

# Bristol Harbour Village Association

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July 12, 2017

Daniel Cameron  
Office of Hearings and Alternative Dispute Resolution, 3<sup>rd</sup> Floor  
Department of Public Service  
3 Empire State Plaza  
Albany, NY 12223

Dear Mr. Cameron;

The Board of Managers of the Bristol Harbour Village Association, on behalf of the 347 homeowners of Bristol Harbour Village, urge the PSC to use all means available to determine the validity of the 116% increase in water rates proposed by the Bristol Water Works Corporation.

The increase is enormous and comes just two years after the purchase of the utility by the current owners. The previous owners were not seeking rate increases of this magnitude, thus begging the question: Are the new operators operating at much greater inefficiencies with a lack of cost controls when compared to the previous owners? In this regard, we believe it is necessary to review financial statements submitted to support the increase with those of the previous owners before any decision is made.

The current owners are also suggesting the possible replacement of the existing water tank. If the PSC determines a new tank is necessary, we request that the PSC condition approval on it being located on the existing site. The existing site could be used to enhance unrelated commercial enterprises owned by the utility owners with the cost of tank relocation borne by the utility customers.

We cannot receive our water from anywhere else. We have to, and do, trust the PSC to do the right thing and reach a decision that is fair and equitable to all concerned.

Sincerely,

The BHVA Board of Directors