, Robert
Cc: Highway Department; Jeffery Doane; Town Board
Subject: Re: Updated Hyde Park impacted roads/areas as of 3/4/18 9:30 am

Thank you.

I was just informed that the trees on the wires remain at 43 Mill Road (just north of the intersection of Route 9g and East Market Street). To be clear, this is different from Mills Cross Road, which was cleared yesterday.

Thanks,

Aileen

The 9G end of Mill Road is still out because of a tree on the wires in front of 43 Mill. Both Mill run apartment complexes full of seniors are also out of power

Manage

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· Reply[facebook.com] · Message[facebook.com] · 2h[facebook.com]



[facebook.com]

Ext is also out of power including [redacted]. We were told by CH that a tree took down 2 poles with power lines. The poles must be replaced before the lines could be put back up. Also 2 transformers blew by our house.

Manage

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From: Lisa Carver <[redacted]>
Sent: Sunday, March 4, 2018 2:44:51 PM
To: Aileen Rohr; DC911-2; [redacted] 'Balkind, Robert'
Cc: Highway Department; Jeffery Doane; Town Board
Subject: RE: Updated Hyde Park impacted roads/areas as of 3/4/18 9:30 am

Aileen,

A damage assessment crew located the transformer/pole and we are following up with reporting to environmental. The Electric Foreman has been notified that a crew is needed.

Lisa

From: Aileen Rohr [mailto:[redacted]]
Sent: Sunday, March 04, 2018 2:42 PM
To: DC911-2; [redacted] 'Balkind, Robert'
Cc: Highway Department; Lisa Carver; Jeffery Doane; Town Board
Subject: Re: Updated Hyde Park impacted roads/areas as of 3/4/18 9:30 am

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Hello all,

Our Highway Super has reported that Forest Drive is an urgent situation as the transformer is upside down leaking onto the ground, and the live wire is on the road.

Preventive barrels have been place there and road closed signage, however, residents are merely going around the barrels.

Thanks,

Aileen

From: Aileen Rohr
Sent: Sunday, March 4, 2018 10:19:03 AM
To: Smith, Dana; William H. Beale; 'Balkind, Robert'

Cc: Highway [REDACTED]; Jeffery Doane; Town Board
Subject: Re: Updated Hyde Park impacted roads/areas as of 3/4/18 9:30 am

Correction - please remove Sycamore and replace with Hemlock Lane.

Thanks,

Aileen

From: Aileen Rohr
Sent: Sunday, March 4, 2018 9:37:36 AM
To: Smith, Dana; William H. Beale; 'Balkind, Robert'
Cc: Highway Department [REDACTED]; Jeffery Doane; Town Board
Subject: Updated Hyde Park impacted roads/areas as of 3/4/18 9:30 am

Priority areas:

46 Luty Drive
Legion Road - road is closed - wires in roadway
Forest Drive - completely closed - wires, 5 trees down in
30 Vall-kill Road - closed
128 Mills Cross Road - tree leaning on telephone poll
Louise Place - wire blocking one lane
Hollow Ridge. - wires in roadway - closed
Highwood Drive same

Areas without power:

Quaker Lane
Haviland Road
Sycamore Drive
W. Dorsey Lane

Jeffery Doane

From: Jeffery Doane
Sent: Sunday, 04 March, 2018 08:50 PM
To: [REDACTED]
Subject: RE: [REDACTED]

Customer is restored

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.

[REDACTED]
[REDACTED]

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- » [Electrical Specifications and Requirements](#)

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From: Beale, William [mailto:[REDACTED]]
Sent: Saturday, 03 March, 2018 10:04 PM
To: Jeffery Doane
Subject: [REDACTED]

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You may have this already...

[REDACTED]
Town of LaGrange

Obese female on home oxygen. They are working on getting a generator, however she may have to be transported to the hospital, for the time being.

-B

William H. Beale, MPA
Emergency Management Coordinator

Dutchess County Department of Emergency Response
392 Creek Road
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED]
[REDACTED]

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@ *Dutchess County Emergency Management*

Jeffery Doane

From: Smith, Dana [REDACTED]
Sent: Tuesday, 06 March, 2018 07:45 AM
To: Davison, John; Jeffery Doane
Cc: Jackson, Sean; [REDACTED]
Subject: Re: Clove Mtn

**** THIS IS AN EXTERNAL EMAIL **** Use caution before opening links / attachments. Never supply UserID/PASSWORD information.

Thank you

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: "Davison, John" [REDACTED]
Date: 3/6/18 7:37 AM (GMT-05:00)
To: "Smith, Dana" [REDACTED], Jeffery Doane [REDACTED]
Cc: "Jackson, Sean" [REDACTED], "Beale, William" [REDACTED]
Subject: Re: Clove Mtn

Clove is back to normal

----- Original message -----

From: "Smith, Dana" [REDACTED]
Date: 3/6/18 7:34 AM (GMT-05:00)
To: Jeffery Doane [REDACTED]
Cc: "Jackson, Sean" [REDACTED], "Davison, John" [REDACTED], "Beale, William" [REDACTED]
Subject: Re: Clove Mtn

Jeff

My copy of this email I ask John Davison to do that and advise.
He has remote monitoring.

Thank you

Dana Smith

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Jeffery Doane [mailto: [REDACTED]]
Date: 3/6/18 7:33 AM (GMT-05:00)
To: "Smith, Dana" [mailto: [REDACTED]]
Cc: "Jackson, Sean" [mailto: [REDACTED]], "Davison, John" [mailto: [REDACTED]], "Beale, William" [mailto: [REDACTED]]
Subject: RE: Clove Mtn

Dana,

When you have a chance, can you please have someone verify if the tower is on utility power or generator. If generator, I'll send someone there to patrol the CP line for you.

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.
[REDACTED]
[REDACTED]

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From: Smith, Dana [mailto: [REDACTED]]
Sent: Tuesday, 06 March, 2018 6:12 AM
To: Jeffery Doane
Cc: Jackson, Sean; Davison, John [mailto: [REDACTED]]
Subject: Re: Clove Mtn

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Good morning

Thank you

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Jeffery Doane [mailto: [REDACTED]]
Date: 3/6/18 4:26 AM (GMT-05:00)
To: "Smith, Dana" [mailto: [REDACTED]]

Cc: "Jackson, Sean" [REDACTED]@ [REDACTED].g [REDACTED] >, "Davison, John" [REDACTED]@ [REDACTED] >, "Beale, William" [REDACTED]@ [REDACTED]

Subject: Re: Clove Mtn

We had a car vs pole on Rt 82 just north of camby. Did some switching around 11:30 pm. It should've been back around midnight.

- Jeff Doane
District Director
Business Development
Central Hudson Gas & Electric Corp.

[REDACTED]
[REDACTED]
284 South Ave, Poughkeepsie, NY 12601

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On Mar 5, 2018, at 10:33 PM, Smith, Dana [REDACTED] wrote:

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Never supply UserID/PASSWORD information.

Thank you

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: "Jackson, Sean" [REDACTED] >
Date: 3/5/18 10:29 PM (GMT-05:00)
To: "Davison, John" [REDACTED] "Smith, Dana" [REDACTED]
Subject: Clove Mtn

FYI

At 10:08 alarm came in for AC Power failure on Clove Mtn site – generator running. Central Hudson map does show 708 customers in area with an outage. Dave Groth was notified.

Sean Jackson
Public Safety Dispatcher II
Dutchess County Department of Emergency Response
392 Creek Rd
Poughkeepsie, NY 12601

[REDACTED]
[REDACTED]

www.dutchessny.gov[dutchessny.gov]

Jeffery Doane

Fishkill

From: Victor Narkaj
Sent: Thursday, 08 March, 2018 11:52 AM
To: Amanda Sargent; Michael Englishby
Cc: Brian Finn; Bethina Monaco
Subject: RE: 33 Martin Drive - WF

Order ID in OMS, 820266 was updated.
ETR shows 2:00PM today.

From: Amanda Sargent
Sent: Thursday, March 08, 2018 10:53 AM
To: Victor Narka [REDACTED]; Michael Englishby [REDACTED]
Cc: Brian Finn [REDACTED] Bethina Monaco [REDACTED]
Subject: RE: 33 Martin Drive - WF

Thank you Victor ☺

From: Victor Narkaj
Sent: Thursday, March 08, 2018 10:50 AM
To: Amanda Sargent; Michael Englishby
Cc: Brian Finn; Bethina Monaco
Subject: RE: 33 Martin Drive - WF

Crew onsite now. Broken pole at Martin & DeGarmo Hills.
Crew hoping to switch and feed from Top O Hill Rd that would pick up this customer at #33 Martin.

ETR for #33 possibly in the next 2 hours. Too early to have definitive time.

From: Amanda Sargent
Sent: Thursday, March 08, 2018 10:40 AM
To: Michael Englishby [REDACTED]
[REDACTED] [REDACTED] [REDACTED] [REDACTED] Bethina Monaco
[REDACTED]
Subject: 33 Martin Drive - WF
Importance: High

We have cust calling into 911 whose son needs albuertoral machine and wants to know ETOR? She told the County somebody by the name of [REDACTED] keeps hanging up on her at CH

T7-55622

Please advise

Amanda Sargent
Training Coordinator
Central Hudson Gas & Electric Corporation

Jeffery Doane

From: Victor Narkaj
Sent: Tuesday, 06 March, 2018 11:58 AM
To: Jacqueline Dinkel; Cathy Doyle; Erica Cabrera
Cc: Tim Hayes; Mark Mulpeter; Jeffery Doane; Jason Malizia; Lisa Carver
Subject: Putnam County EOC requests CHGE Wed March 7, 8:00AM

All – Putnam County is requesting Central Hudson presence at the EOC tomorrow, Wed March 7, at 8:00AM. Find County EOC address and support staff contact info below.

Jackie – per our discussion, please report to the Putnam County EOC at 8:00AM tomorrow. Lets talk during the day tomorrow to determine if you will need to be relieved by an alternate liaison (Erica, Cathy) or if the County will release us entirely. Thank you.

CHG&E Putnam County liaisons:

<u>Name</u>	<u>Job Title</u>	<u>Primary Duty</u>	<u>EMO Address</u>
DINKEL, JACQUELINE	Real Property Services Representative	EOC – Putnam	112 Old Route 6, Carmel N
DOYLE, CATHY	Business Development Associate	EOC – Putnam Alt	112 Old Route 6, Carmel N
CABRERA, ERICA	Real Property Services Representative	EOC - Putnam Alt	112 Old Route 6, Carmel N

Putnam County EOC address: 112 Old Route 6, Carmel, NY 10512

Putnam County Contacts – Bob Lipton cellphone is best

The key contact for Putnam County is:

1. Kenneth Clair Jr., Acting Commissioner

[Redacted]

Alternate contacts for Putnam County are:

2. Robert Lipton, Deputy Commissioner

[Redacted]

3. Heidi Zatkovich
Secretary to Commissioner

[Redacted]

Victor Narkaj office is [Redacted] and cell is [Redacted].

Other storm contacts include:

- Fishkill District bat phone [Redacted]
- Heidi Johnson office [Redacted]

- Storm Center: [REDACTED].

If you have any questions please contact me.
Thank you

Victor Narkaj
District Director
Central Hudson Gas and Electric Corp.
25 Central Hudson Way
Fishkill NY 12524
[REDACTED]

Jeffery Doane

From: Victor Narkaj
Sent: Friday, 02 March, 2018 11:56 AM
To: Mark Mulpeter; Jason Malizia; Jill Sammon
Cc: Lisa Carver; Tim Hayes; Jeffery Doane
Subject: RE: Have all EOC's been activated?

I just spoke to Putnam County Deputy commissioner Bob Lipton. Putnam EOC is in partial activation mode, as of 11:30AM with fire, police, ambulance and highway reporting to the Putnam EOC.

NYSEG and Central Hudson NOT requested yet. They will notify Tim Hayes on our side if full activation occurs. Deputy Commissioner will call me as well.

From: Mark Mulpeter
Sent: Friday, March 02, 2018 11:47 AM
To: Jason Malizia; Jill Sammon
Cc: Victor Narkaj; Lisa Carver; Tim Hayes; Jeffery Doane
Subject: RE: Have all EOC's been activated?

Jason, Victor and Lisa,

Can you please reach out to your county EOC's asap and find out status on their activation and let them know we have people available in the event they activate. Please reply all with response.

Thanks

From: Jason Malizia
Sent: Friday, 02 March, 2018 11:45 AM
To: Mark Mulpeter; Jill Sammon
Cc: Victor Narkaj; Lisa Carver; Tim Hayes
Subject: RE: Have all EOC's been activated?

Nothing here

But I would expect Greene Soon.

Ulster maybe, but I think Greene is long duration outages.

From: Mark Mulpeter
Sent: Friday, March 02, 2018 11:39 AM
To: Jill Sammon
Cc: Jason Malizia; Victor Narkaj; Lisa Carver; Tim Hayes
Subject: RE: Have all EOC's been activated?

I am only aware of Dutchess activated and us staffing. Has anyone else heard from any counties?

From: Jill Sammon
Sent: Friday, 02 March, 2018 11:33 AM
To: Mark Mulpeter
Subject: Have all EOC's been activated?

Cell Phone Records

Caller Name	Date	Time	Location	Destination	Duration (min.)	Called Name	Called Affiliation
Carver	3/07	2:18P	Newburgh NY	Incoming CL	19	Orange County EOC	Orange County EOC
Carver	3/07	5:09P	Newburgh NY	Incoming CL	2	Orange County EOC	Orange County EOC
Mulpeter	3/03	1:29P	Poughkeeps NY	Poughkeeps NY	5	Dana Smith	Dutchess County EOC
Mulpeter	3/08	9:16A		Incoming CL	1	Ulster EOC	Ulster County
Mulpeter	3/08	11:30A		Poughkeeps NY	12	Dutchess County Cor	Dutchess County Conference Call
Mulpeter	3/08	11:42A		Poughkeeps NY	9	Dutchess County Cor	Dutchess County Conference Call
Jackson	3/08	11:30A		Poughkeeps NY	31	Dutchess County Cor	Dutchess County Conference Call
Malizia	3/02	1:32P		Incoming CL	2	Ulster EOC	Ulster County
Malizia	3/02	1:40P		Incoming CL	4	Ulster EOC	Ulster County
Malizia	3/02	2:45P		Kingston NY	1	City of Kingston	City of Kingston
Malizia	3/02	3:51P		Incoming CL	2	Ulster EOC	Ulster County
Malizia	3/02	4:28P		Incoming CL	4	City of Kingston	City of Kingston
Malizia	3/02	6:58P		Incoming CL	1	Dan King	Greene County
Malizia	3/04	8:51A		Incoming CL	2	Ulster Co DPW	Ulster County DPW
Malizia	3/08	11:46A		Incoming CL	5	Ulster EOC	Ulster County
Doane	3/02	3:56P		VM Deposit CL	1	Dana Smith	Dutchess County EOC
Doane	3/02	6:19P		Poughkeeps NY	1	Dana Smith	Dutchess County EOC
Doane	3/03	11:53A		Incoming CL	2	Robert Balkind	Dutchess County DPW
Doane	3/03	12:21P		Poughkeeps NY	3	Robert Balkind	Dutchess County DPW
Doane	3/03	1:59P		Incoming CL	1	Robert Balkind	Dutchess County DPW
Doane	3/03	2:47P		Incoming CL	14	Robert Balkind	Dutchess County DPW
Doane	3/03	3:15P		Poughkeeps NY	2	Robert Balkind	Dutchess County DPW
Doane	3/03	4:03P		Poughkeeps NY	3	Robert Balkind	Dutchess County DPW
Doane	3/03	4:41P		VM Deposit CL	1	Robert Balkind	Dutchess County DPW
Doane	3/03	4:49P		Poughkeeps NY	5	Robert Balkind	Dutchess County DPW
Doane	3/03	5:16P		Incoming CL	2	Robert Balkind	Dutchess County DPW
Doane	3/03	6:05P		Incoming CL	2	Robert Balkind	Dutchess County DPW
Doane	3/03	6:47P		Incoming CL	2	Robert Balkind	Dutchess County DPW
Doane	3/03	7:37P		Incoming CL	12	Robert Balkind	Dutchess County DPW
Doane	3/03	8:00P		Incoming CL	5	Robert Balkind	Dutchess County DPW
Doane	3/04	5:02A		VM Deposit CL	2	Robert Balkind	Dutchess County DPW
Doane	3/04	6:30A		VM Deposit CL	2	Robert Balkind	Dutchess County DPW
Doane	3/04	6:35A		Incoming CL	3	Robert Balkind	Dutchess County DPW
Doane	3/04	7:02A		Poughkeeps NY	15	Robert Balkind	Dutchess County DPW
Doane	3/04	10:04A		VM Deposit CL	1	Robert Balkind	Dutchess County DPW
Doane	3/04	10:22A		Poughkeeps NY	7	Robert Balkind	Dutchess County DPW
Doane	3/04	11:51A		Incoming CL	3	Robert Balkind	Dutchess County DPW
Doane	3/04	12:30P		VM Deposit CL	2	Robert Balkind	Dutchess County DPW
Doane	3/04	12:51P		Incoming CL	3	Robert Balkind	Dutchess County DPW
Doane	3/04	1:16P		Poughkeeps NY	1	Robert Balkind	Dutchess County DPW
Doane	3/04	1:16P		VM Deposit CL	2	Robert Balkind	Dutchess County DPW
Doane	3/04	2:48P		Incoming CL	3	Robert Balkind	Dutchess County DPW
Doane	3/04	3:01P		Incoming CL	2	Robert Balkind	Dutchess County DPW
Doane	3/04	3:56P		Incoming CL	3	Wires down personne	Central Hudson
Doane	3/04	6:36P		Poughkeeps NY	4	Wires down personne	Central Hudson
Doane	3/05	7:14A		Incoming CL	7	Wires down personne	Central Hudson
Doane	3/05	7:36A		Incoming CL	2	Wires down personne	Central Hudson
Doane	3/06	9:13A		Incoming CL	2	Robert Balkind	Dutchess County DPW
Doane	3/06	10:12A		Poughkeeps NY	1	Dana Smith	Dutchess County EOC
Doane	3/06	10:26A		Incoming CL	2	Dana Smith	Dutchess County EOC
Doane	3/07	2:33P		Poughkeeps NY	2	Robert Balkind	Dutchess County DPW

Work Phone Records

Caller Name	Date	Start Talk Time	Call Duration	Called Name	Called Affiliation
Victor Narkaj	03/08/2018	11:28:44 AM	00:31:51	Dutchess County Cr	Dutchess County Conference Cal
Marc Alston	03/08/2018	11:30:23 AM	00:30:13	Dutchess County Cr	Dutchess County Conference Cal
Jason Malizia	03/08/2018	09:07:31 AM	00:00:23	City of Kingston	City of Kingston
Jason Malizia	03/08/2018	11:22:25 AM	00:00:25	City of Kingston	City of Kingston
Jason Malizia	03/08/2018	09:15:35 AM	00:00:22	Steven Peterson	Ulster County
Jason Malizia	03/08/2018	05:08:19 PM	00:00:56	Steven Peterson	Ulster County
Jason Malizia	03/08/2018	05:44:43 PM	00:01:03	Steven Peterson	Ulster County
Victor Narkaj	03/07/2018	11:00:10 AM	00:11:17	Dutchess County Cr	Dutchess County Conference Cal
Victor Narkaj	03/07/2018	11:11:32 AM	00:23:27	Dutchess County Cr	Dutchess County Conference Cal
Victor Narkaj	03/07/2018	04:00:29 PM	00:25:43	Dutchess County Cr	Dutchess County Conference Cal
Carrie Brown	03/07/2018	04:16:19 PM	00:01:52	Orange County EOC	Orange County EOC
Lisa Carver	03/07/2018	11:42:47 AM	00:01:42	Orange County EOC	Orange County EOC
Jeff Doane	03/07/2018	10:59:39 AM	00:35:25	Dutchess County Cr	Dutchess County Conference Cal
Jeff Doane	03/07/2018	03:57:25 PM	00:28:52	Dutchess County Cr	Dutchess County Conference Cal
Victor Narkaj	03/06/2018	10:09:10 AM	00:12:28	Dutchess County Cr	Dutchess County Conference Cal
Victor Narkaj	03/06/2018	10:21:46 AM	00:16:48	Dutchess County Cr	Dutchess County Conference Cal
Victor Narkaj	03/06/2018	01:01:37 PM	00:00:22	Dutchess County Cr	Dutchess County Conference Cal
Victor Narkaj	03/06/2018	01:08:17 PM	00:37:58	Dutchess County Cr	Dutchess County Conference Cal
Victor Narkaj	03/06/2018	11:23:09 AM	00:01:45	Bob Lipton	Putnam County
Jeff Doane	03/06/2018	01:02:37 PM	00:43:33	Dutchess County Cr	Dutchess County Conference Cal
Jason Malizia	03/06/2018	12:20:38 PM	00:00:14	John Farrell Jr.	Greene County
Jason Malizia	03/06/2018	03:04:56 PM	00:03:27	John Farrell Jr.	Greene County
Victor Narkaj	03/05/2018	10:30:20 AM	00:10:09	Dutchess County Cr	Dutchess County Conference Cal
Jeff Doane	03/05/2018	10:00:18 AM	00:40:09	Dutchess County Cr	Dutchess County Conference Cal
Jason Malizia	03/04/2018	03:12:45 PM	00:00:52	John Farrell Jr.	Greene County
Jason Malizia	03/04/2018	11:03:21 AM	00:00:12	Thomas Remmert	Albany County
Jason Malizia	03/04/2018	03:07:22 PM	00:00:00	Dan King	Greene County
Victor Narkaj	03/03/2018	10:30:21 AM	00:06:28	Dutchess County Cr	Dutchess County Conference Cal
Victor Narkaj	03/03/2018	10:37:01 AM	00:24:53	Dutchess County Cr	Dutchess County Conference Cal
Jeff Doane	03/03/2018	10:01:54 AM	01:00:04	Dutchess County Cr	Dutchess County Conference Cal
Jeff Doane	03/03/2018	10:01:20 AM	00:00:22	Dana Smith	Dutchess County EOC
Jeff Doane	03/03/2018	11:04:27 AM	00:05:34	Robert Balkind	Dutchess County DPW
Victor Narkaj	03/02/2018	03:40:05 PM	00:15:52	Dutchess County Cr	Dutchess County Conference Cal
Victor Narkaj	03/02/2018	11:52:08 AM	00:01:18	Bob Lipton	Putnam County
Victor Narkaj	03/02/2018	11:51:09 AM	00:00:35	Putnam County	Putnam County
Patrick Galligan	03/02/2018	07:06:06 PM	00:00:34	Dan King	Greene County
Lisa Carver	03/02/2018	11:52:28 AM	00:00:52	Orange County EOC	Orange County EOC
Lisa Carver	03/02/2018	11:53:40 AM	00:01:31	Orange County EOC	Orange County EOC
Jeff Doane	03/02/2018	03:39:02 PM	00:17:09	Dutchess County Cr	Dutchess County Conference Cal
Jeff Doane	03/02/2018	10:25:48 AM	00:01:29	Dana Smith	Dutchess County EOC
Jason Malizia	03/02/2018	11:52:44 AM	00:09:01	John Farrell Jr.	Greene County
Jason Malizia	03/02/2018	06:21:58 PM	00:02:04	John Farrell Jr.	Greene County
Jason Malizia	03/02/2018	01:27:14 PM	00:01:05	Dan King	Greene County
Jason Malizia	03/02/2018	03:44:44 PM	00:01:07	Dan King	Greene County
Jason Malizia	03/02/2018	09:29:24 PM	00:00:16	City of Kingston	City of Kingston
Jason Malizia	03/02/2018	12:03:27 PM	00:05:19	Steven Peterson	Ulster County
Jason Malizia	03/02/2018	01:28:41 PM	00:00:31	Steven Peterson	Ulster County
Jason Malizia	03/02/2018	02:28:34 PM	00:01:43	Steven Peterson	Ulster County
Jason Malizia	03/02/2018	03:47:53 PM	00:00:35	Steven Peterson	Ulster County
Jason Malizia	03/02/2018	04:24:27 PM	00:01:53	Steven Peterson	Ulster County

March 3, 2018

TelCom Call (Mark Mulpeter)

Participants

1. Verizon Wireless
 2. AT&T
 3. Light Tower
- Reviewed storm status
 - Customers without service, overviews
 - No questions

March 4, 2018

TelCom Call (Steve Burger, Mark Mulpeter)

Participants

1. Andy McAdoo, Fairpoint
 2. Mark Daly, AT&T
 3. Joe Sabetelli, Light Tower
 4. Hans Stanleight, Verizon
- Reviewed storm status, downed wires reporting
 - Customers without service, overviews
 - Question – Columbia outages and ETORs (backup generators running); and Dutchess County outages, ETORs

March 5, 2018

I. TelCom Call (Steve Burger)

Participants

1. T-Mobile - Carl Robley
 2. Nick Thompson – Verizon
 3. Jeff Steiger – Optimum
 4. Hans Story – Verizon wireless
 5. Dennis DiFranco – Cablevision
 6. John Bartels – Cablevision
- Reviewed storm status
 - Customers without service, hardest hit locations, broken poles
 - Critical location issues for TelCom Co.
 - Number of crews, Where crews are working

- Verizon representatives requested a copy of the locations of the broken poles so that they can begin a survey for transferring phone conductors, cable, and power supplies if applicable.

March 6, 2018

II. TelCom Call (Steve Burger)

Participants

1. Walt Cotter – Frontier
 2. Sid Teshome – Frontier
 3. Claudia Maroney – Frontier
 4. Joe Satelli – Lighthouse
- Review of restoration process

March 8, 2018

III. TelCom Call (Steve Burger)

Participants

1. Mark Daley – AT&T
 2. Sid Teshome – Frontier
 3. Claudia Maroney – Frontier
 4. Walt Cotter – Frontier
 5. Nick Thompson – Verizon
- Review of restoration process
 - S Burger to provide spreadsheet of broken poles to W. Cotter of Frontier Communications
 - Question on Town and Village of Rhinebeck outages

John Maserjian

From: [REDACTED]
Sent: Monday, March 05, 2018 11:11 AM
To: John Maserjian
Subject: Meeting Summary

**** THIS IS AN EXTERNAL EMAIL **** Use caution before opening links / attachments. Never supply UserID/PASSWORD information.

Meeting Summary

Meeting Details

Start Time: 03/05/2018 10:55 am (Eastern Time)
End Time: 03/05/2018 11:11 am (Eastern Time)
Participants: 8
Total Minutes: 89

Account Info

Company Name: Central Hudson Gas & Electric Corporation
Client ID: [REDACTED]
Host Name: John Maserjian
Meeting Name: My Ready Conference
Passcode: [REDACTED]
Billing Code:

Meeting Details		
Caller Number	Name	Total Minutes
[REDACTED]	Unknown	3
[REDACTED]	Unknown	12
[REDACTED]	Unknown	14
[REDACTED]	Unknown	11
[REDACTED]	Unknown	6
[REDACTED]	Unknown	14
[REDACTED]	Unknown	16
[REDACTED]	Unknown	13

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John Maserjian

From: Brian Finn
Sent: Saturday, March 03, 2018 8:18 AM
To: Brian Finn
Subject: Central Hudson Conference Call - Telecom

Central Hudson will hold a conference call this morning, Mar. 3, at 11 a.m. to provide the status of electric service following the recent storm. To participate, [REDACTED]
[REDACTED]

The call will begin with a roll call and brief introduction, and should last less than 20 minutes. Central Hudson will provide a brief overview of the storm, line crew and other resource status', together with general repair plans.

When calling in, we will ask participants to state their names and companies, and then to place the call on mute to minimize background noise during the call.

The call will provide an opportunity to open lines of communications and ask general questions. For questions on specific locations or issues, you may also contact your Central Hudson divisional contact directly:

Poughkeepsie District: Jeff Doane, [REDACTED]

Fishkill District: Victor Narkaj, [REDACTED]

Newburgh District: Lisa Carver, [REDACTED]

Kingston/Catskill District: Jason Malizia, [REDACTED]

Company: CENTRAL HUDSON GAS & ELECTRIC CORPORATION
Conference ID: 149806721
Moderator: John Maserjian
Date: March 03, 2018

Operator: This meeting is now being recorded.

Mark Mulpeter: Okay. So again, Mark Mulpeter with Central Hudson. I know that we have -- excuse me -- Verizon Wireless, AT&T, and Lighttower on the call. Are there any other participants?

Male: Yes, Optimum's on.

Mark Mulpeter: Okay, thank you. So we'll get things started. As you know, we've established a protocol over the last several years to include telecom and Central Hudson Communications during major storm events. And we've done drills annually for the calls. This is the actual first occasion where we've done a real call.

And the purpose today was just to give you an overview of our restoration effort, the storm and the impact from the storm, and to open up lines of communication. And also to make sure you have the individual district level contacts where you can reach out for more specific details about particular areas.

So as everyone knows, we had a severe storm yesterday. We had wind gusts up to 45 miles an hour. Some of the heavy snow totals that we've reported in Albany County up to 21 inches, Northern Dutchess county 11, Columbia county 10. We had many customers impacted throughout the day. As many as we had 72,000 out at the peak. When you include some customers that actually came in and out of service due to some transmission operations, the number was closer to 110,000. Currently we are at about 50,000 still without power.

Yesterday we certainly accomplished some restoration work but the priorities as would always be the case were emergency response, transmission repair, and then substation level circuits that we restored.

As of this morning, we still have transmission work that's happening. We have four distribution circuits that were locked out that affect about 5,000 customers of the 50,000 total. And 10 transmission lockouts in three different substations that comprise another 4,000 customers.

We found a total of 48 broken poles. We've had over 900 reported cases of wires down that we responded to. And at this point, our damage assessment has really working in force. We sent damage patrollers out yesterday but because of the continuing storm and damage, we're really getting a better assessment of the damage today.

So in terms of how we're - I could give you by - anyone needs to know, I do have by county the breakdown of the number of customers out by county if anyone wants to know that. I won't go through all that. Certainly some of the hardest hit areas are Hunter, Tannersville, Lexington where we have our transmission line up the mountain, that's out. The backup feed that loops that area is a nice transmission line and substation. That's also out. We're working up there today with a big number of line crew and tree trimming resources. So we expect we'll have the mountain back on this afternoon about 4:00.

In total, we have 203 full-time equivalent line men and 137 tree trimmers that are working. There's an additional 65 full-time equivalent mutual laid line crews that are arriving today. All other (sets) employees are assigned and involved in restoration or support activities.

One of the ((inaudible)) county operation centers we are staffed in Ulster. We were at Dutchess yesterday, although Dutchess is still running their EOC. They did not require our presence there as of yet.

So that's again a high-level overview of the effort so far. I mean, we expect to make good headway today with restoration. The global ETR, which is the 90% restored kind of the end most outside date and time where we'd have the 90% restored, is set for Wednesday the 7th at 4:00 pm. Clearly, we're going to make a lot of headway between now and then and pick up a lot of customers, but that is the global ETR on the outside end.

So with that, I'd like to open it to any questions. Again, I think if we because we're somewhat early in the process, I do have some detail by township in terms of where we have our resources dedicated. I'd be happy to share that with you.

I think if you have any specific locations that you want to inquire about, I would direct you to the district directors who are part of my group. We have district directors in each of our four major headquarters -- Poughkeepsie, Kingston, Newburgh, and Fishkill. Their contact information is on the email that you received this morning.

So with that, I'd like to open it to any questions that you have.

Male: Will there be any follow-up status calls like this?

Mark Mulpeter: Yes. I mean, we will plan on having another call tomorrow -- at this point I would say at the same time. But we will send an email with all the call-in information and announcing the specific time. But we definitely have plans to do this again tomorrow. Like I said at the beginning of the call, we drilled on having this line of communication. We've never done it during a real storm, so I'd certainly value your input.

And again, before we disconnect I want to make sure if anyone has any questions, feel free to ask them and Do my best to give you some more detailed info

(Crosstalk)

Mark Mulpeter: Okay. Just before we disconnect then, I know other people called in. I got started. I'd like to have of who participated with us. And early on, I know Verizon Wireless, AT&T, Lightower, and Optimum was on the call. Were there any other companies that would like to announce that they were participating?

(George Varriano): Yes. (George Varriano) with Verizon. The wired line.

Mark Mulpeter: Okay (George) thank you.

(George Varriano): Yes.

(Paul Machete): Hi. My name is (Paul Machete) from Verizon as well from the central office side.

Mark Mulpeter: Okay, (Paul). Thanks.

(Paul Machete): And as far as specific locations as COs and stuff like that you had mentioned -- I got on a little late -- on the bottom of the email address that's the specific people there by area?

Mark Mulpeter: Yes.

(Paul Machete): Okay.

Mark Mulpeter: I mean, you know, at this stage we're still focused on the largest outages. Again, the priorities are emergency, transmission, repairs, substation level circuits, and then once we go out

onto our distribution system the procedure is to go to the outages where the most customers are affected and then to work our way down.

Clearly, if there's individual outages that you know of, we'd like to be aware of those to both incorporate those into our plan and to make sure we are aware of the outage, and then as we continue to move from the larger outages to the smaller outages, at that point be better equipped to move specifically to some of the smaller. But we ((inaudible)) we're aware of what's out and how we can incorporate it into a larger type of plan.

Male: Right because I just - not to go into specific ones, but like Millbrook looks like the whole town is back but we only have one phase. So I don't know if they're done in Millbrook or they're still out in Millbrook. So I'll address that with the individual person I guess.

Mark Mulpeter: Yes. So Millbrook, we do have crews heading to Millbrook today.

Male: Okay.

Mark Mulpeter: We have - Millbrook was hit hard. About 60% of all our customers in Millbrook are without power. So there's significant damage there and a lot of repair work to be made. But we do have a crew -- both line crew and tree trimming crew -- present in Millbrook today.

Male: Okay. Thank you.

(George Varriano): This is (George) from Verizon again. I have a quick question. I mean, can you -- and I apologize because I may have missed this -- are there like you just said Millbrook is somewhere that was hit hard. Are there other areas? Can you share where the majority of your outages are by township, so I can have an understanding of where you're going to be sending your forces?

You know where the majority of your forces - I don't mean majority, but I mean clearly you have an idea of where your outages are just like we do. And...

Mark Mulpeter: Yes. Sure.

(Crosstalk)

(George Varriano): Go ahead.

Mark Mulpeter: Yes, I can ((inaudible)) on that. So of course the hardest hit areas were Northern Dutchess County, Eastern Dutchess, Western Ulster, and Greene. So some of the hardest hit areas by percentage of customers would be Town and Village of Hunter and Tannersville where it's essentially 100% because of the transmission outage there.

(George Varriano): Yes.

Mark Mulpeter: Marletown in Ulster County we have 89% of all customers out. Ancram in Southern Columbia is 77%. Milan 54, Millbrook 60, Pine Plains 50, Pleasant Valley 49%, Red Hook 44%, and Rhinebeck 40%. So at a high level, those are the not always that highest customer counts, but the highest percentages of customers compared to the number that we serve.

(George Varriano): Okay. And then another question. As my teams -- because I have field forces in today. Whether or not my managers or technicians are doing install and repair and some small construction crews out there. If we find things -- and again, me specifically as I drive through Hype Park and Clinton Corners myself, I know what I'm looking at and I know when I see six sections of primary down. Should I share this with the director in this email? Would that help?

Mark Mulpeter: Yes. I mean, it certainly wouldn't hurt.

(George Varriano): Okay.

Mark Mulpeter: We do have a damage assessment function where we have a lot of people out today patrolling circuits and documenting where they see damage.

(George Varriano): Okay.

Mark Mulpeter: But by all means if you see something and you want to share it with us, information is always good to have to give us a better understanding of what's there.

(George Varriano): Okay.

Mark Mulpeter: Okay. So with that I will go ahead and conclude the call. And again, we will look to schedule tomorrow morning at 11:00 but I will confirm the time via email tomorrow morning. So thank you all for your participation.

Male: Thank you.

Mark Mulpeter: Okay. Bye now.

Company: Central Hudson Gas & Electric Corporation
Conference ID: 197856239
Moderator: John Maserjian
Date: March 4, 2018

Operator: This meeting is now being recorded.

Mark Dailey: Good morning. Mark Dailey from AT&T just on.

Hans Storloy: Hans Storloy from Verizon Wireless has joined.

Mark Mulpeter: Good morning. Mark Mulpeter with Central Hudson.

Steve Berger: Okay there's one more participant. Can whoever joined announce who they are please.

Joe Saberteli: Joe Saberteli with Light Tower.

Steve Berger: Okay thank you. So we have four on.

Male 1: Three.

Steve Berger All right I'm going to wait just a couple – maybe another minute or so guys. And I'll briefly go through where we stand. And then also I think you know the priority coming out of this discussion is really to hear where you have specific issues. So we'll just wait one more minute to see if there's any other participants.

All right guys I think we'll start. Let's do this. I know there's a representative from AT&T. Can we have your name please?

Mark Dailey: Yes this is Mark Dailey.

Steve Berger: Okay Mark thank you. And then there's a participant from Verizon.

Hans Storloy: Yes this is Hans Storloy.

Steve Berger: Okay Hans thank you. And Light Tower.

Joe Saberteli: This is Joe Saberteli.

Steve Berger: Okay Joe thank you. Okay guys my name is Steve Berger and I'm a senior director here of Central Hudson. I've been doing these municipal briefings and telcom calls for many, many years to try to give you an update as to where we stand against our restoration plans.

As you're aware I mean this was a pretty impactful storm. One of the most major storms we've had in the past 20 years or so. We're ranking it somewhere around number four believe it or not.

But throughout the duration of this storm we've had you know approximately 110,000 customers out. Right now we have remaining about 885 cases of trouble, which means as you know we need to visit each one of these locations. And one case of trouble could be something simple as you know a secondary service down or 20 broken poles.

We have 32,000 households and businesses that remain without service. And throughout the duration of this storm we've had about 98 broken poles.

To give you kind of an idea of staffing and what we have. With these 885 cases of remaining trouble we have 303 linemen on the property as of right now, 144 tree trimmers and we have 180 additional mutual aid crews that'll be arriving between 11:00 today and 1:00 this afternoon. So

we are going to be extremely either well staffed or over staffed in regard to the number of cases that we have.

The majority of the trouble that we're still experiencing though where all the – someone else just joined. Can I have your name please?

Andy Mackadu: Yes this is Andy Mackadu with Bear Point Communications. Now consolidate.

Steve Berger: Thank you Andy. I was just given kind of an update as to where we are within the storm.

Without going back right now we still have about 220 customers out in Albany County, Columbia County 800, Dutchess County 22,000, Greene County 2,500, Orange County 0, Butnam 662, Sullivan County 374 and Ulster about 5,200.

So all in all like I mentioned we still have approximately 32,000 customers without service. We have – and certainly want to be able to identify any of the locations that you deem to be a critical location.

So I'll open it up to each of you guys so that you can give us some information in regard to the most critical applications that you have.

Male 2: Quick question. How many in Columbia County or ((inaudible))?

Steve Berger: Columbia County we have about 800 customers without service at this time.

Male 2: Thank you.

Steve Berger: You're welcome. Any specific questions in regard to your facilities gentlemen?

Okay in the event that you do – and I know you hear this often too – in the event that you have your crews and your personnel in the field please call us if you see any downed wires. And let's make sure that we always assume any downed wire is energized.

We have responders, wire guards and a complete wire response program whereby all of our staffing that is trained and qualified and on the property has the ability to respond to these downed wires. So please make that a priority and contact us in the event that you guys receive a call.

Again any specifics to your areas of responsibility?

Male 3: What's your estimated restoral time in terms of Dutchess County?

Steve Berger: Well Dutchess County I mean it's so widespread right now. I mean we expect to make a very significant impact on this storm today. However we recognize that we will not have everyone back on until Wednesday.

Male 3: Okay.

Male 2: So do you have any estimates for Columbia County?

Steve Berger: Columbia County – we'll have the majority of Columbia County on today. Some of it will be back on again tomorrow. But again it's still very widespread. But there aren't nearly as many customers affected in Columbia County as there are in Dutchess and Ulster at this time. So we have our resources spread accordingly.

Male 2: Okay no I mean speaking for us we have you know backup generators running. So there's nothing you know critical right now. Obviously we're looking forward to getting back to commercial power.

Steve Berger: Yes, yes. And our plan is to have you on as soon as we possibly can. Any other comments or areas of major concern gentlemen?

Okay hearing nothing. In the event that you have specific questions throughout the day your contacts – and I think all of you have your contacts – in the Poughkeepsie District Jeff Done and Fish Kill Victor Narki and Newberg Lisa Carver and Kingston Catskill District is Jason Malizia. Please feel free to reach out to them and contact them at any point throughout this storm restoration.

With that I'll conclude. And in the event that we need to have another call we'll send out to you and notify you – again at the same time if you have questions, please reach out to your district directors too. Thank you.

Male 1: Thank you. Take care now.

Steve Berger: Okay guys thank you.

Male 2: Bye, bye.

Steve Berger: Bye now.

John Maserjian

From: Brian Finn
Sent: Tuesday, March 06, 2018 8:44 AM
To: Brian Finn
Subject: Central Hudson Conference Call - Telecom

Central Hudson will hold a conference call this morning, Mar. 6, at 11 a.m. to provide the status of electric service following the recent storm. To participate, [REDACTED]
[REDACTED]

The call will begin with a roll call and brief introduction, and should last less than 20 minutes. Central Hudson will provide a brief overview of the storm, line crew and other resource status', together with general repair plans.

When calling in, we will ask participants to state their names and companies, and then to place the call on mute to minimize background noise during the call.

The call will provide an opportunity to open lines of communications and ask general questions. For questions on specific locations or issues, you may also contact your Central Hudson divisional contact directly:

Poughkeepsie District: Jeff Doane, [REDACTED]

Fishkill District: Victor Narkaj, [REDACTED]

Newburgh District: Lisa Carver, [REDACTED]

Kingston/Catskill District: Jason Malizia, [REDACTED]

John Maserjian

From: Brian Finn
Sent: Thursday, March 08, 2018 7:01 AM
To: Brian Finn
Subject: Central Hudson Conference Call - Telecom

Central Hudson will hold a conference call this morning, Mar. 8, at 11 a.m. to provide the status of electric service following the recent storm. To participate, p [REDACTED]
[REDACTED]

The call will begin with a roll call and brief introduction, and should last less than 20 minutes. Central Hudson will provide a brief overview of the storm, line crew and other resource status', together with general repair plans.

When calling in, we will ask participants to state their names and companies, and then to place the call on mute to minimize background noise during the call.

The call will provide an opportunity to open lines of communications and ask general questions. For questions on specific locations or issues, you may also contact your Central Hudson divisional contact directly:

Poughkeepsie District: Jeff Doane, [REDACTED]
Fishkill District: Victor Narkaj, [REDACTED]
Newburgh District: Lisa Carver, [REDACTED]
Kingston/Catskill District: Jason Malizia, [REDACTED]

Telcom call March 8

-11am Call

-Roll Call: Sid (Frontier Communications), Walter Cotter (Frontier Communications), Mark Daley (AT&T), Claudia (Frontier Communications), Nick Thompson (Verizon)

-At that time, we had 700 individual trouble cases and 40,000 customers without power.

-S. Burger will provide spreadsheet of broken/replaced poles to W Cotter of Frontier Communications.

-One of the callers asked about Town of Rhinebeck and Village of Rhinebeck outages.

John Maserjian

From: [REDACTED]
Sent: Thursday, March 08, 2018 11:11 AM
To: John Maserjian
Subject: Meeting Summary

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Meeting Summary

Meeting Details

Start Time: 03/08/2018 10:57 am (Eastern Time)
End Time: 03/08/2018 11:11 am (Eastern Time)
Participants: 7
Total Minutes: 81

Account Info

Company Name: Central Hudson Gas & Electric Corporation
Client ID: [REDACTED]
Host Name: John Maserjian
Meeting Name: My Ready Conference
Passcode: [REDACTED]
Billing Code:

Meeting Details		
Caller Number	Name	Total Minutes
[REDACTED]	Unknown	9
[REDACTED]	Unknown	12
[REDACTED]	Unknown	9
[REDACTED]	Unknown	13
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[REDACTED]	Unknown	13
[REDACTED]	Unknown	12

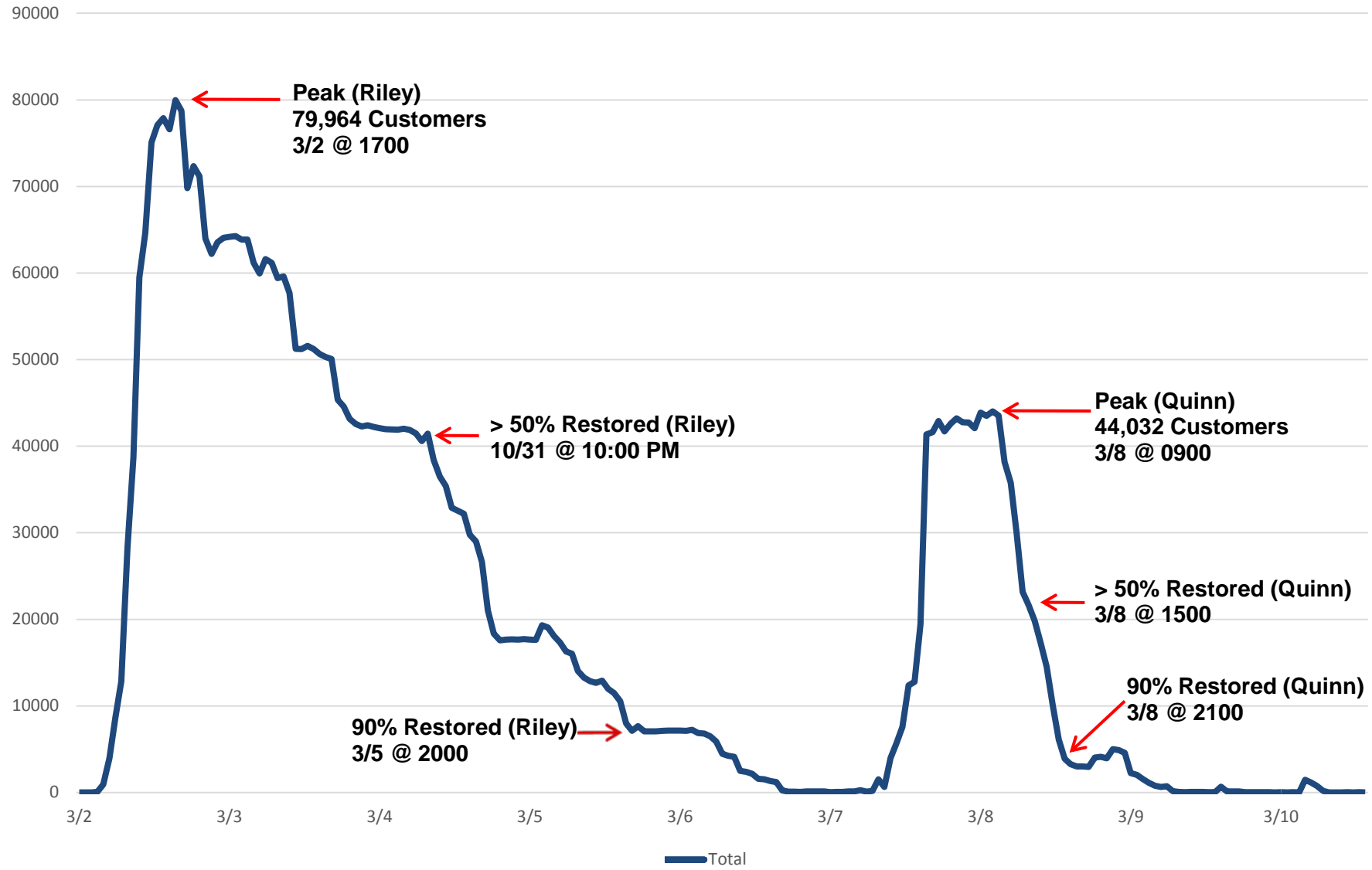
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Note: The data shown is an estimate, only your conferencing provider minutes are included. Actual invoice data may vary. Please refer to your billing statement for full conference detail.

CENTRAL HUDSON GAS & ELECTRIC
Hourly Customer Outages
March 2 - March 10 2018 - Nor'Easters



Date	Total Live Calls Received	Total Live Calls Answered	Total Live Calls Answered within 90 Seconds	Service Level for Live Calls Answered within 90 Seconds	Total Calls Received (Live Agent & IVR)
3/2/2018	7142	5036	3960	78.64%	33974
3/3/2018	8567	7757	7066	91.10%	26084
3/4/2018	3621	3490	3431	98.30%	8984
3/5/2018	6258	5145	3364	65.39%	13268
3/6/2018	4794	4524	4092	90.44%	9732
Totals	30,382	25,952	21,913	84.44%	92,042

Date	Total Live Calls Received	Total Live Calls Answered	Total Live Calls Answered within 90 Seconds	Service Level for Live Calls Answered within 90 Seconds	Total Calls Received (Live Agent & IVR)
3/7/2018	4202	2378	1788	75.20%	14458
3/8/2018	8498	7642	7092	92.80%	22337
3/9/2018	3056	2841	2668	93.93%	6821
Totals	15,756	12,861	11,549	91.02%	43,616

John Maserjian

From: Tina Romaine
Sent: Friday, March 02, 2018 11:46 AM
Subject: Central Hudson - Community Breifing CONFERENCE CALL NOTICE

Dear Municipal leader:

Central Hudson will hold a Community Briefing conference call this afternoon, Mar. 2, at 2 p.m. to update municipal leaders of the status of electric service following the recent storm. To participate [REDACTED]
[REDACTED]

The call will begin with a role call and brief introduction, and should last less than 20 minutes. Central Hudson will provide a brief overview of the storm, line crew and other resource status, together with general repair plans.

When calling in, we will ask participants to state their names and titles, the municipality or office you represent, and then to place the call on Mute to minimize background noise during the call.

The call will provide opportunities for general questions regarding the information presented. For questions on specific locations or issues, please contact your Central Hudson divisional contact directly:

- Poughkeepsie District:** Jeff Doane, [REDACTED]
- Fishkill District:** Victor Narkaj, [REDACTED]
- Newburgh District:** Lisa Carver, [REDACTED]
- Kingston/Catskill District:** Jason Malizia, [REDACTED]

Thank you, and we look forward to speaking with you.

John Maserjian

From: John Maserjian
Sent: Friday, March 02, 2018 5:26 PM
Subject: Central Hudson - Storm Update, Friday afternoon

Municipal leaders and elected officials:

Following is a news release Central Hudson issued this afternoon. Thank you again for your assistance and support during this severe storm.



News Release

March 2, 2018

For release: Immediately

Contact: [REDACTED]

As Crews Respond, Damaging Storm Continues

Heavy, wet snow and strong wind gusts continue to bring down root-soaked trees, causing significant damage to the electric system. As of 5:00 p.m., nearly 1,000 individual damage locations were reported with more than 70,000 power interruptions, making this one of the most damaging Mid-Hudson Valley storms in the last half century.

Central Hudson crews and damage assessment teams are addressing power outages and surveying damage locations. Mutual aid crews from Hydro-Quebec have arrived today to assist in power restoration. In all, more than 300 electric line and tree personnel are clearing roads and repairing storm damage to restore electric service. Additional assistance is being sought from other utility companies.

“The potential for snowfall tonight and high wind gusts through Saturday may cause additional damage and power interruptions,” said Charles A. Freni, Senior Vice President of Customer Services and Transmission & Distribution. “With the high level of damage sustained so far, we expect repairs to extend through the weekend and likely into next week.”

Customers are urged to **report their power condition** and to **stay informed** of storm and restoration status in the following ways:

- **By text messaging:** Customers should enroll in Central Hudson's Texting Program to use text messaging to report their power condition and to obtain repair status. To enroll, visit www.CentralHudson.com/Alerts or text REG to 236483;

- **On the Web:** Visit www.CentralHudson.com/Storms to report outages and obtain restoration updates;
- **Via smart phones:** A mobile version of the Central Hudson's website can be accessed by web-enabled cell phones and mobile devices at <https://mobile.CenHud.com>. Free Central Hudson mobile applications for Android and Apple and are also available by logging onto www.CentralHudson.com/mobileapp;
- **Through Social Media:** "Like" Central Hudson on Facebook ([Facebook.com/ CentralHudson](https://www.facebook.com/CentralHudson)) and "Follow" on Twitter ([www.Twitter.com/CentralHudson](https://www.twitter.com/CentralHudson)); and
- **By Phone:** Call the Central Hudson *PowerLine* at (845) 452-2700 or 1-800-527-2714, and please use the automated system to report or monitor your power condition.

Freni also urged customers to keep **safety** in mind. "Remember to never use outdoor gas or charcoal grills indoors. They pose a fire hazard, and over time can give off deadly carbon monoxide gas. Use these appliances only outdoors with proper ventilation," Freni said. He also advised customers to know how to open their garage door manually if they usually rely on an electrically operated, remote-control door opener. Other safety measures include the following:

- **Stay at least 30 feet away from downed power lines**, and remember that lines may be entangled and hidden in fallen trees. **Assume all downed lines are live;**
- Beware of fallen trees and limbs, and use caution or traveling;
- Avoid the use of candles for illumination due to fire hazards;
- Follow the manufacturer's safety instructions on the use of emergency generators, and be sure to shut off the main breaker when in use and operate the units outdoors;
- Never use outdoor gas or charcoal grills indoors, as they pose a fire hazard and over time can give off deadly carbon monoxide gas; and
- Operate cars and motor vehicles outdoors only, and never inside the garage.

More information on preparing for storms and emergencies and communicating with Central Hudson is available at www.CentralHudson.com; for information regarding electric and natural gas safety, visit www.CentralHudson.com/Safety.

#

John Maserjian

From: [REDACTED]
Sent: Friday, March 02, 2018 2:30 PM
To: John Maserjian
Subject: Meeting Summary

**** THIS IS AN EXTERNAL EMAIL **** Use caution before opening links / attachments. Never supply UserID/PASSWORD information.

Meeting Summary

Meeting Details

Start Time: 03/02/2018 1:47 pm (Eastern Time)
End Time: 03/02/2018 2:31 pm (Eastern Time)
Participants: 56
Total Minutes: 1224

Account Info

Company Name: Central Hudson Gas & Electric Corporation
Client ID: [REDACTED]
Host Name: John Maserjian
Meeting Name: My Ready Conference
Passcode: [REDACTED]
Billing Code:

Meeting Details		
Caller Number	Name	Total Minutes
[REDACTED]	Unknown	15
[REDACTED]	Unknown	16
[REDACTED]	Unknown	15
[REDACTED]	Unknown	18
[REDACTED]	Unknown	15
[REDACTED]	Unknown	19
[REDACTED]	Unknown	17
[REDACTED]	Unknown	19
[REDACTED]	Unknown	14
[REDACTED]	Unknown	19
[REDACTED]	Unknown	21
[REDACTED]	Unknown	25
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[REDACTED]	Unknown	15

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	Unknown	23
	Unknown	25
	Unknown	32
	Unknown	8
	Unknown	33
	Unknown	23
	Unknown	22
	Unknown	25
	Unknown	32

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[Tell us about your experience.\[surveys-us.customergauge.com\]](https://surveys-us.customergauge.com)

If this meeting occurred without your authorization, please contact us today at

https://www.mymeetinghelp.com/Home/GlobalMeet/Contact_Us.

Note: The data shown is an estimate, only your conferencing provider minutes are included. Actual invoice data may vary. Please refer to your billing statement for full conference detail.

MUNICIPALITIES

City of	Beacon	Randy Casale	
City of	Beacon	Rubin	
Town of	Cairo		
Town of	Catskill		
Town of	Catskill		
Town of	Catskill	Doreen	
Town of	Coxsackie	Rich Howe	
Town of	Durham		
Village of	Fishkill	Jim Miccio	
Town of	Fishkill		
Village of	Fishkill		
Town of	Gardiner		
Town of	Hyde Park	Howard Fisher	
Town of	Hyde Park	Adrianna	
Town of	Lloyd		
Town of	New Baltimore		
Town of	New Paltz		
Town of	New Windsor	Schmidt	
Town of	Newburgh		
Town of	Olive		
Town of	Plattekill		
Town of	Poughkeepsie		
Town of	Rhinebeck Elizabeth		
Village of	Rhinebeck	Mayor	
Town of	Rochester		
Town of	Saugerties	Fred Castello	
Town of	Saugerties		
Town of	Stanford	Jo	
Town of	Wappinger		
Town of	Wappinger	Vinny Bettina	
Town of	West Shokan		

COUNTY & STATE

Dutchess Co	Emergency- Dana Smith	
Dutchess Co	Emergency Response	
Dutchess Co	Emergency	
Greene Co	Emergency - King	
Greene Co	Highway	
Ulster Co	Emergency	
Ulster Co	Emergency - Peterson	
DPS	Whitaker	
NY STATE	EOM	Steve

Notes:

Hyde Park

Howard Fisher: Trees

Dut Co EM

Dana Smith: 3:30 County Call MLM's/HWY

New Baltimore

Vanwormer: Good Job, 1 area still out Kings Road

Saugerties -TWN

Fred Costello: Hockey Tournament this wknd - [REDACTED]

Gardiner - TWN

North Mountain Road

West Shokan

[REDACTED] - Town of Woodstock

Saugerties - TWN

State of Emergency? NO per UCEM

Company: Central Hudson Gas & Electric Corporation
Conference ID: 172846619
Moderator: John Maserjian
Date: March 2, 2018

(Crosstalk)

Operator: This meeting is now being recorded.

(Crosstalk)

Female: Town of Catskill.

John Maserjian: Catskill, thank you.

Gary Bassett: Gary Bassett, Mayor Village of Rhinebeck.

John Maserjian: Hello, Rhinebeck. Thank you.

(Joe Norton): (Joe Norton), Town of Stanford.

John Maserjian: Town of Stanford, thank you.

(Bill Giapescio): Hi. I'm (Bill Giapescio). Village of Fishkill.

John Maserjian: Thank you.

Female: Town of Gardiner.

John Maserjian: Town of Gardiner, thank you.

(Crosstalk)

(Jeff Russo): Town of New Paltz, (Jeff Russo).

John Maserjian: Thank - Town of New Paltz, thank you.

(Rich Muller): (Rich Muller).

Vincent Bettina: Vincent Bettina, Town of Wappinger Highway.

John Maserjian: Thanks, Vin.

Man Two: Town of Plattekill.

John Maserjian: Town of Plattekill. Okay. We have additional (towns) on the call?

(Crosstalk)

(Richard Glotz): (Richard Glotz), Town of Lloyd.

John Maserjian: Town of Lloyd, thank you.

(Reuben Simmons): (Reuben Simmons), City of Beacon.

John Maserjian: Thank you, (Reuben).

Man Two: Dutchess County...

(Aileen Rorke): (Amy)...

Man Two: ...Emergency Response.

John Maserjian: Thank you.

(Aileen Rorke): (Aileen Rorke)...

(Crosstalk)

(Aileen Rorke): ...Town of Hyde Park. Sorry.

John Maserjian: That's okay, Hyde Park.

(Mike Bayton): (Mike Bayton), Town of Rochester.

John Maserjian: Thank you, (Mike).

(Shawn Marriott): (Shawn Marriott). Town of Durham.

John Maserjian: Thank you, (Shawn).

Man Two: Bless you.

John Maserjian: Bless you. Is anyone that dialed in that has announced their self on the call?

Female: Town of ((Inaudible)).

John Maserjian: Town of ((Inaudible)), thank you.

Female: Town of (Scaro).

(Crosstalk)

John Maserjian: Thank you.

Man Two: Greene County Highway Department.

Man Three: I got to take a number.

(Crosstalk)

Man Two: Greene County...

Man Four: Town of Lexington.

John Maserjian: Greene County, thank you.

(Crosstalk)

John Maserjian: Anyone else who has just dialed in who as to announce their self?

Man Two: What's the number?

John Maserjian: Anyone who has just dialed in who as to announce their self?

Man Two: What's the number?

(Gene Wokazi): All right. (Gene Wokazi), State OEM Region Two Catskill ((inaudible)).

John Maserjian: State OEM, thank you.

Man Two: All right. I got it. Thanks.

John Maserjian: Okay. If you have announced yourself, I will kindly ask that you place your phone on mute. We will go over some of the damage that we've seen as a result of the storm. Then later we'll open it up to some questions and you can unmute your phone at that time.

Man Two: Our phone system seems to be screwed up.

Female: I know that. I got to get on my computer to call. It switch button.

Man Two: Okay. Because I thought we had a backup on the box down.

(Crosstalk)

John Maserjian: All right. Again, please mute your phones and we'll begin. Okay, thank you. Okay. (Steve Berger) is going to report on the damage that we are seeing as a result of the storm. This is one of the more significant storms impact of service area -- not in terms of the depth of snow, but the weight of the snow, strong winds. We had super saturated ground from last night's rain. So the three factors combined are causing some significant tree damage and damage to our electric system.

So (Steve), why don't you give us a summary of what we're seeing so far.

(Steve Berger): Thanks, John. Again, my name is (Steve Berger) and I'd like to just give you an update as to where we are and a little bit more about our restoration activity regarding the storm.

As you're aware right now, this is a very fluid situation. We're still continuing to receive outages that are coming in right now. The wind and snow and rain is supposed to continue for several hours yet. So as of right now, it's very difficult to pinpoint exactly how many customer outages we should or do ((inaudible)) to have throughout the duration of the storm.

As of right now though, and I'll give you kind of a picture of where we stand against where we are right now, we have approximately 72,000 customers without lights and we have in excess of 800 cases of trouble. That's a real significant number, that 800 case. We have to visit every single location.

((Inaudible)) company employee is assigned and involved restoration ((inaudible)). All of our lines are working along with contractor crews, our contractor line crews, and trimming crews. So as of right now we have about 150 tree linemen and 113 tree trimmers on the property and all are assigned. We have 50 additional neutral aide crews coming from Hydro Quebec and we expect...

(Crosstalk)

(Steve Berger): ...will arrive later today.

Male: Yes.

(Steve Berger): Please mute your phone.

(Dana Smith): (Steve) this is (Dana Smith) from Dutchess County. If you could remind everybody to mute again. There's children in the background and...

(Crosstalk)

(Steve Berger): Yes.

(Dana Smith): ...that what your last few statements, I don't think anybody's heard. Thank you.

John Maserjian: All right. Okay. I'm going to mute the calls. I can do that from here. And then hopefully that will help with the background noise. Hang on just a moment.

(Dana Smith): Thank you.

Operator: All guests have been muted. You can unmute your line by pressing star 6.

(Steve Berger): Okay. John just went out and did a mass mute on every one of the phones, so you should be able to hear me a little bet better at this point.

We're currently performing our damage assessment which means all of our damage assessment personnel are in the field identifying areas of damage from the substations all the way out through all of the circuits. We'll have pretty good information regarding the number of broken poles, wires down after we complete our damage assessment. We're really just getting started with all of the damage assessment even though we've been working at this since the start of the storm this morning.

The crews that we have assigned right now they're working all of our major outages along with critical customers. The intent there is to pick up our transmission system and our substations first and then as we being to work out into the communities picking up all of the distribution circuits.

We have right now personnel staffing the emergency management center in ((Inaudible)) county. We have not staffed the others as we have not yet been requested for those. In the event that there's anyone on this call that wants assistance at the other emergency management centers, please let us know.

The hardest hit areas that we've got, I just want to talk a little bit about that. Northern Dutchess, Ulster, and Greene counties and we've seen as many of you are aware it's not just the heavy, wet snow. It's the wind that we're seeing in many areas of Northern Ulster and Greene Counties. So I'm just going to take a minute and go down through the outages by county and then well open up a little bit for some discussion.

Right now in Albany county, we have about 1,200 customers that are out of service. Columbia county, 315. Dutchess county, just a little bit north of 25,000 Greene county, 12,000. Orange county is doing extremely well. It's much warmer down in that area with 48 customers reported out. Putnam county, about 4,700. Sullivan county, 1,100. And Ulster county has about 26,000 customers out at this time.

Many of the municipalities that are experiencing the most significant number of outages we are aware a lot of these are substation and transmission line issues. And as we pick those up, we'll pick up significant number of the customers will come back on with that. However, we're still going to see some additional distribution problems whereby the number of cases of trouble could still continue to rise.

So with that, I just want to open it up a little bit to some specific questions. But again, this is a real highlight of right now of our restoration activity. And again, the next call that we have we will have much better information by municipality, be able to tell you the number of broken poles, how many wires we have down. And certainly as this storm progresses, we'll get much better information in regard to our estimated times of restoration.

So with that, I'll just open it up to any questions.

John Maserjian: And please remember to unmute your phone. Star 6 will unmute the phone so that you can ask a question. One thing we'd like to add also -- this is John Maserjian again -- we do at this time we have not provided confirmed restoration times, but we do anticipate working at least through the weekend and possibly early into next week. This is again a very serious storm with significant damage and it will take some time before power can be restored to all.

But as (Steve) said, by tomorrow we should have some better guidance as to what the estimated restoration time should be. So again, you can press star 6 to unmute and ask a question. Yes. We can try that.

Operator: All guests have been unmuted.

(Howard Fisher): Yes, this is (Howard Fisher) Town of Hyde Park.

John Maserjian: Hi, (Howard).

(Howard Fisher): Hey. How are you doing? Hey, just a question. You guys when you - I got a bunch of roads that are closed that I can't even plow. You guys when you cut the trees are you going to just put them on the side and we'll clean them up after?

John Maserjian: During the storms, yes. Generally that's our approach in order to expedite the road clearing, yes.

(Howard Fisher): Okay. Thank you.

Male: John, this...

(Crosstalk)

(Dana Smith): This is (Dana Smith) from Dutchess county. Can I jump in a second?

John Maserjian: Go ahead (Dana), yes.

(Dana Smith): Yes. I'll take this opportunity. I appreciate you letting me speak. For those municipalities in Dutchess county, we're going to be sending out a notice in a few minutes. We'd like to conduct a 3:30 conference call with all the elected officials and highway superintendents in Dutchess county. Then we can look to identify what local needs you have and then the county will work in conjunction with Central Hudson and communicate that with them after that call. So if you'd like to participate in that, it's at 3:30 and our office will be sending out an email in the next 15 minutes or so. Thank you.

John Maserjian: Thank you, (Dana). We'll look for that. Any other questions at this time?

(Alan Van Warner): John, this is (Alan Van Warner), Town of New Baltimore.

John Maserjian: Hi.

(Alan Van Warner): First of all, I want to commend your crews. You're doing a really good job up this way. As far as I know, we only have one area that's still out and that's on Kings Road off of 144. I'm sure they'll get there at some point. Right where that outing is there's a brand-new baby that just came home from the hospital like a week ago, so if...

John Maserjian: Right.

(Alan Van Warner): ...if they could get there, you know. I understand that they're out, but again I just want to commend your guys. They're doing a really good job out there.

John Maserjian: All right. Thank you and thank you for the head's up on that. Okay.

(Crosstalk)

(Fred Costello): Yes. I do have a question.

John Maserjian: Sure...

(Crosstalk)

(Fred Costello): This is (Fred Costello) from the Town of Saugerties.

John Maserjian: Hi. Go ahead, (Fred).

(Fred Costello): We - in addition to everything that everybody else has going on, we are hosting a hockey tournament this weekend. Power restoration to the rink is going to be a big factor in whether we decide we have to make other arrangements, cancel, or continue that plans that exist. We've

delayed the start of the tournament. Is there any guidance you can offer us with regard to the ice rink?

(Steve Berger): Let me try to respond to that. (Steve Berger). At this time -- and we may have a better idea a little bit later on, but at this time right now we have a significant number of substations that are out in that area. So feeding Saugerties and Woodstock, when we pick those substations back up I think we're going to have a much better idea of the magnitude and trouble that we have in your area and we may be able to get back to you.

Can you give us a specific address and location of where that is?

(Fred Costello): Yes. [REDACTED], New York 12477.

(Steve Berger): Okay. We'll have someone follow up with you.

(Fred Costello): Do you need my contact my personal?

(Steve Berger): Yes.

(Fred Costello): [REDACTED].

(Steve Berger): Thank you.

John Maserjian: All right. Thanks.

(Fred Costello): All right. Thanks, guys.

John Maserjian: All right.

Female: I have a question about an outage in Gardiner on North Mountain Road.

John Maserjian: Okay.

(Steve Berger): Yes, go ahead.

Female: I'm just wondering - I don't think it's near a substation. I'm just wondering if I get asked when people can expect, is it a few days or?

(Steve Berger): It's very hard to say at this time. As I mentioned earlier in the call, we're in the middle of damage assessment right now so as of right now we...

Female: Okay.

(Steve Berger): ...really don't know what the issue is. When we do know - and we will be able to report back to you on the next call. But you're talking specifically the North Mountain road area in Newburgh - I'm sorry...

Male: Gardiner area.

(Steve Berger): ...in the Gardiner area there?

Female: Yes.

(Crosstalk)

Female: I think you know where my town clerk lives. So I know she's out.

(Steve Berger): I do know where she lives.

Female: I know you do. Thank you.

(Doreen): Hey guys. It's (Doreen) from the town of Catskill.

(Steve Berger): Hi, (Doreen).

(Doreen): Hey, (Steve) how are you? I won't even ask that. Any idea on the next update? Only because I'm totally without any kind of communication. So I'm on the side of the road here. I drove around until I could find something. Any idea on the next time frame so I can head out again?

(Steve Berger): We're probably going to be looking at tomorrow morning sometime around between say 10:00 and 11:00.

(Doreen): Okay.

(Steve Berger): But please don't hold me to that at this point. We'll email everybody. Do you have access to your emails on your phone?

(Doreen): No. We're out. Everything is out. So I have to drive around to get it.

John Maserjian: We will see if we can issue a phone notification as well for the next meeting.

(Doreen): Okay. I'll...

John Maserjian: You should get a robocall.

(Doreen): That's not working. I'll head out around that time. I know - I won't hold you to it. But we're...

John Maserjian: Okay.

(Doreen): ...pretty under the weather.

(Steve Berger): We'll do everything we can to reach you, (Doreen).

John Maserjian: You can also contact...

(Doreen): Okay. Thanks, (Steve).

John Maserjian: ...the district director. Yes, you can also...

(Crosstalk)

(Doreen): Yes. Okay.

John Maserjian: ...contact the district director okay? And he'll let you know.

(Doreen): Absolutely. Thank you.

(Steve Berger): You're welcome. Anyone else?

(Sylvie Rogell): Yes. This is (Sylvie Rogell) town of Olive. We have no internet, no sec room, no nothing also. And the only reason I got reference to this was that I had to call in for an emergency up the

road here and I gave it to (Jay). Can you again, can you please send it out on my personal cell phone? Should I give that to you now? That's the only thing working?

John Maserjian: Yes. Where are you again? I'm sorry. I didn't hear.

(Sylvie Rogell): West Shokan, town of Olive.

John Maserjian: West Shokan, okay.

Male: That was the other thing with...

John Maserjian: Go ahead.

(Sylvie Rogell): My personal cell [REDACTED]

John Maserjian: Okay, thank you.

(Fred Costello): (Fred Costello) from the town of Saugerties again. Does anyone know if we're under a state of emergency yet or not?

Male: No, we're not.

John Maserjian: I have not heard.

(Steve): (Fred) this is (Steve) from Ulster county. The county is not in a state of emergency at this time. If you're a local municipality, you can give me a call offline for that.

(Fred Costello): Okay. Thank you, (Steve).

(Steve): Thank you.

(Steve Berger): Thanks, (Steve).

John Maserjian: Okay. If there are no other calls, we will conclude this one and we will reach out to you tomorrow morning with a new time for our next call. Thanks all for participating. Thank you for your questions. And thank you for your support as well especially in cleaning the roads.

Female: Thank you.

John Maserjian

From: Tina Romaine
Sent: Saturday, March 03, 2018 8:29 AM
Subject: Central Hudson - Community Briefing Conference Call Notice for March 3, 2018

Dear Municipal leader:

Central Hudson will hold a Community Briefing conference call this afternoon, **Mar. 3, at 2 p.m.** to update municipal leaders of the status of electric service following the recent storm. To [REDACTED]
[REDACTED]

The call will begin with a role call and brief introduction, and should last less than 20 minutes. Central Hudson will provide a brief overview of the storm, line crew and other resource status, together with general repair plans.

When calling in, we will ask participants to state their names and titles, the municipality or office you represent, and then to place the call on Mute to minimize background noise during the call.

The call will provide opportunities for general questions regarding the information presented. For questions on specific locations or issues, please contact your Central Hudson divisional contact directly:

Poughkeepsie District: Jeff Doane, [REDACTED]

Fishkill District: Victor Narkaj, [REDACTED]

Newburgh District: Lisa Carver, [REDACTED]

Kingston/Catskill District: Jason Malizia, [REDACTED]

For your information, following is a news release Central Hudson issued this morning. Thank you, and we look forward to speaking with you.



News Release

March 3, 2018

For release: Immediately

Contact: John Maserjian, [REDACTED]

Restoration Progress Overnight -- But Winds Continue

Electric service was restored to more than half of the nearly 110,000 customers impacted by the storm, though strong winds continue to impact the region. As of 7 a.m., approximately 53,000 customers remained without electric service in nearly 1,200 individual damage locations, following a damaging nor'easter that

brought soaking rains, sustained winds, powerful wind gusts and nearly two feet of heavy, wet snow to some northern areas.

Remaining power outages in the most heavily impacted areas are 24,000 in Dutchess County, 19,000 in Greene County and 10,000 in Ulster County.

This historic storm is one of the most powerful to impact the Mid-Hudson Valley during the last 50 years. In the Northeast and Mid-Atlantic regions, more than 2.5 million outages are reported, with more than 350,000 power interruptions in New York alone.

Central Hudson crews and damage assessment teams continue to address power outages and survey damage locations. Mutual aid crews from Hydro-Quebec are assisting in the power restoration efforts, and repair crews from Vermont utility Green Mountain Power and the New York Power Authority are due to arrive later today. Assistance is being sought from other utility companies, however many of the available resources are already addressing the significant level of damage present throughout the Northeast and Mid-Atlantic regions.

Wind gusts are forecasted to persist through Saturday, with the potential to bring down more trees and limbs, causing new power outages. “We expect service restoration to take place over the course of several days due to the severity and widespread nature of the damage, with the vast majority of impacted customers’ service restored by Wednesday afternoon,” said Charles A. Freni, Senior Vice President of Customer Services and Transmission & Distribution. “As the winds begin to subside, we will be able to complete our damage assessments and provide restoration estimates for our customers by area,” he explained.

Dry ice and bottled water will be distributed beginning this weekend. Locations and times will be announced when available. Customers are encouraged to monitor Central Hudson’s website and Facebook page in order to stay abreast of timely updates.

Warming centers are available in Greene County at the following locations. Residents are advised to call the Greene County Emergency Operations Center at 518-635-5115 for information:

- Ashland Fire House, 12096 Route 23, Ashland, New York 12407
- Tannersville Fire House, 21 Park Ln., Tannersville, New York 12485
- Leeds Fire House, 970 Route 23B, Leeds, New York 12451
- New Baltimore Fire House, 77 Gill Rd, New Baltimore, NY 12124

Central Hudson prioritizes repairs by first addressing the bulk transmission lines and substations, which make up the foundation of the local electric grid. As these repairs are completed, crews then focus on the local lines, working to first repair damage that will restore power to the greatest number of customers. Crews will continue to work along circuits to restore power to remaining customers along the line.

Freni urged customers to keep **safety** in mind. “If you see a fallen power line, stay at least 30 feet away from it and anything it contacts,” said Freni. “No one can tell if a power line is energized just by looking at it.” He explained that the ground around a power line and any objects it contacts may be energized. Assume all

fallen power lines are live and proceed with extreme caution. Do not drive over fallen wires, and call 911 to report downed lines.

"Remember also to never use outdoor gas or charcoal grills indoors. They pose a fire hazard, and over time can give off deadly carbon monoxide gas. Use these appliances only outdoors with proper ventilation," Freni said. Other safety measures include the following:

- Beware of fallen trees and limbs, and use caution or traveling;
- Avoid the use of candles for illumination due to fire hazards;
- Follow the manufacturer's safety instructions on the use of emergency generators, and be sure to shut off the main breaker when in use and operate the units outdoors;
- Never use outdoor gas or charcoal grills indoors, as they pose a fire hazard and over time can give off deadly carbon monoxide gas;
- Know how to open garage doors manually if using an electrically operated, remote-control door opener; and
- Operate cars and motor vehicles outdoors only, and never inside the garage.

Customers are urged to **report their power condition** and to **stay informed** of storm and restoration status in the following ways:

- **By text messaging:** Customers should enroll in Central Hudson's Texting Program to use text messaging to report their power condition and to obtain repair status. To enroll, visit www.CentralHudson.com/Alerts or text REG to 236483;
- **On the Web:** Visit www.CentralHudson.com/Storms to report outages and obtain restoration updates;
- **Via smart phones:** A mobile version of the Central Hudson's website can be accessed by web-enabled cell phones and mobile devices at <https://mobile.CenHud.com>. Free Central Hudson mobile applications for Android and Apple and are also available by logging onto www.CentralHudson.com/mobileapp;
- **Through Social Media:** "Like" Central Hudson on Facebook ([Facebook.com/ CentralHudson](https://www.facebook.com/CentralHudson)) and "Follow" on Twitter ([www.Twitter.com/CentralHudson](https://www.twitter.com/CentralHudson)); and
- **By Phone:** Call the Central Hudson *PowerLine* at (845) 452-2700 or 1-800-527-2714, and please use the automated system to report or monitor your power condition.

More information on preparing for storms and emergencies and communicating with Central Hudson is available at www.CentralHudson.com; for information regarding electric and natural gas safety, visit www.CentralHudson.com/Safety.

#

*High winds and heavy snow toppled trees and limbs onto power lines, interrupting electric service to many in the Mid-Hudson Valley. **Below left:** A Central Hudson crew makes repairs on North Quaker Lane in Hyde Park, Dutchess County. **Below-right:** A large tree fell across a road in Staatsburg, Dutchess County, bringing down power lines.*



John Maserjian

From: John Maserjian
Sent: Saturday, March 03, 2018 10:43 AM
To: Donna Medici
Subject: RE: Municipal calls



From: Donna Medici
Sent: Saturday, March 03, 2018 10:34 AM
To: John Maserjian
Subject: RE: Municipal calls

Done.

From: John Maserjian
Sent: Saturday, March 03, 2018 9:35 AM
To: Donna Medici
Subject: Municipal calls

Donna – the phone number list is attached, as part of a larger spreadsheet. Click on the tab “Phone listing for ROBO Calls.”

The script is below. Thank you!

John

Central Hudson will hold a Community Briefing conference call this afternoon, **Mar. 3, at 2 p.m.** to update municipal leaders of the status of electric service following the recent storm. To participate, [REDACTED]

[REDACTED] As always, you may also contact your Central Hudson divisional contact directly. Thank you.

John Maserjian

From: [REDACTED]
To: John Maserjian
Subject: Meeting Summary

**** THIS IS AN EXTERNAL EMAIL **** Use caution before opening links / attachments. Never supply UserID/PASSWORD information.

Meeting Summary

Meeting Details

Start Time: 03/03/2018 1:51 pm (Eastern Time)
End Time: 03/03/2018 2:30 pm (Eastern Time)
Participants: 73
Total Minutes: 1852

Account Info

Company Name: Central Hudson Gas & Electric Corporation
Client ID: [REDACTED]
Host Name: John Maserjian
Meeting Name: My Ready Conference
Passcode: [REDACTED]
Billing Code:

Meeting Details		
Caller Number	Name	Total Minutes
[REDACTED]	Unknown	4
[REDACTED]	Unknown	6
[REDACTED]	Unknown	4
[REDACTED]	Unknown	10
[REDACTED]	Unknown	11
[REDACTED]	Unknown	15
[REDACTED]	Unknown	6
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MUNICIPALITIES

Town of	Ancram	Art Bassin	
Town of	Cairo	Supervisor	
Town of	Catskill	Doreen Davis	
Town of	Durham	Shawn	
Town of	Fishkill	Bob LaColla	
Village of	Fishkill	Tom	
Town of	Hunter (2)		
Town of	Hyde Park	Howard Fisher	
Town of	Hyde Park		
Town of	Jewett	Supervisor	
Town of	Kingston		
Town of	LaGrange	Alan Bell	
Town of	Lexington		
Town of	Milan		
Town of	Milan	Glen Butler	
Town of	Neversink		
Town of	New Baltimore		
Town of	Northeast		
Town of	Olive		
Town of	Phillipstown		
Town of	Pleasant Valley		
Town of	Rhinebeck	Elizabeth	
Town of	Rochester	Supervisor	
Town of	Saugerties	Fred Castello	
Town of	Saugerties	PD	
Town of	Stanford	Joe Norton	
Town of	Woodstock	Bill McKenna	
Town of	Woodstock		

COUNTY & STATE

Putnam County Executive - O'Dell Office (2)		
Congressman Faso's Office		
Congressman Schumer's Office		
Congressman Mahoney's Office		
Congresswoman Gillibrand Office		
Dutchess Co	Public Works	
Greene Co	Emergency	
Ulster Co	Emergency - Peterson	
DPS	Whitaker	
NYS - PSC		

NOTES:

Town of Rhinebeck: Elizabeth -
10 town roads closed, how informed
when roads cleared?
(Check w/ Dist. Directors)

DC Public Works: Commissioner -
Work w/ Jeff Directly w/emergency
response - they will communicate
to all towns at once
Consolidate (we agreed)

Town of Hyde Park: Howard Fisher -
Highway list include HP Roads?
(yes)

Town of Phillipstown: Closed Roads
(we have a strong presence today)

Company: CENTRAL HUDSON GAS & ELECTRIC CORPORATION
Conference ID: 102846123
Moderator: John Maserjian
Date: 03-03-18

Recording: This meeting is now being recorded.

John Maserjian: Hello everyone. This is John Maserjian with Central Hudson. We're recording this call as we are required to do. Let's - as we did yesterday let's just start indicating who you are. I'll ((inaudible)) your names and your affiliations and then after ((inaudible)) letting us know who you are please place your phone on mute. Okay so...

Howard Fisher: Howard Fisher, Hyde Park Highway Superintendent.

John Maserjian: Hi (Howard).

(Mark): (Mark)...

(Maria): (Maria)...

(Crosstalk)

Male 1: ...Highway Supervisor.

John Maserjian: I'm sorry. Which supervisor?

(Maria): (Maria)...

(Crosstalk)

(Maria): ...with ((inaudible))'s office.

Male 1: It was Town of...

John Maserjian: ((Inaudible))...

Male 1: ...Pleasant Valley.

John Maserjian: Town of Pleasant Valley. Thank you.

(Tom): (Tom)...

(Crosstalk)

John Maserjian: ((Inaudible)) thank you.

Alan Bell: Alan Bell, Town Supervisor of LaGrange.

John Maserjian: Hi Alan.

(Mike): (Mike)...

(Allie Viasadi): (Allie Viasadi), Regional Director for the United States ((inaudible)).

John Maserjian: Thank you.

(Mike): ((Inaudible)).

John Maserjian: I'm sorry. I didn't hear that last one.

(Mike): (Mike) ((inaudible)) Deputy ((inaudible)).

(Crosstalk)

(Olivia Luder): (Olivia Luder), Senator Gillibrand Hudson Valley Office.

John Maserjian: Thank you.

(Daryl): (Daryl) ((inaudible)) Supervisor.

John Maserjian: ((Inaudible)) thank you.

(Crosstalk)

Female 2: ...Department of Public Service.

John Maserjian: Yes thank you.

(Steve Peterson): (Steve Peterson)...

(Crosstalk)

(Steve Peterson): ...County Emergency Management.

John Maserjian: Thanks (Steve).

(Joe): Hey (Steve). Sorry about that. Almost stepped on you. (Joe) (Stenoger)) Police.

John Maserjian: Thank you. ((Inaudible)).

George Kaye: George Kaye, Supervisor, Town of North East.

John Maserjian: Thank you George.

Hi. Continue to announce your name, the municipality or office.

Larry Gardner: Larry Gardner. I'm Account Attorney, Town of Hunter. I'm also a County Legislator.

John Maserjian: Thank you.

(Jim): (Jim) ((Taliterry)), Town of ((inaudible)) Supervisor.

John Maserjian: Thank you.

(Crosstalk)

(Alan Van Warmer): (Alan Van Warmer), Town of ((inaudible)).

John Maserjian: Thank you.

(Dan): (Dan) ((inaudible)), Green County Emergency Services.

John Maserjian: Remember to place your phones on mute once you've announced your affiliations.

JoEllen Schermerhorn: JoEllen Schermerhorn, Councilman, Town of Lexington.

John Maserjian: Thank you.

Fred Costello: Fred Costello...

Male 2: ((Inaudible))...

Fred Costello: ...Supervisor, Town of Saugerties.

John Maserjian: Thank you Fred.

Joe Norton: Joe Norton, Town of Stanford Supervisor.

John Maserjian: Thank you Joe.

(Phil McCann): (Phil McCann)...

(John Burger): (John Burger), Town of Lexington.

John Maserjian: Thank you.

(Maria Engracia): (Maria Engracia), Congressman Maloney's Office.

John Maserjian: Thank you.

Daniel Benoit: Daniel Benoit, Town of Cairo Supervisor.

John Maserjian: Thank you.

Art Bassin: Art Bassin...

Glenn Butler: ((Inaudible)) Butler...

Art Bassin: ...Supervisor, Town of Ancram.

Glenn Butler: Town of Milan, Highway Superintendent.

John Maserjian: Art - I got Art (Butler).

(Crosstalk)

Art Bassin: Art Bassin.

John Maserjian: Oh Bassin. Sorry. Hi Art.

Art Bassin: Town of Ancram. Hi. How you doing?

Glenn Butler: It was Glenn Butler, Town of Milan, Highway Superintendent.

John Maserjian: Glenn thank you.

Bob LaColla: Town of Fishkill, Supervisor, Bob LaColla.

John Maserjian: Hi Bob.

(Ed Caplan): (Ed Caplan), County Attorney.

John Maserjian: Hi (Ed).

Male 3: ((Inaudible)) on the 11th.

Male 4: ((Inaudible)) Putnam County.

MaryEllen Odell: MaryEllen Odell, County Executive, Putnam County.

John Maserjian: Thank you.

(Jack Kemp): (Jack Kemp), ((inaudible)), Town of Milan.

John Maserjian: Hi (Jack).

(Aileen): (Aileen) ((inaudible)) Parks Supervisor.

John Maserjian: Thank you.

Mike Baden: Mike Baden, Town of Rochester.

Elizabeth Spinzia: Elizabeth Spinzia, Town of Rhinebeck.

John Maserjian: Thank you.

Shawn Marriott: Shawn Marriott, Town of Durham.

John Maserjian: Sorry Shawn. Which town were you with?

Shawn Marriott: Town of Durham.

John Maserjian: Thank you.

Okay. Is anyone with Village of Catskill on the line?

Doreen Davis: Yes.

John Maserjian: Okay. Town?

Doreen Davis: Doreen Davis...

John Maserjian: Thank you Doreen.

Doreen Davis: ...Town Supervisor.

John Maserjian: Anyone from Coxsackie?

(Crosstalk)

John Maserjian: This is John Maserjian, Central Hudson again. Please continue to announce your affiliations. And remember ((inaudible))...

Mike Baden: Mike Baden...

John Maserjian: Baden?

Mike Baden: Mike Baden, Town of Rochester.

John Maserjian: Thank you.

(Crosstalk)

Male 5: ...County Highway.

John Maserjian: County Highway. Okay.

Bill McKenna: Bill McKenna, Town of Woodstock.

John Maserjian: ((Inaudible)) hello Bill.

(Sylvia): (Sylvia) ((inaudible)), Town of ((inaudible)).

Richard Shea: It's Richard Shea, Town of Philipstown.

John Maserjian: Thank you.

(Mike Alter): (Mike Alter), Congresswoman ((inaudible)) office.

John Maserjian: Thank you.

(Chris Matthews): (Chris Matthews), Town of ((inaudible)).

(Crosstalk)

John Maserjian: ((Inaudible)) Chris.

(Chris Matthews): How you doing?

John Maserjian: Good.

Ed Moore: Ed Moore, Town of Kingston, Highway.

John Maserjian: Thank you Ed.

Okay anyone from the Town of Lloyd on the phone? Oh okay. We're going to wait another few seconds.

Male 6: Hey. Sorry for the delay. Dutchess County Public Works and Emergency Response is on the line.

John Maserjian: Thank you.

Male 6: We have - and we also have in our midst members of the Public Service Commission in our office here.

John Maserjian: Okay thanks.

Okay. Well thank you all for joining us on a Saturday afternoon. We've made some pretty significant progress during the initial course of this storm. About 110,000 outages were reported since Thursday night. We're presently under 50,000 at the moment. Mark Mulpeter will fill in with

some of the details. He's going to give an overview of the status and provide some ((inaudible)) to the extent possible and then we'll open it up for questions. Please again place your phones on mute. If there's a lot of background noise I can do that from here but let's - if you could get your phones placed on mute and then later when you have questions you can unmute your phone ((inaudible)) questions that way. Okay. Go ahead Mark.

Mark Mulpeter: Okay thank you John. Mark Mulpeter with Central Hudson. So I'm going to go through a summary of the storm and the damage and customer outages that we saw from the storm and our restoration efforts to date.

So during the storm we saw winds of 45 miles per hour. They were consistent winds. Of course it was accompanied by very heavy wet snow. Some of the snow totals we've measured in Albany County, Westerlo: 21 inches, Greene County and Tannersville and Hunter, 18 to 20 inches. Dutchess County, Red Hook saw 10-1/2 inches of snow and in Columbia ((Irwindale)) 9-1/2.

So at the peak of the storm we had almost 80,000 customers affected. Currently we have 47,000 customers that remain without power. These have - the feedback from the field crews has been that really heavy tree damage is causing the majority of the outages. We had several transmission repairs that needed to be made yesterday and this morning. For the most part all the transmission repairs will be completed today. We are also - we flew the transmission system today to identify other locations where damage may have occurred. We also have ((inaudible)) transmission crews onsite to assist us with transmission repairs.

As of midday we had four distribution substations circuits that were locked out affecting 5200 customers. Earlier in the day we had - there were ten transmission lockouts that were affecting three substations, impacting another 4300 customers. Again these transmission repairs are actively being made. We had a total of 48 broken poles system-wide. We have reports of over 1000 wires down and we assigned over 125 personnel to respond to wires down. In terms of our

line crew and tree trimming resources we have 212 full time equivalent linemen on our property and 137 tree trimmers. We also have 174 full time equivalent mutual aid crews that are en route to assist with restoration efforts.

Yesterday we started to perform preliminary damage assessment but as the storm continues to hit us it was a bit of a moving target. So today we started early with damage assessment. We're getting good feedback now that the storm has ended and we're using that information to assist with restoration efforts and dispatching of crew.

I can go through the number of customers affected by county if requested. I'd probably like to just highlight some of the areas within our service territory that were particularly hard hit and provide some highlights of our response. So beginning up in Catskill what we call our Catskill District which is Greene County and a small part of Albany, we had 15 broken poles, numerous transmission repairs, all expected to be completed today.

There's been a real emphasis on the mountain communities of Hunter and Tannersville and Lexington. The transmission line to the mountain, our CL line was locked out. We're making numerous repairs in the off-road right of way to get that line back in. We also have pretty extensive distribution system damage that we're repairing but we've had phase wires down on Route 23A. We are expected to restore the CL distribution circuit to the mountain later this afternoon.

Moving into the Kingston District: we have crews working throughout the District. There's a particular emphasis on Woodstock where we saw a lot of damage. There's numerous broken poles in off-road locations that are being repaired. Crews are through-out the road in Woodstock. In total throughout the Kingston District we have 39 line crews along with any other tree trimming crews that are ((inaudible)).

In Poughkeepsie I highlighted a few particular areas. We have the - what we call the 73-95 feed that goes from our ((over warner)) substation to Ancram. That circuit locked out yesterday so all of Ancram and Gallatin have been without power. We've had crews there and - early this morning working to complete the restoration and get the Ancram substation reenergized along with the mill. Those repairs will be completed this afternoon. There will be some additional outages on the distribution system in those communities so not everyone will be picked up but the substation will be hot and that will allow us to move a little further in to address the remaining outages.

We had numerous customers out in both Pine Plains and the northern part of the town of Clinton related to our Stanford mill substation circuits where we had an outage effecting any customers in ((inaudible)) had over 1600 customers out and in Pine Plains about 1000. We've been actively working on repairs there today and that will be restored this afternoon.

Other areas of Dutchess County which was our hardest hit county overall with customer numbers. We're working in Tivoli, we're working in Union Vale and the town of Washington. We've made significant progress since this morning with restoration but there's much more that remains to be done.

At this time we'd be glad to entertain any specific questions and we can address any individual community concerns. Is it - I would like to point out that on the email that we sent inviting you to the meeting there are local contacts for your area that are listed. They're our district directors. We have one each assigned to our four major operating districts in Poughkeepsie, Kingston, Catskill and Newburgh. Their contact name and telephone numbers are listed. Please reach out to them with specific inquiries that you have or assistance. They're there ready to assist. Global ETR.

John Maserjian: Yes. We have established what we call a global estimated time of restoration. That's the time when power will be restored to the vast majority of our customers. We expect that to be Wednesday afternoon. Certainly there will be restorations taking place between now and then. Many, many of our customers will see power restored today, tomorrow and Monday as well as Tuesday but we're predicting at this point Wednesday afternoon ((inaudible)).

We're - we continue to seek assistance from other utility companies and contractors to help speed the service restoration work that we're doing. You may have seen in the release that we issued today that about 2-1/2 million customers are impacted throughout the northeast and mid-Atlantic regions so ((inaudible)) country and there's a very high demand for assistance, you know, across a broad part of this part of the country. So...

Female 3: Maybe there's some room for ((inaudible))...

John Maserjian: ...having some difficulty getting the assistance that we would like but we have made some significant contacts and there were - despite the challenges we are able to see some assistance come into the area and help us out. But again we'll continue to seek additional assistance where we can.

Mark Mulpeter: I wanted to add that we are distributing dry ice today - yes. To those locations posted on our Web site.

John Maserjian: Not yet Mark.

Mark Mulpeter: Okay.

John Maserjian: They'll - we're looking to distribute dry ice in Dutchess ((inaudible)) counties. We will be posting that information on our Web site. We'll get an email out to you as soon as that's been established. ((Inaudible)) dry ice available rest of today through Monday.

I would also like to thank all our municipalities, our first responders of our county, emergency management centers for all the support, our local fire departments for all the support and assistance that you've provided. We really do appreciate it and at this time we can open up to any of the questions that you have in particular.

Elizabeth Spinzia: Hi. It's Elizabeth Spinzia from the Town of Rhinebeck.

John Maserjian: Hi Elizabeth.

(Crosstalk)

Elizabeth Spinzia: Hi thanks for everything. I have one comment that would help us greatly. We have about ten town roads closed right now and the issue that my highway department is having is that they don't know how they're going to be informed when Central Hudson has cleared off the blockages on these roads. There doesn't seem to be a system in place for that. So other than telling them to go out and check every couple of hours is there something we can work towards putting in place? And I'll put myself back on mute now.

John Maserjian: Yes Elizabeth I would reach out to your district director contact and we can put either your highway supervisor in touch with them and we can share information and better coordinate our restoration efforts and where they're integrating with ((inaudible))...

(Crosstalk)

John Maserjian: ...that you have.

Bob Balkind: Hi...

Elizabeth Spinzia: I'm sorry I lost you a little bit there at the end. I have spoken with (Jeff) about this and I'll email him further. Thank you.

Bob Balkind: Sorry. Hey Bob Balkind, Commissioner of Public Works for Dutchess County. To speak to Elizabeth's point what I would suggest to make it easier for everybody is what we would like to do is work with (Jeff) directly through emergency response and have (Jeff) inform our emergency response department when those areas have been cleared as far as, you know, electric lines being shut off or taken care of. And if we can clear that information through the emergency response department, Elizabeth what I suggest is we could communicate that to all of the towns at once so (Jeff) isn't having to reach out to 22 different municipalities. So if we can do that centrally through emergency response with (Jeff) that'd probably be more efficient and then we could keep pushing that information out...

Elizabeth Spinzia: That's...

(Crosstalk)

Bob Balkind: ...Elizabeth.

Elizabeth Spinzia: That's terrific. You have a detailed list with mailbox numbers of where our issues are in Rhinebeck. So thank you.

Bob Balkind: That is correct. Thank you.

Mark Mulpeter: Okay now that's a good suggestion Bob. The list that the County provided us earlier did not include any Town of Rhinebeck roads but I agree. If we can consolidate that listing that would be a more efficient way to respond.

Bob Balkind: Yes and we have a new master list that I'll be sharing with (Jeff) that has quite a bit more locations of interest including many from the town of Rhinebeck and others in that area. So (Jeff) as soon as we get of this call we can have an offline conversation about getting you the updated list and creating that protocol.

Mark Mulpeter: Okay that sounds good. Thanks Bob.

(Jeff): Understood. Sounds good.

(Crosstalk)

Male 7: ...in a booth near the counter at red line.

John Maserjian: Okay we're hearing a little echo on the line. To just make this...

(Crosstalk)

John Maserjian: So if you're not asking questions please...

Female 4: Uh so we...

John Maserjian: ...put your phone on mute. Thank you.

(Crosstalk)

Mark Mulpeter: All right are there any other questions that we can answer?

(Crosstalk)

Howard Fisher: Yes Howard Fisher for the Town of Hyde Park, Highway Superintendent.

Female 4: The 19th to the 23rd.

John Maserjian: Hey Howard.

Male 7: Okay.

John Maserjian: Hello Howard.

Howard Fisher: How are you doing? I just wanted to know if you got a list from us. I know we sent one and as long as I know the list is there I know the roads will be taken care of eventually.

Mark Mulpeter: Yes the listing that the county provided did include Hyde Park roads.

Howard Fisher: Okay thank you very much and I'll put you on mute.

Richard Shea: Hi it's Richard Shea, Town of Philipstown. I have basically the same question since ((inaudible)) have some many of the side roads and we have several small roads that are still closed and people can neither get in nor out so it's a little upsetting for them.

(Crosstalk)

Mark Mulpeter: ...we have a strong line crew and tree trimming presence in Philipstown today. I'm sure some of those road closures are being opened through the restoration effort. But again because you're Putnam County...

Male 7: ((Inaudible)) no?

Mark Mulpeter: ...if you'd like to...

(Crosstalk)

Mark Mulpeter: ...who is listed at your district director contact...

Male 7: ((Inaudible)).

(Crosstalk)

Male 7: ...over there?

Female 4: Yes that's it.

Kenny Clair: Hey Bob this is - Bob, Kenny Clair from Putnam County Emergency Services. When we - we were originally told that there was no outages in Putnam County. Can we confirm on that number? And what we have out on the other side of Putnam?

Male 7: Okay then. ((Inaudible)).

(Crosstalk)

Mark Mulpeter: Nine hundred and eighty-three customers out in Putnam County.

Bob Balkind: For the communities we serve which includes...

Mark Mulpeter: Correct.

Bob Balkind: ((Inaudible)), Cold Spring, ((inaudible)).

(Crosstalk)

Female 5: No that's how many are out. How many total do they have?

Bob Balkind: We have 93 out.

(Crosstalk)

John Maserjian: We serve 5000 in Putnam County.

Female 5: Okay.

Kenny Clair: Okay that's not bad.

(Robert): Hey Mark. It's (Robert) ((inaudible)). Thanks again for doing such a great job. A lot of inquiries about the restoration time on the Web site. Is it fair to tell these folks that due to the magnitude of the storm they should not expect that service to really be attainable this time? Is that fair to say?

Mark Mulpeter: Well once we - so at this point we have the global ETR but as we...

(Crosstalk)

Mark Mulpeter: ...start to better...

(Crosstalk)

Mark Mulpeter: ...understand other ((inaudible)) time of restoration we will update the Web site for individual cases and drill down into more specific neighborhoods and ETRs.

John Maserjian: Now that's coming. Not available yet.

Female 4: And can you identify what municipality you're asking about?

(Robert): Town of ((inaudible)).

Male 8: Town of North East would be interested in the same information.

(Mike Alter): Hi this is (Mike Alter). I'm from Congresswoman ((inaudible)) office. Did I hear correctly earlier and correct me if I'm wrong but one of the districts that you mentioned was the ((inaudible)) District?

(Crosstalk)

John Maserjian: No we don't. We do not serve the ((inaudible)) area. We serve part of Putnam County, you know, Cold Spring, ((inaudible)) and Philipstown but that's about as far south as we go. We have a ((inaudible))...

(Mike Alter): Okay.

John Maserjian: ...but that's as far as we go.

(Crosstalk)

(Mike Alter): So - I'm sorry. As far as you know you have no customers in Westchester County?

John Maserjian: No none at all.

(Mike Alter): Okay.

Mark Mulpeter: I wanted to add because there's been a lot of questions about roads, closings and roads that are blocked. So we have some of the mutual aid crews that are arriving today we are assigning to the Dutchess County listing of roads that are closed and we will be systematically going through the priorities and going onsite and either making safe or flagging for additional repairs. It may not mean that we're going to actually clear the roads but still will allow for the County to follow behind us. So I wanted to share that so you were aware of our plan Bob and others.

Have any other questions we can answer?

(Chris Matthews): (Chris Matthews), Town of ((inaudible)).

John Maserjian: All right so if there are no other questions...

Mark Mulpeter: ((Inaudible)).

John Maserjian: Oh ((inaudible))? I'm sorry. What was the - I think he was inquiring about ((inaudible))...

(Chris Matthews): Just curious about Sullivan County.

John Maserjian: That's Sullivan County too. We - I don't think we have...

(Crosstalk)

Mark Mulpeter: Thirteen hundred customers in Sullivan County and 760 are without power at this time.

(Chris Matthews): Thank you.

John Maserjian: And was this the Town of North East also? Is there a question on that?

Mark Mulpeter: About ETRs.

John Maserjian: ETRs oh okay.

Okay if - at this point I'd like to commit to a call tomorrow at 2:00 pm, Sunday at 2:00 pm. It'll be the same contact information. We will send out a notification just the same to make sure everyone is aware of the moment plan on holding this call again tomorrow at 2:00 pm. So just one last call for questions.

Okay so ((inaudible)) thank you very much ((inaudible))...

Male 9: Thanks John. Thanks Mark.

John Maserjian: ...tomorrow.

Male 10: Thank you.

Female 5: ((Inaudible)) can you tell me how many workers you have in our area right now?

John Maserjian

From: Tina Romaine
Sent: Sunday, March 04, 2018 8:13 AM
Subject: Central Hudson - Community Briefing Conference Call Sunday, March 4, 2018

Dear Municipal Leader:

Central Hudson will hold a Community Briefing conference call this afternoon, **Mar. 4, at 2 p.m.** to update municipal leaders and elected officials of the status of electric service following the recent storm. To participate, [REDACTED].

The call will begin with a role call and brief introduction, and should last less than 20 minutes. Central Hudson will provide a brief overview of the storm, line crew and other resource status, together with general repair plans.

When calling in, we will ask participants to state their names and titles, the municipality or office you represent, and then to place the call on Mute to minimize background noise during the call.

The call will provide opportunities for general questions regarding the information presented. For questions on specific locations or issues, please contact your Central Hudson divisional contact directly:

Poughkeepsie District: Jeff Doane, [REDACTED]

Fishkill District: Victor Narkaj, [REDACTED]

Newburgh District: Lisa Carver, [REDACTED]

Kingston/Catskill District: Jason Malizia, [REDACTED]

For your information, following is a news release Central Hudson issued this morning. Thank you, and we look forward to speaking with you.



News Release

March 4, 2018

For release: Immediately
Contact: John Maserjian

Progress Continues in Restoration Efforts

Electric service has been restored to more than two-thirds of the 110,000 Central Hudson Gas & Electric customers impacted by Friday's powerful nor'easter that interrupted electricity to more than 2 million

households from Maine to Virginia. As of 7 a.m. on Sunday, approximately 33,000 customers remained without electric service, and nearly 1,000 individual damage locations require repair.

High wind gusts and heavy snow toppled trees, resulting in nearly 100 broken poles, approximately 1,000 downed powerlines and serious damage to nine transmission lines. The storm was one of the most severe to impact the Mid-Hudson Valley in the last half century.

It is expected that up to 180 mutual aid forces from the Midwest and other regions will arrive in the region later today to provide ongoing assistance in the electric service restoration efforts. “These forces will supplement the nearly 450 tree trimming, mutual aid and Central Hudson electric line forces currently at work,” said Charles A. Freni, Senior Vice President of Customer Services and Transmission & Distribution Operations. “While we continue to make progress, much work remains to be done.”

Freni explained that the most heavily impacted areas remain in portions of northern Dutchess, Greene and Ulster counties. Fallen trees throughout much of this area blocked roads and caused extensive damage to the electric system. Service restoration will progress, and it is anticipated that the vast majority of impacted customers in these areas will have electric service restored by or before Wednesday afternoon.

In southern Dutchess and Putnam counties, repair work also continues, and service restoration to the vast majority of impacted customers is expected by or before Monday afternoon. Power outages in the Orange County region from the storm are nearly all restored.

Dry ice and bottled water are being distributed, and warming centers have become available in some areas. Locations and times when known are posted on the storm resource page at www.CentralHudson.com and on Central Hudson’s social media channels.

Customers are urged to **report their power condition** and to **stay informed** of storm and restoration status in the following ways:

- **By text messaging:** Customers should enroll in Central Hudson's Texting Program to use text messaging to report their power condition and to obtain repair status. To enroll, visit www.CentralHudson.com/Alerts or text REG to 236483;
- **On the Web:** Visit www.CentralHudson.com/Storms to report outages and obtain restoration updates;
- **Via smart phones:** A mobile version of the Central Hudson's website can be accessed by web-enabled cell phones and mobile devices at <https://mobile.CenHud.com>. Free Central Hudson mobile applications for Android and Apple and are also available by logging onto www.CentralHudson.com/mobileapp;
- **Through Social Media:** "Like" Central Hudson on Facebook ([Facebook.com/ CentralHudson](https://www.facebook.com/CentralHudson)) and "Follow" on Twitter ([www.Twitter.com/CentralHudson](https://www.twitter.com/CentralHudson)); and
- **By Phone:** Call the Central Hudson *PowerLine* at (845) 452-2700 or 1-800-527-2714, and please use the automated system to report or monitor your power condition.

Residents are reminded to keep **safety** in mind at all times. Stay at least 30 feet away from fallen power lines and anything the line may be in contact with, such as trees and limbs; and assume all downed power lines are live. Never use outdoor gas or charcoal grills indoors, as they pose a fire hazard, and over time can give off deadly carbon monoxide gas. Operate generators outdoors only, and shut off the main breaker when in use to

prevent electrical back feed onto power lines to protect repair crews. Other safety measures include the following:

- Beware of fallen trees and limbs, and use caution or traveling;
- Avoid the use of candles for illumination due to fire hazards;
- Know how to open garage doors manually if using an electrically operated, remote-control door opener; and
- Operate cars and motor vehicles outdoors only, and never inside the garage.

More information on preparing for storms and emergencies and communicating with Central Hudson is available at www.CentralHudson.com; for information regarding electric and natural gas safety, visit www.CentralHudson.com/Safety.

#

Most Severe Storms in Recent Central Hudson History

DATE	OUTAGES	DESCRIPTION
February 2010	240,000	“Twin Peaks” back-to-back winter storms
August 2011	180,000	Tropical Storm Irene
October 2011	156,000	“Snow*Fall,” mid-fall snowstorm
March 2018	109,000	Winter storm
October 2012	104,000	Hurricane Sandy
April 1997	100,000	“Snowbud” spring snowstorm
October 1987	80,000	“Snowleaf,” early fall snowstorm
September 1999	80,000	Hurricane Floyd
December 2008	75,000	Ice storm
May 2000	52,000	Spring storm
November 2014	45,000	Thanksgiving snowstorm
July 2002	36,000	Summer thunderstorm
February 2017	32,000	Winter snowstorm

John Maserjian

From: John Maserjian
Sent: Sunday, March 04, 2018 9:51 AM
To: Donna Medici
Cc: John Maserjian
Subject: RE: Municipal calls

Donna – here is the script (decided not to make it much different than yesterday's). Thanks again!

John

Central Hudson will hold a Community Briefing conference call this afternoon, **Mar. 4, at 2 p.m.** to update municipal leaders and officials of the status of electric service following the recent storm. To [REDACTED]
[REDACTED]. As always, you may also contact your Central Hudson divisional contact directly. Thank you.

From: Donna Medici
Sent: Sunday, March 04, 2018 9:29 AM
To: John Maserjian
Subject: RE: Municipal calls

Of course.

From: John Maserjian
Sent: Sunday, March 04, 2018 9:13 AM
To: Donna Medici
Subject: RE: Municipal calls

OK, will send you an updated script. Thanks.

Can we get this one out later, like closer to noon?

From: Donna Medici
Sent: Sunday, March 04, 2018 9:04 AM
To: John Maserjian
Subject: Re: Municipal calls

Absolutely. By 10

Sent from my iPhone

On Mar 4, 2018, at 8:58 AM, John Maserjian <[REDACTED]> wrote:

Donna, Heidi – will you be able to get another call notification out for us today?

John

John Maserjian
Media Relations Director

John Maserjian

From: [REDACTED]
Sent: Sunday, March 04, 2018 3:42 PM
To: John Maserjian
Subject: Meeting Summary

**** THIS IS AN EXTERNAL EMAIL **** Use caution before opening links / attachments. Never supply UserID/PASSWORD information.

Meeting Summary

Meeting Details

Start Time: 03/04/2018 1:48 pm (Eastern Time)
End Time: 03/04/2018 2:37 pm (Eastern Time)
Participants: 54
Total Minutes: 1322

Account Info

Company Name: Central Hudson Gas & Electric Corporation
Client ID: [REDACTED]
Host Name: John Maserjian
Meeting Name: My Ready Conference
Passcode: [REDACTED]
Billing Code:

Meeting Details		
Caller Number	Name	Total Minutes
[REDACTED]	Unknown	3
[REDACTED]	Unknown	4
[REDACTED]	Unknown	7
[REDACTED]	Unknown	8
[REDACTED]	Unknown	9
[REDACTED]	Unknown	5
[REDACTED]	Unknown	10
[REDACTED]	Unknown	7
[REDACTED]	Unknown	12
[REDACTED]	Unknown	18
[REDACTED]	Unknown	15
[REDACTED]	Unknown	18
[REDACTED]	Unknown	18
[REDACTED]	Unknown	23
[REDACTED]	Unknown	25

	Unknown	19
	Unknown	27
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	Unknown	28
	Unknown	29
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	Unknown	34
	Unknown	27
	Unknown	39

Thank you for choosing us as your conferencing provider! We'd love to know how we did.

[Tell us about your experience.\[surveys-us.customergauge.com\]](https://surveys-us.customergauge.com)

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https://www.mymeetinghelp.com/Home/GlobalMeet/Contact_Us.

Note: The data shown is an estimate, only your conferencing provider minutes are included. Actual invoice data may vary. Please refer to your billing statement for full conference detail.

MUNICIPALITIES

Town of	Ancram	Art Bassin	
Village of	Fishkill	Tom	
Town of	Hyde Park	Highway	
Town of	Jewett	Supervisor	
Town of	Lexington		
Town of	Milan FD		
Town of	Northeast		
Town of	Olive		
Town of	Plattekill		
Town of	Pine Plains	Highway	
City of	Poughkeepsie		
Town of	Poughkeepsie		
Town of	Rochester	Supervisor	
Town of	Saugerties	PD	
Town of	Tivoli		
Town of	Unionvale		
Town of	Washington		
Town of	Woodstock	Bill McKenna	

COUNTY & STATE

Assemblywoman Didi Barrett		
NYS Senator Serino		
Congressman Faso's Office		
Congresswoman Gillibrand Office		
Dutchess Co	Bill Beale	
Dutchess Co	Public Works	
Greene Co	Emergency	
Ulster Co	Emergency - Peterson	
DPS	Whitaker	

NOTES:**Town of Unionvale:**

ETOR? Sky Acres Airport?

Hyde Park Highway:Forrest Drive - still blocked
not CH / Phone Cable pole snapped - transformer down (CH follow-up)**Village of Fishkill:**

Tree/9 Partners Lane - Wires Down. Can we remove tree? (CH follow-up)

Town of Rochester:

ETOR? 516 Cust. ETOR 3/7 - 1 Large Case - Enroute/Dry Ice? If not 3/5?

Pine Plains:

ETOR (1000 out, 3/7 noon)

Town of Olive:# out? - 4pm Wed 3/7
1180 out - Kripplebush, Peekamouse & Samsonville - now 624**Town of Woodstock:**

777 Out - Dry Ice Tomorrow - Yes

Town of Stanford:

1100 - now 928

Pleasant Valley:1500 - ETOR Monday 4pm - Crews assigned - Salt Point Tpke
Repairs made sometime today**Town of Ancram:**

Boston Corners ETOR? Monday 10PM

Town of Poughkeepsie:

#? (884)

Town Lexington:

ETOR? (tonight)

Town of Northeast:

- 775

Town of Milan:

816 - ETOR Monday 10PM

Village of Hunter:

84 / Town of Hunter 300 / Tannersville 3

March 4, 2018 2:00PM**Community Briefings Conf Call**

John Maserjian

From: Tina Romaine
Sent: Monday, March 05, 2018 8:24 AM
Subject: Central Hudson - Storm Update and Conference Call March 5th, 2:00PM

To municipal leaders and elected officials:

The following news release was issued this morning. Central Hudson reports that as a result of additional mutual aid assistance, restoration projections have improved over earlier estimates and now virtually all customers will have service by Tuesday afternoon; small localized outages in the most severely impacted areas may take longer to restore.

We will hold a **Community Briefing conference call** this afternoon, **Mar. 5, at 2 p.m.** to update municipal leaders and elected officials of the status of electric service following the recent storm. To participate, [REDACTED]
[REDACTED]

The call will begin with a role call and brief introduction, and should last less than 20 minutes. Central Hudson will provide a brief overview of the storm, line crew and other resource status, together with general repair plans.

When calling in, we will ask participants to state their names and titles, the municipality or office you represent, and then to place the call on Mute to minimize background noise during the call.

The call will provide opportunities for general questions regarding the information presented. For questions on specific locations or issues, please contact your Central Hudson divisional contact directly:

Poughkeepsie District: Jeff Doane, [REDACTED]

Fishkill District: Victor Narkaj, [REDACTED]

Newburgh District: Lisa Carver, [REDACTED]

Kingston/Catskill District: Jason Malizia, [REDACTED]

Thank you, and we look forward to the call.



News Release

March 5, 2018

For release: Immediately
Contact: John Maserjian

Power Restoration Continues in Hard-Hit Areas

Electric service is steadily returning to customers of Central Hudson Gas & Electric Corp. impacted by Friday's nor'easter. Service has been restored to 97,000 customers; and as of 7 a.m. on Monday, approximately 12,500 customers remained without electricity. Of these, approximately 10,000 outages are in the most heavily impacted areas of northern Dutchess County. As a result of additional mutual aid assistance, Central Hudson's restoration projections have improved over earlier estimates and now virtually all customers will have service by Tuesday afternoon. Small localized outages in the most severely impacted areas may take longer to restore.

The storm, one of the most severe to impact the Mid-Hudson Valley, damaged 130 poles, downed 1,000 powerlines and crippled nine transmission lines.

"With the addition of nearly 230 mutual aid forces arriving yesterday and today, a field force of approximately 650 will be working to restore power in the remaining hard-hit areas, assisted by hundreds more utility staff," said Charles A. Freni, Senior Vice President of Customer Services and Transmission & Distribution Operations.

"We are still seeing significant damage in the hardest hit areas, with approximately 600 damage locations crews must address. Ongoing repairs from this point will restore service to fewer customers as we work to clear trees, replace poles and install new wire, transformers and other electrical equipment," said Freni. "We thank our customers for their patience as we work toward restoring electric service."

Service restoration for the vast majority of impacted customers in southern Dutchess and Putnam counties is expected by or before Monday afternoon. Electric service for the vast majority of impacted customers in northern Dutchess, Greene and Ulster counties is now expected to return by or before Tuesday afternoon.

"We are also preparing for the possibility of a new winter storm, forecasted to reach our region mid-week," said Freni. "As information about this storm becomes clearer, we will reach out to our customers and make any necessary preparations."

Dry ice and bottled water are being distributed, and locations and times are posted on the storm resource page at www.CentralHudson.com and on Central Hudson's social media channels.

Customers are urged to **report their power condition** and to **stay informed** of storm and restoration status in the following ways:

- **By text messaging:** Customers should enroll in Central Hudson's Texting Program to use text messaging to report their power condition and to obtain repair status. To enroll, visit www.CentralHudson.com/Alerts or text REG to 236483;
- **On the Web:** Visit www.CentralHudson.com/Storms to report outages and obtain restoration updates;
- **Via smart phones:** A mobile version of the Central Hudson's website can be accessed by web-enabled cell phones and mobile devices at <https://mobile.CenHud.com>. Free Central Hudson mobile applications for Android and Apple and are also available by logging onto www.CentralHudson.com/mobileapp;
- **Through Social Media:** "Like" Central Hudson on Facebook ([Facebook.com/ CentralHudson](https://www.facebook.com/CentralHudson)) and "Follow" on Twitter ([www.Twitter.com/CentralHudson](https://www.twitter.com/CentralHudson)); and

- **By Phone:** Call the Central Hudson *PowerLine* at (845) 452-2700 or 1-800-527-2714, and please use the automated system to report or monitor your power condition.

Residents are reminded to keep **safety** in mind at all times. Stay at least 30 feet away from fallen power lines and anything with which the line may be in contact, such as trees and limbs; and beware of hidden or entangled lines in fallen trees. Assume all downed power lines are live. Operate generators outdoors only, and shut off the main breaker when in use to prevent electrical back feed onto power lines to protect repair crews. Other safety measures include the following:

- Never use outdoor gas or charcoal grills indoors, as they pose a fire hazard, and over time can give off deadly carbon monoxide gas.
- Avoid the use of candles for illumination due to fire hazards;
- Know how to open garage doors manually if using an electrically operated, remote-control door opener; and
- Operate cars and motor vehicles outdoors only, and never inside the garage.

More information on preparing for storms and emergencies and communicating with Central Hudson is available at www.CentralHudson.com; for information regarding electric and natural gas safety, visit www.CentralHudson.com/Safety.

#

Crews from Hydro-Quebec (below left) and Green Mountain Power of Vermont (below right) are among the 350 mutual aid line forces assisting Central Hudson in the power restoration effort. In all, nearly 640 line and tree trimming personnel are restoring electric service in the region.



Friday's nor'easter brought significant damage to the local electric system. **Below:** A broken pole in Milan, Dutchess County, represents the type of repairs crews are addressing.



MUNICIPALITIES

Town of	Ancram	Art Bassin	
Town of	Clinton	Ray Oberly	
Village of	Fishkill	Tom	
Town of	Gallatin		
Town of	LaGrange	Alan Bell	
Town of	Milan		
Village of	Millerton		
Town of	Olive		
Town of	Pleasant Valley		
Town of	Pine Plains	Highway	
Town of	Red Hook		
Village of	Red Hook		
Town of	Saugerties	PD	

NOTES:

Congresswoman Gillibrand's Office: Storm Wednesday, have resources needed?

Dutchess County: Latest ETOR? (Tuesday, 10PM)

Village of Millerton: Still out in one XXXXXXXXXX

Ulster County: ETR's Passed Tuesday? (NO)

Saugerties: # of Customer? (11)

COUNTY & STATE

Assemblywoman Galef's Office		
NYS Senator Susan Serino's Office		
Congressman Faso's Office		
Congressman Maloney's Office		
Congresswoman Gillibrand's Office		
Dutchess Co		
Ulster Co	Emergency - Peterson	
DPS	Whitaker	

Company: Central Hudson Gas & Electric Corporation
Conference ID: 168856842
Moderator: John Maserjian
Date: March 5, 2018

Recording: This meeting is now being recorded.

John Maserjian: Okay, I'm sorry about that. This is John Maserjian for Central Hudson. Let's take a roll call. Who's on the line?

Lydia Biskup: Lydia Biskup representing Senator Sue Serino.

John Maserjian: Hello, Lydia.

(Anne Mueller): (Anne Mueller) representing Congressman (John Castile).

John Maserjian: Hello.

Darrah Cloud: Darrah Cloud, town of Pine Plains.

(Tom): (Tom) ((inaudible)) for Sysco.

John Maserjian: (Bill Delfisco).

Darrah Cloud: Darrah Cloud, town of Pine Plains.

John Maserjian: Pine Plains. Hi, Farrah.

Darrah Cloud: Hi.

(Alan Bell): (Alan Bell), town of Lagrange.

John Maserjian: Hello, (Alan).

Kayla Whitaker: Kayla Whitaker, Department of Public Service.

John Maserjian: Hello. Hi, who just joined us?

Alyvia Lewter: Alyvia Lewter, Senator Gillibrand's Hudson Valley office.

John Maserjian: Hello, welcome. Hi, did someone just join us?

Ray Oberly: Yes, Ray Oberly.

John Maserjian: Hi, (Ray). And anyone else join us yet?

Edward Erickson: Edward Erickson, Ulster County Emergency Management.

John Maserjian: Hello.

(Edward Erickson): Hello.

John Maserjian: Hi, did someone just join us? Okay, we'll wait for a little while longer, until it's at least 2:00. Hello, did someone just join us?

(Art Bassen): Yes, it's (Art Bassen), town of Ancram.

John Maserjian: Hi, (Art).

(Art Bassen): Hi, guys, you're doing a great job.

John Maserjian: Thank you. Hi, did someone join us?

Andrew Leibert: Hi, yes, this is Andrew Liebert. I'm calling from Assemblywoman Sandy Galef's office.

John Maserjian: Thank you. Hi, did someone join us?

Male 1: Sussex County Emergency Management.

John Maserjian: Welcome. Did anyone else just join us?

Stephen Waite: Stephen Waite, village of Millerton Deputy Mayor.

John Maserjian: Village of Millerton. Okay, I think some folks just joined us. Has anyone who's joined us -
if anyone's joined us and hasn't done so, please let us know who your affiliation is.

Robert McKeon: Robert McKeon, town of Red Hook.

John Maserjian: Town of Red Hook, thanks. 6:00 p.m. tonight.

Ray Oberly: Oh, this is Ray Oberly, I was from the town of Clinton, I forgot to tell you.

John Maserjian: I know, Ray. Thank you though. So, is anyone on the line who hasn't indicated their
affiliation yet?