

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)	Current Price	New Price Eff. 08/01/14
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Customer-Owned Video Equipment Credit (See www.comcast.com/equipmentpolicy for additional information)	\$2.50	No Change
Service Protection Plan ³⁰ (per month) Inside home wiring protection for cable TV, high-speed internet and phone services	\$3.95	No Change
X1 Platform Upgrade Fee	\$49.99	No Change
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$20.00	\$25.00
Returned Payment Item (each)	\$20.00	No Change
Late Fee	5% of overdue balance	
Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99	No Change
Unreturned or Damaged Equipment Fees ³¹ (per piece)	Replacement Cost	
Self Install Kit ³²	\$15.00	No Change
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95	No Change
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95	No Change
Remote Shipping and Handling	\$5.95	No Change
TV Guide® Weekly Magazine (per month)	\$4.20	No Change

XFINITY® VOICE³³

XFINITY Voice—Unlimited™ With TV and Internet Service	\$44.95	\$39.95
XFINITY Voice—Local with More® With TV or Internet Service	\$34.95	\$24.95

CAREFREE MINUTES® INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions	
Carefree Minutes Asia 100	\$4.95
Carefree Minutes Latin America 300	\$9.95
Carefree Minutes Mexico 300	\$9.95
Carefree Minutes Mexico 100	\$4.95
Carefree Minutes Western Europe 100	\$4.95
Carefree Minutes Worldwide Select 300	\$9.95

OTHER CHARGES

(PER MONTH UNLESS OTHERWISE INDICATED)	
Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Voice/Data Modem	\$8.00
4 Line Voice/Data Modem	\$8.00
New Activation Fee (per occurrence)	\$29.95
Standard Installation (per occurrence)	\$99.00
In-Home Service Visit (XFINITY Voice, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³¹ (per piece, per occurrence)	Replacement Cost

XFINITY® INTERNET³⁴

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Economy Plus	\$39.95	\$29.95
Performance Starter ³⁵	\$49.95	\$49.95
Performance	\$66.95	\$53.95
Blast! [®]	\$76.95	\$63.95
Extreme 150 ¹⁴	\$114.95	\$99.95
Extreme 505 ^{14, 36}	\$399.95	\$399.95

Voice/Data Modem	\$8.00
Wireless Gateway	\$8.00
Ciena 3931 Modem & Netgear Wireless Router ³⁷	\$19.95
Additional IP Address (first)	\$4.95
Additional IP Address (each additional, up to 3 additional)	\$9.00
Wireless Adapter (each, one-time charge)	\$30.00
Professional Internet Installation (per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (up to 4 devices per occurrence; with installation of XFINITY TV, XFINITY Voice or XFINITY Internet)	\$49.95
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95
Extreme 505 Activation Fee (per occurrence)	\$249.00
Extreme 505 Professional Internet Installation (per occurrence)	\$249.00
In-Home Service Visit (XFINITY Internet, per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees ³¹ (per piece, per occurrence)	Replacement Cost

TRIAL PACKAGES¹

MYTV CHOICE³⁸

MyTV Choice Bundle Includes Get Started, standard definition digital converter and remote for primary outlet, Xfinity Performance Internet and XFINITY Voice Unlimited™	\$92.95
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MyTV Choice Plus Bundle Includes Get Started Plus, standard definition digital converter and remote for primary outlet, Xfinity Performance Internet and XFINITY Voice Unlimited™	\$109.95
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MYTV CHOICE THEME PACKS³⁹

News & Info Includes 19 News and information channels: CNN, Fox News, MSNBC, History Channel, HGTV, Travel Channel	\$10.00
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Entertainment & Lifestyle Includes 31 Entertainment and lifestyle-oriented: TNT, USA, Syfy, MTV, VH1, Bravo	\$10.00
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Movies Includes 16 Movie Channels: Encore, IFC, Sundance, TCM plus Streampix™	\$10.00
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Kids Includes 11 Kid and family-friendly channels: ABC Family, Cartoon Network, Disney Channel, Nickelodeon, PBS Kids Sprout	\$10.00
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Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. For information about XFINITY policies and terms of service, go to www.comcast.com/policies.

- Requires a Voice/Data Modem, except for HD Complete Triple Play.
- SurePrice only available for 12 months to XF Triple Play or XFINITY Latino Triple Play customers after 12 month promotional package.
- Requires a Voice/Data Modem.
- SurePrice for 12 months available only to Blast Plus with HBO® Double Play customers after 6 month promotional package.
- SurePrice only available for 12 months to Internet Plus, Preferred XF Double Play, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 month promotional package.
- AnyRoom® DVR Service is included with HD Premier Triple Play and HD Complete Triple Play if AnyRoom® DVR Service is installed on primary outlet.
- Requires digital converter or CableCARD and Limited Basic.
- Requires Digital Starter.
- Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only.
- Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

- Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.
- Not available to customers with Limited Basic only.
- Requires HD Technology Fee.
- Not available in all areas. May require installation and non-refundable installation charge.
- Senior discount may be available to qualified subscribers. Customers must complete and submit application to Comcast Cable at 15 Backus Avenue, Danbury, CT 06810. Restrictions apply. Contact Comcast at 1-800-XFINITY for details.
- Requires digital adapter, CableCARD or digital converter.
- Requires purchase of Limited Basic.
- Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- Requires Digital Starter or XFINITY TV 450 Latino.
- Requires digital converter and purchase of Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for Latino.
- Applicable with a subscription to any level of digital service. Includes a customer-owned video equipment credit of \$2.50. An additional charge will apply for additional CableCARDs in the same device.

- Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or programming guide. Not available to customers with Limited Basic only.
- Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that season's full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-Comcast to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers, enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- Requires digital converter and Limited Basic to receive Streampix™ on television. Streampix™ included with the following tiers of service: HD Preferred Plus XF Triple Play, HD Premier XF Triple Play or HD Complete XF Triple Play. HD content requires subscription to HD Technology Fee. Streaming to iOS device requires XFINITY™ TV app. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <http://customer.comcast.com/help-and-support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.

- Does not include Extreme 505 or Extreme 150 Internet Service installation charge, wireless networking, professional internet installation, voice installation fees or activation fees.
- Standard/Product installations include video installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- Includes two of the following installations: XFINITY TV - Unwired or Wired Home Standard Installation, XFINITY Internet - Professional Internet Installation or XFINITY Voice - Standard Installation. Does not include Extreme 505 or Extreme 150 Internet Service installation charge, wireless networking activation or fees.

- Includes up to three outlets, XFINITY TV - Unwired or Wired Home Standard Installation, XFINITY Internet - Professional Internet Installation and XFINITY Voice - Standard Installation. Does not include Extreme 505 or Extreme 150 Internet Service installation charge, wireless networking or activation fees.
- See <http://www.comcast.com/spp> for information on Service Protection Plan.
- Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- Does not apply to CableCARD Self Install Kit

³³ Requires a Voice/Data Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations in U.S., Canada, Puerto Rico and certain other U.S. territories. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.comcast.com/corporate/about/phoneterms/service/comcastdigitalvoice/cdrstatepricing.html>.

³⁴ Voice/Data modem required. For more information regarding XFINITY Internet go to <http://www.comcast.com/internet-service.html>.

³⁵ Download speed up to 6 Mbps and upload speed up to 1 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.

³⁶ Requires 3 year contract, Ciena 3931 modem and Netgear router additional. Activation and professional installation fees additional. Extreme 505 does not qualify for Comcast 30-day money back guarantee.

³⁷ Requires Extreme 505.

³⁸ MyTV Choice is available on a trial basis only and may be discontinued by Comcast at any time. MyTV Choice Requires purchase of Get Started or Get Started Plus, XFINITY Performance Internet and XFINITY Voice Unlimited. MyTV Choice customers downgrading or disconnecting XFINITY Performance Internet and/or XFINITY Voice Unlimited will not be eligible for MyTV Choice Bundles, including MyTV Choice Theme Packs and will receive Limited Basic video service. Get Started in MyTV Choice Bundle (\$24.95 per month before \$4.03 discount with MyTV Choice Bundle) includes Limited Basic, additional digital channels, standard definition converter and remote for primary outlet. Get Started Plus in MyTV Choice Bundle (\$44.95 per month before \$8.87 discount with MyTV Choice Bundle) includes Get Started and additional digital channels. For more information on MyTV Choice go to www.XFINITY.com/mytvchoice.

³⁹ MyTV Choice is available on a trial basis only and may be discontinued by Comcast at any time. MyTV Choice theme packs require purchase of Get Started or Get Started Plus. For more information on MyTV Choice go to www.Xfinity.com/mytvchoice.

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Services & Pricing

Effective August 2014

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