

Case No. 12-M-0476 et al.
EDI Business/Technical Working Groups
Workpaper – 820 Questions - 4/29/2016

NY 820 Payment Order/Remittance Advice – Utility Consolidated Billing Models

*Scenario 6 – APP Credit and Overpayment Process
820 Transaction - RMR Segment*

Assumptions:

Customer is served by an ESCO for one month for a product that requires a price guarantee.
2% POR Discount Rate

Scenario:

An ESCO originally bills for \$100 but should have bills for no more than \$75. The initial credit to the customer should have been for \$25 but unintentionally was for \$50.

1) Original ESCO charge for \$100:

RMR~12~1238975432~PR~98.00~100.00~-2.00

ESCO charges for Customer are \$100. Less a 2/2% discount fee the ESCO receives a \$98 payment from the Utility

2) Initial ESCO credit back to the customer for \$50:

RMR*12*1238975432*AJ*-49.00*-50.00*1.00*GR*-49.00

ESCO overcharged customer by \$50 so a credit is issued for \$50. So \$50 dollars is credited to the customer and \$49 is deducted from the ESCO payment by the Utility.

3) Subsequent adjustment from ESCO to recover \$25 since the \$50 credit was incorrect:

RMR*12*1238975432*AJ*24.50*25*-.50*GR*24.50

ESCO realizes the customer should have initially been charged \$75 and they sent too large a credit and want to recoup \$25 of the \$50 credit. The customer is charged \$25 and the ESCO receives a \$24.50 payment from the Utility.

Summary/Review:

Looking at the original \$100 charge (which should have been \$75) the net is the same had they billed the correct \$75 originally:

RMR~12~1238975432~PR~73.50~75.00~-1.50

73.50 total payment to ESCO (98 + -49 + 24.50)
75.00 total ESCO charge (100 + -50 + 25)
-1.50 total Discount Fee (-2 + 1 + -.50)