

**Case No. 12-M-0476 et al.**  
**EDI Business Working Group (BWG)/**  
**Technical Working Group (TWG)**  
**Final Minutes – April 6, 2018**

**Administration**

- Review/Modify Agenda: The Draft Agenda was deferred to a new meeting date on 4/13/2018 so discussion could be focused upon the cyber-attack situation at ESG.

**Discussion**

Gary Lawrence (ESG) provided a general overview of the situation but stated he was not prepared to field any questions. ESG has begun processing transactions but need to reestablish connectivity with each of their customers.

Lawrence noted that each utility has different requirements to be met before connectivity is restored; some companies are requesting Data Security Agreement and others are requiring different types of testing, etc.

DPS Staff observed that the cyber-attack has been an eye opening event and that currently, utilities typically do not have a contractual relationship with the EDI Service Providers that serve ESCOs. Staff encouraged EDI Service Providers to sign Data Protection Agreements or risk assessments that may be required by each utility.

In response to questions from ESCOs, utilities described the degree to which their operations were impacted by the cyber-attack. In some cases, EDI transactions were still being exchanged on a business as usual basis while in other cases, transactions were halted. Billing windows were being held open in some cases where utilities support bill ready consolidated billing. ESCOs were encouraged to review/verify their transactions when connectivity is fully restored because no one can be sure of what has or hasn't been sent.

**Other Business**

None.

**Establish Date/Time for Next Meeting**

The next meeting combined BWG/TWG meeting is scheduled for Friday 4/13/2018 at 10 AM.

## Attendees

Mary Do – Big Data Energy	Debbie Rabago – Ambit Energy
Juliana Griffiths – National Grid	Jennifer Lorenzini – Central Hudson
Gary Lawrence – Energy Services Group	Janet Manfredi – Central Hudson
Kim Wall – Hansen Technologies	Ana Harley – Accenture
Craig Weiss – National Grid	Samantha Curry – Starion Energy
Sergio Smilley – National Grid	Amy Delooza – Agway Energy Services
Kris Redanauer – Direct Energy	Mike Day – IGS
Jean Pauyo – O&R	Mike Novak – National Fuel Gas Dist.
Angel Alvarez – Con Edison	Thomas Dougherty – Marketwise
Pete Foster – NYSEG/RGE	Rebecca Sweeney – DPS Staff
Barbara Goubeaud – EC Infosystems	Travis Bickford – Fluent Energy
John Vaughn – National Grid	Diana Neira – NYSEG/RGE
Emilie Cimoli – Clean Choice Energy	David Parnell – Direct Energy
Liz Ciborowski – NYSEG/RGE	Jasmine Acosta – Customized Energy Solutions
Angela Schorr – Direct Energy	Bianca Marine - O&R
Jen Spencer – NYSEG/RGE	Jamie Davis – NYSEG/RGE
Sierra Lavine – Hudson Energy	Eileen Dickenson – Crown Energy
Jason Miller – Con Ed	DPS Staff
Alexa Torres – North American Power	Chris Planer – UGI Energy Services
Zack Rex – Hansen Tech	Nicole Baier – National Fuel
Joffery Hill – National Grid	