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Keefe B. Clemons
General Counsel – Northeast Region

October 25, 2017

Honorable Kathleen H. Burgess
Secretary
New York Public Service Commission
Three Empire State Plaza
Albany, NY 12223

Re: Case 99-C-0949 – Performance Assurance Plan – September 2017 Report

Dear Secretary Burgess:

Verizon New York Inc. hereby submits its monthly report under the 2007 Performance Assurance Plan (“PAP”). The September 2017 PAP Report is attached as Exhibit 1 and can be summarized as follows:

	MOE Score	Market Adjustment
MOE:		
UNE-Loop	-0.0182	\$0
Resale	-0.0622	\$0
Trunks	-0.0714	\$0
Critical Measures	NA	\$85,836
Individual Rule	NA	\$2,880
Total	NA	\$88,716

Honorable Kathleen H. Burgess

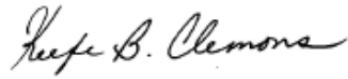
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Each CLEC can obtain its CLEC-specific report from the Wholesale Internet Service Engine ("WISE") website.¹

If you have any questions regarding this report, please contact me at the above number.

Respectfully submitted,

A handwritten signature in cursive script that reads "Keefe B. Clemons".

Keefe B. Clemons

cc: Brian P. Ossias, Esq.
Active Parties

¹ Confidential CLEC-specific information related to the September 2017 report is included in Exhibit 2 and is being provided to the Records Access Officer pursuant to a request for confidential treatment under the Public Officers Law.

EXHIBIT 1

PAP Report for September 2017

September-17

Performance Assurance Plan - Verizon NY

Version 4.0

Section	Mode	Weighted Score	Market Adjustment
MOE	Loop	-0.0182	\$0
MOE	Resale	-0.0622	\$0
MOE	Trunks	-0.0714	\$0
MOE	Total		\$0
Critical Measure	Loop		\$0
Critical Measure	Resale		\$0
Critical Measure	Trunks		\$73,574
Critical Measure	Specials		\$12,263
Critical Measure	Other		\$0
Critical Measure	Total		\$85,836
Individual Rule	Total		\$2,880
All	Grand Total		\$88,716

Performance Assurance Plan - Verizon NY

Version 4.0

Blank Stat. Score = Insufficient activity or no activity to perform a statistical test

Perf. Score	Wgt.	Wgtd. Score	Metric #	Metric Description	Product	VZ Perf.	CLEC Perf.	VZ Obs.	CLEC Obs.	VZ Std.Dev.	Difference or Stat. Score	Bill Credit
-3	330	-0.0182	MOE-Loop	Loop Based Mode of Entry Totals								\$ -
0	2	0.0000	PO-1-01-6020	Average Response Time - Customer Service Record (CSR)	EDI	0.04	2.87		1,060		2.8290	
0	2	0.0000	PO-1-01-6030	Average Response Time - Customer Service Record (CSR)	CORBA	0.04			0			
0	5	0.0000	PO-1-01-6050	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	0.04	0.75		1,100		0.7082	
0	2	0.0000	PO-1-03-6020	Average Response Time - Address Validation	EDI	2.59	4.29		12,149		1.7045	
0	2	0.0000	PO-1-03-6030	Average Response Time - Address Validation	CORBA	2.59			0			
0	5	0.0000	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI/LSI/W	2.59	3.63		982		1.0416	
0	2	0.0000	PO-1-06-6020	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	10.82	5.53		3,578		-5.2887	
0	2	0.0000	PO-1-06-6050	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	10.82	2.65		53		-8.1661	
0	5	0.0000	PO-2-02-6010	OSS Interface Availability - Prime Time	WPTS		100.00					
0	5	0.0000	PO-2-02-6020	OSS Interface Availability - Prime Time	EDI		100.00					
0	5	0.0000	PO-2-02-6030	OSS Interface Availability - Prime Time	CORBA		100.00					
0	5	0.0000	PO-2-02-6080	OSS Interface Availability - Prime Time	Web GUI		100.00					
-1	2	-0.0061	PO-8-01-6000	% On Time - Manual Loop Qualification	Systems Metrics		81.82		11			
0	10	0.0000	OR-1-02-3331	% On Time LSRC - Flow-through	UNE-L/Pre-qual Complx/LNP		99.78		25,718			
0	5	0.0000	OR-1-04-3331	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		98.97		780			
0	5	0.0000	OR-1-06-3331	% On Time LSRC/ASRC - Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		100.00		184			
0	5	0.0000	OR-2-02-3331	% On Time LSR Reject - Flow-through	UNE-L/Pre-qual Complx/LNP		98.65		7,090			
0	5	0.0000	OR-2-04-3331	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		99.04		521			
0	2	0.0000	OR-2-04-3341	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE 2W Digital				0			
0	2	0.0000	OR-2-04-3342	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE 2W xDSL Loops				0			
0	2	0.0000	OR-2-06-3331	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		100.00		80			
0	2	0.0000	OR-2-06-3341	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	UNE 2W Digital				0			
0	5	0.0000	OR-4-16-1000	% Provisioning Comp. Notifiers sent - 1 Business Day	Resale/UNE (EDI)		98.88		14,649			
0	5	0.0000	OR-5-03-3112	% Flow Through Achieved	UNE-L		99.28		1,667			
0	5	0.0000	OR-6-03-3331	% Accuracy - LSRC	UNE-L/Complex/LNP		0.00		1,233			
0	5	0.0000	PR-3-10-3342	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2W xDSL Loops		100.00		17			
0	10	0.0000	PR-4-02-3112	Average Delay Days - Total	UNE-L	8.42		169	0	23.00		
0	2	0.0000	PR-4-02-3341	Average Delay Days - Total	UNE 2W Digital			0	0			
0	5	0.0000	PR-4-02-3342	Average Delay Days - Total	UNE 2W xDSL Loops	4.67	5.00	3	1	5.51		
0	5	0.0000	PR-4-04-3113	% Missed Appointment - Verizon - Dispatch	UNE-L New	10.01	0.00	1,568	55		5.0000	
0	2	0.0000	PR-4-04-1341	% Missed Appointment - Verizon - Dispatch	Resale/UNE 2W Digital		0.00	0	3			
0	2	0.0000	PR-4-05-3341	% Missed Appointment - Verizon - No Dispatch	UNE 2W Digital	0.00		19	0			
0	2	0.0000	PR-4-14-3342	% Completed On Time - 2-Wire xDSL	UNE 2W xDSL Loops		97.22		36			
0	5	0.0000	PR-5-01-3112	% Missed Appointment - Verizon - Facilities	UNE-L	2.93	0.00	1,568	55		5.0000	
0	5	0.0000	PR-5-02-3112	% Orders Held for Facilities > 15 Days	UNE-L	1.08	0.00	1,568	55		5.0000	
0	10	0.0000	PR-6-01-3113	% Installation Troubles reported within 30 Days	UNE-L New	7.34	9.04	4,934	166		-0.6944	
0	2	0.0000	PR-6-01-3341	% Installation Troubles reported within 30 Days	UNE 2W Digital	7.34	0.00	4,934	3			
0	10	0.0000	PR-6-01-3342	% Installation Troubles reported within 30 Days	UNE 2W xDSL Loops	7.34	7.69	4,934	143		-0.0422	
0	20	0.0000	PR-6-02-3520	% Installation Troubles reported within seven (7) Days	UNE-L Basic HC		0.72		279			
0	10	0.0000	PR-6-02-3523	% Installation Troubles reported within seven (7) Days	UNE-L Large Job HC		0.00		4			
0	2	0.0000	PR-8-01-3341	Percent Open Orders in a Hold Status > 30 Days	UNE 2W Digital	0.00	0.00	19	3			
0	5	0.0000	PR-8-01-3342	Percent Open Orders in a Hold Status > 30 Days	UNE 2W xDSL Loops	2.08	0.00	48	55		5.0000	
0	20	0.0000	PR-9-01-3520	% On Time Performance - Hot Cut	UNE-L Basic HC		100.00		254			
0	10	0.0000	PR-9-01-3523	% On Time Performance - Hot Cut	UNE-L Large Job HC		100.00		4			
0	10	0.0000	PR-9-08-3533	Average Duration of Hot Cut Installation Troubles	UNE-L Total HC	53.41	42.37	258	2	123.74		
0	2	0.0000	MR-1-01-6050	Average Response Time - Create Trouble	LSI-TA	5.58	2.25		1,182		-3.3280	
0	10	0.0000	MR-3-01-3112	% Missed Repair Appointment - Loop	UNE-L	26.69	27.51	18,310	1,127		-0.5695	
0	2	0.0000	MR-3-01-3341	% Missed Repair Appointment - Loop	UNE 2W Digital	26.71	20.00	18,330	5			
0	5	0.0000	MR-3-01-3342	% Missed Repair Appointment - Loop	UNE 2W xDSL Loops	26.71	21.90	18,330	274		1.8862	
0	10	0.0000	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE-L	23.59	10.00	780	50		2.5936	
0	2	0.0000	MR-3-02-3341	% Missed Repair Appointment - Central Office	UNE 2W Digital	23.63		783	0			
0	5	0.0000	MR-3-02-3342	% Missed Repair Appointment - Central Office	UNE 2W xDSL Loops	23.63	20.00	783	55		0.7685	
0	5	0.0000	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE-L	151.96	103.94	18,310	1,127	389.08	4.8856	
0	2	0.0000	MR-4-02-3341	Mean Time To Repair - Loop Trouble	UNE 2W Digital	151.98	30.06	18,330	5	388.90		
-1	2	-0.0061	MR-4-02-3342	Mean Time To Repair - Loop Trouble	UNE 2W xDSL Loops	151.98	212.30	18,330	274	388.90	-2.1951	
0	5	0.0000	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE-L	88.36	90.09	780	50	328.50	-0.3727	
0	2	0.0000	MR-4-03-3341	Mean Time To Repair - Central Office Trouble	UNE 2W Digital	88.73		783	0	328.14		
0	2	0.0000	MR-4-03-3342	Mean Time To Repair - Central Office Trouble	UNE 2W xDSL Loops	88.73	127.89	783	55	328.14	-0.9762	
0	2	0.0000	MR-4-04-3341	% Cleared (all troubles) within 24 Hours	UNE 2W Digital	24.57	0.00	19,113	5			
0	2	0.0000	MR-4-04-3342	% Cleared (all troubles) within 24 Hours	UNE 2W xDSL Loops	24.57	40.43	19,113	329		5.0000	
0	5	0.0000	MR-4-07-3112	% Out of Service > 12 Hours	UNE-L	89.71	79.94	14,596	1,067		5.0000	
0	2	0.0000	MR-4-07-3341	% Out of Service > 12 Hours	UNE 2W Digital	89.72	100.00	14,616	5			
0	2	0.0000	MR-4-07-3342	% Out of Service > 12 Hours	UNE 2W xDSL Loops	89.72	78.70	14,616	324		5.0000	
0	10	0.0000	MR-4-08-3112	% Out of Service > 24 Hours	UNE-L	74.95	65.98	14,596	1,067		5.0000	
0	10	0.0000	MR-5-01-3112	% Repeat Reports within 30 Days	UNE-L	19.60	20.23	20,178	1,226		-0.5095	
0	2	0.0000	MR-5-01-3341	% Repeat Reports within 30 Days	UNE 2W Digital	19.60	0.00	20,203	5			
-1	2	-0.0061	MR-5-01-3342	% Repeat Reports within 30 Days	UNE 2W xDSL Loops	19.60	26.44	20,203	329		-2.9318	

Blank Stat. Score = Insufficient activity or no activity to perform a statistical test

Perf. Score	Wgt.	Wgtd. Score	Metric #	Metric Description	Product	VZ Perf.	CLEC Perf.	VZ Obs.	CLEC Obs.	VZ Std.Dev.	Difference or Stat. Score	Bill Credit
-3	241	-0.0622	MOE-Resale	Resale Mode of Entry Totals								\$ -
0	2	0.0000	PO-1-01-6020	Average Response Time - Customer Service Record (CSR)	EDI	0.04	2.87		1,060		2.8290	
0	2	0.0000	PO-1-01-6050	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	0.04	0.75		1,100		0.7082	
0	2	0.0000	PO-1-03-6020	Average Response Time - Address Validation	EDI	2.59	4.29		12,149		1.7045	
0	2	0.0000	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI/LSI/W	2.59	3.63		982		1.0416	
0	5	0.0000	PO-2-02-6020	OSS Interface Availability - Prime Time	EDI		100.00					
0	5	0.0000	PO-2-02-6080	OSS Interface Availability - Prime Time	Web GUI		100.00					
0	10	0.0000	OR-1-02-2320	% On Time LSRC - Flow-through	Resale POTS/Pre-qual Complx		100.00		190			
0	5	0.0000	OR-1-04-2320	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		100.00		48			
0	5	0.0000	OR-2-02-2320	% On Time LSR Reject - Flow-through	Resale POTS/Pre-qual Complx		100.00		135			
0	2	0.0000	OR-2-04-2320	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		97.30		37			
0	2	0.0000	OR-2-06-2320	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		100.00		24			
0	5	0.0000	OR-4-16-1000	% Provisioning Comp. Notifiers sent - 1 Business Day	Resale/UNE (EDI)		98.88		14,649			
0	10	0.0000	OR-5-03-2000	% Flow Through Achieved	Resale		95.10		204			
0	10	0.0000	OR-6-03-2000	% Accuracy - LSRC	Resale		0.00		120			
0	5	0.0000	PR-3-01-2100	% Completed in 1 Day - one (1) to five (5) Lines - No Dispatch	Resale POTS	75.65	90.41	10,595	73		3.3712	
0	15	0.0000	PR-4-02-2100	Average Delay Days - Total	Resale POTS	8.42	3.50	169	2	23.00		
0	10	0.0000	PR-4-04-2100	% Missed Appointment - Verizon - Dispatch	Resale POTS	10.01	18.18	1,568	11		-0.5083	
0	20	0.0000	PR-4-05-2100	% Missed Appointment - Verizon - No Dispatch	Resale POTS	0.06	0.00	21,324	123		5.0000	
0	5	0.0000	PR-5-01-2100	% Missed Appointment - Verizon - Facilities	Resale POTS	2.93	0.00	1,568	11		5.0000	
0	5	0.0000	PR-5-02-2100	% Orders Held for Facilities > 15 Days	Resale POTS	1.08	0.00	1,568	11		5.0000	
0	15	0.0000	PR-6-01-2100	% Installation Troubles reported within 30 Days	Resale POTS	8.65	0.57	20,339	350		5.0000	
0	2	0.0000	MR-1-01-6050	Average Response Time - Create Trouble	LSI-TA	5.58	2.25		1,182		-3.3280	
0	2	0.0000	MR-1-06-6050	Average Response Time - Test Trouble (POTS Only)	LSI-TA		50.31		2,201			
0	10	0.0000	MR-3-01-2110	% Missed Repair Appointment - Loop	Resale POTS Bus	33.93	15.22	6,280	92		4.1448	
0	10	0.0000	MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Res	22.91	11.43	12,030	35		1.9389	
0	10	0.0000	MR-3-02-2110	% Missed Repair Appointment - Central Office	Resale POTS Bus	26.28	14.29	1,054	7		1.1832	
0	10	0.0000	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Res	16.71		814	0			
0	5	0.0000	MR-4-02-2110	Mean Time To Repair - Loop Trouble	Resale POTS Bus	176.65	90.04	6,280	92	469.61	2.2712	
0	5	0.0000	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Res	139.07	102.34	12,030	35	338.84	0.5315	
0	5	0.0000	MR-4-03-2110	Mean Time To Repair - Central Office Trouble	Resale POTS Bus	80.13	69.40	1,054	7	317.82	-0.4762	
0	5	0.0000	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Res	66.39		814	0	172.00		
-1	5	-0.0207	MR-4-07-2110	% Out of Service > 12 Hours	Resale POTS - Bus	84.20	91.57	5,772	83		-1.7606	
0	5	0.0000	MR-4-07-2120	% Out of Service > 12 Hours	Resale POTS - Res	91.41	92.59	9,402	27		0.2200	
0	5	0.0000	MR-4-08-2110	% Out of Service > 24 Hours	Resale POTS Bus	70.55	71.08	5,772	83		0.0310	
0	5	0.0000	MR-4-08-2120	% Out of Service > 24 Hours	Resale POTS Res	76.06	81.48	9,402	27		-0.3994	
0	10	0.0000	MR-5-01-2100	% Repeat Reports within 30 Days	Resale POTS	19.60	17.91	20,178	134		0.5847	
-2	5	-0.0415	BI-1-02-1000	% DUF in four (4) Business Days	Resale & UNE		81.63		2,445,581			
-1	140	-0.0714	MOE-Trunks	Trunks Mode of Entry Totals								\$ -
0	5	0.0000	OR-1-12-5020	% On Time FOC	Interconnect Trunks(<=192 Forecast)		100.00		23			
-1	10	-0.0714	OR-1-13-5000	% On Time Design Layout Record (DLR)	Interconnect Trunks		93.75		32			
0	5	0.0000	OR-1-19-5020	% On Time Response - Request for Inbound Augment Trunks	VZ Inbound Aug Trunks(<=192)				0			
0	5	0.0000	OR-2-12-5020	% On Time Trunk ASR Reject	Interconnect. Trunks		100.00		30			
0	20	0.0000	PR-4-07-3540	% On Time Performance - LNP Only	UNE LNP		99.70		3,320			
0	20	0.0000	PR-4-15-5000	% On Time Provisioning - Trunks	Interconnect Trunks		99.96		2,749			
0	5	0.0000	PR-5-01-5000	% Missed Appointment - Verizon - Facilities	Interconnect Trunks	0.00	0.00	2,787	2,149		5.0000	
0	5	0.0000	PR-5-02-5000	% Orders Held for Facilities > 15 Days	Interconnect Trunks	0.00	0.00	2,787	2,149		5.0000	
0	10	0.0000	PR-6-01-5000	% Installation Troubles reported within 30 Days	Interconnect Trunks	0.00	0.00	2,787	2,749		5.0000	
0	5	0.0000	PR-8-01-5000	Percent Open Orders in a Hold Status > 30 Days	Interconnect Trunks	2.70	4.17	37	48		0.2473	
0	5	0.0000	MR-4-01-5000	Mean Time To Repair - Total	Interconnect Trunks	1.92	17.63	1	1	0.00		
0	5	0.0000	MR-4-05-5000	% Out of Service > 2 Hours	Interconnect Trunks	0.00	100.00	1	1			
0	5	0.0000	MR-4-06-5000	% Out of Service > 4 Hours	Interconnect Trunks	0.00	100.00	1	1			
0	5	0.0000	MR-4-07-5000	% Out of Service > 12 Hours	Interconnect Trunks	0.00	100.00	1	1			
0	5	0.0000	MR-4-08-5000	% Out of Service > 24 Hours	Interconnect Trunks	0.00	0.00	1	1			
0	10	0.0000	MR-5-01-5000	% Repeat Reports within 30 Days	Interconnect Trunks	0.00	0.00	1	1			
0	5	0.0000	NP-1-03-5000	# of Final Trunk Groups Blocked 2 months	CLEC Trunks		0.00					
0	10	0.0000	NP-1-04-5000	# of Final Trunk Groups Blocked 3 months	CLEC Trunks		0.00					

Performance Assurance Plan - Verizon NY

Version 4.0

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Perf. Score	Wgt.	Wgtd. Score	Metric #	Metric Description	Product	VZ Perf.	CLEC Perf.	VZ Obs.	CLEC Obs.	VZ Std.Dev.	Difference or Stat. Score	Bill Credit
			CM-ALL	Critical Measures Totals								\$ 85,836
0	10		OR-1-02-3331	% On Time LSRC - Flow-through	UNE-L/Pre-qual Complx/LNP		99.78		25,718			\$0
0	5		OR-1-04-3331	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		98.97		780			\$0
0	5		OR-1-06-3331	% On Time LSRC/ASRC - Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		100.00		184			\$0
0	2		PR-4-04-1341	% Missed Appointment - Verizon - Dispatch	Resale/UNE 2W Digital		0.00	0	3			\$0
0	10		PR-4-04-3113	% Missed Appointment - Verizon - Dispatch	UNE-L New	10.01	0.00	1,568	55		5.0000	\$0
0	2		PR-4-14-3342	% Completed On Time - 2-Wire xDSL	UNE 2W xDSL Loops		97.22		36			\$0
0	10		PR-6-01-3113	% Installation Troubles reported within 30 Days	UNE-L New	7.34	9.04	4,934	166		-0.6944	\$0
0	2		PR-6-01-3342	% Installation Troubles reported within 30 Days	UNE 2W xDSL Loops	7.34	7.69	4,934	143		-0.0422	\$0
0	20		PR-6-02-3520	% Installation Troubles reported within seven (7) Days	UNE-L Basic HC		0.72		279			\$0
0	10		PR-6-02-3523	% Installation Troubles reported within seven (7) Days	UNE-L Large Job HC		0.00		4			\$0
0	20		PR-9-01-3520	% On Time Performance - Hot Cut	UNE-L Basic HC		100.00		254			\$0
0	10		PR-9-01-3523	% On Time Performance - Hot Cut	UNE-L Large Job HC		100.00		4			\$0
0	2		MR-3-01-3112	% Missed Repair Appointment - Loop	UNE-L	26.69	27.51	18,310	1,127		-0.5695	\$0
0	2		MR-3-01-3342	% Missed Repair Appointment - Loop	UNE 2W xDSL Loops	26.71	21.90	18,330	274		1.8862	\$0
0	10		MR-4-08-3112	% Out of Service > 24 Hours	UNE-L	74.95	65.98	14,596	1,067		5.0000	\$0
0	10		OR-1-02-2320	% On Time LSRC - Flow-through	Resale POTS/Pre-qual Complx		100.00		190			\$0
0	5		OR-1-04-2320	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		100.00		48			\$0
0	10		PR-4-04-2100	% Missed Appointment - Verizon - Dispatch	Resale POTS	10.01	18.18	1,568	11		-0.5083	\$0
0	20		PR-4-05-2100	% Missed Appointment - Verizon - No Dispatch	Resale POTS	0.06	0.00	21,324	123		5.0000	\$0
0	15		PR-6-01-2100	% Installation Troubles reported within 30 Days	Resale POTS	8.65	0.57	20,339	350		5.0000	\$0
0	1		MR-3-01-2110	% Missed Repair Appointment - Loop	Resale POTS Bus	33.93	15.22	6,280	92		4.1448	\$0
0	1		MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Res	22.91	11.43	12,030	35		1.9389	\$0
0	5		MR-4-08-2110	% Out of Service > 24 Hours	Resale POTS Bus	70.55	71.08	5,772	83		0.0310	\$0
0	5		MR-4-08-2120	% Out of Service > 24 Hours	Resale POTS Res	76.06	81.48	9,402	27		-0.3994	\$0
0	5		OR-1-12-5020	% On Time FOC	Interconnect Trunks(<=192 Forecast)		100.00		23			\$0
-1	10		OR-1-13-5000	% On Time Design Layout Record (DLR)	Interconnect Trunks		93.75		32			\$73,574
0	20		PR-4-07-3540	% On Time Performance - LNP Only	UNE LNP		99.70		3,320			\$0
0	20		PR-4-15-5000	% On Time Provisioning - Trunks	Interconnect Trunks		99.96		2,749			\$0
0	10		NP-1-04-5000	# of Final Trunk Groups Blocked 3 months	CLEC Trunks		0.00					\$0
0	2		OR-1-06-3211	% On Time LSRC/ASRC - Facil Chk (Electr. No Flow-through)	UNE Specials DS1		100.00		26			\$0
0	2		OR-2-04-1200	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE/RES Specials		100.00		14			\$0
0	2		OR-2-06-1200	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	UNE/RES Specials		100.00		26			\$0
0	2		PR-4-01-1210	% Missed Appointment - Verizon - Total	UNE/RES Specials DS0	6.25	0.00	48	2			\$0
0	2		PR-4-01-1211	% Missed Appointment - Verizon - Total	UNE/RES Specials DS1	2.27	0.00	88	13		5.0000	\$0
0	2		PR-4-01-1213	% Missed Appointment - Verizon - Total	UNE/RES Specials DS3	0.00	0.00	3	0			\$0
0	2		PR-4-01-3530	% Missed Appointment - Verizon - Total	UNE IOF	0.00	0.00	3	0			\$0
0	2		PR-4-02-1200	Average Delay Days - Total	UNE/RES Specials	6.13		8	0	4.73		\$0
0	5		PR-4-02-3530	Average Delay Days - Total	UNE IOF			0	0			\$0
0	5		PR-5-01-1200	% Missed Appointment - Verizon - Facilities	UNE/RES Specials	1.27	5.00	237	20		-0.5881	\$0
0	5		PR-5-02-1200	% Orders Held for Facilities > 15 Days	UNE/RES Specials	0.42	0.00	237	20		5.0000	\$0
0	5		PR-6-01-1200	% Installation Troubles reported within 30 Days	UNE/RES Specials	1.31	0.00	381	58		5.0000	\$0
0	2		MR-4-01-1216	Mean Time To Repair - Total	UNE/RES Specials (Non DS0/DS0)	21.19	6.93	323	2	75.21		\$0
-1	2		MR-4-01-1217	Mean Time To Repair - Total	UNE/RES Specials (DS1/DS3)	9.93	15.47	607	72	21.84	-1.6921	\$12,263
0	2		MR-4-08-1216	% Out of Service > 24 Hours	UNE/RES Specials (Non DS0/DS0)	15.38	0.00	234	1			\$0
0	2		MR-4-08-1217	% Out of Service > 24 Hours	UNE/RES Specials (DS1/DS3)	6.13	11.27	489	71		-1.3228	\$0
0	2		PO-2-02-6010	OSS Interface Availability - Prime-Time	WPTS		100.00					\$0
0	5		PO-2-02-6020	OSS Interface Availability - Prime Time	EDI		100.00					\$0
0	5		PO-2-02-6080	OSS Interface Availability - Prime Time	Web GUI		100.00					\$0
0	10		PO-4-01-6660	% Change Management Notices Sent on Time	Change Notif./Conf. (Type 3,4,5)				0			\$0
0	25		BI-9-01-1000	% Billing Completeness in Twelve Billing Cycles	Resale/UNE		99.09		5,252,425			\$0

Performance Assurance Plan - Verizon NY
Risk Allocation Summary and Input Page

Version 4.0

Allocation

Mode of Entry	\$25,000,000	Allocation	Monthly Maximum Allocation	Performance Score Minimum	Performance Score Maximum	Number of Increments	% Agg. Credit at first Increment	Agg. Credit at first Increment	Overall MOE Performance Score per Increment	Agg. Credit per Increment	Midpoint	One-Quarter Point
Loop Based		\$15,000,000	1,250,000	-0.11515	-0.6700	19	10%	125,000	-0.02920	59,211	-0.39258	-0.25387
Resale		\$5,000,000	416,667	-0.13278	-0.6700	19	10%	41,667	-0.02827	19,737	-0.40139	-0.26709
Trunks		\$5,000,000	416,667	-0.17857	-1.0000	13	10%	41,667	-0.06319	28,846	-0.58929	-0.38393
			<u>\$2,083,333</u>									

Critical Measures	\$51,207,232	<u>Loop</u>	<u>Resale</u>	<u>Trunks</u>	<u>Specials</u>	<u>Other</u>	<u>Total</u>
Total Dollars		\$17,657,666	\$10,594,600	\$9,564,569	\$6,474,478	\$6,915,919	\$51,207,232
Dollars/month		\$1,471,472	\$882,883	\$797,047	\$539,540	\$576,327	\$4,267,269

Total Dollars \$76,207,232
**Total Dollars with
Doubling** \$101,207,232

Statistical Data

Stat score	Perf Score	Notes
-3.290	-2	
-1.6450	-1	
Blank	0	indicates insufficient activity or no activity

EXHIBIT 2

CLEC-Specific Information related to September 2017 Report

**THIS EXHIBIT CONTAINS CONFIDENTIAL CLEC-SPECIFIC
INFORMATION AND HAS BEEN PROVIDED TO THE RECORDS
ACCESS OFFICER PURSUANT TO A REQUEST FOR CONFIDENTIAL
TREATMENT UNDER THE PUBLIC OFFICERS LAW**