

**Case No. 12-M-0476 et al.**  
**EDI Business/Technical Working Groups**  
**814D – Customer Moves - Proposed IG Modifications**  
**9/1/2017**

**Segment:** **REF** Reference Identification (Drop Reason and Initiating Party)  
**Position:** 030  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Must Use)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
2 If either C04003 or C04004 is present, then the other is required.  
3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Notes:** Request: Required  
Response: Not Used

Utilities should describe their support of CHA and CHU codes in their Utility Maintained EDI Guides. It is recognized that in place of CHA and CHU codes, utilities can rely upon other codes, e.g. A13 with REF03 description, or non-EDI responses when customers contact utilities directly and EDI timing windows expire.

REF~1P~B38  
REF~1P~020  
REF~1P~A13~MAIL RETURNED

**Data Element Summary**

<b>Mand.</b>	<b>Ref. Des.</b>	<b>Data Element</b>	<b>Name</b>	<b>Attributes</b>
<b>Mand.</b>	<b>REF01</b>	<b>128</b>	<b>Reference Identification Qualifier</b>	<b>M ID 2/3</b>
			1P Accessorial Status Code Warnings associated with an accept status notification	
<b>Must Use</b>	<b>REF02</b>	<b>127</b>	<b>Reference Identification</b>	<b>X AN 1/30</b>
			020 <del>Customer Moved or</del> Account Closed Originates with the Utility.	
			A13 Other See explanation in REF03. May originate either with the ESCO or the Utility.	
			B38 Dropped (ESCO Initiated) Customer was dropped by the ESCO.	
			CHA Customer Changed to Another ESCO Upon Customer request: <ul style="list-style-type: none"> <li>• Sent by Utility to Incumbent ESCO in response to pending switch to another ESCO.</li> </ul> Upon Incumbent ESCO request (if supported by Utility): <ul style="list-style-type: none"> <li>• Sent by the Incumbent ESCO to request cancelation of a pending switch to another ESCO.</li> <li>• Sent by the Utility to the Pending ESCO to request cancelation of a pending switch to that ESCO.</li> </ul>	
			CHU Customer Changed to Full Utility Service If supported by Utility, sent by Utility to Incumbent ESCO in response to customer request to return to full service.	
<b>Cond.</b>	<b>REF03</b>	<b>352</b>		<b>AN 1/80</b>
			Additional text information to aid in explaining the reason for a drop.	

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**Segment:** **DTM** Date/Time Reference (Service End Date)  
**Position:** 040  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify pertinent dates and times  
**Syntax Notes:** 1 At least one of DTM02 DTM03 or DTM05 is required.  
 2 If DTM04 is present, then DTM03 is required.  
 3 If either DTM05 or DTM06 is present, then the other is required.

**Semantic Notes:**

**Notes:** Request: Conditional  
 Response: Conditional

This segment is required on Utility initiated request and response transactions to report the effective date for a Drop.

DTM~151~20061001

**Data Element Summary**

	<u>Ref.</u>	<u>Data</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u> <u>Name</u>	
Mand.	DTM01	374 Date/Time Qualifier	M ID 3/3
		151 Service Period End	
Must Use	DTM02	373 Date	X DT 8/8
		Date in the form CCYYMMDD	
		This is the date the customer drop is processed as effective.	

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**Questions:**

1. Do any Utilities accept Drop requests from ESCOs?
2. Should this segment be removed from the Implementation Guide?

**Segment:** **DTM** Date/Time Reference (Effective Date of Customer Move)  
**Position:** 040  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify pertinent dates and times  
**Syntax Notes:**

- 1 At least one of DTM02 DTM03 or DTM05 is required.
- 2 If DTM04 is present, then DTM03 is required.
- 3 If either DTM05 or DTM06 is present, then the other is required.

**Semantic Notes:**  
**Notes:**

Request: Conditional  
 Response: Not Used

This segment is required on ESCO initiated requests when the drop reason is a customer move (REF1P=020).

DTM~007~20060415

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	DTM01	374	Date/Time Qualifier 007 Effective Used when information message is 020 (REF~1P~020). Provides the effective date of a customer move.	M ID 3/3
Must Use	DTM02	373	Date Date in the form CCYYMMDD This is the date the customer moves from the current service location.	X DT 8/8