



AskPSC
Sent by: Dianne Cooper
11/01/2005 12:49 PM

To: eletterese@lycos.com
cc: AskPSC@NYSDPS
bcc: Jeffrey Stockholm/OHADR/NYSDPS
Subject: Re: Comp III Case []

This document IS flagged as a record

Dear Ms. Letterese,

Your comment has been forwarded to the Administrative Law Judge and staff team assigned to this case. In addition, it will be added to the official Comp III case file in the DPS Office of Central Files.

Thank you for writing to AskPSC.

Dianne Cooper
Utility Consumer Program Specialist

bcc:sent
"Dept. of Public Service" <dpswww@pscbbbs.dps.state.ny.us>



"Dept. of Public Service"
<dpswww@pscbbbs.dps.state.ny.us>
10/28/2005 12:32 PM

COMMENTS on Hospital - New York Hospital Queens from: eletterese@lycos.com
UTILITY: Hospital - New York Hospital Queens

TOPICS : Verizon/MCI Acquisition

Comments
Honorable Jaclyn A. Brillling, Secretary
New York State Public Service Commission
Three Empire State Plaza
Albany, NY 12223-1350

Honorable Jaclyn Brillling:

I am Betty Letterese, Director Community Affairs, representing New York Hospital serving over 230,000 patients in the New York area.

Providing health care 24x7 requires New York Hospital to have reliable communicatons and a disaster recovery plan in place. We rely on advanced technology to provide the best possible care, using a wide choice of companies to provide our communications services. Now more than ever, we are using alternative forms of communications such as wireless, cable and satellite.

In today's competitive telecommunications market, a company that does not have the flexibility to respond to service packages, customized pricing and end-to-end provisioning is gravely disadvantaged. The New York Hospital looks to a provider that can meet the increasing communications demands of the health care industry. The customer, not the regulator, should serve as the arbiter of price and service.

Sincerely,

Betty Letterese
Director Community Affairs

EMAIL Address: eletterese@lycos.com

Zip Code: 11355

Area Code: 718

Phone: 718-670-1579
