## Case No. 12-M-0476 et al. EDI Business/Technical Working Groups Workpaper – ESCO Bill Credit Issues (Incl. Dual Billing) - 4/29/2016

## Questions (Note that ESCO Bill Credits include APP and EPG Credits):

1) Regarding 750 dekatherms requirements under the Resetting Order, does it entails all meters in the customer's name; is this at the account level or customer level?

Staff clarified that it was up to the ESCO to aggregate account information to the customer level and make the determination whether or not the customer exceeded the 750 threshold.

2) Do the Utility always need to send 24 months of data on the 503 response or can it look at the history of that ESCO's 503 request and only send them most updated data?

Utilities can provide data under either approach but should note in their Utility Maintained EDI Guides which approach they've chosen.

- 3) Can a conceptual outline of the methodology for crediting back the POR Discount back to the ESCO for the period of the credit being issue to the customer be prepared?
- 4) Does the Utility need to reflect all the bill credit(s) for ESCO Bill Credit with in the 503 transaction that an ESCO previously sent over?
- 5) With regard to the segments that are currently being added to the 814C and 810 to reflect the ESCO Bill Credit, should we new segments be added to enable ESCOs to provide the usage period for which the crediting applies so that it can be shown on the customer bill/invoice?
- 6) Under UBR, how does the Utility safe guard against an ESCO bundling their regular debit/credit charges with the ESCO Bill Credit with in the UBR 810 transactions (although the segments are different)? If the ESCO bundles their regular supply charges with the ESCO Bill Credit there is no way the utility will be able to unbundle these debits or credits.
- 7) How should the bill credit presented on the utility bill to the Customer, e.g. ESCO Bill Credit from ACME for usage period 2/1/2016 to 6/1/2016?
- 8) If an ESCO is no longer active on a Utility's system, how long or at what point in time should the Utility stop accepting ESCO Bill Credits after the ESCO becomes inactive?
- 9) How long should the utility accept ESCO Bill Credit for an account that is final in its system; e.g., what should happen if the account becomes final in the utility system before the ESCO is able to send the credit amount?

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- 10) How does the PSC propose the utilities issue ESCO Bill Credits on our bill on behalf of a Dual Billing ESCO when there are no financials (future POR payments) links to net back the credit issued to the customer? How does the utility put the credit on the transportation and delivery billing to reference a supply credit for a Dual billing ESCO? Will utilities be able to require ESCOs to sign BSA-like agreement to cover Dual Billing situations? With security deposits separate from the current required security deposit?
- **11)** Is it possible to require all ESCO mass market customers billed through Utility Consolidated Billing (UCB) only?
- 12) Will all rate-ready UCB utility be required to switch to Utility Rate Ready?
- 13) For mass market customers being billed under Dual Billing, has any thought been given consequences of the ESCO having to provide a bill credit to customer (to be shown on the utility delivery-only bill) that may owe a huge debit balance with the ESCOs? Can the ESCO a bill credit on its commodity bill to reduce the arrearage?