

Case No. 12-M-0476 et al.
EDI Business/Technical Working Groups
Workpaper – 814D - Termination Fees at Account Closure – 6/9/2017

Segment: **REF** Reference Identification (Drop Reason and Initiating Party)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Must Use)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Request: Required
 Response: Not Used

Utilities should describe their support of CHA and CHU codes in their Utility Maintained EDI Guides. It is recognized that in place of CHA and CHU codes, utilities can rely upon other codes, e.g. A13 with REF03 description, or non-EDI responses when customers contact utilities directly and EDI timing windows expire.

REF~1P~B38
 REF~1P~020
 REF~1P~A13~MAIL RETURNED

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 1P	M ID 2/3 Accessorial Status Code Warnings associated with an accept status notification
Must Use	REF02	127	Reference Identification 020 A13 B38 CHA CHU <u>DEC</u>	X AN 1/30 Customer Moved or Account Closed Originates with the Utility. Other See explanation in REF03. May originate either with the ESCO or the Utility. Dropped (ESCO Initiated) Customer was dropped by the ESCO. Customer Changed to Another ESCO Upon Customer request: <ul style="list-style-type: none"> • Sent by Utility to Incumbent ESCO in response to pending switch to another ESCO. Upon Incumbent ESCO request (if supported by Utility): <ul style="list-style-type: none"> • Sent by the Incumbent ESCO to request cancelation of a pending switch to another ESCO. • Sent by the Utility to the Pending ESCO to request cancelation of a pending switch to that ESCO. Customer Changed to Full Utility Service If supported by Utility, sent by Utility to Incumbent ESCO in response to customer request to return to full service. Customer Account Closed - Customer Deceased.

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[Originates with the Utility - Account closed due to death of Customer.](#)

Cond.	REF03	352	Description	X AN 1/80
			Additional text information to aid in explaining the reason for a drop.	