

**Case No. 12-M-0476 et al.**  
**EDI Business Working Group (BWG)/**  
**Technical Working Group (TWG)**  
**Final Minutes – August 11, 2017**

**Administration**

- Review/Modify Agenda: The Draft Agenda was adopted.
- The Draft Minutes from the 7/28/2017 meetings were adopted as final without modification.
- DPS Staff Remarks: None.

**Regulatory Update**

The BWG Chair noted that on August 9, 2017, the Appellate Division, Third Department, issued a Temporary Restraining Order (“TRO”) and Stay of the Low Income Order enjoining the Commission from implementation of the Low-Income Order. No formal guidance from the Commission is expected and each utility is evaluating how to respond.

It was noted that utilities had just completed mailing letters to affected ineligible customers prior to issuance of the TRO.

**Updates to EDI Implementation Plan(s)**

a. Current EDI Standards Matrix

The BWG Chair reviewed updates to the matrix that primarily dealt with items that would support processing of EPA credits. While many of the changes reflected were discussed at the prior meeting, utilities provided further updates during the discussion. NYSEG/RG&E’s plans to use the cancel/rebill process to accommodate EPA credits in the Bill Ready implementation via 810 transactions, thereby avoiding use of the 814C AMT7 were noted.

b. Prohibition Order Matrix

An updated matrix, based upon discussion at the last working group meeting was discussed. The matrix reflected 7/26 as implementation date. An update to correct for an error in the file structure of O&R’s ineligible customer list was referenced. National Fuel announced that it may switch from using the ANE code in its enrollment response transactions when rejecting ineligible customers.

The BWG Chair noted that most utilities are using the CAB code in their enrollment response transactions when rejecting ineligible customers. Staff has been notified by the BWG and TWG Chairs that other codes may be more appropriate because presuming waivers are granted, some ESCOs will be ineligible to serve customers rather than the customers being able to receive service. The TWG Chair offered a distinct code would be preferable, e.g. ANL.

**Next EDI Report Filing**

Filing of the next EDI report will be delayed by two months to October 31, 2017.

**867HIU/MIU Matters**

- No more errata has been found; the 814C changes for missing codes found during the last meeting are now incorporated into the draft guides.
- There were no specific question for Con Ed. Phase III testing continues to progress.

### **814D – Business Process – Customer Moves/Account Closure**

The BWG Chair reviewed an updated workpaper based upon discussion during the last working group meeting. In addition to language changes the focus upon communicating advance notice of customer moves to communication after the account closes and encouraging the customer to contact the ESCO if they wish to maintain ESCO service, the workpaper proposed renaming the 814D~DTM~007 segment from Date/Time Reference (Effective Date of Customer Move) to Date/Time Reference (Effective Date of Customer Account Closure). During discussion it was noted that the 814D~DTM~007 segment could be duplicative of the 814D~DTM~151 segment. As such, it might be appropriate to consider eliminating the 814D~DTM~007 segment. Working group members were asked to consider the implications eliminating the segment; Barbara Goubeaud (ECI) suggested some systems may be expecting the 814D~DTM~007 segment so proceeding with caution was appropriate.

### **814D IG – Prohibition on Termination Fees at Account Closure**

The BWG Chair asked the working group to be ready to make a decision at an upcoming meeting whether or not to proceed with the proposed 814D REF~1P~DEC code. Several of the utilities discussed their positions concerning privacy implications concerning customer deaths. Generally, while privacy was not as much of an obstacle as previously assumed, the short comings of relying upon utility notification were remained.

After some discussion, Amie Delooza (Agway) suggested that instead of adding a code, it might be better to have utilities instruct customers (i.e., the party handling the deceased customer’s account closure) to notify the ESCO of the customer’s death.

### **Administrative Matter – Update to EDI Working Group Contact List**

An updated working group contact list is available on the working group web site. Working Group members were asked to monitor the list and provide updates when necessary.

### **Other Business**

- Gary Lawrence (ESG) said that National Grid would be submitting request to add an additional rejection code “A96 - Reinstatement Period Expired” to the 814D. The code would be sent in response to a CHA Request from an ESCO received outside of Reinstatement Period.
- Kim Wall suggested that the working group revisit use of EDI to notify ESCOs when customers become ineligible, possibly with a new code. The BWG Chair suggested that utilities might already be providing ESCOs updated service classes via EDI. If utilities provide a conversion key to ESCOs, no EDI changes would be necessary. Utilities were asked to investigate their current EDI implementations to see if the requested information is already provided.

**Establish Date/Time for Next Meeting**

The next meeting is a combined BWG/TWG meeting on Friday 9/1/2017 at 10 AM.

**Attendees**

Charlie Trick – NYSEG/RGE	Veronica Munoz – Accenture
Anton Petrosyuk – Kiwi Energy	Barbara Goubeaud – EC Infosystems
Gary Lawrence – Energy Services Group	Elois Anderson – National Grid
Craig Weiss – National Grid	Angela Schorr – National Grid
Suzanne Clark – Liberty Power	Kris Redanauer – Direct Energy
Adam Powers – Clean Choice Energy	Samantha Curry – Starion Energy
Janet Manfredi – Central Hudson	Mike Day - IGS
Jen Lorenzini – Central Hudson	Mary Do – Latitude
Bianca Merine – O&R	Mike Novak – National Fuel Gas Dist.
Jacob Cohagen - IGS	Amie Delooza – Agway Energy Services
Thomas Dougherty – Marketwise	Rebecca Sweeney – DPS Staff
Travis Bickford – Fluent Energy	Angel Alvarez – Con Ed
David Parnell – Direct Energy	Kim Wall – Hansen Technologies