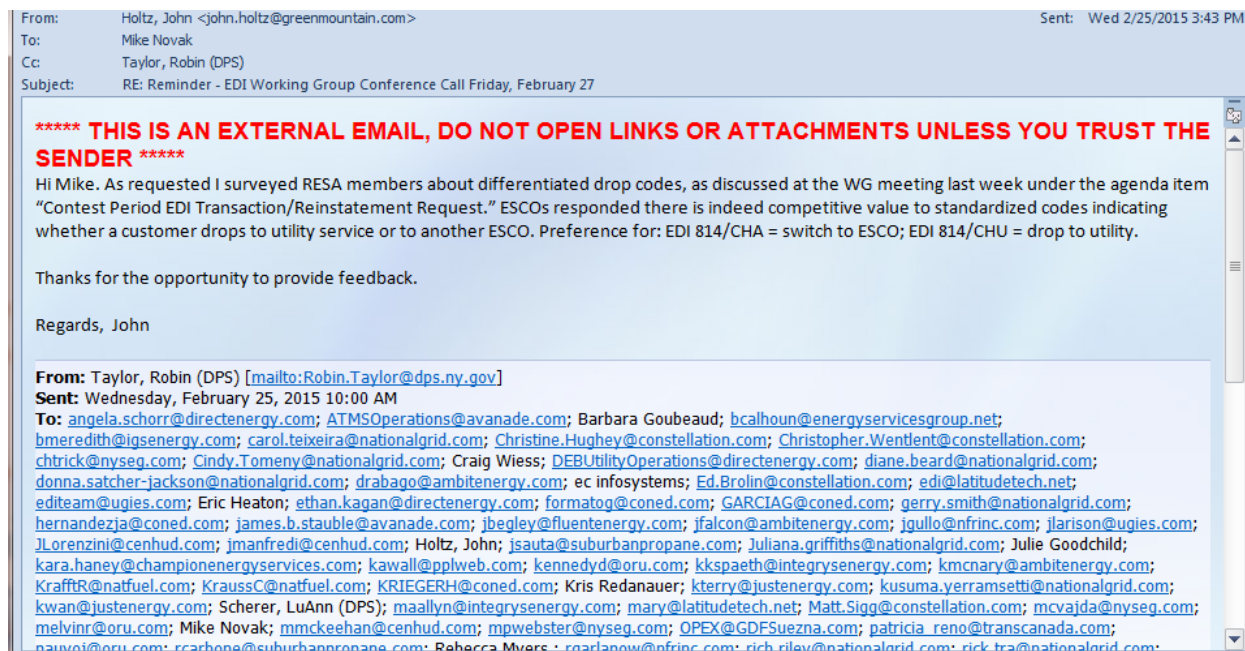


Case No. 12-M-0476 et. al.
EDI Business/Technical Working Groups
Draft Contest Period EDI Revisions – 814D IG
February 27, 2015

Follow-up from 2/20/2015 meeting:

Do ESCOs see value in distinguishing between drops due switches to other ESCOs and drops due to customer requests to return to full utility service?



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Segment: REF Reference Identification (Drop Reason and Initiating Party)

Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Must Use)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
2 If either C04003 or C04004 is present, then the other is required.
3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Request: Required
Response: Not Used
REF~1P~B38
REF~1P~020
REF~1P~A13~MAIL RETURNED

Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier	M ID 2/3
			1P Accessorial Status Code	
			Warnings associated with an accept status notification	
Must Use	REF02	127	Reference Identification	X AN 1/30
			020 Customer Moved or Account Closed	
			(Customer Initiated)	
			May originate either with the ESCO/Marketer or the Utility.	
			Service may be physically shut off by the Utility.	
			A13 Other	
			See explanation in REF03.	
			May originate either with the ESCO/Marketer or the Utility.	
			B38 Dropped	
			(ESCO/Marketer Initiated)	
			Customer was dropped by the initiator of the request ESCO.	
			CHA Customer Changed to Another Service Provider	
			(Customer Initiated) Upon customer request:	
			• Sent Dropped by customer request Utility to incumbent ESCO in response to pending switch to another ESCO. May originate either with the Utility or ESCO/Marketer	
			• If supported by Utility, sent by incumbent ESCO to request cancelation of pending switch to new ESCO.	
			CHU Customer Changed to Utility Full Service	
			Sent by Utility to Incumbent ESCO in response to customer request to return to full utility service.	
	REF03	352	Description	X AN 1/80

Cond.

Additional text information to aid in explaining the reason for a drop.