

Case No. 12-M-0476 et. al.
EDI Business Working Group
Workpaper – Reject Reason Codes

M. Modification of EDI Requirements

The Commission has established standards for EDI that ensure uniformity in business communications between ESCOs and utilities.⁴⁰ From time to time, we have modified these standards to reflect changes in our UBP and to accommodate operational changes in competitive retail energy markets. At this time, the EDI standards must be modified to accommodate the exchange of information necessary to implement actions directed in this order, as well as information that may assist ESCOs in providing new and creative value-added products to mass market customers.

assistance programs and/or NEAP.

In addition, ESCOs have asked that, when a utility rejects an EDI enrollment, the utility provide a reason code. Requiring that the utilities provide a reason code would give ESCOs an opportunity to overcome any unknown barriers to enrolling a customer.⁴²

⁴² One reason for the rejection of an enrollment request is that the customer has an "enrollment block" on his or her account. The enrollment block prevents an ESCO from enrolling the customer unless the customer first removes the enrollment block.

Data Element Summary					
Mand.	Ref. Des.	Data Element	Name	Attributes	
	REF01	128	Reference Identification Qualifier	M	ID 2/3
			7G Data Quality Reject Reason		
			REF02 contains a reject reason code.		
Must Use	REF02	127	Reference Identification	X	AN 1/30
		A13	Other		
			See REF03		
		A76	Account # not valid		
		A78	Customer Already active for marketer (Item or Service Already established, cannot add)		
		A80	Service requested is not available		
		A91	Account does not have service requested		
			Requested commodity does not exist on account.		
		ABN	Account Pending with this Marketer		
		ANE	Ineligible Customer		
			Invalid Service Class		
			Service Class Over subscribed		
			Customer must be submitted during enrollment period		
		ANL	ESCO/Marketer Not eligible to enroll Customer		
			Oversubscribed		
			Not valid in service territory		
		CAB	Customer Account Blocked		
		HUR	Historical Usage not Released		
		HUU	Historical Use not Available		
			New Customer		
		IGP	Invalid Gas Pool ID		
		M76	Meter Number Invalid or Not Found		
		NFI	Not first in		
		SSR	Secondary Request Rejected		
Cond.	REF03	352	Description	C	AN 1/80
			Additional text information may be sent in REF03 to aid in resolving a rejected transaction. REF03 must be sent if REF02 contains A13.		