

**Case No. 12-M-0476 et al.**  
**EDI Business/Technical Working Groups**  
**Enrollment Reject Response Codes**  
**9/13/2017**

**Segment:** **REF** Reference Identification (Reject Response Reasons)  
**Position:** 030  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Dependent)  
**Max Use:** >1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Notes:** Request: Not used  
 Reject Response: Required (ASI01=U)  
 Other Responses: Not Used  
 REF~7G~A76

**Data Element Summary**

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
<b>Mand.</b>	REF01	128	<b>Reference Identification Qualifier</b>	<b>M ID 2/3</b>
			7G Data Quality Reject Reason REF02 contains a reject reason code.	
<b>Must Use</b>	REF02	127	<b>Reference Identification</b>	<b>X AN 1/30</b>
			<b>A13 Other</b>	
			See REF03	
			A76 Account # not valid	
			A78 Customer Already active for marketer (Item or Service Already established, cannot add)	
			A80 Service requested is not available	
			A91 Account does not have service requested	
			Requested commodity does not exist on account.	
			ABN Account Pending with this Marketer	
			<b>ANE Ineligible Customer</b>	
			Invalid Service Class	
			Service Class Over subscribed	
			Customer must be submitted during enrollment period	
			<b>ANL ESCO Not eligible to enroll Customer</b>	
			Oversubscribed	
			Not valid in service territory	
			<b>CAB Customer Account Blocked</b>	
			HUR Historical Usage not Released	
			HUU Historical Use not Available	
			New Customer	
			IGP Invalid Gas Pool ID	
			M76 Meter Number Invalid or Not Found	
			NFI Not first in	
			SSR Secondary Request Rejected	
<b>Cond.</b>	REF03	352	<b>Description</b>	<b>C AN 1/80</b>
			Additional text information may be sent in REF03 to aid in resolving a rejected transaction. REF03 must be sent if REF02 contains A13.	